

Diamond, Nikki

From: Diamond, Nikki
Sent: 18 November 2013 10:44
To: 'Paul Field'
Subject: RE: 2013/00206 RE: Breaks into units 3/4 Horizon I.Est

Hi Paul,

I have reviewed the quotations and I have asked Mr Patel for some further clarification.

In particular, I will require the quotations to be itemised so I can see the costs against each area of work.

I have also asked for some details about the previous alarm system and the proposed replacement, and for clarification of the electrical rewiring works.

As soon as I have the above I should be able to consider the quotations again and agree settlement.

Kind Regards,

Nikki Diamond BSc(Hons) Cert CILA
Property Adjuster
Cunningham Lindsey
3rd Floor, Aquila House,
London Road,
Redhill, RH1 1NJ
Tel: 01737 784770
Fax: 0845 425 9987
Mobile: 07766 785525
Website: www.cunninghamlindsey.com

From: Paul Field [mailto:pwf@centor.co.uk]
Sent: 11 November 2013 13:14
To: Sailman, Simone; Diamond, Nikki
Subject: RE: 2013/00206 RE: Breaks into units 3/4 Horizon I.Est

Please can I have an update on this claim(s).

Many thanks

Paul Field
Claims and Support Director

Centor Insurance & Risk Management Ltd
9 Bonhill Street
London EC2A 4PE

UK Broker Awards 2012 - Winner - Claims Service of the Year

UK Broker Awards 2013 – Winner – Commercial Lines Broker of the Year

Authorised and regulated by the Financial Conduct Authority

Please find attached the quotations as requested

Regards

> Date: Wed, 4 Sep 2013 11:17:23 +0100

> From: simone.sailman@cl-uk.com

> To: deven24@hotmail.com

> Subject: Re: Your Ref 1849692 (Our Ref SLCGC/NJD/5005393)

> CC: nikki.diamond@cl-uk.com

>

> Cunningham Lindsey Ref : 5005393

> Insurer's Claim Ref : 1849692

> Re : R Patel & D Patel Insurance Claim

>

> Good Afternoon

>

> Further to our recent email, we do not seem to have received a reply

>

 Please supply us with two repair quotations for review within the next 14 working days

>

> Many thanks

>

>

> Simone Sailman

> Claims Technician

>

> Cunningham Lindsey

> Aquila House

> London Road

> Redhill, RH1 1NJ

> Tel: 01737 784770

> Fax: 0845 4259987

> Mobile: 07788 386 520

> Website: www.cunninghamlindsey.com

> Confidentiality: This e-mail and its attachments are solely for the use of the intended recipient(s). If they have come to you in error you must take no action based on them nor must you copy or communicate them to anyone. Please notify us immediately and delete this communication.

>

> Viruses: Although we have taken steps to ensure that this e-mail and attachments are free from any virus, we advise that in keeping with good practice the recipient should ensure that they are actually virus free. Furthermore, we do not accept responsibility for any change made to this message after it was sent by the sender.

>

> Security: Please be aware in communicating with us by e-mail that internet e-mail by its nature is not a 100% secure communications medium.

>

> This message is issued in furtherance to the business activities of Cunningham Lindsey and associated

Diamond, Nikki

From: Diamond, Nikki
Sent: 18 November 2013 10:41
To: 'Deven Patel'
Subject: RE: Your Ref 1849692 (Our Ref SLCGC/NJD/5005393)

Hi Deven,

Thank you for supplying these quotations. I apologise for the delay in coming back to you.

I have reviewed the quotations that you have supplied.

I will need the quotes to be broken down to show the costs for each item, please can you ask the Contractors to itemise the works.

I will also require some further clarification on the following:

1. The alarm system – the Policy will only pay for like for like reinstatement. Please can you provide me with the details of the alarm system that was in place at the time of the loss. Please can I have a copy of any maintenance work on the old alarm system. I will also require details of the proposed alarm to be put in to ensure it is a comparable system.
2. Electrical works – Please can you clarify the need for re-wiring works and the areas that are being included in this price.

If you could clarify the above and provide a breakdown of the costs then I will be able to discuss progressing the claim and agreeing one of the quotations with you.

Kind Regards,

Nikki Diamond BSc(Hons) Cert CILA
Property Adjuster
Cunningham Lindsey
3rd Floor, Aquila House,
London Road,
Redhill, RH1 1NJ
Tel: 01737 784770
Fax: 0845 425 9987
Mobile: 07766 785525
Website: www.cunninghamlindsey.com

From: Deven Patel [<mailto:deven24@hotmail.com>]
Sent: 23 September 2013 17:02
To: Sailman, Simone
Cc: Diamond, Nikki
Subject: RE: Your Ref 1849692 (Our Ref SLCGC/NJD/5005393)

Good Afternoon

I am really sorry for the delay

Kind Regards

Simone Sailman BSc(Hons) Cert CILA
Claims Technician

Cunningham Lindsey
Loss Adjusting Services
Aquila House
London Road
Redhill
Surrey
RH1 1NJ

Tel: 01737784770
Website : www.cunninghamlindsey.co.uk

From: Paul Field [<mailto:pwf@centor.co.uk>]
Sent: 01 October 2013 17:38
To: Deven Patel
Cc: Sailman, Simone; Diamond, Nikki; Simon Rodgers
Subject: 2013/00206 RE: Breaks into units 3/4 Horizon I.Est

Dear Deven – I have not seen any claim supporting documentation in respect of your claim(s) or has this now been sent direct to Cunningham Lindsey?

Kind regards

Paul Field
Claims and Support Director

Centor Insurance & Risk Management Ltd
9 Bonhill Street
London EC2A 4PE

UK Broker Awards 2012 - Winner - Claims Service of the Year

UK Broker Awards 2013 – Winner – Commercial Lines Broker of the Year

Authorised and regulated by the Financial Conduct Authority

Voice: +44 020 7330 8702
Fax: +44 020 7256 9455
Email: pwf@centor.co.uk
Web: www.centor.co.uk

Centor Insurance & Risk Management Limited is a company registered in England. Company Number 1151611. Registered Office: 9 Bonhill Street London EC2A 4PE

From: Paul Field
Sent: 10 June 2013 16:46
To: 'Deven Patel'
Cc: simone.sailman@cl-uk.com; Diamond, Nikki (Nikki.Diamond@cl-uk.com)
Subject: RE: Breaks into units 3/4 Horizon I.Est

Dear Deven – Axa have noted this 3rd incident. Cunningham Lindsey will deal with this damage also. 3 x policy excess will apply.

By copy, Simone/ Nikki – could you provide me with an update please.

Kind regards

Paul Field
Claims and Support Director

Centor Insurance & Risk Management Ltd
9 Bonhill Street
London EC2A 4PE

UK Broker Awards 2012 - Winner - Claims Service of the Year

Authorised and regulated by the Financial Conduct Authority

Voice: +44 020 7330 8702
Fax: +44 020 7256 9455
Email: pwf@centor.co.uk
Web: www.centor.co.uk

Centor Insurance & Risk Management Limited is a company registered in England. Company Number 1151611. Registered Office; 9 Bonhill Street London EC2A 4PE

From: Deven Patel [<mailto:deven24@hotmail.com>]

Sent: 24 May 2013 15:28

To: Paul Field

Subject: Breaks into units 3/4 Horizon I.Est

Dear Paul

I am having to email you again as we have had another incident regarding the property above on the 8/5/2013.

The incident was another break in in exactly the same manner as the previous incident. Access to next doors warehouse and through the same wall into our warehouse.

After the first incident we had not only made sure the internal wall was secured but also made sure that next doors warehouse was secure as well.

There has been further damage to the parting wall as well as further graffiti to the internal walls.

We have been in contact with the owner of next door requesting him to either rent or sell his warehouse to try and reduce the vulnerability of our abiding wall.

The police were contacted and they did attend the scene. The cad number provided is

CAD 3556-08-May13

If their is anything else that you require please do not hesitate to contact me.

Regards

Deven.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Confidentiality: This e-mail and its attachments are solely for the use of the intended recipient(s). If they have come to you in error you must take no action based on them nor must you copy or communicate them to anyone. Please notify us immediately and delete this communication.

Viruses: Although we have taken steps to ensure that this e-mail and attachments are free from any virus, we advise that in keeping with good practice the recipient should ensure that they are actually virus free. Furthermore, we do not accept responsibility for any change made to this message after it was sent by the sender.

Security: Please be aware in communicating with us by e-mail that internet e-mail by its nature is not a 100% secure communications medium.

This message is issued in furtherance to the business activities of Cunningham Lindsey and associated companies and every effort is made to control content. Should however inappropriate or non business opinions be expressed Cunningham Lindsey will not accept any responsibility.

Cunningham Lindsey United Kingdom is a company registered in England and Wales with company number 00159031. The company's registered office is Apex Plaza, Forbury Road, Reading, Berkshire RG1 1AX. VAT No: 724 3766 27.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Confidentiality: This e-mail and its attachments are solely for the use of the intended recipient(s). If they have come to you in error you must take no action based on them nor must you copy or communicate them to