THIS DOCUMENT

Some of the Day's that pay-outs were agreed
27 January 2015 10:05
30 January 2015 17:02

This one is on us / or something like that!

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Driving Ban Simulation

Simulation January 2012 (Click here to go back to the Index)

January 2012				
Dates	**Incidents**			
		01/01/2012		
		02/01/2012		
		03/01/2012		
		04/01/2012		
		05/01/2012		
		06/01/2012		
		07/01/2012		
		08/01/2012		
		09/01/2012		
		10/01/2012		
		11/01/2012		
		12/01/2012		
		13/01/2012		
		14/01/2012		
		15/01/2012		
		16/01/2012		
		17/01/2012		
		18/01/2012		
		19/01/2012		
		20/01/2012		
		21/01/2012		
		22/01/2012		
		23/01/2012		
		24/01/2012		
		25/01/2012		
		26/01/2012		
		27/01/2012		
		27/01/2012		
		28/01/2012		
		29/01/2012		
		30/01/2012		
		31/01/2012		

Simulation February 2012 (Click here to go back to the Index)

February 2012				
Dates	**Incidents**			
		01/02/2012		
		02/02/2012		
		03/02/2012		
		04/02/2012		
		05/02/2012		
		06/02/2012		
		07/02/2012		
		08/02/2012		
		09/02/2012		
		10/02/2012		
		11/02/2012		
		12/02/2012		
		13/02/2012		
		14/02/2012		
		15/02/2012		
		16/02/2012		
		17/02/2012		
		18/02/2012		
		19/02/2012		
		20/02/2012		
		21/02/2012		
		22/02/2012		
		23/02/2012		
		24/02/2012		
		25/02/2012		
		26/02/2012		
		27/02/2012		
		28/02/2012		

Simulation March 2012 (Click here to go back to the Index)

March 2012				
Dates	**Incidents**			
		01/03/2012		
		02/03/2012		
		03/03/2012		
		04/03/2012		
		05/03/2012		

		06/03/2012		
		07/03/2012		
		08/03/2012		
		09/03/2012		
		10/03/2012		
		11/03/2012		
		12/03/2012		
		13/03/2012		
		14/03/2012		
		15/03/2012		
		16/03/2012		
		17/03/2012		
		18/03/2012		
		19/03/2012		
		20/03/2012		
		21/03/2012		
		22/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until	25/03/2012		

	22/02/2013			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359.	29/03/2012		

	I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/03/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	31/03/2012		

Simulation April 2012 (Click here to go back to the Index)

April 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	01/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	02/04/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/04/2012		
	Insurance: **Tradex Insurance Company Limited**.	07/04/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/04/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	16/04/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/04/2012		
	Insurance: **Tradex Insurance Company Limited**.	21/04/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/04/2012		

	1 • **The Enfield Gov / Email's Issue:** Insurance "Certificate of insurance" **/ Page Numbers:** 1			

The Enfield Gov / Email's Issue:
Insurance "Certificate of insurance"
/ Page Numbers: 1
Date: Wednesday, 25 April 2012, 13:06
Subject: Certificate of insurance
From: Jamie Close JamieClose@broadsuredirect.com
To: re_wired@ymail.com;
Good Afternoon, please find attached your Insurance documentation for your Motor trade Policy, your certificate of insurance is included in the documentation. Many Thanks, Jamie Close.

Si Note:
This is a copy of the email that I got sent out that contains proof of my Certificate of insurance.

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012**	28/04/2012		

	and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/04/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/04/2012		

Simulation May 2012 (Click here to go back to the Index)

May 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	01/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	02/05/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/05/2012		
	Insurance: **Tradex Insurance Company Limited**.	07/05/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/05/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	16/05/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/05/2012		
	Insurance: **Tradex Insurance Company Limited**.	21/05/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/05/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	28/05/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/05/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	31/05/2012		

Simulation June 2012 (Click here to go back to the Index)

June 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	01/06/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/06/2012		
	Insurance: **Tradex Insurance Company Limited**.	06/06/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/06/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	15/06/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/06/2012		
	Insurance: **Tradex Insurance Company Limited**.	20/06/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/06/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	27/06/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/06/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/06/2012		

Simulation July 2012 (Click here to go back to the Index)

July 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012**	01/07/2012		

	and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/07/2012		
	Insurance: **Tradex Insurance Company Limited**.	06/07/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/07/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	15/07/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/07/2012		
	Insurance: **Tradex Insurance Company Limited**.	20/07/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **1** • **The Enfield Gov / Email's Issue:** Stopped by Police. Driving Ban (1) **Page Numbers:** **2** • **Stopped by Police Diary.** Driving Ban! Life could make you cry, yet again. **Page Numbers:**	**22/07/2012**		

"Driving Ban (1)"

1

The Enfield Gov / Email's Issue:

Stopped by Police.

Page Numbers:

22/07/2012

- I was yet again harassed.

- My vehicle showed up in error on the police Database stating I did not have any insurance to drive.
- but I really did have the correct insurance policy in place at the time.
- Police later created a case out of the on goings of the incident and took the case to court.
- this got said to get done by government officials via a summons.
- what I did not receive.

Email Dated = **06/05/2013**

- The offence of no insurance was allegedly committed on **22/07/2012**
- I had a valid policy of insurance from **23/03/2012**
- and this policy was valid until **22/02/2013**
- The company insuring me was **Tradex Insurance Company Limited**.
- I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359.

"Driving Ban (1)"

2

Stopped by Police Diary.

Life could make you cry, yet again.

Page Numbers:

Stopped by Police.

- Life could make you cry, yet again, I am telling the truth the police kept pulling me over: --
- In this point of my life, I managed to still stay happy and in my thoughts; I was as innocent as a true; "Jubilant British Child."
- When describing my first arrival at Burncroft Avenue, I would say Life to me was pretty average to myself and others, in this time period the police had been pulling me over where-ever on a regular basis, but what was going on seemed to still be manageable.
- When I got home, I reminisced on the bad incident, what did take place while I went out.
- I can visualize and now document down what happened to me: I got stopped by the police on the **22/07/2012.**
- I was yet again harassed.
- My vehicle showed up in error on the police Database stating I did not have any insurance to drive, but I really did have the correct insurance policy in place at the time.
- Police later created a case out of the on goings of the incident and took the case to court, this got said to get done by government officials via a summons, what I did not receive.
- In applying to have the case reopened, I did get justice and as a further, consequence to this meant I won the case and this became apparent a few months after the problem aroused, but even so, this was not until I noticed this case existed; In the final stages of this case I did finally managed to sort the issues out in the police's ongoing case, against me, by showing my insurance policy to the judge at the courthouse, so in this instance, towards my person I was adjacent to, a fine and points that did take place against my person, in turn causing me to suffer and this incident caused me wrongful punishments of expense, out of my life, to partly explain some of my expenses this incident got placed as an offence onto my driving licence, in an effect; causing a driving ban to persist.
- I latter did have the conviction removed, and the inducements redacted from my driving licence, but this case also caused me other additional wrongful losses out of my life.

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	23/07/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/07/2012		
	Insurance: **Tradex Insurance Company Limited**.	28/07/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/07/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	31/07/2012		

Simulation August 2012 (Click here to go back to the Index)

August 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**.	**01/08/2012**		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** • • **Driving Ban!** • **The Enfield Gov / Email's Issue: 01** **Insurance Broad Sure /** **Page Numbers:** 5,6			

Error: I am not sure where it goes for now!
The Enfield Gov / Email's Issue: 01
Insurance Broad Sure
/ Page Numbers: 5,6
Date: Wednesday, 1 August 2012, 14:14:
Subject: REF: Documents: --
From: Gaheris Edwards (gaheris@broadsuredirect.com)
To: re_wired@ymail.com;
Kind Regards,
Gaheris Edwards Insurance Administration Department.
Attachments
S Cordell Docs.GE.pdf (44.74 KB)
6
S Cordell.GE.pdf (182.78 KB)
image001.png (6.81 KB)

Si Note:
This Email with the policy proves that I was insured on the following dates that were in question by the met police alongside with these listed emails, dated: --
22/07/2012

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/08/2012		
	Insurance: **Tradex Insurance Company Limited**.	03/08/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/08/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/08/2012		
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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	12/08/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/08/2012		
	Insurance: **Tradex Insurance Company Limited**.	17/08/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/08/2012		
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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/08/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	26/08/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/08/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/08/2012		
	Insurance: **Tradex Insurance Company Limited**.	31/08/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			

Simulation September 2012 (Click here to go back to the Index)

September 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	01/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/09/2012		
	Insurance: **Tradex Insurance Company Limited**.	04/09/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/09/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	13/09/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/09/2012		
	Insurance: **Tradex Insurance Company Limited**.	18/09/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/09/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	27/09/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/09/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/09/2012		

Simulation October 2012 (Click here to go back to the Index)

October 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	01/10/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/10/2012		
	Insurance: **Tradex Insurance Company Limited**.	06/10/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/10/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	15/10/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/10/2012		
	Insurance: **Tradex Insurance Company Limited**.	20/10/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/10/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	29/10/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	30/10/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	31/10/2012		

Simulation November 2012 (Click here to go back to the Index)

November 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	01/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	02/11/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/11/2012		
	Insurance: **Tradex Insurance Company Limited**.	07/11/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	08/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/11/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	16/11/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/11/2012		
	Insurance: **Tradex Insurance Company Limited**.	21/11/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	22/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	23/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/11/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/11/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	30/11/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			

Simulation December 2012 (Click here to go back to the Index)

December 2012				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **2012 December 2012** Mothers Car got crashed (Ford fiesta)	**01/12/2012**		
2012 December 2012 ➢ Mothers Car got crashed (Ford fiesta) ➢ Tradex Insurance Policy ➢ This is when the blokes slammed their breaks on me coming down the sloop onto the A406 in the rain, this was one of those insurance scams that got done to me.				
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	03/12/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/12/2012		
	Insurance: **Tradex Insurance Company Limited**.	08/12/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/12/2012		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	13/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	17/12/2012		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **Driving ban (1)?** **Si Note:** **1**	**21/12/2012**		

	21/12/2012 Added from 09 January 2013 13:16 **From:** Lorraine Cordell **Mail To**:lorraine32@blueyonder.co.uk **Sent:** **21 December 2012** 16:47 **To:** 'glthames.mclist@hmcts.gsl.gov.uk' **Subject: RE:** Simon Cordell Court case			

Driving ban (1)?
Si Note:
1
Added from 09 January 2013 13:16
From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 21 December **2012** 16:47
To: 'glthames.mclist@hmcts.gsl.gov.uk'
Subject: RE: Simon Cordell Court case
To Whom It May Concern:
I am writing this email after a call I made to the court about a case that was heard about no insurance which the outcome was **6 points on my driving licence and a £700 fine.**
My Name and address are below
Mr Simon Cordell
23 Byron terraces
Edmonton
London
N9 7DG

- The problem I have with this is yes, I was pulled up by the police and was asked to bring my insurance to a police station which I did do, but it seem the police had given me the wrong form so the police station would not accept me to give them my insurance documents and said it would need to go to court.
- I have never heard anything about this until I got a letter from DVLA saying I had to send my driving licence back to them.
- I called DVLA to be told that there was a court case which was heard and that I been given 6 points so needed to send my driving licence to them to get these points added.
- I explained to them that I did not know about any court date and that I did in fact have insurance to drive on the day the police pulled me over.
- DVLA give me the court information to contract the court which I did and was told I need to put in that I did not know about the court date.
- I called Enfield court and was told that I need to write a letter to them which I have done but as of today's date **21/12/2012**
- I have not heard anything back from them.
- Today **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** again, I made a call to them which they have put a next 28 days onto the date that they will revoke my driving licence, I have also made a next call to the court and it seems I was given the wrong information and it should have asked for the case to be reopened which I am doing now by send you this email.
- Please could you reopen the case so that I can indeed show the court I do in fact have insurance to have been driving on the date I was pulled by the police, and as I said on the phone to the court person, I speak to today I did not know about any dates for court before I got the letter from DVLA.

➢ I will enclose in this email my insurance documents so you can see in fact I was insurance, and could you please send me a new date to go to court to prove this. Many Thanks				
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	**22/12/2012**		
21/12/2012 I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.				
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	23/12/2012		
	Insurance: **Tradex Insurance Company Limited**.	24/12/2012		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	25/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till =	26/12/2012		

	6 points on my driving licence and a £700 fine.			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	27/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	28/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012**	29/12/2012		

	I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	30/12/2012		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	31/12/2012		

Simulation January 2013 (Click here to go back to the Index)

Driving Case Files / Attachments
27/02/2013

Till **20/10/2015**				
		INTRO Start!		
January 2013				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine. **1** **I grow up a bit more –** The start with the police for me! **Month Summary!**	01/01/2013		

1
I grow up a bit more –
The start with the police for me!
Month Summary!

- The month the start of more Evidence of a continuation off assault against my person that still to date, continues to persist: - In **2013** at the start, be that as it may, I am still fighting strong for my share of a fair reality, that to me would make me my perfect life, but this has taken a drastic turn, for the worst.
- My Life has definitely changed for me by now and in being granted the quoted and as a further continuation of events, I have noticed that no matter how much I induce myself into good things that I commit my time to, that I always seem to get into some form of speculated: -- “accused trouble.”
- I and some other people believe that these happenings occur until now, with the police for my, jubilant, denial of not having a deprived lifestyle and also for getting to this age in my life I partly believe that the police just simply will not leave me alone as they want me in prison or dead full stop and this is, because

of their running companies" running objectives: -- to me this means that this is because of how misplaced the police force get portrayed by some officers, at different times.				
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	02/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	03/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/01/2013		

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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	05/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	06/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	07/01/2013		

	23/03/2012 and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.			
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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine. **1** **Driving Ban (1)?**	09/01/2013		

	The Enfield Gov / Email's Issue: 2 Lorraine Cordell RE_ Simon Cordell Court case _ (2) **/ Page Numbers:** 19,20 **2** **The Enfield Gov / Email's Issue:** 3 Lorraine Cordell RE_ Simon Cordell Court case _ (3) **/ Page Numbers:** 21,22 **"Same as above"**			

1
Driving Ban (1)?
The Enfield Gov / Email's Issue:
2 Lorraine Cordell RE_ Simon Cordell Court case _ (2)
/ Page Numbers: 19,20
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 09 January **2013** 13:16
To: 'glthames.mclist@hmcts.gsl.gov.uk'
Subject: RE: RE: Simon Cordell Court case
To Whom It May Concern:

- I sent an email on the 21**/12/2012** about a case below, I have not heard anything about this email.
- Please can you confirm you have got the email with a reply to this email so that I know this matter is being looked into.

Many Thanks
Mr Simon Cordell

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 21 December **2012** 16:47
To: 'glthames.mclist@hmcts.gsl.gov.uk'
Subject: RE: Simon Cordell Court case
To Whom It May Concern:
I am writing this email after a call I made to the court about a case that was heard about no insurance which the outcome was **6 points on my driving licence and a £700 fine.**
My Name and address are below
Mr Simon Cordell
23 Byron terraces
Edmonton
London
N9 7DG

- The problem I have with this is yes, I was pulled up by the police and was asked to bring my insurance to a police station which I did do, but it seem the police had given me the wrong form so the police station would not accept me to give them my insurance documents and said it would need to go to court.
- I have never heard anything about this until I got a letter from DVLA saying I had to send my driving licence back to them.

	➢ I called DVLA to be told that there was a court case which was heard and that I been given 6 points so needed to send my driving licence to them to get these points added. ➢ I explained to them that I did not know about any court date and that I did in fact have insurance to drive on the day the police pulled me over. ➢ DVLA give me the court information to contract the court which I did and was told I need to put in that I did not know about the court date. ➢ I called Enfield court and was told that I need to write a letter to them which I have done but as of today's date **21/12/2012** ➢ I have not heard anything back from them. ➢ Today **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** again, I made a call to them which they have put a next 28 days onto the date that they will revoke my driving licence, I have also made a next call to the court and it seems I was given the wrong information and it should have asked for the case to be reopened which I am doing now by send you this email. ➢ Please could you reopen the case so that I can indeed show the court I do in fact have insurance to have been driving on the date I was pulled by the police, and as I said on the phone to the court person, I speak to today I did not know about any dates for court before I got the letter from DVLA. ➢ I will enclose in this email my insurance documents so you can see in fact I was insurance, and could you please send me a new date to go to court to prove this. Many Thanks			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	10/01/2013		
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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	14/01/2013		

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	Insurance: **Tradex Insurance Company Limited**.	17/01/2013		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.			
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	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	20/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.	21/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013** **21/12/2012**	**22/01/2013**		

	I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** revoked date + **22/01/2013** extension date till = 6 points on my driving licence and a £700 fine.			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	**23/01/2013**		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	24/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	25/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	26/01/2013		
	Insurance:	27/01/2013		

	Tradex Insurance Company Limited. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	27/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	28/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	29/01/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until	30/01/2013		

	22/02/2013			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	31/01/2013		

Simulation February 2013 (Click here to go back to the Index)

February 2013				
Dates	**Incidents**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	01/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	02/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	03/02/2013		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	04/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	05/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	06/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	07/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	08/02/2013		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	09/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	10/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	11/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	12/02/2013		
	Insurance: **Tradex Insurance Company Limited**.	13/02/2013		

	I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**			
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	14/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	15/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	16/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	17/02/2013		

	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	18/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	19/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	20/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013**	21/02/2013		
	Insurance: **Tradex Insurance Company Limited**. I am the named policy holder, Mr. Simon Cordell, and my policy number is L/WST/MTP/0192359. I had a valid policy of insurance from	**22/**02/2013		

	23/03/2012 and this policy was valid until **22/02/2013**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **08/04/2012** insurance policy email "insurance broker Broadshaw" + "KGM the insurer" + "Lloyds Bank" = MT3574694 I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	**23/**02/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/02/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/02/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/02/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1.** • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_02.27.2013_RE RE Simon Cordell Court case 27/02/2013 / **Page Numbers:** 1,2 **1** • **The Enfield Gov / Email's Issue:** 4 Lorraine Cordell RE_ Simon Cordell Court case / **Page Numbers:** 25,26 "Enfield court / my insurance" **2** • **The Enfield Gov / Email's Issue:** 5 Lorraine Cordell RE_ Simon Cordell Court case _ (1) / **Page Numbers:** 27,28 **"Same as above"** **3** • **The Enfield Gov / Email's Issue:** 6 Lorraine Cordell _Re_ Simon Cordell Court case / **Page Numbers:** 29,30 **"Same as above"** **4** • **The Enfield Gov / Email's Issue:** 7 Lorraine Cordell _Re_ Simon Cordell Court case _ (1) / **Page Numbers:** 31,32 **"Same as above"** **5** • **The Enfield Gov / Email's Issue:** 8 Lorraine Cordell _Re_ Simon Cordell Court case _ (2) / **Page Numbers:** 33,34	**27/02/2013**	12:22:00	**X2** 1,2

	“Same as above”			

1.
Additional Email Attachments & Emails / Issue:
1.
1 lorraine32@blueyonder.co.uk_02.27.2013_RE RE Simon Cordell Court case
27/02/2013
/ **Page Numbers:** 1,2
1,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 27 February 2013 12:22 '
To: gl-thamesmcenq@hmcts.gsl.gov.uk
Subject: RE: RE: Simon Cordell Court case

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 27 February 2013 12:19
To: gl-thames.mcenq@hmcts.gsl.gov.uk
Subject: RE: RE: Simon Cordell Court case
Hello

- Again, I am writing to get the case below reopened,
- I have emailed as you can see below, and I still have heard nothing about this case.
- After a call that was made today, I have been given a next email to send this email to in the hope that it can be dealt with.
- Please read the below emails and can you please reply to say you have got this email.

Many Thanks
Mr Simon Cordell

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 09 January 2013 13:20
To: gl-thames.mclist@hmcts.gsl.gov.uk
Subject: RE: RE: Simon Cordell Court case
To Whom It May Concern:

- I sent an email on the 21/12/2012 about a case below,
- I have not heard anything about this email.
- Please can you confirm you have got the email with a reply to this email so that I know this matter is being looked into.

Many Thanks
Mr Simon Cordell

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 21 December 2012 16:47
To: gl-thames.mclist@hmcts.gsl.gov.uk
Subject: RE: Simon Cordell Court case
To Whom It May Concern:

- I am writing this email after a call I made to the court about a case that was heard about no insurance which the outcome was 6 points on my driving licence and a £700 fine.
- My Name and address are below

- Mr Simon Cordell 23 Byron terrace Edmonton London N9 7DG

2,

- The problem I have with this is yes, I was pulled up by the police and was asked to bring my insurance to a police station which I did do, but it seem the police had given me the wrong form so the police station would not accept me to give them my insurance documents and said it would need to go to court.
- I have never heard anything about this until I got a letter from DVLA saying I had to send my driving licence back to them.
- I called DVLA to be told that there was a court case which was heard and that I been given 6 points so needed to send my driving licence to them to get these points added.
- I explained to them that I did not know about any court date and that I did in fact have insurance to drive on the day the police pulled me over.
- DVLA give me the court information to contract the court which I did and was told I need to put in that I did not know about the court date.
- I called Enfield court and was told that I need to write a letter to them which I have done but as of today's date **21/12/2012**
- I have not heard anything back from them.
- Today **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012** again, I made a call to them which they have put a next 28 days onto the date that they will revoke my driving licence, I have also made a next call to the court and it seems I was given the wrong information and it should have asked for the case to be reopened which I am doing now by send you this email.
- Please could you reopen the case so that I can indeed show the court I do in fact have insurance to have been driving on the date I was pulled by the police, and as I said on the phone to the court person, I speak to today I did not know about any dates for court before I got the letter from DVLA.
- I will enclose in this email my insurance documents so you can see in fact I was insurance, and could you please send me a new date to go to court to prove this.

Many Thanks

1

The Enfield Gov / Email's Issue:

4 Lorraine Cordell RE_ Simon Cordell Court case
/ Page Numbers: 25,26
"Enfield court / my insurance"
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 27 February **2013** 12:19
To: 'glthames.mcenq@hmcts.gsl.gov.uk'
Subject: RE: RE: Simon Cordell Court case

Hello

- Again, I am writing to get the case below reopened,
- I have emailed as you can see below and I still have heard nothing about this case.
- After a call that was made today,
- I have been given a next email to send this email to in the hope that it can be dealt with.
- Please read the below emails and can you please reply to say you have got this email.

Many Thanks
Mr Simon Cordell

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 09 January **2013** 13:20

To: 'glthames.mclist@hmcts.gsl.gov.uk'
Subject: RE: RE: Simon Cordell Court case
To Whom It May Concern:
I sent an email on the
21/12/2012
about a case below, I have not heard anything about this email. Please can you confirm you have got the email with a reply to this email so that I know this matter is being looked into.
Many Thanks
Mr Simon Cordell

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 21 December **2012** 16:47
To: 'glthames.mclist@hmcts.gsl.gov.uk'
Subject: RE: Simon Cordell Court case
To Whom It May Concern:
I am writing this email after a call I made to the court about a case that was heard about no insurance which the outcome was 6 points on my driving licence and a £700 fine.
My Name and address are below
Mr Simon Cordell
23 Byron Terrace
Edmonton
London
N9 7DG
The problem I have with this is yes I was pulled up by the police and was asked to bring my insurance to a police station which I did do, but it seem the police had given me the wrong form so the police station would not accept me to give them my insurance documents and said it would need to go to court, I have never heard anything about this until I got a letter from DVLA saying I had to send my driving licence back to them, I called DVLA to be told that there was a court case which was heard and that I been given 6 points so needed to send my driving licence to them to get these points added, I explained to them that I did not know about any court date and that I did in fact have insurance to drive on the day the police pulled me over.
Page: 26
DVLA give me the court information to contract the court which I did and was told I need to put in that I did not know about the court date. I called Enfield court and was told that I need to write a letter to them which I have done but as of today's date **21/12/2012**
I have not heard anything back from them.
Today **21/12/2012** I got a next letter from DVLA saying that my driving licence was going to be revoked on the **22/12/2012**
again, I made a call to them which they have put a next 28 days onto the date that they will revoke my driving licence,
I have also made a next call to the court and it seems I was given the wrong information and it should have asked for the case to be reopened which I am doing now by send you this email.
Please could you reopen the case so that I can indeed show the court I do in fact have insurance to have been driving on the date I was pulled by the police, and as I said on the phone to the court person, I speak to today I did not know about any dates for court before I got the letter from DVLA.
I will enclose in this email my insurance documents so you can see in fact I was insurance, and could you please send me a new date to go to court to prove this.
Many Thanks
Mr. Simon Cordell

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/02/2013		

Simulation March 2013 (Click here to go back to the Index)

March 2013

Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/03/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/03/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/03/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/03/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/03/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/03/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13**	10/03/2013		

	and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	15/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	16/03/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	20/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/03/2013		
	Insurance:	22/03/2013		

	Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/03/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/03/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	31/03/2013		

Simulation April 2013 (Click here to go back to the Index)

April 2013	
Dates	**Incidents**

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13**	**07/04/2013**		

and was in force until Midnight on the **22/02/14** when it lapsed.

1

- **The 1st Asbo Folder / pub Book Issue: 1!**
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- **2**
  Like a hurricane, they kept on tucking into me; while forcibly Ripping, me apart: -

- **3**
  Police PNC Record

4

- **Court Case: "Sunday Going out on my Motorbike for the day."**
  1. Wandering Around: --
  2. Next in, is Just, three out of three, quick short couple of notes; —
  3. A continuation of the same day events: --

1

- **The 1st Asbo Folder / pub Book Issue: 1!**
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Dispose of As Confidential Waste
PC SJ ELSMORE 752YE 206372

CR:	4208625/13
Cr Type:	B Notifiable/MPS/
Other:	N-l
Status:	D
Press:	N
Class:	S/Pub Order S 5
GLU:	HT
Accused Custody	
Accused No:	1 Of: 1
	CORDELL
	Simon Paul
Proceedings Type:	
U.R.N (Case No):	01HT/1537/13
Original CR ID:	
Custody No:	01EIT/1537/13
Process/Other Offence in Brief:	**Judicial Disposal:**
Ref:	section 5 poa AA Charge/further charge
Date Entered: By:	**08/04/2013**
Proceedings Type:	**PC /9244 TC RYDER AA Charge/further charge**
Date Entered:	**08/04/2013**
Date Charged:	
Court Details	
Court Appearance Type:	
Court:	
Date/Time:	
Date INI Form served:	
Bail Details Police Bail?	Y
Return to Station Date:	
Unknown Court Bail?	
Conditions:	
Current Bail:	
Date Imposed:	
Non-Appearance Warrant?	

Wanted Docket Ref No:	

167,
Data Protection Act –
Dispose of As Confidential Waste
PC SJ ELSMORE 752YE 206372

CR:	4208625/13
Cr Type:	B Notifiable/MPS/
Other:	N-l
Status:	D
Press:	N
Class:	S/Pub Order S 5
GLU:	HT

Details of Investigation 07/04/2013 17:12 PC 224810 466HT C SCOTT
PRIMARY INVESTIGATION DETAILS: Immediate action

1. CAD 4619/07APRI3...PC 466HT SCOTT AND PC 997HT ASTON

- Police were called to Ellesmere Street E14
- where an informant had seen a group of males load a flat screen TV into the rear of a white Ford Transit panel van VRM CX52 JRX.
- The informant was a local resident and was particularly concerned as her neighbour had been recently burgled.
- The vehicle was in Ellesmere Street junction of Upper North Sheet There could see there were 4 males sat in tire front cab.
- The person in the driving seat was a light skinned ic3 male (sus) Police parked behind the van and Pc Aston got out the car to get around to the van.
- As he rounded our car the van pulled to the right toward Upper North Street.
- Pc Aston was now in front of the van and the van stopped.
- Pc Scott opened the car door to speak to the driver and he said, 'What the fuck do you want, you can't stop me'
- We identified ourselves as a police officers by displaying my warrant card and he continued to say 'you have no power to stop me what are your powers'
- It was explained why we were there and why we had stopped him.
- Pie remained aggressive saying that we did not know how to do our job and that we had no power to search him.
- The oilier males in the van were telling the male to calm down and let us get on with it.
- He was still aggressive saying that he was all legit saying that we had no reason to be there.
- He then turned off the engine and jumped out the van and walked to ward the pavement.
- We explained he was detained for the search and he continued to shout, 'Don't you Ricking touch me, I can walk around' He continued to question our grounds and I again

2
Like a hurricane, they kept on tucking into me; while forcibly Ripping, me apart: -

- By the next date in reference being a quarter of the way through 2013**.**
- I say that things had become a constant vision to me of the metropolitan police always bullying me, they would never, stop intimidating me, it had become so bad that it had become a "reality" the police just would not stop harassing me, victimising me, labelling me, right up until the last final moments that I have to live to take my last final breaths of air and then end up straight after, as getting claimed as a dead body.

- On the **07/04/2013** members of the metropolitan police force yet again pulled me over to stop me in my car, the reason given to me for being stopped by them while in my car, got explained to be -
- This error occurred, because my vehicle insurance was still not showing up on the metropolitan police computer systems.
- When checked it stated that I never got insured and that in some circumstances, different on duty police officers, were having problems with being updated correctly, betraying to them, that I might not have insurance to drive.
- I had insurance at these different times; as any reader of this report would also understand to be true, as well by now; it was simple for the police on this occasion to handle this incident; In a fair manner of law, to accept there was an error on the police and or the MID database and this was at no fault of my own but as in most cases with the police this did not happen.
- This inelegance on the police national computers got put into place due to me prior being, incorrectly, stopped, so many times beforehand, by random representing police officers of the law.
- In the start of the case the police used a summons against me, so to take me to court also, which I never receive, adding, even more complications to my daily surprises; I was later to find out that the judge who heard my case at the court, found me guilty in my absence and after his or her hand, he or she added more driving points to my driving licence and another fine.
- A fine got issued in this case by the judge, I and others worked hard, for us to get the case reopened in co Hurst towards the rest of the court cases, that I got imposed too.
- In the final stages of the court case, I ended up showing the court my insurance, so I won the case.
- The Points did finally get removed of my driving licence and the fine ended up being revoked; coincidentally.

Proof of Insurance policy: Link

3

Police PNC Record

Arrest Arrest/Summons Ref: 13/01HT/01/1537C
Name Charged: CORDELL, SIMON PAUL
Date of Birth: [redacted]
Fingerprint Status: CONFIRMED 01FP 07/04/13
DNA Status: NOT TAKEN
Process Stage: ARRESTED ON
07/04/2013
14:46
Photograph: 01HT **07**/04/13
Arresting Officer: ASTON/PC/232845
Report Owner: 01 (METROPOLITAN POLICE)
Prosecuting Agent: CROWN PROSECUTION SERVICE
(CPS) Last Updated:
07/04/2013
Remand Description: REMANDED ON BAIL ON
07/04/2013
At: AT 01HT
To Appear at NEXT APPEARING ON
23/07/2013
At: AT EAST LONDON MAGISTRATES.
Owner: 01 (METROPOLITAN POLICE.)
Crime Reference: 01HT/1537/13
Offence Number: 1
Court/Caution/Force Reference: 13/2574/60295A

Court Offence Number: 1
Adjudication: NOT GUILTY
Plea Description: NOT KNOWN
Originator: 1 (METROPOLITAN POLICE)
Offence Description: USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS
Offence Date(s): 07/04/**2013**
Location: ELLESMERE STREET, LONDON E14 (01HT)
Disposal:
23/07/**2013**
AT EAST LONDON MAGISTRATES COURT REF:
13/2574/60295A
1 WITHDRAWN FINAL
Last Updated:
07/04/2013
07/04/2013: "Arrested"
23/07/2013: "Court & Won the Case but now put into Asbo files by Met Police Force members!"

4

Court Case: "Sunday Going out on my Motorbike for the day."
Wandering Around: --

- This fine day was just me wandering around to others and to me it was just another day, very much similar to other days and I guess this would be very much the same; for any other people, who reside in and around, the Great British town's streets off London: - Going out with friends.
- One of the many of best days of our lives had gotten planned out, so for me and my friends to go out on our own Off-road-Scramblers.
- What acutely; happened, is that on the **07/04/2013** I had arrived at my friend's house, what is on, an up kept average, London housing estate.
- This was on the traditional British day of rest and for that fact, it was a Sunday.
- On this occasion, I and my friends were in London's Streets, EW1.
- Initially, in the beginning and thought that day's moments, in the start of the days, hours that me and my friends had all been together, I would say that everything was going fine, for me to quote a saying off what happened in the one thousand and four hundred and forty minutes going on in them twenty-four hour that I think many people may already have heard before, so for me to define the days' event's, I would say; all good things must come to an end.
- Before the police officer's presence,
- I and my friends had intended to head out on our planned travels and this day would have included us all being able to arrive, at our prior planned destination, but as always in my life, the police had stopped us.

Next in, is Just, three out of three, quick short couple of notes; —

- **Note 1;** The day had got set by ourselves, so for us all, to have; a lot of excitement, within the legal constraints of the united Kingdom's Laws and because of this we were all, being silent and relaxed, therefore we caused no trouble and was just waiting to go out for the day.
- **Note 2;** A lot of different people's off-road-motorbikes were present, as, we all were on this day out for me and my friends.
- When the police officers questioned us all about them, beforehand of arresting my person, everybody's off-road-motorbikes; were already in three different prior arranged vans and soon

to us, the true owners of them all, were to be able to go on the move to our chosen place on that day, if not for the police officer's interruption.

- **Note 3;** I also would like to note the point of; I and my friends, definitely supplied no entertainment equipment to anybody, on this date and therefore, as a result of mine and other's good intentions for this day, I did not cause any acts of Anti-Social Behaviour, hence, together I and my friends, did not cause any illegal or civil problems, as a quick briefing towards a summary, on this incident; I did not feel like I could even go out for the day that being said and meant to mean; with some of my friends and not getting harassed, by the police, once again.

A continuation of the same day events: -- 07/04/2013

- So, for me now to only leave the rest of the past day's events to get explained, now down too I explaining even more-extra further truths; The police officers who had commenced, on us, at the time did say to us all, who were present at the incident, that they had got called to a report of a Burglary.
- When this got explained to us by the police officers it had got confusing to me and my friends, as, we caused no criminal offences that got accused of our persons that the police officers were then alleging to us.
- Members of the police had approached us and this was while I and my friends were all together, getting ready to head on an into our travels out; In portraying, to another person the day's predicaments, of one of the now at present, funny parts of this day I would start by explaining; that it was the so called 999 police call / the police officers present at the scene so-called witness.
- The dilemma of what ended up happening to me is that by the end of me explaining to the police officers, about me being an innocent man, is that the police officers continued with their plans not to trust in me, and they forcibly searched inside of my van, while using their powers of law against me.
- OK, at the time to me and my friends felt that, how the police officers, made us all feel, got achieved by the copper(s), so that things had got completed wrong by them and this was happening to me and my friends, so, that what was going on to us was not so funny at the time but once the copper did their searches and finished embarrassing me, I can recollect them getting out of the back of my van and in both of them officers managing to doing this, I noticed that they both accepted to me, that I was right from the start and there was no stolen property in my van, in fact there were just two off my own personal off-road-Scramblers, to my own satisfaction.

As a continuation of the 07/04/2013

- I make it evident that People always claim that god; Loves a person to try hard at good things, out of their life and this is what I done and still do. When the Police took the time after doing their searches inside of my parked van, they had to explain their intelligence to us all, this got done so for the police officers to explain their reasons of search on me and my property, they both explained the following; that it got based upon the so called original 999 call that the police call centre had received and in that report a civilian person claimed to see a burglary, that was supposedly in progress, they continued to further their information to us, by explaining that the police officers witness who had called them had seen some sort of stolen property, such as a TV, being placed into the back of my van.
- This was never true and now in any off the situations such as, more, neither, nor anything of the right that is expected, the Police are now using this day as a civil case, at a later date, to their own wrong advantage against me, after me being charged and not found guilty for anything for the day, the legal director of the Metropolitan police force just simply refuses to take any of the cases out of the Asbo folder and this case is also out of the time limitation Act 1980.

- Where the incident has got put into the Anti-Social Behaviour Order case files it has caused me to wrongly suffer and even after me winning the case in court and then to make things worse, the police officers, who are to support taking pursuit of this so called pointed out wrongful actions, who are in charge of creating and the on goings within the Asbo case do not seem to be able to provide, any of the following: — As the police officers said, at the roadside, there should be an official police intelligence CAD, that should relate to this date and time of this incident.

One.

- This police cad should also be able to refer to the Pacific details; that must describe a person accusing me or other people of criminal offences.

Two.

- Neither do the police show the evidence of the 999 callers, stating that they saw a burglary that was in progress.

Three.

- The missing and not induced Cad of police official information, must then introduce true evidence, off the so called; if any, true audio recordings, that would relate to any of the 999 calls, that got said to have got made on this day.
- The Second part of the day: --
- I, can evidently, reminisce, on both of the police officers, being clear and adamant, in what they had together said to us, while still chatting with the police officer's, they continued with what they were doing to my person and also continued to do their Identification checks, on the two-Off-road- Bikes this did also include my van, and they all came back to be legitimate but this never got mentioned again in case that I won at court or even in the up-to-date Asbo on goings.
- In another addition to the events, of the day, the police said that I had No insurance, so to be driving my van and this become a further negative effect, towards me.
- This further negative effect got place upon me already knowing, that my insurance company had also tried, for themselves to help me, so to resolve all the problems that we were all then together having.
- After my van and I got searched, by the attending officers of the law, I continued to get abused by them both at the roadside; the reason to why I got abused is; because of my insurance policy, still not showing up on the police National computer systems, I continued to get frustrated because of this and the following reasons.
- It was easy to understand that I was getting constantly attacked by members of the police force, attacked as if in to describe a person always getting harassed.
- This Harassment partly took place on most available Sunday's.
- I can remember that on this occasion I literally had to freeze on the day; While re-analysing the circumstances that I got presented within by them police officers on the scene, so, to be able to stop any of the tear's that unexpectedly seemed to want to then drizzle down my face; or maybe start too really flood out really fast of my eyes and to then come down both sides of the cheeks, tears running down onto my garments, and straight onto the floor.
- The police officer in front of me had become criminals "thieves," they wanted my van and the bikes to go to their police compound and for me to pay for it.
- I knew right there and then that they had no legal rights to do the things that they were doing to me and take my van and this is that precise moment in time, when I held my breath into stop them tears, I continued to talk to the police about not seizing my van.
- When I asked them to trust in me in the hope of them police officer's, not doing any of their unusual unwanted actions against me, such as: The Intimidation and Harassment, that I am made to believe that I must get used to, when getting somehow, someway, victimised by some police officers.

- Referring to another addition of a part to everything, that was going on, I said to the police officers; that there is a harder problem to overcome and this problem was with the day being a Sunday; and I do strengthen this now made announcement about the day being a Sunday, as to the contrary is because this got done to myself wrongly and as to a consequence off the police officers own bad decisions and actions that on the day lead towards their entrusting misplaced behaviour towards me, as they both must have also already understood that; 99%, of insurance companies do not get opened, on a Sunday so, my insurance policy should have covered me alongside with my word, when I told the police officers, whom were present that I had already got insured.
- With the day being a Sunday, this also meant that they could not have been able to make a phone call to my insurance company, "on this day," besides in my defence, I told the police officers, who were present, at that precise stage that I had already got insured and showed a copy of my policy to them both.
- To keep the ball rolling, another key point is, that for many months pre-existing to this incident equalling to the amount of time that it got left to extend to this incident, my mother previously had tried to help me to stop the dilemmas I kept having with my insurance policy.
- My mother had already tried many times beforehand to resolve the issue of my concern, by contacting the relevant people involved, this included the police, DVLA and my insurance company, as well as the MID database.
- Throughout her conversations with the relevant people, she come to an agreement with them all and what got agreed is that this problem would get resolved between them all, "as to describe something being fixed, not a problem no more," so to me this meant that together a lot of people had all prior tried to work out why; I was always, not showing up as insured.
- I noticed myself that on the police computer I did not show up as insured, but I was OK on the mid database and OK on my insurance company's computers, but still, no one could solve the problem.
- While talking to the police officers at the roadside about my insurance I noticed that there was no more talk about a stolen TV from any house; what next started to persisted to proceed is that, while still standing and talking to the police officer's, I did get a bit upset and by the middle of our discussions, all of our voices, had become at a bit high of a rate, the reason being of my voice getting louder was because I got accused of not having any insurance and they wanted to stop my pre planned day out on my bikes.
- I did have the correct insurance policy in place, so for me to be driving and able to drive that can then, that was in question at the time, so I do not see why I did get arrested by the police officer on this day and I also do not see why the police officers made this case get continued towards me, by them police officers, following charges against me.
- After getting humiliated by getting searched for a TV I then having my van seized with my bikes in it.
- Once arrested, I got taken to the police station, I then after got charged and granted police bail and this got placed on to a further date for me to attend at a courthouse, meaning that in turn I then got to attend to a court hearing and this was for a hearing, so that I could enter my no guilty plea, to establish that I needed to wait for a trial to take place, this further date got set so for me, to be able to defend myself.
- When in court, and at the first preliminary hearing it then got explained to me by the judge, that if I do not attend to the courthouse; a prison sentence may get issued towards my person and this would work out to be with the possibility of a fine or both.
- Amusingly, the charges that got brought into motion by the police were for a breach of the peace and for no insurance, which I did not commit, this meant me paying out of my pocket more money to the government official's or even a custodial sentence.

- Under these circumstances I had already had to pay the Police car compound money who had seized my van and in turn this forwarded the fact that I suffered yet again, for losing my vehicle and the cost of paying, to get it back out of the police car compound.
- I done nothing wrong and I paid a lot of money, for my insurance policy, to which I lost, due to these court cases on goings.
- All of this information to me meant by **2013,** things just simply; changed in my life and I slowly got depressed, as you can read all about, because of the manner in which the police officers were treating me, as I understood what they were doing to me was so wrong.
- I look back in time and forward into the present time of today in writing this book / report / diary, when both of the offences had said to have taken place, that the metropolitan police force brought into motion; the reason for this is both of the cases, tarnished my life and got dropped shortly after.
- Both cases got dropped shortly after in compliance towards a decision that got made of a "No Further Action" being taken place against me, but this case still was not to be over in the copper's eyes.
- The accusations claimed against me in the case files continued to get used against me.
- In the moment of these occurrences and a long time after this day protested to proceed,
- I knew that what they were doing to me would change my life for the worst and that this meant to me that whenever I continue to wake up, at my own home on most mornings since the day's incidents took and take place, I seem to keep thinking to myself the same little thought: repeatedly, and repeatedly, again; how did this day get added to the Anti-Social Behaviour Order Application, at this present time of my life.
- The original police officers' statements, got held in the police national computer system, after being imputed on the first few days, what did in fact truly happen is that after the incident took place in Elsmere Street, I went to court and got found not guilty and then afterwards; "Some, other, different, police officer's," from another police force alongside with the metropolitan's legal director edited the old NFA case information, by extended their work abilities and decided to take the law into their own deceitful hands, while the original Crimint got placed on their working companies' systems.
- This got done so for it to get fabricated, and then they compiled their falsified redeveloped made and said to be findings, of the day, so to adduced them findings into a copy of the Anti-Social Behaviour Order proceedings, that I am fighting against, up and till date, which has wrongly, got put against me, with no honest reason's, as I already prior won the so-called court case in the court.
- In add-amusingly, to me, was nothing ever got explained again, that being about any report of a Burglary, which the police officers claimed all about and now it makes me feel furious, in knowing what the police officers are doing to my life all of the time, when regarding this instance and others, it left me being even, moreover, to being intrigued, by the police officers who got involved, I get astonished by them all, for what they have done to me.

Proof of Insurance policy: **Link**

Points of Facts of Law:

1. I won this case at court and then afterwards the police used it to gain a guilty convection against myself!
2. Mr Cordell did not involve himself in the organization of any illegal rave.

- This was his friends housing estate and because of there is reason there is no party locations within the local housing area, having a party very unlikely.
- And the day was a Sunday, Very unlikely for a party of any form or concept.
- Nor did he supply equipment on said date.

4. **Mr Simon Cordell will State;**

- "that he was not rude to police, but he did feel like he could not even go out for the day with some of his friends, without getting stopped and searched by members of the police. He states he did not get upset in the manner that the police have said he did and that he does not mean to come across as rude to police.
- In this case he was just trying to explain the error on the system.
- It is also noted that the caller was very clear that they saw a flat screen TV being put into Mr Cordell's van, which is confusing to why when the police searched the van, they found no TV, but did in fact find two of his off-road motor bikes, which is not included in Steve Elsmore statement.
- The police did checks on Mr Simon Cordell's Off-Road Motor Bikes but this is also not stated, but should show up on the seizure notice, as Mr Simon Cordell did ask the police office to take careful note of the two off road motorbikes, as due to the high value of them.

5. Mr Simon Cordell will state;

- "that he did get a bit upset when the police said they were going to seize his van, as he did have insurance in place to be able to drive the van in question, but there was an error on the MID database.
- Miss Cordell had been trying to help her son resolve the issue concerning his insurance policy not showing on the mid database alongside with members of their local police force and his insurance company KGM too, together they had tried to work out why Mr Simon Cordell was showing as uninsured.
- There was information noted as intelligence on the police National Computer stating this, I had asked the police to check on their systems due to this, but they would not they just wanted to seize Mr Simon Cordell's van without checking, so he knew he was being wrongfully accused at this point, as he had done nothing wrong and he did have insurance to be driving and had paid a lot of money for his insurance.
- In addition, the prosecution offered no evidence in respect of the charges that were brought even though they were reliant on police witnesses.
- Mr Simon Cordell had been wrongfully arrested for not having insurance when he was insured to drive.
- He also did not cause any Anti-Social Behaviour on this date in question.
- There are no CADs for this date, but yet they were meant to be, a CAD referring to the pacific details that should be relating to a person stating, that they believed a burglary was in progress and of the 999-caller stating that they had seen a person who was putting a flat screen TV into Mr Simon Cordell's van.

In reference to the 07th April 2013, A friend's Home

- Please read Mr Simon Cordell's last statement dated the **24/02/2015** he states that he did not attended any premises on this date to rave,

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** • **The Enfield Gov / Email's Issue: 01** Insurance /	**08/04/2013**		

	Page Numbers: 36 Copy of my Insurance Broadsure Direct			

1
The Enfield Gov / Email's Issue: 01
Insurance
/ Page Numbers: 36
36
Subject: Fwd.: REF: 00-COSX14MT04-ID<23> Open Attach Documents
From: Rewired (re_wired@ymail.com)
To: lorraine32@blueyonder.co.uk;
Date: Monday, 8 April 2013, 14:21
----- Forwarded Message -----
From: Gaheris Edwards
gaheris@broadsuredirect.com
To: re_wired@ymail.com
Sent: Monday, 8 April 2013, 14:55
Subject: REF: 00-COSX14MT04-ID<23> Open Attach Documents

- As requested,

Kind Regards,
Gaheris Edwards

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	12/04/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** • **The Enfield Gov / Email's Issue: 01** Insurance / **Page Numbers:** 22,23 proof of my insurance policy's schedule	**15/04/2013**		

1
The Enfield Gov / Email's Issue: 01
Insurance
/ Page Numbers: 37,38
On the Date off: Monday, 15 April 2013 at time: 15:14

- I decided to call my insurance company and send an email so that I would get prove of my insurance policy's schedule and this is a copy of the email I received: -

Subject: Documents
From: Melanie Tyman: -- melanietwyman@broadsuredirect.com
To: re_wired@ymail.com
Dear Mr Cordell

- Please see below the listed payment dates and amounts of your new direct debit facility as discussed:
- Payment Schedule Items Payment Date Type of Payment Scheduled Payment Amounts **Wednesday 24-Apr-2013**.

1. Direct Debit; £200.38 Thursday 23-May-**2013**: -

2. Direct Debit; £100.18 Monday 24-Jun-**2013**:
3. Direct Debit; £100.18 Tuesday 23-Jul-**2013**: -
4. Direct Debit; £100.18 Friday 23-Aug-**2013**: -
5. Direct Debit; £100.18 Monday 23-Sep-**2013**:
6. Direct Debit; £100.18 Wednesday 23-Oct-**2013**: -
7. Direct Debit; £100.18 Monday 25-Nov-**2013**:
8. Direct Debit; £100.18 Monday 23-Dec-**2013**:
9. Direct Debit; £100.18 Thursday 23-Jan-**2014**:
10. Direct Debit; £100.18

Finally:

- I can confirm, there is a balance owed to Close Premium Finance, relating to your cancelled Motor Trade policy,
- which ran from **12/10/2013** & **25/01/2014** the balance required is £157.42.
- Please contact Close Premium Finance to make payment of this balance, as agreed.

Many thanks,
Melanie Twyman
Finance Manager.

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	20/04/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/04/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/04/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/04/2013		

Simulation May 2013 (Click here to go back to the Index)

May 2013

Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** • **The Enfield Gov / Email's Issue: 01** Insurance / **Page Numbers:** 28,29 Wanting to revoke my insurance	**01/05/2013**		

	2 • **The Enfield Gov / Email's Issue: 01** Insurance, Hello I have enclosed my driving licence **/ Page Numbers:** Error			

1
The Enfield Gov / Email's Issue: 01
Insurance
/ Page Numbers: 43,44
43,
Subject: Re: REF: 00-COSX14MT04-ID<24> Open Attach Documents
From: Rewired (re_wired@ymail.com)
To: jolidstone@broadsuredirect.com
Date: Wednesday, 1 May **2013**, 12:18
Hello

- please find enclosed my driving license

Simon Cordell

From: Jo Lid stone <jolidstone@broadsuredirect.com>
To: 'Rewired ' <re_wired@ymail.com>
Sent: Wednesday, 17 April **2013**, 10:55
Subject: RE: REF: 00-COSX14MT04-ID<24> Open Attach Documents

- Good Morning Simon,

Thank you for the documents. We are s
44
Jo Lid stone
Administration Department

Broadsure Direct - Telephone number: 01843 594477 - **Fax Number:** 01843 594488

This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through us network.

Broadsure Direct Is Authorised and regulated by the Financial Services Authority.
Attachments
Driving Lic.jpg (133.01 KB)
Driving LicBackPart.jpg (143.79 KB)
Simin_Paper-Part.pdf (50.60 KB)
image001.png (3.49 KB)

2
The Enfield Gov / Email's Issue: 01
Insurance, Hello I have enclosed my driving licence

/ Page Numbers: Error
On the Date of Wednesday, 1 May **2013**, at 12:18: --
An email got sent to my insurance firm regarding them wanting to revoke my insurance policy and this is a copy of the email.
Subject: Documents: --
From: Rewired re_wired@ymail.com
To: jolidstone@broadsuredirect.com

- Hello, I have enclosed my driving licence;

Mr. Simon Cordell.
Proof of Insurance policy: Link

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/05/2013		
	2 • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_05.06.2013_Wrongful conviction and request to set aside the c 06/05/2013 / **Page Numbers:** 3,4,5,6 7,8,9,10,11,12	**06/05/2013**	17:26:00	**X25** 3,4 5,6,7,8 9,10,11,12 13,14,15,16 17,18,19,20 21,22,23,24 25,26,27,

	13,14,15,16,17,18 19,20,21,22,23,24 25,26,27 **1** • **The Enfield Gov / Email's Issue: 01** 9 Lorraine Cordell Wrongful conviction and request to set aside the conviction and re-open the case **/ Page Numbers:** 45			

Number 2.
Additional Email Attachments & Emails / Issue:
1. 2
lorraine32@blueyonder.co.uk_05.06.2013_Wrongful conviction and request to set aside the c
06/05/2013
/ **Page Numbers:** 3,4,5,6
7,8,9,10,11,12
13,14,15,16,17,18
19,20,21,22,23,24
25,26,27
--
Page 3.
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 06 May 2013 17:26
To: gl-thamesmcenq@hmcts.gsl.gov.uk
Cc: eastgroupcpo@hmcts.gsi.gov.uk
Subject: Wrongful conviction and request to set aside the conviction and re-open the case
Attachments:

1. **RE:** Simon Cordell Court case
2. **RE:** Simon Cordell Court case
3. **RE: RE:** Simon Cordell Court case.
4. **RE: RE:** Simon Cordell Court case
5. **RE:** Simon Cordell Court case
6. **RE:** Simon Cordell Court case;
7. **RE:** S Cordell Docs._GE_.pdf

Dear Sir or Madam

- I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance.
- I am making this request to have my case listed in order that I can do the following: -
  1. Application to set aside the conviction
  2. Re-open the case

Application to set aside the conviction: -

- On **22nd July 2012** I was stopped and given a producer by the police as they did not believe that I held a valid policy of insurance.
- I attended the police station and I was advised that my case would be going to court and I would be summonsed in due course.

- I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence.
- I disputed with the DVLA the points, but I was given an ultimatum that if I did not send in my licence it would be revoked.
- I therefore had no choice but to send in my licence.
- I immediately contacted the Court by telephone, and I was advised to send an email.
- I sent in a number of emails and I have been given a number of emails, but I have not received any confirmation from the court.
- I forwarded a copy of my insurance policy to the court and again this was ignored.
- The offence of no insurance was allegedly committed on **22nd July 2012**.
- I had a valid policy of insurance from **23rd March 2012** and this policy was valid until **22nd February 2013.**
- The company insuring me was Tradex Insurance Company Limited.
- I am the named policy holder, Mr. Simon Cordell and my policy number are L/WST/MTP/0192359.
- I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- Once this has happened, I would be grateful if the court could email the DVLA to advise them that the points have been issued in error and the fine be set aside also.
- This matter is urgent and is dragging on. I
- cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- I am very disappointed that you have ignored all my emails.
- This is causing me stress.
- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction? I can then forward my documents to the relevant prosecuting authority.
- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.

Yours faithfully
Simon Cordell

4,

Wrongful conviction and request to set aside the conviction and re-open the case->S Cordell Docs._GE_.pdf

--

Insurance Company Ltd
Mr Simon Cordell 109, Burncroft Avenue Enfield EN3 7JQ
03 April 2012
Dear Mr Cordell,
Policy Number: L/WST/MTP/0192359 Reference: Motor Trade Policy

- We have pleasure in enclosing your policy documents.
- These have been issued in accordance with your instructions however we recommend that you thoroughly check the enclosed and advise us immediately should any amendments be required.
- Thank you for entrusting your business with us.

Yours sincerely,
Emma Guard (UW)
Tradex Insurance Company Ltd

Tradex Insurance Company Ltd Victory House, 7 Selsdon Way, London. E14 9GL DX551740, Isle of Dogs 5 Tel 020 7001 9200 Fax 020 7068 7730 www.tradex.com
Tradex Insurance Company Limited is authorised and regulated by the Financial Services Authority (no. 202917)
FSA
Registered in England and Wales no. 2983873 at Victory House, 7 Selsdon Way, London E14 9GL (Doc version 11.6.11)

5,

Premium Advice Note
TRADEX
Insurance Company Ltd

Mr Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ 03 April 2012	

Dear Mr Cordell,

Policyholder: Mr Simon Cordell,

Policy Number:	L/WST/MTP/0192359 - 8
Policy Type:	Road Risks
Inception Date:	23 March 2012
Reason for Issue:	Policy Adjustment
Effective Date:	23 March 2012

Parts / Sections Applicable	**Premium Due**	**Insurance Premium Tax (6%)**	**Total Premium Due**
Policy Total	**£ 0.00**	**£ 0.00**	**£ 0.00**
	Finance Charges: Document Charges: Service Charges: **Total Amount Due:**		£ 0.00 £ 0.00 £ 0.00 **£ 0.00**

Collection Method: Broker Collected
Emma Goard (UW)
Tradex Insurance Company Limited.
Tradex Insurance Company Ltd Victory House, 7 Selsdon Way, London. E14 9GL DX551740, Isle of Dogs 5 Tel 020 7001 9200 Fax 020 7068 7730 www.tradex.com
Tradex Insurance Company Limited is authorised and regulated by the Financial Services Authority (no. 202917)
Registered in England and Wales no. 2983873 at Victory House, 7 Selsdon Way, London E14 9GL (Doc version 1.11.11)

6,

Insurance Company Ltd
Mr Simon Cordell 109 Burncroft Avenue Enfield

EN3 7JQ
3 April 2012
Dear Mr Cordell,
Re: Your Motor Trade Policy
Policy Number: L/WST/MTP/0192359

- I refer to the above-mentioned policy number and your recent communication.
- I enclose a copy of the vehicles declared to Tradex and the Motor Insurance Database.
- Please check the schedule of vehicles carefully to ensure all of the information is correct and if amendments are required, please advise us as soon as possible.

Yours sincerely,
Emma Goard (UW)
Tradex Insurance Company Ltd
Tradex Insurance Company Ltd Victory House, 7 Selsdon Way, London. E14 9GL DX551740, Isle of Dogs 5 Tel 020 7001 9200 Fax 020 7068 7730 www.tradex.com
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FSA
Registered in England and Wales no. 2983873 at Victory House, 7 Selsdon Way, London E14 9GL (Doc version 15.6.11)

7,

Motor Trade Vehicle Schedule
TRADEX
Insurance Company Ltd

Policy Number:	L/WST/MTP/0192359 **Date of Issue:** 03 April 2012
Policyholder:	Simon Cordell **Agent:** 23664 Westminster - Broadsure Direct
Occupation/Profession: **Address:**	**Effective:** 16:53 (24Hrs) 23 March 2012 Mechanical Servicing Overhaul **Expiry:** 12:00 (24Hrs) 22 February 2013 109 Burncroft Avenue, Enfield, EN3 7JQ
Make/Model:	**CC/GVW/KW/h: Reg. No: Value: YOM: Customer Loan: Security Reg: Date Added:**
RENAULT CLIO RIPCURL	1149 NA57LDY £0 2007 No A 23-Mar-12

Security Required Codes:
A: Manufacturers Standard B: Thatcham Cat 1 Alarm & Immobiliser C: Tracking Device D: Alarm, Immobiliser and Tracking Device
Reason for Issue: Policy Adjustment
Page 6 of 15

8,

Certificate of Motor Insurance
TRADEX
Insurance Company Ltd
Policy No.: L/WST/MTP/0192359
Name of Policyholder: Mr Simon Cordell
Motor Trade Business: Buying and Selling, Mechanical / Servicing / Overhauls
Description of Vehicles:

• Any vehicle owned, leased or on hire purchase to Mr Simon Cordell
• Any vehicle (mechanically propelled or otherwise) attached to a motor vehicle described in 1 for the purpose of being towed.
• Any other motor vehicle held in trust or in the custody or control of Mr Simon Cordell for the purposes of their declared motor trade business. **But excluding any:**

Steam driven vehicles.

Motor vehicle transporters which, inclusive of trailer(s), have a carrying capacity of more than **2** vehicles.

Vehicles owned by Directors, Partners or their Spouses and more specifically insured elsewhere.

Commercial vehicles with a gross vehicle weight in excess of **3.5** tonnes.

Coaches and Minibuses other than for sale, service, or repair.

Motorcycle. Quad Bikes.

Effective time and date of commencement for the purposes of the relevant Road Traffic Acts.

Operative Date: 16:53 (24hrs) 23 March 2012

Operative Until: 12:00 (24hrs) 22 February 2013

PERSONS ENTITLED TO DRIVE AND LIMITATIONS AS TO USE:

Name:	**Date of Birth:**	**Use:**	**DOV:**
Simon Cordell	26/01/1981	MT / SD&P	Not Allowed

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.

DEMONSTRATION: Demonstration of a vehicle to any other person provided that person is driving with the permission of the Policyholder and is accompanied by any driver named above who is entitled to drive for motor trade purposes.

LIMITATIONS AS TO USE:

MT: Use in connection with the declared motor trade business.

SD&P: Social Domestic and Pleasure use including journeys between the home address and the permanent place of business.

PBU: Personal Business use in connection with other additional occupation(s).

DOV: Where shown as allowed, the drivers named above may also drive any other vehicle for social domestic and pleasure purposes only provided they have the permission of the owner to do so and the vehicle is taxed, registered and insured in the owner's name.

Use by any other person provided that such person is driving with the permission of the Policyholder and is accompanied by any person entitled to drive as described above for the purpose of demonstration only.

Excluding:

1. Use for hire and reward other than in connection with the motor trade, racing, pace making, competitions, rallies, track days, trials or speed tests whether on a road, track, off-road, land prepared for such use or the Nürburgring Northcliffe and whether the event is officially organised or informally arranged.

2. Use to secure the release of any motor vehicle which has been seized by or on behalf of any government or public authority which was not the property of or in the custody or control of the Policyholder at the time of seizure.

I hereby certify Ireland, the Isle Pleasure use in

that the policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern of Man, the Isle of Jersey, the Isle of Guernsey, and the Isle of Alderney. Please see reverse of Certificate for Social, Domestic and Europe.

Registered Office: Victory House, 7 Selsdon Way, Isle of Dogs, London E14 9GL Registered in England, Ireland, and Wales No: 0293873

Tradex Insurance Company Limited is authorised and regulated by the Financial Services Authority (no. 202917)
Advice to Third Parties: Nothing in this Certificate affects your right as a Third Party to make a claim.
MID Compliance Enquiries: 020 7959 7542 Windscreen Cover - Not Included
Chief Executive Officer
Tradex Insurance Company Limited
Authorised Insurers

9,

Parts / Sections Applicable	Covered / Not Covered	Premium Due	Insurance Premium Tax (6%)	Total Premium Due
Road Risks	Covered	£ 0.00	£ 0.00	£ 0.00
Vehicles at the Trade Premises	Covered	£ 0.00	£ 0.00	£ 0.00
Public Liability	Not Covered	£ 0.00	£ 0.00	£ 0.00
Product Liability Sales and Service Indemnity	Not Covered	£ 0.00	£ 0.00	£ 0.00
Employers Liability	Not Covered	£ 0.00	£ 0.00	£ 0.00
Goods in Transit	Not Covered	£ 0.00	£ 0.00	£ 0.00
Legal Expenses	Covered	£ Included	£ Included	£ Included
Totals		£ 0.00	£ 0.00	£ 0.00

Your premium and policy terms are based on the following activities and vehicle types. Should there be significant changes during the period of insurance you must tell us.

BUSINESS ACTIVITIES

Declared Business Activities **Vehicles Traded or Handled**

Buying and Selling:	25	%	**Standard Vehicles:**	100	%
Importing and Exporting:	0	%	**Sports Vehicles:**	0	%
Sale / Repair of Salvage Vehicles:	0	%	**Imported Vehicles:**	0	%
Mechanical / Servicing / Overhauls / MOT:	75	%	**Classic Cars:**	0	%
Crash Body Repairs / Spraying:	0	%	**Kit Cars / Modified Vehicles:**	0	%
Sale / Fitting of Motor Accessories:	0	%	**Motorcycles:**	0	%
Valeting / Steam Cleaning:	0	%	**American / Canadian Vehicles:**	0	%
Windscreen Replacement:	0	%	**Commercial Vehicles over 3.5t:**	0	%
Exhaust / Tyre Replacement:	0	%	**Car Transporters more than 2 Vehicles:**	0	%
Recovery Agent:	0	%	**Quad Bikes:**	0	%
Repossession Agents:	0	%	**Coaches / Minibuses:**	0	%
Other:	0	%			
	100	%		100	%

- **No Claims Bonus is currently 6 Years protected.**

Date: 03/04/2012

Policy Number: L/WST/MTP/0192359
Tradex Insurance Company Ltd Victory House, 7 Selsdon Way, London. E14 9GL DX551740, Isle of Dogs 5 Tel 020 7001 9200 Fax 020 7068 7730 www.tradex.com
Tradex Insurance Company Limited is authorised and regulated by the Financial Services Authority (no. 202917)
Registered in England and Wales no. 2983873 at Victory House, 7 Selsdon Way, London E14 9GL (Doc version 1.11.11)
Motor Trade Policy Schedule
To be read in conjunction with your
Policy Booklet insurance Company Ltd
Policyholder: Simon Cordell Broker / Agent: Westminster-Broadsure Direct
Correspondence 109 Burncroft Avenue
Address: Enfield
Address: Street
EN3 7JQ
Correspondence 4th Floor Argyle Centre York
Ramsgate
Kent
CT11 9DS
Policy No: L/WST/MTP/0192359
Date of Issue: 03 April 2012
Reason for Issue: Policy Adjustment
Period of Insurance:
Operative From: 16:53 (24 hrs) 23 March 2012
Operative Until: 12:00 (24 hrs) 22 February 2013

10,

Motor Trade Policy Schedule
Policyholder: Simon Cordell
Policy No: L/WST/MTP/0192359
Operative Date: 23 March 2012
ROAD RISKS
Cover: Comprehensive
Operative Sections
Section 1: Third Party Liability
Limit of Indemnity: Third Party Death or Bodily Injury - Unlimited
Third Party Property Damage - £2,000,000 Section 2 - Vehicles: Road Risks A, B, C, D, E.
Limits of Indemnity: Own Vehicles* - £7,500 The vehicle limits stated are the
Customer vehicles - £15,000maximum indemnity payable for any
'Includes permanently owned and stock vehicles. one vehicle or claim. They win be automatically reinstated up to four times in any one period of insurance.
Vehicles Insured:
1. Any vehicle owned, leased or on hire purchase to the Policyholder.
2. Any vehicle (mechanically propelled or otherwise) attached to a motor vehicle described in 1 & 4 for the purposes of being towed.
3. Any other motor vehicle held in trust or in the custody or control of the Policyholder for the purposes of their declared motor trade business.
4. Personally, owned vehicles which have been declared to us for inclusion on the Motor Insurance Database.

But Excluding:
Steam driven vehicles.
Any vehicle transporter which, inclusive of trailer(s), has a carrying capacity of more than 2 vehicles.
Vehicles owned by Directors, Partners or their Spouses and more specifically insured elsewhere.
Commercial vehicles with a gross vehicle weight in excess of 3.5 tonnes.
Coaches and Minibuses other than for sale, service, or repair.
Motorcycles.
Quad Bikes.
Customer Vehicles (mechanically propelled or otherwise) attached to a motor vehicle described in 1 & 4 above for the purpose of being towed other than for cover provided under Section 1 - Third Party Liability.
EXCESS AMOUNTS:
Section 1 - Third Party Liability.
£nil
This will not be applied where an excess has been deducted from a claim under Section 2
Section 2 - Vehicles, Road Risks A, B, C, D, E.
£500 or 10% of the claim whichever is the greater.
Date: 03/04/2012
Page 129 of 15
Policy No: L/WST/MTP/0192359

11,

Motor Trade Policy Schedule
Policyholder: Simon Cordell
Policy No: L/WST/MTP/0192359
Operative Date: 23 March 2012
PERSONS ENTITLED TO DRIVE
Named Driver:
Date of Birth:
Usage: DOV: Personally
Owned Vehicl**e:**
Simon Cordell 26/01/1981
MT / SD&P Not Covered = Covered
LIMITATIONS AS TO USE
MT: Use in connection with the declared motor trade business.
SD&P: Social Domestic and Pleasure use including journeys between the home address and the permanent place of business.
PBU: Personal Business use in connection with declared additional occupation(s).
DOV: Driving Other Vehicles.
Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.
This Policy Excludes:
1. Use for racing, pace making, competitions, rallies, track days, trials, or speed tests whether on a road, track, off-road, land prepared for such use or the Nürburgring Northcliffe and whether the event is officially organised or informally arranged.
2. Use to secure the release of any motor vehicle which has been seized by or on behalf of any government or public authority which was not the property of or in the custody or control of the Policyholder at the time of seizure.

12,

Date: 03/04/2012
Page 130 of 15
Policy No: L/WST/MTP/0192359

Motor Trade Policy Schedule
Policyholder: Simon Cordell
Policy No: L/WST/MTP/0192359
Operative Date: 23 March 2012

PERMANENTLY OWNED VEHICLES

Note: to comply with Motor Insurance Database (MID) requirements you must advise us immediately when you acquire or dispose of a vehicle.

Security Required
A: Manufacturers
B: Thatcham Cat 1
C: Tracking Device
D: Alarm, Immobiliser
Codes: Standard
Alarm & Immobiliser and Tracking Device
Make/ Model: CC / GVW
Reg No:
YOM:
Value:
Customer Security
Date
/ KW/h: Loan:
Req:
Added:
RENAULT CLIO RIPCURL 1149 NA57LDY 2007 Trade No A 23/03/2012

13,

Limits of Indemnity:	£	7,500	For any one owned vehicle. * 'includes permanently owned and stock vehicles.
	£	15,000	For any one customer vehicle.

Excess: Excess £500 for each and every loss.
Endorsements Applicable to this Section: None
Storage Information

Alarmed Building:	0	%	**Non-Alarmed Building:**	0	%
Locked Yard Under 24hr Guard:	0	%	**Locked Yard:**	0	%
Open Site:	0	%	**Home Address:**	100	%

Date: 03/04/2012
Page 131 of 15
Policy No: L/WST/MTP/0192359
Motor Trade Policy Schedule
Policyholder: Simon Cordell Policy No: L/WST/MTP/0192359
Operative Dat**e:** 23 March 2012

EXTENSIONS TO ROAD RISKS

1. Driving Other Vehicles - Not Covered.
2. Windscreen - Not Covered.
3. Demonstration - Driving by unnamed prospective purchasers - Third Party Only Accompanied.
4. Customer Loan Vehicles - Not Covered.
5. Loss of use of customer's vehicles - Not Covered.
6. Vehicles in the custody or control of Subcontractors - Not Covered.

VEHICLES AT THE TRADE PREMISES

Risk Address: 109 Burncroft Avenue, Enfield, EN3 7JQ
Location: Home Address
Cover: All Risks
Operative Sections
Section 2 - Vehicles: B - Trade Premises A, B, C, D & E

14,

Motor Trade Policy Schedule
Policyholder: Simon Cordell Policy No: L/WST/MTP/0192359
Operative Dat**e:** 23 March 2012

LEGAL LIABILITIES

Declared Motor Trade Business:	**Buying and Selling, Mechanical / Servicing / Overhauls /**
	MOT
Declared Wages:	£ Not Declared
Declared Turnover:	£ Not Declared

Date: 03/04/2012
Page 131 of 15
Policy No: L/WST/MTP/0192359
PUBLIC LIABILITY including costs and expenses: Not Requested
Limit of Indemnity: £0 Any one occurrence and unlimited in
any one period of insurance.
Excess £500 each and every loss for damage to third party property.
Optional extensions:

1. Extension of territorial limits. **Not Requested**
2. Damage to leased or rented premises. **Not Requested**
3. Tools of trade. **Not Requested**
4. Application of heat at the trade premises. **Not Requested**
5. Use of spray-painting equipment at the trade premises. **Not Requested**
6. Application of heat away from the trade premises. **Not Requested**

PRODUCT LIABILITY AND SALES AND SERVICE K1 .0
INDEMNITY: **Not Requested**

Limit(s) of Indemnity: £0 Any one occurrence and in all in any one period of insurance.
Excess £500 each and every loss for damage to third party property.
Optional extensions:
Merchantable Quality: **Not Requested**
Extension of territorial limits. **Not Requested**
Excess £500 each and every loss.
EMPLOYERS LIABILITY: **Not Requested**
Limit of Indemnity: £ 0 Any one occurrence.
Extensions:
Injury to working Partners/Proprietors: Not Requested
Optional Extensions:
Extension of territorial limits. Not Requested

15,

Date: 03/04/2012
Page 132 of 15
Policy No: L/WST/MTP/0192359
Motor Trade Policy Schedule
Policyholder: Simon CordellPolicy No: L/WST/MTP/0192359
Operative Dat**e:** 23 March 2012
LEGAL EXPENSES
Operative Clauses:
1: Uninsured Loss Recovery.
2: Personal Injury.
3: Motoring Prosecutions.
4: Contract.
Indemnity limits applicable are shown in your policy booklet.

16,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case message

From: Lorraine Cordell lorraine32@blueyonder.co.uk
To: gl-thames.mclist@hmcts.gsl.gov.uk
Sent: 27 February 2013 12:58:23
Subject: RE: Simon Cordell Court case
Hello

- Again, I am writing to get the case below reopened,
- I have emailed as you can see below,
- and I still have heard nothing about this case.
- After a call that was made today,
- I have been given a next email to send this email to in the hope that it can be dealt with.
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Many Thanks
Mr Simon Cordell

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17,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case message

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18,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case _001.msg

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19,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case _001.msg

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20,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case message

From: Lorraine Cordell lorraine32@blueyonder.co.uk
To: gl-thames.mcenq@hmcts.gsl.gov.uk
Sent: 27 February 2013 12:19:08
Subject: RE: RE: Simon Cordell Court case
Hello

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21,

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22,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case_001.msg

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To: gl-thamesmcenq@hmcts.gsl.gov.uk
Sent: 27 February 2013 12:22:08
Subject: RE: RE: Simon Cordell Court case

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23,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case_001.msg

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24,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case_002.msg

From: Lorraine Cordell lorraine32@blueyonder.co.uk
To: gl-thamesmdist@hmcts.gsl.gov.uk
Sent: 27 February 2013 12:56:42
Subject: RE: Simon Cordell Court case
Hello

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25,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case _002.msg

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26,

Wrongful conviction and request to set aside the conviction and re-open the case->RE_ Simon Cordell Court case _003.msg

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
To: gl-thamesmcenq@hmcts.gsl.gov.uk
Sent: 27 February 2013 12:54:35
Subject: RE: Simon Cordell Court case
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1
The Enfield Gov / Email's Issue:
9 Lorraine Cordell Wrongful conviction and request to set aside the conviction and re-open the case
/ Page Numbers: 45
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 06 May **2013** 17:26
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: eastgroupcpo@hmcts.gsi.gov.uk
Subject: Wrongful conviction and request to set aside the conviction and reopen the case
Attachments:
RE: Simon Cordell Court case ;
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Dear Sir or Madam

- I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance. I am making this request to have my case listed in order that I can do the following.
  1. Application to set aside the conviction
  2. Reopen the case Application to set aside the conviction: On 22/**07/2012**
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- I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence.
- I disputed with the DVLA the points but I was given an ultimatum that if I did not send in my licence it would be revoked.
- I therefore had no choice but to send in my licence.
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- I sent in a number of emails and I have been given a number of emails but I have not received any confirmation from the court.
- I forwarded a copy of my insurance policy to the court and again this was ignored.
- The offence of no insurance was allegedly committed on **22/07/2012**
- I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013.**
- The company insuring me was Tradex Insurance Company Limited.
- I am the named policy holder, Mr. Simon Cordell and my policy number are L/WST/MTP/0192359.

- I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- Once this has happened, I would be grateful if the court could email the DVLA to advise them that the points have been issued in error and the fine be set aside also.
- This matter is urgent and is dragging on.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation. I am very disappointed that you have ignored all my emails.
- This is causing me stress.
- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.
- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.

Yours faithfully
Simon Cordell

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** • **The Enfield Gov / Email's Issue: 01** 10 Lorraine Cordell RE Simon Cordell Documents for court case / **Page Numbers:** 46 **2** • **The Enfield Gov / Email's Issue: 01** 11 Forbes, Andrea_ Re Wrongful conviction and request to set aside the conviction and re-open the cad / **Page Numbers:** 47,48 **3** • **The Enfield Gov / Email's Issue: 01** 12 Lorraine Cordell_ FW_ Wrongful conviction and request to set aside the conviction and re-open the Cad / **Page Numbers:** 49,50 **4** • **The Enfield Gov / Email's Issue: 01** 13 JOSEPHINE WARDS Re_ FW_ Wrongful conviction and request to set aside the conviction	07/05/2013		

	and re-open the / **Page Numbers:** 51,52,53 **5** • **The Enfield Gov / Email's Issue: 01** 14 JOSEPHINE Ward Re_ FW_ Wrongful conviction and request to set aside the conviction and re-open t2 / **Page Numbers:** 54,55,56,57 **6** • **The Enfield Gov / Email's Issue: 01** 15 Lorraine Cordell RE_ FW_ Wrongful conviction and request to set aside the conviction and re-open / **Page Numbers:** 58,59,60			

1
The Enfield Gov / Email's Issue:
10 Lorraine Cordell RE Simon Cordell Documents for court case
/ Page Numbers: 46
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 06 May **2013** 18:30
To: 'JOSEPHINE WARD'
Subject: Re Simon Cordell Documents for court case
Attachments: Bail_01.jpg;
Bail_02.jpg;
Bill_Of_Sale.jpg;
MOT.jpg;
Payment.jpg;
S Cordell Cert. _GE_ (2).pdf;
Vehicle_Seizure.jpg
Hi Josey

- Here are the documents you need for Simon.

Lorraine

2
The Enfield Gov / Email's Issue:
11 Forbes, Andrea_ Re Wrongful conviction and request to set aside the conviction and re-open the cad
/ Page Numbers: 47,48
From: Forbes, Andrea
andrea.forbes@hmcts.gsi.gov.uk
on behalf of GL Thames MC List
glthamesmclist@hmcts.gsi.gov.uk
Sent: 07 May **2013** 11:11
To: lorraine32@blueyonder.co.uk
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Mr Cordell,

- I am in receipt of your email; these have been printed off and passed to the reopening section to deal with.
- There is a backlog due to the huge number of requests to reopen, but you will hear from someone in due course.

regards,
Andrea (admin officer in Thames Customer Service dept)

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 06 May **2013** 17:26
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: East Group CPO
Subject: Wrongful conviction and request to set aside the conviction and reopen the case

Dear Sir or Madam

- I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance. I am making this request to have my case listed in order that I can do the following.
  3. Application to set aside the conviction
  4. Reopen the case Application to set aside the conviction: On 22/**07/2012**
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- I therefore had no choice but to send in my licence.
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- The offence of no insurance was allegedly committed on **22/07/2012**
- I had a valid policy of insurance from **23/03/2012** and this policy was valid until **22/02/2013.**
- The company insuring me was Tradex Insurance Company Limited.
- I am the named policy holder, Mr. Simon Cordell and my policy number are L/WST/MTP/0192359.
- I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- Once this has happened,
- I would be grateful if the court could email the DVLA to advise them that the points have been issued in error and the fine be set aside also.
- This matter is urgent and is dragging on.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- I am very disappointed that you have ignored all my emails.
- This is causing me stress.

- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting

48

authority.

- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.

Yours faithfully
Simon Cordell

3
The Enfield Gov / Email's Issue:
12 Lorraine Cordell_ FW_ Wrongful conviction and request to set aside the conviction and re-open the Cad **/ Page Numbers:** 49,50
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 07 May **2013** 11:49
To: 'JOSEPHINE WARD'
Subject: FW: Wrongful conviction and request to set aside the conviction and reopen the case
Hi Josey

- I got a reply from the court about re opening the case for Simon see Below.

From: Forbes, Andrea
Mail To: andrea.forbes@hmcts.gsi.gov.uk
On Behalf of GL Thames MC List
Sent: 07 May **2013** 11:11
To: 'lorraine32@blueyonder.co.uk'
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Mr Cordell,

- I am in receipt of your email; these have been printed off and passed to the reopening section to deal with. There is a backlog due to the huge number of requests to reopen, but you will hear from someone in due course.

regards,
Andrea (admin officer in Thames Customer Service dept)

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 06 May **2013** 17:26
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: East Group CPO
Subject: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Sir or Madam
I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance.
I am making this request to have my case listed in order that I can do the following.
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Application to set aside the conviction: On 22nd July **2012** I was stopped and given a producer by the police as they did not believe that I held a valid policy of insurance.
I attended the police station, and I was advised that my case would be going to court, and I would be summonsed in due course.

I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence.
I disputed with the DVLA the points, but I was given an ultimatum that if I did not send in my licence it would be revoked.
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I sent in a number of emails, and I have been given a number of emails, but I have not received any confirmation from the court.
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The offence of no insurance was allegedly committed on 22nd July **2012**. I had a valid policy of insurance from 23rd March **2012** and this policy was valid until 22nd February **2013**.
The company insuring me was Tradex Insurance Company Limited.
I am the named policy holder, Mr. Simon Cordell and my policy number are L/WST/MTP/0192359. I have points on my licence which I should not have. Can you please as a matter of urgency email me back on
50
this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
Once this has happened,
I would be grateful if the court could email the DVLA to advise them that the points have been issued in error and the fine be set aside also.
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This is causing me stress.
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I can then forward my documents to the relevant prosecuting authority.
I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.
Yours faithfully Simon Cordell

4
The Enfield Gov / Email's Issue:
13 JOSEPHINE WARDS Re_ FW_ Wrongful conviction and request to set aside the conviction and re-open the
/ Page Numbers: 51,52,53
From: JOSEPHINE WARD [josephinewardsolicitor@gmail.com]
Sent: 07 May **2013** 14:32
To: Lorraine Cordell
Subject: Re: FW: Wrongful conviction and request to set aside the conviction and reopen the case
Hi Lorraine

- At least progress is now being made.
- Keep me posted and if you need any further help then please do not hesitate to contact me on email / mobile.

Kind regards
Josephine

On **Tue, May 7, 2013, at 11:48 AM**, Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

Hi Josey
I got a reply from the court about re opening the case for Simon see Below.

From: Forbes, Andrea [**Mail To**:andrea.forbes@hmcts.gsi.gov.uk] On Behalf of GL Thames MC List
Sent: 07 May **2013** 11:11
To: 'lorraine32@blueyonder.co.uk'
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Mr Cordell,
I am in receipt of your email; these have been printed off and passed to the reopening section to deal with. There is a backlog due to the huge number of requests to reopen, but you will hear from someone in due course.
regards,
Andrea
52,
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: East Group CPO
Subject: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Sir or Madam
I have emailed your court on several occasions regarding my conviction and sentence for no insurance.
I am making this request to have my case listed in order that I can do the following;:
1. Application to set aside the conviction
2. Reopen the case Application to set aside the conviction: On **22nd July 2012**
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I can then forward my documents to the relevant prosecuting authority.
I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.
53

5

The Enfield Gov / Email's Issue:

14 JOSEPHINE Ward Re_ FW_ Wrongful conviction and request to set aside the conviction and re-open t2 **/ Page Numbers:** 54,55,56,57
From: JOSEPHINE WARD [josephinewardsolicitor@gmail.com]
Sent: 07 May **2013** 17:46
To: Lorraine Cordell
Subject: Re: FW: Wrongful conviction and request to set aside the conviction and reopen the case

Lorraine

- There are many ways to skin a cat.
- Having thought about Simon's other case it may be better to wait until the hearing as we may be able to make representation to the prosecutor on the day in question
- that Simon did have a valid insurance policy and the data base could not be accessed.
- There were no warning markers re the van.
- The whole reason for the stop of the vehicle had to be ascertained as why
- was he stopped in the first place, if not for no insurance then for what?
- I can refer them to the case re possession of the bladed article.
- Basically, I will argue that but for his van being seized for no insurance for which he was not guilty and could have brought his insurance to the station on a producer then the public order offence would not have been committed.
- We will play it by ear, I think.

Regards
Josephine

On **Tue, May 7, 2013, at 2:34 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
I think it was due to your email and the wording lol - lol □
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 07 May **2013** 14:32
To: Lorraine Cordell
Subject: Re: FW: Wrongful conviction and request to set aside the conviction and reopen the case

Hi Lorraine

- At least progress is now being made.
- Keep me posted and if you need any further help then please do not hesitate to contact me on email / mobile.

Kind regards
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On **Tue, May 7, 2013, at 11:48 AM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
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55,
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From: Forbes, Andrea [**Mail To**:andrea.forbes@hmcts.gsi.gov.uk] On Behalf of GL Thames MC List
Sent: 07 May **2013** 11:11
To: 'lorraine32@blueyonder.co.uk'
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case

Dear Mr Cordell,

I am in receipt of your email; these have been printed off and passed to the reopening section to deal with. There is a backlog due to the huge number of requests to reopen, but you will hear from someone in due course.
regards,
Andrea (admin officer in Thames Customer Service dept)

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 May **2013** 17:26
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: East Group CPO
Subject: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Sir or Madam
I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance. I am making this request to have my case listed in order that I can do the following.
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56,
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Yours faithfully
Simon Cordell

57
N/a

6
The Enfield Gov / Email's Issue:
15 Lorraine Cordell RE_ FW_ Wrongful conviction and request to set aside the conviction and re-open / **Page Numbers:** 58,59,60
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 May **2013** 14:34
To: 'JOSEPHINE WARD'
Subject: RE: FW: Wrongful conviction and request to set aside the conviction and reopen the case

- I think it was due to your email and the wording lol - lol

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Yours faithfully Simon Cordell

60

N/a

		08/05/2013		
		09/05/2013		
		10/05/2013		
		11/05/2013		
		12/05/2013		
		13/05/2013		
		14/05/2013		

	1 • **Police PNC Update!** "Penalty Notice I got pulled over by police in a petrol station in se1 London." Arrest	**15/05/2013**		

1
Update! "Penalty Notice I got pulled over by police in a petrol station in se1 London."
Arrest
Arrest/Summons Ref: 13/0000/00/484853Z
Name Charged: CORDELL, SIMON
Date of Birth: [redacted]
Fingerprint Status: NOT TAKEN
DNA Status: NOT TAKEN
Process Stage: REPORTED ON
15/05/2013
21:10
Arresting Officer: O'MAHONEY/PC/226527
Report Owner: 01 (METROPOLITAN POLICE)
Prosecuting Agent: CROWN PROSECUTION SERVICE (CPS)

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/05/2013		
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	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13**	19/05/2013		

	and was in force until Midnight on the **22/02/14** when it lapsed.			
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	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	25/05/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/05/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/05/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	31/05/2013		

Simulation June 2013 (Click here to go back to the Index)

June 2013				
Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/06/2013		
	Insurance:	05/06/2013		

	Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/06/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	15/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/06/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	20/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/06/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/06/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/**06**/2013		
Emails were put on this date that belonged to the 24/07/2013 they have been moved their now. The Diary still needs updating!				
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** **Wrongful imprisonment the Gazebo Case: --**	25/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/06/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/06/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/06/2013		

Simulation July 2013 (Click here to go back to the Index)

July 2013	
Dates	**Incidents**

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13**	07/07/2013		

	and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	14/07/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
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	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	20/07/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **3** • **Additional Email Attachments & Emails / Issue:** joanne.miller@hmcts.gsi.gov.uk_07.24.2013_re open matter 24/07/2013 / **Page Numbers:** 28	**24/07/2013**	11:48:00	**X1** CHECK 28
1.	**4** • **Additional Email Attachments & Emails / Issue:** 1. 4 joanne.miller@hmcts.gsi.gov.uk_07.24.2013_RE re open matter 24/07/2013 / **Page Numbers:** 29,30 **1** • **The Enfield Gov / Email's Issue:**	24/07/2013	12:33:00	**X2** 29,30

	52 Lorraine Cordell RE_ Wrongful conviction and request to set aside the conviction and re-open the / **Page Numbers:** 113,114,115 Driving Ban (1)/? Thames Court! **2** • **The Enfield Gov / Email's Issue:** 17 Miller, Joanne_ Re open matter / **Page Numbers:** 65 **3** • **The Enfield Gov / Email's Issue:** 18 Miller, Joanne_ Reopen matter / **Page Numbers:** 66,67			

3.
Additional Email Attachments & Emails / Issue:
joanne.miller@hmcts.gsi.gov.uk_07.24.2013_re open matter
24/07/2013
/ **Page Numbers:** 28
--
28,
From: Miller, Joanne
joanne.miller@hmcts.gsi.gov.uk
Sent: 24 July 2013 11:48
To: lorraine32@blueyonder.co.uk
Subject: re open matter
Dear Mr Cordell,

- Thank you for your email of today in relation to your case being re-opened.
- I have checked our system and have seen that the matter was re listed on the **22/07/2013** and on that date the conviction and sentence that was imposed on the **14/11/2012** has been set aside and the endorsement on your driving licence will be removed, also any financial penalty imposed will be removed and no money will be owed my you.
- Hope this information helps you.

Joanne Miccer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk
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4.
Additional Email Attachments & Emails / Issue:
1. 4
joanne.miller@hmcts.gsi.gov.uk_07.24.2013_RE re open matter
24/07/2013
/ **Page Numbers:** 29,30
--
29,
From: Miller, Joanne
joanne.miner@hmcts.gsi.gov.uk
Sent: 24 July 2013 12:33
To: Lorraine Cordell
Subject: RE: re open matter
Mr Cordell

- There are some cases where the person involved in the re-opening matter does not need to attend court but in all cases, people should be informed of the date of hearing, not sure this was not done in this case, but as long as the outcome was right for you, I am pleased to hear that.

regards
Joanne Miccer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 24 July 2013 12:27
To: Miller, Joanne
Subject: RE: re open matter
Dear Miller, Joanne
Thank you for the reply in this matter we were not aware the case had been listed for the 22/07/2013, But the outcome the court has made is correct.
Once again thank you for the update in this matter.
Mr. Simon Cordell

From: Miller, Joanne
mailto: joanne.miller@hmcts.gsi.gov.uk
Sent: 24 July 2013 11:48
To: lorraine32@blueyonder.co.uk
Subject: re open matter
Dear Mr Cordell,
Thank you for your email of today in relation to your case being re-opened. I have checked our system and have seen that the matter was re listed on the 22.07.13 and on that date the conviction and sentence that was imposed on the 14.11.12 has been set aside and the endorsement on your driving licence will be removed, also any financial penalty imposed will be removed and no money will be owed my you.

Hope this information helps you.
Joanne Miccer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk
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30,
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1
The Enfield Gov / Email's Issue:
52 Lorraine Cordell RE_ Wrongful conviction and request to set aside the conviction and re-open the
/ Page Numbers: 113,114,115
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 July **2013** 09:29
To: 'GL Thames MC List'
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Sir or Madam

- I am writing this letter as I still do not have a court date to clear this matter up and I still have points on my licence which I should not have due to this.

- I do understand that in your reply to my email you had a backlog but had passed on the paper to have the case re opened. It has been some time and I have not heard anything about this and wonder if you can check into this and find out how long it will take to get a new date from the court.

Yours faithfully
Simon Cordell

From: Forbes, Andrea [**Mail To**:andrea.forbes@hmcts.gsi.gov.uk] On Behalf of GL Thames MC List
Sent: 07 May **2013** 11:11
To: 'lorraine32@blueyonder.co.uk'
Subject: RE: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Mr Cordell,
I am in receipt of your email; these have been printed off and passed to the reopening section to deal with. There is a backlog due to the huge number of requests to reopen, but you will hear from someone in due course.
regards,
Andrea (admin officer in Thames Customer Service dept)

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 May **2013** 17:26
To: glthamesmcenq@hmcts.gsl.gov.uk
Cc: East Group CPO
Subject: Wrongful conviction and request to set aside the conviction and reopen the case
Dear Sir or Madam
I have emailed your court on a number of occasions regarding my conviction and sentence for no insurance. I am making this request to have my case listed in order that I can do the following;:
1.Application to set aside the conviction
2. Reopen the case
Application to set aside the conviction: On
22nd July 2012
I was stopped and given a producer by the police as they did not believe that I held a valid policy of insurance. I attended the police station and I was advised that my case would be going to court and I would be summonsed in due course. I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence. I disputed with the DVLA the points, but I was given an ultimatum that if I did not send in my licence it would be revoked. I therefore had no choice but to send in my licence. I immediately
114,
contacted the Court by telephone and I was advised to send an email. I sent in a number of emails and I have been given a number of emails, but I have not received any confirmation from the court. I forwarded a copy of my insurance policy to the court and again this was ignored. The offence of no insurance was allegedly committed on
22nd July 2012
I had a valid policy of insurance from
23rd March 2012
and this policy was valid until
22nd February 2013
The company insuring me was Tradex Insurance Company Limited. I am the named policy holder, Mr. Simon Cordell and my policy number are L/WST/MTP/0192359. I have points on my licence which I should not have. Can you please as a matter of urgency email me back on this matter so that I can have a

date so that the conviction can be set aside and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries. Once this has happened, I would be grateful if the court could email the DVLA to advise them that the points have been issued in error and the fine be set aside also. This matter is urgent and is dragging on. I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation. I am very disappointed that you have ignored all my emails. This is causing me stress. Can you now please resolve this legal mater by listing the case for an application to set aside the conviction? I can then forward my documents to the relevant prosecuting authority. I await hearing from you in relation to this matter and I thank you in advance for your anticipated co=operation in this matter.
Yours faithfully
Simon Cordell
115
N/a

2
The Enfield Gov / Email's Issue:
17 Miller, Joanne_ Re open matter
/ Page Numbers: 65
From: Miller, Joanne [joanne.miller@hmcts.gsi.gov.uk]
Sent: 24 **July 2013** 11:48
To: 'lorraine32@blueyonder.co.uk'
Subject: re open matter
Dear Mr Cordell,
Thank you for your email of today in relation to your case being re-opened.
I have checked our system and have seen that the matter was re listed on the **22/07/2013** and on that date the conviction and sentence that was imposed on the **14/11/2012** has been set aside and the endorsement on your driving licence will be removed, also any financial penalty imposed will be removed and no money will be owed my you.
Hope this information helps you.
Joanne Mifljer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk

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The Enfield Gov / Email's Issue:
18 Miller, Joanne_ Reopen matter
/ Page Numbers: 66,67
From: Miller, Joanne [joanne.miller@hmcts.gsi.gov.uk]
Sent: 24 July **2013** 12:33
To: 'Lorraine Cordell'
Subject: RE: re open matter Mr Cordell
There are some cases where the person involved in the re-opening matter does not need to attend court but in all cases, people should be informed of the date of hearing, not sure this was not done in this case, but as long as the outcome was right for you, I am pleased to hear that.
regards
Joanne Mifljer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 24 July **2013** 12:27
To: Miller, Joanne
Subject: RE: re open matter
Dear Miller, Joanne
Thank you for the reply in this matter we were not aware the case had been listed for the **22/07/2013**
But the outcome the court has made is correct.
Once again thank you for the update in this matter.
Mr. Simon Cordell

From: Miller, Joanne [**Mail To:** joanne.miller@hmcts.gsi.gov.uk]
Sent: 24 July **2013** 11:48
To: 'lorraine32@bl ueyonder.co.uk'
Subject: re open matter
Dear Mr Cordell,
Thank you for your email of today in relation to your case being re-opened. I have checked our system and have seen that the matter was re listed on the
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and on that date the conviction and sentence that was imposed on the
14/11/2012
has been set aside and the endorsement on your driving licence will be removed, also any financial penalty imposed will be removed and no money will be owed my you. Hope this information helps you.
Joanne Mifljer
East London Magistrates' Court Thames, Stratford and Waltham Forest Email
joanne.miller@hmcts.gsi.gov.uk
67
N/a

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/07/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/07/2013		
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	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/07/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	31/07/2013		

Simulation August 2013 (Click here to go back to the Index)

August 2013				
Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	02/08/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/08/2013		
	Insurance:	08/08/2013		

	Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/08/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/08/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	15/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/08/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	20/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/08/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/08/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	31/08/2013		

Simulation September 2013 (Click here to go back to the Index)

September 2013				
Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/09/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/09/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	15/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/09/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/09/2013		
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	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/09/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/09/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	28/09/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	29/09/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/09/2013		

Simulation October 2013 (Click here to go back to the Index)

October 2013				
Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	03/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/10/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	09/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/10/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	14/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	15/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	16/10/2013		

	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	17/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	18/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	19/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	20/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	21/10/2013		
	<u>Insurance:</u> Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	22/10/2013		

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	23/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	24/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	25/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	26/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	27/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	**28/10/2013**		

	1 • **The Enfield Gov / Email's Issue:** Insurance / **Page Numbers:** 259,260 Broadsure **2** • **The Enfield Gov / Email's Issue:** 112. 'I Car Check / **Page Numbers:** 261 Broadsure **3** • **The Enfield Gov / Email's Issue:** 113. 'I Car Check_ (1) / **Page Numbers:** 262 Broadsure			

1
The Enfield Gov / Email's Issue: 01
Insurance
/ Page Numbers: 259,260
Date: Monday, 28 October 2013, 15:20
Subject: Documents
From: Gaheris Edwards gaheris@broadsuredirect.com
To: re_wired@ymail.com;

- As requested, please find attached your full certificate of motor insurance. A duplicate will be posted to you today.

Kind Regards, Gaheris Edwards.

2
The Enfield Gov / Email's Issue:
112. 'I Car Check
/ Page Numbers: 261
From: 'iCarCheck.net Vehicle checks' [support@icarcheck.net]
Sent: 28 October **2013** 15:13
To: lorraine32@blueyonder.co.uk
Subject: Your I Car Check Vehicle History Receipt
Attachments: I CarCheck_reciept6807f19d353c4ffb98e6836b23042a92.pdf

- Please find attached your receipt for your I Car check purchase

3
The Enfield Gov / Email's Issue:
113. 'I Car Check_ (1)
/ Page Numbers: 262
From: 'iCarCheck.net Vehicle checks' [support@icarcheck.net]

Sent: 28 October **2013** 15:17
To: lorraine32@blueyonder.co.uk
Subject: Your I Car Check Vehicle History Receipt
Attachments: I CarCheck_reciept6807f19d353c4ffb98e6836b23042a92.pdf

- Please find attached your receipt for your I Car check purchase

	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed. **1** • **Police!** Case for wrongful accusations of no insurance. **2** • **The Enfield Gov / Email's Issue: 01** Festival Work Enfield Town **/ Page Numbers:** Error **Date: Tuesday, 29 October 2013, 21:20**	**29/10/2013**		

1
Police!

- Case for wrongful accusations of no insurance.
- I then had to pick up my vehicle from the compound and pay for this then the Police used the incident and got summoned me to court for no insurance.

2
The Enfield Gov / Email's Issue: 01
Festival Work Enfield Town
/ Page Numbers: Error
Date: Tuesday, 29 October 2013, 21:20
Subject: Re: Gen Power
From: Rewired re_wired@ymail.com
To: garyhurst1987@hotmail.co.uk
Cc: darrenrleonard@tiscali.co.uk
Hi Gary

- Thank you for the email.
- This very late notice has now made me lose contracts to hire out the gen, as I could have had other bookings, but knew I was booked for yourself.
- I did email Darren last week to confirm the booking, as for the gen not being able to cope with your needs,

➢ I know it would be fully capable to cope with all the requirements that we agree on and much more, as you know I did have a problem with my van which due to me knowing I was doing this event with you I made sure I paid to get it fixed so I did not let anyone down, as it was for the local community. Mr. Simon.				
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	30/10/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	31/10/2013		

Simulation November 2013 (Click here to go back to the Index)

November 2013				
Dates	**Incidents**			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	01/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	02/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank"	03/11/2013		

	I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	04/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	05/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	06/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	07/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	08/11/2013		
	Insurance:	09/11/2013		

	Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.			
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	10/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	11/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	12/11/2013		
	Insurance: Broadshaw" + "KGM the insurer" + "Lloyds Bank" I was insured with under policy number MT3574694. 00.01 AM on the **23/02/13** and was in force until Midnight on the **22/02/14** when it lapsed.	13/11/2013		
	0 • **Brixton High Street (Driving Ban, Loss of Van / Loss of Nightclub Manager Job)** 14/11/2013 **1** • **Rory Geoghegan** Police Officer!	**14/11/2013**		

	Brixton Case! **2** • **Getting a job** As a night club manager! Brixton Case! **3** • **My 1st Asbo Response Bundle/ pub Book Issue: 1!** TRANSCRIPT OF TELEPHONE CALL MADE BETWEEN PC GEOGHAN/ **Page Numbers:** 205,206,207,208 Police got caught on tape setting me up! Asbo Response Bundle Brixton Case! **4** • **The Ringing Tone** Call to insurance company! Brixton Case! **5** • **Simon Cordell's MP3'S Indexed Stage 1** 1x Recording INFO ABOUT RECORDING Night club job 01m. 22_11_2013 _S. Cordell call at roadside with Police **Date:** 14/11/2013 **Page Number:** Update Page Number 1, **1.** 01m. 22_11_2013 _S. Cordell call at roadside with Police.docx **2.** 01m. 22_11_2013 _S. Cordell call at roadside with Police.htm **3.** 01m. 22_11_2013 _S. Cordell call at roadside with Police.mp3			

0

Brixton High Street (Driving Ban, Loss of Van / Loss of Nightclub Manager Job) 14/11/2013

- 14th November 2013 at Brixton Hill and I had my van seized.
- There was a case heard on the 26/11/2014 at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his vehicle for business purposes KGM who my son was insured with.
- I am sure that the letter that has been sent of Indemnity from KGM. But this is having an effect on my

life my driving licence has been revoked 3 times for no insurance

1

The Brixton case: --

- The **26/11/2014**
- on this date I had a court case at Wimbledon magistrates court that I had got orders to attend the Brixton courthouse in reference towards, an incident that did get related too, where I got accused of using my vehicle insurance policy for other business reasons than the policy got taken out by me for.
- I got found guilty
- and attended home in anger with a driving ban, the case latter got overturned in my favour.

1

Rory Geoghegan

Police Officer!

1.

https://www.conservativehome.com/thinktankcentral/**2018**/06/rory-geoghegan-short-term-prison-sentences-do-nothing-for-prolific-offenders-we-must-get-serious-about-tackling-the-causes-of-crime.html

2.

https://www.telegraph.co.uk/news/**2016**/05/30/high-flying-oxford-graduate-quits-the-met-over-a-lack-of-support/

2

Getting a job as a night club manager; --

- I had been out looking for more work when I came across a gentleman who was redeveloped a night club in Brixton, what was to get named, as Brixton's white sands night club.
- This got done while it had been getting built, I spoke to the owner and showed him what I was capable of doing for his company.
- He got very impressed with my CV and as a result offered me the position of nightclub manager.
- To make sure that I kept on the owners' books of good workers, I travelled backwards and forwards from my home to the club on a regular basis and in doing this I noticed that I could speed up the process and offered to help move some left other demolition materials to an environmental waste site.
- On the **14/11/2013**
- I was travelling with my friend named dean, we were together in my van and driving to Brixton, as we were travelling along Brixton high road.
- We had got about 400 yards to where I was to park my van outside of the night club and the police officers decided to pull us over, as I hit the 400 yards', mark I had to drive past some police stop and search patrol who were doing some; "Roadside" Apr checks, on passing vehicles.
- They got placed on the same side of the road as the up-and-coming night club, as I drove past the police and their cars, we never got stopped.
- I managed to pull over to where I had wanted to stop, outside of the club, without any problems so far. The owner of the club had not arrived yet on this day, so I decided to wait in the van.
- My friend decided to jump out and quickly go to a local shop to buy some drinks and so forth.
- When I noticed some police, officer come up to the driver's door window and tell me to get out of my van, I asked him why I should do this and what for.
- He explained that I had not shown up without any insurance on their computer systems as I had driven past them as always, I understood and knew that I had the correct insured to be driven.
- I explained to the police officer that I was attending the location as I had got a manager's job at the new nightclub and continued to show him a copy of my policy while explaining to him why my van may show up as a not insured.
- A PC Geoghegan decided to do a full search of myself and of the inside of my van, on him doing so he finding the business card that I had previously made for my friend on my dashboard On PC Geoghegan

doing this I passed him my own mobile phone so that he could speak to my insurance companies as I had called them while he got engaged in my van.

- I could hear him speaking to the employees on the phone and then explaining that I have social and domestic and a motor trade policy in place this did include high performance cars, my insurance company was adamant to the police officer that I got covered to drive the van now then in question.
- With this information being provided to the police officer, he decided to say that I would not get covered if I had tools of another trade on me, to which I did not.
- He decided to seize my van because he had found the business card that I had made for dean to do with painting, so I refused to get out of the van and surrender my keys to him.
- Eventfully he also decided to arrest me for a breach of the peace.
- finally, being booked into the police station I had no additional property with me and got held till the next day's early hours of the morning with finally being charged for driving with no insurance as the officer claimed that my insurance policy was not in restraints of the policy underwriting.
- When I got finally realised, I had to go and pick my van up from the police car compound, in doing so I decided to recorded in audio format the ongoing, what did in fact happen was I asked to speak to the car compounds manager who is a civilian, I asked him to see a copy of the van's seizure notice, the reason I had done this was because it would show any belongings that got left in the van as they have got to get signed for by the arresting or seizing police officer.
- In the car compounds manager, helping me with my request, he also noticed that there were no other tools of the trade within the side of the van and that it got signed that I never took anything out of the van, I collected the van and then headed back to my home.
- So, on the 14/11/**2013**; I had to yet again attend court to defend myself from their wrongful allegations.
- What in fact did happen to me is that I got left in amazement by being found guilty of the offences after the PC Geoghegan stood and gave evidence from his police notebook from the day's?
- Being upset with knowing that I was right, and all I did was carry business cards in my van that I had made for dean's own company, I explained to the judge that the police officer was being deceitful with his evidence and asked him to give me a chance to prove the truth by requesting a copy of the sound audio recording from the insurance company from when the police officer had first pulled me over.
- The Judge granted my request, and I applied to the insurance company for the sound recording evidence to get realised to me.
- On receiving my request of the recordings, I could prove that I was right as I now had both recording from the roadside and car compound.
- I applied for an appeal hearing to take place at the courthouse.
- Very soon after this day arrived, and I was on my way to court, I felt a bit of a mess due to what had been going on to me by every person that did get involved in hurting me.
- In the courtroom the appeal started to go ahead, I can remember the day being a repeat of the trial where I had wrongfully got found guilty in the first instance, till right up until my solicitor asked the police officer to stop going over his evidence from his police notebook.
- When the police officer did do as he had got asked to do by my barrister on the day made sure to confirm with him that his notes were correct from the day's events and looked at a CD player that he had earlier put a copy of the audio recording made by me with PC Geoghegan, talking to them.
- On playing the audio CD for a few seconds, my solicitor then stopped the CD and asked PC Geoghegan; if this was his voice; for him to confirm the answer: PC Geoghegan, agreed while under oath that it was his voice on the CD and this was to his surprise.
- There is a copy of the official sound audio transcribed from them days.
- Hang on first just to confirm one more thing even stronger than before I did not have any other tools of trade in my van on the day of events.

TRANSCRIPT OF TELEPHONE CALL MADE BETWEEN PC GEOGHAN/
Page Numbers: 205,206,207,208
Police got caught on tape setting me up!

REGINA V. SIMON CORDELL

APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26TH NOVEMBER **2014**
PARTICULARS OF THE CHARGE - 14th November **2013** at Brixton Hill
Police approached and said enquiries re no insurance, SC explained problems insurance not showing up on the MOTOR INSURANCE DATABASE
Call made to SC insurance broker Broadshaw.
Police not happy with this.
He made phone calls to KGM stating that there were lots of tools in the vehicle.
PC Geoghan Metropolitan Police.
Clarify limitation on use MT3574694.
S Cordell call from police 141113 Recording

Thank you for calling KGM introduction select correct dept from the following:
Thank you for calling KGN accounts department.
To speak to an account handler please press 1.
Female: Hello KGM
PC G: Hi there it is PC Geoghan from the Met Police I need to speak to someone about a policy of insurance a gentleman claims to have with you
Female: Okay if you hold the line, I will pass you through to our underwriting department
Carl KGM: Good afternoon Carl speaking how can I help
PC G: Hi there it's PC Geoghan from the Metropolitan Police I've got a gentleman stopped and he has produced a certificate of insurance from KGM, and I just wanted to clarify some of the limitation on the use.
Carl: Okay do you have a policy number
PC G: Yeah, I do it's MT3574694.
Carl: It's a Motor trade policy. Yeah, I might have to forward you to another Department
PC G: Yeah sure
Jessica: Hi you have been passed through to Jessica from KGM how I can help
PC G: I have a gentleman here who has been stopped with an insurance certificate issued by KGM. I've got a policy number and other details
Jessica: Okay I can see that from my screen
PC G: Basically, it says motor trade and SDWP and use motor trade purposes- Looking at vehicle it's got a load of tools in, and they appear to be workmen doing sort of work odd jobs here and there. Is that something motor trade would cover?
Jessica: No, he just covered for road trade, road risk only and SDWP and would not cover for any other occupation
PC G: Okay right, right. He's claimed he bought the vehicle today or yesterday and he's not able to produce any proof that he has done that
Jessica: Rights
PC G: Erm, does he have to notify you of any vehicles
206,
Jessica: When a client purchases a vehicle, they have 14 days to make us aware.

If they didn't within 14 days, they don't make us aware then they're not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now, we will ask because he could just say he bought it yesterday or a week ago and we would still cover him.
PC G: So, it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something, he is covered for
Jessica: Certainly not
PC G: That's not something he is covered for
Jessica: No certainly not
PC G: Can I just get your name obviously for my notes
--
Name: Jessica Kempton DOB 02.02.1992
Phone: 0208 530 1822
Underwriting Department
PC G: Thanks very much for your help.

REGINA V. SIMON CORDELL

APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26TH NOVEMBER **2014**
PARTICULARS OF THE CHARGE - 14th November **2013** at Brixton Hill

1. Emails:
vrescharlton@met.police.uk at 17.14 hrs - no reply
charltondocuments@met.police.uk - forwarded email of 22.11.**2013**. This email was sent on 24.11.**2013** at 13.33 hrs
Email read on 24.11.**2013** by Rob.Guy@met.pnn.police.uk read the email on 24.11.**2013** at 17.02 hrs
Emailed broker on 25.11.**2013** at 10.06 hrs email martinienkins@broadshawdirect.com - all emails sent to compound forwarded.
Spoke to PS complaint made on CAD6768/14NOV/13 Cost of recovering the van £190 Ref: 474782
--
Details of search of van: KGM recording. (FROM RECORDING 26_ll_2013_ll_53_Kelly Tiller Kelly call to compound

Thank you for calling KGM introduction hold whilst we connect you to our underwriters
Charlton Car pound: Good afternoon James speaking
James KMG: Hello James is Kelly there please.
Who's calling please?
Charlton Car pound –
Car pound Metropolitan police service James KMG: Yeah, one second please.
Okay I will just put you through Kelly Tiller –
Hello Kelly: speaking
Gareth: Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I'm dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle
Kelly: Correct yeah

Gareth: All I can do is I've looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there were any tools in the back normally that would be registered as tools in the rear of the vehicle
Kelly: Right okay because we had a call from the police
Gareth: Yeah
Kelly: He advised that there were tools in the vehicle
Gareth: Do you want to speak to him a moment
Kelly: Who Sorry
207,
Gareth: Paul because I have got him in front of me
Kelly: Yeah, that's fine
SC: Hello
Kelly: Hello
SC: You alright Kelly
Kelly: Okay what have they given you there
SC: They have not given me anything, but he did explain to you on the phone that there's' no tools on the vehicle on their CADs and in any case, they would write that down tools in the vehicle and so forth Kelly: Right okay and has he gives you a printout of this.
SC: No, you will have to ask him yourself
Kelly: Right can you pass me back to him
Gareth: Hello Kelly
Kelly: Hello, right okay so if there was any kind of tools in the vehicle it would be stated on there
Gareth: Well yeah what happens on the roadside a police officer will issue a seizure notice and he will say do you want to take any property out of the vehicle, normally they take satnavs, wallets, money whatever
Kelly: He could have taken the tools out of the vehicle
Gareth: Well, I do not know I am not going to comment on that to be perfectly frank with you all I can do is comment on the paperwork that I see in front of me Right okay
Gareth: And there was nothing left in the vehicle
Kelly: At the time of when it come in but obviously Yeah
Kelly: He's had the opportunity to take items out of that vehicle
Gareth: But then it would have been mentioned that he had done that and there is nothing there saying that he had, and it would have also mentioned what was taken on the seizure notice yeah
Kelly: Is there any chance you can forward me a copy of this
Gareth: No, we are not allowed to under the Police Act and God knows what else. All I can confirm is what I have seen on the seizure notice
Kelly: Can you confirm that in an email to me please
Gareth: Right, what you do
Kelly: I have already emailed yourselves and Right
You've replied to say you would not have anything like that on record and I just need you to pop me over an email to say that
Gareth: If you go to Charlton car Charlton documents and I can reply from there because we have firewalls and God knows what else
Kelly: So, you don't use the VCSE one of whatever it is called
Gareth: No if you do charltondocuments@met.police.uk. What I am going to do I am going to bring up a copy of this seizure notice just double check that I have done everything right for you
Kelly: Are you a police officer
Gareth: No, I work at the compound I am just one of the little plebs

Kelly: I have just forwarded you over a copy of the email and the reply that I got from the vres Charlton@met.pnn.police.co.uk
Gareth: What I will do I can only go on what we have got here and I'm just bringing it up now if you bear with me. I am looking at the copy of
208
Kelly: Is that from a PC Geoghan
Gareth: Bear with me at the end of the day it is just a signature
Kelly: Oh, alright okay
Gareth: All I can say is property left in the vehicle there is nothing in their Property removed from driver that is blank as well but obviously he did not remove anything else as that would have been registered
Kelly: Yeah
Gareth: He would have told the officer there's tools in there be careful as they're part of me trade
Kelly: Yeah
Gareth: Then that would have been registered they were within there.
We take them out and put them into our property store for safe-keeping and then when he comes to collect them, they get given back then
Kelly: Right okay that fine it is just when we got a call from the officer when he has Mr Cordell at the roadside, he has advised us that he is carrying tools in his vehicle
Gareth: Well, I can't comment on that I can only go on the information on that seizure notice and there was nothing been entered that the gentleman removed anything or there was anything left.
That's all I can say
Kelly: That's fine no worries so if you can just reply to my email there and then that will be great.
Thanks for your help.
Email from Kelly Tiller to compound. Case Number: 011401009802
REQUEST FROM MAGISTRATES COURT VIA EMAIL
= smglondonmc@hmcts.gsi.gov.uk
Summons's reply sent in by email on 22nd May **2014** at 14.19 hours with not guilty plea attached
Receipt from 23rd May **2014** GL-SWESTERNMCENQ [smglondonmc@hmcts.gsi.gov.uk]
Phone call from Simon's mother who confirmed receipt of the email.
Convicted in absence on
Application to re-open case email sent on 11th September **2014** Email acknowledged from the court to

End.

4
Call to insurance company
A continuation of the 14/11/2013.

REGINA V. SIMON CORDELL

The Ringing Tone: --
Answer machine; Thank you for calling KGM motor insurance to insure the quality of our service to aid tanning and to assist in the prevention of fraud, all calls get recorded.
Answer Machine; thank you for call KGM account department.

The Ringing Sound starts:--
Caller Assistant: Good afternoon accounts.
Police Officer: Hi there it is PC Geoghegan, from hmm the Metropolitan Police.
Caller Assistant: Hello there.
Police Officer: I am trying to speak to someone about a policy of insurance, hum a gentleman, seems to claim to hold with you.
Caller Assistant: OK, right can you just wait a minute and I will pass you on to underwriters.
Police Officer: That would be great thank you cheers.
Caller Assistant: OK
Ringing Sound starts:--
Caller Assistant: Good afternoon Carl speaking; how can I help you?
Police officer: Hi there it is PC Geoghegan from the Metropolitan Police, hum I have got; a gentleman stopped, and he has produced a certificate that is hum from KGM
Caller Assistant: Hmm, hmm, yes,
Police officer: Hmm, and I just wanted to clarify just some limitations on the use.
Caller Assistant: OK, Have you got a policy number at all pleas
Police Officer: Year I do year, I have got it hmm mike tango 3574694
Caller Assistant: yes, all right hmm; ah, it is a motor trade policy I might have to forward you to another department, as I am not very well-trained it this case
Police Officer: Yes that is fine.
Caller Assistant: So hold, on one minute.
Police Officer: Yep, sure.
Silence---
Caller Assistant: Hi you have been passed through to Jessica how could I help.
Police Officer: Hi there I am PC Geoghegan from the Metropolitan Police I have got a gentleman stopped, who has produced a certificate of insurance.
Caller Assistant: Yes.
Police Officer: That got issued by KGM insurance I have got a policy number and the other details on their.
Caller Assistant: Yes, I have got the policy number, I have got that up now on my computer screen how is it that I can help you.
Police Officer: Well basically it is down showing use for stamp and motor trade purposes.
Caller Assistant: Hmm, Hmm.
Police Officer: Hmm, looking at the vertical it has got a load of tools in, hmm obviously workmen doing sort of work doing odd sort of work odd jobs here and there
Caller Assistant: Yes.
Police Officer: Is that something that motor trade would cover,
Caller Assistant: No.
Police Officer: No.
Caller Assistant: We just cover motor traders only and stamp, that is it we would not cover him for any other occupation.
Police Officer: Right, Right, He is claiming that he brought the Vehicles today, or yesterday and he is not able to produce any prove that he has actually done that.
Caller Assistant: Right.
Police Officer: Does he have to notify you of any Vehicles that he has got in change?
Caller Assistant: What it is ah when a client purses a vehicle they have fourteen days to make us aware and if in them fourteen days they do not make us aware, then they are not covered.
Police Officer: OK.

Caller Assistant: But if anything like this ever happens we do need prove to show that he has only had it for them fourteen days otherwise we would not cover it, we need to oversee prove, we would not ask for proof normally.
Police Officer: Right.
Caller Assistant: But like say as he has now and got pulled over we would ask for that.
Police Officer: Yes.
Caller Assistant: Because he could just say that he bought it yesterday or a week ago, and we can still cover him.
Police Officer: That is what I am saying, that is what I am saying; that is what I am saying as well all right and, err, so it deferentially does not cover anything that hmm, if he is literally going around with tools in the van doing jobs
Caller Assistant: Yep.
Police Officer: That is not something that he is covered for.
Caller Assistant: Nope, nope certainly not.
Police Officer: All Right, can I just get your name hmm, just obviously for my notes so that I can say that I spoke to you guys, OK just hold on one second.
Caller Assistant: Hmm.
Police Officer: Yes if you just go ahead with your name.
Caller Assistant: Yes it is hmm, Jessica Kempton.
Police Officer: Jessica Kempton and just to get your date of birth and a contact number.
Caller Assistant: Yes it is hmm, the 2nd of February 1992.
Police Officer: Yep.
Caller Assistant: And it's 0208-530-1822.
Police Officer: 1822 and you work in the.
Caller Assistant: In the underwriting department under motor trade.
Police Officer: All right brilliant.
Police Officer: All right thank you very much for your help.
Caller Assistant: Thank you.
Police Officer: Alright cheers.
This is a copy of the true audio recording of when I went to the police car compound so to get my van back.

End.

5
1x Recording
INFO ABOUT RECORDING Night club job
01m. 22_11_**2013 _**s Cordell call at roadside with Police / Date: **14/11/2013**
1.

REGINA V. SIMON CORDELL

APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26TH NOVEMBER **2014**
PARTICULARS OF THE CHARGE – 14th November **2013** at Brixton Hill
Police approached and said enquiries re no insurance, SC explained problems insurance not showing up on the MOTOR INSURANCE DATABASE
Call made to SC insurance broker Bradshaw. Police not happy with this. He made phone calls to KGM stating that there were lots of tools in the vehicle. PC Geoghan Metropolitan Police. Clarify limitation on use MT3574694.

S Cordell call from police 141113 Recording
Thank you for calling KGM introduction……. select correct dept from the following:
Thank you for calling KGN accounts department
To speak to an account handler please press 1
Female: Hello KGM
PC G: Hi there it is PC Geoghan from the Met Police I need to speak to someone about a policy of insurance a gentleman claims to have with you
Female: Okay if you hold the line, I will pass you through to our underwriting department
Carl KGM: Good afternoon Carl speaking how can I help
PC G: Hi there it's PC Geoghan from the Metropolitan Police I've got a gentleman stopped and he has produced a certificate of insurance from KGM, and I just wanted to clarify some of the limitation on the use.
Carl: Okay do you have a policy number
PC G: Yeah, I do it's MT3574694.
Carl: It's a Motor trade policy. Yeah, I might have to forward you to another Department
PC G: Yeah sure
Jessica: Hi you have been passed through to Jessica from KGM how I can help
PC G: I have a gentleman here who has been stopped with an insurance certificate issued by KGM. I've got a policy number and other details
Jessica: Okay I can see that from my screen
PC G: Basically, it says motor trade and SDWP and use motor trade purposes– Looking at vehicle it's got a load of tools in, and they appear to be workmen doing sort of work odd jobs here and there. Is that something motor trade would cover?
Jessica: No, he just covered for road trade, road risk only and SDWP and would not cover for any other occupation
PC G: Okay right, right. He's claimed he bought the vehicle today or yesterday and he's not able to produce any proof that he has done that
Jessica: Rights
PC G: Erm does he have to notify you of any vehicles
Jessica: When a client purchases a vehicle, they have 14 days to make us aware. If they didn't within 14 days, they don't make us aware then they're not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now, we will ask because he could just say he bought it yesterday or a week ago and we would still cover him.
PC G So it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something, he is covered for
Jessica Certainly not
PC G: That's not something he is covered for
Jessica: No certainly not
PC G Can I just get your name obviously for my notes
Name: Jessica Kempton DOB 02.02.1992 Phone: 0208 530 1822
Underwriting Department
PC G Thanks very much for your help
22.11.**2013** Emails:
vrescharlton@met.police.uk at 17.14 hrs – no reply
charltondocuments@met.police.uk – forwarded email of 22.11.**2013**.
This email was sent on 24.11.**2013** at 13.33 hrs

	Email read on 24.11.**2013** by Rob.Guy@met.pnn.police.uk read the email on 24.11.**2013** at 17.02 hrs Emailed broker on 25.11.**2013** at 10.06 hrs email martinjenkins@broadshawdirect.com – all emails sent to compound forwarded. Spoke to PS complaint made on CAD6768/14NOV/13 Cost of recovering the van £190 Ref: 474782			
End.				

	• **Pick up of My Van from the Police Car Compound: --** **5** • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_11.15.2013_FW RE Simon Cordell 15/11/2013 / **Page Numbers:** 31,32 **1** • **The Enfield Gov / Email's Issue:** 128. x2hmm Lorraine Cordell _Re_ Simon Cordell / **Page Numbers:** 280 Broadsure Insurance! Brixton Case! **2** • **The Enfield Gov / Email's Issue:** 129. Lorraine Cordell _FW_ RE_ Simon Cordell / **Page Numbers:** 281 Broadsure Insurance! Brixton Case! **3** • **Telephone Recording of Insurance Company!** Broadsure Insurance! Brixton Case! **4** • **Simon Cordell's MP3'S Indexed** **Stage 1** **1x Recording** **INFO ABOUT RECORDING**	**15/11/2013**	13:57:00	**X2** 31,32

	01m. 26_11_2013_Kelly Tiller Kelly call to compound 15_ll_2013_ll_53_Kelly Tiller Kelly call to compound **Page Number: Update Page Number** 1, **15/11/2013** **1.** 01m. 26_11_2013_Kelly Tiller call to compound.docx **2.** 01m. 26_11_2013_Kelly Tiller call to compound.htm **3.** 01m. 26_11_2013_Kelly Tiller call to compound.mp3			

5.
Additional Email Attachments & Emails / Issue:
1. 5
lorraine32@blueyonder.co.uk_**11.15.2013_FW RE Simon Cordell**
15/11/2013
/ Page Numbers: 31,32
--
31,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 15 November 2013 13:57
To: martinjenkin@broadsuredirect.com
Subject: FW: RE: Simon Cordell
Attachments: Van-reciept-10-11-2013.jpg
Dear martin

- After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan.
- I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell mailto: lorraine32@blueyonder.co.uk
Sent: 15 November 2013 13:07
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Dear Martin

- Today the **15/11/13** I made a call to be able to speak to you with regard to what happened yesterday the **14/11/2013** with the police.
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with

me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.

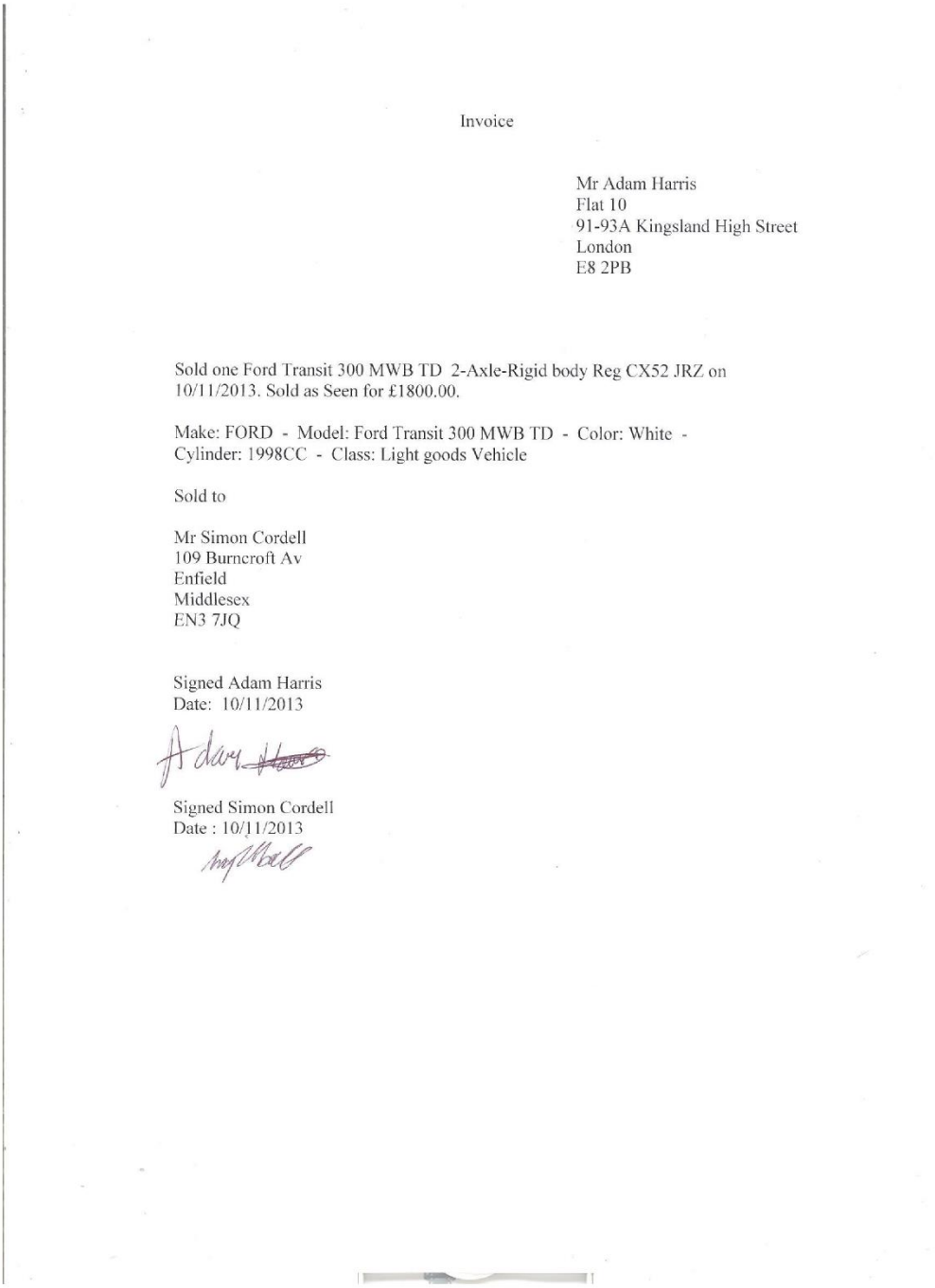
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely

Mr Simon Cordell

32,

FW: RE: Simon Cordell ->Van-reciept-10-11-2013.jpg



Invoice

Mr Adam Harris
Flat 10
91-93A Kingsland High Street
London
E8 2PB

Sold one Ford Transit 300 MWB TD 2-Axle-Rigid body Reg CX52 JRZ on 10/11/2013. Sold as Seen for £1800.00.

Make: FORD - Model: Ford Transit 300 MWB TD - Color: White - Cylinder: 1998CC - Class: Light goods Vehicle

Sold to

Mr Simon Cordell
109 Burncroft Av
Enfield
Middlesex
EN3 7JQ

Signed Adam Harris
Date: 10/11/2013

Signed Simon Cordell
Date : 10/11/2013

End of Picture!

1
The Enfield Gov / Email's Issue:
128. x2hmm Lorraine Cordell _Re_ Simon Cordell
/ Page Numbers: 280
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 November **2013** 13:07
To: 'martinjenkin@broadsuredirect.com'

Subject: RE: Simon Cordell

Dear Martin

- Today the **15/11/13** I made a call to be able to speak to you with regard to what happened yesterday the **14/11/2013** with the police.
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely

Mr Simon Cordell

2

The Enfield Gov / Email's Issue:

129. Lorraine Cordell _FW_ RE_ Simon Cordell

/ Page Numbers: 281

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 15 November **2013** 13:57

To: 'martinjenkin@broadsuredirect.com'

Subject: FW: RE: Simon Cordell

Attachments: Vanreciept1011**2013**.jpg

Dear martin

After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 15 November **2013** 13:07
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Dear Martin

- Today the **15/11/13** I made a call to be able to speak to you with regard to what happened yesterday the **14/11/2013** with the police.
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell

3
Telephone Recording of Insurance Company!
Caller Assistant: Thank you for calling KGM underwriting department.
Caller Assistant: Good afternoon James speaking how can, we help you.
Police Officer: Hello James is Kelley there please.
Caller Assistant: Hmm, one second who is calling please?
Police Officer: It is John from the car compound for the Metropolitan police service.
Caller Assistant: Err, yes one second hold on their please.
Silence;--
Police Officer:
Caller Assistant: OK, I will just put you through in just one second.
Police Officer: Thank you.
Silence;--

Caller Assistant: Hello Kelley speaking
Police Officer: Hello Kelley my name is Gareth I am the manager at the Charlton car compound for the Metropolitan police car compound services.
Caller Assistant: Hello there.
Police Officer: Hello I am dealing at the moment with a Mr. Simon Paul Cordell
Caller Assistant: Yes.
Police Officer: Something about the tools in the back of his vehicle.
Caller Assistant: Correct.
Police Officer: Right all I can do is I have looked at the seizer notice.
Caller Assistant: OK.
Police Officer: Which would have got given to Paul at the time and any property left is blank so if there was any tools in the back normally that would be registered as tools in the rear of vehicle.
Caller Assistant: Right, OK, because we had a call from the police.
Police Officer: Yes.
Caller Assistant: And he advised that there were tools in the vehicle.
Police Officer: Right do you want to speak to him for one moment
Caller Assistant: Who sorry.
Police Officer: To Paul because I have got him in front of me.
Caller Assistant: Yes that is fine yes going ahead,
Police Officer: One moment, that is Kelley.
Simon: Hello.
Caller Assistant: Hello.
Simon: Are you alright Kelley?
Caller Assistant: Yes.
Simon: OK.
Police Officer: year, OK, so what has got given to you there?
Simon: They have not given me anything, but he has explained to you on the phone that there are no tools in the vehicle on their CADS and in any case they would normally write that sort of stuff down such as tools in the vehicle and so forth.
Caller Assistant: OK, hmm, and has he gives you a print out?
Simon: No I have not got a printout you might have to ask him yourselves.
Caller Assistant: Yes, OK, that is fine if you just want to pass me back to him thank you.
Police Officer: Hello Kelley.
Caller Assistant: Hello right so if there were any kind of tools in the vehicle it would get stated on their
Police Officer: Well yes, because of what would happen, is on the roadside a police officer will issue a seizure notice
Caller Assistant: OK.
Police Officer: And then he will say do you want to take any property out of the vehicle and normally they would take sat navigation systems and money wallets or whatever.
Caller Assistant: But he could have taken the tools out of the vehicle
Police Officer: Well I do not know because I was not even there so I am not going to comment on that to be completely frank with you.
Caller Assistant: All right.
Police Officer: All I can do is comment on the paperwork that I see in front of me.
Caller Assistant: Right OK.
Police Officer: And there was nothing left in the vehicle.
Caller Assistant: Right at the time of when it comes in but obviously, he had the opportunity to take items out of the vehicle.
Police Officer: No because that would have been registered that he had done and there is nothing there, when he had.

Caller Assistant: So, it would have also been mentioned with what was taken.
Police Officer: yes, yes, on the seizer notice.
Caller Assistant: OK, is there any chance that you could forward me a copy of this please.
Police Officer: No we are not allowed to under the police Act and good knows what else, all that I can confirm is what I have seen on the seizure notice.
Caller Assistant: OK, and can you confirm that in an email please?
Police Officer: Right, what you do is if you.
Caller Assistant: I have already emailed yourselves and I got a reply to say that hmm you would not have anything like that on records so I just need to pop me over an email to say that.
Police Officer: All right you go to Charlton car, if you go to the Charlton documents.
Caller Assistant: Yes.
Police Officer: And then I can reply from there because we have got fire walls and god knows what else.
Caller Assistant: so you do not use the one vcsc1 or whatever it can get called.
Police Officer: No I will give you the address just one moment, Charlton documents all one word.
Caller Assistant: Yes.
Police Officer: @ Met.police.UK.
Caller Assistant: yes, hmm.
Police Officer: what I am going to do is just bring up the copy of the seizure notice to just double check that I have got everything right for you.
Caller Assistant: OK.
Caller Assistant: And are you a police officer or do you just work?
Police Officer: No, no I just work at the compound I am a civilian.
Caller Assistant: OK.
Police Officer: All I can see is property in the vehicle there is nothing in there and property removed by driver is blank as well, so he never moved anything else as that would have got registered, and he would have told the officer that he had tools in their so can he remove them and be careful with them.
Caller Assistant: Yes.
Police Officer: Because then we would take them out and put them into our property store so that they are for safe keeping and then when they come to collect they get given back that.
Caller Assistant: Right that is OK it is just that when we got a call of the officer when he had Mr. Cordell at the roadside, he advised us that he was carrying tools in his vehicle.
Police Officer: Well I cannot comment on that.
Caller Assistant: No, I know that you cannot.
Police Officer: But what I can go on is the information on that seizer notice and there was nothing noted about the gentlemen removing anything or there is not anything left in the van, that is; all that I can say.
Caller Assistant: That is fine no worries, so if you could just reply to my email then and that would be great.
Police Officer: OK, then.
Caller Assistant: Yes, cheers and goodbye.

4
1x Recording
INFO ABOUT RECORDING
01m. 26_11_**2013**_Kelly Tiller Kelly call to compound 26_ll_**2013**_ll_53_Kelly Tiller Kelly call to compound
"**Same as Above!**"
1.
Details of search of van: KGM recording. (FROM RECORDING 26_11_2013_11_53_Kelly Tiller Kelly call to compound
Thank you for calling KGM …. introductions hold whilst we connect you to our underwriters

Charlton Car pound: Good afternoon James speaking
James KMG: Hello James is Kelly there please. Who's calling please?
Charlton Car pound – Car pound Metropolitan police service
James KMG: Yeah, one second please. Okay I will just put you through
Kelly Tiller – Hello Kelly speaking
Gareth: Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I'm dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle
Kelly: Correct yeah
Gareth: All I can do is I've looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there were any tools in the back normally that would be registered as tools in the rear of the vehicle
Kelly: Right okay because we had a call from the police
Gareth: Yeah
Kelly: He advised that there were tools in the vehicle
Gareth: Do you want to speak to him a moment
Kelly: Who Sorry
Gareth: Paul because I have got him in front of me
Kelly: Yeah, that's fine
SC: Hello
Kelly: Hello
SC: You alright Kelly
Kelly: Okay what have they given you there
SC: They have not given me anything, but he did explain to you on the phone that there's' no tools on the vehicle on their CADs and in any case, they would write that down tools in the vehicle and so forth
Kelly: Right okay and has he gives you a printout of this.
SC: No, you will have to ask him yourself
Kelly: Right can you pass me back to him
Gareth: Hello Kelly
Kelly: Hello, right okay so if there was any kind of tools in the vehicle it would be stated on there
Gareth: Well yeah what happens on the roadside a police officer will issue a seizure notice and he will say do you want to take any property out of the vehicle, normally they take sat nav's, wallets, money whatever
Kelly: He could have taken the tools out of the vehicle
Gareth: Well, I do not know I am not going to comment on that to be perfectly frank with you all I can do is comment on the paperwork that I see in front of me
Right okay
Gareth: And there was nothing left in the vehicle
Kelly: At the time of when it come in but obviously
Yeah
Kelly: He's had the opportunity to take items out of that vehicle
Gareth: But then it would have been mentioned that he had done that and there is nothing there saying that he had, and it would have also mentioned what was taken
on the seizure notice yeah
Kelly: Is there any chance you can forward me a copy of this
Gareth: No, we are not allowed to under the Police Act and God knows what else. All I can confirm is what I have seen on the seizure notice
Kelly: Can you confirm that in an email to me please
Gareth: Right, what you do
Kelly: I have already emailed yourselves and
Right

You've replied to say you would not have anything like that on record and I just need you to pop me over an email to say that
Gareth: If you go to Charlton car Charlton documents and I can reply from there because we have firewalls and God knows what else
Kelly: So, you don't use the vcse one of whatever it is called
Gareth: No if you do charltondocuments@met.police.uk. What I am going to do I am going to bring up a copy of this seizure notice just double check that I have done everything right for you
Kelly: Are you a police officer
Gareth: No, I work at the compound I am just one of the little plebs
Kelly: I have just forwarded you over a copy of the email and the reply that I got from the vres Charlton@met.pnn.police.co.uk
Gareth: What I will do I can only go on what we have got here and I'm just bringing it up now if you bear with me. I am looking at the copy of
Kelly: Is that from a PC Geoghan
Gareth: Bear with me at the end of the day it is just a signature
Kelly: Oh, alright okay
Gareth: All I can say is property left in the vehicle there is nothing in there
Property removed from driver that is blank as well but obviously he did not remove anything else as that would have been registered
Kelly: Yeah
Gareth: He would have told the officer there's tools in there be careful as they're part of me trade
Kelly: Yeah
Gareth: Then that would have been registered they were within there. We take them out and put them into our property store for safe-keeping and then when he comes to collect them, they get given back then
Kelly: Right okay that fine it is just when we got a call from the officer when he has Mr Cordell at the roadside, he has advised us that he is carrying tools in his vehicle
Gareth: Well, I can't comment on that I can only go on the information on that seizure notice and there was nothing been entered that the gentleman removed anything or there was anything left. That's all I can say
Kelly: That's fine no worries so if you can just reply to my email there and then that will be great. Thanks for your help.
Email from Kelly Tiller to compound.
Case Number: 011401009802
REQUEST FROM MAGISTRATES COURT VIA EMAIL
–smglondonmc@hmcts.gsi.gov.uk
Summons's reply sent in by email on 22nd May **2014** at 14.19 hours with not guilty plea attached
Receipt from 23rd May **2014** GL-SWESTERNMCENQ [smglondonmc@hmcts.gsi.gov.uk]
Phone call from Simon's mother who confirmed receipt of the email.
Convicted in absence on
Application to re-open case email sent on 11th September **2014**
Email acknowledged from the court to

		16/11/2013		
		17/11/2013		
	1 • **The Enfield Gov / Email's Issue:** 130. Lorraine Cordell _Re_ Simon Cordell / **Page Numbers:** 282,283 Brixton Case!	**18/11/2013**		

	Broadsure Insurance! **2** • **The Enfield Gov / Email's Issue:** 131. Lorraine Cordell _FW_ RE_ Simon Cordell _ (1) / **Page Numbers:** 284,285 Brixton Case! Broadsure Insurance!			

1
The Enfield Gov / Email's Issue:
130. Lorraine Cordell _Re_ Simon Cordell
/ Page Numbers: 282,283
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 November **2013** 20:52
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell
Hi Martin

- Can you let me know by email if I am going to still have insurance as from the**27/11/2013** please?
- I got a letter saying my insurance will be closed from the **27/11/2013** and I cannot see the reason for this as I have done nothing wrong.

Many Thanks
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 November **2013** 13:57
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: RE: Simon Cordell
Dear martin
After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.
Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 November **2013** 13:07
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Dear Martin
Today the
15/11/2013
I made a call to be able to speak to you with regard to what happened yesterday the
14/11/2013
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waited in the van, as I got to the club early for my meeting. The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act. I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there. I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there. While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to. The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company,

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which did not matter as my van was empty and still is whilst being in the police impound. I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely

Mr. Simon Cordell

2

The Enfield Gov / Email's Issue:

131. Lorraine Cordell _FW_ RE_ Simon Cordell _ (1)

/ Page Numbers: 284,285,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 18 November **2013** 20:53

To: 'martinjenkin@broadsuredirect.com'

Subject: FW: RE: Simon Cordell

Hi Martin

- Can you let me know by email if I am going to still have insurance as from the**27/11/2013** please?
- I got a letter saying my insurance will be closed from the **27/11/2013** and I cannot see the reason for this as I have done nothing wrong.

Many Thanks

Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 15 November **2013** 13:57

To: 'martinjenkin@broadsuredirect.com'

Subject: FW: RE: Simon Cordell

Dear martin

After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 15 November **2013** 13:07

To: 'martinjenkin@broadsuredirect.com'

Subject: RE: Simon Cordell

Dear Martin

Today the

15/11/2013

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Yours sincerely
Mr Simon Cordell

		19/11/2013		
		20/11/2013		
		21/11/2013		
	• **Equalling to the Loss of Night club Job Due to the Police!** **6** • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk _11.22.2013_RE RE Simon Cordell _001 22/11/2013 / **Page Numbers:** 33,34,35,36,37,38,39 **1** • **Night club** Email**!** - Equalling to the Loss of Night club Job Due to the Police! Brixton Case / Met Police! Broadsure Insurance!	**22/11/2013**	14:24:00	**X7** 33,34,35,36 37,38,39,

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- **The Enfield Gov / Email's Issue:**
  132. Lorraine Cordell _Re_ Simon Cordell _ (1)
  / **Page Numbers:** 286,287
  Brixton Case / Met Police!
  Broadsure Insurance!

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- **The Enfield Gov / Email's Issue:**
  133. Lorraine Cordell _Re_ Simon Cordell _ (2)
  / **Page Numbers:** 288,289,290
  Brixton Case / Met Police!
  Broadsure Insurance!

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- **The Enfield Gov / Email's Issue:**
  134. Martin Jenkin _RE_ [1] RE_ Simon Cordell
  / **Page Numbers:** 291,292,293
  Brixton Case / Met Police!
  Broadsure Insurance!

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- **The Enfield Gov / Email's Issue:**
  135. Lorraine Cordell _Re_ [1] RE_ Simon Cordell /
  Page Numbers: 294,295,296
  Brixton Case / Met Police!
  Broadsure Insurance!

6

- **The Enfield Gov / Email's Issue:**
  136. Lorraine Cordell _Re_ CX52 - JRZ /
  Page Numbers: 297
  Brixton Case / Met Police!
  Broadsure Insurance!

7

- **The Enfield Gov / Email's Issue:**
  137. Lorraine Cordell _FW_ RE_ CX52JRZ /
  Page Numbers: 298
  Brixton Case / Met Police!
  Broadsure Insurance!

6.

Additional Email Attachments & Emails / Issue:

1. 6
lorraine32@blueyonder.co.uk_11.22.2013_RE RE Simon Cordell _001
22/11/2013
/ **Page Numbers:** 33,34,35,36
37,38,39
--
33,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 22 November 2013 14:24
To: martinjenkin@broadsuredirect.com
Subject: RE: RE: Simon Cordell
Attachments: Police-Meno.pdf.
Police complaint.doc.
CX52JRZ-Mid-database.png

Hello Martin

- After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for.
- I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this.
- As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley, I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not.
- Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything.
- To be found guilty it would have to be done in front of a judge.
- Also, Martin as you said on the phone today when you in fact talked to the police on that day not once did, they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof, they would have said to you that my van was full of things which is not the case.
- I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the **27/11/2013** as the letter says that KGM have sent me.
- And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.
- As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only.
- Also, as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done their job and put them on the database so they are at fault not the police.
- You said to me today that KGM are looking into this as they are on the database, and it should show up to the police that I am in fact insured.
- This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police, I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started.

- Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized.
- As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the number of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured.
- I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
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To: martinjenkin@broadsuredirect.com
Subject: FW: **RE:** Simon Cordell
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Many Thanks
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Subject: FW: **RE:** Simon Cordell
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- I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
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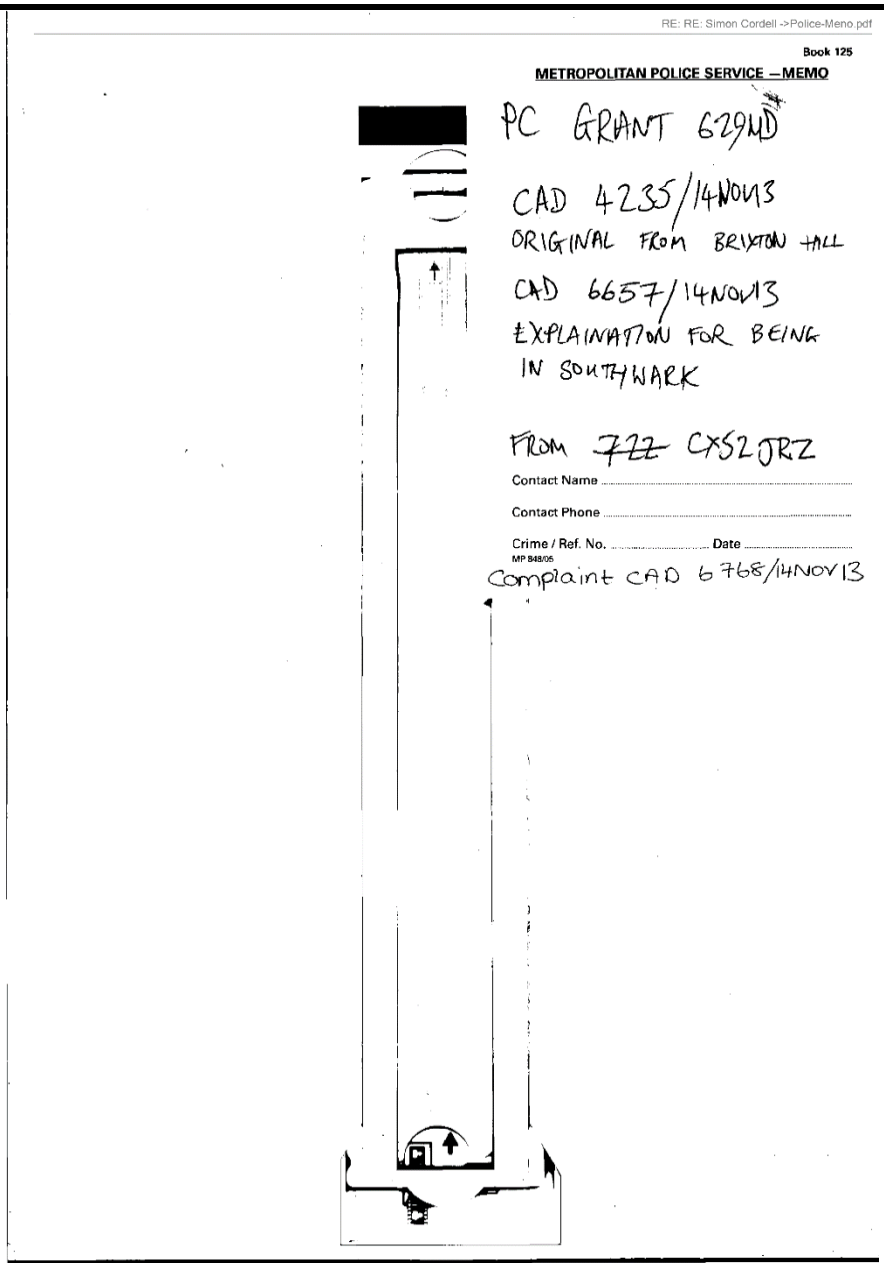
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.

- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell
35,



End of Picture!

36,

RE: RE: Simon Cordell ->Police complaint.doc

- I am writing this complaint about the 14/10/2013 when I was going to a meeting with an owner of a night club for a future job position the meeting was set for 14.00 hours at Brixton Hill SW2 1QZ.
- When I got to Brixton Hill SW2 1QZ there were some police on the roadside doing some stops of cars etc,
- I drove pass them and parked up just in front of them.
- My friend who was with me got out of my van and went to buy some drinks and food while I waited in the van.
- Then next thing a police officer come to my van and said to me he waited to do some checks on my van I asked him the reason for this the police officer replied under the road traffic act he also asked me the reason why I had stopped there as I was passing him my insurance documents.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.

- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police officer made a call to my insurance company, and he then replied to me they are saying that I was not insured, at this I was very shocked and started to make a call to my Mother to ask her to call my insurance company to speak about why they were saying I was not insurance.
- She is fact talked to a person called Martin who took Simons Number and said he would call him.
- Martin did call and I explained to him what was going on and he told me I was insured and also talked to the police office and told him that I was insured.
- The police talked on the phone more than once and was told I was in fact insured to drive my van.
- The police officer was still not happy and now told me that I was using my Van for work which I told him that was not the case and that I was here for a meeting, I told the police officer to look in my van and see if there were any working tools inside it.
- The police officer saw this was not the case as the van was empty.
- By this time a next police officer had come to the other police officer, and I started to talk to him I explained what was going on and what the other officer was saying that I was using my Van to work in, which was not the case and I told him also to look in the van and see if there were any working tools in there.
- I even showed him a business card I had got made up to give out to people in the hope of work.
- Which the police officer put in his own wallet to keep for himself.
- At this the other officer overheard me and the other officer talking about the business card and then used this to say that I had in fact been working and this is why he was going to seize my van.
- I told him that where is the print bushes and print in my van as this is what was on the business card it was a printer's business card.
- The officer then said why have you got paint of your jeans I told him that I did not have money to buy new jeans and that was why I was looking for work to try and better myself.
- I also told the office to go into the property where I was due to go for a meeting and ask them if I was working there.
- He refused to do this.
- I still feel as if there is a big issue here, I am allowed to drive to a meeting and park there as long as I am not carrying goods for a company which I was not and that could clearly be seen my van was empty so how anyone can think I am doing anything wrong is beyond me.
- The police officer did not want to hear anything I had to say and was looking for any reason from the start to arrest me or seize my van this was his aim from the start.
- It did not matter that the insurance company told him I was insured, the only thing I would not be insured for were if I was to use my van as a tool for carriage of goods for any company which was clearly not the case as my van was empty.

37,

- I am insured to go back and forward to any place of work as my insurance covers for social domestic and pleasure and commuting as well as motor trade.
- The police officer for some reason would not hear I was insured and just at this time wanted to seize my Van.
- He was asking me to sign a ticket in order to give me 6 points on my licence and a £300 fine and for my van to be seized.
- Which I did understand what he was asking me to do as this has not happened to me only this time but a further 2 times when the police on a Sunday on both other times seized my vehicles due to them not being able to call my insurance company.
- And it is showing on the database I was not insured.
- I refused to sign as I knew I was insured.
- I told the police officer to arrest me and that we could get this sorted at the police station, due to me refusing to sign the ticket the police officer arrested me as I asked him to do.

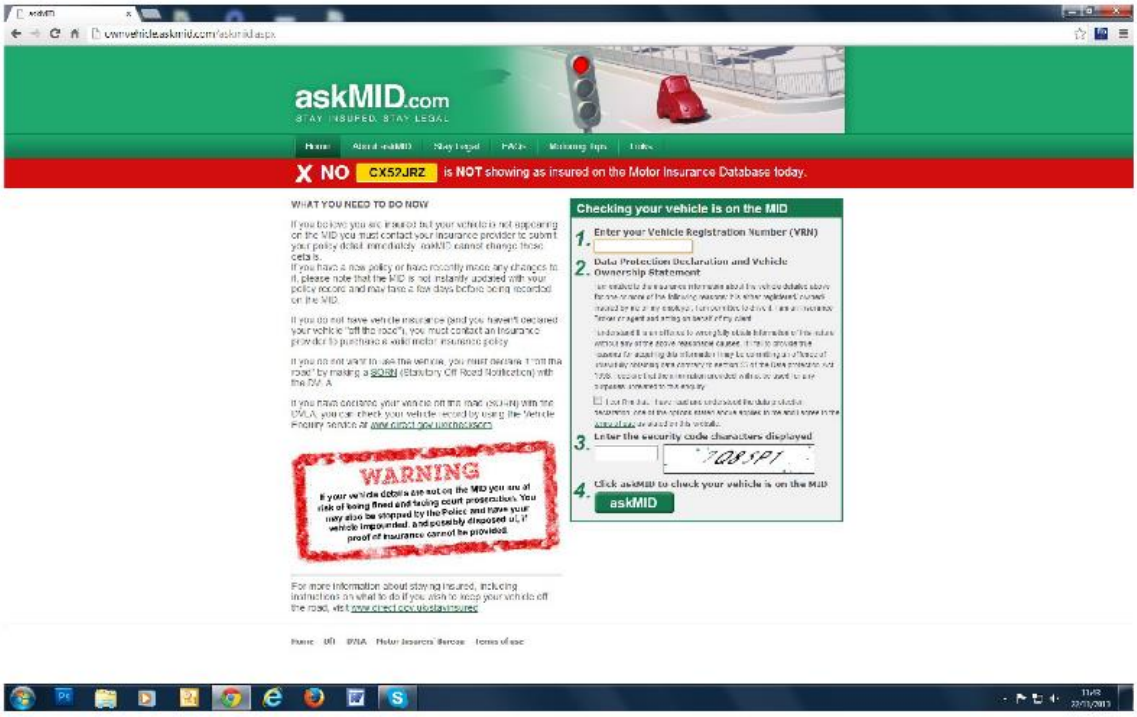
- All this time I was on the phone to my mother, and she heard all of what was going on.
- PC Smith spoke to my mum also on the phone two times as well, my mother also asked PC smith was there anything in my Van and PC Smith told her not that the van was empty.
- My mother also called the insurance company and talked to them they also told her I was insured, and they could not understand why the police was doing this.
- I was taken to Southwark police station they were still trying to force me to sign the ticket which I did not want to do, they told me if I did not sign then they would not bail me and take me to court the next morning, I told them to do this I was willing to stay in the police cells till the next day when this could be heard by a judge as I knew I was not in the wrong, they changed their mind and told this would not happen and they wanted me out of the police station.
- They forced me to sign the ticket and then made me leave the police station,
- While waiting outside by reception in the police station I asked to speak to an inspector the police officer who had come to drive me out of Southwark told me if I did not leave with them now then I would have to make my own way or I would break my bail conditions of not being in Southwark, I was on the phone to my mum and she told me she was going to get off the phone and call my solicitors, which she did, my solicitors told my mum to tell me to wait and talk to an inspector and that due to the police taking me to Southwark I would not be breaking my bail conditions as the police had taken me there.
- I waited to see an inspector and talked to him, he said due to the police being from Brixton there was very little he could do, but he would get an inspector from Brixton to call me so I could put in my complaint in, this has not happened, and this is the reason I am writing my complaint to yourselves.
- I had to make my way home with no money each time getting to the stop on the train I needed to change telling the train officer what had happened if it was not for the fact, they let me get back without paying I would have had to walk all the way home as the police officer would not let me get my things out of the van or my money.
- I went to pick my van up and again there was a cost to myself of £190, I will be taking this to court as I should have had no need to have 6 points put on my licence and a £300 fine when I did in fact have insurance to drive.
- Due to also the police officer lying to my insurance saying I was working and carrying goods in my van which is clearly a lie as the van was empty, I have also had a letter saying they are closing my insurance over, so I am having to deal with this also.
- I do not feel the police officer who dealt with this matter address it as he should have, I feel he did not do his job correctly and I have suffered due to this.
- My insurance company are saying that the data for my vehicles are on the data base and are looking into the reason why it is not showing up when the police are doing their checks.

38,

Yours sincerely Mr Simon Cordell

39,

RE: RE: Simon Cordell ->CX52JRZ-Mid-database.png



End of Picture!

1
Night club
Email**!**

Equaling to the Loss of Night club Job Due to the Police!
Date: Friday, 22 November 2013, 18:32
Subject: RE: white's venue
From: Rewired re_wired@ymail.com
To:

- Hello Mr. Below are the domains I have ordered
- www.whitesandsvenue.co.uk
- **07/10/2015**
- White sands venue.com
- **07/10/2015**
- The renewal dates for both domains are **07/10/2015** they were ordered with the Go Daddy Europe Limited and the cost was £22.15.
- I have also started a Facebook account Whites Function Hall the URL is https://www.facebook.com
- White Sands.
- The login information for the Facebook account is whitesandvenue@yahoo.co.uk
- wxx1.
- The yahoo mail account pass is whitesandvenue@yahoo.co.uk
- W xxx
- We are also going to have to have a meeting about making a full website, so that the White Sands Function Hall will have its own website, as I already said, I myself have a number of accounts that I hold a number of people in them that have birthdays, etc. that I would like to market towards the White Sands Function Hall. Please see below picture of just one of my accounts for just **Dec 2013**
- Birthdays.
- You can also look at my own website which is still having work done to it before I fully release it to the public at http://toosmooth.co.uk
- I will forward you the details of the pricing for the flooring and virgin media tomorrow.

Simon.

2
The Enfield Gov / Email's Issue:
132. Lorraine Cordell _Re_ Simon Cordell _ (1)
/ Page Numbers: 286,287,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 14:24
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell
Attachments: Police Meno.pdf;
Police complaint.doc;
CX52JRZMiddatabase.png
Hello Martin

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- As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley, I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not.
- Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything.

- To be found guilty it would have to be done in front of a judge.
- Also, Martin as you said on the phone today when you in fact talked to the police on that day not once did, they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof, they would have said to you that my van was full of things which is not the case.
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- And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.
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and I cannot see the reason for this as I have done nothing wrong.
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- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
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- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell

3
The Enfield Gov / Email's Issue:
133. Lorraine Cordell _Re_ Simon Cordell _ (2)
/ Page Numbers: 288,289,290,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 15:15
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell

Hello Martin

- I made a mistake on the date that KGM said they were going to close my insurance policy it's the **23/11/2013**
- So, I will need to know today if I will still be insured as from **23/11/2013** until this matter is sorted.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 14:24
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell

Hello Martin

- After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for.
- I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this.
- As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley, I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not.
- Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything.
- To be found guilty it would have to be done in front of a judge.
- Also, Martin as you said on the phone today when you in fact talked to the police on that day not once did, they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof, they would have said to you that my van was full of things which is not the case.
- I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the **27/11/2013** as the letter says that KGM have sent me.
- And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.
- As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only.
- Also, as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done their job and put them on the database, so they are at fault not the police.
- You said to me today that KGM are looking into this as they are on the database, and it should show up to the police that I am in fact insured.
- This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police, I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started.
- Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized.
- As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the number of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured.
- I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 15 November **2013** 13:57
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: RE: Simon Cordell
289,
Hi Martin

- Can you let me know by email if I am going to still have insurance as from the **27/11/2013?**
- please,
- I got a letter saying my insurance will be closed from the **27/11/2013,** and I cannot see the reason for this as I have done nothing wrong.

Many Thanks
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 November **2013** 13:57
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: RE: Simon Cordell
Dear martin

- After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 November **2013** 13:07
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Dear Martin

- Today the **15/11/13** I made a call to be able to speak to you with regard to what happened yesterday the **14/11/2013** with the police.
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.

- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell

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The Enfield Gov / Email's Issue:
134. Martin Jenkin _RE_ [1] RE_ Simon Cordell
/ Page Numbers: 291,292,293,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 22 November **2013** 15:50
To: 'Lorraine Cordell'
Subject: RE: [1] **RE:** Simon Cordell
Hi Lorraine,

- Please find response from your insurers
- I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately, we have no other opportunity but to continue with the cancellation of the policy.
- Unfortunately, the policy will cease as of tomorrow as per the letter from KGM.
- The only way to stop this is to either get the Police officer to contact KGM or to get a signed statement from
- him before 1700hrs today.

Regards
Martin

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 15:15
To: martinjenkin@broadsuredirect.com
Subject: RE: RE: Simon Cordell
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- So, I will need to know today if I will still be insured as from **23/11/2013** until this matter is sorted.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 14:24
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell
Hello Martin

- After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for.
- I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this.

- As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley, I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not.
- Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything.
- To be found guilty it would have to be done in front of a judge.
- Also, Martin as you said on the phone today when you in fact talked to the police on that day not once did, they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof, they would have said to you that my van was full of things which is not the case.
- I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the **27/11/2013** as the letter says that KGM have sent me.
- And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.
- As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only.
- Also, as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done their job and put them on the database, so they are at fault not the

292,

police.

- You said to me today that KGM are looking into this as they are on the database, and it should show up to the police that I am in fact insured.
- This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police, I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started.
- Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized.
- As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the number of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured.
- I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.

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- please,
- I got a letter saying my insurance will be closed from the **27/11/2013,** and I cannot see the reason for this as I have done nothing wrong.

Many Thanks
Simon Cordell

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- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
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- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell

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The Enfield Gov / Email's Issue:
135. Lorraine Cordell _Re_ [1] RE_ Simon Cordell
/ Page Numbers: 294,295,296,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 16:50
To: 'Martin Jenkin'
Subject: RE: [1] **RE:** Simon Cordell
Hello Martin

- Kelly from KGM has just called and said that they will keep the cover till Monday at 12.00 for us to have time to get information from the police that there was in fact no tools in the van.
- Simon has already been on the phone to the police and been told to contract the compound 6the van was taken to as they have to check every vehicle that is taken there,
- he is at this time on the phone to the compound in order to try and get the information that KGM needs.
- The Compound it was taken to is

Charlton vehicle pound
8 Bramshot Avenue,
Charlton,
London,
SE7 7HY
Simon

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 22 November **2013** 15:50
To: 'Lorraine Cordell'
Subject: RE: [1] **RE:** Simon Cordell
Hi Lorraine,

- Please find response from your insurers
- I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately, we have no other opportunity but to continue with the cancellation of the policy.
- Unfortunately, the policy will cease as of tomorrow as per the letter from KGM.
- The only way to stop this is to either get the Police officer to contact KGM or to get a signed statement from
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- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.
- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell

The Enfield Gov / Email's Issue:
136. Lorraine Cordell _Re_ CX52JRZ
/ Page Numbers: 297
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 17:14
To: 'vrescharlton@met.police.uk'
Subject: RE: CX52JRZ
To Whom It May Concern:

- I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the **14/11/2013** tickets No: 01/ J63181495
- I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.
- I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.
- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell

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The Enfield Gov / Email's Issue:
137. Lorraine Cordell _FW_ RE_ CX52JRZ
/ Page Numbers: 298,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 17:20
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: RE: CX52JRZ
Hello Martin

- Please see the below email that I have been told by the police to contract Charlton Car Pound as when any vehicle is impounded, they do a check and list all the items in the vehicle.
- I am hoping to get a reply to my email on how to go about getting the list shortly.

Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 17:14
To: 'vrescharlton@met.police.uk'
Subject: RE: CX52JRZ
To Whom It May Concern:

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- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell

	1 • **Charlton Car Pound** 22/11/2013	**23/11/2013**		

22/11/2013
Charlton Car Pound
I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this.
22/11/2013
I have also been speaking to Sally Browne, duty inspector at Lambeth police station, I spoken to her on the and the
23/11/2013

	1 • **The Enfield Gov / Email's Issue:** 138. Lorraine Cordell _FW_ RE_ CX52JRZ (2) **/ Page Numbers:** 299 Brixton Case / Met Police! Broadsure Insurance!	**24/11/2013**		

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The Enfield Gov / Email's Issue:
138. Lorraine Cordell _FW_ RE_ CX52JRZ (2)
/ Page Numbers: 299,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 November **2013** 13:33
To: 'charltondocuments@met.police.uk'
Subject: FW: RE: CX52JRZ
Hello

- Can anyone please tell me how I can deal with this issue below

Many Thanks
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 17:14
To: 'vrescharlton@met.police.uk'
Subject: RE: CX52JRZ
To Whom It May Concern:

- I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the **14/11/2013** tickets No: 01/ J63181495
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- I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.
- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell

	1 • **The Enfield Gov / Email's Issue:** 139. Lorraine Cordell _FW_ RE_ Simon Cordell / **Page Numbers:** 300,301,302 Brixton Case / Met Police! Broadsure Insurance! **2** • **The Enfield Gov / Email's Issue:** 140. Vicky Beale _FW_ REF_ 00-COSX14MT04-ID_42_ Urgent / **Page Numbers:** 303,304 Brixton Case / Met Police! Broadsure Insurance! **3** • **The Enfield Gov / Email's Issue:** 141. Lorraine Cordell _Re_ REF_ 00-COSX14MT04-ID_42_ Urgent / **Page Numbers:** 305,306 Brixton Case / Met Police! Broadsure Insurance!	**25/11/2013**		

1
The Enfield Gov / Email's Issue:
139. Lorraine Cordell _FW_ RE_ Simon Cordell
/ Page Numbers: 300,301,302,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 November **2013** 10:06
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: RE: Simon Cordell
Hello Martin

- I have spent all weekend trying to get hold of the Charlton Car Pound as that is where the police have said there will hold a list of what was in the van.
- The police have told me that the compound has to make a list of every vehicle that is impounded so it covers them also so they will have a list.
- I have sent 2 emails over the weekend which I do know they have read as I had tracking on them.
- I have spoken to Kelly today and she has asked me to make sure you have the information for the compound and can you pass it over to her asap. Also, can you find out from Kelly Tiller if Simon will be

covered after 12.00 today while she gets hold of the compound please and let us know as soon as possible.

- Emails for the compound
- charltondocuments@met.police.uk
- vrescharlton@met.police.uk

Address and ticket number

Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY
on the **14/11/2013**
tickets No: 01/ J63181495
Charlton Car Pound 0208284866

- I telephone number that I can find. Van Reg CX52JRZ and the date was taken in was the **14/11/2013**
- I have also been speaking to Sally Browne, duty inspector at Lambeth police station, I spoken to her on the **22/11/2013** and the **23/11/2013** when has she called me back?
- I was told that due to this going to court the police would not be able to talk to us and that they will not be back on duty till the end of this week, and they will be doing night shaft.
- CAD 7548/22Nov13
- and also, CAD 10164/22Nov13
- these are the 2 CAD numbers for me asking to speak to the inspector Silly Browne.
- Please see the read receipts below for the emails I sent over to the compound

Your message
To: Austin PAUL R (DORCC SERV)
Subject: RE: CX52JRZ
Sent: Friday, November 22, **2013,** 5:14:12 PM

- (UTC) Dublin, Edinburgh, Lisbon, London was read on Saturday, November 23, **2013,** 4:41:48 AM

(UTC) Dublin, Edinburgh, Lisbon, London. Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment please do not print this email unless absolutely necessary.

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301,

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Twitter: @metpolice.uk

Your message
To: Guy Rob (DORCC SERV)
Subject: FW: RE: CX52JRZ

Sent: Sunday, November 24, **2013,** 1:32:58 PM

- (UTC) Dublin, Edinburgh, Lisbon, London was read on Sunday, November 24, **2013,** 5:01:36 PM

(UTC) Dublin, Edinburgh, Lisbon, London. Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment please do not print this email unless absolutely necessary.

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of the Metropolitan Police Service (MPS).
Find us at:
Facebook: Facebook.com/metpolice.uk
Twitter: @metpolice.uk

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 24 November **2013** 13:33
To: 'charltondocuments@met.police.uk'
Subject: FW: RE: CX52JRZ
Hello

- Can anyone please tell me how I can deal with this issue below

Many Thanks
302,
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 November **2013** 17:14
To: 'vrescharlton@met.police.uk'
Subject: RE: CX52JRZ
To Whom It May Concern:

- I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the **14/11/2013** tickets No: 01/ J63181495
- I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.
- I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.
- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell

2
The Enfield Gov / Email's Issue:

140. Vicky Beale _FW_ REF_ 00-COSX14MT04-ID_42_ Urgent
/ Page Numbers: 303,304
From: Vicky Beale [vickybeale@broadsuredirect.com]
Sent: 25 November **2013** 16:10
To: lorraine32@blueyonder.co.uk
Subject: FW: REF: 00-COSX14MT04-ID<42> Urgent
Importance: High
Kind Regards,
Vicky Beale
"dd: image001.png@01CC9F89.E"
Administration Department
t: 01843 594477
f: 01843 594488 **Broadsure Direct –**
Telephone number: 01843 594477 –
Fax Number: 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it.
If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
--
From: Vicky Beale [**Mail To:** vickybeale@broadsuredirect.com]
Sent: 25 November **2013** 15:53
To: 'lorriane32@blueyonder.co.uk'
Subject: REF: 00-COSX14MT04-ID<42> Urgent Importanc**e:** High
Good Afternoon,

- Can you please ask Simon to contact me urgently?
- as we need him to go to the compound and when he is there to contact Kelly at KGM on 02085301811,
- if he can't do this that we need a report form from the compound and for him to contact 02071613500
- and request a subject access request of report.

Kind Regards,
Vicky Beale
Administration Department t: 01843 594477 f: 01843 594488
304

Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488

This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is
addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.

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3
The Enfield Gov / Email's Issue:
141. Lorraine Cordell _Re_ REF_ 00-COSX14MT04-ID_42_ Urgent

/ Page Numbers: 305,306
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 November **2013** 17:12
To: 'Vicky Beale'
Subject: RE: REF: 00-COSX14MT04-ID<42> Urgent
Hello Vicky Beale

- After the call I made to yourself about the email you sent me
- I will go to the compound in the morning
- due to the time now
- I would not get there, till very late due to the tariff
- and by the time I got there I do not believe Kelly Tiller would still be working
- so, I will go in the morning
- and when I get there,
- I will call Kelly.

Many Thanks
Simon Cordell

From: Vicky Beale [**Mail To:** vickybeale@broadsuredirect.com]
Sent: 25 November **2013** 16:10
To: lorraine32@blueyonder.co.uk
Subject: FW: REF: 00-COSX14MT04-ID<42> Urgent
Importance: High
Kind Regards,
Vicky Beale
cid: image001.png@01CC9F89.E
Administration Department t: 01843 594477 f: 01843 594488 **Broadsure Direct - Telephone number:** 01843 594477 - **Fax Number:** 01843 594488 This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

From: Vicky Beale [**Mail To:** vickybeale@broadsuredirect.com]
Sent: 25 November **2013** 15:53
To: 'lorriane32@blueyonder.co.uk'
Subject: REF: 00-COSX14MT04-ID<42> Urgent Importanc**e:** High

- Good Afternoon,

306,

Sent: 25 November 2013 16:28
From: Tiller, Kelly
Mail To: Kelly.Tiller@canopius.com
To: VRES Mailbox – Charlton
Subject: RE: Mr. Simon Cordell - CX52 Xxxx.

- I got told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I get a copy of this report please?

Kind regards
Kelly Tiller

Fleet Underwriting | KGM Motor Insurance—Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1818 | F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

Sent: 25 November 2013 16:26
From: Sarah.Williams6@met.pnn.police.uk
Mail To: Sarah.Williams6@met.pnn.police.uk
On Behalf Of VresCharlton@met.pnn.police.uk
To: Tiller, Kelly
Subject: RE: Mr Simon Cordell - CX52 Jxx

- We got no record what was in the vehicle; we do not touch the vehicle's contents.

Regards, S. Williams.

Sent: 25 November 2013 10:55
From: Tiller, Kelly.
Mail To: Kelly.Tiller@canopius.com
To: VRES Mailbox—Charlton
Subject: Mr Simon Cordell - CX52 Xxxx.

- Morning, I need some assistance with regards to the above.
- We insure, Mr Simon Cordell
- and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Kind regards
Kelly Tiller.

	7 • **Additional Email Attachments & Emails / Issue:** 1. 7 lorraine32@blueyonder.co.uk _11.26.2013_RE Simon Cordell 26/11/2013 / **Page Numbers:** 40,41,42,43 **1** • **x1 Email** Police Car Compound, / Loss of Insurance for the Van + collection fees / Night club Job Due to the Police Loss of Insurance for the Van + collection fees / Nightclub Job Due to the Police & Insurance Company Brixton Case / Met Police! Broadsure Insurance! **2** • **The Enfield Gov / Email's Issue:** 142. Lorraine Cordell _Re_ Simon Cordell /	**26/11/2013**	15:46:00	**X4** 40,41,42 43

	Page Numbers: 307 Brixton Case / Met Police! Broadsure Insurance!			

7.
Additional Email Attachments & Emails / Issue:
1. 7
lorraine32@blueyonder.co.uk_11.26.2013_RE Simon Cordell
26/11/2013
/ **Page Numbers:** 40,41,42
43
--
40,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 26 November 2013 15:46
To: Martin Jenkin
Subject: RE: Simon Cordell
Attachments: Data-Protection-KGM.doc; Kelly-TiNer-KGM.doc
Hello Martin,

- Thank you for the phone call today to tell me I was still insured.
- Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998.
- The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
- And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.

Many Thanks
Simon Cordell
41,
RE: Simon Cordell->Data-Protection-KGM.doc
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 25/11/2013
KGM House 14 Eastwood Close London E18 1RZ
Dear Sir or Madam
Subject access request
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ

- Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:
- All data to prove that my Vehicles were on the database since my insurance was taken out.
- Phone recording of the **14/11/2013** with the police officer and Jessica advising that Mr Simon Cordell was carrying tools in his vehicle.
- Phone call for **26/11/2013** with Kelly Tiller and the manager of the Charlton vehicle pound, 8 Bramshot Avenue, Charlton, London, SE7 7HY, saying that there were not tools in the van Reg CX52 JRZ when it was impounded on the **14/11/2013.**
- And the reason why it still shows as of today's date **25/11/2013** that my Van Reg CX52 JRZ still shows on the Mid data base as uninsured.

- All phone calls made to Broadsure Direct and KGM since my policy started where the police have had to call to confirm I was in fact insured.
- If there is any data that cannot be forwarding to me, please state this when forwarding me my data.

42,

- If you need any more information from me, or a fee, please let me know as soon as possible.
- It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
- If you do not normally deal with these requests, please pass this letter to your Data Protection Officer.
- If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/

Yours faithfully
Mr Simon Cordell

43,

RE: Simon Cordell->Kelly-Tiller-KGM.doc
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 25/11/2013
KGM House 14 Eastwood Close London E18 1RZ
Dear Kelly Tiller

- Would it please be possible to confirm by email that I am in fact still insured so I have this in writing by KGM.
- Also, I have talked to Martin, and he has told me that you need the logbook for my Vehicles, I am still waiting for them to come back from DVLA and as soon as I get them back which can take up to 8 weeks, I have been told by DVLA on the phone today, I will scan them in and send them over to Martin.
- Also, can you please look into the reason that my Van CX52 JRZ is still showing up on the database as uninsured as of today's date.
- My Car MA57 LDY is now showing as insured.

Yours faithfully
Mr Simon Cordell

1

x1 Email

Police Car Compound
Sent: 26 November 2013 14:10
From: GARETH.Mullett@met.pnn.police.uk
Mail To: GARETH.Mullett@met.pnn.police.uk
On Behalf Of VresCharlton@met.pnn.police.uk
To: Tiller, Kelly
Subject: RE: MR. Simon Cordell - CX52 Xxxx

- Kelly, I looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle.

Regards,
Gareth

2

The Enfield Gov / Email's Issue:

142. Lorraine Cordell _Re_ Simon Cordell
/ Page Numbers: 307,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 November **2013** 15:46
To: 'Martin Jenkin'

Subject: RE: Simon Cordell
Attachments: Data-Protection-KGM.doc; Kelly-Tiller-KGM.doc
Hello Martin,

- Thank you for the phone call today to tell me I was still insured.
- Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998.
- The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
- And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.

Many Thanks
Simon Cordell

		27/11/2013		
	1 • **The Enfield Gov / Email's Issue:** 144. Lorraine Cordell _RE_ Simon Cordell Case update **/ Page Numbers:** 308 Brixton Case / Met Police! Broadsure Insurance!	**28/11/2013**		

1
The Enfield Gov / Email's Issue:
144. Lorraine Cordell _RE_ Simon Cordell Case update
/ Page Numbers: 308,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 November **2013** 13:41
To: 'JOSEPHINE WARD'
Subject: RE: Simon Cordell Case update
Hi Josey

- Is there any update as to Simon case have you got any of the information from the crown yet and how is the 3-party discloser going with the insurance company as the case is on the WL for the **16/12/2013** and there not many weeks left till this date?
- Also, an update as to the other day when the police seized Simon case.
- The police officer called Simon insurance it was at this point he told the Insurance company that Simon had tools in his van.
- And the insurance company has this recorded.
- The insurance company was then going to void Simon insurance due to what the police office had told them. The insurance was going to be closed as of the **23/11/2013**
- Simon then told the insurance company if they close his insurance down that he will sure as he did not have any tools the insurance company give him till the **25/11/2013** at 12.00 hours to prove in fact he did not have tools in his van.
- We called the police and was told to contract the compound the van was taken to as they have to list everything that's in any vehicles that are in a vehicle that is taken to any of these compounds.

- The insurance company asked Simon to go to the compound and call them when he got there to be able to talk to the police at the compound with Simon being there as they would need Simon to be there to be able give the police permission to talk to the insurance company.
- Simon did this on the **26/11/2013**
- when he got to the compound, he asked to speak to a manager which he was allowed to do the manager looked on their system and told Simon his van had nothing in there.
- A call was then made to his insurance company and the manager told them the Van had no tools in there in fact it had nothing in there as if it did it would have been noted on their system and the items would need to be taken out and locked up or they could be liable.
- The insurance company now have not closed Simon insurance down and now know that the police officer lied to them.
- So, in fact the police were setting Simon up again.

Lorraine

		29/11/2013		
		30/11/2013		

Simulation December 2013 (Click here to go back to the Index)

December 2013

Dates	**Incidents**			
		01/12/2013		
		02/12/2013		
		03/12/2013		
		04/12/2013		
		05/12/2013		
		06/12/2013		
		07/12/2013		
		08/12/2013		
	1 • **Mothers Rover car crash** claim which was given on the phone to KGM on the **09/12/2013,** where Simon was driving my car to service it the Rover Reg Y311 FVV.	**09/12/2013**		

Simon had a letter from policy plan saying they were cancelling his policy the letter was dated
12/05/2014
and they said they were cancelling seven days from the date of their letter.
Not sure as to why as when Simon got your letter dated the

06/05/2014
we sent the documents you asked for to policy plan. Please see attached documents which were posted to policy plan. Could you please see as to the? reason as why they are cancelling his policy please?
Regards
Simon

		10/12/2013		
	2 • **The Enfield Gov / Email's Issue: 01** Southwark Case **/ Page Numbers:** 326,327,328 Brixton Case / Met Police! Broadsure Insurance! My Company Too Smooth!	11/12/2013		

2
The Enfield Gov / Email's Issue: 01
Southwark Case
/ Page Numbers: 326,327,328,
327,
Subject: FW: Regina v. Simon Cordell - application for Judge and Chambers bail application on **28th June 2013**
At Southwark Crown Court.

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)
To: re_wired@ymail.com;
Date: Wednesday, 11 December 2013, 22:06
From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 27 June 2013 09:35
To: Lorraine Cordell
Subject: Fwd.: Regina v. Simon Cordell - application for Judge and Chambers bail application on **28th June 2013**
At Southwark Crown Court.
Morning Lorraine

- Please accept this email as confirmation that I have requested that Simon's bail application be listed tomorrow morning for bail.
- He will not be produced but I may have to require you to attend with the Post Office statement and also, your passport and a utility bill with your address on it.
- I will confirm if you are required this afternoon.

Regards
Josephine

---------- **Forwarded message** ----------
From: JOSEPHINE WARD <josephinewardsolicitor@gmail.com>
Date: Thu, Jun 27, 2013, at 9:32 AM
Subject: Regina v. Simon Cordell - application for Judge and Chambers bail application on

28th June 2013
At Southwark Crown Court.
To: listing@southwark.crowncourt.gsi.gov.uk
Cc: Innerlondon&Southwarkcrown@cps.gsi.gov.uk
Dear Sir or Madam

- We act on behalf of our above-named client and request that this matter be listed for a bail application at Southwark Crown Court on **28th June 2013** at 10am. **We attach the following:**
  1. Notice and grounds

328,

  2. Medical letters confirming the medical ailments of Ms Lorraine Cordell and Mrs Catherine Cordell
  3. Too Smooth catalogue corroborating that our client is attempting to set up his own business. Please confirm the listing at you earliest convenience.

Yours faithfully
MICHAEL CARROLL & CO.
Attachments

A. photo.png (640 B)
B. viewer_014.png (5.09 KB)
C. viewer.png (7.26 KB)
D. viewer_002.png (5.61 KB)
E. viewer_003.png (113.86 KB)
F. viewer_004.png (7.53 KB)
G. viewer_005.png (7.85 KB)
H. viewer_006.png (6.88 KB)
I. viewer_007.png (6.56 KB)
J. viewer_008.png (8.71 KB)
K. viewer_009.png (4.98 KB)
L. viewer_010.png (9.06 KB)
M. viewer_011.png (72.75 KB)
N. viewer_012.png (5.08 KB)
O. viewer_013.png (7.62 KB)
P. PNC.pdf (275.64 KB)
Q. REASONS FOR THIS APPLICATION.doc (37.50 KB)
R. medical letters in support of bail application.pdf (773.71 KB)
S. 1776503430-gview_local_gview_base_mod.js (337.11 KB)
T. sem_a0af21c60b0dddc27b96d9294b7d5d8f.js (55.07 KB)

	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	12/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	13/12/2013		
	18/12/2013	14/12/2013		

	"Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."			
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	15/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive." **1** • **The Enfield Gov / Email's Issue:** 144. Lorraine Cordell _RE_ Simon Cordell Case update **/ Page Numbers:** 308,	**16/12/2013**		

1
The Enfield Gov / Email's Issue:
144. Lorraine Cordell _RE_ Simon Cordell Case update
/ Page Numbers: 308,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 November **2013** 13:41
To: 'JOSEPHINE WARD'
Subject: RE: Simon Cordell Case update
Hi Josey

- Is there any update as to Simon case have you got any of the information from the crown yet and how is the 3-party discloser going with the insurance company as the case is on the WL for the **16/12/2013** and there not many weeks left till this date?

	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	17/12/2013		
	2 • **The Enfield Gov / Email's Issue:** 158. Lorraine Cordell _Re_ Simon Cordell_ (1) / **Page Numbers:** 375	**18/12/2013**		

	Brixton Case / Met Police! Broadsure Insurance!			

2
The Enfield Gov / Email's Issue:
158. Lorraine Cordell _Re_ Simon Cordell_ (1)
/ Page Numbers: 375,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 December **2013** 13:06
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin

- I have still not had a reply from KGM about the data protection or an email from them to say he is in fact still insured.
- And on the Mid database the van is still showing as not insured, due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive it if he needs to can this please be sorted out as he really does not want any more problems with getting pulled over due to it not showing up as insured.
- I also have called DVLA again about the logbook and have been told that they should be with us soon.

Many Thanks
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 26 November **2013** 15:46
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin,

- Thank you for the phone call today to tell me I was still insured.
- Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998. The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
- And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.

Many Thanks
Simon Cordell

	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	19/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police	20/12/2013		

	which I don't think is right as he has in fact paid his insurance to be able to drive."			
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	21/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	22/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive."	23/12/2013		
	18/12/2013 "Due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive." • **Gazebo Case** Bail Variation!	24/12/2013		

1
Gazebo Case
Bail Variation!

- On the **24/12/2014**
- I went back to Woolwich Crown Court with a fresh application to vary my bail conditions for Christmas and New Year periods, so I could spend time with my family's members.
- I applied to go to Scotland with my family over the New Year and the application to vary bail had gotten granted by the Judge, so I could go.
- To be honest, I got shocked when the bail variation got granted but I smiled to be out, for the first time in a year.
- The judge on the day agreed to amend these three conditions.
  A. Number two; Home Residence, to be @ 109 Burncroft Road, Enfield, EN3 7JQ.
  B. Number five; Report daily to Edmonton Police between the hours of 1400—1600.
  C. Number, six; Curfew 8pm — 6am this is to be a doorstep condition — I the Defendant should show myself to any officer upon their requests
- with the judge doing this it meant that I still had a curfew off 8pm; till 6am and this was with a change of home address.

		25/12/2013		
		26/12/2013		
		27/12/2013		
		28/12/2013		
		29/12/2013		
		30/12/2013		
	Diary checked up to here! **1** • **I was in Scotland** Bail conditions varied!	31/12/2013		

1
I was in Scotland
Bail conditions varied!
Let's say next.
I needed to explain to the judge that on the date of **31/12/2014**
—
01/01/2014

- I was in Scotland and had to leave early with my family to come back home and on the way as I entered London's streets; the police pulled me over in the early hours of the **01/01/2014** the time then was 05:55 Am, the reason I got pulled over got said to be for the normal accusations of the police force and that being of, No insurance again due to the error in the MID database.
- Again, I told the police officer's that I got insured and there were also notes on the police system to prove this, but they still arrested me and seized my van.
- I got arrested due to the police officers saying I breached my bail conditions and then as a consequence off their actions I got held at the police station and taken to court on the **01/01/2014**
- My mother also attended the courthouse on this incident and once the judge heard my explanation of what happened to me, in turn, me stating to the judge that I had not breached my bail conditions on this occasion; I was soon then after released to go back to my home.
- After being released from being detained I had to travel back to the police car compound, so I could pick up my van, I recollect the day being the **03/01/2014** to my upset I once again needed to pay again to get my property released with no guilty offence taking place.

Simulation January 2014 (Click here to go back to the Index)

January 2014

Dates	**Incidents**			
	1 • **No insurance.** Had to pick up the van from the police	**01/01/2014**		

	compound, once again. I had to pay when I clearly had insurance!			

Case No
011401596899

- On **01/01/2014** I was stopped by the police as they did not believe that I held a valid policy of insurance.
- Due to this being a holiday my insurance company was closed so the police could not check if I was in fact was insured, Van to be taken out of the compound but still impounded my van reg CX52 JRZ.
- After the holidays I went to the compound and had to again pay for my Van to be taken out of the compound.
- I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when
- I received a letter from the DVLA advising me that I had to send in my driving licence.
- I disputed with the DVLA the points, but I was given an ultimatum that if I did not
- send in my licence it would be revoked.
- I had a valid policy of insurance from **23/02/2013** and this policy was valid until **22/02/2014**
- The company insuring me was KGM, and my broker was Broadsure direct
- policy number is MT3574694

	1 • **The Enfield Gov / Email's Issue:** 162. Martin Jenkin _Simon Cordell / **Page Numbers:** 379,380, Broadsure Insurance! **2** • **No insurance.** Had to pick up the van from the police compound, once again. I had to pay when I clearly had insurance! Broadsure Insurance!	**02/01/2014**		

1
The Enfield Gov / Email's Issue:
162. Martin Jenkin _Simon Cordell
/ Page Numbers: 379,380,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 02 January **2014** 16:51
To: 'Lorraine Cordell'
Subject: Simon Cordell
Lorraine,

- as per telephone conversation today please find a screen print from the insurance company KGM confirming that vehicle reg CX52 JRZ should be showing on the database.
- I have today contacted the MIB and spoken to a young lady named Sam who has confirmed the vehicle in question IS showing as insured with KGM Insurance, there seems to be an issue with the ASK mid

database, but Sam has assured me that the Police National Computer accesses the MID direct and this should not cause a problem.

- If the police contacted the MIB regarding the vehicle they will confirm that the vehicle is insured under policy number MT3574694

Regards

Martin Jenkin DDI 01843 598744
380,
t: 01843 594477
f: 01843 594488

Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488

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	2 • **No insurance.** Had to pick up the van from the police compound, once again. I had to pay when I clearly had insurance! Broadsure Insurance!	**03/01/2014**		

2
No insurance.
Had to pick up the van from the police compound, once again. I had to pay when I clearly had insurance!

		04/01/2014		
		05/01/2014		
		06/01/2014		
		07/01/2014		
		08/01/2014		
		09/01/2014		
		10/01/2014		
		11/01/2014		
		12/01/2014		
		13/01/2014		
		14/01/2014		
		15/01/2014		
		16/01/2014		

		17/01/2014		
		18/01/2014		
		19/01/2014		
		20/01/2014		
		21/01/2014		
		22/01/2014		
		23/01/2014		
		24/01/2014		
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		26/01/2014		
		27/01/2014		
		27/01/2014		
		28/01/2014		
		29/01/2014		
		30/01/2014		
		31/01/2014		

Simulation February 2014 (Click here to go back to the Index)

February 2014				
Dates	**Incidents**			
		01/02/2014		
		02/02/2014		
		03/02/2014		
		04/02/2014		
		05/02/2014		
		06/02/2014		
		07/02/2014		
		08/02/2014		
		09/02/2014		
		10/02/2014		
		11/02/2014		
		12/02/2014		
		13/02/2014		
		14/02/2014		
		15/02/2014		
		16/02/2014		
		17/02/2014		
		18/02/2014		

	12. • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases. 06/03/2014 / **Page Numbers:** 59,60 61,62,63,64,65,66 67,68 "This email was missing, taken from the 06/03/2014"	**19/02/2014**		

12.
Additional Email Attachments & Emails / Issue:
1.12
lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases.
06/03/2014
/ **Page Numbers:** 59,60
61,62,63,64,65,66
67,68
--
59,
60,
61,
62,
--
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.
I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would
63,
like to check all the cases on the PNC that was heard at Enfield Magistrates.
If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.
If the information could be emailed to me, I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

```
  22/10/12 11:29                                COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                                CONVICTION(S)
                                -------------

1.    06/08/97          ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 s.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 s.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 s.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
  2.    12/11/97          ENFIELD MAGISTRATES

     1.  THEFT OF VEHICLE                       COMMUNITY SERVICE ORDER 180
         ON 24/04/97 (PLEA:NOT KNOWN)           HRS
         THEFT ACT 1968 s.1                     COMPENSATION 100.00
     **  OFFENCE COMMITTED ON BAIL  **

     2.  USING VEHICLE WHILE UNINSURED          NO SEPARATE PENALTY
         ON 24/04/97 (PLEA:NOT KNOWN)           DRIVING LICENCE ENDORSED
         ROAD TRAFFIC ACT 1988 s.143(2)
     **  OFFENCE COMMITTED ON BAIL  **

     3.  DRIVING OTHERWISE THAN IN ACCORDANCE   NO SEPARATE PENALTY
         WITH A LICENCE (2 TIC'S)               DRIVING LICENCE ENDORSED
         ON 24/04/97 (PLEA:NOT KNOWN)
         ROAD TRAFFIC ACT 1988 s.87(1)
     **  OFFENCE COMMITTED ON BAIL  **
  -----------------------------------------------------------------------------

3.    13/11/97          ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 s.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 s.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
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End of Picture!
64,

4.	20/05/98	ENFIELD JUVENILE	
	1. USING THREATENING, ABUSIVE OR INSULTING WORDS OR BEHAVIOUR LIKELY TO CAUSE DISTRESS PUBLIC ORDER ACT 1986 s.5(1)(a) ON 21/09/97 (PLEA:GUILTY)		FINE 25.00
5.	20/05/98	ENFIELD MAGISTRATES	
	1. BURGLARY AND THEFT - NON-DWELLING THEFT ACT 1968 s.9(1)(b) ON 03/01/98 (PLEA:NOT KNOWN)		YOUNG OFFENDERS INSTITUTION 6 MTHS AT PEUTHAM
6.	20/05/98	ENFIELD MAGISTRATES	
	1. DRIVING WHILST DISQUALIFIED ROAD TRAFFIC ACT 1988 s.103(1)(b) ON 17/09/97 (PLEA:NOT KNOWN)		DISQUALIFICATION FROM DRIVING 3 YRS DRIVING LICENCE ENDORSED
	2. NO INSURANCE ROAD TRAFFIC ACT 1988 s.143(2) ON 17/09/97 (PLEA:NOT KNOWN)		NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
7.	20/05/98	ENFIELD JUVENILE	
	1. DRIVING WHILST DISQUALIFIED ROAD TRAFFIC ACT 1988 s.103(1)(b) ON 03/11/97 (PLEA:NOT KNOWN)		DISQUALIFICATION FROM DRIVING 3 YRS
	2. NO INSURANCE ROAD TRAFFIC ACT 1988 s.143(2) ON 03/11/97 (PLEA:NOT KNOWN)		DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
8.	20/05/98	ENFIELD MAGISTRATES	
	1. DRIVING WHILST DISQUALIFIED ROAD TRAFFIC ACT 1988 s.103(1)(b) ON 04/04/98 (PLEA:NOT KNOWN)		DISQUALIFICATION FROM DRIVING 3 YRS
	2. NO INSURANCE ROAD TRAFFIC ACT 1988 s.143(2) ON 04/04/98 (PLEA:NOT KNOWN)		DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
9.	21/05/98	ENFIELD JUVENILE	
	1. ROBBERY THEFT ACT 1968 s.8 ON 17/01/97 (PLEA:NOT KNOWN)		YOUNG OFFENDERS INSTITUTION 6 MTHS
10.	10/06/98	ENFIELD JUVENILE	
	1. COMMON ASSAULT CRIMINAL JUSTICE ACT 1988 s.39 ON 10/01/98 (PLEA:NOT KNOWN)		FINE 50.00 COMPENSATION 50.00

End of Picture!
65,

13.	26/08/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98 ENFIELD JUVENILE	
1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99 ENFIELD MAGISTRATES	
1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!
66,

19. 05/01/01	ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20. 22/05/01	ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21. 12/08/02	ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22. 24/04/03	ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23. 24/04/03	ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
24/04/03 DRIVING WITHOUT REASONABLE+ (CONT.)	ENFIELD MAGISTRATES (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24. 21/08/03	ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

End of Picture!
67,

25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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End of Picture!

Yours faithfully

Mr Simon Paul Cordell DOB 26/01/

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	• **12.** **Additional Email Attachments & Emails / Issue:** 1.12 lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases. 06/03/2014 / **Page Numbers:** 59,60 61,62,63,64,65,66 67,68 "This email was missing, taken from the 06/03/2014"	**20/02/2014**		

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06/03/2014
/ **Page Numbers:** 59,60

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59,
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From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
Hello

- I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.

Many Thanks
Simon Cordell

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Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'
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Dear Mr Cordell,

- Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check.
- Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.

Regards,
Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.

I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would

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like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me, I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

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Please see below the lists of cases I would like information on.

```
  22/10/12 11:29                              COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                              CONVICTION(S)
                              -------------

1.    06/08/97         ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 S.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 S.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 S.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
   2.    12/11/97         ENFIELD MAGISTRATES

      1.  THEFT OF VEHICLE                      COMMUNITY SERVICE ORDER 180
          ON 24/04/97 (PLEA:NOT KNOWN)          HRS
          THEFT ACT 1968 S.1                    COMPENSATION 100.00
      **  OFFENCE COMMITTED ON BAIL  **

      2.  USING VEHICLE WHILE UNINSURED         NO SEPARATE PENALTY
          ON 24/04/97 (PLEA:NOT KNOWN)          DRIVING LICENCE ENDORSED
          ROAD TRAFFIC ACT 1988 S.143(2)
      **  OFFENCE COMMITTED ON BAIL  **

      3.  DRIVING OTHERWISE THAN IN ACCORDANCE  NO SEPARATE PENALTY
          WITH A LICENCE (2 TIC'S)              DRIVING LICENCE ENDORSED
          ON 24/04/97 (PLEA:NOT KNOWN)
          ROAD TRAFFIC ACT 1988 S.87(1)
      **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------

3.    13/11/97         ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 S.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 S.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
```

End of Picture!

64,

4.	20/05/38	ENFIELD JUVENILE	
	1. USING THREATENING, ABUSIVE OR INSULTING WORDS OR BEHAVIOUR LIKELY TO CAUSE DISTRESS ON 21/09/37 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)		FINE £5.00
5.	20/05/38	ENFIELD MAGISTRATES	
	1. BURGLARY AND THEFT - NON-DWELLING ON 03/01/38 (PLEA:NOT KNOWN) THEFT ACT 1968 s.9(1)(b)		YOUNG OFFENDERS INSTITUTION 6 MTHS AT PENTHAM
6.	20/05/38	ENFIELD MAGISTRATES	
	1. DRIVING WHILST DISQUALIFIED ON 12/09/37 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)		DISQUALIFICATION FROM DRIVING 3 YRS DRIVING LICENCE ENDORSED
	2. NO INSURANCE ON 12/09/37 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(3)		NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
7.	20/05/38	ENFIELD JUVENILE	
	1. DRIVING WHILST DISQUALIFIED ON 03/11/37 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)		DISQUALIFICATION FROM DRIVING 3 YRS
	2. NO INSURANCE ON 03/11/37 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(3)		NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
8.	20/05/38	ENFIELD MAGISTRATES	
	1. DRIVING WHILST DISQUALIFIED ON 04/04/38 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)		DISQUALIFICATION FROM DRIVING 3 YRS
	2. NO INSURANCE ON 04/04/38 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(3)		DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
9.	21/05/38	ENFIELD JUVENILE	
	1. ROBBERY ON 12/01/37 (PLEA:NOT KNOWN) THEFT ACT 1968 s.8		YOUNG OFFENDERS INSTITUTION 6 MTHS
10.	10/06/38	ENFIELD JUVENILE	
	1. COMMON ASSAULT ON 10/01/38 (PLEA:NOT KNOWN) CRIMINAL JUSTICE ACT 1988 s.39		FINE £0.00 COMPENSATION £0.00

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13.	26/08/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98 ENFIELD JUVENILE	
1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99 ENFIELD MAGISTRATES	
1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!

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19.	05/01/01 ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01 ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02 ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22.	24/04/03 ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23.	24/04/03 ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
	24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24.	21/08/03 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

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25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,

- The records you request are at another court.
- We will begin searching for them next week when the court is open.

Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

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Many Thanks
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Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
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Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014
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If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.
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If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

22/10/12 11:29 COPY 1 PAGE 3 OF 11
NAME: CORDELL, SIMON PAUL PNCID: 97/99378V

CONVICTION(S)

1. 06/08/97 ENFIELD MAGISTRATES

   1. TAKING MOTOR VEHICLE WITHOUT CONSENT — NO SEPARATE PENALTY
      ON 24/01/97 (PLEA:NOT KNOWN) — COSTS 25.00
      THEFT ACT 1968 s.12(1) — SUPERVISION ORDER 24 MTHS
   ** OFFENCE COMMITTED ON BAIL **

   2. USING VEHICLE WHILE UNINSURED — DISQUALIFICATION FROM
      ON 24/01/97 (PLEA:NOT KNOWN) — DRIVING 12 MTHS
      ROAD TRAFFIC ACT 1988 s.143(2)
   ** OFFENCE COMMITTED ON BAIL **

   3. DRIVING OTHERWISE THAN IN ACCORDANCE — DRIVING LICENCE ENDORSED
      WITH A LICENCE — NO SEPARATE PENALTY
      ON 24/01/97 (PLEA:NOT KNOWN)
      ROAD TRAFFIC ACT 1988 s.87(1)
   ** OFFENCE COMMITTED ON BAIL **

2. 12/11/97 ENFIELD MAGISTRATES

   1. THEFT OF VEHICLE — COMMUNITY SERVICE ORDER 180
      ON 24/04/97 (PLEA:NOT KNOWN) — HRS
      THEFT ACT 1968 s.1 — COMPENSATION 100.00
   ** OFFENCE COMMITTED ON BAIL **

   2. USING VEHICLE WHILE UNINSURED — NO SEPARATE PENALTY
      ON 24/04/97 (PLEA:NOT KNOWN) — DRIVING LICENCE ENDORSED
      ROAD TRAFFIC ACT 1988 s.143(2)
   ** OFFENCE COMMITTED ON BAIL **

   3. DRIVING OTHERWISE THAN IN ACCORDANCE — NO SEPARATE PENALTY
      WITH A LICENCE (2 TIC'S) — DRIVING LICENCE ENDORSED
      ON 24/04/97 (PLEA:NOT KNOWN)
      ROAD TRAFFIC ACT 1988 s.87(1)
   ** OFFENCE COMMITTED ON BAIL **

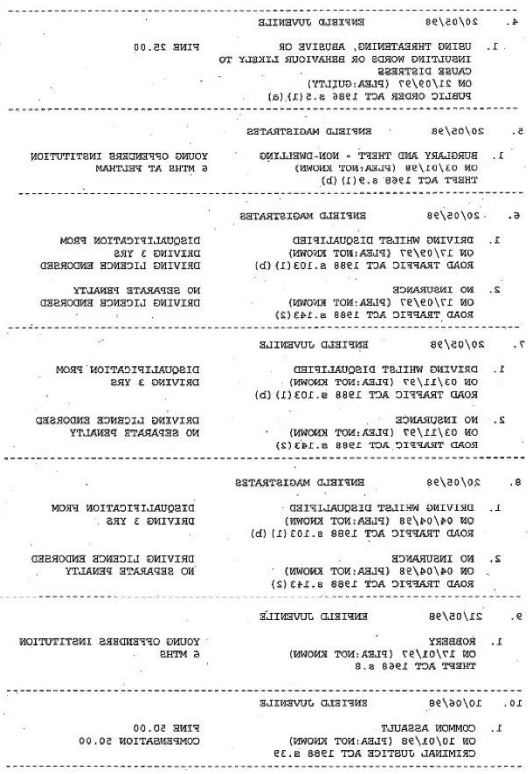
3. 13/11/97 ENFIELD JUVENILE

   1. BURGLARY W/I TO STEAL - DWELLING — COMMUNITY SERVICE ORDER 180
      ON 22/05/97 (PLEA:NOT KNOWN) — HRS
      THEFT ACT 1968 s.9(1)(a) — COMPENSATION 400.00
   ** OFFENCE COMMITTED ON BAIL **

   2. BURGLARY AND THEFT - NON-DWELLING — COMMUNITY SERVICE ORDER 180
      ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN) — HRS
      THEFT ACT 1968 s.9(1)(b)
   ** OFFENCE COMMITTED ON BAIL **

End of Picture!

64,



End of Picture!

65,

13.	26/08/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98 ENFIELD JUVENILE	
1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99 ENFIELD MAGISTRATES	
1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!

66,

19.	05/01/01 ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01 ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02 ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22.	24/04/03 ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23.	24/04/03 ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
	24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24.	21/08/03 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

End of Picture!

67,

25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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Yours faithfully
Mr Simon Paul Cordell DOB 26/01/

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		22/02/2014		
		23/02/2014		
	8. • **Additional Email Attachments & Emails / Issue:** 1. 8 lorraine32@blueyonder.co.uk _02.24.2014_RE RE Simon Cordell CX52JRZ 24/02/2014 / **Page Numbers:** 44,45 **1** • **The Enfield Gov / Email's Issue:** 227. Lorraine Cordell _Re_ Simon Cordell CX52JRZ / **Page Numbers:** 538 Brixton Case / Met Police! Broadsure Insurance! **2** • **The Enfield Gov / Email's Issue:** 228. Lorraine Cordell _Re_ Simon Cordell REG CX52JRX / **Page Numbers:** 539	**24/02/2014**	16:34:00	**X2** 44,45

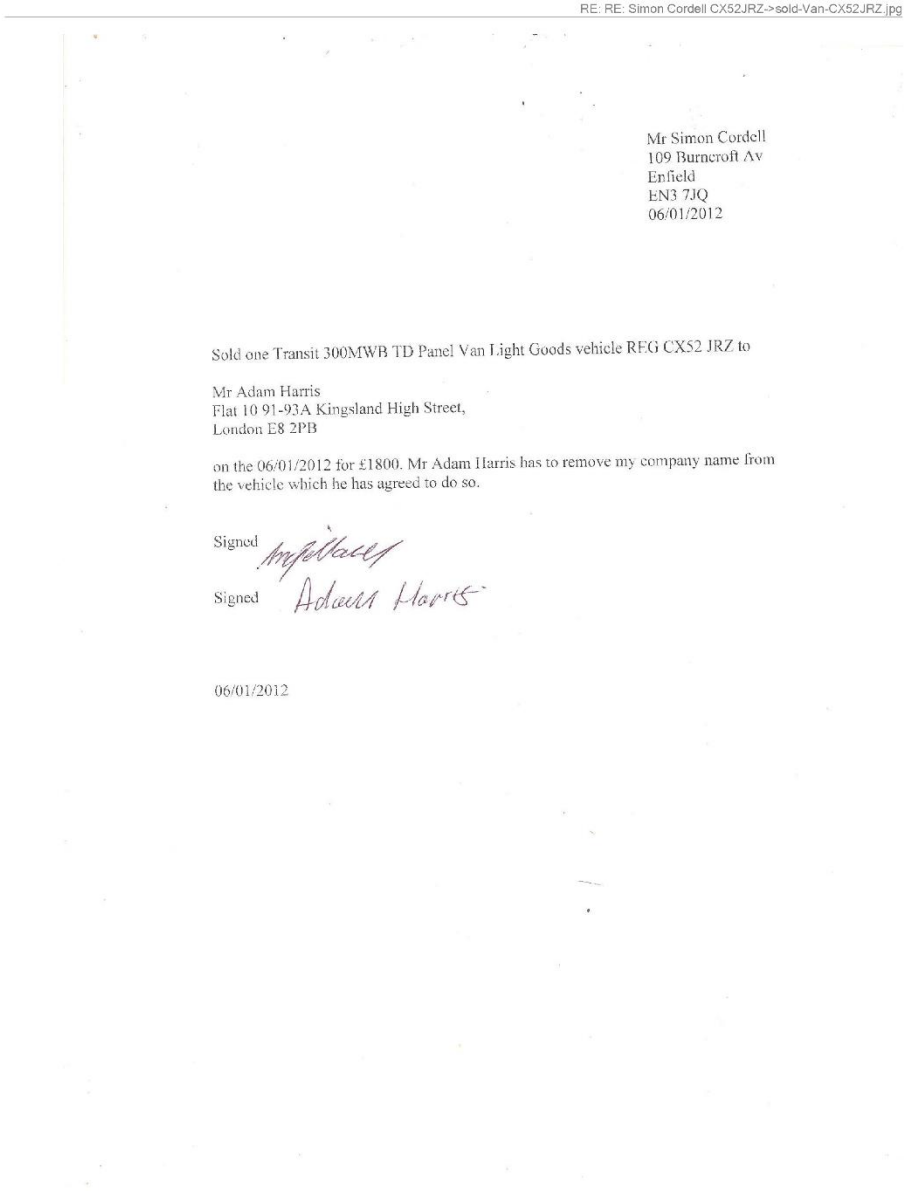
	Brixton Case / Met Police! Broadsure Insurance!			
	9. • **Additional Email Attachments & Emails / Issue:** 1. 9 lorraine32@blueyonder.co.uk_02.24.2014_RE Simon Cordell REG CX52JRX 24/02/2014 / **Page Numbers:** 46,47	24/02/2014	19:09:00	**X2** 46,47

8.
Additional Email Attachments & Emails / Issue:
1. 8
lorraine32@blueyonder.co.uk_02.24.2014_RE RE Simon Cordell CX52JRZ
24/02/2014
/ **Page Numbers:** 44,45
--
44,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 24 February 2014 16:34
To: martinjenkin@broadsuredirect.com
Subject: RE: RE: Simon Cordell CX52JRZ
Attachments: sold-Van-CX52JRZ.jpg
Hi Martin

- After the call today please see the attached recipe for the Van CX52JRZ

Lorraine
45,

RE: RE: Simon Cordell CX52JRZ->sold-Van-CX52JRZ.jpg



Mr Simon Cordell
109 Burncroft Av
Enfield
EN3 7JQ
06/01/2012

Sold one Transit 300MWB TD Panel Van Light Goods vehicle REG CX52 JRZ to

Mr Adam Harris
Flat 10 91-93A Kingsland High Street,
London E8 2PB

on the 06/01/2012 for £1800. Mr Adam Harris has to remove my company name from the vehicle which he has agreed to do so.

Signed

Signed Adam Harris

06/01/2012

End of Picture!

1
The Enfield Gov / Email's Issue:
227. Lorraine Cordell _Re_ Simon Cordell CX52JRZ
/ Page Numbers: 538,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 February **2014** 16:34
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: RE: Simon Cordell CX52JRZ
Attachments: soldVanCX52JRZ.jpg
Hi Martin

- After the call today please see the attached recipe for the Van CX52JRZ

Lorraine

2

The Enfield Gov / Email's Issue:
228. Lorraine Cordell _Re_ Simon Cordell REG CX52JRX
/ Page Numbers: 539,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 February **2014** 19:09
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell REG CX52JRX
Attachments: SoldVanCX52JRZ2704**2013**.jpg; BuyVanrecieptCX52JRZ1011**2013**.jpg
Hi Martin

- Today when I sent over the recipe for the van, I sent over the wrong one.
- Simon has just come here and showed me the last 2 recipes for the van.
- I believe you already have the **10/11/2013**
- as I emailed this over to you on the **15/11/2013** at 15.57

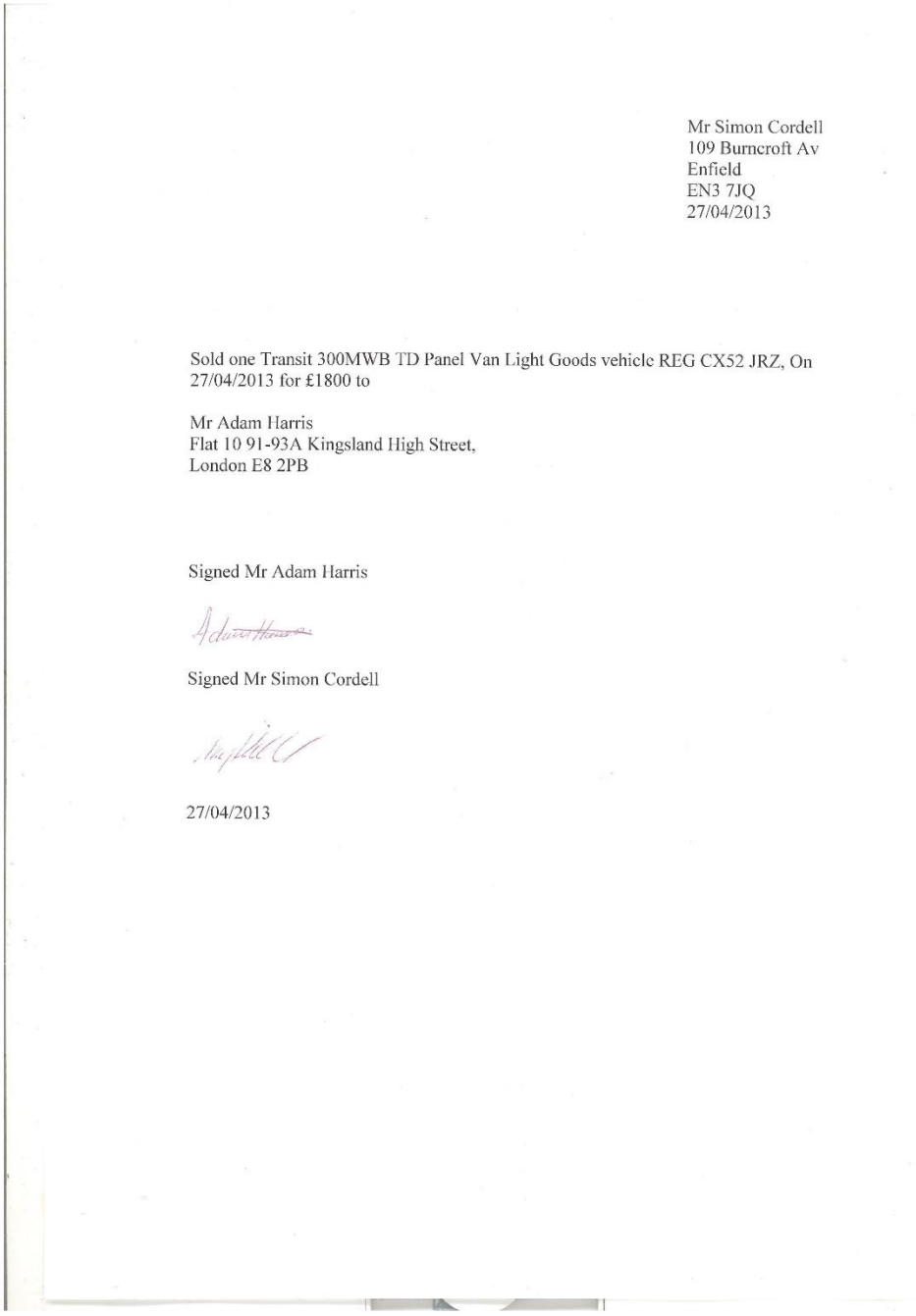
Lorraine

9.
Additional Email Attachments & Emails / Issue:
1. 9
lorraine32@blueyonder.co.uk_02.24.2014_RE Simon Cordell REG CX52JRX
24/02/2014
/ **Page Numbers:** 46,47
--
46,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 24 February 2014 19:09
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell REG CX52JRX
Attachments: Sold-Van-CX52JRZ-27-04-2013.jpg
Buy-Van-reciept-CX52JRZ-10-11-2013.jpg
Hi Martin

- Today when I sent over the recipe for the van, I sent over the wrong one.
- Simon has just come here and showed me the last 2 recipes for the van.
- I believe you already have the **10/11/2013** as I emailed this over to you on the **15/11/2013** at 15.57

Lorraine
47,

RE: Simon Cordell REG CX52JRX->Sold-Van-CX52JRZ-27-04-2013.jpg



Mr Simon Cordell
109 Burncroft Av
Enfield
EN3 7JQ
27/04/2013

Sold one Transit 300MWB TD Panel Van Light Goods vehicle REG CX52 JRZ, On 27/04/2013 for £1800 to

Mr Adam Harris
Flat 10 91-93A Kingsland High Street,
London E8 2PB

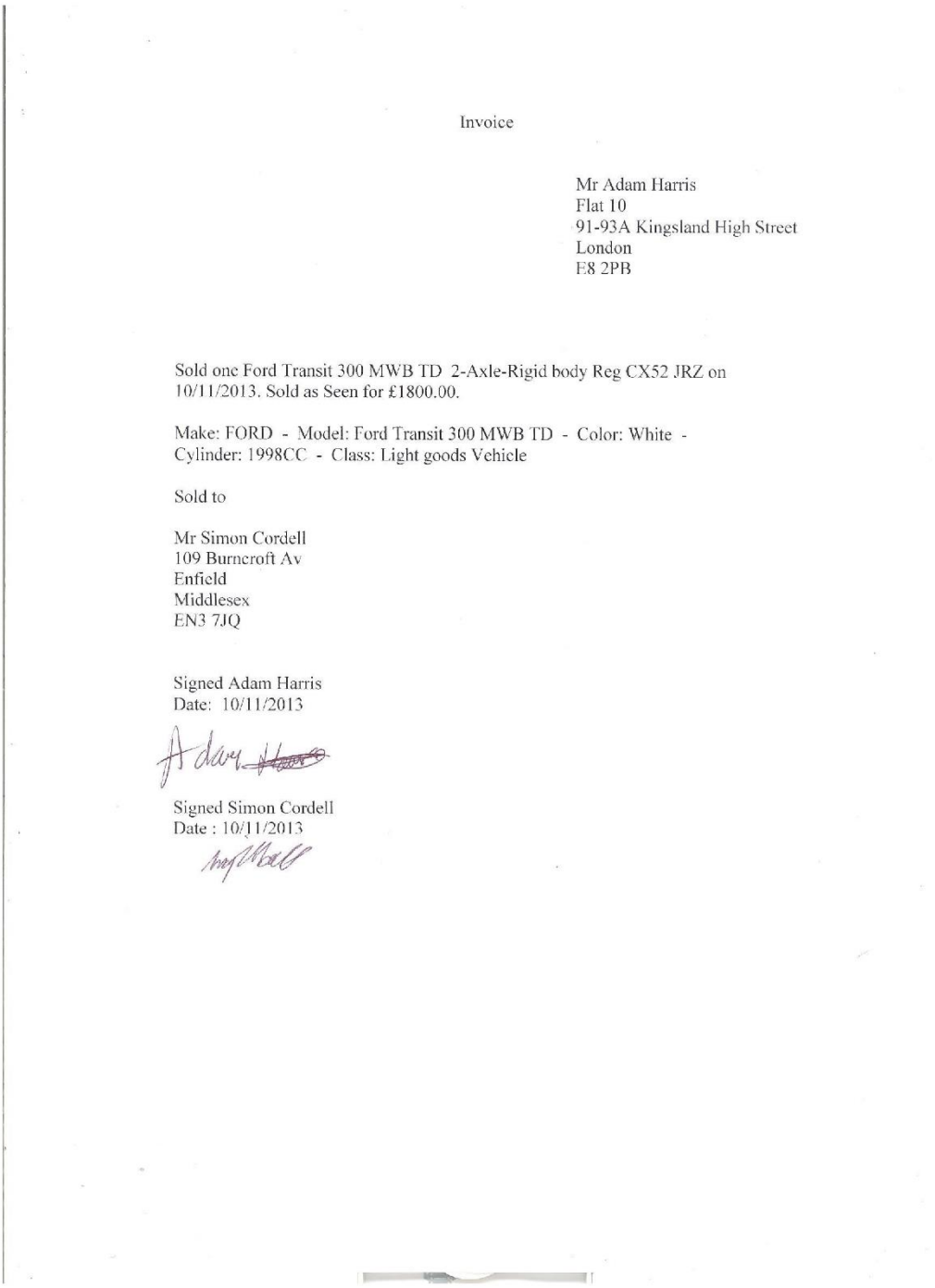
Signed Mr Adam Harris

Signed Mr Simon Cordell

27/04/2013

End of Picture!

RE: Simon Cordell REG CX52JRX->Buy-Van-reciept-CX52JRZ-10-11-2013.jpg



Invoice

Mr Adam Harris
Flat 10
91-93A Kingsland High Street
London
E8 2PB

Sold one Ford Transit 300 MWB TD 2-Axle-Rigid body Reg CX52 JRZ on 10/11/2013. Sold as Seen for £1800.00.

Make: FORD - Model: Ford Transit 300 MWB TD - Color: White - Cylinder: 1998CC - Class: Light goods Vehicle

Sold to

Mr Simon Cordell
109 Burncroft Av
Enfield
Middlesex
EN3 7JQ

Signed Adam Harris
Date: 10/11/2013

Signed Simon Cordell
Date : 10/11/2013

End of Picture!

	2 • **The Enfield Gov / Email's Issue:** 230. Lorraine Cordell _Re_ Simon Cordell_ (24) / **Page Numbers:** 541 Brixton Case / Met Police!	**25/02/2014**		

	Broadsure Insurance!			

2
The Enfield Gov / Email's Issue:
230. Lorraine Cordell _Re_ Simon Cordell_ (24)
/ Page Numbers: 541,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 February **2014** 14:31
To: 'martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell Hi Martin

- Can you please give an update as to what is going on please with my insurance?
- I do not think it is right that KGM are doing this with my no claims, KGM has made one phone call to me about a claim on the **14/09/2013**
- where I told them, I would send the invoice for the van, since this time I have not had one single letter to say they did not get the invoice, or any letters about this so-called claim for the **14/09/2013**
- and this is nearly 6 months old now.
- How can it be I have not had one single letter yet now my insurance is due to be renewed they bring up this and this is nearly 6 months down the line and I have heard nothing about this claim since I talked to someone from KGM on the phone back in **Sep 2013?**
- I have still not had any letters about the subject access request under the data protect act 1998, and the letter I emailed yourself to send over to KGM on the **26/11/2013** at 15.46 and will now be taking this up with the ICO.
- I have never had so many problems with an insurance company in my life then what I have had in the past year with KGM and will be taking this up with the insurance ombudsman I have already spoken to them and they are very shocked at what I have told them and that is not all of it, they have asked me to write it all down and send it to them by email which I will be doing.
- There should be only one thing that is outstanding and that is the issue for the **09/12/2013,** I have made 3 calls to the claim line to inform them what happened and yes there is a claim which was not my fault being addressed.
- I am at this time waiting for someone to contract me about this matter as this is what I was told the last time I made a call about it.
- Could this be looked into also so I know that it is being addressed in the correct way and I am not just waiting for someone to contact me and this does not happen as I would like to get this addressed as soon as possible so that KGM will see this claim was not my fault.
- I would like to get insured yet for the past days have not been able to do so as I am waiting for information on a quote and also to hear back about what KGM is doing with my 10 years no claims which was protected.
- I have been with Broadsure for a few years now and have never had any problems with you.

Simon

	• **2** **The Enfield Gov / Email's Issue:** 233. Lorraine Cordell _Re_ Simon Cordell_ (25) **/ Page Numbers:** 544 Broadsure Insurance! Driving Ban (1)/?	**26/02/2014**		

2
The Enfield Gov / Email's Issue:
233. Lorraine Cordell _Re_ Simon Cordell_ (25)
/ Page Numbers: 544,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 February **2015** 22:31
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: 'Sharon.Burns@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Subject: Re: Simon Cordell
Attachments: Simon_Cordell_Appeal_Willesden_Harrow_Crown_Court.pdf;
Found Guilty again -26-01-**2015**.pdf
Dear Annabel Jereniah

- I have just seen the Memorandum of Entry that the Crown Court has sent and on that it says there was a Disqualification until test passed.
- But when we contacted the court, we were only told about 6 points and a fine for this case and this was also on the letter from the court.
- If I knew a Disqualification until test passed when I filed my appeal on the **13/02/2015**
- I would have ticked this be suspended until appeal was heard.
- Can you please look into this and see if the appeal could include the suspension of the Disqualification until the appeal is heard?
- Please see attached document
- Simon_ Cordell_ Appeal_ Willesden_ Harrow_ Crown_ Court Found Guilty again **26-01-2015**
- As you will see the letter Found Guilty again **26-01-2015**
- does not show any disqualification and this was confirmed by the court when we called that there were 6 points added and a fine.

Regards Lorraine Cordell

		27/02/2014		
		27/02/2014		
		28/02/2014		

Simulation March 2014 (Click here to go back to the Index)

March 2014

Dates	**Incidents**			
		01/03/2014		
		02/03/2014		
	12.	**03/03/2014**		

	• **Additional Email Attachments & Emails / Issue:** 1.12 lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases. 06/03/2014 / **Page Numbers:** 59,60 61,62,63,64,65,66 67,68 "This email was missing, taken from the 06/03/2014**"**			

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06/03/2014
/ **Page Numbers:** 59,60
61,62,63,64,65,66
67,68
--
59,
60,
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- After your email dated the **21/02/2014** I was thinking that you would be searching for the data from the week of the **24/02/2014** as this is what it said in the email.
- As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my **PNC,** I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.

Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,

- Staff will be searching for the requested Registers from tomorrow.
- We will contact you as soon as this is done.

Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100

Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.

61,
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
The records you request are at another court. We will begin searching for them next week when the court is open. Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
Hello
I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
62,
Dear Mr Cordell,

Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.

Regards,

Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.

Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014

To Whom It May Concern:

I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.

I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.

I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would

63,

like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me, I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

```
  22/10/12 11:29                              COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                                CONVICTION(S)
                                -------------

1.    06/08/97          ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 S.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 S.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 S.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
  2.    12/11/97          ENFIELD MAGISTRATES

     1.  THEFT OF VEHICLE                       COMMUNITY SERVICE ORDER 180
         ON 24/04/97 (PLEA:NOT KNOWN)           HRS
         THEFT ACT 1968 S.1                     COMPENSATION 100.00
     **  OFFENCE COMMITTED ON BAIL  **

     2.  USING VEHICLE WHILE UNINSURED          NO SEPARATE PENALTY
         ON 24/04/97 (PLEA:NOT KNOWN)           DRIVING LICENCE ENDORSED
         ROAD TRAFFIC ACT 1988 S.143(2)
     **  OFFENCE COMMITTED ON BAIL  **

     3.  DRIVING OTHERWISE THAN IN ACCORDANCE   NO SEPARATE PENALTY
         WITH A LICENCE (2 TIC'S)               DRIVING LICENCE ENDORSED
         ON 24/04/97 (PLEA:NOT KNOWN)
         ROAD TRAFFIC ACT 1988 S.87(1)
     **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------

3.    13/11/97          ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 S.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 S.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
```

End of Picture!

64,

End of Picture!

65,

13.	26/08/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
	2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
	3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
	4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
	5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99	ENFIELD MAGISTRATES	
	1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00	ENFIELD MAGISTRATES	
	1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
	2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!

66,

19.	05/01/01 ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01 ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02 ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22.	24/04/03 ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23.	24/04/03 ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
	24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24.	21/08/03 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

End of Picture!

67,

25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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	• **12.** **Additional Email Attachments & Emails / Issue:** 1.12 lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases. 06/03/2014 / **Page Numbers:** 59,60 61,62,63,64,65,66 67,68 "This email was missing, taken from the 06/03/2014**"**	**04/03/2014**		

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Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,

- Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning.
- We will endeavour to have as many as possible before Thursday.
- If there are specific dates you needed particularly, these could be accessed first.

Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
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Sent: 04 March 2014 15:08
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Subject: RE: Simon Cordell Errors on Cases.
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- I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.

60,
Regards
Simon Cordell

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Regards
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From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
Hello
I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'

Subject: RE: Simon Cordell Errors on Cases.

62,

Dear Mr Cordell,

Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.

Regards,

Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.

Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014

To Whom It May Concern:

I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.

I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.

I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would

63,

like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me, I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

```
  22/10/12 11:29                              COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                                CONVICTION(S)
                                -------------

1.    06/08/97          ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 S.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 S.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 S.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
  2.    12/11/97          ENFIELD MAGISTRATES

     1.  THEFT OF VEHICLE                       COMMUNITY SERVICE ORDER 180
         ON 24/04/97 (PLEA:NOT KNOWN)           HRS
         THEFT ACT 1968 S.1                     COMPENSATION 100.00
     **  OFFENCE COMMITTED ON BAIL  **

     2.  USING VEHICLE WHILE UNINSURED          NO SEPARATE PENALTY
         ON 24/04/97 (PLEA:NOT KNOWN)           DRIVING LICENCE ENDORSED
         ROAD TRAFFIC ACT 1988 S.143(2)
     **  OFFENCE COMMITTED ON BAIL  **

     3.  DRIVING OTHERWISE THAN IN ACCORDANCE   NO SEPARATE PENALTY
         WITH A LICENCE (2 TIC'S)               DRIVING LICENCE ENDORSED
         ON 24/04/97 (PLEA:NOT KNOWN)
         ROAD TRAFFIC ACT 1988 S.87(1)
     **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------

3.    13/11/97          ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 S.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 S.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
```

End of Picture!

64,

End of Picture!

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13.	26/08/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
	2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
	3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
	4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
	5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99	ENFIELD MAGISTRATES	
	1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00	ENFIELD MAGISTRATES	
	1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
	2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!

66,

19.	05/01/01 ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01 ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02 ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22.	24/04/03 ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23.	24/04/03 ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
	24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24.	21/08/03 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

End of Picture!

67,

25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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End of Picture!
Yours faithfully
Mr Simon Paul Cordell DOB 26/01/

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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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		05/03/2014		
	• **12.** **Additional Email Attachments & Emails / Issue:** 1.12 lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases. 06/03/2014 / **Page Numbers:** 59,60 61,62,63,64,65,66 67,68	**06/03/2014**	09:38:00	**X11** 59,60 61,62,63,64 65,66,67,68

12.
Additional Email Attachments & Emails / Issue:
1.12
lorraine32@blueyonder.co.uk_03.06.2014_RE Simon Cordell Errors on Cases.
06/03/2014
/ **Page Numbers:** 59,60
61,62,63,64,65,66
67,68
--
59,
From: Lorraine Cordell lorraine32@blueyonder.co.uk

Sent: 06 March 2014 09:38
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- I am writing this to ask if there is any update, they did not list my case yesterday and it is now listed for today at Woolwich at 2pm so I was wondering if you had any of the data,

Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 04 March 2014 15:08
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.
60,
Regards
Simon Cordell

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
After your email dated the **21/02/2014** I was thinking that you would be searching for the data from the week of the **24/02/2014** as this is what it said in the email. As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my **PNC,** I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done. Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.
61,
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
The records you request are at another court. We will begin searching for them next week when the court is open. Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
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I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks

Simon Cordell

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Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
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Dear Mr Cordell,
Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.
Regards,
Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
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From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.
I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would
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like to check all the cases on the PNC that was heard at Enfield Magistrates.
If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.
If the information could be emailed to me, I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.
Please see below the lists of cases I would like information on.

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If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

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  22/10/12 11:29                              COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                                CONVICTION(S)
                                -------------

1.    06/08/97          ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 S.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 S.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 S.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
  2.    12/11/97          ENFIELD MAGISTRATES

     1.  THEFT OF VEHICLE                       COMMUNITY SERVICE ORDER 180
         ON 24/04/97 (PLEA:NOT KNOWN)           HRS
         THEFT ACT 1968 S.1                     COMPENSATION 100.00
     **  OFFENCE COMMITTED ON BAIL  **

     2.  USING VEHICLE WHILE UNINSURED          NO SEPARATE PENALTY
         ON 24/04/97 (PLEA:NOT KNOWN)           DRIVING LICENCE ENDORSED
         ROAD TRAFFIC ACT 1988 S.143(2)
     **  OFFENCE COMMITTED ON BAIL  **

     3.  DRIVING OTHERWISE THAN IN ACCORDANCE   NO SEPARATE PENALTY
         WITH A LICENCE (2 TIC'S)               DRIVING LICENCE ENDORSED
         ON 24/04/97 (PLEA:NOT KNOWN)
         ROAD TRAFFIC ACT 1988 S.87(1)
     **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------

3.    13/11/97          ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 S.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 S.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
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End of Picture!

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13.	26/08/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
	2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
	3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
	4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
	5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15.	18/11/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99	ENFIELD MAGISTRATES	
	1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00	ENFIELD MAGISTRATES	
	1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
	2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

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19. 05/01/01 ENFIELD MAGISTRATES		
1. POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)		CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20. 22/05/01 ENFIELD MAGISTRATES		
1. ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)		CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2. USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)		CURFEW ORDER 4 MTHS
21. 12/08/02 ENFIELD MAGISTRATES		
1. DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)		FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22. 24/04/03 ENFIELD MAGISTRATES		
1. POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)		NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23. 24/04/03 ENFIELD MAGISTRATES		
1. TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)		IMPRISONMENT 6 MTHS
2. USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)		NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3. DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3		NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)		
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24. 21/08/03 ENFIELD MAGISTRATES		
1. USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)		CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

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25.	05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23		CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4		FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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Yours faithfully
Mr Simon Paul Cordell DOB 26/01/

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		07/03/2014		
		08/03/2014		
		09/03/2014		
	14 • **Additional Email Attachments & Emails / Issue:** 1. 14 lorraine32@blueyonder.co.uk_03.10.2014_RE Simon Cordell Errors on Cases. 10/03/2014 / **Page Numbers:** 72 73,74,75,76,77,78 79,80,81,82 PNC **16.** • **Additional Email Attachments & Emails / Issue:** 1. 16 lorraine32@blueyonder.co.uk_03.12.2014_RE Simon Cordell Errors on Cases. 12/03/2014 / **Page Numbers:** 85,86,87,88,89,90 91,92,93,94,95,96	**10/03/2014**	12:43:00	**X11** 72 73,74,75,76 77,78,79,80 81,82,

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14.
Additional Email Attachments & Emails / Issue:
1. 14
lorraine32@blueyonder.co.uk_03.10.2014_RE Simon Cordell Errors on Cases.
10/03/2014
/ **Page Numbers:** 72
73,74,75,76,77,78
79,80,81,82
--
72,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 10 March 2014 12:43
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- I am writing this email to see if there is any update to the information that I have asked for.

Regards
Simon Cordell

From: GL-HCORNERMCENQ
mailto: gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 04 March 2014 15:08
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.
73,

Regards
Simon Cordell

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
After your email dated the 21/02/2014 I was thinking that you would be searching for the data from the week of the 24/02/2014 as this is what it said in the email. As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my PNC, I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done. Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.
74,
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcomermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
The records you request are at another court. We will begin searching for them next week when the court is open. Regards,

Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
Hello
I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
75,
Dear Mr Cordell,
Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.
Regards,
Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ 18/02/2014
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.

I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know

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some are correct but due to some dates being wrong on some of the ones I can see errors in I would like to check all the cases on the PNC that was heard at Enfield Magistrates.

If this can be done as a matter of urgency due to the impact this is having on my life with the case that is on going at Woolwich Crown Court and my bail and other issues.

If the information could be emailed to me I would be grateful as I am next in court on March 2014 and would like this information of any errors so I can show the judge.

Please see below the lists of cases I would like information on.

```
  22/10/12 11:29                              COPY 1    PAGE 3   OF 11
NAME: CORDELL, SIMON PAUL                                  PNCID: 97/99378V
-------------------------------------------------------------------------------
                              CONVICTION(S)
                              -------------

1.    06/08/97         ENFIELD MAGISTRATES

   1.  TAKING MOTOR VEHICLE WITHOUT CONSENT     NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)             COSTS 25.00
       THEFT ACT 1968 s.12(1)                   SUPERVISION ORDER 24 MTHS
   **  OFFENCE COMMITTED ON BAIL  **

   2.  USING VEHICLE WHILE UNINSURED            DISQUALIFICATION FROM
       ON 24/01/97 (PLEA:NOT KNOWN)             DRIVING 12 MTHS
       ROAD TRAFFIC ACT 1988 s.143(2)
   **  OFFENCE COMMITTED ON BAIL  **

   3.  DRIVING OTHERWISE THAN IN ACCORDANCE     DRIVING LICENCE ENDORSED
       WITH A LICENCE                           NO SEPARATE PENALTY
       ON 24/01/97 (PLEA:NOT KNOWN)
       ROAD TRAFFIC ACT 1988 s.87(1)
   **  OFFENCE COMMITTED ON BAIL  **
-------------------------------------------------------------------------------
  2.    12/11/97         ENFIELD MAGISTRATES

     1.  THEFT OF VEHICLE                       COMMUNITY SERVICE ORDER 180
         ON 24/04/97 (PLEA:NOT KNOWN)           HRS
         THEFT ACT 1968 s.1                     COMPENSATION 100.00
     **  OFFENCE COMMITTED ON BAIL  **

     2.  USING VEHICLE WHILE UNINSURED          NO SEPARATE PENALTY
         ON 24/04/97 (PLEA:NOT KNOWN)           DRIVING LICENCE ENDORSED
         ROAD TRAFFIC ACT 1988 s.143(2)
     **  OFFENCE COMMITTED ON BAIL  **

     3.  DRIVING OTHERWISE THAN IN ACCORDANCE   NO SEPARATE PENALTY
         WITH A LICENCE (2 TIC'S)               DRIVING LICENCE ENDORSED
         ON 24/04/97 (PLEA:NOT KNOWN)
         ROAD TRAFFIC ACT 1988 s.87(1)
     **  OFFENCE COMMITTED ON BAIL  **
  -------------------------------------------------------------------------------

3.    13/11/97         ENFIELD JUVENILE

   1.  BURGLARY W/I TO STEAL - DWELLING         COMMUNITY SERVICE ORDER 180
       ON 22/05/97 (PLEA:NOT KNOWN)             HRS
       THEFT ACT 1968 s.9(1)(a)                 COMPENSATION 400.00
   **  OFFENCE COMMITTED ON BAIL  **

   2.  BURGLARY AND THEFT - NON-DWELLING        COMMUNITY SERVICE ORDER 180
       ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN)  HRS
       THEFT ACT 1968 s.9(1)(b)
   **  OFFENCE COMMITTED ON BAIL  **
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End of Picture!

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4.	20/05/98	ENFIELD JUVENILE	
	1.	USING THREATENING, ABUSIVE OR INSULTING WORDS OR BEHAVIOUR LIKELY TO CAUSE DISTRESS ON 21/09/97 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	FINE 25.00
5.	20/05/98	ENFIELD MAGISTRATES	
	1.	BURGLARY AND THEFT - NON-DWELLING ON 03/01/98 (PLEA:NOT KNOWN) THEFT ACT 1968 s.9(1)(b)	YOUNG OFFENDERS INSTITUTION 6 MTHS AT FELTHAM
6.	20/05/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
7.	20/05/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
	2.	NO INSURANCE ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
8.	20/05/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
	2.	NO INSURANCE ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
9.	21/05/98	ENFIELD JUVENILE	
	1.	ROBBERY ON 17/01/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.8	YOUNG OFFENDERS INSTITUTION 6 MTHS
10.	10/06/98	ENFIELD JUVENILE	
	1.	COMMON ASSAULT ON 10/01/98 (PLEA:NOT KNOWN) CRIMINAL JUSTICE ACT 1988 s.39	FINE 50.00 COMPENSATION 50.00

End of Picture!

13. 26/08/98	ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14. 04/11/98	ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS
15. 18/11/98	ENFIELD JUVENILE	
1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16. 17/06/99	ENFIELD MAGISTRATES	
1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17. 05/06/00	ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18. 07/07/00	ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN

End of Picture!

19. 05/01/01	ENFIELD MAGISTRATES	
1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20. 22/05/01	ENFIELD MAGISTRATES	
1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21. 12/08/02	ENFIELD MAGISTRATES	
1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00
22. 24/04/03	ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23. 24/04/03	ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
24/04/03	ENFIELD MAGISTRATES (CONT.)	
DRIVING WITHOUT REASONABLE+ (CONT.)		
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24. 21/08/03	ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M

End of Picture!

<u>80,</u>

25.	05/02/07	ENFIELD MAGISTRATES	
	1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23	CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09	ENFIELD MAGISTRATES	
	1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4	FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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End of Picture!

81,

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Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.
This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at

any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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This email was received from the INTERNET and scanned by the Government Secure Intranet anti-virus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisation's IT Helpdesk.
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82,
the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail.
Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.
This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

16.
Additional Email Attachments & Emails / Issue:
1. 16
lorraine32@blueyonder.co.uk_03.12.2014_RE Simon Cordell Errors on Cases.
12/03/2014
/ **Page Numbers:** 85,86,87,88,89,90

91,92,93,94,95,96
--
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 10 March 2014 12:59
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
As confirmed to Mrs Cordell last week, a member of staff at Tottenham Magistrates Court will research the Registers listed and copies will be sent, by e-mail, to you as we recover them. The Court opens Tuesday to Thursday: we hope to have at least some of the records for you tomorrow.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 10 March 2014 12:43
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this email to see if there is any update to the information that I have asked for.
Regards
86,
Simon Cordell

	15. • **Additional Email Attachments & Emails / Issue:** 1. 15 lorraine32@blueyonder.co.uk_03.11.2014_RE Simon Cordell DVLA 11/03/2014 / **Page Numbers:** 83,84 **4** • **The Enfield Gov / Email's Issue:** 263. Lorraine Cordell _Re_ Simon Cordell DVLA / **Page Numbers:** 657 Brixton Case / Met Police! Broadsure Insurance!	**11/03/2014**	11:42:00	**X2** 83,84

15.

Additional Email Attachments & Emails / Issue:

1. 15

lorraine32@blueyonder.co.uk_03.11.2014_RE Simon Cordell DVLA

11/03/2014

/ **Page Numbers:** 83,84

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83,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 11 March 2014 11:42

To: martinjenkin@broadsuredirect.com

Subject: RE: Simon Cordell DVLA

Attachments: DVLA-CX52JRZ.pdf

Hi Martin

- Please see the attached letter from DVLA about CX52JRZ.
- I got the letter today but they seem to have put my Surname as Cardell and not Cordell so I will be contacting them today by phone.

Regards,

Simon

84,

RE: Simon Cordell DVLA->DVLA-CX52JRZ.pdf

0300 790 6802 0300 123 1279

www.gov.uk/vehicle-registration

6 March 2014

Date: 6 March 2014

01233/ 1336640030/00423

RE: Simon Cordell DVLA->DVLA

Driver & Vehicle

Longview Road

Licensing Monriston

Agency

Swansea

SAB 7JL

Website: www.gov.uk/vehicle-registration

Phone: 0300 790 6802

Textphone: 0300 123 1279

TS ENT SIMON CARDELL

23 BYRON TERRACES

HERTFORD ROAD

LONDON

N9 7DG

ESSE

Dear Sir/Madam

Vehicle registration number: CX52 JRZ

Make: FORD

Model: TRANSIT 300 MWB TD

- Thank you for your recent application for a Registration Certificate (V5C) for the above - mentioned vehicle.
- We are dealing with your request.
- Your V62 application should be processed on 20/03/2014 and a V5C issued to you.
- Please allow 5 working days from this date before making any enquiries about your application.

If you require any information regarding taxing your vehicle, please refer to the website
www.gov.uk/taxdisc
Yours sincerely
Dave Morgan
DVLA Central Capture Unit
Find out about DVLA's online services
Go to: www.gov.uk/browse/driving
INVESTORS IN PEOPLE
Driver and Vehicle Licensing Agency

4
The Enfield Gov / Email's Issue:
263. Lorraine Cordell _Re_ Simon Cordell DVLA
/ Page Numbers: 657,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 March **2014** 11:42
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell DVLA
Attachments: DVLACX52JRZ.pdf
Hi Martin

- Please see the attached letter from DVLA about CX52JRZ.
- I got the letter today but they seem to have put my Surname as Cardell and not Cordell so I will be contacting them today by phone.

Regards,
Simon

	16. • **Additional Email Attachments & Emails / Issue:** 1. 16 lorraine32@blueyonder.co.uk_03.12.2014_RE Simon Cordell Errors on Cases. 12/03/2014 / **Page Numbers:** 85,86,87,88,89,90 91,92,93,94,95,96 **17.** • **Additional Email Attachments & Emails / Issue:** 1. 17	**12/03/2014**	11:59:00	**X1**2 85,86,87,88 89,90,91,92 93,94,95,96

	lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. 13/03/2014 / **Page Numbers:** 97,98,99,100,101,102 103,104,105,106,107,108 109,110,111 PNC "This email was missing"			

16.
Additional Email Attachments & Emails / Issue:
1. 16
lorraine32@blueyonder.co.uk_03.12.2014_RE Simon Cordell Errors on Cases.
12/03/2014
/ **Page Numbers:** 85,86,87,88,89,90
91,92,93,94,95,96
--
85,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 12 March 2014 11:59
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this to see if there is any news as to the data I asked for. I was hoping to have got an email yesterday with some information due to the email you sent me on the **10/02/2014** but I did not. I understand that the court is only open Tuesday to Thursday which only give till tomorrow as you are aware, I am back in court on the **18/03/2014** which if I do not get anything by tomorrow, I will have to go into court then with nothing as the court would be closed. Could you therefore let me know if the data I have asked for will be available by tomorrow?
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 10 March 2014 12:59
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
As confirmed to Mrs Cordell last week, a member of staff at Tottenham Magistrates Court will research the Registers listed and copies will be sent, by e-mail, to you as we recover them. The Court opens Tuesday to Thursday: we hope to have at least some of the records for you tomorrow.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 10 March 2014 12:43
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this email to see if there is any update to the information that I have asked for.
Regards
86,
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcomermcenq@hmcts.gsi.gov.uk
Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 04 March 2014 15:08
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.
Regards
Simon Cordell

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
87,
After your email dated the **21/02/2014** I was thinking that you would be searching for the data from the week of the **24/02/2014** as this is what it said in the email. As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to

the records on my PNC, I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcomermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done. Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell
88,
The records you request are at another court. We will begin searching for them next week when the court is open.
Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ

Subject: RE: Simon Cordell Errors on Cases.
Hello
I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 20 February 2014 12:14
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.
Regards,
Customer Services Unit
89,
Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which r bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ **18/02/2014**
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around **25/06/2013.**
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.
I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would like to check all the cases on the PNC that was heard at Enfield Magistrates.
If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.
If the information could be emailed to me, I would be grateful as I am next in court on **March 2014** and would like this information of any errors so I can show the judge.
Please see below the lists of cases I would like information on.
90,

CONVICTION(S)

1. 06/08/97 ENFIELD MAGISTRATES

1. TAKING MOTOR VEHICLE WITHOUT CONSENT — NO SEPARATE PENALTY
ON 24/01/97 (PLEA:NOT KNOWN) — COSTS 25.00
THEFT ACT 1968 s.12(1) — SUPERVISION ORDER 24 MTHS
** OFFENCE COMMITTED ON BAIL **

2. USING VEHICLE WHILE UNINSURED — DISQUALIFICATION FROM
ON 24/01/97 (PLEA:NOT KNOWN) — DRIVING 12 MTHS
ROAD TRAFFIC ACT 1988 s.143(2)
** OFFENCE COMMITTED ON BAIL **

3. DRIVING OTHERWISE THAN IN ACCORDANCE — DRIVING LICENCE ENDORSED
WITH A LICENCE — NO SEPARATE PENALTY
ON 24/01/97 (PLEA:NOT KNOWN)
ROAD TRAFFIC ACT 1988 s.87(1)
** OFFENCE COMMITTED ON BAIL **

2. 12/11/97 ENFIELD MAGISTRATES

1. THEFT OF VEHICLE — COMMUNITY SERVICE ORDER 180
ON 24/04/97 (PLEA:NOT KNOWN) — HRS
THEFT ACT 1968 s.1 — COMPENSATION 100.00
** OFFENCE COMMITTED ON BAIL **

2. USING VEHICLE WHILE UNINSURED — NO SEPARATE PENALTY
ON 24/04/97 (PLEA:NOT KNOWN) — DRIVING LICENCE ENDORSED
ROAD TRAFFIC ACT 1988 s.143(2)
** OFFENCE COMMITTED ON BAIL **

3. DRIVING OTHERWISE THAN IN ACCORDANCE — NO SEPARATE PENALTY
WITH A LICENCE (2 TIC'S) — DRIVING LICENCE ENDORSED
ON 24/04/97 (PLEA:NOT KNOWN)
ROAD TRAFFIC ACT 1988 s.87(1)
** OFFENCE COMMITTED ON BAIL **

3. 13/11/97 ENFIELD JUVENILE

1. BURGLARY W/I TO STEAL - DWELLING — COMMUNITY SERVICE ORDER 180
ON 22/05/97 (PLEA:NOT KNOWN) — HRS
THEFT ACT 1968 s.9(1)(a) — COMPENSATION 400.00
** OFFENCE COMMITTED ON BAIL **

2. BURGLARY AND THEFT - NON-DWELLING — COMMUNITY SERVICE ORDER 180
ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN) — HRS
THEFT ACT 1968 s.9(1)(b)
** OFFENCE COMMITTED ON BAIL **

4. 20/05/98 ENFIELD JUVENILE

1. USING THREATENING, ABUSIVE OR — FINE 25.00
INSULTING WORDS OR BEHAVIOUR LIKELY TO
CAUSE DISTRESS
ON 21/09/97 (PLEA:GUILTY)
PUBLIC ORDER ACT 1986 s.5(1)(a)

5. 20/05/98 ENFIELD MAGISTRATES

1. BURGLARY AND THEFT - NON-DWELLING — YOUNG OFFENDERS INSTITUTION
ON 03/01/98 (PLEA:NOT KNOWN) — 6 MTHS AT FELTHAM
THEFT ACT 1968 s.9(1)(b)

End of Picture!

91,

6.	20/05/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
7.	20/05/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
	2.	NO INSURANCE ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
8.	20/05/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
	2.	NO INSURANCE ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
9.	21/05/98	ENFIELD JUVENILE	
	1.	ROBBERY ON 17/01/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.8	YOUNG OFFENDERS INSTITUTION 6 MTHS
10.	10/06/98	ENFIELD JUVENILE	
	1.	COMMON ASSAULT ON 10/01/98 (PLEA:NOT KNOWN) CRIMINAL JUSTICE ACT 1988 s.39	FINE 50.00 COMPENSATION 50.00
13.	26/08/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
	2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
	3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
	4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
	5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
	2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS

End of Picture!

15.	18/11/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99	ENFIELD MAGISTRATES	
	1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00	ENFIELD MAGISTRATES	
	1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
	2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN
19.	05/01/01	ENFIELD MAGISTRATES	
	1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01	ENFIELD MAGISTRATES	
	1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
	2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02	ENFIELD MAGISTRATES	
	1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00

End of Picture!

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22.	24/04/03 ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23.	24/04/03 ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
	24/04/03 ENFIELD MAGISTRATES (CONT.) DRIVING WITHOUT REASONABLE+ (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24.	21/08/03 ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M
25.	05/02/07 ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23	CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29.	06/03/09 ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4	FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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End of Picture!

94,

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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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17.

Additional Email Attachments & Emails / Issue:

1. 17
lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases.
13/03/2014
/ **Page Numbers:** 97,**98,**99,100,101,102
103,104,105,106,107,108
109,110,111
--
98
--
From: GL-HCORNERMCENQ [**mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk]
Sent: 12 March 2014 12:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.

Dear Mr Cordell,

- Our colleague is searching for the files now:
- I will send whatever she finds today.
- She will be continuing to search for files tomorrow also.

Regards,

Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

	17. • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. 13/03/2014 / **Page Numbers:** 97,98,99,100,101,102 103,104,105,106,107,108 109,110,111 PNC	**13/03/2014**	14:10:00	**X15** 97,98,99,100 101,102,103,104 105,106,107,108 109,110,111,
	18. • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. _001 13/03/2014 / **Page Numbers:** 112,113,114 115,116,117,118,119,120 121,122,123,124,125,126 PNC	**13/03/2014**	13:12:00	**X15** 112 113,114,115,116 117,118,119,120 121,122,123,124 125,126,
	19. • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. _002 13/03/2014 / **Page Numbers:** 127,128,129,130,131,132 133,134,135,136,137,138 139 PNC	**13/03/2014**	12:27:00	**X13** 127,128 129,130,131,132 133,134,135,136 137,138,139,

17.
Additional Email Attachments & Emails / Issue:
1. 17
lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases.
13/03/2014
/ **Page Numbers:** 97,98,99,100,101,102
103,104,105,106,107,108
109,110,111
--
97,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 13 March 2014 14:10
To: gl-hcornermcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- Could you please email them to this address if possible?
- Or would it please be possible for my mum to attend Enfield Court and pick the data up.

Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 13 March 2014 13:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
A number of the registers have been located and they are being copied now.
We will send them by post tomorrow to the address given by you in a previous **e-mail:**
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ
The age and quality of the register entries is such that scanning, and e-mailing is not a viable option.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
98,

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 13 March 2014 12:27
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am sorry to keep emailing you, but I still have not had any emails with the data I have asked for.

Can you please get back to me with what is going on?
Regards
Simon Cordell

From: GL-HCORNERMCENQ [**mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk]
Sent: 12 March 2014 12:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Our colleague is searching for the files now: I will send whatever she finds today.
She will be continuing to search for files tomorrow also.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 12 March 2014 11:59
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this to see if there is any news as to the data I asked for. I was hoping to have got an email yesterday with some information due to the email you sent me on the **10/02/2014** but I did not. I understand that the court is only open Tuesday to Thursday which only give till tomorrow as you are aware, I am back in court on the **18/03/2014** which if I do not get anything by tomorrow, I will have to go into court then with nothing as the court would be closed. Could you therefore let me know if the data I have asked for will be available by tomorrow?
99,
Regards Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcomermcenq@hmcts.gsi.gov.uk
Sent: 10 March 2014 12:59
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
As confirmed to Mrs Cordell last week, a member of staff at Tottenham Magistrates Court will research the Registers listed and copies will be sent, by e-mail, to you as we recover them. The Court opens Tuesday to Thursday: we hope to have at least some of the records for you tomorrow.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk

I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 10 March 2014 12:43
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this email to see if there is any update to the information that I have asked for.
Regards Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell
100,
Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 04 March 2014 15:08
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.
Regards
Simon Cordell
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
After your email dated the **21/02/2014** I was thinking that you would be searching for the data from the week of the **24/02/2014** as this is what it said in the email. As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my PNC, I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.
Regards
Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48

To: 'Lorraine Cordell'
101,
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.
Regards
Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
The records you request are at another court. We will begin searching for them next week when the court is open. Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100
102,
Fax: 0870 739 5768
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 20 February 2014 12:29
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
Hello
I do understand that most of the items listed in my emails are archived due to their date but as I can see errors in the dates of some of the things and I know this as fact I would like all items checked that is listed so that it can be checked against the PNC records, I have got the printout from.
Many Thanks
Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 20 February 2014 12:14

To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Further to the conversation between Mrs Cordell and a member of staff yesterday, please specify which dates and offences you wish us to check. Almost all the offences are archived and not immediately accessible using the computer; specific dates and offences would help reduce the delay in providing this information.
Regards,
Customer Services Unit Administration Office Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may
103,
bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 February 2014 13:36
To: GL-HCORNERMCENQ
Subject: Re: Simon Cordell Errors on Cases.
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ **18/02/2014**
To Whom It May Concern:
I am writing this email as I have an ongoing case at Woolwich Crown Court, and I have noticed some errors in my PNC record which the police printed of at around 25/06/2013.
I would be very grateful if you can pull up the following records so I can check them with the PNC the police printed off for the case that is ongoing at Woolwich Crown Court, I have been told I will need a Memorandum of conviction or the transcript for the case.
I do know there are some errors on the cases that was heard at Enfield Magistrates and can see them clearly, but due to how far they go back cannot remember some of the cases. I do also know some are correct but due to some dates being wrong on some of the ones I can see errors in I would like to check all the cases on the PNC that was heard at Enfield Magistrates.
If this can be done as a matter of urgency due to the impact this is having on my life with the case that is ongoing at Woolwich Crown Court and my bail and other issues.
If the information could be emailed to me, I would be grateful as I am next in court on **March 2014** and would like this information of any errors so I can show the judge.
Please see below the lists of cases I would like information on.
104,

CONVICTION(S)

1. 06/08/97 ENFIELD MAGISTRATES

1. TAKING MOTOR VEHICLE WITHOUT CONSENT ON 24/01/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY COSTS 25.00 SUPERVISION ORDER 24 MTHS
2. USING VEHICLE WHILE UNINSURED ON 24/01/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	DISQUALIFICATION FROM DRIVING 12 MTHS
3. DRIVING OTHERWISE THAN IN ACCORDANCE WITH A LICENCE ON 24/01/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.87(1) ** OFFENCE COMMITTED ON BAIL **	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY

2. 12/11/97 ENFIELD MAGISTRATES

1. THEFT OF VEHICLE ON 24/04/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.1 ** OFFENCE COMMITTED ON BAIL **	COMMUNITY SERVICE ORDER 180 HRS COMPENSATION 100.00
2. USING VEHICLE WHILE UNINSURED ON 24/04/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3. DRIVING OTHERWISE THAN IN ACCORDANCE WITH A LICENCE (2 TIC'S) ON 24/04/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.87(1) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED

3. 13/11/97 ENFIELD JUVENILE

1. BURGLARY W/I TO STEAL - DWELLING ON 22/05/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.9(1)(a) ** OFFENCE COMMITTED ON BAIL **	COMMUNITY SERVICE ORDER 180 HRS COMPENSATION 400.00
2. BURGLARY AND THEFT - NON-DWELLING ON 11/02/97 - 12/02/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.9(1)(b) ** OFFENCE COMMITTED ON BAIL **	COMMUNITY SERVICE ORDER 180 HRS

4. 20/05/98 ENFIELD JUVENILE

1. USING THREATENING, ABUSIVE OR INSULTING WORDS OR BEHAVIOUR LIKELY TO CAUSE DISTRESS ON 21/09/97 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	FINE 25.00

5. 20/05/98 ENFIELD MAGISTRATES

1. BURGLARY AND THEFT - NON-DWELLING ON 03/01/98 (PLEA:NOT KNOWN) THEFT ACT 1968 s.9(1)(b)	YOUNG OFFENDERS INSTITUTION 6 MTHS AT FELTHAM

End of Picture!

105,

6.	20/05/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 17/09/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
7.	20/05/98 ENFIELD JUVENILE	
1.	DRIVING WHILST DISQUALIFIED ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
2.	NO INSURANCE ON 03/11/97 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
8.	20/05/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DISQUALIFICATION FROM DRIVING 3 YRS
2.	NO INSURANCE ON 04/04/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	DRIVING LICENCE ENDORSED NO SEPARATE PENALTY
9.	21/05/98 ENFIELD JUVENILE	
1.	ROBBERY ON 17/01/97 (PLEA:NOT KNOWN) THEFT ACT 1968 s.8	YOUNG OFFENDERS INSTITUTION 6 MTHS
10.	10/06/98 ENFIELD JUVENILE	
1.	COMMON ASSAULT ON 10/01/98 (PLEA:NOT KNOWN) CRIMINAL JUSTICE ACT 1988 s.39	FINE 50.00 COMPENSATION 50.00
13.	26/08/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DISQUALIFICATION FROM DRIVING 18 MTHS DRIVING LICENCE ENDORSED
2.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
3.	HANDLING STOLEN GOODS (RECEIVING) ON 23/02/98 (PLEA:GUILTY) THEFT ACT 1968 s.22(1)	SUPERVISION ORDER
4.	DRIVING WHILST DISQUALIFIED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	SUPERVISION ORDER DRIVING LICENCE ENDORSED
5.	USING VEHICLE WHILE UNINSURED ON 23/02/98 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED
14.	04/11/98 ENFIELD MAGISTRATES	
1.	DRIVING WHILST DISQUALIFIED ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1972 s.99(b)	ATTENDANCE CENTRE 24 HRS DRIVING LICENCE ENDORSED
2.	NO INSURANCE ON 19/10/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DRIVING LICENCE ENDORSED 6 PENALTY POINTS

End of Picture!

15.	18/11/98	ENFIELD JUVENILE	
	1.	DRIVING WHILST DISQUALIFIED ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.103(1)(b) ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	2.	DANGEROUS DRIVING ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.2 ** OFFENCE COMMITTED ON BAIL **	IMPRISONMENT 5 MTHS
	3.	NO INSURANCE ON 12/11/98 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2) ** OFFENCE COMMITTED ON BAIL **	NO SEPARATE PENALTY
16.	17/06/99	ENFIELD MAGISTRATES	
	1.	HANDLING ON 14/04/99 (PLEA:GUILTY) THEFT ACT 1968 s.22	PROBATION ORDER 24 MTHS CURFEW ORDER 3 MTHS 7PM-7AM SATURDAY AND SUNDAY COSTS 40.00
17.	05/06/00	ENFIELD MAGISTRATES	
	1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/02/00 (PLEA:NOT GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a) ** OFFENCE COMMITTED ON BAIL **	CONDITIONAL DISCHARGE 12 MTHS COSTS 40.00
18.	07/07/00	ENFIELD MAGISTRATES	
	1.	DRIVING WHILST DISQUALIFIED ON 22/10/99 (PLEA:GUILTY) ROAD TRAFFIC ACT 1988 s.103(1)(b)	DRIVING LICENCE ENDORSED CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN(INC)
	2.	THEFT FROM VEHICLE ON 24/09/99 (PLEA:NOT GUILTY) THEFT ACT 1968 s.1	COMPENSATION 50.00 CURFEW ORDER 3 MTHS AT 23 BYRON TERRACE,HERTFORD RD,LNDN,N9 7DG.8AM-8PM,MON-SUN
19.	05/01/01	ENFIELD MAGISTRATES	
	1.	POSSESSING CONTROLLED DRUG - CLASS B - CANNABIS ON 07/12/00 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	CONDITIONAL DISCHARGE 12 MTHS FORFEITURE/CONFISCATION ORDER FOR DRUGS
20.	22/05/01	ENFIELD MAGISTRATES	
	1.	ASSAULT A CONSTABLE ON 21/07/00 (PLEA:GUILTY) POLICE ACT 1996 s.89(1)	CURFEW ORDER 4 MTHS COSTS 55.00 COMPENSATION 100.00
	2.	USING THREATENING, ABUSIVE, INSULTING WORDS OR BEHAVIOUR W/I TO CAUSE FEAR OR PROVOCATION OF VIOLENCE ON 21/07/00 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.4(1)(a)	CURFEW ORDER 4 MTHS
21.	12/08/02	ENFIELD MAGISTRATES	
	1.	DESTROY OR DAMAGE PROPERTY (VALUE OF DAMAGE #5000 OR LESS - OFFENCE AGAINST CRIMINAL DAMAGE ACT 1971 ONLY) ON 10/11/01 (PLEA:NOT KNOWN) CRIMINAL DAMAGE ACT 1971 s.1(1)	FINE 200.00 COSTS 200.00 COMPENSATION 80.00

End of Picture!

107,

22. 24/04/03	ENFIELD MAGISTRATES	
1.	POSSESSION OF A CLASS B DRUG - CANNABIS RESIN ON 02/11/02 (PLEA:NOT KNOWN) MISUSE OF DRUGS ACT 1971 s.5(2)	NO SEPARATE PENALTY FORFEITURE/CONFISCATION OF CANNABIS
23. 24/04/03	ENFIELD MAGISTRATES	
1.	TAKING MOTOR VEHICLE WITHOUT CONSENT ON 17/06/02 (PLEA:NOT KNOWN) THEFT ACT 1968 s.12(1)	IMPRISONMENT 6 MTHS
2.	USING VEHICLE WHILE UNINSURED ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.143(2)	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03 DISQUAL REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
3.	DRIVING WITHOUT REASONABLE CONSIDERATION ON 17/06/02 (PLEA:NOT KNOWN) ROAD TRAFFIC ACT 1988 s.3	NO SEPARATE PENALTY DISQUALIFICATION FROM DRIVING 12 MTHS VARIED ON APPEAL 25/07/03
24/04/03 DRIVING WITHOUT REASONABLE+ (CONT.)	ENFIELD MAGISTRATES (CONT.)	
		REDUCED FROM 12 MONTHS TO 3 MONTHS DRIVING LICENCE ENDORSED
24. 21/08/03	ENFIELD MAGISTRATES	
1.	USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING WORDS LIKELY TO CAUSE HARASSMENT ALARM OR DISTRESS ON 02/04/03 (PLEA:GUILTY) PUBLIC ORDER ACT 1986 s.5(1)(a)	CONDITIONAL DISCHARGE 24 MTHS EQ - 03005905M
25. 05/02/07	ENFIELD MAGISTRATES	
1.	OBSTRUCTING POWERS OF SEARCH FOR DRUGS ON 15/07/06 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.23	CONDITIONAL DISCHARGE 24 MTHS COSTS 50.00
29. 06/03/09	ENFIELD MAGISTRATES	
1.	POSSESS A CONTROLLED DRUG - CLASS B - CANNABIS RESIN ON 19/02/09 (PLEA:GUILTY) MISUSE OF DRUGS ACT 1971 s.5(2)+sch.4	FINE 65.00 - CN0900610376 FORFEITURE AND DESTRUCTION OF CANNABIS RESIN COSTS 40.00

Yours faithfully

Mr Simon Paul Cordell

DOB 26/01/1981

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18.

Additional Email Attachments & Emails / Issue:

1. 18
lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. _001
13/03/2014
/ **Page Numbers:** 112,113,114
115,116,117,118,119,120
121,122,123,124,125,126
--

112,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 13 March 2014 13:12
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- Could you please email them to this address if possible?

Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 13 March 2014 13:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
A number of the registers have been located and they are being copied now. We will send them by post tomorrow to the address given by you in a previous **e-mail:**
Mr. Simon Paul Cordell 109 Burncroft Road Enfield Middlesex EN3 7JQ
The age and quality of the register entries is such that scanning, and e-mailing is not a viable option.
Regards,

Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
113,

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 13 March 2014 12:27
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am sorry to keep emailing you, but I still have not had any emails with the data I have asked for. Can you please get back to me with what is going on?
Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 12 March 2014 12:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Our colleague is searching for the files now: I will send whatever she finds today. She will be continuing to search for files tomorrow also.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 12 March 2014 11:59
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this to see if there is any news as to the data I asked for. I was hoping to have got an email yesterday with some information due to the email you sent me on the 10/02/2014 but I did not. I understand that the court is only open Tuesday to Thursday which only give till tomorrow as you are aware, I am back in court on the 18/03/2014 which if I do not get anything by tomorrow, I will have to go into court then with nothing as the court would be closed. Could you therefore let me know if the data I have asked for will be available by tomorrow?
Regards
114,
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcomermcenq@hmcts.gsi.gov.uk
Sent: 10 March 2014 12:59
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
As confirmed to Mrs Cordell last week, a member of staff at Tottenham Magistrates Court will research the Registers listed and copies will be sent, by e-mail, to you as we recover them. The Court opens Tuesday to Thursday: we hope to have at least some of the records for you tomorrow.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 10 March 2014 12:43
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this email to see if there is any update to the information that I have asked for.
Regards Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 04 March 2014 15:23
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell
115,
Staff are looking for the records at Enfield Magistrates Court this week; however, we will not have them for tomorrow morning. We will endeavour to have as many as possible before Thursday. If there are specific dates you needed particularly, these could be accessed first.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 04 March 2014 15:08
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am wondering if there is any update, as I am in Woolwich Crown Court tomorrow and as said I wanted the information before I went to court.
Regards
Simon Cordell

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 14:39
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
After your email dated the 21/02/2014 I was thinking that you would be searching for the data from the week of the 24/02/2014 as this is what it said in the email. As I said in my 1st email when asking for the information, I have a case that is at Woolwich crown court and I am having problems with my bail due to the records on my PNC, I am due in court maybe tomorrow or this week as my solicitor is putting into court to have a hearing and I wanted to have any errors on the PNC addressed at court.
Regards
Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 03 March 2014 13:48
To: 'Lorraine Cordell'
116,
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Staff will be searching for the requested Registers from tomorrow. We will contact you as soon as this is done.
Regards,
Customer Services Unit Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 03 March 2014 13:22
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I was wondering if there were any updates as to the data, I have asked for so that I can check cases against my PNC file.
Regards
Simon Cordell
From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 21 February 2014 16:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
The records you request are at another court. We will begin searching for them next week when the court is open. Regards,
Customer Services Unit Administration Officer Highbury Corner Magistrates Court
Tel: 0207-506 3100

19.
Additional Email Attachments & Emails / Issue:

1. 19
lorraine32@blueyonder.co.uk_03.13.2014_RE Simon Cordell Errors on Cases. _002
13/03/2014
/ **Page Numbers:** 127,128,129,130,131,132
133,134,135,136,137,138
139
--
127,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 13 March 2014 12:27
To: 'GL-HCORNERMCENQ'
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:

- I am sorry to keep emailing you, but I still have not had any emails with the data I have asked for.
- Can you please get back to me with what is going on?

Regards
Simon Cordell

From: GL-HCORNERMCENQ **mailto:** gl-hcornermcenq@hmcts.gsi.gov.uk
Sent: 12 March 2014 12:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Errors on Cases.
Dear Mr Cordell,
Our colleague is searching for the files now: I will send whatever she finds today. She will be continuing to search for files tomorrow also.
Regards,
Customer Services Unit
Highbury Corner Magistrates Court
Tel: 0207-506 3100
Fax: 0870 739 5768
e-mail: GL-HCORNERMCENQ@hmcts.gsi.gov.uk
I am neither authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 12 March 2014 11:59
To: GL-HCORNERMCENQ
Subject: RE: Simon Cordell Errors on Cases.
To Whom It May Concern:
I am writing this to see if there is any news as to the data I asked for. I was hoping to have got an email yesterday with some information due to the email you sent me on the 10/02/2014 but I did not. I understand that the court is only open Tuesday to Thursday which only give till tomorrow as you are aware, I am back in court on the 18/03/2014 which if I do not get anything by tomorrow, I will have to go into court then with nothing as the court would be closed. Could you therefore let me know if the data I have asked for will be available by tomorrow?
128,

		15/03/2014		
		16/03/2014		
		17/03/2014		
		18/03/2014		
		19/03/2014		
		20/03/2014		
		21/03/2014		
		22/03/2014		
		23/03/2014		
		24/03/2014		
	20. • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_03.25.2014_RE Simon Cordell Logbook 25/03/2014 / **Page Numbers:** 140,141,142,143,144 **2** • **Added from 31 March 2014 13:53** **From:** Lorraine Cordell **Mail To:** lorraine32@blueyonder.co.uk **Sent: 25 March 2014 11:40** **To:** 'Martin Jenkin' **Subject: RE:** Simon Cordell Logbook Brixton Case / Met Police! Broadsure Insurance! **1** • **The Enfield Gov / Email's Issue:** 229. Lorraine Cordell _Re_ Simon Cordell Logbook_ (1) **/ Page Numbers:** 540 Brixton Case / Met Police! Broadsure Insurance!	**25/03/2014**	11:40:00	X5 140 141,142,143,144

20.
Additional Email Attachments & Emails / Issue:
1. 20
lorraine32@blueyonder.co.uk_03.25.2014_RE Simon Cordell Logbook
25/03/2014
/ **Page Numbers:** 140,141,142,143,144
-=-
140,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 25 March 2014 11:40
To: Martin Jenkin
Subject: RE: Simon Cordell Logbook
Attachments: CX52JRZ-logbook-full.pdf

Dear Martin

- Here is the logbook for CX52JRZ please see attached.
- I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected.
- Which I will be doing.
- Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as **15/02/2014** as the green slip section 10 was sent to them, so the date of the **10/11/2013**
- was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.
- Also, about the claim for **09 Dec 2013**
- we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?
- And also, I know there was some confusion as to the number that was called to report this on the **09 Dec 2013**
- please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call.
- If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.

Lorraine

141,
Copy of my Driving license!
142,
Copy of my Driving license!
143,
Copy of my Driving license!
144,
Copy of my Driving license!

1.
Added from 31 March 2014 13:53
From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 25 March 2014 11:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Logbook
Dear Martin

- Here is the logbook for CX52JRZ please see attached.
- I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected.
- Which I will be doing.
- Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as **15/02/2014** as the green slip section 10 was sent to them, so the date of the **10/11/2013**
- was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.
- Also, about the claim for **09 Dec 2013**
- we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?
- And also, I know there was some confusion as to the number that was called to report this on the **09 Dec 2013**
- please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call.
- If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.

Lorraine

1
The Enfield Gov / Email's Issue:
229. Lorraine Cordell _Re_ Simon Cordell Logbook_ (1)
/ Page Numbers: 540,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 March 2014 11:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Logbook
Attachments: CX52JRZlogbookfull.pdf
Dear Martin

- Here is the logbook for CX52JRZ please see attached.
- I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected.
- Which I will be doing.
- Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as **15/02/2014** as the green slip section 10 was sent to them, so the date of the **10/11/2013**
- was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.
- Also, about the claim for **09 Dec 2013**
- we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?

- And also, I know there was some confusion as to the number that was called to report this on the **09 Dec 2013**
- please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call.
- If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.

Lorraine

	21. • **Additional Email Attachments & Emails / Issue:** 1. 21 lorraine32@blueyonder.co.uk_03.26.2014_RE Simon Cordell Logbook 26/03/2014 / **Page Numbers:** 145 **1** • **The Enfield Gov / Email's Issue:** 232. Lorraine Cordell _Re_ Simon Cordell Logbook / **Page Numbers:** 543 Brixton Case / Met Police! Broadsure Insurance!	**26/03/2014**	17:54:00	**X1** 145

21.
Additional Email Attachments & Emails / Issue:
1. 21
lorraine32@blueyonder.co.uk_03.26.2014_RE Simon Cordell Logbook
26/03/2014
/ **Page Numbers:** 145
--
145
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 26 March 2014 17:54
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell Logbook
Hi Martin

- Is it all possible to get an update?
- I am losing money due to not having insurance and not being able to drive.
- You said you would get back to me today and I have not heard anything.

Simon

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 25 March 2014 11:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Logbook
Dear Martin

- Here is the logbook for CX52JRZ please see attached.
- I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected.
- Which I will be doing.
- Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as **15/02/2014** as the green slip section 10 was sent to them, so the date of the **10/11/2013**
- was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.
- Also, about the claim for **09 Dec 2013**
- we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?
- And also, I know there was some confusion as to the number that was called to report this on the **09 Dec 2013**
- please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call.
- If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.

Lorraine

1
The Enfield Gov / Email's Issue:
232. Lorraine Cordell _Re_ Simon Cordell Logbook
/ Page Numbers: 543,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 March **2014** 17:54
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell Logbook
Hi Martin

- Is it all possible to get an update?
- I am losing money due to not having insurance and not being able to drive?
- You said you would get back to me today and I have not heard anything.

Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 25 March **2014** 11:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Logbook

Dear Martin

- Here is the logbook for CX52JRZ please see attached.
- I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected.
- Which I will be doing.
- Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as **15/02/2014** as the green slip section 10 was sent to them, so the date of the **10/11/2013**
- was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.
- Also, about the claim for **09 Dec 2013**
- we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?
- And also, I know there was some confusion as to the number that was called to report this on the **09 Dec 2013**
- please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call.
- If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.

Lorraine

		27/03/2014		
	1 • **Added from 31 March 2014 13:53** **From:** Paul McNally [**Mail To:** p.mcnally@aaconline.co.uk] On Behalf Of + Southend Claims **Sent: 28 March 2014 15:34** Brixton Case / Met Police! Broadsure Insurance!	**28/03/2014**		

Added from 31 March 2014 13:53
From: Paul McNally [**Mail To:** p.mcnally@aaconline.co.uk] On Behalf Of + Southend Claims
Sent: 28 March 2014 15:34
To: Martin Jenkin
Subject: RE: [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530

- Good afternoon
- Many thanks for the V5 now received, however the details therein do not tally with the insurance nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file.

- We will however pass the evidence to hand onto the third party and request confirmation that they will redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident.
- As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from **06/02/2012** to **15/02/2014**
- as Adam Harris, with the inception of this insurance policy being **23/02/2013** for the vehicle and our mutual client/policyholder.
- We trust the above is of assistance.

Paul McNally | Technical Claims Handler Auto Accident Claims on behalf of KGM Insurance | Sure land House | Journeyman's Way | Southend on Sea | SS2 5TF
Tel: 01702 444381
Fax: 01702 461508
Accident Management You Can Rely On
Please visit our website at - www.autoaccidentclaims.co.uk
http://img.recycletheworld

		29/03/2014		
		30/03/2014		
	1 • **The Enfield Gov / Email's Issue:** 238. Martin Jenkin RE_ [1] Simon Cordell Logbook **/ Page Numbers:** 791,792 Brixton Case / Met Police! Broadsure Insurance!	**31/03/2014**		

1
The Enfield Gov / Email's Issue:
238. Martin Jenkin RE_ [1] Simon Cordell Logbook
/ Page Numbers: 791,792,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 31 March **2014** 13:53
To: 'Lorraine Cordell'
Subject: RE: [1] Simon Cordell Logbook
Hi Lorraine,

- Please find attached the response I have received from Claims,

From: Paul McNally [**Mail To:** p.mcnally@aaconline.co.uk] On Behalf Of + Southend Claims
Sent: 28 March 2014 15:34
To: Martin Jenkin
Subject: RE: [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530
Good afternoon
Many thanks for the V5 now received, however the details therein do not tally with the insurance nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file. We will however pass the evidence to hand onto the third party and request confirmation that they will

redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident. As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from
06/02/2012
To
15/02/2014
as Adam Harris, with the inception of this insurance policy being
23/02/2013
for the vehicle and our mutual client/policyholder. We trust the above is of assistance. Paul McNally | Technical Claims Handler Auto Accident Claims on behalf of KGM Insurance | Sureland House | Journeyman's Way | Southend on Sea | SS2 5TF
Tel: 01702 444381
Fax: 01702 461508
1*r,,1cid: image00
Accident Management You Can Rely On
Please visit our website at - www.autoaccidentclaims.co.uk
http://img.recycletheworld

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 26 March 2014 17:54
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell Logbook
Hi Martin
Is it all possible to get an update I am losing money due to not having insurance and not being able to drive? You said you would get back to me today and I have not heard anything.
792,
Simon

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 25 March 2014 11:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Logbook
Dear Martin
Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing. Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as
15/02/2014
as the green slip section 10 was sent to them, so the date of the
10/11/2013
was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out. Also, about the claim for
09 Dec 2013

we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?
And also, I know there was some confusion as to the number that was called to report this on the
09 Dec 2013
please see the below information from my phone bill Mon 09 Dec13:28 SPEC SERV 08444126412 22:00
The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the
09/12/2013
and give all the information which the person noted. I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call. If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.
Lorraine

Simulation April 2014 (Click here to go back to the Index)

April 2014

Dates	Incidents			
		01/04/2014		
		02/04/2014		
		03/04/2014		
		04/04/2014		
		05/04/2014		
		06/04/2014		
		07/04/2014		
	1 • **The Enfield Gov / Email's Issue:** 290. Lorraine Cordell _Re_ [1] Simon Cordell Logbook / **Page Numbers:** 811,812,813,814 Brixton Case / Met Police! Broadsure Insurance!	**08/04/2014**		

1
The Enfield Gov / Email's Issue:
290. Lorraine Cordell _Re_ [1] Simon Cordell Logbook
/ Page Numbers: 811,812,813,814,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 08 April **2014** 19:14
To: 'Martin Jenkin'
Subject: RE: [1] Simon Cordell Logbook

Dear Martin

- After the call I made to you today and what we spoke about please see the email that you asked me to write. As said on the phone today and as you are well aware Simon did not think any Vehicles was on the database and had to carry his policy around from the start of his policy with KGM as each time he was pulled by police nothing showed as him being insured, so as you are aware the police and Simon had to call you many times when Simon was pulled by police to confirm with the police that he was in fact insured.
- So as to what the claims department are saying about the Vehicle being on the database how was Simon have meant to know about this to have called to take off any Vehicles?
- Simon did not know there was an error on the database due to it being inputted wrong on the database form, so it was showing up on the insurance database but not he mid database due to this error, so how was he meant to be aware of this fact.
- He was only made aware of this in late **November 2013**
- when some issues came up that Kelly Tiller of KGM was dealing with. It was at this point his car started showing up on the mid so KGM had fixed this, but no other Vehicles, was showing up on the mid database until it was corrected in **Jan 2013** by KGM.
- I do believe now it was something to do with a space being placed within the numbers of the reg of the Vehicles, the insurance database accepts this, but the mid database does not.
- But this is documented well in emails.
- Also why has KGM never sent me any letters of this claim being held against me?
- there was a call from KGM about the **Sep 2013** but I told the person who called I did not own the Van at that time I was asked to send in the bill of sale and I did, after this I did not hear anything else about this so was thinking everything was ok until it was time for my renewal it was only at this point I was told about this claim being on my insurance, It is also well known you have my mums phone number which is on file which is 0208 245 7454 and there is always someone at home so if there was any issues why no phone calls or any letters about this?
- But also, I am sure there should have been a letter sent about this claim and there have never been any letters sent.
- There are some more issues and that is the claim for **Dec 2013**
- when Simon was taking my car to service it.
- As you are aware KGM even said Simon was not covered by his trade policy and you had to call them and sort this issue out.
- But that still does not cover the fact Simon has made many calls and also sent emails about this claim.
- Which we still have not heard anything back about also there has been no letters sent about this claim also.
- The last time he called he was told that someone would be sent out to take a report for this claim yet again there have been no phone calls or letters to set this up so a report can be taken.
- There is also a problem that on the **09/12/2013**
- when he called to report this, he gave over a witness information IE Name and her phone number which on the last call that was made they did not seem to have any information as to the witness information I have checked my phone bill and the call was made please see below.

812,

- **Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00**
- The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the **09/12/2013** and give all the information which the person noted.
- I have asked for the recoding of the phone call be pulled out and heard so that the information as to the witness can be put on this claim and contacted yet I have heard nothing also.
- I have asked and emailed many times about this claim, and it seems nothing has been done but yet KGM wants to hold this claim also against my insurance.

- There is also the fact on the **26/11/2013** an email was sent to Kelly Tiller at KGM about a subject access request under the data protection act 1998 again I have heard nothing about this, and more emails have been sent over about this.
- Please can these issued be addressed I paid for my insurance, and it seems that nothing gets done it does not matter how many times calls are made or emails are sent KGM are just leaving everything.
- How long should it take to sort out a claim?
- Should I have had at least a letter?
- Why has nothing been addressed?
- As at this time due to these claims I cannot work, and this is costing me money every day I am not insured.

Regards

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 31 March **2014** 13:53
To: 'Lorraine Cordell'
Subject: RE: [1] Simon Cordell Logbook
Hi Lorraine,
Please find attached the response I have received from Claims,

From: Paul McNally [**Mail To:** p.mcnally@aaconline.co.uk] On Behalf Of + Southend Claims
Sent: 28 March **2014** 15:34
To: Martin Jenkin
Subject: RE: [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530
Good afternoon
Many thanks for the V5 now received, however the details therein do not tally with the insurance, nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file. We will however pass the evidence to hand onto the third party and request confirmation that they will redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident. As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from
06/02/2012
To
15/02/2014
as Adam Harris, with the inception of this insurance policy being
23/02/2013
for the vehicle and our mutual client/policyholder.
813,814,

		09/04/2014		
		10/04/2014		
		11/04/2014		
		12/04/2014		
		13/04/2014		
	1 • **The Enfield Gov / Email's Issue:**	**14/04/2014**		

	299. Martin Jenkin returning your call / **Page Numbers:** 829 Brixton Case / Met Police! Broadsure Insurance!			

1
The Enfield Gov / Email's Issue:
299. Martin Jenkin returning your call
/ Page Numbers: 829,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 14 April **2014** 15:55
To: 'Lorraine Cordell'
Subject: returning your call

- Please could you give me a call...

Regards
Martin Jenkin DDI 01843 598744
(t: 01843 594477 f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

		15/04/2014		
		16/04/2014		
	22. • **Additional Email Attachments & Emails / Issue:** 1. 22 martinjenkin@broadsuredirect.com_04.17.2014_17/04/2014 / **Page Numbers:** 146,147,148 **2** • **The Enfield Gov / Email's Issue:** 305. Martin Jenkin_ / **Page Numbers:** 842 Brixton Case / Met Police! Broadsure Insurance!	**17/04/2014**	18:44:00	**X3** 146,147,148

22.
Additional Email Attachments & Emails / Issue:
1. 22
martinjenkin@broadsuredirect.com_04.17.2014_
17/04/2014
/ **Page Numbers:** 146,147,148
--
146,
From: Martin Jenkin
martinjenkin@broadsuredirect.com>
Sent: 17 April 2014 18:44
To: Lorraine Cordell
Attachments: Cordell Cover note.pdf
Regards
Martin Jenkin DDI 01843 598744
Broadsure direct
INSURANCE INTERMEDIARY
t: 01843 594477
f: 01843 594488
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
147,
Temporary Motor Insurance Cover Note Number!
148,
Temporary Motor Insurance Cover Note Number!

2
The Enfield Gov / Email's Issue:
305. Martin Jenkin_
/ Page Numbers: 842,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 17 April **2014** 18:44
To: 'Lorraine Cordell'
Attachments: Cordell Cover note.pdf
Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC.
t: 01843 594477
f: 01843 594488
Broadsure Direct - Telephone number: 01843 594477 - **Fax Number:** 01843 594488 This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error,

please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

		18/04/2014		
		19/04/2014		
		20/04/2014		
		21/04/2014		
		22/04/2014		
		23/04/2014		
		24/04/2014		
		25/04/2014		
		26/04/2014		
		27/04/2014		
		28/04/2014		
		29/04/2014		
		30/04/2014		

Simulation May 2014 (Click here to go back to the Index)

May 2014

Dates	**Incidents**			
		01/05/2014		
		02/05/2014		
		03/05/2014		
		04/05/2014		
		05/05/2014		
	• **Insurance Letter** Simon had a letter from policy plan saying they were cancelling his policy the letter was dated **12/05/2014**	**06/05/2014**		

Insurance Letter
Simon had a letter from policy plan saying they were cancelling his policy the
letter was dated
12/05/2014
and they said they were cancelling seven days from the date of their letter.
Not sure as to why as when Simon got your letter dated the
06/05/2014
we sent the documents you asked for to policy plan. Please see attached

documents which were posted to policy plan. Could you please see as to the?
reason as why they are cancelling his policy please?
Regards
Simon
claim which was given on the phone to KGM on the
09/12/2013,
where Simon was driving my car to service it the Rover Reg Y311 FVV.

		07/05/2014		
		08/05/2014		
		09/05/2014		
		10/05/2014		
		11/05/2014		
	• **Insurance Letter** Simon had a letter from policy plan saying they were cancelling his policy the letter was dated **12/05/2014**	**12/05/2014**		

Insurance Letter
Simon had a letter from policy plan saying they were cancelling his policy the
letter was dated
12/05/2014
and they said they were cancelling seven days from the date of their letter.
Not sure as to why as when Simon got your letter dated the
06/05/2014
we sent the documents you asked for to policy plan. Please see attached
documents which were posted to policy plan. Could you please see as to the?
reason as why they are cancelling his policy please?
Regards
Simon
claim which was given on the phone to KGM on the
09/12/2013,
where Simon was driving my car to service it the Rover Reg Y311 FVV.

		13/05/2014		
		14/05/2014		
	23. • **Additional Email Attachments & Emails / Issue:** 1. 23 lorraine32@blueyonder.co.uk_05.15.2014_RE Policy-Simon-Cordell 15/05/2014 / **Page Numbers:**149,150	15/05/2014	13:04:00	**X17** 149,150,151,152 153,154,155,156 157,158,159,160 161,162,163,164 165,

	151,152,153,154,155,156 157,158,159,160,161,162 163,164,165 **2** • **The Enfield Gov / Email's Issue:** 309. Lorraine Cordell _Re_ Policy-Simon-Cordell_ (1) / **Page Numbers:** 855 Brixton Case / Met Police! Broadsure Insurance!			

23.
Additional Email Attachments & Emails / Issue:
1. 23
lorraine32@blueyonder.co.uk_05.15.2014_RE Policy-Simon-Cordell
15/05/2014
/ **Page Numbers:**149,150
151,152,153,154,155,156
157,158,159,160,161,162
163,164,165
--
149,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 15 May 2014 13:04
To: Martin Jenkin
Subject: RE: Policy-Simon-Cordell
Attachments: Statement-of-facts.pdf
36980126-Mr Ian Robinson.doc
36980127-Miss M Stavros.doc
36980128-Miss L Cordell.doc
Policy-plan-letter-dated-12-05-2014.pdf
Simon-Driving Licence-Card-Back.jpg
Simon- Driving Licence-Card-Front (1).jpg
Simon-Driving Licence-Front-Back.pdf
Hi Martin

- Simon had a letter from policy plan saying they were cancelling his policy the letter was dated **12/05/2014** and they said they were cancelling seven days from the date of their letter.
- Not sure as to why as when Simon got your letter dated the **06/05/2014** we sent the documents you asked for to policy plan. Please see attached documents which were posted to policy plan.
- Could you please see as to the reason as why they are cancelling his policy please?

Regards
Simon
150,
Broadsure Direct 4th Floor, Argyle Centre York Street Ramsgate Kent
CT11 9DS

Telephone :0J 843 594477
Fax :01843 594488
facts.pdf
Policyholder: Mr Simon Cordell
Policy ref: COSX14MT05
STATEMENT OF FACT (vl.02)

- Please note that the documents enclosed relate to a "Statement of Fact" insurance policy.
- This means that Broadsure Direct have prepared the documentation on your behalf, based on the information provided by you.
- It is vitally important that you check all the enclosed documentation to ensure that it is correct and that the policy meets your requirements.
- Please complete & return declaration below within seven days.
- I have checked the Statement of Fact and all related documentation that the information is correct, and the policy meets my requirements.

Print

I UNDERSTAND THAT SHOULD ANY OF THE INFORMATION WITHIN THIS STATEMENT BE INCORRECT, IT IS MY RESPONSIBILTY TO CONTACT BROADSURE DIRECT IMMEDIATELY ON 01843 594477 AND OBTAIN CONFIRMATION THAT THESE AMENDMENTS HAVE BEEN COMPLETED.

151,
Motor trade documents!
152,
Motor trade documents!
153,
Motor trade documents!
154,
Motor trade documents!
155,
Motor trade documents!
156,
Motor trade documents!
157,
Motor trade documents!
158,
Motor trade documents!
159,
Motor trade documents!
160,
Motor trade documents!
161,
Motor trade documents!
162,
Motor trade documents!
163,
Motor trade documents!
164,
Motor trade documents!
165,

Motor trade documents!

2
The Enfield Gov / Email's Issue:
309. Lorraine Cordell _Re_ Policy-Simon-Cordell_ (1)
/ Page Numbers: 855,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 May **2014** 13:04
To: 'Martin Jenkin'
Subject: RE: Policy Simon Cordell
Attachments: Statement _of _facts. Pdf
36980126Mr Ian Robinson.doc
36980127Miss M Stavros.doc
36980128MissL Cordell.doc
Policyplanletterdated1205**2014**.pdf
Simon Driving Licence Card Back.jpg
Simon Driving Licence Card Front (1).jpg
Simon Driving Licence Front Back.pdf
Hi Martin

- Simon had a letter from policy plan saying they were cancelling his policy the letter was dated **12/05/2014**
- and they said they were cancelling seven days from the date of their letter.
- Not sure as to why as when Simon got your letter dated the **06/05/2014**
- we sent the documents you asked for to policy plan.
- Please see attached documents which were posted to policy plan.
- Could you please see as to the reason as why they are cancelling his policy please?

Regards
Simon

	24. • **Additional Email Attachments & Emails / Issue:** 1. 24 lorraine32@blueyonder.co.uk_05.16.2014_RE Policy-Simon-Cordell 16/05/2014 / **Page Numbers:** 166,167,168 169,170,171,172 **1** • **The Enfield Gov / Email's Issue:** 310. Lorraine Cordell _Re_ Policy-Simon-Cordell / **Page Numbers:** 857 Brixton Case / Met Police! Broadsure Insurance!	16/05/2014	16:27:00	**X7** 166,167,168 169,170,171,172

24.
Additional Email Attachments & Emails / Issue:

1. 24
lorraine32@blueyonder.co.uk_05.16.2014_RE Policy-Simon-Cordell
16/05/2014
/ **Page Numbers:** 166,167,168
169,170,171,172
--
166,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 16 May 2014 16:27
To: martinjenkin@broadsuredirect.com
Subject: RE: Policy-Simon-Cordell
Attachments: 36980157-Jamie Macuire.doc
36980158-L Cordell.doc
36980160.doc
Hi Martin

- I got a call today and was told they needed 3 more invoices which I am sending over now.
- I hope the invoices will not be used for anything as this could cause me trouble under the data protection law.

Regards
Simon

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 15 May 2014 13:04
To: 'Martin Jenkin'
Subject: RE: Policy-Simon-Cordell
Hi Martin
Simon had a letter from policy plan saying they were cancelling his policy the letter was dated 12/05/2014 and they said they were cancelling seven days from the date of their letter. Not sure as to why as when Simon got your letter dated the 06/05/2014 we sent the documents you asked for to policy plan. Please see attached documents which were posted to policy plan. Could you please see as to the reason as why they are cancelling his policy please?
Regards
Simon
167,
Motor trade documents!
168,
Motor trade documents!
169,
Motor trade documents!
170,
Motor trade documents!
171,
Motor trade documents!
172,
Motor trade documents!

1

The Enfield Gov / Email's Issue:
310. Lorraine Cordell _Re_ Policy-Simon-Cordell
/ Page Numbers: 857,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 16 May **2014** 16:27
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Policy Simon Cordell
Attachments: 36980157JamieMacuire.doc
36980158LCordell.doc
36980160SheilaLewis.doc
Hi Martin
I got a call today and was told they needed 3 more invoices which I am sending over now. I hope the invoices will not be used for anything as this could cause me trouble under the data protection law.
Regards
Simon

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 May **2014** 13:04
To: 'Martin Jenkin'
Subject: RE: Policy Simon Cordell
Hi Martin
Simon had a letter from policy plan saying they were cancelling his policy the letter was dated
12/05/2014
and they said they were cancelling seven days from the date of their letter. Not sure as to why as when Simon got your letter dated the
06/05/2014
we sent the documents you asked for to policy plan. Please see attached documents which were posted to policy plan. Could you please see as to the reason as why they are cancelling his policy please?
Regards
Simon

		17/05/2014		
		18/05/2014		
	Dairy striped up to here for sure	**19/05/2014**		
	25. • **Additional Email Attachments & Emails / Issue:** 1. 25 martinjenkin@broadsuredirect.com_05.20.2014_FW 20/05/2014 / **Page Numbers:** 173,174 **1** • **1st Curfew** Bromley Court!	**20/05/2014**	18:52:00	**X2** 173,174

	Broadsure Insurance! Police Driving Ban??????? **2** • **The Enfield Gov / Email's Issue:** 314. Martin Jenkin _Fwd._ **/ Page Numbers:** 862 Brixton Case / Met Police! Broadsure Insurance!			

25.
Additional Email Attachments & Emails / Issue:
1. 25
martinjenkin@broadsuredirect.com_05.20.2014_FW
20/05/2014
/ **Page Numbers:** 173,174
--
173,
From: Martin Jenkin
martinjenkin@broadsuredirect.com
Sent: 20 May 2014 18:52
To: Lorraine Cordell
Subject: FW:
Attachments: image2014-05-20-184559.pdf
174,

FW: ->image2014-05-20-184559.pdf

Warning: this certificate has been prepared using a laser printer and is not valid if altered in any way

Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:
   - **(a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance**
   - **(b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);**
   - **(c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;**
   - **(d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or**
   - **(e) a vehicle hired/leased to you on a short term agreement of less than 12 months**
   - **(f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:**
     - **i) your property; or**
     - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
     - **iii) held in trust by you or was in your custody or control for motor trade purposes.**
2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law **19th May 2014**

4) Date of Expiry of Insurance: Noon **19th May 2015**

5) Persons or classes of persons entitled to drive

MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. Use for Motor Trade purposes by: **MR SIMON CORDELL**

2. Use for Social Domestic and Pleasure purposes by: **MR SIMON CORDELL**

The policy does not cover:

1. **Use for hire or reward**
2. **Use for the conveyance of passengers for hire or reward**
3. **Use for racing, pacemaking, speed testing, rallies, reliability trials or competition**
4. **Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:**
   - **i) your property; or**
   - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
   - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Roche

Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes I) For full details of your Policy cover, please refer to the Policy document.
II) You need to make any alterations to the details or cover please contact your insurance broker immediately
III) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!

1

1st Curfew

Bromley Court!

Bromley 20/05/2014

- Bromley Court - 011401009802 - Bexley Bromley Greenwich

- 2 case we had to do statutory declarations one for Willesden and one for Bromley.
- The Court case with the offence date of the 20/05/2014 is as follows: -
- South East London Magistrates' Court
- Date of Conviction – 06/11/2014
- Offence – IN10
- Date of Offence – **20/05/2014**
- Fine - £600
- Points – 6
- South East London Magistrates' Court
- Bromley Magistrates' Court - Tracey Bullock
- Dated 18/03/2015
- Your driving licence was revoked due to it not being returned for updating
- with the latest hearing details of the 26/01/2015,
- N10 offence
- My insurance is not cheap it is costing me around £1600.00
- Case No:
- 011401009802
- Bromley Court?

2
The Enfield Gov / Email's Issue:
314. Martin Jenkin _Fwd._
/ Page Numbers: 862,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 20 May **2014** 18:52
To: 'Lorraine Cordell'
Subject: FW:
Attachments: image20140520184559.pdf

		21/05/2014		
	26. • **Additional Email Attachments & Emails / Issue:** 1. 26 lorraine32@blueyonder.co.uk _05.22.2014_Plea-form-011401009802 22/05/2014 / **Page Numbers:** 175,176,177 **1** • **The Enfield Gov / Email's Issue:** 315. Lorraine Cordell_Plea-form-011401009802 **/ Page Numbers:** 863 Bromley Court – 011401009802 Broadsure Insurance / KGM Policy / Lloyds Bank! **2** • **The Enfield Gov / Email's Issue:**	**22/05/2014**	14:19:00	**X3** 175,176,177

	316. GL-SWESTERNMCENQ_RE_ Plea-form-011401009802 **/ Page Numbers:** 864 Bromley Court – 011401009802 Broadsure Insurance / KGM Policy / Lloyds Bank! **3** • **The Enfield Gov / Email's Issue:** 317. Lorraine Cordell _Re_ KGM Policy-Simon-Cordell **/ Page Numbers:** 865,866 Bromley Court – 011401009802 or Brixton Broadsure Insurance / KGM Policy / Lloyds Bank!			

26.
Additional Email Attachments & Emails / Issue:
1. 26
lorraine32@blueyonder.co.uk_05.22.2014_Plea-form-011401009802
22/05/2014
/ **Page Numbers:** 175,176,177
--
175,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 22 May 2014 14:19
To: swglondonmc@hmcts.gsi.gov.uk
Subject: Plea-form-011401009802
Attachments: Plea-form-011401009802.pdf
To Whom It May Concern:
Please see attached Plea form for summons dated 16/04/2014 for case number 011401009802 to be heard on the 28/05/2014. Which I am pleading not guilty to.
Could you please send back an email recipe that you have received my Plea form?
Regards
Mr Simon Cordell
176,

Plea form

Important:
RETURN THIS FORM, DRIVING LICENCE AND STATEMENT OF ASSETS AND OTHER FINANCIAL CIRCUMSTANCES (MC100) ONLY. You are responsible for ensuring the **correct postage** is paid. If insufficient postage is paid your documents may not be received by the court in time for the hearing.

South West London Magistrates' Court
South Western Magistrates' Court
176A Lavender Hill
London
SW11 1JU

011401009802
Date of hearing: **28 May 2014**

Section 1 - Personal details

Please confirm the details below are correct:		My details have changed to:
Name:	**Mr Simon Paul CORDELL**	
Current address:	**109 Burncroft Avenue Enfield Middlesex EN3 7JQ**	
Born:	**26 January 1981**	
Gender:	**M**	
Telephone – Home:		
Telephone – Work:		
Telephone – Mobile:		
Driving Licence No:		
Licence Issue No:		

Have you enclosed your licence with this form?	YES	☐	NO	☒

If not please state why: as I am not Guilty and can Prove this I was insured to Drive. I will bring my Licence on the Day of the Trial.

Section 2 - Offences, Pleas and Attendance

Offence	I intend to plead:	
1 Use a motor vehicle on a road / public place without third party insurance	**Guilty by post**	☐
	Guilty at court	☐
	Not guilty	☒

I will be attending court at Lavender Hill Magistrates' Court on 28 May 2014 at 2.00 pm.	**Yes**	☐
	No	☒

as I am Not Guilty and it Says Not to go Court in that Section

Section 3 - Signature

If you are satisfied that the details you have given are correct, please sign and date with your usual signature.

Date:	22/05/2014	Signature:	SC

End of Picture!

177,

Section 4 - Mitigating Circumstances

These are facts about the offence or yourself which tend to make the offence less serious. The legal adviser will read out to the court what you write in the space below. Please use the space below to tell the court what you want them to know about the offences or yourself:

Section 5 - Representation

	Yes	No
Will you have a lawyer to represent you?	☐	☐
If yes please provide the name, address and telephone number of your lawyer:		

Section 6 - Not Guilty Information

I am pleading not guilty because: I was insured to Drive on the Date and that insurance company will show this.

My witnesses are:	Dates to avoid (please include your dates also)
Dean Reed.	
Could also be Someone from	
Insurance Company.	

Could you also please Set the Time for the Trial for the Afternoon as I Live in North London and I have to go Right around London to be able to get to the Court.

End of Picture!

1

The Enfield Gov / Email's Issue:

315. Lorraine Cordell_Plea-form-011401009802
/ Page Numbers: 863,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 May **2014** 14:19
To: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Pleaform011401009802
Attachments: Pleaform011401009802.pdf
To Whom It May Concern:
Please see attached Plea form for summons dated
16/04/2014
for case number 011401009802 to be heard on the
28/05/2014.
Which I am pleading not guilty to. Could you please send back an email recipe that you have received my Plea form?
Regards
Mr. Simon Cordell

2

The Enfield Gov / Email's Issue:

316. GL-SWESTERNMCENQ_RE_ Plea-form-011401009802
/ Page Numbers: 864,
From: GLSWESTERNMCENQ
[swglondonmc@hmcts.gsi.gov.uk]
Sent: 22 May **2014** 14:20
To: Lorraine Cordell
Subject: RE: Pleaform011401009802
Thank you for your email which has been passed to our correspondence team please be aware it may have to be referred to our Legal Team and we will respond to you as soon as possible.
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purposes.

3

The Enfield Gov / Email's Issue:

317. Lorraine Cordell _Re_ KGM Policy-Simon-Cordell
/ Page Numbers: 865,866,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 22 May **2014** 17:28
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: KGM Policy Simon Cordell
Attachments: Rewired Our ref_ A27_190530 AX REF 403050.pdf
Dear martin

- For the last 3 days Simon and myself have been trying to sort these 2 claims out with KGM.
- Many phone calls have been made and all sorts of things said.
- Claim dated **14/09/2014** information below Today I got a call back for the claim dated **14/09/2013**
- where I asked the lady, I spoke to for the information for the insurance company that were making the claim, I was also shocked to hear that they had only today again sent an email to Accident exchange to get them to redirect the claim, the information is below.

Company: Accident exchange
Ref: LR4030501
Phone Number: 08700116720

- Simon called and spoke to a Mr. Chris Garvin at around 11.50am on the **22/05/2014**
- Simon was told that they were no longer looking at his insurance and had not been for some time.
- That they had redirect there claim to Mr. Harris and all they were waiting for was for proof of the sale of the index incident vehicle, CX52 JRZ from KGM and had been waiting for this for some months to close that part of the claim down for Simon.
- Simon asked Mr. Chris Garvin if he could email himself this and also email this again to KGM I will attach the email from Mr. Chris Garvin with this email for you to see Again it does seem as if KGM are not doing their job as from what I heard today this claim should have been taken of my insurance from months ago.
- Simon again called KGM about this and getting KGM to send Mr. Chris Garvin the proof of sale and was shocked to hear it would take KGM 5 days to send this over so that this claim can be closed down.
- I at this time think KGM has had long enough already to deal with this matter and due to how long this has taken has messed Simon insurance up enough already due to KGM not doing their job.
- This should have been cleared up months ago, but KGM is just holding on to it.
- Claim dated the **09/12/2013** information below Also today we have been trying again to sort the claim dated **09/12/2013**,
- where Simon was driving my car to service it the Rover Reg Y311 FVV.
- We have been told that the last few weeks they would send us a form out to fill in to Simon email address re_wired@ymail.com
- which should be on file when he took the insurance policy out with KGM.
- But not getting the form again we called and asked why.
- They seemed to have had the wrong email so re took it and said they would send they out yesterday still not having got the email by today we asked them why we had not got this again they had the wrong email so again they had to take it.
- We do now have the form which is a joke in itself to fill in so I made a call to KGM to get some help as most of the information also KGM already have, but within the call I was not happy with what Mr. C Clancy said to me on the phone.
- They do seem to have the witness information now to the claim which was given on the phone to KGM on the **09/12/2013**
- which they in the pass told me they did not have. Mr. C Clancy had to in the end go and get the file out as there was so much mess on their system, he needed to see what had been done in the file.
- They did call Miss Hue who is the witness and got her email address and they sent her an email on the **05/02/2014,** but since this time, they have not heard from her.
- I said to Mr. C Clancy with the mess up with Simon email address and not taking down the correct email does it not seem something is wrong if Miss Hue was willing to give you her email then why would she not have filled in the information to ask her for.

- Why has nothing been following up by calling Miss Hue and asking.
- He could not understand why this had not been done.
- He then went on to try and help me with the form they had sent over and when he heard I was insured on Y311 FVV he said could I give him a while for him to read the full file.

866.

- He came back on the phone and said but why is this claim not going through my insurance I said why should it as I was not driving it on the **09/12/2013** it was covered under Simon Trade insurance as he was taking it to be serviced.
- At this he said that Simon was not covered to drive my car to service it under his trade insurance, I told him what the reason was for having this trade insurance if Simon was not insured.
- I then went on to say about some months back when I myself talked to the claim hander Miss Alana Foster and she said this also.
- And that you had contracted the underwriters and sorted this out and Simon was in fact insured.
- He said he was going to have to contract the underwriters and conform this.
- At this I was really not happy and told him does your teams do their work correctly as to me there is no communication between KGM departments.
- I told him on the phone I was going to again contract you and again sort this mess out as if there still saying Simon was not insured then they sold him the wrong insurance policy.
- At this he said to me don't do that just wait till I get back to you today or tomorrow.
- There is a lot more that has been said but this is just a little outline.
- Sorry Martin there is such a mess with KGM they don't seem to know what they are doing and this is having a great effect on Simon life and more costs due to his insurance costs, and the fact now he has to go to court around 6 times for no insurance when he was in fact insurance and his insurance was paid for.
- you please try to deal with this mess?
- And take a look at the email that I have attached for the claim of **14/09/2014**
- I don't see why Simon no claims are being withheld due to KGM not doing their job and also having the new insurance closed due to this fact and you having to open a new one this is really looking bad on Simon and he has done nothing wrong here.
- Also, can I ask something about Simon New insurance does it cover him for his window screen on his car?
- Can you please give us an update for all this and sorry for the long email?

Regards
Lorraine

		23/05/2014		
		24/05/2014		
		25/05/2014		
		26/05/2014		
		27/05/2014		
		27/05/2014		
	1 • **Court date PC Geoghegan** Brixton hill. Did not know about this court date! Brixton Case / Met Police! Broadsure Insurance!	**28/05/2014**		

1

Court date PC Geoghegan

- Brixton hill.
- Did not know about this court date!

		29/05/2014		
		30/05/2014		
		31/05/2014		

Simulation June 2014 (Click here to go back to the Index)

June 2014

Dates	Incidents			
		01/06/2014		
	3 • **The Enfield Gov / Email's Issue:** 326. Lorraine Cordell _Re_ Simon Cordell_ (61) **/ Page Numbers:** 880,	**02/06/2014**		

3
The Enfield Gov / Email's Issue:
326. Lorraine Cordell _Re_ Simon Cordell_ (61)
/ Page Numbers: 880,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 02 June **2014** 20:06
To: 'JOSEPHINE WARD'
Subject: RE: Simon Cordell
Hi Josey

- Is there any update on the DX files coming into the office?
- If not can you re email the barrister to get them sent over, please

Regards
Lorraine

	4 • **The Enfield Gov / Email's Issue:** 327. Martin Jenkin _REF_ 00-COSX14MT06 Open Print Manager Documents **/ Page Numbers:** 881 Broadsure Insurance / KGM Policy / Lloyds Bank!	**03/06/2014**		

	5 • **The Enfield Gov / Email's Issue:** 328. Lorraine Cordell _Re_ 00-COSX14MT06 Open Print Manager Documents **/ Page Numbers:** 882 Broadsure Insurance / KGM Policy / Lloyds Bank! **6** • **The Enfield Gov / Email's Issue:** 329. Lorraine Cordell _Re_ Simon Cordell_ (23) **/ Page Numbers:** 883 Broadsure Insurance / KGM Policy / Lloyds Bank!			

4
The Enfield Gov / Email's Issue:
327. Martin Jenkin _REF_ 00-COSX14MT06 Open Print Manager Documents
/ Page Numbers: 881,
From: Martin Jenkin
martinjenkin@broadsuredirect.com
Sent: 03 July **2014** 10:51
To: 'Lorraine Cordell'
Subject: REF: 00-COSX14MT06 Open Print Manager Documents
Attachments: sofdec (COSX14MT06).pdf

- Please ask Simon to sign and return

Regards
Martin Jenkin DDI 01843 598744 cid: image001.png@01CC9FAC.
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

5
The Enfield Gov / Email's Issue:
328. Lorraine Cordell _Re_ 00-COSX14MT06 Open Print Manager Documents
/ Page Numbers: 882,
From: Lorraine Cordell

lorraine32@blueyonder.co.uk
Sent: 03 July **2014** 11:20
To: 'Martin Jenkin'
Subject: RE: 00-COSX14MT06 Open Print Manager Documents
Attachments: sofdec (COSX14MT06) -signed.pdf
Hi Martin

- Here is the statement of facts

From: Martin Jenkin
Mail To: martinjenkin@broadsuredirect.com
Sent: 03 July **2014** 10:51
To: 'Lorraine Cordell'
Subject: REF: 00-COSX14MT06 Open Print Manager Documents
Please ask Simon to sign and return
Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC. (
t: 01843 594477 f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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6
The Enfield Gov / Email's Issue:
329. Lorraine Cordell _Re_ Simon Cordell_ (23)
/ Page Numbers: 883,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 03 June **2014** 11:34
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you tell me if the claim for the **14/09/2013** has been taken off by KGM they have had notice to do this and it was due to be done last week?
- If it has does Simon no claims come into force now?
- Also, can you tell me the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves?
- Also, what date the next payment is due to be paid.
- The total cost of the insurance and the monthly instalment costs please.
- And if KMG has closed down the claim for the **14/09/2013** and Simon no claims come back into force what is the total payment for the new insurance.
- Also, as I said on the phone before |Simon has to go to court for no insurance for **Nov 2013**

- when the police said Simon had tools in his van would it please be possible to get an email which shows fully what happened as to Simon insurance going to be closed down due to what the police said and that the only reason it was not was due to Simon having to go to the compound and speak to the manager who then called Kelly Tiller at KGM and told her there was no tools when the police took the Van into the compound therefore KGM said he was in fact insurance the day he was stopped by the police and that the van should not have been sized,
- also explained that you yourself talked to the police by phone on that day and told them he was insured.
- This would really help so it can be shown to the judge.

Regards
Lorraine

		04/06/2014		
	1 • **The Enfield Gov / Email's Issue:** 332. Lorraine Cordell _Re_ Simon Cordell_ (22) **/ Page Numbers:** 886 Broadsure Insurance / KGM Policy / Lloyds Bank!	**05/06/2014**		

1
The Enfield Gov / Email's Issue:
332. Lorraine Cordell _Re_ Simon Cordell_ (22)
/ Page Numbers: 886,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 05 June **2014** 10:56
To: 'martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Hi Martin

- Can you let me know about the below email I sent over to you please?

Regards

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 03 June **2014** 11:34
To: 'Martin Jenkin'
Subject: RE: Simon Cordell

- Can you tell me if the claim for the **14/09/2013** has been taken off by KGM they have had notice to do this and it was due to be done last week?
- If it has does Simon no claims come into force now?
- Also, can you tell me the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves?
- Also, what date the next payment is due to be paid.
- The total cost of the insurance and the monthly instalment costs please.

- And if KMG has closed down the claim for the **14/09/2013** and Simon no claims come back into force what is the total payment for the new insurance.
- Also, as I said on the phone before |Simon has to go to court for no insurance for **Nov 2013**
- when the police said Simon had tools in his van would it please be possible to get an email which shows fully what happened as to Simon insurance going to be closed down due to what the police said and that the only reason it was not was due to Simon having to go to the compound and speak to the manager who then called Kelly Tiller at KGM and told her there was no tools when the police took the Van into the compound therefore KGM said he was in fact insurance the day he was stopped by the police and that the van should not have been sized,
- also explained that you yourself talked to the police by phone on that day and told them he was insured.
- This would really help so it can be shown to the judge.

Regards
Lorraine

		06/06/2014		
		07/06/2014		
		08/06/2014		
	1 • **The Enfield Gov / Email's Issue:** 333. Lorraine Cordell _Re_ Simon Cordell_ (21) **/ Page Numbers:** 887 Broadsure Insurance / KGM Policy / Lloyds Bank!	**09/06/2014**		

1
The Enfield Gov / Email's Issue:
333. Lorraine Cordell _Re_ Simon Cordell_ (21)
/ Page Numbers: 887,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 09 June **2014** 18:29
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin

- Please can you let me know about Simon insurance it's not showing on the mid database and I really need to know about the payments and also the below emails.
- I did call today to talk to you and left my number for you to call me back but did not get any calls.
- I need to know if Simon is insured.
- The last time I spoke to you said you would get back to me about the payments and I have not heard anything yet from you and no paperwork has come to Simon address.

Regards
Lorraine

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 05 June **2014** 10:56

To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Hi Martin

- Can you let me know about the below email I sent over to you please?

Regards

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 03 June **2014** 11:34
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you tell me if the claim for the **14/09/2013** has been taken off by KGM they have had notice to do this and it was due to be done last week?
- If it has does Simon no claims come into force now?
- Also, can you tell me the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves?
- Also, what date the next payment is due to be paid.
- The total cost of the insurance and the monthly instalment costs please.
- And if KMG has closed down the claim for the **14/09/2013** and Simon no claims come back into force what is the total payment for the new insurance.
- Also, as I said on the phone before |Simon has to go to court for no insurance for **Nov 2013**
- when the police said Simon had tools in his van would it please be possible to get an email which shows fully what happened as to Simon insurance going to be closed down due to what the police said and that the only reason it was not was due to Simon having to go to the compound and speak to the manager who then called Kelly Tiller at KGM and told her there was no tools when the police took the Van into the compound therefore KGM said he was in fact insurance the day he was stopped by the police and that the van should not have been sized,
- also explained that you yourself talked to the police by phone on that day and told them he was insured.
- This would really help so it can be shown to the judge.

Regards
Lorraine

	4 • **The Enfield Gov / Email's Issue:** 335. Rachel _REF_ 00-COSX14MT06-ID_63_ Open Attach Documents **/ Page Numbers:** 889 Broadsure Insurance / KGM Policy / Lloyds Bank!	**10/06/2014**		

4
The Enfield Gov / Email's Issue:
335. Rachel _REF_ 00-COSX14MT06-ID_63_ Open Attach Documents
/ Page Numbers: 889,
From: Rachel [rachelbarker@broadsuredirect.com]

Sent: 10 July **2014** 15:50
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT06-ID<63> Open Attach Documents
Good Afternoon Lorraine,

- Sorry to bother you but Martin said you would be the best person to email.
- Could you please forward Up to Date Copy of Driving Licence for Simon in his correct address as a matter of urgency we have been trying to contact him but no answer.
- Many Thanks for all your help if you have any problems or require any further information please do not hesitate to contact me.

Kind Regards
Rachel Barker
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct –
Telephone number: 01843 594477
Fax Number: 01843 594488
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	1 • **The Enfield Gov / Email's Issue:** 336. Lorraine Cordell _Re_ Simon Cordell_ (20) **/ Page Numbers:** 890,891 Broadsure Insurance / KGM Policy / Lloyds Bank!	**11/06/2014**		

1
The Enfield Gov / Email's Issue:
336. Lorraine Cordell _Re_ Simon Cordell_ (20)
/ Page Numbers: 890,891,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 11 June **2014** 21:06
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Hi Martin

- Could you please give us an update to the below emails please?
- I did call you the other day and asked for a call back as you were busy and left my mobile number which is 07961

- I have not had any calls and I am getting more worried as Simon still has not had any paper work and also you said you would get back to me about payments,
- I am sure something should be due and would like to know if Simon is still insured,

Regards
Lorraine

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 09 June **2014** 18:29
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin

- Please can you let me know about Simon insurance it's not showing on the mid database, and I really need to know about the payments and also the below emails.
- I did call today to talk to you and left my number for you to call me back but did not get any calls.
- I need to know if Simon is insured.
- The last time I spoke to you said you would get back to me about the payments and I have not heard anything yet from you and no paperwork has come to Simon address.

Regards
Lorraine

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 05 June **2014** 10:56
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin
Can you let me know about the below email I sent over to you please?
Regards

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 03 June **2014** 11:34
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin
Can you tell me if the claim for the?
14/09/2013
has been taken off by KGM they have had notice to do this, and it was due to be done last week?
If it has does Simon no claims come into force now?
Also, can you tell me about the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves?
Also, what date the next payment is due to be paid. The total cost of the insurance and the monthly instalment costs please. And if KMG has closed down the claim for the
14/09/2013
and Simon no claims come back into force what is the
891,

total payment for the new insurance. Also, as I said on the phone before |Simon has to go to court for no insurance for
Nov 2013
when the police said Simon had tools in his van would it please be possible to get an email which shows fully what happened as to Simon insurance going to be closed down due to what the police said and that the only reason it was not was due to Simon having to go to the compound and speak to the manager who then called Kelly Tiller at KGM and told her there was no tools when the police took the Van into the compound therefore KGM said he was in fact insurance the day he was stopped by the police and that the van should not have been sized, also explained that you yourself talked to the police by phone on that day and told them he was insured. This would really help so it
can be shown to the judge.
Regards
Lorraine

	27. • **Additional Email Attachments & Emails / Issue:** 1. 27 gaheris@broadsuredirect.com_06.12.2014_REF 00-COSX14MT06-ID58 Open Attach Documents 12/06/2014 / **Page Numbers:** 178,179,180 181,182,183,184,185,186 187,188,189,190,191,192 193,194,195,196,197,198 199,200,201,202,203,204 205,206,207 **4** • **The Enfield Gov / Email's Issue:** 341. Martin Jenkin RE_ [1] Simon Cordell / **Page Numbers:** 900,901 Broadsure Insurance / KGM Policy / Lloyds Bank! **5** • **The Enfield Gov / Email's Issue:** 342. Gaheris Edwards _REF_ 00-COSX14MT06-ID_58_ Open Attach Documents / **Page Numbers:** 902 Broadsure Insurance / KGM Policy / Lloyds Bank!	**12/06/2014**	13:47:00	**X30** 178,179,180 181,182,183,184 185,186,187,188 189,190,191,192 193,194,195,196 197,198,199,200 201,202,203,204 205,206,207,

27.

Additional Email Attachments & Emails / Issue:

1. 27
gaheris@broadsuredirect.com_06.12.2014_REF 00-COSX14MT06-ID58 Open Attach Documents
12/06/2014
/ **Page Numbers:** 178,179,180
181,182,183,184,185,186
187,188,189,190,191,192
193,194,195,196,197,198
199,200,201,202,203,204
205,206,207
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178,

From: Gaheris Edwards
gaheris@broadsuredirect.com
Sent: 12 June 2014 13:47
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT06-ID<58> Open Attach Documents
Attachments: Vehicle Referral List Edited 14082012.pdf.
Examples of Proof of trading.pdf; 021608047-12-06-2014-13-43-09.PDF; MotTrade-RR-Summary.pdf.
Terms of Business.pdf.
MotTrade-RR-wording.pdf.
new biz fsa.GE.pdf.
sofdec-GE.pdf.
demands needs.GE.pdf

- As requested,

Kind Regards,
Gaheris Edwards
Broadsure direct
INSURANCE INTERMEDIARY
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

179,

Motor trade documents!

180,

Motor trade documents!

181,

Motor trade documents!

182,

Certificate of Motor Insurance
Certificate Number MT10 021608047
183,
Period of Insurance from 19th May 2014
To Noon Renewal Date 19th May 2015
Total Payable £2,088.69
184,
Motor trade documents!
185,
Motor trade documents!
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Motor trade documents!
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REF: 00-COSX14MT06-ID<58> Open Attach Documents->demands needs._GE_.pdf

SECTION 1

- Authorised and regulated by the Financial Conduct Authority (v1.04)

SECTION 2

- Mr Simon Cordell

Prospect Ref: COSX064MT8

- 109 Burncroft Avenue Enfield EN3 7JQ

Date: 02/06/2014

- Dear Mr Cordell

SECTION 3

- Thank you for requesting a quotation for your insurance cover.
- This letter sets out the nature and scope of the services we are providing to you, together with a Statement of Demands & Needs.
- It will also provide further information that we are required by law to provide.
- Please read it carefully and let us know immediately if any of the information is inaccurate, so that we can take any appropriate action as soon as possible.
- Enclosed please find our terms of business and a policy summary.
- It is important that you read both in full carefully and contact us if you have any queries.
- In selecting the insurances set out in the recommendation section below, we have dealt on the following basis.
- We offer products from a range of insurers for private cars, light vans and buildings and contents (non-commercial).
- We only offer products from a limited number of insurers for Motor Trade, Heavy Goods Vehicles (HGV), Fleet, Liability, Landlords, Commercial Premises, and commercial Combined non-investment insurance contracts.
- Ask us for a list of insurers we offer insurance from.

Duty to disclose all material facts

- It is your responsibility to provide complete and accurate information to insurers when you take out your insurance policy, throughout the life of the policy, and when you renew your insurance.
- Failure to disclose information pertaining to your insurance, or any inaccuracies in information given or changes in circumstances, could result in your insurance being invalid or cover not operating fully and could mean that part or all of a claim may not be paid.
- It is important that you ensure that all statements you make on your proposal forms, statement of fact declaration, renewal declaration, claims forms and any other documentation are full and accurate.
- If a form is completed on your behalf, you should check the answers shown to any questions are true and accurate before signing the document.
- You are reminded that it is an offence under The Road Traffic Act to make any false statements or withhold relevant information to obtain a Certificate of Insurance.
- Please note under the Rehabilitation of Offenders Act 1974 you are required not to disclose convictions regarded as "Spent".
- You are advised to keep copies of any correspondence you send to us or direct to your insurer.
- Material facts are ones which are likely to influence an insurer in the assessment and acceptance of the

206,

- application, for example for motor insurance any offence including motor and non-motor offences, drivers' infirmities, a young or inexperienced driver, Examples for household, buy to let property and commercial premises insurance include subsidence, flood, landslip, theft.

- For example, for liability insurance previous claims, potential future claims, for Goods in Transit insurance hazardous goods, pharmaceuticals, time critical goods, for commercial combined all facts concerning risks covered.
- Criminal convictions, bankruptcy, administration, receivership, liquidation, country of residence or if you have had insurance declined or cancelled should be disclosed for all types of insurance.
- These are only examples and is not meant to be an exhaustive list.

If you are in any doubt about whether information is material, you should disclose it.

- Should you require further guidance, please contact us.
- SECTION 4

Your Demands and Needs

- You have requested a quotation on the basis of your requirements below:
- We have set out below our understanding of your demands and needs and whether the policy we have selected meets those demands and needs.
- Please read the information below carefully.
- It records the statements and information you provided when requesting the quotation.
- If any of the information is incorrect or incomplete please contact us immediately, so that we can take any appropriate action as soon as possible.
- Based on the information set out below, we are making a personal recommendation to you of the policy proposed for the reasons set out on this letter.
- Comprehensive Cover / Road Risk Only Indemnity Limit £10,000 No Public or Employer Liability Cover Mr Simon Cordell to Drive
    1. **Social, Domestic & Pleasure Use with Motor Trade Use**
    2. **No Demonstration Cover / No Additional Business Use**
    3. **No Protected No Claims Bonus / No Windscreen Cover / No Trade Plates**
    4. **No High Performance / Classic / Commercial (Over 7.5 Ton) Vehicles**
- Payment by Direct Debit
- £500 Excess
- The Period of insurance covered in this quotation is 12 months.

SECTION 5

- We have reviewed the policies within our range and recommend the following policy to be the most suitable to meet your needs:
- Covea Policy
- The Above Policy meets all your demands and needs set out as above

Main exclusions, Limitations, and conditions.

207,

- You should read carefully and take note of all exclusions, excesses, limitations, or conditions as set out in this letter and the enclosed Policy Summary. A copy of the policy is available on request.

SECTION 6

- From the information provided we are able to offer the following quotation. This and all quotations are subject to change in respect of the premium indicated and the terms and conditions that are supplied.

SECTION 7

- Covea
- Policy Premium: £ 2088.69
- Including of£ 125.32
- Broker Arrangement Fee: £
- Legal Expenses: £
- Total of
- Premiums and Fees: £ 2088.69
- Including of£125.32

SECTION 8 - Insurer Instalments

- See attached Direct Debit mandate

SECTION 9 - Broker Instalments WITH DEPOSIT

- The Total Premium and Fees can be paid by instalments with an initial payment of £ 1044.35 followed by monthly 1
- instalments of £ 1044.35 each. Payment by instalments is offered subject to status and the terms and conditions of a
- customer credit agreement.

SECTION 10

- Please see copy credit agreement form where applicable.

SECTION 11

- Other taxes or costs, or both, may exist which are not paid through, nor imposed, by us.
- If you have any questions, please do not hesitate to contact us.

Yours sincerely

Broadsure Direct

4

The Enfield Gov / Email's Issue:

341. Martin Jenkin _RE_ [1] Simon Cordell

/ Page Numbers: 900,901,

From: Martin Jenkin

martinjenkin@broadsuredirect.com

Sent: 12 June **2014** 13:41

To: 'Lorraine Cordell'

Subject: RE: [1] Simon Cordell

- Hi Lorraine,
- Payment Date Amount

1. **23Jun2014**
   £196.67
2. **14Jul2014**
   £196.63
3. **12Aug2014**
   £196.67
4. **12Sep2014**
   £196.67
5. **13Oct2014**
   £196.67
6. **12Nov2014**
   £196.67
7. **12Dec2014**
   £196.67
8. **12Jan2015**
   £196.67
9. **12Feb2015**
   £196.67
10. **12Mar2015**
    £196.67
11. **13Apr2015**

£196.67

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 11 June **2014** 21:06
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Hi Martin

- Could you please give us an update to the below emails please?
- I did call you the other day and asked for a call back as you were busy and left my mobile number which is 07961 833021.
- I have not had any calls and I am getting more worried as Simon still has not had any paperwork and also you said you would get back to me about payments, I am sure something should be due and would like to
- know if Simon is still insured,

Regards
Lorraine

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 09 June **2014** 18:29
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin
Please can you let me know about Simon insurance it's not showing on the mid database, and I really need to know about the payments and also the below emails. I did call today to take to you and left my number for you to call me back but did not get any calls. I need to know if Simon is insured. The last time I spoke to you said you would get back to me about the payments and I have not heard anything yet from you and no paperwork has come to Simon address.
Regards
Lorraine

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 05 June **2014** 10:56
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi Martin
Can you let me know about the below email I sent over to you please?
Regards

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 03 June **2014** 11:34
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
901,
Hi Martin
Can you tell me if the claim for the?

14/09/2013
has been taken off by KGM they have had notice to do this, and it was due to be done last week. If it has does Simon no claims come into force now?
Also, can you tell me about the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves?
Also, what date the next payment is due to be paid. The total cost of the insurance and the monthly instalment costs please. And if KMG has closed down the claim for the
14/09/2013
and Simon no claims come back into force what is the total payment for the new insurance. Also, as I said on the phone before |Simon has to go to court for no insurance for
Nov 2013
when the police said Simon had tools in his van would it please be possible to get an email which shows fully what happened as to Simon insurance going to be closed down due to what the police said and that the only reason it was not was due to Simon having to go to the compound and speak to the manager who then called Kelly Tiller at KGM and told her there was no tools when the police took the Van into the compound therefore KGM said he was in fact insurance the day he was stopped by the police and that the van should not have been sized, also explained that you yourself talked to the police by phone on that day and told them he was insured. This would really help so it can be shown to the judge.
Regards
Lorraine

5
The Enfield Gov / Email's Issue:
342. Gaheris Edwards _REF_ 00-COSX14MT06-ID_58_ Open Attach Documents
/ Page Numbers: 902,
From: Gaheris Edwards
gaheris@broadsuredirect.com
Sent: 12 June **2014** 13:47
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT06-ID<58> Open Attach Documents
Attachments: Vehicle Referral List Edited 1408**2012**.pdf.
Examples of Proof of trading.pdf.
021608047-12-06-**2014**-13-43-09.PDF.
MotTrade_RR_Summary.pdf.
Terms of Business.pdf.
MotTrade_RR_wording.pdf.
new biz fsa._GE_.pdf.
sofdec._GE_.pdf.
demands needs._GE_.pdf
As requested,

- Kind Regards,

Gaheris Edwards
cid: image001.png@01CF8644.A
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct –
Telephone number: 01843 594477

Fax Number: 01843 594488

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		13/06/2014		
		14/06/2014		
		15/06/2014		
		16/06/2014		
		17/06/2014		
		18/06/2014		
		19/06/2014		
		20/06/2014		
		21/06/2014		
		22/06/2014		
		23/06/2014		
		23/06/2014		
		24/06/2014		
		25/06/2014		
		26/06/2014		
		27/06/2014		
		27/06/2014		
		28/06/2014		
		29/06/2014		
		30/06/2014		

Simulation July 2014 (Click here to go back to the Index)

July 2014

Dates	Incidents			
		01/07/2014		
		02/07/2014		
	13. • **Additional Email Attachments & Emails / Issue:** 1. 13 martinjenkin@broadsuredirect.com_07.03.2014_REF 00-COSX14MT06 Open Print Manager Documents 03/07/2014	**03/07/2014**	10:51:00	**X2** 70,71

	/ **Page Numbers:** 70,71 "Got put in the wrong place in the index – Sorted here! was 13"			

13.
Additional Email Attachments & Emails / Issue:
1. 13
martinjenkin@broadsuredirect.com_07.03.2014_REF 00-COSX14MT06 Open Print Manager Documents 03/07/2014
/ **Page Numbers:** 70,71
--
70,
From: Martin Jenkin <martinjenkin@broadsuredirect.com>
Sent: 03 July 2014 10:51
To: Lorraine Cordell
Subject: REF: 00-COSX14MT06 Open Print Manager Documents
Attachments: sofdec (COSX14MT06).pdf

- Please ask Simon to sign and return

Regards
Martin Jenkin DDI 01843 598744
Broadsure direct
INSURANCE INTERMEDIARY
t: 01843 594477
f: 01843 594488
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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71,

Broadsure Direct
4th Floor, Argyle Centre
York Street
Ramsgate
Kent
CT11 9DS

Telephone :01843 594477 Fax :01843 594488

Policyholder:Mr Simon Cordell
Policy ref:COSX14MT06

STATEMENT OF FACT (v1.02)

Please note that the documents enclosed relate to a "Statement Of Fact" insurance policy. This means that Broadsure Direct have prepared the documentation on your behalf, based on the information provided by you.

It is vitally important that you check all the enclosed documentation to ensure that it is correct and that the policy meets your requirements. Please complete & return either declaration below within seven days.

I have checked the Statement Of Fact and all related documentation that the information is correct and the policy meets my requirements.

Signed _____ Print _____

Date ___/___/___

I UNDERSTAND THAT SHOULD ANY OF THE INFORMATION WITHIN THIS STATEMENT BE INCORRECT, IT IS MY RESPONSIBILTY TO CONTACT BROADSURE DIRECT IMMEDIATELY ON 01843 594477 AND OBTAIN CONFIRMATION THAT THESE AMENDMENTS HAVE BEEN COMPLETED.

Buildings and Contents
Trades and Liabilities
HGV
Vans
Fleets
Motortrade
Imported Cars
Motorcycle
Classic Cars
Sports
Kit Car/Unusual
Military
Travel
Pet

End of Picture!

		05/07/2014		
		06/07/2014		
		07/07/2014		
		08/07/2014		
		09/07/2014		
	28. • **Additional Email Attachments & Emails / Issue:** 1. 28 rachelbarker@broadsuredirect.com_07.10.2014_REF 00-COSX14MT06-ID63 Open Attach Documents 10/07/2014 / **Page Numbers:** 208	**10/07/2014**	15:50:00	**X1** 208

28.
Additional Email Attachments & Emails / Issue:
1. 28
rachelbarker@broadsuredirect.com_07.10.2014_REF 00-COSX14MT06-ID63 Open Attach Documents 10/07/2014
/ **Page Numbers:** 208
--
208,
From: Rachel
rachelbarker@broadsuredirect.com
Sent: 10 July 2014 15:50
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT06-ID<63> Open Attach Documents
Good Afternoon Lorraine,

- Sorry to bother you but Martin said you would be the best person to email.
- Could you please forward Up to Date Copy of Driving Licence for Simon in his correct address as a matter of urgency we have been trying to contact him but no answer.
- Many Thanks for all your help if you have any problems or require any further information please do not hesitate to contact me.

Kind Regards
Rachel Barker
Broadsure direct
INSURANCE INTERMEDIARY Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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		11/07/2014		
	1 • **The Enfield Gov / Email's Issue:** 345. Lorraine Cordell _Re_ 00-COSX14MT06-ID_63_ Open Attach Documents / **Page Numbers:** 910 Broadsure Insurance / KGM Policy / Lloyds Bank!	**12/07/2014**		

1
The Enfield Gov / Email's Issue:
345. Lorraine Cordell _Re_ 00-COSX14MT06-ID_63_ Open Attach Documents
/ Page Numbers: 910,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 12 July **2014** 10:08
To: 'Rachel'
Subject: RE: 00-COSX14MT06-ID<63> Open Attach Documents
Hello Rachel

- Simon did ask Martin the other day about this, and Martin said the only document that was missing due to an error on my part was the statement of facts as I had sent him the old insurance one which I corrected by him sending me the one he needed by email and then getting Simon to sign it and sending it back to Martin.
- Simon has never changed his address on his of Driving Licence or his passport they have always been in my address, if you would need one in his address then we would need to send off to DVLA and get it changed which he has never wanted to do as he feels safer that they always come to my addressee as he sometimes does not get his mail to his address.
- We have never had any problems before due to them being in my address, do you need the Driving Licence changed to his address for a reason?

Regards
Lorraine Cordell

From: Rachel
Mail To: rachelbarker@broadsuredirect.com
Sent: 10 July **2014** 15:50
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT06-ID<63> Open Attach Documents
Good Afternoon Lorraine,

- Sorry to bother you but Martin said you would be the best person to email.
- Could you please forward Up to Date Copy of Driving Licence for Simon in his correct address as a matter of urgency we have been trying to contact him but no answer.
- Many Thanks for all your help if you have any problems or require any further information please do not hesitate to contact me.

Kind Regards
Rachel Barker
Broadsure direct

INSURANCE INTERMEDIARY Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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		13/07/2014		
		14/07/2014		
		15/07/2014		
		16/07/2014		
		17/07/2014		
		18/07/2014		
		19/07/2014		
		20/07/2014		
	3 • **The Enfield Gov / Email's Issue:** 344. TEC_TEC Acknowledgment / **Page Numbers:** 912, 213 Broadsure Insurance / KGM Policy / Lloyds Bank!	**21/07/2014**		

3
The Enfield Gov / Email's Issue:
344. TEC_TEC Acknowledgment
/ Page Numbers: 912,213
From: TEC
tec@hmcts.gsi.gov.uk
Sent: 21 July **2014** 13:55
To: Lorraine Cordell
Subject: TEC Acknowledgment

- Thank you for using the Traffic Enforcement Centre (TEC) Customer Service email account.
- We will aim to process your email in line with current TEC targets and procedures.
- Please note that where an application to have the Court registration revoked is received, this will be processed in the following time scale:
- Witness Statement or Statutory Declarations received Monday Friday and within the time allowed to file will be processed within 48 hours of receipt.
- Applications to file a Witness Statement or Statutory Declaration 'out of time' received on Monday – Friday by 16.00hrs, will be processed on the day of receipt.
- If your application is received after 16.00hrs it will be processed on the following working day.
- Please note the TEC does not have the resources to provide the following: Confirmation of appeal forms received at the TEC.

- Please contact the issuing Local Authority who TEC will have informed that your valid application has been received.
- Details regarding payments/instalment plans.
- TEC does not collect payments on behalf of the Local Authority or their agents.
- Please contact the issuing Local Authority with your enquiry.
- Locate your Penalty Charge Number (PCN) from your name/address/vehicle registration.
- Your correspondence will be returned to you if your PCN is not quoted as we do not have the facility to search.
- Please contact the issuing Local Authority for this information before submitting your enquiry/application.
- If your query is about a bailiff or a clamped vehicle etc please contact the local authority direct. Please note the office is closed over Easter, Christmas and Public Bank Holidays.
- If you would like more information on TEC procedures please visit our website at: www.justice.gov.uk

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purposes.

		22/07/2014		
		23/07/2014		
		24/07/2014		
	3 • **I was driving down Alma Road: --** This day was a Thursday and at 16:30 hours and on the **24th July 2014.** Asbo!	**24/07/2014**		

3

I was driving down Alma Road: --

- This day was a Thursday and at 16:30 hours and on the **24th of July 2014.**
- I personally got alleged to have admitted to policing officers that I organized illegal raves, and this is too far a distance away from any prospect of a reality for there to be any truth in.
- What really took place is that on this evening at about 16:30 hours, I was driving down Alma Road.
- I use this road to travel between my mother's house and my flat as it is the shortest and fastest route on most days.

- My Nan used to live off Alma Road just before **2014**, so this method of a chosen route means that I would drive or pass by her house, before she stayed at my mother's house.
- I was travelling from my mother's home on the **24th of July 204:**
- a little while after visiting my Nan and my mother due to my Nan's illness and to also say hello to them and others.
- The police pulled me over on my travels back to my home, I used Alma Road as a route and not managed to travel less than half of the way to my destination when I noticed an unmarked police car as it was showing to take a right turn, the opposite way from which I was travelling.
- It took a right turn out of Durant's Road when I realized it was an unmarked police car, I noticed this as I had seen the driver on active duty in the local area beforehand, as I drove past the unmarked police car it changed its sign to the way I was heading, it showed left.
- The car followed me and then put on its blue lights, so I pulled over to the left-hand side of the road, opposite the BMW repair centre along Alma Road ajar to the football field or rugby field that is on the other side of the road to the plan of field next to the high semi high rise of maisonette flats.
- When I stopped, I pulled over my car that I had driven on the left-hand side of the pavement that leads to the back entrance of Durant's Park.
- I took note to the male officer who got out of the passenger side of their undercover car and approached my driver's door.
- In understanding what they had been like to me, so I decided that the best thing for me to do to aid in their request without my solicitor or no witness being present was to opened my car window to the man just the slightest little, bit and asked politely why I got pulled over.
- The police officer said he was not sure why, but explained his colleague instructed him to do so.
- It got easy to think to myself a thought like; all these coppers have gone mad, the police officer told me that he did not know why, he pulled me over, I had questions for him as I asked him more questions;
- He then hurried and back to his unmarked police car.
- He soon after re-approached me while I stayed safe locked in my car, but this time he came with the driver his college.
- I waited for them to approach and then as they arrived and bent down to the gap in my window, I asked again why I got pulled over, this time the driver of the police car pulled out his truncheon and said I had to get out of my car, and that if I declined my window would get smashed.
- Stunned is how I felt, amazingly stunned, I noticed that he really meant what he said and did not want to pay for a window, so I got out of my vehicle as I had nothing to hide, I could not have been any, surer of anything other than that I did not commit any offence, in fact I committed no offence whatsoever, and I definitely was not showing up as wanted by the police.
- It got finally explained to me by the police that I got pulled over because I drove too close to the car in-front of me.
- This car referred to did not get stopped by the officers and had not gotten stopped by the driver of that vehicle.
- I then got accused of having drugs, and I continued to get searched, and my vehicle also went through the same procedure of a full custom search, and nothing got found as I had nothing illegal on me.
- It then got asked by the police officers what I had recently got up to, so I said to them both; that I was setting up my company catalogue and that catalogue I was building with a friend, this included talk about my company website; I explained to the police officers that I almost finished completing it, I also said to them that I was trying to achieve positive effects within today's society with my business that I am building a brad for.
- Once the police checked everything, they needed to get parted after I shook hands with them both and said goodbye.
- Then I made my way home, and I surely did not cause any Anti-Social Behaviour on the **24th of July 2014.**

- Shortly after the police added this day also into the Anti-Social Behaviour Order and now, I have got the following problems with the case file paperwork and governing laws representing the case.
  1.
  2.

		25/07/2014		
		26/07/2014		
		27/07/2014		
		28/07/2014		
		29/07/2014		
		30/07/2014		
		31/07/2014		

Simulation August 2014 (Click here to go back to the Index)

August 2014

Dates	**Incidents**			
		01/08/2014		
		02/08/2014		
		03/08/2014		
		04/08/2014		
		05/08/2014		
		06/08/2014		
	1 • **The Enfield Gov / Email's Issue:** 346. Lorraine Cordell _Fwd._ Our ref_ A27_190530 AX REF – 403050 Simon Cordell_ (1) / **Page Numbers:** 918,919,920,921,922,923,924 Broadsure Insurance / KGM Policy / Lloyds Bank!	**07/08/2014**		

1
The Enfield Gov / Email's Issue:
346. Lorraine Cordell _Fwd._ Our ref_ A27_190530 AX REF - 403050 Simon Cordell_ (1) **/ Page Numbers:** 918,919,920,921,922,923,924,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 August **2014** 13:30
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: Our ref: A27/190530 AX REF 403050

Simon Cordell
Attachments: Chris Garvin _ RE_ Our ref_ A27_190530_AX REF 403050.pdf
Hi Martin

- Please see the list of emails that I sent to the insurance company that put the claim in for the 15/09/**2014** the ref for this claim for accident exchange was ref: A27/190530 AX REF 403050(11) they were sent from Simon email address.
- Also please see the attached document that was sent over to KGM so the claim could be taken off of Simon insurance from Chris Garvin from accident exchange.
- I was the one that had to deal with this to sort this out as you will see as KGM was not doing anything to sort this claim out which was against Simon name.
- This was cleared from Simon insurance in May **2014** so I cannot understand why it is still on Simon insurance.
- I have sent this over before to you when it was sorted but it seems to still be on there and KGM did say to me that they would send you the details so it could be taken off.
- Can this please be addressed, and this taken off Simon insurance so that his insurance is not so high and his no claims can come back into force.

Regards
Lorraine

From: Rewired [**Mail To:** re_wired@ymail.com]
Sent: 07 August **2014** 13:03
To: lorraine32@blueyonder.co.uk
Subject: Fwd.: **Our ref:** A27/190530 AX REF 403050
On **Tuesday, 27 May 2014, 10:01,** Rewired <re_wired@ymail.com> **wrote:**
On **Tuesday, 27 May 2014, 9:55**, Chris Garvin <cgarvin@accidentexchange.com> **wrote:**
919,

27/05/2014
From: Rewired [**Mail To:** re_wired@ymail.com]
Sent: 27 May **2014** 09:55
To: Chris Garvin
Subject: Re: Our ref: A27/190530 AX REF - 403050
Hell Chris

- Yes, if at all possible, could you please forward me a copy,
- I need to try and sort this today and get my no claims put back in place.

Regards
Simon

27/05/2014
On **Tuesday, 27 May 2014, 9:05,** Chris Garvin cgarvin@accidentexchange.com > **wrote:**
Mr. Cordell,

- I have noted your email having returned from the Bank Holiday weekend.
- Do you still require a copy of the email sent to your representatives?

Regards,
Chris

23/05/2014
From: Rewired **Mail To:** re_wired@ymail.com

Sent: 23 May **2014** 17:37
To: Chris Garvin
Subject: Re: Our ref: A27/190530 AX REF – 403050
To Mr Chris Garvin

- Could you please forward me a copy of the email you have sent to KGM please, they seem to take their time with doing anything and if I have the email, I can call them and maybe sort this matter out faster with them if I have a copy of your email to them.

Regards
S Cordell

On **Friday, 23 May 2014, 17:25,** Chris Garvin cgarvin@accidentexchange.com > **wrote:**
Mr. Cordell,

- I have today emailed your Insurer advising I am seeking to re-direct the matter to Mr. Harris as I am satisfied you have no involvement in the matter.

Kind regards,
Chris
920,

23/05/2014
From: Rewired **Mail To:** re_wired@ymail.com
Sent: 23 May **2014** 17:07
To: Chris Garvin
Subject: Re: Our ref: A27/190530 AX REF - 403050
To Chris Garvin

- Thank you for your recent correspondence on the phone and by email on the 22/05/**2014**
- Please see attached proof of the sale of the index incident vehicle, CX52 JRZ.
- Could you please now let my insurance company KGM know that this matter has now been fully re-direct to Mr. Harris
- and that you can now completely discount my insurance from your enquiries,
- I would be very grateful if this can be done so that KGM can give me my no claims back.

Regards
S Cordell

22/05/2014
On **Thursday, 22 May 2014, 16:35,** Rewired <re wired@ymail.com> **wrote:**
On **Thursday, 22 May 2014, 12:23,** Chris Garvin cgarvin@accidentexchange.com > **wrote:**
To whom this may concern,

- Thank you for your recent correspondence.
- Please be advised that we have sought to redirect our claim to Mr. Harris as previously requested.
- However, to date we have received no positive contact from Mr. Harris thus investigators have been appointed.
- So, as we can completely discount your insured from our enquiries,
- we would be grateful if you could provide the proof of the sale of the index incident vehicle, CX52 JRZ. We look forward to hearing from you.

Regards,
Chris
Chris Garvin
921,

Claims Negotiator
Accident Exchange Limited Alpha 1,
Canton Lane, Hams Hall,
Birmingham, B46 1GA
T: 08700 116 720 M:
E: caarvin@accidentexchanae.com
Accident Exchange Limited registered in England, registered number 04141140, registered office Alpha 1, Canton Lane, Hams Hall, Birmingham B46 1GA. Accident Exchange Limited is a subsidiary company of Automotive and Insurance Solutions Group Pic.
Confidentiality: This email and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this email and highlight the error.
Security Warning: Please note that this email has been created in the knowledge that Internet email is not 100% secure communications medium. We advise that you understand and observe this lack of security when emailing us.
Viruses: Although we have taken steps to ensure that this email and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free. We do not accept responsibility for any virus that may be transferred by way of this e-mail.
For more information about Accident Exchange, please visit our web site at
www.accidentexchanae.com
Hi Claire,

- Thank you for your email.
- I can confirm we are satisfied that your insured has no responsibility/negligence for the index incident.

Regards,
Chris

23/05/2014
From: Claire Wilson [**Mail To:** C.Wilson@aaconline.co.uk]
Sent: 23 May **2014** 11:15
To: Chris Garvin
Subject: RE: Our ref: A27/190530 AX REF - 403050
Hi Chris

- Please send requested document.
- We await your urgent confirmation that our Insured is not accountable for the accident, and we may close our file

Thanks
Claire
922,
Claire Wilson Claims Handler
Email: C.Wilson@autoaccidentclaims.co.uk
Auto Accident Claims on behalf of KGM Insurance I 7 Argent Court I Sylvan Way I Southfields Business Park I Basildon I Essex I SS15 6TH
Tel: DDI: 01702 444 317
Fax: 0845 077 9727
cid: imaged
Accident Management You Can Rely On
Please visit our website at - www.autoaccidentclaims.co.uk
http://img.recycletheworlc

22/05/2014

From: Chris Garvin
Mail To: caarvin@accidentexchanae.com
Sent: 22 May **2014** 12:23
To: Claire Wilson
Cc: SA Outgoing; re_wired@ymail.com
Subject: Our ref: A27/190530 AX REF - 403050

To whom this may concern,

- Thank you for your recent correspondence.
- Please be advised that we have sought to re-direct our claim to Mr. Harris as previously requested.
- However, to date we have received no positive contact from Mr. Harris thus investigators have been appointed.
- So, as we can completely discount your insured from our enquiries,
- we would be grateful if you could provide the proof of the sale of the index incident vehicle, CX52 JRZ. We look forward to hearing from you.

Regards,
Chris

Chris Garvin
Claims Negotiator
Accident Exchange Limited Alpha 1, Canton Lane, Hams Hall,
Birmingham, B46 1GA
T: 08700 116 720 M:
E: caarvin@accidentexchanae.com

Accident Exchange Limited registered in England, registered number 04141140, registered office Alpha 1, Canton Lane, Hams Hall, Birmingham B46 1GA. Accident Exchange Limited is a subsidiary company of Automotive and Insurance Solutions Group Pic.
Confidentiality: This email and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this email and highlight the error.

923,

Hi Claire,

- Thank you for your email.
- I can confirm we are satisfied that your insured has no responsibility/negligence for the index incident.

Regards,
Chris

23/05/2014

From: Claire Wilson [**Mail To:** C.Wilson@aaconline.co.uk]
Sent: 23 May **2014** 11:15
To: Chris Garvin
Subject: RE: Our ref: A27/190530 AX REF - 403050

Hi Chris

- Please send requested document.
- We await your urgent confirmation that our Insured is not accountable for the accident, and we may close our file

Thanks
Claire

Claire Wilson Claims Handler
Email: C.Wilson@autoaccidentclaims.co.uk
Auto Accident Claims on behalf of KGM Insurance I 7 Argent Court I Sylvan Way I Southfields Business Park I Basildon I Essex I SS15 6TH
Tel: DDI: 01702 444 317
Fax: 0845 077 9727
cid: imaged
Accident Management You Can Rely On
Please visit our website at - www.autoaccidentclaims.co.uk
http://img.recycletheworld

22/05/2014

From: Chris Garvin
Mail To: caarvin@accidentexchanae.com
Sent: 22 May **2014** 12:23
To: Claire Wilson
Cc: SA Outgoing; re wired@ymail.com
Subject: Our ref: A27/190530 AX REF - 403050
To whom this may concern,
Security Warning: Please note that this email has been created in the knowledge that Internet email is not a 100% secure communications medium. We advise that you understand and observe this lack of security when emailing us.
Viruses: Although we have taken steps to ensure that this email and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free. We do not accept responsibility for any virus that may be transferred by way of this e-mail. For more information about Accident Exchange, please visit our web site at
www.accidentexchanae.com
924,

- Thank you for your recent correspondence.
- Please be advised that we have sought to re-direct our claim to Mr. Harris as previously requested.
- However, to date we have received no positive contact from Mr. Harris thus investigators have been appointed.
- So, as we can completely discount your insured from our enquiries,
- we would be grateful if you could provide the proof of the sale of the index incident vehicle, CX52 JRZ.
- We look forward to hearing from you.

Regards,
Chris
Chris Garvin
Claims Negotiator
Accident Exchange Limited Alpha 1, Canton Lane, Hams Hall,
Birmingham, B46 1GA
T: 08700 116 720 M:
E: caarvin@accidentexchanae.com
Accident Exchange Limited registered in England, registered number 04141140, registered office Alpha 1, Canton Lane, Hams Hall, Birmingham B46 1GA. Accident Exchange Limited is a subsidiary company of Automotive and Insurance Solutions Group Pic.

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Security Warning: Please note that this email has been created in the knowledge that Internet email is not a 100% secure communications medium. We advise that you understand and observe this lack of security when emailing us.
Viruses: Although we have taken steps to ensure that this email and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free. We do not accept responsibility for any virus that may be transferred by way of this e-mail. For more information about Accident Exchange, please visit our web site at
www.accidentexchanae.com
It is unbelievable that I am still supposed to live in the flat with such lamentable damp and cold conditions!

		08/08/2014		
		09/08/2014		
		10/08/2014		
		11/08/2014		
		12/08/2014		
	1 • **The Enfield Gov / Email's Issue:** 347. Lorraine Cordell _Fwd._ Our ref_ A27_190530 AX REF - 403050 Simon Cordell / **Page Numbers:** 932,933,934,935,936,937,938 Broadsure Insurance / KGM Policy / Lloyds Bank!	**13/08/2014**		

1
The Enfield Gov / Email's Issue:
347. Lorraine Cordell _Fwd._ Our ref_ A27_190530 AX REF - 403050 Simon Cordell
/ Page Numbers: 932,933,934,935,936,937,938,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 August **2014** 15:44
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: Our ref: A27/190530 AX REF 403050
Simon Cordell
Attachments: Chris Garvin _RE_ Our ref_ A27_190530_AX REF 403050.pdf
Hi Martin

- Can you give me an update as to what is going on with Simon insurance as we have not heard from you since?
- the telephone call on 07/08/**2014**.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 07 August **2014** 13:30
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: Our ref: A27/190530 AX REF 403050
Simon Cordell
Hi Martin

- Please see the list of emails that I sent to the insurance company that put the claim in for the 15/09/**2014** the ref for this claim for accident exchange was ref: A27/190530 AX REF 403050(11) they were sent from Simon email address.
- Also please see the attached document that was sent over to KGM so the claim could be taken off of Simon insurance from Chris Garvin from accident exchange.
- I was the one that had to deal with this to sort this out as you will see as KGM was not doing anything to sort this claim out which was against Simon name.
- This was cleared from Simon insurance in May **2014** so I cannot understand why it is still on Simon insurance.
- I have sent this over before to you when it was sorted but it seems to still be on there and KGM did say to me that they would send you the details so it could be taken off.
- Can this please be addressed, and this taken off Simon insurance so that his insurance is not so high and his no claims can come back into force.

Regards
Lorraine

From: Rewired [**Mail To:** re_wired@ymail.com]
Sent: 07 August **2014** 13:03
To: lorraine32@blueyonder.co.uk
Subject: Fwd.: **Our ref:** A27/190530 AX REF 403050
933,934,935,936,937,938,

		14/08/2014		
		15/08/2014		
		16/08/2014		
		17/08/2014		
		18/08/2014		
		19/08/2014		
		20/08/2014		
		21/08/2014		
		22/08/2014		
		23/08/2014		
		24/08/2014		
		25/08/2014		
		26/08/2014		
		27/08/2014		
		28/08/2014		
		29/08/2014		
		30/08/2014		

		31/08/2014		

Simulation September 2014 (Click here to go back to the Index)

September 2014

Dates	Incidents			
		01/09/2014		
		02/09/2014		
		03/09/2014		
		04/09/2014		
		05/09/2014		
		06/09/2014		
		07/09/2014		
		08/09/2014		
		09/09/2014		
		10/09/2014		
	1 • **The Enfield Gov / Email's Issue:** 350. GL-SWESTERNMCENQ_RE_ Urgent Simon CORDELL re opening Att Miss Brown / **Page Numbers:** 959 Broadsure Insurance! Bromley Court – 011401009802 = GL-SWESTERNMCENQ	**11/09/2014**		

1
The Enfield Gov / Email's Issue:
350. GL-SWESTERNMCENQ_RE_ Urgent Simon CORDELL re opening Att **Miss Brown**
/ Page Numbers: 959,
From: GL-SWESTERNMCENQ [swglondonmc@hmcts.gsi.gov.uk]
Sent: 11 September **2014** 23:17
To: Lorraine Cordell
Subject: RE: Urgent Simon CORDELL re opening Att **Miss Brown**

- Thank you for your email which has been passed to our correspondence team please be aware it may have to be referred to our Legal Team and we will respond to you as soon as possible.

Polite Request: There is no need to send your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring

/ blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

	2 • **The Enfield Gov / Email's Issue:** 351. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899 / **Page Numbers:** 960 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014 **3** • **The Enfield Gov / Email's Issue:** 353. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899_ (1) / **Page Numbers:** 961 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014 **4** • **The Enfield Gov / Email's Issue:** 354. Lorraine Cordell _Re_ urgent Simon CORDELL 011401596899_ (1) / **Page Numbers:** 962,963 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014 **5** • **The Enfield Gov / Email's Issue:** 355. Lorraine Cordell _Re_ urgent Simon CORDELL 011401596899 / **Page Numbers:** 964,965 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014 **6** • **The start of the Anti-Social Behaviour Order** Case proceeding for me. Asbo!	**12/09/2014**		

2
The Enfield Gov / Email's Issue:
351. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899

/ Page Numbers: 960,
From: GLBRENTMCENQ
[glbrentmcenq@hmcts.gsi.gov.uk]
Sent: 12 September **2014** 14:22
To: Lorraine Cordell
Subject: RE: urgent Simon CORDELL 011401596899

- Thank you for emailing the North West and West London Magistrates' Courts Administration Centre. Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your cooperation. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

3
The Enfield Gov / Email's Issue:
353. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899_ (1)
/ Page Numbers: 961,
From: GLBRENTMCENQ
[glbrentmcenq@hmcts.gsi.gov.uk]
Sent: 12 September **2014** 15:11
To: Lorraine Cordell
Subject: RE: urgent Simon CORDELL 011401596899

- Thank you for emailing the North West and West London Magistrates' Courts Administration Centre.
- Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your cooperation. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

4
The Enfield Gov / Email's Issue:

354. Lorraine Cordell _Re_ urgent Simon CORDELL 011401596899_ (1)
/ Page Numbers: 962,963,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 September **2014** 14:22
To: gl-brentmcenq@hmcts.gsi.gov.uk
Subject: RE: urgent Simon CORDELL 011401596899
Dear Sir or Madam

- I have tried to call the court on a number of occasions regarding my conviction and sentence for no insurance but the phone just rings when I press the number given to ask about this case the telephone number, I am calling is 0208 955 0555.
- I have now found out the information to the case but pressing number 7 the lady I spoke to did in fact try and put me to a manager but that also just ring then cut me off.
- So, I called back again and asked her if she could give me the information which she did.
- I am making this request to have my case listed in order that I can do the following: -
  1. Application to set aside the conviction
  2. Re-open the case

My name: Mr Simon Paul Cordell
DOB: 26/01/1981.
Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
Case No: 011401596899 Application to set aside the conviction: -

- On **01/01/2014** I was stopped by the police as they did not believe that I held a valid policy of insurance. Due to this being a holiday my insurance company was closed so the police could not check if I was in fact was insured, I was insured and asked the police to check there records due to the number of problems I had had with my insurance not showing on the MID database and being stopped do many times they did this and could in fact see many times but still impounded my van reg CX52 JRZ.
- After the holidays I went to the compound and had to again pay for my Van to be taken out of the compound.
- I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence.
- I disputed with the DVLA the points, but I was given an ultimatum that if I did not send in my licence it would be revoked.
- The offence of no insurance was allegedly committed on **01/01/2014**.
- I had a valid policy of insurance from **23/02/2013** and this policy was valid until **22/02/2014**
- The company insuring me was KGM, and my broker was Broadsure direct I am the named policy holder, Mr. Simon Cordell and my policy number is MT3574694.
- I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- I would be grateful if you can inform DVLA that this matter and the points that have been added to my licence is being disputed so this can be put on hold as I do not see why I should suffer when I have done nothing wrong and I was insured to drive.
- This is in fact have a big effect on my life when I have done nothing wrong and would like this addressed as a matter of urgency.
- This matter is urgent.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- I am very disappointed that you have ignored all my emails.
- This is causing me stress.

- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.
- Please see attached my insurance documents for this offence in fact showing I was in fact insured.
- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co-operation in

963,

this matter.

Yours faithfully
Simon Cordell

5

The Enfield Gov / Email's Issue:

355. Lorraine Cordell _Re_ urgent Simon CORDELL 011401596899
/ Page Numbers: 964,965,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 September **2014** 15:11
To: gl-brentmcenq@hmcts.gsi.gov.uk
Subject: RE: urgent Simon CORDELL 011401596899
Attachments: S Cordell Cert - GE_ **2013-2014**.pdf
Dear Sir or Madam

- I have tried to call the court on a number of occasions regarding my conviction and sentence for no insurance, but the phone just rings when I press the number given to ask about this case the telephone number, I am calling is 0208 955 0555.
- I have now found out the information to the case but pressing number 7 the lady I spoke to did in fact try and put me to a manager but that also just ring then cut me off.
- So, I called back again and asked her if she could give me the information which she did.
- I am making this request to have my case listed in order that I can do the following: -
  3. Application to set aside the conviction
  4. Re-open the case

My name: Mr Simon Paul Cordell
DOB: 26/01/1981.
Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
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- On **01/01/2014** I was stopped by the police as they did not believe that I held a valid policy of insurance. Due to this being a holiday my insurance company was closed so the police could not check if I was in fact was insured, I was insured and asked the police to check there records due to the number of problems I had had with my insurance not showing on the MID database and being stopped do many times they did this and could in fact see many times but still impounded my van reg CX52 JRZ.
- After the holidays I went to the compound and had to again pay for my Van to be taken out of the compound.
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- The offence of no insurance was allegedly committed on **01/01/2014**.
- I had a valid policy of insurance from **23/02/2013** and this policy was valid until **22/02/2014**
- The company insuring me was KGM, and my broker was Broadsure direct I am the named policy holder, Mr. Simon Cordell and my policy number is MT3574694.
- I have points on my licence which I should not have.

- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- I would be grateful if you can inform DVLA that this matter and the points that have been added to my licence is being disputed so this can be put on hold as I do not see why I should suffer when I have done nothing wrong and I was insured to drive.
- This is in fact have a big effect on my life when I have done nothing wrong and would like this addressed as a matter of urgency.
- This matter is urgent.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- I am very disappointed that you have ignored all my emails.
- This is causing me stress.
- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.
- Please see attached my insurance documents for this offence in fact showing I was in fact insured.

965,

- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co-operation in this matter.

Yours faithfully
Simon Cordell

		13/09/2014		
		14/09/2014		
	29. • **Additional Email Attachments & Emails / Issue:** 1. 29 tatjana.rogovska2@hmcts.gsi.gov.uk_09.15.2014_RE Not read RE urgent Simon CORDELL 01140159689 15/09/2014 / **Page Numbers:** 209 **1** • **The Enfield Gov / Email's Issue:** 356. Lorraine Cordell _Re_ Simon Cordell documents_ (1) / **Page Numbers:** 966 Broadsure Insurance / KGM Policy / Lloyds Bank!	**15/09/2014**	09:31:00	**X1** 209
	30. • **Additional Email Attachments & Emails / Issue:** 1. 30 lorraine32@blueyonder.co.uk_09.15.2014_RE Simon Cordell documents 15/09/2014 / **Page Numbers:** 210,211,212	15/09/2014	23:24:00	**X3** 210,211,212

29.
Additional Email Attachments & Emails / Issue:
1. 29
tatjana.rogovska2@hmcts.gsi.gov.uk_09.15.2014_RE Not read RE urgent Simon CORDELL 01140159689 15/09/2014
/ **Page Numbers:** 209

29.
Additional Email Attachments & Emails / Issue:
1. 29
tatjana.rogovska2@hmcts.gsi.gov.uk_09.15.2014_RE Not read RE urgent Simon CORDELL 01140159689 15/09/2014
/ **Page Numbers:** 209
--
209,
From: Rogovska2, Tatjana
tatjana.rogovska2@hmcts.gsi.gov.uk
Sent: 15 September 2014 09:31
To: 'Lorraine Cordell'
Subject: RE: Not read: **RE:** urgent Simon CORDELL 011401596899

- There were 2 emails from you in our inbox which looked identical to me and one of them had an attachment.
- I deleted the email without the attachment.

From: Lorraine Cordell
mailto: lorraine32@bluevonder.co.uk
Sent: 12 September 2014 19:33
To: Rogovska2, Tatjana
Subject: FW: Not read: **RE:** urgent Simon CORDELL 011401596899
Dear Rogovska2, Tatjana

- Can you please advise as to what email was deleted?
- I did send 2 emails the same but the 1st one I forgot to attach my insurance document so I sent the email again which included my insurance document can you please advise as to if you have my email and the attached insurance document?

Regards
Simon Cordell

From: Rogovska2, Tatjana
mailto: tatiana.roaovska2@hmcts.asi.gov.uk
Sent: 12 September 2014 16:30
To: Lorraine Cordell
Subject: Not read: **RE:** urgent Simon CORDELL 011401596899

- Your message was deleted without being read on 12 September 2014 15:30:05 UTC.

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free.
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1
The Enfield Gov / Email's Issue:
356. Lorraine Cordell _Re_ Simon Cordell documents_ (1)
/ Page Numbers: 966,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 September **2014** 10:23
To: 'Martin Jenkin'
Subject: RE: Simon Cordell documents
Attachments: Simon Driving Licence Card Front (1).jpg;
36980126 Mr Ian Robinson.doc;
36980127 Miss M Stavros.doc;
36980128 Miss L Cordell.doc;
36980157 Jamie.Macuire.doc;
36980158 L.Cordell.doc;
36980160 SheilaLewis.doc;
Sim- insure.pdf;
Simon Driving Licence Card Back.jpg
Hi Martin

- Can these please be passed on for **Simon Insurance**
- I did say I would get them over on Friday to the lady that called me and said she forgot to send the insurance documents out, she also said that policy plan had done a letter to cancel the new policy,
- so, can you please let me know ASAP if everything is still ok with Simon cover.
- She also gave me her email wish I can't seem to find, but I been sorting out funerals for my Late mum and also a close friend of the family died also so at this time it's been a really hard time for us as a family.

Regards
Lorraine

30.
Additional Email Attachments & Emails / Issue:
1. 30
lorraine32@blueyonder.co.uk_09.15.2014_RE Simon Cordell documents
15/09/2014
/ **Page Numbers:** 210,211,212
--
210,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 15 September 2014 23:24
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell documents
Attachments: Driving Lic.jpg;
Driving.Lic.Back.Part.jpg
Hi Martin
I am sorry my head is really not with it I sent the wrong photo part of the licence please see attached and pass these over.
Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 15 September 2014 10:23
To: 'Martin Jenkin'
Subject: RE: Simon Cordell documents
Hi Martin

- Can these please be passed on for **Simon Insurance**
- I did say I would get them over on Friday to the lady that called me and said she forgot to send the insurance documents out, she also said that policy plan had done a letter to cancel the new policy,
- so, can you please let me know ASAP if everything is still ok with Simon cover.
- She also gave me her email wish I can't seem to find, but I been sorting out funerals for my Late mum and also a close friend of the family died also so at this time it's been a really hard time for us as a family.

Regards
Lorraine
211,
Copy of my Driving Licence!
212,
Copy of my Driving Licence!

	1 • **The Enfield Gov / Email's Issue:** 357. Lorraine Cordell _Re_ Simon Cordell documents / **Page Numbers:** 967 Broadsure Insurance / KGM Policy / Lloyds Bank!	**16/09/2014**		

1
The Enfield Gov / Email's Issue:
357. Lorraine Cordell _Re_ Simon Cordell documents
/ Page Numbers: 967,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 September **2014** 23:24
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell documents
Attachments: Driving Lic.jpg
Driving.Lic.Back.Part.jpg
Hi Martin

- I am sorry my head is really not with it I sent the wrong photo part of the licence please see attached and pass
- these over.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 15 September **2014** 10:23
To: 'Martin Jenkin'

Subject: RE: Simon Cordell documents

Hi Martin

- Can these please be passed on for **Simon Insurance**
- I did say I would get them over on Friday to the lady that called me and said she forgot to send the insurance documents out, she also said that policy plan had done a letter to cancel the new policy,
- so, can you please let me know ASAP if everything is still ok with Simon cover.
- She also gave me her email wish I can't seem to find, but I been sorting out funerals for my Late mum and also a close friend of the family died also so at this time it's been a really hard time for us as a family.

Regards

Lorraine

	2 • **The Enfield Gov / Email's Issue:** 358. Craig Adams _REF_ 00-COSX14MT07-ID_74_ Open Attach Documents / **Page Numbers:** 969 Broadsure Insurance / KGM Policy / Lloyds Bank! **3** • **The Enfield Gov / Email's Issue:** 359. Lorraine Cordell _Re_ 00-COSX14MT07-ID_74_ Open Attach Documents / **Page Numbers:** 970 Broadsure Insurance / KGM Policy / Lloyds Bank!	**17/09/2014**		

2

The Enfield Gov / Email's Issue:

358. Craig Adams _REF_ 00-COSX14MT07-ID_74_ Open Attach Documents

/ Page Numbers: 969,

From: Craig Adams [craigadams@broadsuredirect.com]

Sent: 17 September **2014** 13:47

To: lorraine32@blueyonder.co.uk

Subject: REF: 00-COSX14MT07-ID<74> Open Attach Documents

Hi there

- Please contact our office as a matter of urgency regarding the outstanding documents.

Kind Regards Craig Adams

Administration Department t: 01843 594477 f: 01843 594488

Broadsure Direct

Telephone number: 01843 594477

Fax Number: 01843 594488

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3
The Enfield Gov / Email's Issue:
359. Lorraine Cordell _Re_ 00-COSX14MT07-ID_74_ Open Attach Documents
/ Page Numbers: 970,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 September **2014** 15:10
To: 'Craig Adams'
Subject: RE: 00-COSX14MT07-ID<74> Open Attach Documents
Hello

- I have sent over 2 emails to Martin Jerkins with all the documents that was needed
- as far as I am aware can you let me know what documents you are talking about please.

Regards
Lorraine

From: Craig Adams [**Mail To:** craigadams@broadsuredirect.com]
Sent: 17 September **2014** 13:47
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT07-ID<74> Open Attach Documents
Hi there

- Please contact our office as a matter of urgency regarding the outstanding documents.

Kind Regards Craig Adams
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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	31. • **Additional Email Attachments & Emails / Issue:** 1. 31 pauletta.brown-w@hmcts.gsi.gov.uk_09.18.2014_FW Application to Reopen - Simon P CORDELL (02TJJ 18/09/2014 / **Page Numbers:** 213,214,215 **1** • **The Enfield Gov / Email's Issue:** 360. Craig Adams - RE_ 00-COSX14MT07-ID_74_	**18/09/2014**	17:008:00	**X3** 213,214,215

	Open Attach Documents / **Page Numbers:** 971,972 Broadsure Insurance / KGM Policy / Lloyds Bank! **2** • **The Enfield Gov / Email's Issue:** 361. Brown-W, Paul et ta _Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 / **Page Numbers:** 973 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **3** • **The Enfield Gov / Email's Issue:** 362. Brown-W, Pauletta _FW_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 / **Page Numbers:** 974,975 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ			

31.
Additional Email Attachments & Emails / Issue:
1. 31
pauletta.brown-w@hmcts.gsi.gov.uk_09.18.2014_FW Application to Reopen - Simon P CORDELL (02TJJ 18/09/2014
/ **Page Numbers:** 213,214,215
--
213,
From: Brown-W, Pauletta
pauletta.brown-w@hmcts.gsi.gov.uk
Sent: 18 September 2014 17:08
To: lorraine32@blueyonder.co.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: HMCTS - Application to Def giving new Re-opening date - S CORDELL.doc

- For your information, please find letter attached

Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk
***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No:0870 324 0299*

"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."

From: Brown-W, Pauletta
Sent: 18 September 2014 16:09
To: lorraine32@blueyonder.co.uk
RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Dear Sirs,

- Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm.
- Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.

Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk
***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No:0870 324 0299*
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."
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214,
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215,
FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->HMCTS – Application to Def giving new Re-opening date - S CORDELL.doc
September 19,
HM Courts & Tribunals Service
2014
Mr Simon Cordell
109 Burncroft Avenue Enfield Middlesex EN3 7JQ

Lavender Hill Magistrates' Court
176a Lavender Hill Battersea London SW11 1JU
DX 58559 Clapham Junction
T 0207 805 1497 F 0207 805 1437
gl-swesternmcenq@hmcts.gsi.gov.uk
www.justice.aov.uk
Cluster Manager:
Jan Hartnett
Courts in the SW Group:
Lavender Hill Magistrates' Court Wimbledon Magistrates' & Youth Court
Dear Mr Cordell
Our ref: 1402437891
Re: Re-opening Summons Hearing

- With reference to your recent court hearing, the matter has been listed for: -
- **Tuesday, 30th September 2014 at 2 pm** at Lavender Hill Magistrates' Court,
- 176A Lavender Hill, Battersea, London SW11 1JU
- Your case may be dealt with on that day, or and a new date of hearing will be set for your case to be heard. If you have any queries, please contact the Admin Centre at Lavender Hill. It is in your best interest to attend this hearing.

Yours faithfully,
P Brow
P Brown
Admin Officer
Lavender Hill Admin Centre

1
The Enfield Gov / Email's Issue:
360. Craig Adams - RE_ 00-COSX14MT07-ID_74_ Open Attach Documents
/ Page Numbers: 971,972,
From: Craig Adams [craigadams@broadsuredirect.com]
Sent: 18 September **2014** 15:04
To: 'Lorraine Cordell'
Subject: RE: 00-COSX14MT07-ID<74> Open Attach Documents
Importanc**e:** High
Hi Lorraine,

- The Policy is due to be cancelled today at 17.00 hrs.
- The insurance company have advised the following
- They are awaiting Counterpart license with issue number 21
- The proof of trade is unacceptable, as it needs to be in Simon's name,
- I can adjust the policy show the trading name, but it means that Simon will have to trade under that name.
- Obviously, the license is an issue as the Photo card is issue 21 and the counterpart copy,
- we have had issue 19a (this means that two licenses have been issued since the copy we have received)
- I have been trying to ring you so we can get this rectified but have just been told you are not answering you phone as you are ill.
- If the counterpart is not received by 17.00 hrs then the policy will be cancelled by the insurers, and we have no control over this.

Regards
Craig Adams Broadsure Direct

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 17 September **2014** 15:10
To: 'Craig Adams'
Subject: RE: 00-COSX14MT07-ID<74> Open Attach Documents
Hello

- I have sent over 2 emails to Martin Jerkins with all the documents that was needed as far as I am aware can you let me know what documents you are talking about please.

Regards
Lorraine

From: Craig Adams [**Mail To:** craigadams@broadsuredirect.com]
Sent: 17 September **2014** 13:47
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT07-ID<74> Open Attach Documents

- Hi there Please contact our office as a matter of urgency regarding the outstanding documents.

972,
Kind Regards Craig Adams
cid: image001.png@01CEF276.
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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2
The Enfield Gov / Email's Issue:
361. Brown-W, Pauletta _Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
/ Page Numbers: 973,
From: Brown W
Pauletta [pauletta.brownw@hmcts.gsi.gov.uk]
Sent: 18 September **2014** 16:09
To: 'lorraine32@blueyonder.co.uk'; RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen Simon
P CORDELL (02TJJ63181495 LAH) 1401009802
Dear Sirs,

- Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm.
- Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.

Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |
E: Pauletta.BrownW@hmcts.gsi.gov.uk
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No: 0870 324 0299*
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purposes.

3
The Enfield Gov / Email's Issue:
362. **Brown-W, Pauletta _**FW_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
/ Page Numbers: 974,975,
From: Brown W,
Pauletta [pauletta.brownw@hmcts.gsi.gov.uk]
Sent: 18 September **2014** 17:08
To: 'lorraine32@blueyonder.co.uk'
Subject: FW: Application to Reopen Simon
P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: HMCTS Application to Def giving new Reopening date S CORDELL.doc

- For your information, please find letter attached

Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |
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*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No: 0870 324 0299*
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From: Brown W Pauletta
Sent: 18 September **2014** 16:09
To: 'lorraine32@blueyonder.co.uk'; RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit

Subject: Application to Reopen Simon
P CORDELL (02TJJ63181495 LAH) 1401009802
Dear Sirs,
Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm. Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.
Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437
DX 58559 Clapham Junction |
E: Pauletta.iy7u84 W@hmcts.gsi.gov.uk
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No: 0870 324 0299*
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975,
mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

	2 • **The Enfield Gov / Email's Issue:** 363. Craig Adams - RE_ REF_ 00-COSX14MT07-ID_74_ Open Attach Documents / **Page Numbers:** 976 Broadsure Insurance / KGM Policy / Lloyds Bank!	**19/09/2014**		

2
The Enfield Gov / Email's Issue:
363. Craig Adams - RE_ REF_ 00-COSX14MT07-ID_74_ Open Attach Documents
/ Page Numbers: 976,
From: Craig Adams [craigadams@broadsuredirect.com]
Sent: 19 September **2014** 10:28
To: 'Lorraine Cordell'

Subject: RE: REF: 00-COSX14MT07-ID<74> Open Attach Documents

Hi Lorraine

- We have managed to stop the cancelation on the policy can you please contact our office when you are feeling better to run through the details

Thank you,

Craig Adams,

From: Craig Adams [**Mail To:** craigadams@broadsuredirect.com]
Sent: 17 September **2014** 13:47
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-GDSX14MT07-ID<74> Open Attach Documents

Hi there

Please contact our office as a matter of urgency regarding the outstanding documents.

Kind Regards

Craig Adams
cid: image001.png@01CEF276.
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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		20/09/2014		
		21/09/2014		
		22/09/2014		
		23/09/2014		
		24/09/2014		
		25/09/2014		
		26/09/2014		
		27/09/2014		
		28/09/2014		
		29/09/2014		
	32. • **Additional Email Attachments & Emails / Issue:** 1. 32	**30/09/2014**	13:29:00	X14 216 217,218,219,220 221,222,223,224 225,226,227,228

	lorraine32@blueyonder.co.uk_09.30.2014_FW Application to Reopen - Simon P CORDELL (02TJJ 30/09/2014 / **Page Numbers:** 216 217,218,219,220,221,222 223,224,225,226,227,228 229 **2** • **The Enfield Gov / Email's Issue:** 349. Lorraine Cordell _Re_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 / **Page Numbers:** 977,978 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **3** • **The Enfield Gov / Email's Issue:** 364. GL-SWESTERNMCENQ_RE_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 / **Page Numbers:** 979 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **4** • **The Enfield Gov / Email's Issue:** 365. Lorraine Cordell _Fwd._ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802_ (1) / **Page Numbers:** 980,981 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **5** • **The Enfield Gov / Email's Issue:** 366. Lorraine Cordell _Re_ Simon Cordell_ (19) / **Page Numbers:** 982 Broadsure Insurance / KGM Policy / Lloyds Bank! **6** • **The Enfield Gov / Email's Issue:** 348. Lorraine Cordell _Fwd._ Application to Reopen - Simon P CORDELL			229,

	(02TJJ63181495 LAH) 1401009802 / **Page Numbers:** 957,958 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ			
2.	**33.** • **Additional Email Attachments & Emails / Issue:** 1. 33 lorraine32@blueyonder.co.uk_09.30.2014_FW Application to Reopen - Simon P CORDELL (02TJJ_001 30/09/2014 / **Page Numbers:** 230,231,232,233,234 235,236,237,238,239,240 241,242,243	**30/09/2014**	13:22:00	X14 230,231,232 233,234,235,236 237,238,239,240 241,242,243,
3.	**34.** • **Additional Email Attachments & Emails / Issue:** 1. 34. lorraine32@blueyonder.co.uk_09.30.2014_RE Application to Reopen - Simon P CORDELL (02TJJ 30/09/2014 / **Page Numbers:** 244,245,246 247,248,249,250,251,252 253,254,255,256,257,258	**30/09/2014**	12:47:00	X14 244 245,246,247,248 249,250,251,252 253,254,255,256 257,258,

32.
Additional Email Attachments & Emails / Issue:
1. 32
lorraine32@blueyonder.co.uk_09.30.2014_FW Application to Reopen - Simon P CORDELL (02TJJ
30/09/2014
/ **Page Numbers:** 216
217,218,219,220,221,222
223,224,225,226,227,228
229
--
216,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 30 September 2014 13:29
To: mandy.skinner@hmcts.gsi.gov.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments:

S Cordell Cert._ GE_ 2013-2014.pdf
Lorraine Cordell_ FW_ RE_ CX52JRZ.pdf
Lorraine Cordell_ FW_ RE_ Simon Cordell.pdf
Lorraine Cordell_ RE_ [1] RE_ Simon Cordell.pdf
Lorraine Cordell_ RE_ REF_ 00-COSX14MT04-ID_42_ Urgent.pdf
Lorraine Cordell_ RE_ Simon Cordell.pdf
Lorraine Cordell_ RE_ Simon Cordell-01.pdf
Forwarded re phone call

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 30 September 2014 12:47
To: 'Brown-W, Pauletta'
Subject: RE: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.
- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
- Please can this email be passed to the judge to show why my son cannot attend court today.
- In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.
- Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.
- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown-W, Pauletta
mailto: pauletta.brown-w@hmcts.gsi.gov.uk
Sent: 18 September 2014 17:08
To: lorraine32@blueyonder.co.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

- For your information, please find letter attached

Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk
***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No:0870 324 0299*
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."
217,

From: Brown-W, Pauletta
Sent: 18 September 2014 16:09

To: lorraine32@blueyonder.co.uk
RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

Dear Sirs,

- Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm.
- Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.

Thank you.

Regards

P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk

***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No:0870 324 0299*

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The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

218,

KGM
MOTOR INSURANCE
Member of Canopies Group
Certificate of Molo; insurance

Name of Policy holder Mr SIMON CORDELL
Policy Number: MT3574694
Registration Number of the Vehicle: Any motor vehicle the property of the Insured or in their custody or control
Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law: 0:01 23 February 2013

	Expiry Time and Date of the Insurance: 23:59 22 February 2014

219,

FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine CX52JRZ.pdf

From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 22 November 2013 17:20
To: martinjenkin@broadsuredirect.com
Subject: FW: **RE:** CX52JRZ

Hello Martin

- Please see the below email that I have been told by the police to contract Charlton Car Pound as when any vehicle is impounded, they do a check and list all the items in the vehicle.
- I am hoping to get a reply to my email on how to go about getting the list shortly.

Simon

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 22 November 2013 17:14
To: vrescharlton@met.police.uk
Subject: RE: CX52JRZ

To Whom It May Concern:

- I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the **14/11/2013** tickets No: 01/ J63181495
- I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.
- I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.
- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/32f56c08883d4e0098c6f6f8b77...
11/09/2014

220,

FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine Cordell Son Cordell.pdf

From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 25 November 2013 10:06
To: martinjenkin@broadsuredirect.com
Subject: FW: **RE:** Simon Cordell

Hello Martin

- I have spent all weekend trying to get hold of the Charlton Car Pound as that is where the police have said there will hold a list of what was in the van.
- The police have told me that the compound has to make a list of every vehicle that is impounded so it covers them also so they will have a list.
- I have sent 2 emails over the weekend which I do know they have read as I had tracking on them.

- I have spoken to Kelly today and she has asked me to make sure you have the information for the compound and can you pass it over to her asap. Also, can you find out from Kelly Tiller if Simon will be covered after 12.00 today while she gets hold of the compound please and let us know as soon as possible.
- Emails for the compound
- charltondocuments@met.police.uk
- vrescharlton@met.police.uk

Address and ticket number

Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY
on the **14/11/2013**
tickets No: 01/ J63181495
Charlton Car Pound 0208284866

- I telephone number that I can find.
- Van Reg CX52JRZ and the date was taken in was the **14/11/2013**
- I have also been speaking to Sally Browne, duty inspector at Lambeth police station, I spoken to her on the **22/11/2013** and the **23/11/2013** when she called me back. I was told that due to this going to court the police would not be able to talk to us and that they will not be back on duty till the end of this week, and they will be doing night shaft.
- CAD 7548/22Nov13 and also CAD 10164/22Nov13 these are the 2 CAD numbers for me asking to speak to the inspector Silly Browne.
- Please see the read receipts below for the emails I sent over to the compound Your message

To: Austin PAUL R - Services
Subject: RE: CX52JRZ
Sent: Friday, November 22, 2013, 5:14:12 PM

- (UTC) Dublin, Edinburgh, Lisbon, London was read on Saturday, November 23, 2013, 4:41:48 AM (UTC) Dublin, Edinburgh, Lisbon, London.

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Find us at:

Your message

To: Guy Rob - CC Services
Subject: FW: **RE:** CX52JRZ
Sent: Sunday, November 24, 2013, 1:32:58 PM

- (UTC) Dublin, Edinburgh, Lisbon, London was read on Sunday, November 24, 2013, 5:01:36 PM (UTC) Dublin, Edinburgh, Lisbon, London.

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From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 24 November 2013 13:33
To: charltondocuments@met.police.uk
Subject: FW: **RE:** CX52JRZ
Hello

- Can anyone please tell me how I can deal with this issue below Many Thanks

file:///C:/Users/Alienware_PC/AppData/Local/Temp/892c09e27c074f97a8c9258c5a8...
11/09/2014
222,
Page 445 of 3
Simon Cordell

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 22 November 2013 17:14
To: vrescharlton@met.police.uk
Subject: RE: CX52JRZ
To Whom It May Concern:

- I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the **14/11/2013** tickets No: 01/ J63181495
- I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there.
- I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.
- Or if my insurance company emails you can you give them a list.

Many Thanks
Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/892c09e27c074f97a8c9258c5a8...
11/09/2014
223,
FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine Cordell Cordell.pdf

From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 22 November 2013 16:50
To: 'Martin Jenkin'
Subject: RE: [1] **RE:** Simon Cordell
Hello Martin

- Kelly from KGM has just called and said that they will keep the cover till Monday at 12.00 for us to have time to get information from the police that there was in fact no tools in the van.
- Simon has already been on the phone to the police and been told to contract the compound 6the van was taken to as they have to check every vehicle that is taken there,
- he is at this time on the phone to the compound in order to try and get the information that KGM needs.
- The Compound it was taken to is

Charlton vehicle pound
8 Bramshot Avenue,
Charlton,
London,
SE7 7HY
Simon

From: Martin Jenkin **mailto:** martinjenkin@broadsuredirect.com
Sent: 22 November 2013 15:50
To: 'Lorraine Cordell'
Subject: RE: [1] **RE:** Simon Cordell
Hi Lorraine,

- Please find response from your insurers
- I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately, we have no other opportunity but to continue with the cancellation of the policy.
- Unfortunately, the policy will cease as of tomorrow as per the letter from KGM.
- The only way to stop this is to either get the Police officer to contact KGM or to get a signed statement from
- him before 1700hrs today.

Regards
Martin

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 22 November 2013 15:15
To: martinjenkin@broadsuredirect.com
Subject: RE: RE: Simon Cordell
Hello Martin

- I made a mistake on the date that KGM said they were going to close my insurance policy it's the **23/11/2013**
- So, I will need to know today if I will still be insured as from **23/11/2013** until this matter is sorted.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 22 November 2013 14:24
To: martinjenkin@broadsuredirect.com
Subject: RE: RE: Simon Cordell
Hello Martin
file:///C:/Users/Alienware_PC/AppData/Local/Temp/e8f014d0038a430ebb045cc2ec9...
11/09/2014

224,

Page 447 of 3

- After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for.
- I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this.
- As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley, I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not.
- Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything.
- To be found guilty it would have to be done in front of a judge.
- Also, Martin as you said on the phone today when you in fact talked to the police on that day not once did, they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof, they would have said to you that my van was full of things which is not the case.
- I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the **27/11/2013** as the letter says that KGM have sent me.
- And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken.
- As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only.
- Also, as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done their job and put them on the database so they are at fault not the police.
- You said to me today that KGM are looking into this as they are on the database and it should show up to the police that I am in fact insured.
- This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police, I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started.
- Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized.
- As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the number of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured.
- I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.

From: Lorraine Cordell [**mailto:** lorraine32@bluevonder.co.uk
Sent: 15 November 2013 13:57
To: martinjenkin@broadsuredirect.com
Subject: FW: **RE:** Simon Cordell

Hi Martin

- Can you let me know by email if I am going to still have insurance as from the **27/11/2013**
- please,
- I got a letter saying my insurance will be closed from the **27/11/2013,** and I cannot see the reason for this as I have done nothing wrong.

Many Thanks
Simon Cordell

From: Lorraine Cordell [**mailto:** lorraine32@bluevonder.co.uk
Sent: 15 November 2013 13:57
To: martinjenkin@broadsuredirect.com
Subject: FW: **RE:** Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/e8f014d0038a430ebb045cc2ec9...
11/09/2014
225,
Page 448 of 3
Dear martin

- After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.

Simon

From: Lorraine Cordell
mailto: lorraine32@bluevonder.co.uk
Sent: 15 November 2013 13:07
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Dear Martin

- Today the **15/11/13** I made a call to be able to speak to you with regard to what happened yesterday the **14/11/2013** with the police.
- I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy.
- Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours.
- I drove down for my meeting and got there at around 13.00 hours there were some police at the roadside doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting.
- The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act.
- I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there.
- I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there.
- While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to.
- The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van.
- But the police officer was still unhappy.
- He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured.
- I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound.
- I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.

- Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.

Yours sincerely
Mr Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/e8f014d0038a430ebb045cc2ec9...
11/09/2014
226,
FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine Cordell_ RE_ REF_ 42_ Urgent.pdf

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 25 November 2013 17:12
To: 'Vicky Beale'
Subject: RE: REF: 00-COSX14MT04-ID<42> Urgent
Hello Vicky Beale

- After the call I made to yourself about the email you sent me
- I will go to the compound in the morning
- due to the time now
- I would not get there, till very late due to the tariff
- and by the time I got there I do not believe Kelly Tiller would still be working
- so, I will go in the morning
- and when I get there,
- I will call Kelly.

Many Thanks
Simon Cordell

From: Vicky Beale **mailto:** vickybeale@broadsuredirect.com
Sent: 25 November 2013 16:10
To: lorraine32@blueyonder.co.uk
Subject: FW: **REF:** 00-COSX14MT04-ID<42> Urgent
Importance: High
Kind Regards,
Vicky Beale
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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From: Vicky Beale **mailto:** vickybeale@broadsuredirect.com
Sent: 25 November 2013 15:53
To: lorriane32@blueyonder.co.uk
Subject: REF: 00-COSX14MT04-ID<42> Urgent
Importance: High
Good Afternoon,

file:///C:/Users/Alienware_PC/AppData/Local/Temp/2b3bc59100854683a73894b080...
11/09/2014
227,
Page 2 of 2

- Can you please ask Simon to contact me urgently?
- as we need him to go to the compound and when he is there to contact Kelly at KGM on 02085301811,
- if he can't do this that we need a report form from the compound and for him to contact 02071613500

and request a subject access request of report.
Kind Regards,
Vicky Beale
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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file:///C:/Users/Alienware_PC/AppData/Local/Temp/2b3bc59100854683a73894b080... 11/09/2014
228,
FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine Change Re Simon Cordell.pdf

From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 26 November 2013 15:46
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Attachments: Data-Protection-KGM.doc.
Kelly-Tiller-KGM.doc
Hello Martin,

- Thank you for the phone call today to tell me I was still insured.
- Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998. The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
- And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.

Many Thanks
Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/bf6c57d68b364b7a9c556779b77...
30/09/2014
229,
FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802->Lorraine Cordell-01.pdf

From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 18 December 2013 13:06
To: martinjenkin@broadsuredirect.com
Subject: RE: Simon Cordell
Hi Martin

- I have still not had a reply from KGM about the data protection or an email from them to say he is in fact still insured.
- And on the Mid database the van is still showing as not insured, due to this Simon is not driving the van as he does not want to get pulled again by the police which I don't think is right as he has in fact paid his insurance to be able to drive it if he needs to can this please be sorted out as he really does not want any more problems with getting pulled over due to it not showing up as insured.
- I also have called DVLA again about the logbook and have been told that they should be with us soon.

Many Thanks
Lorraine
Many Thanks
Lorraine

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 26 November 2013 15:46
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin,

- Thank you for the phone call today to tell me I was still insured.
- Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998. The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
- And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.

Many Thanks
Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/b809ad443dde47888749f7f2f1c... 30/09/2014
End

2
The Enfield Gov / Email's Issue:
349. Lorraine Cordell _Re_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 **/ Page Numbers:** 977,978,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 12:47
To: 'Brown W, Pauletta'
Subject: RE: Application to Reopen Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: S Cordell Cert - GE_ **20132014**.pdf;
Lorraine Cordell FW_ RE_ CX52JRZ.pdf;
Lorraine Cordell FW_ RE_ Simon Cordell.pdf;
Lorraine Cordell _RE_ [1] RE_ Simon Cordell.pdf;
Lorraine Cordell _RE_ REF_ 00COSX14MT04ID_42_ Urgent.pdf
Lorraine Cordell _RE_ Simon Cordell.pdf
Lorraine Cordell _RE_ Simon Cordell01.pdf
Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.

- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
- Please can this email be passed to the judge to show why my son cannot attend court today.
- In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.
- Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.
- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown-W, Pauletta
mailto: pauletta.brown-w@hmcts.gsi.gov.uk
Sent: 18 September 2014 17:08
To: lorraine32@blueyonder.co.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

- For your information, please find letter attached

Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk
***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No:0870 324 0299*
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."

From: Brown W, Pauletta
Sent: 18 September **2014** 16:09
To: 'lorraine32@blueyonder.co.uk
RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen Simon P CORDELL (02TJJ63181495 LAH) 1401009802
978,

Dear Sirs,

- Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm.
- Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.
- Thank you.

Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
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3
The Enfield Gov / Email's Issue:
364. GL-SWESTERNMCENQ_RE_ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
/ Page Numbers: 979,
From: GL-SWESTERNMCENQ [swglondonmc@hmcts.gsi.gov.uk]
Sent: 30 September **2014** 13:22
To: Lorraine Cordell
Subject: RE: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

- Thank you for your email which has been passed to our correspondence team please be aware it may have to be referred to our Legal Team and we will respond to you as soon as possible.

Polite Request: There is no need to send your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

4
The Enfield Gov / Email's Issue:
365. Lorraine Cordell _Fwd._ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802_ (1)
/ Page Numbers: 980,981,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 13:22
To: 'swglondonmc@hmcts.gsi.gov.uk'

Subject: FW: Application to Reopen Simon
P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: S Cordell Cert.GE_ **20132014**.pdf
Lorraine Cordell _ FW_ RE_ CX52JRZ.pdf;
Lorraine Cordell _ FW_ RE_ Simon Cordell.pdf
Lorraine Cordell _RE_ [1] RE_ Simon Cordell.pdf;
Lorraine Cordell _ RE_ REF_ 00COSX14MT04ID_42_ Urgent.pdf
Lorraine Cordell _RE_ SimonCordell.pdf;
Lorraine Cordell _RE_ Simon Cordell01.pdf
Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.
- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
- Please can this email be passed to the judge to show why my son cannot attend court today.
- In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.
- Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.
- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown W, Pauletta [**Mail To:** pauletta.brownw@hmcts.gsi.gov.uk]
Sent: 18 September **2014** 17:08
To: 'lorraine32@blueyonder.co.uk'
Subject: FW: Application to Reopen Simon P CORDELL (02TJJ63181495 LAH) 1401009802
For your information, please find letter attached
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437
DX 58559 Clapham Junction |
E: Pauletta.BrownW@hmcts.gsi.gov.uk
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No:0870 324 0299*
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."
From:
981,
Dear Sirs,

- Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm.
- Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend.

Thank you.
Regards

P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437
DX 58559 Clapham Junction |
E: Pauletta.BrownW@hmcts.gsi.gov.uk
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purposes.

5
The Enfield Gov / Email's Issue:
366. Lorraine Cordell _Re_ Simon Cordell_ (19)
/ Page Numbers: 982,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that **the full amount would need to be paid to keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the 26/09/**2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

6

The Enfield Gov / Email's Issue:

348. Lorraine Cordell _Fwd._ Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802 **/ Page Numbers:** 957,958,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 13:29
To: 'mandy.skinner@hmcts.gsi.gov.uk'
Subject: FW: Application to Reopen Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: S Cordell Cert.GE_ **20132014**.pdf; Lorraine Cordell _RE_ CX52JRZ.pdf; Lorraine Cordell _RE_ Simon Cordell.pdf; Lorraine Cordell _RE_ [1] RE_ Simon Cordell.pdf; Lorraine Cordell _RE_ REF_ 00COSX14MT04ID_42_ Urgent.pdf Lorraine Cordell _RE_ SimonCordell.pdf; Lorraine Cordell _RE_ Simon Cordell01.pdf
Forwarded re phone call

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 12:47
To: 'Brown W, Pauletta'
Subject: RE: Application to Reopen Simon P CORDELL (02TJJ63181495 LAH) 1401009802

Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.
- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
- Please can this email be passed to the judge to show why my son cannot attend court today.
- In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.
- Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.
- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown W Pauletta [**Mail To:** pauletta.brownw@hmcts.gsi.gov.uk]
Sent: 18 September **2014** 17:08
To: 'lorraine32@blueyonder.co.uk'
Subject: FW: Application to Reopen Simon **P** CORDELL (02TJJ63181495 LAH) 1401009802

For your information, please find letter attached
Pauletta Brown | Admin Officer | HMCTS |

176a Lavender, Battersea, London SW11 1JU
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |
E: Paul et ta.Brown W @hmcts.gsi.gov.uk
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No:0870 324 0299*
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means."
958,

From: Brown W,
Pauletta
Sent: 18 September **2014** 16:09
To: 'lorraine32@blueyonder.co.uk
RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen Simon
S. P CORDELL (02TJJ63181495 LAH) 1401009802
Dear Sirs,
Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm. Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend. Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 | F: 020 7805 1437 | DX 58559 Clapham Junction |
E: Pauletta.BrownW@hmcts.gsi.gov.uk
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33.
Additional Email Attachments & Emails / Issue:
1. 33
lorraine32@blueyonder.co.uk_09.30.2014_FW Application to Reopen - Simon P CORDELL (02TJJ_001
30/09/2014
/ **Page Numbers:** 230,231,232,233,234
235,236,237,238,239,240

241,242,243
--
230,
From: Lorraine Cordell lorraine32@blueyonder.co.uk
Sent: 30 September 2014 13:22
To: swglondonmc@hmcts.gsi.gov.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments: S Cordell Cert._GE_2013-2014.pdf.
Lorraine Cordell_ FW RE CX52JRZ.pdf.
Lorraine Cordell_ FW RE_SimonCordell.pdf.
Lorraine Cordell_ RE [1] RE_ Simon Cordell.pdf.
Lorraine Cordell_ RE REF_ 00-COSX14MT04-ID_42_ Urgent.pdf.
Lorraine Cordell_ RE Simon Cordell.pdf.
Lorraine Cordell_ RE Simon Cordell-01.pdf
Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.
- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
- Please can this email be passed to the judge to show why my son cannot attend court today.
- In addition, please show the judge my son's insurance documents and all the emails that went back and forward to the insurance company.
- Can you please ask the Officer that checks the documents to call KGM which will show he was insured and ask him to talk to Kelly Tiller who direct number is in the emails.
- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown-W, Pauletta **mailto:** pauletta.brown-w@hmcts.gsi.gov.uk
Sent: 18 September 2014 17:08
To: lorraine32@blueyonder.co.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
For your information, please find letter attached
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467
F: 020 7805 1437 |
DX 58559 Clapham Junction |
E: Pauletta.Brown-W@hmcts.gsi.gov.uk
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From: Brown-W, Pauletta
Sent: 18 September 2014 16:09
To: lorraine32@blueyonder.co.uk

RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
231,
Dear Sirs,
Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm. Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend. Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 |
F: 020 7805 1437 |
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232,
KGM
MOTOR INSURANCE
Member of Canopies Group
Certificate of Molo; insurance
Name of Policy holder Mr SIMON CORDELL
Policy Number: MT3574694
Registration Number of the Vehicle: Any motor vehicle the property of the Insured or in their custody or control
Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law: 0:01 23 February 2013
Expiry Time and Date of the Insurance: 23:59 22 February 2014
--
233,234,235,236,237,238,239,240,241,242,243,

34.

Additional Email Attachments & Emails / Issue:
1. 34.
lorraine32@blueyonder.co.uk_09.30.2014_RE Application to Reopen - Simon P CORDELL (02TJJ
30/09/2014
/ **Page Numbers:** 244,245,246
247,248,249,250,251,252
253,254,255,256,257,258
--
244,
Dear Miss Brown

- My son was due to attend court today at 2pm but he is very unwell as I said on the phone to you his Nan has just died and he also has crohn's disease and depression, due to his Nan passing away this has made his crohn's disease come on very bad.
- We have tried to leave today to come to the court and had to turn round due to my son needing to change his things again.
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- Can you please get back to me with an update to this matter and if the judge will set a new date or deal with this matter today as he will have all the documents needed to show my son was in fact insured.

Regards
Lorraine Cordell

From: Brown-W, Pauletta
mailto: pauletta.brown-w@hmcts.gsi.gov.uk
Sent: 18 September 2014 17:08
To: lorraine32@blueyonder.co.uk
Subject: FW: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
For your information, please find letter attached
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 |
F: 020 7805 1437 |
DX 58559 Clapham Junction |
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To: lorraine32@blueyonder.co.uk
RichmondSouthProsecutions@met.police.uk
Cc: LCCC Compliance Unit; LCCC Enforcement Unit
Subject: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 30 September 2014 12:47
To: 'Brown-W, Pauletta'
Subject: RE: Application to Reopen - Simon P CORDELL (02TJJ63181495 LAH) 1401009802
Attachments:
S Cordell Cert._ GE_ 2013-2014.pdf.
Lorraine Cordell_ FW_ RE_ CX52JRZ.pdf
Lorraine Cordell_ FW_ RE_ Simon Cordell.pdf.
Lorraine Cordell_ RE_ [1] RE_ Simon Cordell.pdf.
Lorraine Cordell_ RE_ REF_ 00-COSX14MT04-ID_42_ Urgent.pdf.
Lorraine Cordell_ RE_ Simon Cordell.pdf.
Lorraine Cordell_ RE_ Simon Cordell-01.pdf
245,
Dear Sirs,
Please note that the above case has been relisted for a reopening hearing on the 30th instant at Lavender Hill Magistrates Court, courtroom 1 at 2 pm. Therefore, please be good enough to have your file in court and can the LCCC please put this matter on hold until after the hearing, when the Defendant will attend. Thank you.
Regards
P Brown
Pauletta Brown | Admin Officer | HMCTS |
176a Lavender Hill, Battersea, London SW11 1JU
T: 020 7805 1467 |
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E: Pauletta.Brown-W@hmcts.gsi.gov.uk
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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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246,
KGM
MOTOR INSURANCE
Member of Canopies Group
Certificate of Molo; insurance
Name of Policy holder Mr SIMON CORDELL
Policy Number: MT3574694

Registration Number of the Vehicle: Any motor vehicle the property of the Insured or in their custody or control
Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law: 0:01 23 February 2013
Expiry Time and Date of the Insurance: 23:59 22 February 2014
--
247,248,249,250,251,252,253,254,255,256,257,258,

Simulation October 2014 (Click here to go back to the Index)

October 2014

Dates	Incidents			
	3 • **The Enfield Gov / Email's Issue:** 367. Lorraine Cordell _Re_ Simon Cordell_ (18) / **Page Numbers:** 1001 Broadsure Insurance / KGM Policy / Lloyds Bank! **4** • **The Enfield Gov / Email's Issue:** 368. Martin Jenkin _RE_ Simon Cordell / **Page Numbers:** 1002,1003 Broadsure Insurance / KGM Policy / Lloyds Bank!	**01/10/2014**		

3
The Enfield Gov / Email's Issue:
367. Lorraine Cordell _Re_ Simon Cordell_ (18)
/ Page Numbers: 1001,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call?
- you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that **the full amount would need to be paid to keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

4
The Enfield Gov / Email's Issue:
368. Martin Jenkin _RE_ Simon Cordell
/ Page Numbers: 1002,1003,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly
- Regards

Martin Jenkin DDI 01843 598744
t: 01843 594477 f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488.
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 01 October **2014** 15:35

To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to

1003,

- **keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

	2 • **The Enfield Gov / Email's Issue:** 369. Lorraine Cordell _Re_ Simon Cordell_ (17) / **Page Numbers:** 1004,1005 Broadsure Insurance / KGM Policy / Lloyds Bank!	**02/10/2014**		

2
The Enfield Gov / Email's Issue:
369. Lorraine Cordell _Re_ Simon Cordell_ (17)
/ Page Numbers: 1004,1005,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 02 October **2014** 09:32
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Thank you

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly Regards

Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC.
(t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

1005,
Regards
Lorraine

From: Lorraine Cordell **Mail To:** lorraine32@bluevonder.co.uk
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to **keep the insurance in place or 2 payments at £700** to keep it in place.

- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

		03/10/2014		
		04/10/2014		
		05/10/2014		
		06/10/2014		
	3 • **The Enfield Gov / Email's Issue:** 370. Lorraine Cordell _Re_ Simon Cordell_ (16) / **Page Numbers:** 1008,1009 Broadsure Insurance / KGM Policy / Lloyds Bank! **4** • **The Enfield Gov / Email's Issue:** 371. Martin Jenkin _RE_ Simon Cordell_ (1) / **Page Numbers:** 1010,1011,1012 Broadsure Insurance / KGM Policy / Lloyds Bank! **5** • **The Enfield Gov / Email's Issue:** 372. Lorraine Cordell _Re_ Simon Cordell_ (15) / **Page Numbers:** 1013,1014,1015 Broadsure Insurance / KGM Policy / Lloyds Bank!	**07/10/2014**		

3
The Enfield Gov / Email's Issue:
370. Lorraine Cordell _Re_ Simon Cordell_ (16)
/ Page Numbers: 1008,1009,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:03
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Is there any news about the payment yet?

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly

Regards
Martin Jenkin DDI 01843 598744
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488.
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

1009,
Regards
Lorraine

From: Lorraine Cordell **Mail To:** lorraine32@blueyonder.co.uk
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to **keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

4
The Enfield Gov / Email's Issue:
371. Martin Jenkin _RE_ Simon Cordell_ (1)
/ Page Numbers: 1010,1011,1012,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 07 October **2014** 18:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

- Could you confirm the bank details and I will reset the direct debit up?
- Once set up I will confirm the payment dates and we need to make sure the payment goes through

Regards
Martin Jenkin DDI 01843 598744
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488.
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:03
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin
Is there any news about the payment yet?
Regards

Lorraine

From: Martin Jenkin **Mail To:** martinienkin@broadsuredirect.com
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly

1011,
Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC. (
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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From: Lorraine Cordell **Mail To:** lorraine32@bluevonder.co.uk
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine

From: Lorraine Cordell **Mail To:** lorraine32@bluevonder.co.uk
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to **keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
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- So, for ages we never had any documents so did not know when any payments were due.

- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.

1012,

- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

5
The Enfield Gov / Email's Issue:
372. Lorraine Cordell _Re_ Simon Cordell_ (15)
/ Page Numbers: 1013,1014,1015,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:44
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- I will get them over to you tomorrow as Simon is not here ATM,
- I will also make a payment over the phone if that is ok with you.

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 07 October **2014** 18:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

- Could you confirm the bank details and I will reset the direct debit up?
- Once set up I will confirm the payment dates and we need to make sure the payment goes through

Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC. (
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:03

To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Is there any news about the payment yet?

Regards
1014,
Lorraine

From: Martin Jenkin **Mail To:** martinienkin@broadsuredirect.com
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly

Regards
Martin Jenkin DDI 01843 598744
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Telephone number: 01843 594477
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From: Lorraine Cordell **Mail To:** lorraine32@bluevonder.co.uk
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday **30/09/2014** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine
From: Lorraine Cordell
Mail To: lorraine32@bluevonder.co.uk
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
1015,
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to **keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

	35. • **Additional Email Attachments & Emails / Issue:** 1. 35 lorraine32@blueyonder.co.uk_10.08.2014_RE RE urgent Simon CORDELL 011401596899 08/10/2014 / **Page Numbers:** 259,260,261 **5** • **The Enfield Gov / Email's Issue:** 373. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899_ (2) / **Page Numbers:** 1024 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014 **6** • **The Enfield Gov / Email's Issue:** 374. Lorraine Cordell _Re _ urgent Simon CORDELL 011401596899 / **Page Numbers:** 1025,1026,1027 Broadsure Insurance / KGM Policy / Lloyds Bank! Driving - Case No – 011401596899 - On 01/01/2014	**08/10/2014**	18:24:00	**X4** 259,260,261

35.

Additional Email Attachments & Emails / Issue:

1. 35
lorraine32@blueyonder.co.uk_10.08.2014_RE RE urgent Simon CORDELL 011401596899
08/10/2014
/ **Page Numbers:** 259,260,261
--
259,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 08 October 2014 18:24
To: 'gl-brentmcenq@hmcts.gsi.gov.uk'
Subject: RE: RE: urgent Simon CORDELL 011401596899
Attachments: S Cordell Cert_ GE_ 2013-2014.pdf

Dear sir or Madam

- I am writing this email due to the reply dated the **01/10/2014** I got in the post on **06/10/2014** about the email I sent to you on the **12/09/2014**
- please see below email dated **12/09/2014**.

HM Courts & Tribunals Service

North West Administration Centre
Willesden Magistrates Court
448 High Road
London
NW10 2DZ

DX 110850 Willesden 2
T 020 8 955 0555
F 0870 324 0240
E gl-brentmceng@hmcts.gsi.gov.uk

www.justice.gov.uk

Mr Simon Paul Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ

OUR REF: 1401596899

Date: 01/10/2014

Dear Mr Cordell

Offence of used a motor vehicle without insurance on 01/01/2014
Date of conviction 28/07/2014

Thank you for your email received on 12/09/2014. You state you did not know about the court hearing until after the court had started to hear the case. You may be able to make a statutory declaration that you were unaware of court proceedings.

You have **21 days** from the date on which you became aware of the case to make a declaration. If the court decides that it was not reasonable to expect you to make the declaration within this period, it may accept a late declaration made out of time.

You can make a declaration at your local magistrates' court and must attend in person to make the declaration. It can not be done in your absence.

If you make a declaration which you know or believe to be untrue, you could be convicted of perjury, a criminal offence punished with imprisonment of up to two years. Any financial impositions and penalty points remain valid and enforcement of financial impositions will continue until a declaration has been made.

Following the making of a declaration, the prosecution may decide to restart proceedings and the summons may be reissued. You could be given another court date when the matter will be heard.

Yours sincerely,

N Williams-Burton
Administration Officer

End of Picture!

- Above is a picture of the reply where you say I have 21 days to file a statutory declaration due to me being unaware of the court processing.
- I did not know about this court case.
- I have been wrongfully convicted and have points on my licence, which should not be there.
- In the email dated the **12/09/2014**, I asked for my case to be listed in order that I could do the following

- Application to set aside the conviction and Re-open the case

260,

- The reason for this is because I have been wrongfully convicted as I did in fact have insurance.
- As shown in the attached file.
- Please can you list my case in court so I can put the Application to set aside the conviction, Re-open the case that I have been wrongfully convicted for.
- This matter is urgent.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- This is causing me stress.
- Can you please resolve this legal matter by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.

Regards
Simon Cordell

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 12 September 2014 15:11
To: gl-brentmcenq@hmcts.gsi.gov.uk
Subject: RE: urgent Simon CORDELL 011401596899
Dear Sir or Madam

- I have tried to call the court on a number of occasions regarding my conviction and sentence for no insurance, but the phone just rings when I press the number given to ask about this case the telephone number, I am calling is 0208 955 0555.
- I have now found out the information to the case but pressing number 7 the lady I spoke to did in fact try and put me to a manager but that also just ring then cut me off.
- So, I called back again and asked her if she could give me the information which she did.
- I am making this request to have my case listed in order that I can do the following.
- Application to set aside the conviction, Re-open the case

My name: Mr Simon Paul Cordell
DOB: 26/01/1981.
Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
Case No: 011401596899 Application to set aside the conviction: -

- On **01/01/2014** I was stopped by the police as they did not believe that I held a valid policy of insurance. Due to this being a holiday my insurance company was closed so the police could not check if I was in fact was insured, I was insured and asked the police to check there records due to the number of problems I had had with my insurance not showing on the MID database and being stopped do many times they did this and could in fact see many times but still impounded my van reg CX52 JRZ.
- After the holidays I went to the compound and had to again pay for my Van to be taken out of the compound.
- I never received any summons in relation to this matter and I only became aware that the case had been dealt with in my absence when I received a letter from the DVLA advising me that I had to send in my driving licence.

I disputed with the DVLA the points, but I was

261,

- given an ultimatum that if I did not send in my licence it would be revoked.
- The offence of no insurance was allegedly committed on **01/01/2014**.
- I had a valid policy of insurance from **23/02/2013** and this policy was valid until **22/02/2014**

- The company insuring me was KGM, and my broker was Broadsure direct I am the named policy holder, Mr. Simon Cordell and my policy number is MT3574694.
- I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- I would be grateful if you can inform DVLA that this matter and the points that have been added to my licence is being disputed so this can be put on hold as I do not see why I should suffer when I have done nothing wrong and I was insured to drive.
- This is in fact have a big effect on my life when I have done nothing wrong and would like this addressed as a matter of urgency.
- This matter is urgent.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- I am very disappointed that you have ignored all my emails.
- This is causing me stress.
- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.
- Please see attached my insurance documents for this offence in fact showing I was in fact insured.
- I await hearing from you in relation to this matter and I thank you in advance for your anticipated co-operation in this matter.

Yours faithfully
Simon Cordell

261+
KGM
MOTOR INSURANCE
Member of Canopies Group
Certificate of Molo; insurance
Name of Policy holder Mr SIMON CORDELL
Policy Number: MT3574694
Registration Number of the Vehicle: Any motor vehicle the property of the Insured or in their custody or control
Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law: 0:01 23 February 2013
Expiry Time and Date of the Insurance: 23:59 22 February 2014
End

5
The Enfield Gov / Email's Issue:
373. GL-BRENTMCENQ_RE_ urgent Simon CORDELL 011401596899_ (2)
/ Page Numbers: 1024,
From: GL-BRENTMCENQ [gl-brentmcenq@hmcts.gsi.gov.uk]
Sent: 08 October **2014** 18:24
To: Lorraine Cordell
Subject: RE: urgent Simon CORDELL 011401596899

- Thank you for e-mailing the North West and West London Magistrates' Courts Administration Centre.
- Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

6

The Enfield Gov / Email's Issue:

374. Lorraine Cordell _Re_ urgent Simon CORDELL 011401596899

/ Page Numbers: 1025,1026,1027,

- I am writing this email due to the reply dated the **01/10/2014** I got in the post on **06/10/2014** about the email I sent to you on the **12/09/2014** please see below email dated **12/09/2014.**

1026,

- Above is a picture of the reply where you say I have 21 days to file a statutory declaration due to me being unaware of the court processing.
- I did not know about this court case.
- **I have been wrongfully convicted and have points on my licence,** which should not be there.
- In the email dated the **12/09/2014,** I asked for my case to be listed in order that I could do the following

Application to set aside the conviction

- Re-open the case
- The reason for this is because I have been wrongfully convicted as I did in fact have insurance.
- As shown in the attached file.

1027,

- Broadsure direct I am the named policy holder, Mr. Simon Cordell and my policy number are **MT3574694.**I have points on my licence which I should not have.
- Can you please as a matter of urgency email me back on this matter so that I can have a date so that the conviction can be set aside, and my case heard in order that I can show the court my insurance and the PLO can make the necessary enquiries.
- I would be grateful if you can inform DVLA that this matter and the points that have been added to my licence is being disputed so this can be put on hold as I do not see why I should suffer when I have done nothing wrong and I was insured to drive.
- This is in fact have a big effect on my life when I have done nothing wrong and would like this addressed as a matter of urgency.
- This matter is urgent.
- I cannot resolve this matter until the case is listed before either a District Judge or Magistrates so I would appreciate your cooperation.
- This is causing me stress.
- Can you now please resolve this legal mater by listing the case for an application to set aside the conviction?
- I can then forward my documents to the relevant prosecuting authority.

- Please see attached my insurance documents for this offence in fact showing I was in fact insured.
- I await hearing from you in relation to this matter and I thank you in advance for your anticipated cooperation in this matter.

Yours faithfully
Simon Cordell

	1 • **The Enfield Gov / Email's Issue:** 375. Lorraine Cordell _Re_ Simon Cordell_ (14) / **Page Numbers:** 1028,1029,1030 Broadsure Insurance / KGM Policy / Lloyds Bank!	**09/10/2014**		

1
The Enfield Gov / Email's Issue:
375. Lorraine Cordell _Re_ Simon Cordell_ (14)
/ Page Numbers: 1028,1029,1030,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 09 October **2014** 15:15
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Sorry for the delay in getting the information Barclays Bank Mr Simon P Cordell
- That is the info you needed
- Can you let me know when the 1st payment will come out and how much for please and how much each payment is for and what date?

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 07 October **2014** 18:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

- Could you confirm the bank details and I will reset the direct debit up?
- Once set up I will confirm the payment dates and we need to make sure the payment goes through

Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC.
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

1029,

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:03
To: 'Martin Jenkin'
Subject: RE: Simon Cordell

Hi Martin

- Is there any news about the payment yet?

Regards
Lorraine

From: Martin Jenkin [**Mail To:** martinienkin@broadsuredirect.com
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

Hi Lorraine,

- I am currently looking to see if I can re setup the direct debit on a recourse basis,
- I will be back in contact shortly

Regards
Martin Jenkin DDI 01843 598744
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
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From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk
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To: 'Martin Jenkin'
Subject: RE: Simon Cordell

Hi Martin

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1030,

- you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin

- After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to **keep the insurance in place or 2 payments at £700** to keep it in place.
- I fill that this is way too much to ask I have a letter here dated the **26/09/2014** saying that he has 7 days from that date before the insurance is closed.
- There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out.
- So, for ages we never had any documents so did not know when any payments were due.
- As you are also aware my mother passed away and the family has been dealing with that also.
- There have been many emails that have been sent to Broadsure and many problems over the last 2 years.
- Even to the fact from April **2014** when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.
- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine

		10/10/2014		
		11/10/2014		
		12/10/2014		
		13/10/2014		
	3 • **The Enfield Gov / Email's Issue:** 376. Lorraine Cordell _Re_ Simon Cordell_ (13) / **Page Numbers:** 1042,1043,1044 Broadsure Insurance / KGM Policy / Lloyds Bank!	**14/10/2014**		

3
The Enfield Gov / Email's Issue:
376. Lorraine Cordell _Re_ Simon Cordell_ (13)
/ Page Numbers: 1042,1043,1044,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 October **2014** 10:15
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell Hi Martin

- Can you get back to me with the payment details for Simon and how much each month and when the 1st payment will be due out of his account please.

Regards
Lorraine

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1043,
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Broadsure Direct
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Subject: RE: Simon Cordell

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- I will be back in contact shortly

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t: 01843 594477
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Telephone number: 01843 594477
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Subject: RE: Simon Cordell

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- you made to me yesterday **30/09/14** you said you was going to get back to me with what was acceptable as a payment option.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell

Hello Martin

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- Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
- Can you also send him over his no claims bonus?

Regards
Lorraine
Lorraine

		15/10/2014		
		16/10/2014		
		17/10/2014		
		18/10/2014		
		19/10/2014		
	1 • **The Enfield Gov / Email's Issue:** 377. DVLA Email _Re_ Email DVLA - Vehicles Form 106 (KMM6181228V93001L0KM) / **Page Numbers:** 1046 Broadsure Insurance / KGM Policy / Lloyds Bank! DVLA	**20/10/2014**		

1
The Enfield Gov / Email's Issue:
377. **DVLA Email** _Re_ Email DVLA - Vehicles Form 106 (KMM6181228V93001L0KM)
/ Page Numbers: 1046,
From: DVLA Email donotreply.contactcentre@dvla.gsi.gov.uk
Sent: 20 October **2014** 09:16
To: lorraine32@blueyonder.co.uk
Subject: Re: Email DVLA - Vehicles Form 106 (KMM6181228V93001L0KM)
Dear Mr Cordell

- Thank you for your email received on 16/10/14.
- Your email reference number is 2455506.
- If you have received a penalty letter from DVLA you should follow the instructions on the letter you have received.

If, however, you believe there are circumstances which should be brought to the attention of the enforcement centre, you must put these in writing using "the statement" section on the reverse of the penalty letter. This information will then be considered before any further action is taken on this individual enforcement case.
You should receive a response to any appeal within 2-4 weeks.
Do not reply to this email.
If you wish to contact us again about this response, then please use our "Reply Form" or copy and paste the following URL in to your browser:
https://emaildvla.direct.gov.uk/emaildvla/cegemail/dvla/en/reply_form_vehicles.html

When filling in the form the email reference number 2455506 will be required.
Regards
S Hudson
DVLA Contact Centre
Find out about DVLA's online services at:
www.gov.uk/browse/driving
Use our free vehicle enquiry service to view vehicle information held on DVLA records.
Twitter: @dvlagov.uk
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

	6 • **The Enfield Gov / Email's Issue:** 378. DVLA Email _Re_ Email DVLA – Reply Form 114 (KMM6197227V94808L0KM) / **Page Numbers:** 1058,1059 Broadsure Insurance / KGM Policy / Lloyds Bank! DVLA	**21/10/2014**		

7 = 6
The Enfield Gov / Email's Issue:
378. DVLA Email _Re_ Email DVLA - Reply Form 114 (KMM6197227V94808L0KM)
/ Page Numbers: 1058,1059,
From: DVLA Email
donotreply.contactcentre@dvla.gsi.gov.uk
Sent: 21 October **2014** 13:34
To: lorraine32@blueyonder.co.uk
Subject: Re: Email DVLA Reply
Form 114 (KMM6197227V94808L0KM)
Dear Mr Cordell

- Thank you for your email received on 20/10/14.
- Your email reference number is 2465589.
- If you have received a penalty from DVLA, this suggests that you are still showing as the registered keeper of the vehicle.
- We are unable to accept notification of disposal by email as a signature is required.
- You will need to write or fax to the address below quoting the registration number, make/model of the vehicle, the exact date of sale/transfer/scrapping and the name/address of the new keeper/motor trader/scrap dealer.

Please write or fax to:
Vehicles Customer Services
DVLA
Swansea

SA99 1BD
Fax: 01792 782381
Please note we are issuing automatic acknowledgement letters to confirm that keepers are no longer responsible for the vehicle. If you do not receive the confirmation letter within 4 weeks, please contact us. If you have received a penalty letter from DVLA you should follow the instructions on the letter you have received. If, however, you believe there are circumstances which should be brought to the attention of the enforcement centre, you must put these in writing using "the statement" section on the reverse of the penalty letter. This information will then be considered before any further action is taken on this individual enforcement case. You should receive a response to any appeal within 24
weeks.
Do not reply to this email. If you wish to contact us again about this response, then please use us
Reply Form or copy and paste the following URL into your browser:
https://emaildvla.direct.gov.uk/emaildvla/cegemail/dvla/en/reply_form_vehicles.html
When filling in the form the email reference number 2465589 will be required.
Regards
J Keaveny
DVLA Contact Centre
Find out about DVLA's online services at:
www.gov.uk/browse/driving
Use our free vehicle enquiry service to view vehicle information held on DVLA records.
Twitter: @dvla.gov.uk
1059,
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purposes.

	1 • **The Enfield Gov / Email's Issue:** 386. Lorraine Cordell _Re_ Simon Cordell_ (12) / **Page Numbers:** 1140,1141,1142,1143 Broadsure Insurance / KGM Policy / Lloyds Bank! **2** • **The Enfield Gov / Email's Issue:** 387. Martin Jenkin _RE_ Simon Cordell_ (2) / **Page Numbers:** 1144,1145,1146,1147 Broadsure Insurance / KGM Policy / Lloyds Bank! **3** • **The Enfield Gov / Email's Issue:** 388. Lorraine Cordell _RE_ Simon Cordell_ (11) /	**22/10/2014**		

	Page Numbers: 1148,1149,1150,1151 Broadsure Insurance / KGM Policy / Lloyds Bank! **4** • **The Enfield Gov / Email's Issue:** 389. Martin Jenkin _RE_ Simon Cordell_ (3) / **Page Numbers:** 1152,1153,1154,1155,1156 **Broadsure Insurance / KGM Policy / Lloyds Bank!**			

1
The Enfield Gov / Email's Issue:
386. Lorraine Cordell _Re_ Simon Cordell_ (12)
/ Page Numbers: 1140,1141,1142,1143,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 October **2014** 11:53
To: 'martinjenkin@broadsuredirect.com'
Subject: RE: Simon Cordell
Hi martin

- Can you please get back to me about payment we do not know any details and have had no letters?
- **I have money here to make payment?**
- Can you please get back to me today so that I know Simon insurance will not be stopped?

Regards
Lorraine

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To: 'Lorraine Cordell'
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Subject: RE: Simon Cordell
Could you confirm the bank details, and I will reset the direct debit up?
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Regards
Martin Jenkin
DDI 01843 598744
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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Regards
Lorraine

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1143,
Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made. Can you also send him over his no claims bonus?
Regards
Lorraine

2

The Enfield Gov / Email's Issue:

387. Martin Jenkin _RE_ Simon Cordell_ (2)

/ Page Numbers: 1144,1145,1146,1147,

From: Martin Jenkin [martinjenkin@broadsuredirect.com]

Sent: 22 October **2014** 12:10

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Hi Lorraine,

- Looking at the agreement the Direct debit the payment schedule looks like the below,
- we need to make sure the payment goes through as failure will result in the Facility being withdrawn. Alternatively,
- I can process the payment by card to ensure it goes through prior

1. **Friday 31Oct2014**
   Direct Debit Unblocked **£328.45**
2. **Wednesday 19Nov2014**
   Direct Debit Unblocked **£149.21**
3. **Friday 19Dec2014**
   Direct Debit Unblocked **£149.21**
4. **Monday 19Jan2015**
   Direct Debit Unblocked **£149.21**
5. **Thursday 19Feb2015**
   Direct Debit Unblocked **£149.21**
6. **Thursday 19Mar2015**
   Direct Debit Unblocked **£149.21**
7. **Monday 20Apr2015**
   Direct Debit Unblocked **£149.21**
8. **Tuesday 19May2015**
   Direct Debit Unblocked **£149.21**
9. **Friday 19Jun2015**
   Direct Debit Unblocked **£149.21**
10. **Monday 20Jul2015**
    Direct Debit Unblocked **£149.21**

Regards

Martin Jenkin
DDI 01843 598744
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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Regards
Martin Jenkin
DDI 01843 598744
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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1146,
any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.

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From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 07 October **2014** 18:03
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin
Is there any news about the payment yet?
Regards
Lorraine

From: Martin Jenkin [**Mail To**: martinjenkin@broadsuredirect.com]
Sent: 01 October **2014** 16:20
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,
I am currently looking to see if I can re setup the direct debit on a recourse basis, I will be back in contact shortly
Regards
Martin Jenkin
DDI 01843 598744
cid: image001.png@01CC9FAC.C5567270
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 01 October **2014** 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin
Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday 30/09/14 you said you was going to get back to me with what was acceptable as a payment option.
Regards
Lorraine
1147,

From: Lorraine Cordell
Mail To: lorraine32@bluevonder.co.uk
Sent: 30 September **2014** 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hello Martin
After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to keep the insurance in place or 2 payments at £700 to keep it in place. I fill that this is way too much to ask I have a letter here dated the 26/09/**2014** saying that he has 7 days from that date before the insurance is closed. There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out. So, for ages we never had any documents so did not know when any payments were due. As you are also aware my mother passed away and the family has been dealing with that also. There have been many emails that have been sent to Broadsure and many problems over the last 2 years. Even to the fact from April 2014 when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made. Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.
Can you also send him over his no claims bonus?
Regards
Lorraine

3
The Enfield Gov / Email's Issue:
388. Lorraine Cordell _RE_ Simon Cordell_ (11)
/ Page Numbers: 1148,1149,1150,1151,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 October **2014** 13:15
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Thank you for the reply yes can I make the payment of £328.45 today please.

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 22 October **2014** 12:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

Hi Lorraine,

Looking at the agreement the Direct debit the payment schedule looks like the below, we need to make sure the payment goes through as failure will result in the Facility being withdrawn. Alternatively, I can process the payment by card to ensure it goes through prior

Friday 31Oct2014
Direct Debit Unblocked **£328.45**
Wednesday 19Nov2014
Direct Debit Unblocked **£149.21**
Friday 19Dec2014
Direct Debit Unblocked **£149.21**
Monday 19Jan2015
Direct Debit Unblocked **£149.21**
Thursday 19Feb2015
Direct Debit Unblocked **£149.21**
Thursday 19Mar2015
Direct Debit Unblocked **£149.21**
Monday 20Apr2015
Direct Debit Unblocked **£149.21**
Tuesday 19May2015
Direct Debit Unblocked **£149.21**
Friday 19Jun2015
Direct Debit Unblocked **£149.21**
Monday 20Jul2015
Direct Debit Unblocked **£149.21**

Regards

Martin Jenkin
DDI 01843 598744
cid: image001.png@01CC9FAC.C5567270
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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1149,1150,1151,

4

The Enfield Gov / Email's Issue:

389. Martin Jenkin _RE_ Simon Cordell_ (3)

/ Page Numbers: 1152,1153,1154,1155,1156,

From: Martin Jenkin [martinjenkin@broadsuredirect.com]

Sent: 22 October **2014** 18:19

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Sorry Lorraine

- Haven't stopped today, I need card details to process payment Number, sec code, ex-date etc

Regards

Martin Jenkin

DDI 01843 598744

cid: image001.png@01CC9FAC.C5567270

t: 01843 594477

f: 01843 594488

Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488

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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 22 October **2014** 13:15

To: 'Martin Jenkin'

Subject: RE: Simon Cordell

Hi Martin

- Thank you for the reply yes can I make the payment of £328.45 today please.

Regards

Lorraine

From: Martin Jenkin [**Mail To**: martinjenkin@broadsuredirect.com]

Sent: 22 October **2014** 12:10

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Hi Lorraine,

Looking at the agreement the Direct debit the payment schedule looks like the below, we need to make sure the payment goes through as failure will result in the Facility being withdrawn. Alternatively, I can process the payment by card to ensure it goes through prior

Friday 31Oct2014

Direct Debit Unblocked £328.45

1153,1154,1155,1156,

		23/10/2014		
		24/10/2014		
		25/10/2014		
		26/10/2014		
		27/10/2014		
	1 • **The Enfield Gov / Email's Issue:** 390. Martin Jenkin _RE_ Simon Cordell_ (4) **/ Page Numbers:** 1159,1160,1161,1162,1163 Broadsure Insurance / KGM Policy / Lloyds Bank!	**28/10/2014**		

1
The Enfield Gov / Email's Issue:
390. Martin Jenkin _RE_ Simon Cordell_ (4)
/ Page Numbers: 1159,1160,1161,1162,1163,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 28 October **2014** 17:56
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Lorraine,

- The payment is already in cycle so please ensure the money is there to be taken as cleared funds by the 30th latest

Regards
Martin Jenkin DDI 01843 598744
t: 01843 594477
f: 01843 594488
Broadsure Direct - Telephone number: 01843 594477 - **Fax Number:** 01843 594488. This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 October **2014** 13:15
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin
Thank you for the reply yes can I make the payment of £328.45 today please.
Regards
Lorraine

From: Martin Jenkin [Mail To: martinienkin@broadsuredirect.com]
Sent: 22 October **2014** 12:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,
Looking at the agreement the Direct debit the payment schedule looks like the below, we need to make sure the payment goes through as failure will result in the Facility being withdrawn. Alternatively, I can process the payment by card to ensure it goes through prior
1160,1161,1162,1163,

	3 • **The Enfield Gov / Email's Issue:** 391. Lorraine Cordell _Re_ Simon Cordell_ (10) / **Page Numbers:** 1164,1165,1166,1167,1168 Broadsure Insurance / KGM Policy / Lloyds Bank!	**29/10/2014**		

3
The Enfield Gov / Email's Issue:
391. Lorraine Cordell _Re_ Simon Cordell_ (10)
/ Page Numbers: 1164,1165,1166,1167,1168,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 29 October **2014** 16:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- The money is in the bank all ready

Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 28 October **2014** 17:56
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Lorraine,

- The payment is already in cycle so please ensure the money is there to be taken as cleared funds by the 30th latest

Regards
Martin Jenkin
DDI 01843 598744
t: 01843 594477
f: 01843 594488

Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488

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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 October **2014** 13:15
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Hi Martin

- Thank you for the reply yes can I make the payment of £328.45 today please.

Regards
Lorraine

From: Martin Jenkin **Mail To**: martinjenkin@broadsuredirect.com
Sent: 22 October **2014** 12:10
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Hi Lorraine,
1165,1166,1167,1168,

		30/10/2014		
		31/10/2014		

Simulation November 2014 (Click here to go back to the Index)

November 2014

Dates	**Incidents**			
		01/11/2014		
		02/11/2014		
		03/11/2014		
		04/11/2014		
		05/11/2014		
		06/11/2014		
		07/11/2014		
		08/11/2014		
		09/11/2014		
		10/11/2014		

		11/11/2014		
		12/11/2014		
		13/11/2014		
		14/11/2014		
		15/11/2014		
		16/11/2014		
		17/11/2014		
		18/11/2014		
		19/11/2014		
	36. • **Additional Email Attachments & Emails / Issue:** 1. 36 Anita.Ayi@financial-ombudsman.org.uk_11.20.2014_Mr S Cordell's complaint about KGM Underwriting Ag 20/11/2014 / **Page Numbers:** 262,263,264 265,266,267 **4** • **The Enfield Gov / Email's Issue:** 392. Lorraine Cordell _Re_ REF_ 00-COSX14MT07-ID_80_ Open Attach Documents_ (1) / **Page Numbers:** 1171,1172 Broadsure Insurance / KGM Policy / Lloyds Bank! **5** • **The Enfield Gov / Email's Issue:** 393. Ayi Anita Mr. S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 16352175) / **Page Numbers:** 1173,1174 Broadsure Insurance / KGM Policy / Lloyds Bank! **6** • **The Enfield Gov / Email's Issue:** 394. Lorraine Cordell _Re_ Mr. S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 1 / **Page Numbers:** 1175,1176 Broadsure Insurance / KGM Policy / Lloyds	**20/11/2014**	17:30:00	**X6** 262,263,264 265,266,267

	Bank!			

36.
Additional Email Attachments & Emails / Issue:
1. 36
Anita.Ayi@financial-ombudsman.org.uk_11.20.2014_Mr S Cordell's complaint about KGM Underwriting Ag
20/11/2014
/ **Page Numbers:** 262,263,264
265,266,267
--
262,
From: Ayi, Anita
Anita.Ayi@fmandal-ombudsman.org.uk
Sent: 20 November 2014 17:30
To: lorraine32@blueyonder.co.uk
Subject: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (**Our ref:** 16352175)
Attachments: Cordell CF.rtf
Dear Ms Cordell

- **Mr S Cordell's complaint about KGM Underwriting Agencies Limited**
- Thank you for getting in touch with us. Our consumer leaflet explains our role - so do read through and have a look at how we can help: www.financial-ombudsman.org.uk/publications/consumer-leaflet.htm
- As you can see, before we can take on a complaint, the business involved must have the chance to put things right.

what happens next

- I've written to the business to let them know about the complaint.
- They should contact you soon to tell you they are looking into what's happened - and to ask for more details if they need them.
- If you ***don't*** hear from the business within the next few days, you can contact them using the details below - mentioning that we have already written to them.
- They should give you their ***final response*** to the complaint - in writing - within eight weeks of the date they first received it.
- The business's final response should summarise the complaint and give you their final say. It should also tell you that you can refer the complaint to us if you're not happy - which you have to do within ***six months.***
- In case you need it, the business's address is:

KGM Underwriting Agencies Limited
KGM House
George Lane
London
E18 1RX

263,
once you have a final response - or after eight weeks

- If you're not happy with the business's final response - or if eight weeks pass and you haven't received it - then please fill in the enclosed complaint form and send it to us.
- Please also send us a copy of the final response and any other information you think is important to the complaint.

- There's no need to send us any original documents.
- We don't normally pay the professional fees - in full or in part - of any solicitor, accountant, or other paid adviser that a consumer might use to bring a complaint to us.
- We won't take any more action unless you contact us again.
- If you would like more information about us, please see our website - www.financial-ombudsman.org.uk.

Yours sincerely Anita Ayi
Consumer Consultant

Anita Ayi | Consumer Consultant |
Tel: 020 3716 9790 |
Fax: 020 3716 9791 |Financial Ombudsman Service |
Exchange Tower, London, E14 9SR

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This email was sent from Financial Ombudsman Service Ltd.
Registered in England and Wales.
Registered Number: 3725015.
Registered Office: Exchange Tower, London, E14 9SR, United Kingdom.

264,

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Financial Ombudsman Service

our ref 1635-2175/AA/CD12

complaint form

Please use this form to tell us about your complaint – so we can see if we're able to help you.

If you're not sure about anything – or have difficulties filling in this form – just phone us on **0300 123 9 123**.

Please let us know if you have any practical needs where we could help – for example with information in another format (*eg* large print, Braille *etc*) or in a different language.

You can download this form off our website (www.financial-ombudsman.org.uk) to complete by hand. Or you can fill it in on screen – then print it off and post it back to us.

first, please give us your details

… and the details of anyone complaining with you

first name(s)	Simon			
surname	Cordell	title Mr		title
occupation (if retired, previous occupation)				
date of birth	26/01/1981			
address for writing to you (include postcode)	109 Burncroft Avenue Enfield Middlesex EN3 7JQ			
daytime phone			mobile	
home phone			email	

if someone is complaining on your behalf (*eg* a solicitor or relative) please give us their details

their name	Ms Lorraine Cordell	relationship to you Relative
address for writing to them (include postcode)	23 Byron Terrace Hertford Road London N9 7DG	
their daytime phone	07961833021	fax
their email	lorraine32@blueyonda.co.uk	ref

if you're complaining on behalf of a business, charity or trust please fill in these details

its full official name		number of employees*	

End of Picture!

265,

if a partnership, the number of partners*		its annual turnover, annual income or net asset value (at the time you first complained)*	£

* We may ask you for evidence of this. Please phone us – or look on our website – for information about what types of businesses, charities and trusts can use our service.

details of the business you think is responsible for your complaint

their name	KGM Underwriting Agencies Limited
their address (include postcode)	
their phone number	

details of the adviser or business who *originally* sold the product or service you're complaining about (if different from the name above)

their name	
their address (include postcode)	
their phone number	

the kind of product or service you're complaining about

the name and type of product or service	Car/Motorcycle Insurance
any reference number (*eg* your account and sort code; hire-agreement or loan number; policy or claim number)	Policy No: Claim No: Reg No: CX52 JRZ MA57LDY

please tell us what your complaint is about

Consumer is unhappy about insurance company because they originally voided his insurance due to not having tools in his vehicle. The consumer has continuously been stopped by police due to KGM not put down on the insurance database that he is insured. Consumer has incurred many costs in result of this and has also had his licence revoked.

End of Picture!
266,

If your complaint is about the sale of **payment protection insurance** (PPI), you will also need to complete a separate questionnaire.

- You may have done this already – if you have already complained directly to the business you think is responsible.
- If not, you can download the consumer questionnaire off our website – or phone us for a copy on **0300 123 9 123**.

time limits may apply to your complaint so we need to know these dates

	day	month	year
When did the advice, service or transaction you're complaining about take place?			
When did you first complain to the business you think is responsible?			

The business has **eight weeks** from this date to send you its final written answer – **before** we can investigate the complaint.

just a few more questions

- Has the business you're complaining about sent you its final written answer? YES ☐ NO ☐
  Please enclose a copy of the **last letter** that the business sent you.
- Has there been any court action relating to your complaint (or is any planned)? *YES ☐ NO ☐
  * If YES, please enclose copies of relevant paperwork.
- How do you want the business to put things right for you?

accessibility and practical needs

Do you have any practical needs where we could help – by making adjustments like using large print, Braille or a different language? *YES ☐ NO ☐
* If YES, please tell us how we can help you.

finally, please read and sign this declaration

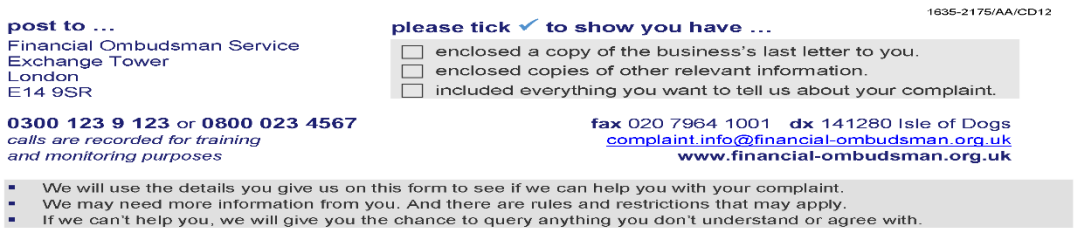
"
- I'd like the Financial Ombudsman Service to look into my complaint. To the best of my knowledge, all the information I've given you is accurate.
- I understand that you usually resolve complaints by phone, letter and email.
- I understand that you will need some personal details about me, that you might need to share information I give you – including sensitive or personal information – with the business involved and other relevant organisations, and that you might need to ask them for information that's relevant to my case.
- I understand that you have a duty to publish your ombudsmen's final decisions on your website – with consumers' details removed – but that most cases can be resolved before they reach an ombudsman.
- I understand that to help you provide the best possible service, you (or a trusted third party) might ask me about my experience. And though you sometimes publish anonymous examples of the cases you look at, you'll always keep my information confidential.

"

signature date **signature** date

- You need to sign, even if someone else is complaining on your behalf. This shows you have given them your permission to complain for you.
- For complaints involving accounts or policies held **jointly**, each person needs to sign.
- If you're signing on behalf of a business, please give your job title.

End of Picture!
267,



1635-2175/AA/CD12

post to ...
Financial Ombudsman Service
Exchange Tower
London
E14 9SR

please tick ✓ to show you have ...
- ☐ enclosed a copy of the business's last letter to you.
- ☐ enclosed copies of other relevant information.
- ☐ included everything you want to tell us about your complaint.

0300 123 9 123 or **0800 023 4567**
calls are recorded for training and monitoring purposes

fax 020 7964 1001 **dx** 141280 Isle of Dogs
complaint.info@financial-ombudsman.org.uk
www.financial-ombudsman.org.uk

- We will use the details you give us on this form to see if we can help you with your complaint.
- We may need more information from you. And there are rules and restrictions that may apply.
- If we can't help you, we will give you the chance to query anything you don't understand or agree with.

End of Picture!

4

The Enfield Gov / Email's Issue:

392. Lorraine Cordell _Re_ REF_ 00-COSX14MT07-ID_80_ Open Attach Documents_ (1)
/ Page Numbers: 1171,1172,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 November **2014** 16:48
To: 'rachelbarker@broadsuredirect.com'
Cc: 'martinjenkin@broadsuredirect.com'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents
Dear Rachel and Martin

- I am writing this email as I said on the phone the other day to you there is big problems with Simon Licence due to KGM I do not have counterpart issue 21 Simon lost it ages ago.
- Due to KGM and all the time Simon vehicles was sized due to then showing as not insured Simon cannot even drive as his licence has been revoked for no insurance.
- Which as you are aware, he was in fact insured.
- As I said, no summons came for 2 of the seizer so we did not know about them going to court and they found him guilty of no insurance when in fact he was insured the reason we found out was DVLA wrote to us asking for Simon Licence to be sent to them to add the points, these 2 cases I am asking the court to set them aside, and reopen the cases in the email to the court I have sent a copy of Simon insurance.
- But the 2 courts are taking their time about it to do anything or set a new date.

- We got one summons out of the 3 cases that I am trying to deal with and sent that off saying not guilty I done this by email also and sent a copy of insurance but this is the case where the police officer spoke to KGM and Martin to which both said he was in fact insured then the police officer said Simon had tools in his van which he did not and KGM was going to void his insurance due to this Martin is well aware of this one and so is Kelly Tiller at KGM I have asked both KGM doe data about this and also Martin to write an email about this but none has done this as I have had not repose to what I asked.
- There is also the fact no letter come from the court with a date this was going to be heard, this case is listed to be heard at court on the **26/11/2014**
- Therefore, as you can see due to KGM and Simon insurance not showing on the MID database this has had a huge impact on Simon if I could apply for a new Licence I would but due to it being revoked I cannot get this.
- Therefore, the counterpart you need cannot be dealt with until all of this goes to court and is sorted, and this is no fault of Simon's.
- Simon licence at this time due to the no insurance will have points on it due to the no insurance this is a mess due to what KGM done with Simon insurance, I have kept asking for things to send the court but have had nothing, so ATM Simon has insurance and cannot even drive.
- Which in itself is totally wrong.
- I am also at this time writing a letter to the insurance ombudsman as it has gone too far Simon losing his licence when in fact he did have insurance and it did not matter how many times we called Martin and KGM the MID database was not corrected, until the compound noticed what was wrong and then we forwarded this information over to Martin and KGM, at this point KGM did in fact sort his car out on the database but not his van this did not happen for some months after due to us keeping on about it to KGM.
- And it was all due to a space being placed in the database within the reg of the vehicles.
- Simon ATN is out of packet by a lot of money due to the sizers and also due to paying for insurance that he cannot even use now due to this mess which is not right.
- I do not know how this is going to be dealt with as I cannot send you the document you are asking for Broadsure knows my son has a licence as Simon has been using Broadsure for the past 3 or 4 years can you please get back to me about this matter as you said you would talk to Martin after our last call and I have heard nothing.

Regards
Lorraine

From: Rewired [**Mail To:** re_wired@ymail.com]
Sent: 20 November **2014** 13:59
To: lorraine32@blueyonder.co.uk
Subject: Fwd.: REF: 00-COSX14MT07-ID<80>
Open Attach Documents

On **Tuesday, 18 November 2014, 15:43,** Rachel <rachelbarker@broadsuredirect.com> wrote
1172,
Good Afternoon,

- Please contact Broadsure Direct on 01843 594477 regarding outstanding Counter Part Driving Licence (issue 21),
- This matter is now urgent, and we need these documents to avoid your insurance company sending a 7-day cancellation notice.

Kind Regards
Rachel Barker cid: image001.png@01
Administration Department

t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
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The Enfield Gov / Email's Issue:
393. Ayi, Anita_ Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 16352175)
/ Page Numbers: 1173,1174,
From: Ayi, Anita
Anita.Ayi@financialombudsman.org.uk
Sent: 20 November **2014** 17:30
To: 'lorraine32@blueyonder.co.uk'
Subject: Mr S Cordell's complaint about KGM Underwriting Agencies Limited
(**Our ref:** 16352175)
Attachments: Cordell CF.rtf
Dear Ms Cordell

- Mr S Cordell's complaint about KGM Underwriting Agencies Limited
- Thank you for getting in touch with us.
- Our consumer leaflet explains our role – so do read through and have
- a look at how we can help:
- www.financial-ombudsman.org.uk/publications/consumer-leaflet.htm
- As you can see, before we can take on a complaint, the business involved must have the chance to put things
- right.
- what happens next, I've written to the business to let them know about the complaint.
- They should contact you soon to tell you they are looking into what's happened
- and to ask for more details if they need them.
- If you don't hear from the business within the next few days, you can contact them using the details below –
- mentioning that we have already written to them.
- They should give you their final response to the complaint in writing
- within eight weeks of the date, they first received it.
- The business's final response should summarise the complaint and give you their final say.
- It should also tell you that you can refer the complaint to us if you're not happy
- which you have to do within six months. In case you need it, the business's address is:
  KGM Underwriting Agencies Limited
  KGM House
  George Lane
  London
  E18 1RX
- once you have a final response – or after eight weeks

- If you're not happy with the business's final response
- or if eight weeks pass and you haven't received it
- then please fill in the enclosed complaint form and send it to us.
- Please also send us a copy of the final response and any other information you think is important to the complaint.
- There's no need to send us any original documents.
- We don't normally pay the professional fees – in full or in part – of any solicitor, accountant or other paid adviser that a consumer might use to bring a complaint to us. We won't take any more action unless you contact us again.
- If you would like more information about us,
- please see our website –
- www.financial-ombudsman.org.uk.

Yours sincerely

1174,

Anita Ayi
Consumer Consultant
Anita Ayi | Consumer Consultant
Tel: 020 3716 9790
Fax: 020 3716 9791|Financial Ombudsman Service |
Exchange Tower, London, E14 9SR
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6

The Enfield Gov / Email's Issue:

394. Lorraine Cordell _Re_ Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 1
/ Page Numbers: 1175,1176,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 November **2014** 20:09
To: 'Ayi, Anita'
Subject: RE: Mr S Cordell's complaint about KGM Underwriting Agencies Limited
(**Our ref:** 16352175)
Hello

- Thank you for the email to the complaint but I cannot see the attached form which my son would need to look over and write anything else that has not been written and sign and send back.
- Could you please attach the form so that this can be done?

Regards
Lorraine

From: Ayi, Anita [**Mail To:** Anita.Ayi@financialombudsman.org.uk]
Sent: 20 November **2014** 17:30
To: 'lorraine32@blueyonder.co.uk'
Subject: Mr S Cordell's complaint about KGM Underwriting Agencies Limited
(Our ref: 16352175)
Dear Ms Cordell

- Mr S Cordell's complaint about KGM Underwriting Agencies Limited

- Thank you for getting in touch with us.
- Our consumer leaflet explains our role – so do read through and have
- a look at how we can help:
- www.financial-ombudsman.org.uk/publications/consumer-leaflet.htm
- As you can see, before we can take on a complaint, the business involved must have the chance to put things
- right.
- what happens next, I've written to the business to let them know about the complaint.
- They should contact you soon to tell you they are looking into what's happened
- and to ask for more details if they need them.
- If you don't hear from the business within the next few days, you can contact them using the details below –
- mentioning that we have already written to them.
- They should give you their final response to the complaint in writing
- within eight weeks of the date, they first received it.
- The business's final response should summarise the complaint and give you their final say.
- It should also tell you that you can refer the complaint to us if you're not happy
- which you have to do within six months. In case you need it, the business's address is:

  KGM Underwriting Agencies Limited
  KGM House
  George Lane
  London
  E18 1RX
- once you have a final response – or after eight weeks
- If you're not happy with the business's final response
- or if eight weeks pass and you haven't received it
- then please fill in the enclosed complaint form and send it to us.
- Please also send us a copy of the final response and any other information you think is important to the complaint.
- There's no need to send us any original documents.
- We don't normally pay the professional fees – in full or in part – of any solicitor, accountant or other paid adviser that a consumer might use to bring a complaint to us. We won't take any more action unless you contact us again.
- If you would like more information about us,
- please see our website –
- www.financial-ombudsman.org.uk.

Yours sincerely

1176,

Anita Ayi
Consumer Consultant
Anita Ayi | Consumer Consultant
Tel: 020 3716 9790
Fax: 020 3716 9791|Financial Ombudsman Service |
Exchange Tower, London, E14 9SR

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	37 • **Additional Email Attachments & Emails / Issue:** 1. 37 Anita.Ayi@financial-ombudsman.org.uk_11.21.2014_RE Mr S Cordell's complaint about KGM Underwriting 21/11/2014 / **Page Numbers:** 268,269,270 271,272,273,274 **3** • **The Enfield Gov / Email's Issue:** 395. Ayi, Anita RE_ Mr. S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 1635217 / **Page Numbers:** 1177,1178 Broadsure Insurance / KGM Policy / Lloyds Bank! **4** • **The Enfield Gov / Email's Issue:** 396. Lorraine Cordell _Re_ Simon Cordell_ (9) / **Page Numbers:** 1179 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **5** • **The Enfield Gov / Email's Issue:** 397. GL-BROMLEYMCENQ_RE_ Simon Cordell / **Page Numbers:** 1180,1181 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ			268,269,270 271,272,273,274
	38 • **Additional Email Attachments & Emails / Issue:** 1. 38 lorraine32@blueyonder.co.uk_11.21.2014_RE Simon Cordell 21/11/2014 / **Page Numbers:** 275,276	**21/11/2014**	14:12:00	**X2** 275,276

37.
Additional Email Attachments & Emails / Issue:
1. 37
Anita.Ayi@financial-ombudsman.org.uk_11.21.2014_RE Mr S Cordell's complaint about KGM Underwriting
21/11/2014
/ **Page Numbers:** 268,269,270
271,272,273,274
--
268,
From: Ayi, Anita
Anita.Ayi@fmandal-ombudsman.org.uk
Sent: 21 November 2014 11:30
To: 'Lorraine Cordell'
Subject: RE: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (**Our ref:** 16352175)
Attachments: Cordell CF.rtf
Dear Lorraine

- Many thanks for your email.
- I have reattached the complaint form to the email for your perusal.
- If you have any further question, please do not hesitate to contact me.

Kind regards,
Anita Ayi
Consumer Consultant
Anita Ayi | Consumer Consultant |
Tel: 020 3716 9790 |
Fax: 020 3716 9791 |
Financial Ombudsman Service | Exchange Tower, London, E14 9SR

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 20 November 2014 20:09
To: Ayi, Anita
Subject: RE: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (**Our ref:** 16352175)
Hello

- Thank you for the email to the complaint but I cannot see the attached form which my son would need to look over and write anything else that has not been written and sign and send back.
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Regards
Lorraine

From: Ayi, Anita **mailto:** Anita.Ayi@financial-ombudsman.org.uk
Sent: 20 November 2014 17:30
To: lorraine32@blueyonder.co.uk
Subject: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (**Our ref:** 16352175)
Dear Ms Cordell

Mr S Cordell's complaint about KGM Underwriting Agencies Limited

Thank you for getting in touch with us. Our consumer leaflet explains our role - so do read through and have a look at how we can help: www.financial-ombudsman.org.uk/publications/consumer-leaflet.htm

As you can see, before we can take on a complaint, the business involved must have the chance to put things right.

what happens next

I've written to the business to let them know about the complaint. They should contact you soon to tell you they are looking into what's happened - and to ask for more details if they need them.

269,

If you ***don't*** hear from the business within the next few days, you can contact them using the details below - mentioning that we have already written to them.

They should give you their ***final response*** to the complaint - in writing - within eight weeks of the date they first received it.

The business's final response should summarise the complaint and give you their final say.

It should also tell you that you can refer the complaint to us if you're not happy - which you have to do within ***six months.***

In case you need it, the business's address is:

KGM Underwriting Agencies Limited
KGM House
George Lane
London
E18 1RX

270,

once you have a final response - or after eight weeks

If you're not happy with the business's final response - or if eight weeks pass and you haven't received it - then please fill in the enclosed complaint form and send it to us.

Please also send us a copy of the final response and any other information you think is important to the complaint. There's no need to send us any original documents.

We don't normally pay the professional fees - in full or in part - of any solicitor, accountant, or other paid adviser that a consumer might use to bring a complaint to us.

We won't take any more action unless you contact us again. If you would like more information about us, please see our website - www.financial-ombudsman.org.uk.

Yours sincerely Anita Ayi
Consumer Consultant

Anita Ayi | Consumer Consultant |
Tel: 020 3716 9790 |
Fax: 020 3716 9791 |
Financial Ombudsman Service | Exchange Tower, London, E14 9SR

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271,

Financial Ombudsman Service / complaint form!

272,

Financial Ombudsman Service / complaint form!

273,
Financial Ombudsman Service / complaint form!
274,
Financial Ombudsman Service / complaint form!

3
The Enfield Gov / Email's Issue:
395. Ayi, Anita RE_ Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref_ 1635217
/ Page Numbers: 1177,1178, 1179,
From: Ayi, Anita Anita.Ayi@financialombudsman.org.uk
Sent: 21 November **2014** 11:30
To: 'Lorraine Cordell'
Subject: RE: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref:16352175)
Attachments: Cordell CF.rtf
Dear Lorraine

- Many thanks for your email.
- I have reattached the complaint form to the email for your perusal.
- If you have any further question, please do not hesitate to contact me.

Kind regards,
Anita Ayi
Consumer Consultant
Anita Ayi | Consumer Consultant
Tel: 020 3716 9790
Fax: 020 3716 9791|Financial Ombudsman Service |
Exchange Tower, London, E14 9SR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 20 November **2014** 20:09
To: Ayi, Anita
Subject: RE: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref: 16352175)
Hello

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- Could you please attach the form so that this can be done?

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From: Ayi, Anita
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Sent: 20 November **2014** 17:30
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Subject: Mr S Cordell's complaint about KGM Underwriting Agencies Limited (Our ref: 16352175)
Dear Ms Cordell
Mr S Cordell's complaint about KGM Underwriting Agencies Limited
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As you can see, before we can take on a complaint, the business involved must have the chance to put things right.

1178,

I've written to the business to let them know about the complaint. They should contact you soon to tell you they are looking into what's happened – and to ask for more details if they need them. If you don't hear from the business within the next few days, you can contact them using the details below – mentioning that we have already written to them. They should give you their final response to the complaint – in writing – within eight weeks of the date they first received it. The business's final response should summarise the complaint and give you their final say. It should also tell you that you can refer the complaint to us if you're not happy – which you have to do within six months. In case you need it, the business's address is:

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London
E18 1RX

once you have a final response – or after eight weeks If you're not happy with the business's final response – or if eight weeks pass and you haven't received it – then please fill in the enclosed complaint form and send it to us. Please also send us a copy of the final response and any other information you think is important to the complaint. There's no need to send us any original documents. We don't normally pay the professional fees – in full or in part – of any solicitor, accountant or other paid adviser that a consumer might use to bring a complaint to us. We won't take any more action unless you contact us again. If you would like more information about us, please see our website – www.financial-ombudsman.org.uk.

Yours sincerely
Anita Ayi
Consumer Consultant

Anita Ayi | Consumer Consultant
Tel: 020 3716 9790
Fax: 020 3716 9791|Financial Ombudsman Service |
Exchange Tower, London, E14 9SR

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1179,

This email was sent from Financial Ombudsman Service Ltd. Registered in England and Wales. Registered Number: 3725015. Registered Office: Exchange Tower, London, E14 9SR, United Kingdom.

4

The Enfield Gov / Email's Issue:

396. Lorraine Cordell _Re_ Simon Cordell_ (9)
/ Page Numbers: 1179,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 November **2014** 14:12
To: 'glbromleymcenq@hmcts.gsi.gov.uk'
Subject: RE: Simon Cordell
Attachments: 011402647845CourtCase.pdf

To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Regards
Lorraine Cordell

5
The Enfield Gov / Email's Issue:
397. GL-BROMLEYMCENQ_RE_ Simon Cordell
/ Page Numbers: 1180,1181,
From: GLBROMLEYMCENQ
[glbromleymcenq@hmcts.gsi.gov.uk]
Sent: 21 November **2014** 14:13
To: Lorraine Cordell
Subject: RE: Simon Cordell
This is an automatically generated message acknowledging your recent E Mail to the Customer Service Team. Please note a full reply will only be sent if appropriate. Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.
CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley and Greenwich
Magistrates Courts) as follows:
Telephone: 020 8437 3500 or 020 8437 3585
Gold fax: 0870 324 0223
E Mail:
GL-BromleyMCSummons@hmcts.gsi.gov.uk (for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk (for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk (for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk (for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk (for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk (for Civil Proceeding enquiries)
Thank you,
Customer Service Team This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a

responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning
1181,
service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

38.
Additional Email Attachments & Emails / Issue:
1. 38
lorraine32@blueyonder.co.uk_11.21.2014_RE Simon Cordell
21/11/2014
/ **Page Numbers:** 275,276
--
275,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 21 November 2014 14:12
To: gl-bromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
Attachments: 011402647845-Court-Case.pdf
To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Lorraine Cordell
276,
RE: - Simon Cordell->011402647845-Court-Case.pdf
Bromley Magistrates' Court Code 2575
London Collection and Compliance Centre PO Box 31090 London SW1P 3WQ Payments 0300 790 9901 www.direct.gov.uk/payacourtfine Information 020 7556 8500 AP 31712
Mr Simon Paul CORDELL
109 Burnt Croft Avenue
Enfield
Middlesex
EN3 7JQ
Division: 077
Account number: **14115223S** CG
Case number: **011402647845**
Born: 26 January 1981
Notice of fine and collection order

Offences and penalties

Date	Offences and Impositions		Amount £
6 Nov 2014	1 / Use a motor vehicle on a road / public place without third party insurance.	Fine	600.00
		Victim Sur	60.00
		Costs	85.00
You must pay:	The total amount on or before 4 December 2014	Total: £	745.00

The court has made a **Collection Order** to collect the sum due.

See reverse for details on how to pay. Failure to pay as ordered will make you liable for further enforcement action unless you pay the full balance immediately. This could include**:**

® Deductions from your earnings

- **A.** Deductions from your benefit
- **B.** A distress warrant being issued to the bailiffs for the seizure of goods (which will incur additional costs of up to £300)
- **C.** » Warrant for your arrest to return you to court
- **D.** Increasing your fine by 50%
- **E.** 9 Clamping, removal, and sale of your vehicle
- **F.** Registering the account in the Register of Judgements, Orders and Fines (affecting your ability to obtain credit)
- **G.** If after these sanctions have been imposed, your fine remains outstanding, the court may order that you are imprisoned for non-payment.

If you have difficulties in paying the amount you must immediately contact the Enforcement Team on the number above.

All enquiries regarding this notice should be made to the above address.

Dat**e:** 6 November 2014

K. T. Griffiths

Justices' Clerk

Mr Simon Paul CORDELL

7 November 2014/FINO 36 0/2415061/1

		22/11/2014		
		23/11/2014		
		24/11/2014		
		25/11/2014		
	• **Willesden** The Willesden one seems to have been reheard at court on the **26/01/2015** **1** • **The Brixton** Cases! Brixton Case / Met Police! Broadsure Insurance! **2**	**26/11/2014**		

	• **My 1st Asbo Response Bundle/ pub Book Issue: 1!** FOLLOWING SIMON CORDELL SUMMONS FOR NO INSURANCE COURT CLERK'S HANDWRITTEN NOTES RESULTING IN CONVICTION FOR NO INSURANCE/ **Page Numbers:** 210,211,212,213 The Brixton case The Night Club Job I Lost because of the Police!			

Willesden

The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.

Appeal against conviction at Kingston Upon Thames Crown Court

The dates of conviction were the **26/11/2014** Wimbledon magistrate's court.

Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court

GLBRENTMCENQ 011403134612

North West and West London Magistrates' Courts Administration Centre

Sharon. Burns - Met Police

1

The Brixton case: --

- The **26/11/2014**
- On the date above I had a court case at Wimbledon magistrate's court in the Brixton area.
- I had wrongfully got accused of using my vehicle without an insurance policy in place.
- The main allegation was based as "for other business reasons than the policy got taken out by me for."
- I got found guilty and attended home in anger with a driving ban and points inclusive of a fine.
- The case latter got overturned in my favour.

2

My 1st Asbo Response Bundle/ pub Book Issue: 1!

FOLLOWING SIMON CORDELL SUMMONS FOR NO INSURANCE

COURT CLERK'S HANDWRITTEN NOTES RESULTING IN CONVICTION FOR NO INSURANCE/

Page Numbers: 210,211,212,213

- The Brixton case The Night Club Job I Lost because of the Police!

210,

"Hand Wrote Notes"

211,

"Hand Wrote Notes"

212,

"Hand Wrote Notes"

213

"Hand Wrote Notes"

	39 • **Additional Email Attachments & Emails / Issue:** 1. 39 lorraine32@blueyonder.co.uk_11.27.2014_FW Simon Cordell 27/11/2014 / **Page Numbers:** 277,278,279 **2** • **The Enfield Gov / Email's Issue:** 399. Leslie, Sandra RE_ Simon Cordell / **Page Numbers:** 1183,1184 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **3** • **The Enfield Gov / Email's Issue:** 400. Lorraine Cordell _Re_ Simon Cordell_ (8) / **Page Numbers:** 1185,1186 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **4** • **The Enfield Gov / Email's Issue:** 401. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (1) / **Page Numbers:** 1187,1188 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **5** • **The Enfield Gov / Email's Issue:** 402. Lorraine Cordell _Fwd._ Simon Cordell / **Page Numbers:** 1189,1190 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ	**27/11/2014**	12:49:00	**X3** 277,278,279

	6 • **The Enfield Gov / Email's Issue:** 403. Lorraine Cordell _Re_ Simon Cordell Section 9 statement for court / **Page Numbers:** 1191 Broadsure Insurance / KGM Policy / Lloyds Bank!			

39.
Additional Email Attachments & Emails / Issue:
1. 39
lorraine32@blueyonder.co.uk_11.27.2014_FW Simon Cordell
27/11/2014
/ **Page Numbers:** 277,278,279
--
277,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2014 12:49
To: 'sandra.leslie@hmcts.gsi.gov.uk'
Subject: FW: Simon Cordell
Attachments: si-insurance-19-05-2014.pdf
Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured.
- After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of **20/05/2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra [**mailto:**sandra.leslie@hmcts.gsi.gov.uk] **On Behalf Of** GL-BROMLEYMCENQ
Sent: 27 November 2014 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 21 November 2014 14:12

To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

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- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

278,

Regards Lorraine Cordell

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279,

broadsure direct brokers
0845 658 6587 or
01843 594477
Martin Jenkin My broker
Direct No: 01843 598744

Warning: this certificate has been prepared using a laser printer and is not valid if altered in any way

Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:
   - **(a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance**
   - **(b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);**
   - **(c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;**
   - **(d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or**
   - **(e) a vehicle hired/leased to you on a short term agreement of less than 12 months**
   - **(f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:**
     - **i) your property; or**
     - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
     - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder — **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law — **19th May 2014**

4) Date of Expiry of Insurance: Noon — **19th May 2015**

5) Persons or classes of persons entitled to drive

MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. **Use for Motor Trade purposes by:** — **MR SIMON CORDELL**

2. **Use for Social Domestic and Pleasure purposes by:** — **MR SIMON CORDELL**

The policy does not cover:

1. **Use for hire or reward**
2. **Use for the conveyance of passengers for hire or reward**
3. **Use for racing, pacemaking, speed testing, rallies, reliability trials or competition**
4. **Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:**
   - **i) your property; or**
   - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
   - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Roche

Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes i) For full details of your Policy cover, please refer to the Policy document.
ii) You need to make any alterations to the details or cover please contact your insurance broker immediately
iii) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!

broadsure direct brokers
0845 658 6587 or
01843 594477
Martin Jenkin My broker
Direct No: 01843 598744

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Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:

   (a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance
   (b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);
   (c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;
   (d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or
   (e) a vehicle hired/leased to you on a short term agreement of less than 12 months
   (f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:
      i) your property; or
      ii) the property of your spouse if he or she is declared as a driver on this policy; or
      iii) held in trust by you or was in your custody or control for motor trade purposes.

2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder — **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law — **19th May 2014**

4) Date of Expiry of Insurance: Noon — **19th May 2015**

5) Persons or classes of persons entitled to drive

MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. Use for Motor Trade purposes by: — **MR SIMON CORDELL**

2. Use for Social Domestic and Pleasure purposes by: — **MR SIMON CORDELL**

The policy does not cover:

1. Use for hire or reward
2. Use for the conveyance of passengers for hire or reward
3. Use for racing, pacemaking, speed testing, rallies, reliability trials or competition
4. Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:
   i) your property; or
   ii) the property of your spouse if he or she is declared as a driver on this policy; or
   iii) held in trust by you or was in your custody or control for motor trade purposes.

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Roche
Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes i) For full details of your Policy cover, please refer to the Policy document.
ii) You need to make any alterations to the details or cover please contact your insurance broker immediately
iii) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!

2

The Enfield Gov / Email's Issue:

399. Leslie, Sandra RE_ Simon Cordell
/ Page Numbers: 1183,1184,
From: Leslie, Sandra [sandra.leslie@hmcts.gsi.gov.uk] on behalf of GLBROMLEYMCENQ [glbromleymcenq@hmcts.gsi.gov.uk]
Sent: 27 November **2014** 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further. further.

Regards
Miss S E Leslie

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 November **2014** 14:12
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Regards
Lorraine Cordell
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monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
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3

The Enfield Gov / Email's Issue:

400. Lorraine Cordell _Re_ Simon Cordell_ (8)

/ Page Numbers: 1185,1186,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 27 November **2014** 12:44

To: 'GL-BROMLEYMCENQ'

Subject: RE: Simon Cordell

Attachments: si-insurance-19-05-**2014**. pdf

Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of 20/05/**2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards

Miss Lorraine Cordell

From: Leslie, Sandra

Mail To: sandra.leslie@hmcts.gsi.gov.uk

On Behalf Of GL-BROMLEYMCENQ

Sent: 27 November **2014** 12:01

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards

Miss S E Leslie

From: Lorraine Cordell

Mail To:lorraine32@blueyonder.co.uk

Sent: 21 November **2014** 14:12

To: GL-BROMLEYMCENQ

Subject: RE: Simon Cordell

To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.

- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

1186,

Regards

Lorraine Cordell

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4

The Enfield Gov / Email's Issue:

401. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (1)

/ Page Numbers: 1187,1188,

From: GL-BROMLEYMCENQ [gl-bromleymcenq@hmcts.gsi.gov.uk]

Sent: 27 November **2014** 12:45

To: Lorraine Cordell

Subject: RE: Simon Cordell

- This is an automatically generated message acknowledging your recent E Mail to the Customer Service Team.
- Please note a full reply will only be sent if appropriate.
- Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.
- CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley, and Greenwich Magistrates Courts) as follows:

Telephone: 020 8437 3500 or 020 8437 3585

Gold fax: 0870 324 0223

E Mail:

GL-BromlevMCSummons@hmcts.gsi.gov.uk

(for ongoing summons case enquiries)

GL-BromlevMCEnq@hmcts.gsi.gov.uk

(for all concluded case enquiries)

GL-BromleyMCList@hmcts.gsi.gov.uk

(for ongoing charge case & Legal Aid enquiries)

SEGroupResultingEnquiries@hmcts.gsi.gov.uk
(for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk
(for all fines enquiries)
Enquiries@bromlev.countvcourt.gsi.gov.uk
(for Civil Proceeding enquiries)
Thank you,
Customer Service Team
This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning
1188,
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5
The Enfield Gov / Email's Issue:
402. Lorraine Cordell _Fwd._ Simon Cordell
/ Page Numbers: 1189,1190,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 November **2014** 12:49
To: 'sandra.leslie@hmcts.gsi.gov.uk'
Subject: FW: Simon Cordell
Attachments: si-insurance-19-05-**2014**. Pdf
Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of 20/05/**2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra
Mail To: sandraleslie@hmcts.gsi.gov.uk
On Behalf Of GL-BROMLEYMCENQ
Sent: 27 November **2014** 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 21 November **2014** 14:12
To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

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- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

1190,
Regards Lorraine Cordell
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6
The Enfield Gov / Email's Issue:
403. Lorraine Cordell _Re_ Simon Cordell Section 9 statement for court

/ Page Numbers: 1191,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 27 November **2014** 16:40
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Section 9 statement for court
Hi Martin

- Definition of an 'admissible witness statement' To be admissible (allowed) in court section 9 of the Criminal Justice Act (CJA) 1967 states for a witness statement to be used as evidence in any criminal proceeding, other than committal proceedings, it must:
- Be a formal written document of a person
- Be a set of facts relating to a certain event, or events
- Be signed by the person who makes it, to confirm that the contents of the document are true, this is known as a statement of truth, and have had a copy served on the other parties before the trial.
- If all of the above apply, the witness does not always need to attend the trial to give oral evidence.
- But once they have made a written statement, they may be called on to attend court and give their evidence in person.
- The jury do not see witness statements so the evidence contained in them will either be read out by counsel or be given orally by the person who has given the statement.
- When you can produce a witness statement as evidence in court to be admissible in court, evidence must be relevant to a fact which has to be proved or disproved.
- Every fact, and document relied upon in court must be proved by admissible evidence.
- You can produce a witness statement as evidence in court when:
- The relevant conditions in section 9 of the CJA 1967 are met:
- This allows the defence to agree to a statement being read at trial where it has been served in advance to them. For more information on the act, see related link.
- Section 116 or 117 of the CJA 2003 applies:
- Please see the government link:
- https://www.gov.uk/government/uploads/system/uploads/attachment data/file/257982/Witness-statements.pdf

End

	40 • **Additional Email Attachments & Emails / Issue:** 1. 40 lorraine32@blueyonder.co.uk_11.27.2014_RE Simon Cordell 27/11/2014 / **Page Numbers:** 280,281,282	**27/11/2014**	12:44:00	**X3** 280,281,282

40.
Additional Email Attachments & Emails / Issue:
1. 40
lorraine32@blueyonder.co.uk_11.27.2014_RE Simon Cordell
27/11/2014

/ **Page Numbers:** 280,281,282
--
280,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2014 12:44
To: 'GL-BROMLEYMCENQ'
Subject: RE: Simon Cordell
Attachments: si-insurance-19-05-2014.pdf
Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
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- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra [**mailto:**sandra.leslie@hmcts.gsi.gov.uk] **On Behalf Of** GL-BROMLEYMCENQ
Sent: 27 November 2014 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 21 November 2014 14:12
To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
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- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

281,

Regards Lorraine Cordell

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282,

	2 • **The Enfield Gov / Email's Issue:** 404. Martin Jenkin _RE_ REF_ 00-COSX14MT07-ID_80_ Open Attach Documents / **Page Numbers:** 1192 Broadsure Insurance / KGM Policy / Lloyds Bank!	**28/11/2014**		

2

The Enfield Gov / Email's Issue:

404. Martin Jenkin _RE_ REF_ 00-COSX14MT07-ID_80_ Open Attach Documents

/ Page Numbers: 1192,

From: Martin Jenkin [martinjenkin@broadsuredirect.com]

Sent: 28 November **2014** 14:36

To: 'Lorraine Cordell'

Subject: RE: REF: 00COSX14MT07ID<80> Open Attach Documents

Lorraine,

- I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
- They have asked for a clear email for me to send to them of your requirements.
- Please could you email what is required for me to forward on! (unfortunately, Kelly is on annual leave at present)

Regards

Martin Jenkin

DDI 01843 598744

cid: image001.png@01CC9FAC.C5567270
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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		29/11/2014		
		30/11/2014		

Simulation December 2014 (Click here to go back to the Index)

December 2014

Dates	**Incidents**			
		01/12/2014		
	• **1** **02/12/2014** Note 1: Driving license. I had to go to Highbury Court!	**02/12/2014**		

1
Note 1: Driving license.

- I had to go to Highbury Court!
  1. **Note 1:** Driving licence; I had to go to Highbury Court.
  2. **Note 2:** Fix boiler at home council.
  3. **Note 3:** The Council came to look at electric at home council.

	• **1** **The Enfield Gov / Email's Issue:** 406. Dredge, Mark _RE_ Simon Cordell / **Page Numbers:** 1202,1203,1204	**03/12/2014**		

	Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ			

1

The Enfield Gov / Email's Issue:

406. Dredge, Mark _RE_ Simon Cordell

/ Page Numbers: 1202,1203,1204,

From: Dredge, Mark [Mark.Dredge@hmcts.gsi.gov.uk] on behalf of GLBROMLEYMCENQ [glbromleymcenq@hmcts.gsi.gov.uk]

Sent: 03 December **2014** 15:48

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Dear Lorraine,

- Thank you for your email as it appears that your attempt to deal with the prosecution in one go was not a success.
- This will mean that your Son will have to complete a Statutory Declaration at Bromley Magistrates Court.
- I would suggest that you either ring the court or email to confirm when your son heard about the case. Often this easiest dealt with over the phone and we can book your son in a Statutory Declaration in one of Bromley's Traffic Courts.

Kind Regards

Mark Dredge

Customer Services

SE Group Bexley Bromley Greenwich

Magistrates' Courts

1 London Road

Bromley

BR1 1RA

0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 27 November **2014** 12:44

To: GLBROMLEYMCENQ

Subject: RE: Simon Cordell

Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of 20/05/**2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra [**Mail To**:sandra.leslie@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ
Sent: 27 November **2014** 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie

1203,

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 November **2014** 14:12
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Regards
Lorraine Cordell

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1204,

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	41 • **Additional Email Attachments & Emails / Issue:** 1. 41 Mark.Dredge@hmcts.gsi.gov.uk_12.04.2014_FW Simon Cordell 04/12/2014 / **Page Numbers:** 283,284,285,286 **3** • **The Enfield Gov / Email's Issue:** 407. Dredge, Mark FW_ Simon Cordell / **Page Numbers:** 1206,1207,1208 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ	**04/12/2014**	15:34:00	**X4** 283,284,285,286

41.
Additional Email Attachments & Emails / Issue:
1. 41
Mark.Dredge@hmcts.gsi.gov.uk
12.04.2014_FW Simon Cordell
04/12/2014
/ **Page Numbers:** 283,284,285,286
--
283,
From: Dredge, Mark <Mark.Dredge@hmcts.gsi.gov.uk> on behalf of GL-BROMLEYMCENQ gl-bromleymcenq@hmcts.gsi.gov.uk
Sent: 04 December 2014 15:34
To: lorraine32@blueyonder.co.uk
Subject: FW: Simon Cordell
Attachments: si-insurance-19-05-2014.pdf

Dear Miss Leslie,

- Please be informed that I the Statutory Declaration was granted and will be heard **18/12/2014**

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley-Bromley-Greenwich Magistrates' Courts 1 London Road Bromley BR11RA
0208 437 3500
Gold Fax 0870 324 0223

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 27 November 2014 12:44
To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell
Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of 20/05/**2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra
mailto: sandra.leslie@hmcts.gsi.gov.uk On Behalf Of GL-BROMLEYMCENQ
Sent: 27 November 2014 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie

284,
From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 21 November 2014 14:12
To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.

- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Regards

Lorraine Cordell

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285,

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286,

broadsuredirect brokers
0845 658 6587 or
01843 594477
Martin Jenkin My broker
Direct No: 01843 598744

Warning: this certificate has been prepared using a laser printer and is not valid if altered in any way

Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:
   - **(a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance**
   - **(b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);**
   - **(c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;**
   - **(d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or**
   - **(e) a vehicle hired/leased to you on a short term agreement of less than 12 months**
   - **(f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:**
     - **i) your property; or**
     - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
     - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder — **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law — **19th May 2014**

4) Date of Expiry of Insurance: Noon — **19th May 2015**

5) Persons or classes of persons entitled to drive
MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. **Use for Motor Trade purposes by:** — **MR SIMON CORDELL**

2. **Use for Social Domestic and Pleasure purposes by:** — **MR SIMON CORDELL**

The policy does not cover:

1. **Use for hire or reward**
2. **Use for the conveyance of passengers for hire or reward**
3. **Use for racing, pacemaking, speed testing, rallies, reliability trials or competition**
4. **Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:**
   - **i) your property; or**
   - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
   - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Roche
Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes i) For full details of your Policy cover, please refer to the Policy document.
ii) You need to make any alterations to the details or cover please contact your insurance broker immediately
iii) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!

3

The Enfield Gov / Email's Issue:

407. Dredge, Mark FW_ Simon Cordell
/ Page Numbers: 1206,1207,1208,
From: Dredge, Mark [Mark.Dredge@hmcts.gsi.gov.uk] on behalf of GLBROMLEYMCENQ [glbromleymcenq@hmcts.gsi.gov.uk]
Sent: 04 December **2014** 15:34
To: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell
Attachments: siinsurance1905**2014**.pdf
Dear Miss Leslie,

- Please be informed that I the Statutory Declaration was granted and will be heard 18/12/**2014**

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley Bromley Greenwich
Magistrates' Courts
1 London Road
Bromley
BR1 1RA
0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 November **2014** 12:44
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
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- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra [**Mail To**:sandra.leslie@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ
Sent: 27 November **2014** 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

Regards
Miss S E Leslie
1207,

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 November **2014** 14:12
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell

To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the correct insurance policy by email. and can work forward to clearing this matter up.

Regards

Lorraine Cordell

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This file is missing
From: MT Underwriting [MT.Underwriting@canopius.com]
To: Gramlick, Les
Sent: **04 December 2014 15:34:12**
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller
- Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

D +44 (0) 20 8530 9116 |
F +44 (0) 20 8530 1841
www.kgminsurance.co.uk | www.canopius.com

		05/12/2014		
		06/12/2014		
		07/12/2014		
	2 • **The Enfield Gov / Email's Issue:** 408. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (2) / **Page Numbers:** 1209,1210 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **3** • **The Enfield Gov / Email's Issue:** 409. Dredge, Mark Simon Cordell 1402647845 Stat Dec Insurance / **Page Numbers:** 1214,1215,1216,1217 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ "Was Missing took from the 09/12/2014"	**08/12/2014**		

2
The Enfield Gov / Email's Issue:
408. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (2)
/ Page Numbers: 1209,1210,
From: GLBROMLEYMCENQ
[glbromleymcenq@hmcts.gsi.gov.uk]
Sent: 08 December **2014** 13:55
To: Lorraine Cordell

Subject: RE: Simon Cordell

- This is an automatically generated message acknowledging your recent E Mail to the Customer Service Team.
- Please note a full reply will only be sent if appropriate.
- Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.

CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley and Greenwich
Magistrates Courts) as follows:
Telephone: 020 8437 3500 or 020 8437 3585
Gold fax: 0870 324 0223
E Mail:
GL-BromleyMCSummons@hmcts.gsi.gov.uk (for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk (for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk (for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk (for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk (for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk (for Civil Proceeding enquiries)
Thank you,
Customer Service Team This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning
1210,
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3
The Enfield Gov / Email's Issue:
409. Dredge, Mark__ Simon Cordell 1402647845 Stat Dec Insurance
/ Page Numbers: 1214,1215,1216,1217,
--
1214
From: Lorraine Cordell
[**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 08 December **2014** 13:55
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
Dear Mark Dredge

- My son has already filed a Statutory Declaration at Highbury magistrates court on the **02/12/2014.**
- We do know the points have been removed from his driving Licence.

- But could you please explain what we can do now and where to send his insurance to be checked so that no more of the courts time is wasted.

Regards

		09/12/2014		
	0 • **10/12/2014** Dredge, Mark Customer Services SE Group Bexley Bromley Greenwich Magistrates' Courts **3** • **The Enfield Gov / Email's Issue:** 409. Dredge, Mark Simon Cordell 1402647845 Stat Dec Insurance / **Page Numbers:** 1214,1215,1216,1217 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **4** • **The Enfield Gov / Email's Issue:** 410. Lorraine Cordell Re Simon Cordell 1402647845 Stat Dec Insurance / **Page Numbers:** 1218,1219,1220,1221,1222 Broadsure Insurance / KGM Policy / Lloyds Bank! Bromley Court – 011401009802 = GL-SWESTERNMCENQ	**10/12/2014**		

3
The Enfield Gov / Email's Issue:
409. Dredge, Mark__ Simon Cordell 1402647845 Stat Dec Insurance
/ Page Numbers: 1214,1215,1216,1217,
From: Dredge, Mark [Mark.Dredge@hmcts.gsi.gov.uk]
Sent: 10 December **2014** 11:53
To: 'Lorraine Cordell'
Subject: Simon Cordell 1402647845 Stat Dec Insurance
Dear Lorraine,

- Thank you for your email I must apologise for the delay in getting back to you, it would seem that you will have to go through the court system and "waste the courts time" again this is unfortunate and a shame but we must work through the procedures that are set.
- I was more concerned with wasting your time as a customer and it seems that you will have to put in for a Statutory Declaration her at Bromley under you case ref gives below.

- This will be completed in one morning and hopefully this will be the end of the matter

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley Bromley Greenwich
Magistrates' Courts
1 London Road
Bromley
BR1 1RA
0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 08 December **2014** 13:55
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
Dear Mark Dredge

- My son has already filed a Statutory Declaration at Highbury magistrates court on the **02/12/2014.**
- We do know the points have been removed from his driving Licence.
- But could you please explain what we can do now and where to send his insurance to be checked so that no more of the courts time is wasted.

Regards

From: Dredge, Mark
[**Mail To:** Mark.Dredge@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ
Sent: 03 December **2014** 15:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Dear Lorraine,

- Thank you for your email as it appears that your attempt to deal with the prosecution in one go was not a success.
- This will mean that your Son will have to complete a Statutory Declaration at Bromley Magistrates Court.
- I would suggest that you either ring the court or email to confirm when your son heard about the case. Often this easiest dealt with over the phone, and we can book your son in a Statutory Declaration in one of Bromley's Traffic Courts.

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley Bromley Greenwich
Magistrates' Courts
1 London Road
Bromley
1215,
BR1 1RA
0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 November **2014** 12:44
To: GLBROMLEYMCENQ

Subject: RE: Simon Cordell

Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of **20/05/2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards

Miss Lorraine Cordell

From: Leslie, Sandra

[**Mail To**:sandra.leslie@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ

Sent: 27 November **2014** 12:01

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter
- further.

Regards

Miss S E Leslie

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 21 November **2014** 14:12

To: GLBROMLEYMCENQ

Subject: RE: Simon Cordell

To Whom It May Concern:

- I am writing this email due to a letter from the court that my son Simon Cordell DOB **26/01/2014** had a case on the **06/11/2014** in Bromley Magistrates Court
- It says on the letter it was for a case of no insurance the case number is 011402647845.
- The problem is we did not know he was due to come to court on this date we have had no summons and my son is insured he always has insurance and would not drive without it.
- There has been a number of issues with his insurance, and this is due to it not showing up on the MID database.
- There has been a number of Seizers to his vehicles for no insurance when he was in fact insured.
- Could you please send me details of what date this offence of no insurance happened?
- This way I can send the

1216,

- correct insurance policy by email. and can work forward to clearing this matter up.

Regards

Lorraine Cordell

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1217,

monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email was scanned by the Government Secure Intranet antivirus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage, or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal

purposes.

4

The Enfield Gov / Email's Issue:

410. Lorraine Cordell _Re_ _ Simon Cordell 1402647845 Stat Dec Insurance

/ Page Numbers: 1218,1219,1220,1221,1222,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 10 December **2014** 15:32
To: 'Dredge, Mark'
Subject: RE: Simon Cordell 1402647845 Stat Dec Insurance
Dear Mark Dredge

- My son has filed a Statutory Declaration,
- which we were told could be done at any court this was for the Bromley.
- It was filed at Highbury magistrate's court on the **02/12/2014** and we have checked with DVLA and the points have been removed for the Bromley case.

Regards
Lorraine

From: Dredge, Mark [**Mail To:** Mark.Dredge@hmcts.gsi.gov.uk]
Sent: 10 December **2014** 11:53
To: 'Lorraine Cordell'
Subject: Simon Cordell 1402647845 Stat Dec Insurance
Dear Lorraine,

- Thank you for your email
- I must apologise for the delay in getting back to you,
- it would seem that you will have to go through the court system and "**waste the courts time**"
- again, this is unfortunate and a shame
- but we must work through the procedures that are set.
- I was more concerned with wasting your time
- as a customer
- and it seems that you will have to put in for a Statutory Declaration her at Bromley under you case ref gives below.
- This will be completed in one morning and hopefully this will be the end of the matter

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley Bromley Greenwich
Magistrates' Courts
1 London Road
Bromley
BR1 1RA
0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell
[**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 08 December **2014** 13:55
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell
Dear Mark Dredge

- My son has already filed a Statutory Declaration at Highbury magistrates court on the **02/12/2014.**
- We do know the points have been removed from his driving Licence.
- But could you please explain what we can do now and where to send his insurance to be checked so that no more of the courts time is wasted.

Regards

From: Dredge, Mark
[**Mail To:** Mark.Dredge@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ
1219,
Sent: 03 December **2014** 15:48
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

Dear Lorraine,

- Thank you for your email as it appears that your attempt to deal with the prosecution in one go was not a success.
- This will mean that your Son will have to complete a Statutory Declaration at Bromley Magistrates Court.
- I would suggest that you either ring the court or email to confirm when your son heard about the case. Often this easiest dealt with over the phone, and we can book your son in a Statutory Declaration in one of Bromley's Traffic Courts.

Kind Regards
Mark Dredge
Customer Services
SE Group Bexley Bromley Greenwich
Magistrates' Courts
1 London Road
Bromley
BR1 1RA
0208 437 3500 Gold Fax 0870 324 0223

From: Lorraine Cordell
[**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 November **2014** 12:44
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell

Dear Miss S E Leslie

- Thank you for the reply to my email,
- I did in fact speak to someone at the court yesterday Mr Mark Dredge as I explained my son was due in court yesterday on a next matter of no insurance when he was insured. After speaking to that court, they told me to ask the CPS dealing with that case to deal with the other 2 matters of no insurance which my son never got a summons for.
- Mark Dredge told me the case at Bromley was in fact a date of 20/05/**2014** so I attended court with my son yesterday with my son's insurance papers for that date.
- I did ask the CPS yesterday to deal with these other 2 matters, but she said she could not, and I would have to contract the court which I had told her I had already done.
- Please see attached file of my son's insurance.
- You can contact me on 07961.

Regards
Miss Lorraine Cordell

From: Leslie, Sandra
[**Mail To**:sandra.leslie@hmcts.gsi.gov.uk] On Behalf Of GLBROMLEYMCENQ
Sent: 27 November **2014** 12:01
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell

Morning Miss Cordell

- Thank you for your email, please could you email me your mobile number to discuss this matter further.

further.
Regards
Miss S E Leslie
From: Lorraine Cordell
[**Mail To**:lorraine32@blueyonder.co.uk]
1220,1221,1222,

		11/12/2014		
		12/12/2014		
		13/12/2014		
		14/12/2014		
		15/12/2014		
		16/12/2014		
		17/12/2014		
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		21/12/2014		
		22/12/2014		
		23/12/2014		
		24/12/2014		
		25/12/2014		
		26/12/2014		
		27/12/2014		
	1 • **The Enfield Gov / Email's Issue:** 411. Lorraine Cordell _Re_ Simon Cordell Information / **Page Numbers:** 1223 Broadsure Insurance / KGM Policy / Lloyds Bank!	**28/12/2014**		

1
The Enfield Gov / Email's Issue:
411. Lorraine Cordell _Re_ Simon Cordell Information
/ Page Numbers: 1223,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 28 December **2014** 23:59
To: 'martinjenkin@broadsuredirect.com'
Subject: Re: Simon Cordell Information

Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?
- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards
Lorraine

		29/12/2014		
		30/12/2014		
	Diary sorted for sure up to this point!	31/12/2014		

Simulation January 2015 (Click here to go back to the Index)

January 2015

Dates	**Incidents**			
		01/01/2015		
		02/01/2015		
		03/01/2015		
		04/01/2015		
		05/01/2015		
		06/01/2015		
	1 • **The Enfield Gov / Email's Issue:** 414. Martin Jenkin _RE_ Simon Cordell Information / **Page Numbers:** 1250 Broadsure Insurance / KGM Policy / Lloyds Bank!	**07/01/2015**		

1
The Enfield Gov / Email's Issue:
414. Martin Jenkin _RE_ Simon Cordell Information
/ Page Numbers: 1250,
From: Martin Jenkin [martinjenkin@broadsuredirect.com]
Sent: 07 January **2015** 09:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Information
Good Morning Lorraine,

- Apologies for the lack of contact,
- I have been in and out of the office.
- Have you received any correspondence from KGM?

- we spoke to them prior to Christmas regarding the issues
- and they have been looking into the situation
- and as far as I am aware, they were going to respond directly.
- I look forward to hearing from you.

Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488.
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 28 December **2014** 23:59
To: martinjenkin@broadsuredirect.com
Subject: Re: Simon Cordell Information
Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?
- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards
Lorraine

		08/01/2015		
		09/01/2015		
		10/01/2015		
		11/01/2015		
		12/01/2015		
		13/01/2015		
		14/01/2015		
		15/01/2015		
		16/01/2015		
		17/01/2015		
		18/01/2015		
		19/01/2015		
		20/01/2015		
	42	**21/01/2015**	22:53:00	**X11** 287,288

	• **Additional Email Attachments & Emails / Issue:** 1. 42 lorraine32@blueyonder.co.uk_01.21.2015_FW MT3574694 21/01/2015 / **Page Numbers:** 287,288 289,290,291,292,293,294 295,296,297 **2** • **The Enfield Gov / Email's Issue:** 415. Lorraine Cordell _Re_ MT3574694_ (2) / **Page Numbers:** 1255,1256,1257 Broadsure Insurance / KGM Policy / Lloyds Bank! **3** • **The Enfield Gov / Email's Issue:** 416. Austin, Andrew _RE_ MT3574694 / **Page Numbers:** 1258,1259,1260,1261 Broadsure Insurance / KGM Policy / Lloyds Bank! **4** • **The Enfield Gov / Email's Issue:** 417. Lorraine Cordell _Re_ MT3574694_ (1) / **Page Numbers:** 1262,1263,1264,1265,1266 Broadsure Insurance / KGM Policy / Lloyds Bank! **5** • **The Enfield Gov / Email's Issue:** 418. Austin, Andrew _RE_ MT3574694_ (1) / **Page Numbers:** 1267,1268,1269,1270 Broadsure Insurance / KGM Policy / Lloyds Bank! **6** • **The Enfield Gov / Email's Issue:** 419. Lorraine Cordell _Re_ MT3574694 / **Page Numbers:** 1271,1272,1273,1274,1275,1276,1277 Broadsure Insurance / KGM Policy / Lloyds Bank! **7** • **The Enfield Gov / Email's Issue:** 420. Lorraine Cordell _Fwd._ MT3574694 /			289,290,291,292 293,294,295,296 297,

	Page Numbers: 1278,1279,1280,1281,1282,1283,1284 Broadsure Insurance / KGM Policy / Lloyds Bank!			
	43 • **Additional Email Attachments & Emails / Issue:** 1. 43 lorraine32@blueyonder.co.uk_01.21.2015_RE MT3574694 21/01/2015 / **Page Numbers:** 298,299,300 301,302,303,304,305,306 307,308	**21/01/2015**	22:51:00	**X11** 298,299,300 301,302,303,304 305,306,307,308
	44 • **Additional Email Attachments & Emails / Issue:** 1. 44 lorraine32@blueyonder.co.uk_01.21.2015_RE MT3574694_002 21/01/2015 / **Page Numbers:** 309,310,311,312 313,314,315,316,317,318	**21/01/2015**	11:31:00	**X10** 309,310,311,312 313,314,315,316 317,318,

42.
Additional Email Attachments & Emails / Issue:
1. 42
lorraine32@blueyonder.co.uk_01.21.2015_FW MT3574694
21/01/2015
/ **Page Numbers:** 287,288 289,290,291,292,293,294 295,296,297
--
287,
21/01/2015
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 21 January 2015 22:53
To: 'Andrew.Austin@canopius.com'
Cc: 'complaints@lloyds.com'
Subject: FW: MT3574694
Attachments: S Cordell Cert._KGM_2013-2014_Colour.pdf.

Information we need.pdf

Dear Andrew

- Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
- Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the **14/11/2013** where the police officer told KGM I had tools in my van to void my insurance.
- Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer.
- After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller.
- If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
- After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to.
- Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
- I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
- You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
- I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
- I do have a lot of letters which I will sort out scan and send over.
- But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
- We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database.
- The seizers alone have left me out of pocket by around £1700.00.
- That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance.
- All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
- I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.
- It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers.
- It was that bad two police compounds new me and said each time not again.

288,

- As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
- Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of

no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.

- You can contact my mother on

Regards Simon Cordell

21/01/2015

From: Austin, Andrew
mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Mr Cordell,

- I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
- In the meantime, I am keen to assist you if I can in confirming when cover was in force.
- Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
- I look forward to hearing from you with this information.

Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 |
M 07469 147743 | www.kgminsurance.co.uk | www.canopius.com

21/01/2015

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Andrew

- I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
- I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.

289,

- The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the **30 November 2014** about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
- This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subj etc.
- access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.

- KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information,
- I have asked for under this act to prove I was not in fact guilty of no insurance.
- And now say to deal with this you need information from me.
- I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing.
- And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
- I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.

Regards
Simon Cordell

21/01/2015
From: Austin, Andrew
mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell

- Thank you for your email.
- My letter dated **22/12/2014** requests the following documentary evidence from you
- With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
  1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
  2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
  3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
- Once I receive all of the above, I will be happy to consider this further.
- With regards to your subject access request.
- My letter of the **09/12/2014** advised the following: -
- Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of **£10.00.**

290,

- Alternatively, you may wish to wait until our full investigations have been finalised.
- Can you please confirm how you wish to proceed with that request?
- Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
- I await your reply

Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

21/01/2015

From: Lorraine Cordell **mailto:** lorraine32@bluevonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@llovds.com
Subject: RE: MT3574694

To Whom It May Concern:

- I am writing due to the complaint I put in.
- I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
- I have been asking for information from KGM since 2013 and have heard nothing back.
- When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.
- Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time.
- In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.
- The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.
- I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.
- There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van.
- Which was a lie by the police as I did not have anything in my van.
- Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy.
- As you can understand I was very upset over this as I had done nothing wrong.
- At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter.
- The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.
- But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no.
- KGM was not even

291,

- aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?
- I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing.
- Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday.
- On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

- I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.
- At this point Kelly tiller believed me and said the policy would not be cancelled.
- But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back.
- I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.
- From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.
- I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.
- I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.
- Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty.
- I am very upset about the whole policy with KGM.
- I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing.
- These matters need to be addressed as I am suffering due to all of this.
- Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.
- I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the **26/11/2013.**
- I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.
- Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied.
- All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
- It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.
- There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare.
- It has

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messed my clean driving licence up and in fact got to the point I could not drive so could not work.

- Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.
- If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
- I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of **£180.00** to **£200.00** a time.
- All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance.
- And points put on my driving licence to the fact I could not drive, this has all been costs to myself.
- My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards
Simon Cordell

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Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales

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FW: MT3574694->S Cordell Cert._KGM_2013-2014_Colour.pdf

KGM
MOTOR INSURANCE
Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority, FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!
295,
FW: MT3574fpage on we need.pdf

30/11/2014

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2014 14:47
To: 'Martin Jenkin'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents

Hi Martin

- Thank you for getting back to me about this matter, and for you contacting KGM and getting this addressed, please see the below information that will be needed.
- We will also still need the section 9 witness statement from you.
- The below section is what will be needed from KGM.

Section 9 witness statement from:

- Jessica about the call that she took from the police officer who called KGM after Simon Cordell was stopped on the **14/11/2013.**
- This statement will include what was said on the phone call by the police officer and what Jessica said to the police officer this would also include what sort of tools the police officer said there was in the van.
- Any other information as to the date of the **14/11/2013** and after this date as to any dealing Jessica had with the stop on the **14/11/2013.**
- Copy of all phone recordings between the police officer, and Jessica on the date of **14/11/2013.**
- All phone recordings of any calls that were made, to KGM from Simon Cordell or Lorraine Cordell to try to stop his insurance policy being cancelled and to address the stop that was made on the **14/11/2013.**
- The phone recording of when Kelly Tiller had asked Simon Cordell to go to the police compound and get someone from the compound to call Kelly Tiller about the list of tools that was meant to have been in the van when the police stopped Mr |Simon Cordell on the **14/11/2013.**
- I believe Simon Cordell went to the police compound on the **26/11/2013** and this is where the manager of the compound and Simon Cordell spoke to called Kelly Tiller and confirmed there was in fact no tools in the van.
- Copies of all emails that were sent from KGM to Broadsure and Broadsure to KGM with regard to the police stop of Simon Cordell on the **14/11/2013.**
- This would include all emails of dates after the 1**4/11/2014** when Simon Cordell was trying to stop his insurance policy from being cancelled and was trying to address this matter of what the police had said about there being tools in his Van which was why the insurance policy was going to be cancelled.

Section 9 witness statement from:

- Kelly Tiller as to any dealing she had with the police stop on Simon Cordell on the **14/11/2013.**
- This would include all dealing with Broadsure about this matter and any calls that was made to her by Simon Cordell and Lorraine Cordell, and any calls Kelly Tiller made about this matter about the cancellation of the policy and the stop by the police on the **14/11/2014** until this issue was addressed.
- This would also include all details of the call that was made by the police compound to Kelly Tiller on the **26/11/2013** to prove there were no tools in the van.
- Which in turn stopped the cancelation of the insurance policy as I believe the reason for the cancellation was due to Kelly Tiller saying he had voided his insurance due to there being tools in the van.
- Full details as to why the insurance policy was going to be cancelled and what Mr Simon Cordell was meant to have done wrong which would have in fact made his insurance policy void.
- file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015

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Page 560 of 3

- Full details as to why in the end the insurance policy was not cancelled and the reasons for not cancelling which was due to Mr Simon Cordell going to the police compound and the police compound confirming to Kelly Tiller over the phone there was in fact no tools in the van.

- The reason why until Jan 2014 that Mr Simon Cordell's insurance did not show up on the MID database.
- Confirmation Simon Cordell did have insurance to drive on the 14/11/2014 and did not void his insurance in any way.
- Why Kelly Tiller did not deal with all the data protection requests that had been submitted to KGM, under the data protection act 1998 subject access request, as if this had been done Simon Cordell would not be in the court system for this case.

Regards
Lorraine

From: Martin Jenkin [**mailto:** martinjenkin@broadsuredirect.com
Sent: 28 November 2014 14:36
To: 'Lorraine Cordell'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents
Lorraine,

- I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
- They have asked for a clear email for me to send to them of your requirements.
- Please could you email what is required for me to forward on! (unfortunately, Kelly is on annual leave at present)

Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
297,
Page 561 of 3
error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
This email has been checked for viruses by Avast antivirus software. www.avast.com
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
END

2
The Enfield Gov / Email's Issue:
415. Lorraine Cordell _Re_ MT3574694_ (2)
/ Page Numbers: 1255,1256,1257,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 11:31
To: 'andrew.austin@canopius.com'
Cc: 'complaints@lloyds.com'
Subject: RE: MT3574694
Attachments: RE_ REF_ 00COSX14MT07ID_80_ Open Attach Documents.pdf
RE_ SimonCordell.pdf;
Data Protection KGM.doc
Kelly Tiller KGM.doc
To Whom It May Concern:

I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694 I have been asking for information from KGM since **2013** and have heard nothing back. When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this. Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company. The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance. I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database. There was also a time in Nov **2013** when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong. At these times lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools. But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound

1256,

and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning. I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound. At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home. From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM. I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court. I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case. Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this. Martin Jenkins at Broadsure Direct knows everything that has

gone on as he was my main contact. I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/**2013**. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once. Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me. It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance. There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance. If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.

1257,

I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself. My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards

Simon Cordell

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The Enfield Gov / Email's Issue:

416. Austin, Andrew _RE_ MT3574694

/ Page Numbers: 1258,1259,1260,1261,

From: Austin, Andrew [Andrew.Austin@canopius.com]

Sent: 21 January **2015** 11:54

To: 'Lorraine Cordell'

Subject: RE: MT3574694

Dear Mr Cordell

Thank you for your email.

My letter dated 22/12/14 requests the following documentary evidence from you with regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following:

1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this. Once I receive all of the above, I will be happy to consider this further. With regards to your subject access request. My letter of the 9/12/14 advised the following:

Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised. Can you

please confirm how you wish to proceed with that request? Should you not be in receipt of any of the letters I refer to above, please advise me and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
To Whom It May Concern:
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1259,
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there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound. At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then

1260,

drove home. From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM. I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court. I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case. Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this. Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact. I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/**2013**. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once. Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me. It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance. There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance. If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM. I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself. My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards

1261,

Simon Cordell

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4
The Enfield Gov / Email's Issue:
417. Lorraine Cordell _Re_ MT3574694_ (1)
/ Page Numbers: 1262,1263,1264,1265,1266,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 13:22
To: 'Austin, Andrew'
Cc: 'complaints@lloyds.com'
Subject: RE: MT3574694
Dear Andrew

- I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
- I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.
- The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the **30 November 2014** about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
- This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subj etc.
- access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
- KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information,
- I have asked for under this act to prove I was not in fact guilty of no insurance.
- And now say to deal with this you need information from me.
- I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing.
- And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
- I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.

Regards
Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694

Dear Mr Cordell
Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you with regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following:

1263,

1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this. Once I receive all of the above, I will be happy to consider this further. With regards to your subject access request. My letter of the 9/12/14 advised the following:

Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised. Can you please confirm how you wish to proceed with that request? Should you not be in receipt of any of the letters I refer to above, please advise me and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694 I have been asking for information from KGM since **2013** and have heard nothing back. When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this. Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

1264,

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance. I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database. There was also a time in Nov **2013** when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I

had done nothing wrong. At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools. But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?
I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning. I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound. At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home. From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM. I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court. I have had points put on my driving licence for no reason and had to go back and forward to court **1265,**
many times, when this should not have been the case. Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this. Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact. I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/**2013**. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once. Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me. It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance. There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance. If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM. I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time.

All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself. My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
Regards
Simon Cordell
1266,
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5
The Enfield Gov / Email's Issue:
418. Austin, Andrew _RE_ MT3574694_ (1)
/ Page Numbers: 1267,1268,1269,1270,
From: Austin, Andrew [Andrew.Austin@canopius.com]
Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,

- I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
- In the meantime, I am keen to assist you if I can in confirming when cover was in force.
- Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
- I look forward to hearing from you with this information.

Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | M 07469 147743 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Andrew

- I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
- I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.
- The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the **30 November 2014** about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
- This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subj etc.
- access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
- KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information,
- I have asked for under this act to prove I was not in fact guilty of no insurance.
- And now say to deal with this you need information from me.
- I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing.
- And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
- I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.

Regards
Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694

Dear Mr Cordell
Thank you for your email.
1268,
My letter dated 22/12/14 requests the following documentary evidence from you with regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following:

1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this. Once I receive all of the above, I will be happy to consider this further. With regards to your subject access request. My letter of the 9/12/14 advised the following: Following our initial investigations we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations

have been finalised. Can you please confirm how you wish to proceed with that request? Should you not be in receipt of any of the letters I refer to above, please advise me and I will ensure copies are sent to you immediately. I await your reply

Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694

To Whom It May Concern:

I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694 I have been asking for information from KGM since **2013** and have heard nothing back. When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this. Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company. The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance. I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database. There was also a time in Nov **2013** when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong. At these times lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools. But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she

1269,

said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning. I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed

there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound. At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home. From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM. I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court. I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case. Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this. Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact. I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/**2013**. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once. Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me. It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance. There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance. If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM. I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had **1270,**

to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself. My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards

Simon Cordell

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6

The Enfield Gov / Email's Issue:

419. Lorraine Cordell _Re_ MT3574694

/ Page Numbers: 1271,1272,1273,1274,1275,1276,1277,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 January **2015** 22:51

To: 'Austin, Andrew'

Subject: RE: MT3574694

Attachments: S Cordell Cert. KGM_**20132014**_Colour.pdf

Information we need.pdf

Dear Andrew

Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this. After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database. You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do. I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post. I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now. We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong. I have tried to deal with this for months and months without going to the ombudsman and KGM has

taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.

1272,

It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again. As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this. Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov **2014** and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in. You can contact my mother on 0208 245 7454 or 07961 833021

Regards

Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Mr Cordell,

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm. In the meantime, I am keen to assist you if I can in confirming when cover was in force. Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you. I look forward to hearing from you with this information.

Regards,

Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | M 07469 147743 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Andrew

1273,

I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing. I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data. The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November **2014** about what was needed,

and I do have the court letter showing I was found guilty and about the appeal. This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do. KGM have in fact not followed the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance. And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty. I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell
Thank you for your email.
My letter dated **22/12/2014**
requests the following documentary evidence from you with regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following:
1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
1274,
Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: Following our initial investigations we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised. Can you please confirm how you wish to proceed with that request? Should you not be in receipt of any of the letters I refer to above, please advise me and I will ensure copies are sent to you immediately. I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 11:31
To: Austin, Andrew

Cc: complaints@lloyds.com
Subject: RE: MT3574694
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694 I have been asking for information from KGM since **2013** and have heard nothing back. When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this. Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company. The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance. I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database. There was also a time in Nov **2013** when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can
1275,
understand I was very upset over this as I had done nothing wrong. At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools. But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?
I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning. I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound. At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home. From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM. I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court. I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case. Then the case come up for the seizer when the police

said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this. Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact. I also have all the emails the last one that I will enclose again, which I have heard nothing about and

1276,

the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/**2013**. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once. Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me. It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance. There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance. If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM. I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself. My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards

Simon Cordell

1277,

Confidentiality Caution

The information in this e-mail and in any attachments is CONFIDENTIAL. If you are not the intended recipient, please destroy this message and notify the sender immediately. Canopius may monitor the content of e-mails sent and received via its network for viruses, unauthorised use or other lawful business purposes. E-mail sent for and on behalf of a member of Canopius Group, which includes: Canopius Holdings UK Limited | registered number 04818520 Canopius Managing Agents Limited | registered number 01514453 | Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited Canopius Services Limited | registered number 02733994 KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited Registered offic**e:** Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales Confidentiality Caution The information in this e-mail and in any attachments is CONFIDENTIAL. If you are not the intended recipient, please destroy this message and notify the sender immediately. Canopius may monitor the content of e-mails sent and received via its network for viruses, unauthorised use or other lawful business purposes. E-mail sent for and on behalf of a member of Canopius Group, which includes: Canopius Holdings UK Limited | registered number 04818520 Canopius Managing Agents Limited | registered number 01514453 | Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited Canopius Services Limited | registered number 02733994 KGM Motor Insurance is a brand name for business written

by Canopius Managing Agents Limited Registered offic**e:** Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales

7

The Enfield Gov / Email's Issue:

420. Lorraine Cordell _Fwd._ MT3574694

/ Page Numbers: 1278,1279,1280,1281,1282,1283,1284,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 January **2015** 22:53

To: 'Andrew.Austin@canopius.com'

Cc: 'complaints@lloyds.com'

Subject: FW: MT3574694

Attachments: S Cordell Cert. KGM_**20132014**_Colour.pdf; Information we need.pdf

Dear Andrew

Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this. After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database. You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do. I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post. I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now. We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong. I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and

1279,

causing someone so much suffering. It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again. As you can see, I am not very happy about all of this but I do not think anyone would be when they paid for their

insurance and had done nothing wrong to suffer all this. Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov **2014** and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in. You can contact my mother on 0208 245 7454 or 07961 833021
Regards
Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm. In the meantime, I am keen to assist you if I can in confirming when cover was in force. Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
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Sent: 21 January **2015** 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Andrew
1280,1281,1282,1283,1284,

43.
Additional Email Attachments & Emails / Issue:
1. 43
lorraine32@blueyonder.co.uk_01.21.2015_RE MT3574694
21/01/2015
/ **Page Numbers:** 298,299,300
301,302,303,304,305,306
307,308
--
298,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 21 January 2015 22:51

To: 'Austin, Andrew'
Subject: RE: MT3574694
Attachments: S Cordell Cert._ KGM_ 2013-2014_Colour.pdf
Information we need.pdf

Dear Andrew

Please see attached Insurance, which will show you full details of his insurance policy and dates covered.

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I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.

You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.

I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.

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299,

As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.

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You can contact my mother on

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• Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
• Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
• Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
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Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
301,
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

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mailto: lorraine32@bluevonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@llovds.com
Subject: RE: MT3574694
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
I have been asking for information from KGM since 2013 and have heard nothing back.
When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.

Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.

I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have

302,

been cancelled which to me What was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.

I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.

I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.

Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was

found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.
Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.
I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.
Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.
There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could
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If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.
My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
Regards Simon Cordell
Confidentiality Caution
The information in this e-mail and in any attachments is CONFIDENTIAL. If you are not the intended recipient, please destroy this message and notify the sender immediately. Canopius may monitor the content of e-mails sent and received via its network for viruses, unauthorised use, or other lawful business purposes. E-mail sent for and on behalf of a member of Canopius Group, which includes:
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Canopius Managing Agents Limited | registered number 01514453 | Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority
Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited Canopius Services Limited | registered number 02733994
KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited
304,
Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
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The information in this e-mail and in any attachments is CONFIDENTIAL. If you are not the intended recipient, please destroy this message and notify the sender immediately. Canopius may monitor the content of e-mails sent and received via its network for viruses, unauthorised use, or other lawful business purposes. E-mail sent for and on behalf of a member of Canopius Group, which includes:
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Canopius Managing Agents Limited | registered number 01514453 | Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority
Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited Canopius Services Limited | registered number 02733994
KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited
Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
305,

KGM
MOTOR INSURANCE
Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority, FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!
306,
RE: MT3574fpage on we need.pdf

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2014 14:47
To: 'Martin Jenkin'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents

Hi Martin

Thank you for getting back to me about this matter, and for you contacting KGM and getting this addressed, please see the below information that will be needed. We will also still need the section 9 witness statement from you.

The below section is what will be needed from KGM.

Section 9 witness statement from:

Jessica about the call that she took, from the police officer who called KGM after Simon Cordell was stopped on the 14/11/2013. This statement will include what was said on the phone call by the police officer and what Jessica said to the police officer this would also include what sort of tools the police officer said there was in the van. Any other information as to the date of the 14/11/2013 and after this date as to any dealing Jessica had with the stop on the 14/11/2013.

Copy of all phone recordings between the police officer, and Jessica on the date of 14/11/2013.

All phone recordings of any calls that were made, to KGM from Simon Cordell or Lorraine Cordell to try to stop his insurance policy being cancelled and to address the stop that was made on the 14/11/2013.

The phone recording of when Kelly Tiller had asked Simon Cordell to go to the police compound and get someone from the compound to call Kelly Tiller about the list of tools that was meant to have been in the van when the police stopped Mr |Simon Cordell on the 14/11/2013. I believe Simon Cordell went to the police compound on the 26/11/2013 and this is where the manager of the compound and Simon Cordell spoke to called Kelly Tiller and confirmed there was in fact no tools in the van.

Copies of all emails that were sent from KGM to Broadsure and Broadsure to KGM with regard to the police stop of Simon Cordell on the 14/11/2013. This would include all emails of dates after the 14/11/2014 when Simon Cordell was trying to stop his insurance policy from being cancelled and was trying to address this matter of what the police had said about there being tools in his Van which was why the insurance policy was going to be cancelled.

Section 9 witness statement from:

Kelly Tiller as to any dealing she had with the police stop on Simon Cordell on the 14/11/2013. This would include all dealing with Broadsure about this matter and any calls that was made to her by Simon Cordell and Lorraine Cordell, and any calls Kelly Tiller made about this matter about the cancellation of the policy and the stop by the police on the 14/11/2014 until this issue was addressed.

This would also include all details of the call that was made by the police compound to Kelly Tiller on the 26/11/2013 to prove there were no tools in the van. Which in turn stopped the cancelation of the insurance policy as I believe the reason for the cancellation was due to Kelly Tiller saying he had voided his insurance due to there being tools in the van.

Full details as to why the insurance policy was going to be cancelled and what Mr Simon Cordell was meant to have done wrong which would have in fact made his insurance policy void.

Full details as to why in the end the insurance policy was not cancelled and the reasons for not cancelling which was due to Mr Simon Cordell going to the police compound and the police compound confirming to Kelly Tiller over the phone there was in fact no tools in the van.

The reason why until Jan 2014 that Mr Simon Cordell's insurance did not show up on the MID database.

Confirmation Simon Cordell did have insurance to drive on the 14/11/2014 and did not void his insurance in any way.

Why Kelly Tiller did not deal with all the data protection requests that had been submitted to KGM, under the data protection act 1998 subject access request, as if this had been done Simon Cordell would not be in the court system for this case.
Regards
Lorraine

From: Martin Jenkin **mailto:** martinjenkin@broadsuredirect.com
Sent: 28 November 2014 14:36
To: 'Lorraine Cordell'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents
Lorraine,
I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
They have asked for a clear email for me to send to them of your requirements.
Please could you email what is required for me to forward on!
(unfortunately, Kelly is on annual leave at present)
Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
308,
Page 588 of 3
error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
This email has been checked for viruses by Avast antivirus software. www.avast.com
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
END

44.
Additional Email Attachments & Emails / Issue:
1. 44
lorraine32@blueyonder.co.uk_01.21.2015_RE MT3574694_002
21/01/2015
/ **Page Numbers:** 309,310,311,312
313,314,315,316,317,318
--
309,
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Attachments: RE_REF_00-COSX14MT07-ID_80
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RE_ Simon Cordell.pdf.
Data-Protection-KGM.doc.
Kelly-TiNer-KGM.doc

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Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

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There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

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310,

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My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
311,
Regards
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Regards

Lorraine

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Lorraine,
I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
They have asked for a clear email for me to send to them of your requirements.
Please could you email what is required for me to forward on!
(unfortunately, Kelly is on annual leave at present)
Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
314,
Page 592 of 3
error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
This email has been checked for viruses by Avast antivirus software. www.avast.com
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
315,
RE: MT3574694->Data-Protection-KGM.doc

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 November 2013 15:46
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Attachments: Data-Protection-KGM.doc.
Kelly-Tiller-KGM.doc
Hello Martin,
Thank you for the phone call today to tell me I was still insured.
Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998.
The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database.
And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.
Many Thanks
Simon Cordell
file:///C:/Users/Alienware_PC/AppData/Local/Temp/ad3ceeed5576443cb0c61af3f3b...
21/01/2015
316,
RE: MT3574694->Data-Protection-KGM.doc

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 25/11/2013
KGM House 14 Eastwood Close London E18 1RZ
Dear Sir or Madam
Subject access request
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ
Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:
All data to prove that my Vehicles were on the database since my insurance was taken out.
Phone recording of the 14/11/2013 with the police officer and Jessica advising that Mr Simon Cordell was carrying tools in his vehicle.
Phone call for 26/11/2013 with Kelly Tiller and the manager of the Charlton vehicle pound, 8 Bramshot Avenue, Charlton, London, SE7 7HY, saying that there were not tools in the van Reg CX52 JRZ when it was impounded on the 14/11/2013.
And the reason why it still shows as of today's date 25/11/2013 that my Van Reg CX52 JRZ still shows on the Mid data base as uninsured.
All phone calls made to Broadsure Direct and KGM since my policy started where the police have had to call to confirm I was in fact insured.
If there is any data that cannot be forwarding to me, please state this when forwarding me my data.
317,
If you need any more information from me, or a fee, please let me know as soon as possible.
It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/
Yours faithfully
Mr Simon Cordell
318,
RE: MT3574694->Kelly-Tiller-KGM.doc

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 25/11/2013
KGM House 14 Eastwood Close London E18 1RZ
Dear Kelly Tiller
Would it please be possible to confirm by email that I am in fact still insured so I have this in writing by KGM.
Also, I have talked to Martin and he has told me that you need the logbook for my Vehicles, I am still waiting for them to come back from DVLA and as soon as I get them back which can take up to 8 weeks, I have been told by DVLA on the phone today, I will scan them in and send them over to Martin.
Also, can you please look into the reason that my Van CX52 JRZ is still showing up on the database as uninsured as of today's date.
My Car MA57 LDY is now showing as insured.
Yours faithfully
Mr Simon Cordell
END

	• **Additional Email Attachments & Emails / Issue:** 1. 45 complaints@lloyds.com_01.22.2015_Notification Case No 80792014 - MT3574694_001 22/01/2015 / **Page Numbers:** 319,320,321,322,323,324 325,326,327,328,329,330 "The Files below got moved from 21/01/2015 to here!" **1** • **The Enfield Gov / Email's Issue:** 421. Complaints Notification Case No 8079_**2014** - MT3574694 / **Page Numbers:** 1285,1286,1287,1288, 1289,1290,1291,1292, Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 422. Complaints Notification Case No 8079_**2014** - MT3574694_ (1) / **Page Numbers:** 1293,1294,1295,1296, 1297,1298,1299,1300,1301,1302 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 423. Complaints Notification Case No 7692_**2014** – Cordell / **Page Numbers:** 1303 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **4** • **The Enfield Gov / Email's Issue:** 424. Lorraine Cordell _Re_ Notification Case No 8079_**2014** - MT3574694 / **Page Numbers:** 1304,1305,1306,1307,1308, 1309,1310,1311,1312,1313,1314			325,326,327,328 329,330,
	46	**22/01/2015**	15:55:00	**X13** 331,332

	• **Additional Email Attachments & Emails / Issue:** 1. 46 lorraine32@blueyonder.co.uk_01.22.2015_RE Notification Case No 80792014 - MT3574694 22/01/2015 / **Page Numbers:** 331,332,333,334,335,336 337,338,339,340,341,342 343			333,334,335,336 337,338,339,340 341,342,343,

45.
Additional Email Attachments & Emails / Issue:
1. 45
complaints@lloyds.com_01.22.2015_Notification Case No 80792014 - MT3574694_001 22/01/2015
/ **Page Numbers:** 319,320,321,322,323,324 325,326,327,328,329,330
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319,
From: Complaints complaints@lloyds.com
Sent: 22 January 2015 12:08
To: lorraine32@blueyonder.co.uk'
Subject: Notification Case No 8079/2014 - MT3574694
Attachments: S Cordell Cert KGM_ 2013-2014_Colour.pdf Information we need.pdf
Dear Mr Cordell,

- Thank you for your emails.
- I note that you have been liaising with Canopius in regard to your complaint and from the correspondence we have on file that it is your intention to go to court.
- Lloyd's complaints procedure is to offer policyholders the option for a review by Lloyd's, should they remain dissatisfied with the way in which their complaint has been handled.
- This is an independent review by a case officer at Lloyd's.
- However please note once a complaint becomes the subject of a court case Lloyd's can take no further action and we would have to cease our investigation.
- Therefore, please can you confirm whether you are providing these emails for information only or whether you wish Lloyd's to review your case in place of potential court proceedings.

Kind regards
Cheryl
Mrs Cheryl Shannon Case Officer Complaints Lloyd's
Telephone +44 (0)1634 39 5693 www.lloyds.com
SAVE PAPER - THINK BEFORE YOU PRINT

From: Lorraine Cordell
Mailto: lorraine32@blueyonder.co.uk
Sent: 21 January 2015 22:53
To: Andrew.Austin@canopius.com
Cc: Complaints

Subject: FW: MT3574694

Dear Andrew

Please see attached Insurance, which will show you full details of his insurance policy and dates covered.

Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.

320,

After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.

I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.

You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.

I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.

I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.

We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.

I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.

It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.

As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.

Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.

You can contact my mother on 0208 245 7454 or 07961 833021

Regards Simon Cordell

From: Austin, Andrew

Mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 16:13
321,
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | **M** 07469 147743 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@bluevonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.
The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
322,

Regards
Simon Cordell

From: Austin, Andrew **mailto:** Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell
Mailto: lorraine32@blueyonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
323,
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
I have been asking for information from KGM since 2013 and have heard nothing back.
When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.
Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.

I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At these times lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I

324,

waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.

I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.

I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.

Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.

Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.
I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.
Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.
There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.
If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.
My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
Regards
Simon Cordell
325,
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The information in this e-mail and in any attachments is CONFIDENTIAL. If you are not the intended recipient, please destroy this message and notify the sender immediately. Canopius may monitor the content of e-mails sent and received via its network for viruses, unauthorised use, or other lawful business purposes.
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326,
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Lloyd's is authorised under the Financial Services and Markets Act 2000
327,

KGM
MOTOR INSURANCE
Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority, FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!
328,
Notification Case No 8079/2014 - MT3574fpagfnfJri°fti0n we need.pdf

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2014 14:47
To: 'Martin Jenkin'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents

Hi Martin

Thank you for getting back to me about this matter, and for you contacting KGM and getting this addressed, please see the below information that will be needed. We will also still need the section 9 witness statement from you.

The below section is what will be needed from KGM.

- Section 9 witness statement from:

Jessica about the call that she took from the police officer who called KGM after Simon Cordell was stopped on the 14/11/2013. This statement will include what was said on the phone call by the police officer and what Jessica said to the police officer this would also include what sort of tools the police officer said there was in the van. Any other information as to the date of the 14/11/2013 and after this date as to any dealing Jessica had with the stop on the 14/11/2013.

Copy of all phone recordings between the police officer, and Jessica on the date of 14/11/2013.

All phone recordings of any calls that were made, to KGM from Simon Cordell or Lorraine Cordell to try to stop his insurance policy being cancelled and to address the stop that was made on the 14/11/2013.

The phone recording of when Kelly Tiller had asked Simon Cordell to go to the police compound and get someone from the compound to call Kelly Tiller about the list of tools that was meant to have been in the van when the police stopped Mr |Simon Cordell on the 14/11/2013. I believe Simon Cordell went to the police compound on the 26/11/2013 and this is where the manager of the compound and Simon Cordell spoke to called Kelly Tiller and confirmed there was in fact no tools in the van.

Copies of all emails that were sent from KGM to Broadsure and Broadsure to KGM with regard to the police stop of Simon Cordell on the 14/11/2013. This would include all emails of dates after the 14/11/2014 when Simon Cordell was trying to stop his insurance policy from being cancelled and was trying to address this matter of what the police had said about there being tools in his Van which was why the insurance policy was going to be cancelled.

- **Section 9 witness statement from:**

Kelly Tiller as to any dealing she had with the police stop on Simon Cordell on the 14/11/2013. This would include all dealing with Broadsure about this matter and any calls that was made to her by Simon Cordell and Lorraine Cordell, and any calls Kelly Tiller made about this matter about the cancellation of the policy and the stop by the police on the 14/11/2014 until this issue was addressed.

This would also include all details of the call that was made by the police compound to Kelly Tiller on the 26/11/2013 to prove there were no tools in the van. Which in turn stopped the cancelation of the insurance policy as I believe the reason for the cancellation was due to Kelly Tiller saying he had voided his insurance due to there being tools in the van.

Full details as to why the insurance policy was going to be cancelled and what Mr Simon Cordell was meant to have done wrong which would have in fact made his insurance policy void.

Full details as to why in the end the insurance policy was not cancelled and the reasons for not cancelling which was due to Mr Simon Cordell going to the police compound and the police compound confirming to Kelly Tiller over the phone there was in fact no tools in the van.

The reason why until Jan 2014 that Mr Simon Cordell's insurance did not show up on the MID database.

Confirmation Simon Cordell did have insurance to drive on the 14/11/2014 and did not void his insurance in any way.

Why Kelly Tiller did not deal with all the data protection requests that had been submitted to KGM, under the data protection act 1998 subject access request, as if this had been done Simon Cordell would not be in the court system for this case.
Regards
Lorraine

From: Martin Jenkin
Mailto: martinjenkin@broadsuredirect.com
Sent: 28 November 2014 14:36
To: 'Lorraine Cordell'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents Lorraine,
I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
They have asked for a clear email for me to send to them of your requirements.
Please could you email what is required for me to forward on!
(unfortunately, Kelly is on annual leave at present)
Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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1
The Enfield Gov / Email's Issue:
421. Complaints Notification Case No 8079_**2014** - MT3574694
/ Page Numbers: 1285,1286,1287,1288,1289,1290,1291,1292,
From: Complaints [complaints@lloyds.com]
Sent: 22 January **2015** 12:08
To: 'lorraine32@blueyonder.co.uk'
Subject: Notification Case No 8079/**2014** MT3574694
Attachments: S Cordell Cert. _ KGM _ **20132014** Colour.pdf
Information we need.pdf
Dear Mr Cordell,
Thank you for your emails. I note that you have been liaising with Canopius in regard to your complaint and from the correspondence we have on file that it is your intention to go to court. Lloyd's complaints procedure is to offer policyholders the option for a review by Lloyd's, should they remain dissatisfied with the way in which their complaint has been handled. This is an independent review by a case officer at Lloyd's. However please note once a complaint becomes the subject of a court case Lloyd's can take no further action and we would have to cease our investigation. Therefore, please can you confirm whether you are providing these

emails for information only or whether you wish Lloyd's to review your case in place of potential court proceedings.
Kind regards
Cheryl
Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com
SAVE PAPER THINK
BEFORE YOU PRINT

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 22:53
To: Andrew.Austin@canopius.com
Cc: Complaints
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled me
1286,1287,1288,1289,1290,1291,1292,

2
The Enfield Gov / Email's Issue:
422. Complaints Notification Case No 8079_**2014** - MT3574694_ (1)
/ Page Numbers: 1293,1294,1295,1296,1297,1298,1299,1300,1301,1302,
22/01/2015
From: Complaints [complaints@lloyds.com]
Sent: 22 January **2015** 15:04
To: 'Lorraine Cordell'
Subject: Notification Case No 8079/**2014** MT3574694
Dear Mrs Cordell,

- Thank you for your email and for speaking to me this afternoon.
- Just to clarify our conversation,
- you wish to allow KGM 7 days to supply you with the Subject Access Request and call recordings as requested by you.
- You wish to continue to copy us in correspondence for our records only and that we will not escalate your complaint to a Lloyd's review unless you instruct us to.

Kind regards
Cheryl
Mrs Cheryl Shannon

Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com
SAVE PAPER THINK
BEFORE YOU PRINT

22/01/2015

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 January **2015** 14:10
To: Complaints
Subject: RE: Notification Case No 8079/**2014** MT3574694

Dear Mrs Cheryl Shannon

- Thank you for the email it is not my intention to go to court yet.
- But due to the mess up with my insurance from KGM my driving licence has been very badly damaged, and I have suffered due to the insurance I had with KGM not showing up on the Police MID database.
- This in turn made me keep getting pulled by the police on the weekdays it was not so bad as I always had to carry my insurance policy and showed the police, and they called my insurance company.
- But at the weekends due to the insurance company being closed the police could not confirm I had insurance so my vehicles were sized which in turn I suffered with the cost to take my vehicles out of the police compound and wasted my time having to go to the compound when there should have been no need.
- Also, it caused me problems getting home after the police sized my vehicles. I am out of pocket of around **£1700.00** just for the cost to get my vehicles out of the compound this is without everything else that has led on due to it showing I was not insured.
- I have had to go to a number of court cases just to prove I had insurance and then there have been cases where I have had no summons from the police so could not file,
- I was pleading not guilty, so they found me guilty when I did not even know there was a court case going ahead.
- This has put points on my driving licence and fines, and I have been banned from driving.
- I have had to spend my time to get the cases reopened once I knew about them also.

1294,

- In addition, there was one case when the police lied to my insurance company that I had tools in my van which I did not.
- Which I had to spend more of my time to prove to KGM that in fact there was no tools in my van as my insurance was getting cancelled for no good reason.
- I done this by way of having to go to the police compound as when any vehicle is impounded, they have list everything that was in the vehicle.
- When I got to the police compound, I spoke to a manager who confirmed there were no tools, and a telephone call was made to Kelly Tiller at KGM, and she spoke to the manager, and he confirmed to her there was no tools when the van was taken into the police compound or when it was removed from the police compound.
- I knew this case would go to court as the police office had in fact tried to make my insurance void,
- so, I put in Subject access request under the Data Protection Act 1998 to be able to get the information I knew I would need.
- KGM done nothing about this I did not get one reply from putting 3 Subject access requests under the Data Protection Act 1998 this was going back to **Nov 2013.**

- this case was heard at court and due to not having the information I needed to prove the police office was not telling the truth I was found guilty and disqualified from driving for 6 months due to repeat offending of no insurance.
- I have appealed this as I was insured but need the data which KGM hold to prove this, but they will not give me it.
- This case is due to go to the crown court I have not got a date yet but if I can get the information to the CPS it will not need to go to appeal.
- I have asked KGM again in **Nov 2014** for the information and written what would be needed just for this case, and they still have not sent it and I being asked for information.
- ATM as it stands KGM have failed to comply with 3 Subject access requests under the Data Protection Act 1998 and follow the correct protocol for acting on a Subject access request under the Data Protection Act 1998.
- All this is having a huge impact on my life not being able to drive due to points on my driving licence which in fact was clean now I have such a mess to sort out just to get all of this sorted when I was in fact insured and had paid for my insurance and have done nothing wrong.
- Yes, I am very upset over all of this and KGM is not helping I have been asking and asking and getting nowhere I should not be going through this.
- Yes, I do want my money back I have lost but right now I want these court cases to be dealt with and for my driving licence to go back to being clean with no points this is the most important part for me but KGM does not seem to understand this and this is upsetting me even more, the insurance I took out with KGM has turned into a nightmare and I don't know when this is going to end and they are going to deal with this matter so I can clear my name with DVLA and the courts.
- I am forwarding you all the emails I am sending so you can see what is going on and keep updated.
- As you can see, I am not getting very far with the information I need to clear my name with the courts and DVLA.
- If KGM fail to comply with the Subject access request under the Data Protection Act 1998 and give me the information I need within 7 days I will be putting it in your hands to deal with all of the matters as this has been going on long enough.

Regards
Simon Cordell

From: Complaints [**Mail To:** complaints@lloyds.com]
Sent: 22 January **2015** 12:08
To: 'lorraine32@blueyonder.co.uk'
Subject: Notification Case No 8079/**2014** MT3574694
Dear Mr. Cordell,
1295,
Thank you for your emails.

- I note that you have been liaising with Canopius in regard to your complaint and from the correspondence we have on file that it is your intention to go to court.
- Lloyd's complaints procedure is to offer policyholders the option for a review by Lloyd's, should they remain dissatisfied with the way in which their complaint has been handled.
- This is an independent review by a case officer at Lloyd's.
- However please note once a complaint becomes the subject of a court case Lloyd's can take no further action and we would have to cease our investigation.
- Therefore, please can you confirm whether you are providing these emails for information only or whether you wish Lloyd's to review your case in place of potential court proceedings.

Kind regards
Cheryl

Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com
SAVE PAPER THINK BEFORE YOU PRINT

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 22:53
To: Andrew.Austin@canopius.com
Cc: Complaints
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this. After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID
1296,1297,1298,1299,1300,1301,1302,

3
The Enfield Gov / Email's Issue:
423. Complaints Notification Case No 7692_**2014** - Cordell
/ Page Numbers: 1303,
From: Complaints [complaints@lloyds.com]
Sent: 22 January **2015** 15:11
To: lorraine32@blueyonder.co.uk
Subject: Notification Case No 7692/**2014** Cordell
Dear Mrs Cordell,

- Please note our correct case number for future reference 7692/**2014**.
- I apologise for the inconvenience.

Kind regards
Cheryl
Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693

www.lloyds.com
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4.

The Enfield Gov / Email's Issue:

424. Lorraine Cordell _Re_ Notification Case No 8079_**2014** - MT3574694
/ Page Numbers: 1304,1305,1306,1307,1308,1309,1310,1311,1312,1313,1314,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 January **2015** 15:55
To: 'Andrew.Austin@canopius.com'
Cc: 'complaints@lloyds.com'
Subject: RE: Notification Case No 8079/**2014** MT3574694
Attachments: Information we need.pdf

Dear Andrew

- Please see the below email from Mrs Cheryl Shannon, Case Officer, Complaints, Lloyd's and my reply.
- I said to her I am willing to give you 7 days to get the information,
- we have been asking for to clear my son's name at court.
- Please see attached for information we need.

Regards
Lorraine Cordell

From: Complaints [**Mail To:** complaints@lloyds.com]
Sent: 22 January **2015** 15:04
To: 'Lorraine Cordell'
Subject: Notification Case No 8079/**2014** MT3574694

Dear Mrs Cordell,

Thank you for your email and for speaking to me this afternoon. Just to clarify our conversation, you wish to allow KGM 7 days to supply you with the Subject Access Request and call recordings as requested by you. You wish to continue to copy us in correspondence for our records only and that we will not escalate your complaint to a Lloyd's review unless you instruct us to.

Kind regards
Cheryl
Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com
SAVE PAPER THINK
BEFORE YOU PRINT

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 22 January **2015** 14:10
To: Complaints
Subject: RE: Notification Case No 8079/**2014** MT3574694

Dear Mrs Cheryl Shannon

1305,

Thank you for the email it is not my intention to go to court yet. But due to the mess up with my insurance from KGM my driving licence has been very badly damaged, and I have suffered due to the insurance I had with KGM not showing up on the Police MID database. This in turn made me keep getting pulled by the police on the weekdays it was not so bad as I always had to carry my insurance policy and showed the police, and they called my insurance company. But at the weekends due to the insurance company being closed the police could not confirm I had insurance so my vehicles were sized which in turn I suffered with the cost to take my vehicles out of the police compound and wasted my time having to go to the compound when there should have been no need. Also, it caused me problems getting home after the police sized my vehicles. I am out of pocket of around £1700.00 just for the cost to get my vehicles out of the compound this is without everything else that has led on due to it showing I was not insured. I have had to go to a number of court cases just to prove I had insurance and then there have been cases where I have had no summons from the police so could not file, I was pleading not guilty, so they found me guilty when I did not even know there was a court case going ahead. This has put points on my driving licence and fines, and I have been banned from driving. I have had to spend my time to get the cases reopened once I knew about them also. In addition, there was one case when the police lied to my insurance company that I had tools in my van which I did not. Which I had to spend more of my time to prove to KGM that in fact there was no tools in my van as my insurance was getting cancelled for no good reason. I done this by way of having to go to the police compound as when any vehicle is impounded, they have list everything that was in the vehicle. When I got to the police compound, I spoke to a manager who confirmed there were no tools, and a telephone call was made to Kelly Tiller at KGM, and she spoke to the manager, and he confirmed to her there was no tools when the van was taken into the police compound or when it was removed from the police compound. I knew this case would go to court as the police office had in fact tried to make my insurance void, so I put in Subject access request under the Data Protection Act 1998 to be able to get the information I knew I would need. KGM done nothing about this I did not get one reply from putting 3 Subject access requests under the Data Protection Act 1998 this was going back to Nov **2013**. this case was heard at court and due to not having the information I needed to prove the police office was not telling the truth I was found guilty and disqualified from driving for 6 months due to repeat offending of no insurance. I have appealed this as I was insured but need the data which KGM hold to prove this, but they will not give me it. This case is due to go to the crown court I have not got a date yet but if I can get the information to the CPS it will not need to go to appeal. I have asked KGM again in Nov **2014** for the information and written what would be needed just for this case, and they still have not sent it and I being asked for information. ATM as it stands KGM have failed to comply with 3 Subject access requests under the Data Protection Act 1998 and follow the correct protocol for acting on a Subject access request under the Data Protection Act 1998. All this is having a huge impact on my life not being able to drive due to points on my driving licence which in fact was clean now I have such a mess to sort out just to get all of this sorted when I was in fact insured and had paid for my insurance and have done nothing wrong. Yes, I am very upset over all of this and KGM is not helping I have been asking and asking and getting nowhere I should not be going through this. Yes, I do want my money back I have lost but right now I want these court cases to be dealt with and for my driving licence to go back to being clean with no points this is the most important part for me but KGM does not seem to understand this and this is upsetting me even more, the insurance I took out with KGM has turned into a nightmare and I don't know when this is going to end and they are going to deal with this matter so I can clear my name with DVLA and the courts.

1306,

I am forwarding you all the emails I am sending so you can see what is going on and keep updated. As you can see, I am not getting very far with the information I need to clear my name with the courts and DVLA. If KGM fail to comply with the Subject access request under the Data Protection Act 1998 and give me the information I need within 7 days I will be putting it in your hands to deal with all of the matters as this has been going on long enough.
Regards
Simon Cordell

From: Complaints [**Mail To:** complaints@lloyds.com]
Sent: 22 January **2015** 12:08
To: 'lorraine32@blueyonder.co.uk'
Subject: Notification Case No 8079/**2014** MT3574694
Dear Mr Cordell,
Thank you for your emails. I note that you have been liaising with Canopius in regard to your complaint and from the correspondence we have on file that it is your intention to go to court. Lloyd's complaints procedure is to offer policyholders the option for a review by Lloyd's, should they remain dissatisfied with the way in which their complaint has been handled. This is an independent review by a case officer at Lloyd's. However please note once a complaint becomes the subject of a court case Lloyd's can take no further action and we would have to cease our investigation. Therefore, please can you confirm whether you are providing these emails for information only or whether you wish Lloyd's to review your case in place of potential court proceedings.
Kind regards
Cheryl
Mrs Cheryl Shannon
Case Officer
Complaints
Lloyd's
Telephone +44 (0)1634 39 5693
www.lloyds.com
SAVE PAPER THINK
BEFORE YOU PRINT
From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 22:53
To: Andrew.Austin@canopius.com
Cc: Complaints
Subject: FW: MT3574694
1307,1308,1309,1310,1311,1312,1313,1314,

46.
Additional Email Attachments & Emails / Issue:
1. 46
lorraine32@blueyonder.co.uk_01.22.2015_RE Notification Case No 80792014 - MT3574694
22/01/2015
/ **Page Numbers:** 331,332,333,334,335,336
337,338,339,340,341,342
343
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331,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 22 January 2015 15:55
To: Andrew.Austin@canopius.com
Cc: complaints@lloyds.com
Subject: RE: Notification Case No 8079/2014 -
Attachments: MT3574694 Information we need.pdf
Dear Andrew
Please see the below email from Mrs Cheryl Shannon, Case Officer, Complaints, Lloyd's, and my reply.
I said to her I am willing to give you 7 days to get the information, we have been asking for to clear my son's name at court. Please see attached for information we need.
Regards Lorraine Cordell

From: Complaints **mailto:** complaints@lloyds.com
Sent: 22 January 2015 15:04
To: 'Lorraine Cordell'
Subject: Notification Case No 8079/2014 - MT3574694
Dear Mrs Cordell,
Thank you for your email and for speaking to me this afternoon.
with the Subject Access Request and call recordings that we will not escalate your complaint to a Lloyd's
Kind regards Cheryl
Just to clarify our conversation, you wish to allow KGM 7 days to supply you as requested by you.
You wish to continue to copy us in correspondence for our records only and review unless you instruct us to.
Mrs Cheryl Shannon Case Officer Complaints Lloyd's
Telephone +44 (0)1634 39 5693 www.lloyds.com
SAVE PAPER - THINK BEFORE YOU PRINT

From: Lorraine Cordell
Mailto: lorraine32@blueyonder.co.uk
Sent: 22 January 2015 14:10
To: Complaints
Subject: RE: Notification Case No 8079/2014 - MT3574694
Dear Mrs Cheryl Shannon
332,
Thank you for the email it is not my intention to go to court yet.
But due to the mess up with my insurance from KGM my driving licence has been very badly damaged, and I have suffered due to the insurance I had with KGM not showing up on the Police MID database. This in turn made me keep getting pulled by the police on the weekdays it was not so bad as I always had to carry my insurance policy and showed the police, and they called my insurance company. But at the weekends due to the insurance company being closed the police could not confirm I had insurance so my vehicles were sized which in turn I suffered with the cost to take my vehicles out of the police compound and wasted my time having to go to the compound when there should have been no need. Also, it caused me problems getting home after the police sized my vehicles. I am out of pocket of around £1700.00 just for the cost to get my vehicles out of the compound this is without everything else that has led on due to it showing I was not insured.
I have had to go to a number of court cases just to prove I had insurance and then there have been cases where I have had no summons from the police so could not file, I was pleading not guilty, so they found me guilty when I did not even know there was a court case going ahead.

This has put points on my driving licence and fines, and I have been banned from driving. I have had to spend my time to get the cases reopened once I knew about them also.
In addition, there was one case when the police lied to my insurance company that I had tools in my van which I did not. Which I had to spend more of my time to prove to KGM that in fact there was no tools in my van as my insurance was getting cancelled for no good reason. I done this by way of having to go to the police compound as when any vehicle is impounded, they have list everything that was in the vehicle. When I got to the police compound, I spoke to a manager who confirmed there were no tools, and a telephone call was made to Kelly Tiller at KGM, and she spoke to the manager, and he confirmed to her there was no tools when the van was taken into the police compound or when it was removed from the police compound.
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ATM as it stands KGM have failed to comply with 3 Subject access requests under the Data Protection Act 1998 and follow the correct protocol for acting on a Subject access request under the Data Protection Act 1998.
All this is having a huge impact on my life not being able to drive due to points on my driving licence which in fact was clean now I have such a mess to sort out just to get all of this sorted when I was in fact insured and had paid for my insurance and have done nothing wrong.
Yes, I am very upset over all of this and KGM is not helping I have been asking and asking and getting nowhere I should not be going through this. Yes, I do want my money back I have lost but right now I want these court cases to be dealt with and for my driving licence to go back to being clean with no points this is the most important part for me but KGM does not seem to understand this and this is upsetting me even more, the insurance I took out with KGM has turned into a nightmare and I don't know when this is going to end and they are going to deal with this matter so I can clear my name with DVLA and the courts.
I am forwarding you all the emails I am sending so you can see what is going on and keep updated. As you can see, I am not getting very far with the information I need to clear my name with the courts and DVLA. If KGM fail to comply with the Subject access request under the Data Protection Act 1998 and give me the information I need within 7 days I will be putting it in your hands to deal with all of the matters as this has been going on long enough.
333,
Regards
Simon Cordell

From: Complaints
mailto: complaints@llovds.com
Sent: 22 January 2015 12:08
To: lorraine32@blueyonder.co.uk
Subject: Notification Case No 8079/2014 - MT3574694
Dear Mr Cordell,
Thank you for your emails.
I note that you have been liaising with Canopius in regard to your complaint and from the correspondence we have on file that it is your intention to go to court.

Lloyd's complaints procedure is to offer policyholders the option for a review by Lloyd's, should they remain dissatisfied with the way in which their complaint has been handled. This is an independent review by a case officer at Lloyd's. However please note once a complaint becomes the subject of a court case Lloyd's can take no further action and we would have to cease our investigation.
Therefore, please can you confirm whether you are providing these emails for information only or whether you wish Lloyd's to review your case in place of potential court proceedings.
Kind regards Cheryl
Mrs Cheryl Shannon Case Officer Complaints Lloyd's
Telephone +44 (0)1634 39 5693 www.lloyds.com
SAVE PAPER - THINK BEFORE YOU PRINT

From: Lorraine Cordell
mailto: lorraine32@bluevonder.co.uk
Sent: 21 January 2015 22:53
To: Andrew.Austin@canopius.com
Cc: Complaints **Subject:** FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that
334,
believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don’t feel anyone would be

happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.
It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.
As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.
You can contact my mother on 0208 245 7454 or 07961 833021
Regards
Simon Cordell
335,

From: Austin, Andrew
mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | **M** 07469 147743 | www.kgminsurance.co.uk | www.canopius.com
From: Lorraine Cordell **mailto:** lorraine32@bluevonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.

The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
336,
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
Simon Cordell

From: Austin, Andrew mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell mailto: lorraine32@bluevonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
337,
Cc: complaints@lloyds.com
Subject: RE: MT3574694

To Whom It May Concern:

I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694

I have been asking for information from KGM since 2013 and have heard nothing back.

When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.

Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.

I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving

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my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.

I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.

I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.

Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.

Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.

I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.

Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.

It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.

There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work. Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.

If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.

I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.

My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

Regards

Simon Cordell

339,

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341,
RE: Notification Case No 8079/2014 - MT3574fp9agfnfJri°fti0n we need.pdf

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 November 2014 14:47
To: 'Martin Jenkin'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents
Hi Martin

Thank you for getting back to me about this matter, and for you contacting KGM and getting this addressed, please see the below information that will be needed. We will also still need the section 9 witness statement from you.

The below section is what will be needed from KGM.

Section 9 witness statement from:

1. Jessica about the call that she took from the police officer who called KGM after Simon Cordell was stopped on the 14/11/2013. This statement will include what was said on the phone call by the police officer and what Jessica said to the police officer this would also include what sort of tools the police officer said there was in the van. Any other information as to the date of the 14/11/2013 and after this date as to any dealing Jessica had with the stop on the 14/11/2013.

2. Copy of all phone recordings between the police officer, and Jessica on the date of 14/11/2013.

3. All phone recordings of any calls that were made, to KGM from Simon Cordell or Lorraine Cordell to try to stop his insurance policy being cancelled and to address the stop that was made on the 14/11/2013.

4. The phone recording of when Kelly Tiller had asked Simon Cordell to go to the police compound and get someone from the compound to call Kelly Tiller about the list of tools that was meant to have been in the van when the police stopped Mr |Simon Cordell on the 14/11/2013. I believe Simon Cordell went to the police compound on the 26/11/2013 and this is where the manager of the compound and Simon Cordell spoke to called Kelly Tiller and confirmed there was in fact no tools in the van.

5. Copies of all emails that were sent from KGM to Broadsure and Broadsure to KGM with regard to the police stop of Simon Cordell on the 14/11/2013. This would include all emails of dates after the 14/11/2014 when Simon Cordell was trying to stop his insurance policy from being cancelled and was trying to address this matter of what the police had said about there being tools in his Van which was why the insurance policy was going to be cancelled.

Section 9 witness statement from:

6. Kelly Tiller as to any dealing she had with the police stop on Simon Cordell on the 14/11/2013. This would include all dealing with Broadsure about this matter and any calls that was made to her by Simon Cordell and Lorraine Cordell, and any calls Kelly Tiller made about this matter about the cancellation of the policy and the stop by the police on the 14/11/2014 until this issue was addressed.

7. This would also include all details of the call that was made by the police compound to Kelly Tiller on the 26/11/2013 to prove there were no tools in the van. Which in turn stopped the cancelation of the insurance policy as I believe the reason for the cancellation was due to Kelly Tiller saying he had voided his insurance due to there being tools in the van.

8. Full details as to why the insurance policy was going to be cancelled and what Mr Simon Cordell was meant to have done wrong which would have in fact made his insurance policy void.

- Full details as to why in the end the insurance policy was not cancelled and the reasons for not cancelling which was due to Mr Simon Cordell going to the police compound and the police compound confirming to Kelly Tiller over the phone there was in fact no tools in the van.
- The reason why until Jan 2014 that Mr Simon Cordell's insurance did not show up on the MID database.
- Confirmation Simon Cordell did have insurance to drive on the 14/11/2014 and did not void his insurance in any way.
- Why Kelly Tiller did not deal with all the data protection requests that had been submitted to KGM, under the data protection act 1998 subject access request, as if this had been done Simon Cordell would not be in the court system for this case.

Regards

Lorraine

From: Martin Jenkin [mailto: martinjenkin@broadsuredirect.com]
Sent: 28 November 2014 14:36
To: 'Lorraine Cordell'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents
Lorraine,
I have spoken to the manager at KGM and he has advised Andy Austin is detailing with the case.
They have asked for a clear email for me to send to them of your requirements.
Please could you email what is required for me to forward on!
(unfortunately, Kelly is on annual leave at present)
Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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343,

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file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015

	47 • **Additional Email Attachments & Emails / Issue:** 1. 47 Peter.Wood@canopius.com_01.23.2015_FW FW MT3574694 23/01/2015 / **Page Numbers:** 344,345,346,347,348 349,350,351,352,353,354 355,356,357,358,359,360 "The Files below got moved from 22/01/2015 to here!" **1** • **The Enfield Gov / Email's Issue:** 425. Wood, Peter _Fwd._ FW_ MT3574694 / **Page Numbers:** 1315,1316,1317,1318,1319,1320, 1321,1322,1323,1324,1325,1326,1327 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**23/01/2015**	17:19:00	**X17** 344 345,346,347,348 349,350,351,352 353,354,355,356 357,358,359,360

47.

Additional Email Attachments & Emails / Issue:

1. 47

Peter.Wood@canopius.com_01.23.2015_FW FW MT3574694

23/01/2015

/ **Page Numbers:** 344,345,346,347,348

349,350,351,352,353,354

355,356,357,358,359,360

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344,

From: Wood, Peter <Peter.Wood@canopius.com>

Sent: 23 January 2015 17:19

To: Lorraine Cordell

Subject: FW: FW: MT3574694

Attachments: S Cordell Cert._ KGM_ 2013-2014_Colour.pdf

Information we need.pdf

Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards

Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Andrew.Austin@canopius.com
Andrew.Austin@canopius.com
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court
345,
and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect me
346,
vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.
It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.
As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.

You can contact my mother on
Regards
Simon Cordell

From: Austin, Andrew [**mailto:**Andrew.Austin@canopius.com]
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
347,
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 |
M 07469 147743 | <http://www.kgminsurance.co.uk/> www.kgminsurance.co.uk |
<http://www.canopius.com/> www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Andrew
348,
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.
The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.

And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
349,
Simon Cordell

From: Austin, Andrew [**mailto:**Andrew.Austin@canopius.com]
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell
Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
• Confirmation of the points you raised to the Financial Ombudsman
when you verbally submitted your complaint and the outcome you are looking to achieve.
• Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
• Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
Following our initial investigations, we note that you submitted a subject
350,
access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694

To Whom It May Concern:

I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694

I have been asking for information from KGM since 2013 and have heard nothing back.

351,

When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.

Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.

I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when

352,

any vehicles are taken there they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.
I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.
I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.
Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for

353,

information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.
Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.
I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.
Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.
There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work.
Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.
If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.

354,

My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
Regards
Simon Cordell

355,

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357,

KGM
MOTOR INSURANCE
Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority. FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!

358,

FW: FW: MT35746 - On we need.pdf

From: Lorraine Cordell
lorraine32@blueyonder.co.uk

Sent: 30 November 2014 14:47
To: 'Martin Jenkin'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents

Hi Martin

Thank you for getting back to me about this matter, and for you contacting KGM and getting this addressed, please see the below information that will be needed. We will also still need the section 9 witness statement from you.

The below section is what will be needed from KGM.

Section 9 witness statement from:

1. Jessica about the call that she took from the police officer who called KGM after Simon Cordell was stopped on the 14/11/2013. This statement will include what was said on the phone call by the police officer and what Jessica said to the police officer this would also include what sort of tools the police officer said there was in the van. Any other information as to the date of the 14/11/2013 and after this date as to any dealing Jessica had with the stop on the 14/11/2013.

2. Copy of all phone recordings between the police officer, and Jessica on the date of 14/11/2013.

3. All phone recordings of any calls that were made, to KGM from Simon Cordell or Lorraine Cordell to try to stop his insurance policy being cancelled and to address the stop that was made on the 14/11/2013.

4. The phone recording of when Kelly Tiller had asked Simon Cordell to go to the police compound and get someone from the compound to call Kelly Tiller about the list of tools that was meant to have been in the van when the police stopped Mr |Simon Cordell on the 14/11/2013. I believe Simon Cordell went to the police compound on the 26/11/2013 and this is where the manager of the compound and Simon Cordell spoke to called Kelly Tiller and confirmed there was in fact no tools in the van.

5. Copies of all emails that were sent from KGM to Broadsure and Broadsure to KGM with regard to the police stop of Simon Cordell on the 14/11/2013. This would include all emails of dates after the 14/11/2014 when Simon Cordell was trying to stop his insurance policy from being cancelled and was trying to address this matter of what the police had said about there being tools in his Van which was why the insurance policy was going to be cancelled.

Section 9 witness statement from:

6. Kelly Tiller as to any dealing she had with the police stop on Simon Cordell on the 14/11/2013. This would include all dealing with Broadsure about this matter and any calls that was made to her by Simon Cordell and Lorraine Cordell, and any calls Kelly Tiller made about this matter about the cancellation of the policy and the stop by the police on the 14/11/2014 until this issue was addressed.

7. This would also include all details of the call that was made by the police compound to Kelly Tiller on the 26/11/2013 to prove there were no tools in the van. Which in turn stopped the cancelation of the insurance policy as I believe the reason for the cancellation was due to Kelly Tiller saying he had voided his insurance due to there being tools in the van.

8. Full details as to why the insurance policy was going to be cancelled and what Mr Simon Cordell was meant to have done wrong which would have in fact made his insurance policy void.

• Full details as to why in the end the insurance policy was not cancelled and the reasons for not cancelling which was due to Mr Simon Cordell going to the police compound and the police compound confirming to Kelly Tiller over the phone there was in fact no tools in the van.

• The reason why until Jan 2014 that Mr Simon Cordell's insurance did not show up on the MID database.

• Confirmation Simon Cordell did have insurance to drive on the 14/11/2014 and did not void his insurance in any way.
• Why Kelly Tiller did not deal with all the data protection requests that had been submitted to KGM, under the data protection act 1998 subject access request, as if this had been done Simon Cordell would not be in the court system for this case.

Regards
Lorraine

From: Martin Jenkin
mailto: martinjenkin@broadsuredirect.com
Sent: 28 November 2014 14:36
To: 'Lorraine Cordell'
Subject: RE: REF: 00-COSX14MT07-ID<80> Open Attach Documents

Lorraine,
I have spoken to the manager at KGM, and he has advised Andy Austin is detailing with the case.
They have asked for a clear email for me to send to them of your requirements.
Please could you email what is required for me to forward on!
(unfortunately, Kelly is on annual leave at present)
Regards
Martin Jenkin DDI 01843 598744
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015
360,
Page 631 of 3
error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.
Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.
This email has been checked for viruses by Avast antivirus software. www.avast.com
file:///C:/Users/Alienware_PC/AppData/Local/Temp/3815cbf28add435d9773bab08ca... 21/01/2015

1
The Enfield Gov / Email's Issue:
425. Wood, Peter _Fwd._ FW_ MT3574694
/ Page Numbers: 1315,1316,1317,1318,1319,1320,1321,1322,1323,1324,1325,1326,1327,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 23 January **2015** 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
Attachments: S Cordell Cert. _ KGM_ **20132014**_Colour.pdf; Information we need.pdf

Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?

- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his
1316,
insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this. After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database. You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do. I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with

cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post. I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put

1317,

We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong. I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering. It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again. As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this. Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov **2014** and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in. You can contact my mother on

Regards

Simon Cordell

1318,

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Mr Cordell,

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm. In the meantime, I am keen to assist you if I can in confirming when cover was in force. Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you. I look forward to hearing from you with this information.

Regards,

Andrew Austin

Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1806 | M 07469 147743 |

http://www.kgminsurance.co.uk

www.kgminsurance.co.uk |

http://www.canopius.com >

www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 21 January **2015** 13:22

1319,1320,1321,1322,1323,1324,1325,1326,1327,

		24/01/2015		
		25/01/2015		
		26/01/2015		

- **Willesden**
  The Willesden one seems to have been reheard at court on the **26/01/2015**

- Disrepair!
- The 2nd Curfew for the Asbo Interim Order Condition's got granted in Error!
- The banging at Me Continued!

1

- **My Birthday!**
  Family Stuff!

2

- **My 1st Asbo Response Bundle/ pub Book Issue: 1!**
  DRIVING BAN / TRANSCRIPT OF SUCCESSFUL APPEAL AGAINST NO INSURANCE CONVICTION/
  Page Numbers: 214,215,216,217,218,219, 220,221,223,224,225,226,227,228,229,230, 231,232,233,234,235,236,237,238,239,240, 241,242,243,244,245, 246,247,248

3

- **The Enfield Gov / Email's Issue:**
  426. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (5)
  Page Numbers: 1328,1329,1330,1331, 1332,1333,1334, 1335,1336,1337, 1338,1339,1340,1341
  Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!

4

- **The Enfield Gov / Email's Issue:**
  427. Lorraine Cordell _Re_ MT3574694 Simon Cordell /
  Page Numbers:
  1342,1343,1344,1345,1346,1347,1348, 1349,1350,1351,1352,1353,1354,1355

	Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

Willesden

The Willesden one seems to have been reheard at court on the 26/01/2015 without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.

Appeal against conviction at Kingston Upon Thames Crown Court

The dates of conviction were the 26/11/2014 Wimbledon magistrate's court.

Appeal date is 05/03/2015 at 10:00 at Kingston Upon Thames Crown Court

GLBRENTMCENQ 011403134612

North West and West London Magistrates' Courts Administration Centre

Sharon. Burns - Met Police

1

My Birthday: --

- I had a court case that was for No Insurance at Willesden that I did not know about.
- When later I found out I had got found guilty and 6 points were issued on my license and a £600 fine.
- Many emails were sent to get this case reopened and dealt with but no reply from the courts.
- Took this case to appeal as it seemed the only way to address this and won the decision.

2

My 1st Asbo Response Bundle/ pub Book Issue: 1!

DRIVING BAN / TRANSCRIPT OF SUCCESSFUL APPEAL AGAINST NO INSURANCE CONVICTION/

Page Numbers: 214,215,216,217,218,219,220,221,223,224,225, 226,227,228,229,230,231,232,233,234,235,236,237, 238,239,240,241,242,243,244,245,246,247,248

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214,

Willesden Magistrates'	
Court Code:	2571
Correspondence Address:	448 High Road, London NW10 2DZ
Opening Hours:	Monday to Friday 9.00am to 4.30pm
Telephone:	020 8955.0555
Fax:	324 0240
Name:	Mr Simon Paul CORDELL
Address:	109 Burncroft Avenue Enfield Middlesex EN3 7JQ
Case number:	011403134612
Bom:	26 January 1981
Driver number:	CORDE801261SP8LV
Notice of endorsement of driving record	

Order	The court has ordered that your driving record be endorsed with the penalty points stated below.

Further Information
For more information about disqualification or endorsement see: www.gov.uk/penalty-points-endorsements
J. Vantyghem

Dob:	26 January **2015**
	Justices' Clerk Offences and orders 011403134612/2 **DVLA Code:** R042 Driving record endorsed with 6 points. 01/01/**2014** Original offence re-heard
Name	Mr Simon Paul CORDELL
Date	28 January **2015**/DRVLE_39_0/208620/1

215,

IN THE CROWN COURT AT KINGSTON-ON-THAMES

Ref:	A20140377
Address:	6-8 Penrhyn Road Kingston upon Thames
Date:	5th March **2015**

MR RECORDER APPELANT (Sitting with Justices)
IN THE MATTER OF AN APPEAL AGAINST CONVICTION BETWEEN:
SIMON CORDELL
(Appellant)
- and-
THE CROWN
(Respondent)

MR JAMES KENNEDY appeared on behalf of the Appellant MR GAVIN POTTINGER appeared on behalf of the Respondent

TRANSCRIPT OF PROCEEDINGS

Transcribed from the official digital recording by:	MARGARET WORT & CO (Official Court Reporters) Edial Farm Cottage, Edial, Bumtwood, Staffordshire, WS7 OHZ

This transcript has been prepared without the aid oi documentation *

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217,

5th March **2015**

THE CLERK OF THE COURT:	Are you Simon Cordell?
THE DEFENDANT:	Yes, that's correct.
THE CLERK:	Thanks. Take a seat.
THE RECORDER:	Mr Pottinger, yes?
MR POTTINGER:	My learned friend Mr Kennedy is for the appellant. Your Honour, the ~ this is a case of no insurance.
THE RECORDER:	Mm.
MR POTTINGER:	The defendant was stopped on Brixton Hill in a Ford Transit with a colleague. There are some disputes as to facts but according to the officer he appeared to be working at the time. There is in place a valid policy of insurance for that vehicle, the vehicle covering social, domestic, pleasure and motor trade purposes but not work.
THE RECORDER:	Social, domestic...?
MR POTTINGER:	Pleasure and motor trade purposes. I've been -1 was looking at Archbold with my learned friend just to see as far as what issues — who the burden is on. The prosecution has to prove that the defendant used a vehicle on a road. Once that is established, it's for the defendant to prove there was a valid policy of insurance in force at the time. There's no dispute the vehicle was being used on a road, there's no dispute there was a valid policy of insurance in force at the time. The dispute here is the nature of the use at the time and in the place. I just want to check before we start on whom that burden falls.
THE RECORDER:	Right.
MR POTTINGER:	Archbold is silent on the point. I was just reconsidering matters. I don't know if — I really think it should be established before we start just by looking at a court copy of Wilkinson although the difficulty being — or sometimes Blackstone is clearer than others. But I think it's something that really needs to just be checked before we start because
THE RECORDER:	I agree. Because if you can't prove it
MR POTTINGER:	Well, the Crown have — we have evidence that we say shows he was working at the time.

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THE RECORDER:	Working?
MR POTTINGER:	The defendant will say other -- but who's — who's got to prove it and to what standard.
THE RECORDER:	I understand. Exactly.
MR POTTINGER:	The – I mean, it's — it's clear that the Crown say he was in work B clothes with a friend, covered in paint.
THE RECORDER:	Yes.
MR POTTINGER:	On a weekday afternoon. And he was -- gives some kind of explanation.
THE RECORDER:	So, if I drove home in my robes that might indicate that I was working instead of commuting?
MR POTTINGER:	If — well, that's the issue. Because there -- there is no dispute that there was in policy — in force a valid policy.
THE RECORDER:	Has -- anyone got this policy?
MR POTTINGER:	There's some correspondence which has been obtained, yes. The officer at the time made enquiries with the insurance company.
THE RECORDER:	Okay.
MR POTTINGER:	But whether it covers the use -- and I --1 do also have recollections that — I just want to see if I can find a reference because I
THE RECORDER:	Do you? Well, I think — I think you need to find
MR POTTINGER:	I think there are cases covering where there's a clause in the policy and what — what exactly offence, if anything, committed.
THE RECORDER:	Yes.
MR POTTINGER:	I just want to check that.
THE RECORDER:	Yes, I think — I think you need to.

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MR POTTINGER:	I was thinking -- just looking it up before that was fine but actually, thinking again, we're not ready because we just need to check this point of law.
THE RECORDER:	Yes, you need to clarify that. My knee-jerk reaction is that it will be on the Crown to prove that
MR POTTINGER:	That's my knee-jerk reaction as well.
THE RECORDER:	but I
MR POTTINGER:	But I just think we should clarify it.
THE RECORDER:	I agree entirely. Mr Kennedy, any views?
MR KENNEDY:	I agree with everything that's been said.
THE RECORDER:	Okay.
MR KENNEDY:	It's a single-issue case.
THE RECORDER:	Yes.
MR KENNEDY:	Whether he was using that vehicle for working that day.
THE RECORDER:	Right.
MR KENNEDY:	That's the issue.
THE RECORDER:	Can you help me with this? Whose -- policy is it? Is it a work policy?

	Is it a domestic policy? What are we talking?
MR KENNEDY:	It's this -- it's his policy.
THE RECORDER:	It's his policy. And has he got a copy of it?
MR KENNEDY:	Yes. We've got a copy available.
THE RECORDER:	Could — could — could we see a copy of it —
MR KENNEDY:	Sure.
THE RECORDER:	whilst this is going on so that we can at least have a look at what's -- happening.

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MR KENNEDY:	Mm.
THE RECORDER:	If you'd like to hand it to the clerk, maybe she'd be good enough to copy it for us and bring it through to us. We'll rise until you've sorted it out.
MR POTTINGER:	Yes.
MR KENNEDY:	I've got spare copies so
THE RECORDER:	Oh, thank you. That's even better. Good. Thank you very much. Let us know as soon as you're ready.
MR POTTINGER:	Yes. (There followed a short adjournment)
THE RECORDER:	How are you doing, Mr Pottinger?
MR POTTINGER:	Your Honour, I think gut-feeling is the right feeling so -- we didn't find a case directly on point, but I think just looking at it very carefully and standing back, because the use has to be proved then it's the
THE RECORDER:	Yes.
MR POTTINGER:	And that's the fairest way of dealing with it in any event.
THE RECORDER:	So, the issue as far as the Crown is concerned is whether or not he was working at the time? Is that it?
MR POTTINGER:	Yes.
THE RECORDER:	Because
MR POTTINGER:	Or whether he was -- well, whether he was using the vehicle for work purposes.
THE RECORDER:	Yes. What concerns me is — is whether or not we in any event have enough information. Because this is merely the certificate of motor insurance. There should be a schedule of motor insurance. Is that available? The actual policy. Because it is the experience of those on the Bench that on occasions it is very difficult to ascertain the point that's being made here and that the policy itself may have a different specification to that set out on the certificate. In other

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THE RECORDER:	words, if KGM were asked "In the circumstances that we, the defence, put before you, were this man insured?" and the answer is "Yes" then how can this court adjudicate on this matter now in the absence of that information?

	Do you have that information? There's a nodding going on from behind you.
MR KENNEDY:	The information I have comes from the appellant himself regarding his version of the facts which is that — his contention is that he was driving to go and see somebody about
THE RECORDER:	Yes.
MR KENNEDY:	the possibility of future work.
THE RECORDER:	Right. I appreciate that.
MR KENNEDY:	And -- he spoke to his insurers
THE RECORDER:	Yes.
MR KENNEDY:	and asked whether he would be covered if that were the position
THE RECORDER:	Right.
MR KENNEDY:	to which the answer was Yes.
THE RECORDER:	All right.
MR KENNEDY:	I — I don't believe he can contend that if he were using it as a tradesman for working - which is the Crown's position - that he would have been covered.
THE RECORDER:	Right. So, he doesn't contend that. But you're saying that in fact he has evidence of or he has hearsay evidence of -1 don't know which it is at the moment - the fact that KGM say he would have been covered for what he was doing at the time?
MR KENNEDY:	He does. And I don't -- and I don't think the Crown take issue with that.
THE RECORDER:	All right.
MR KENNEDY:	Having discussed the matter briefly with the Crown, it really is a question (Inaudible).

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THE RECORDER:	Of what he was doing at the time. All right.
MR KENNEDY:	Yes.
THE RECORDER:	I'm jumping the gun. Thank you.
MR POTTINGER:	Well, I
THE RECORDER:	Over to you, Mr Pottinger.
MR POTTINGER:	I don't - the -1 don't - I
THE RECORDER:	If you call your evidence to show us that he was not covered and then we'll take it from there.
MR POTTINGER:	Well, we — we — we simply show what he was doing at the time and what he said to the officer.
THE RECORDER:	Yes. And so, if you want to adduce your evidence that says that he was driving not in accordance with this policy, then we can get on with it, can't we?
MR POTTINGER:	Yes. I don't know whether I'm being told I've been ~ I've made a concession which I haven't necessarily made.
THE RECORDER:	All right.
MR POTTINGER:	That — that's the point.

THE RECORDER:	Well, listen. I think I'm — I'm -- sort of jumping the gun here. We're -- concerned about the civil aspect of this.
MR POTTINGER:	Yes.
THE RECORDER:	And it may be that it will come to a position when in fact we can't carry on. But from what I've heard from the two of you at the moment, let's get on with it. And if it gets to that point and we think there's been an injustice done because it needs more input from KGM, then we'll say so. My concern is this -I'm quite frank - that I think this would be the simplest thing in the world to sort out, that somebody ought to get a letter from KGM and say, "In the circumstances as told to us by Mr Cordell he is..." or "...isn't covered." If the Crown then say, "Well, what he's telling them is a load of porky pies" then you have a case.

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MR POTTINGER:	Yes.
THE RECORDER:	But without knowing the first part
MR POTTINGER:	Well, I've not seen anything and I — because I know the officer rang the company and said he's — he's using it for work but — but clearly the — touting for work or whatever. I don't know what the — what the position is as far as that's concerned. That's -- a matter for the defence to prove and at the moment they
MR KENNEDY:	Well, I'm getting slightly lost here and it's probably my fault. My understanding of this case is this, that he has an insurance policy for that vehicle. It wouldn't cover him if he were working. The Crown say that he was working. They're — they're about to call evidence to say so. His -- he says he wasn't. He says that he was going to see somebody about future work, and I don't — as I understand it, I don't think the Crown suggest that if his position is correct or cannot be disproven that they — that his insurance was invalid.
THE RECORDER:	That's -- the point.
MR POTTINGER:	Yes.
THE RECORDER:	Are the — are the Crown taking that stance or not? Or are you saying, irrespective of what he says about it on that date now, and the Crown have the advantage of hearing what he said about it, presumably, at the court below, if your position is "We say, irrespective of what he said, he wasn't insured" then we need to sort that out. If you say — if you accept his version of events, "We accept he was insured" then we can bat on. Or we can bat on anyway.
MR POTTINGER:	Yes.
THE RECORDER:	But the point about it is all I'm trying to do is pre-empty
MR POTTINGER:	Yes.
THE RECORDER:	a situation where we suddenly have to start making enquiries from an insurance company. But all we're doing in fact is chewing the breeze and wasting time. **MR POTTINGER:**
THE RECORDER:	Yes.
MR POTTINGER:	So, let's get on with it.

MR POTTINGER:	Well, let's just carry on.

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225,

THE RECORDER:	Yes. Fine.
MR KENNEDY:	Well, sorry. Can I establish whether the Crown -- it's set out in one-line following caution - "You don't know nothing. I was trying to get a job here. You don't understand, man." That in a nutshell is his position.
THE RECORDER:	Thank you.
MR KENNEDY:	That he was going to see somebody
THE RECORDER:	Right.
MR KENNEDY: —	about obtaining future work. My
THE RECORDER:	I've got it. Mr Pottinger, is that accepted? So that in other words what -- we're asking the Crown is do you accept that if in fact he was only going to look for work, as he asserts, that he was covered?
MR POTTINGER:	(After a long pause) I just (Inaudible). Not necessarily. I'm just thinking whether -- that — because obviously it's social, domestic, pleasure and motor trade purposes. If -- a man is driving round in rounds touting for work with a van and cards for work
THE RECORDER:	Well, this is what concerned me.
MR POTTINGER:	And there are cards in the van. I am concerned. I'm not sure that necessarily is
THE RECORDER:	I have my cards in the car. It doesn't mean I'm driving round touting for work.
MR KENNEDY:	Can I -- can I expand then. Not touting around looking for tradesman work or — or the like but was going to see somebody at a building that was going to be turned into a club, looking for a management role in the club.
THE RECORDER:	Yes.
MR KENNEDY:	That's what we would say clearly. So, it's not — it's not driving around looking for handiwork. The Crown's evidence seems — they're — they're obviously not constrained by what's simply in the one witness statement, but it does seem geared very much towards saying that he is a tradesman going about his daily work.

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THE RECORDER:	Does the Crown know what its case is?
MR POTTINGER:	Well
THE RECORDER:	I — I — I — I'm really concerned about this because I'm concerned just taking it off one piece of paper, the certificate.
MR POTTINGER:	Yes.
THE RECORDER:	There is a policy in existence. There must be.
MR POTTINGER:	Yes.
THE RECORDER:	And the policy should set out the details of this certificate. **Q** And the Crown should be able to look at that policy and say Yes or No to the proposition that's being put forward or "We will make enquiries". Let's say, for the sake of example, Mr Cordell had run into the back of a police car and dented it and the insurance company had said "You weren't covered because of what you were or weren't doing" then we know where

	we are. What we don't know at the moment is what the insurance company say about what he was doing at the time on D his version of events. And without knowing that, how can we know whether he was covered or not just on the basis of a certificate of motor insurance which is not the full policy which may say or may explain whether or not he is? That -- that's my real concern about this. I — I think this — this situation is — is
MR KENNEDY:	I can't take an unfair advantage and I wouldn't seek to. The Crown — well, they had the advantage at the lower — at the lower court
THE RECORDER:	Exactly, yes.
MR KENNEDY:	of knowing what the position is. But it's the Crown to -- it's the Crown to prove the -- that the -- well, (Inaudible), I suppose.
THE RECORDER:	I — I am unhappy about proceeding without input, proper input, from KGM. That's the bottom line. You need it and you need it and it should have been done.
MR KENNEDY:	Well, I have the hearsay evidence. I'm not sure that I do
THE RECORDER:	Yes.
	need it for — for this reason. If it's — the burden is on the **A** Crown. Once you've got a prima facie valid insurance document, which we have

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MR KENNEDY:	A Thank you.
MR POTTINGER:	It was -- (To Mr Kennedy) I can lead on the date and time? Is that right?
MR KENNEDY:	Yes.
MR POTTINGER:	Yes. It was 14th November. That's a Thursday? Is that right?
A	Yes, that's correct.
Q	1300 hours? Is that right? And you were in Brixton Hill? Is that right?
A	Yes, Brixton Hill.
Q	And what were the nature of your duty, please?
A	It was a traffic operation.
Q	And what — were you monitoring the traffic flow and stopping various vehicles for checks?
A	Yes.
Q	Is that right?
A	Yes, there were officers up and down Brixton Hill and I believe there were also a couple of officers who were sort of spotting vehicles further up the road.
Q	Right. And were you given a registration number to - to stop?
A	Yes. Over the radio I received a message relating to a vehicle and that vehicle — actually I expected my colleagues to pull it over further up the road and for whatever reasons they didn't.
Q	But you stopped it further down? Is that right?
A	Yes. Well, Mr Cordell was pulling over anyway.

Q	And so, you walked up to the vehicle and -- who was the driver, please?
A	Mr Cordell.
Q	And was there anybody — what conversation did you have with him, please?
A	So, I walked over and explained to him that I was obviously stopping him - granted he'd already stopped -and that I was wanting to check his driving documents, specifically obviously driving licence and insurance.
Q	And what did he say to that?
A	He said that he's -- "I'm busy. I'm just off to do some work" and as part of that he sorts of gestured towards what — a building that used to be the South Beach nightclub or bar on Brixton Hill.

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228,

Q	Just before you go any further, the vehicle itself -- what kind of vehicle was it?
A	It was a white Ford transit van, and the vehicle registration mark was Charlie X- ray 52 Juliet Romeo Zulu.
Q	So, he said "I'm busy. I'm just off to do some work." What did you then say to him?
A.	Obviously, I explained to him that I needed to check his documents.
Q	And what else did he say?
A	"Well, I'll give you my insurance but I'm just going to be there to do some work."
Q	And what were he pointing to, please?
A	Towards the South Beach nightclub or bar on Brixton Hill.
Q	And what did you then explain to him?
A	I explained that he'd have to sort of wait with me whilst I obviously checked the documents that he was producing.
Q	I think he gave you his name and date of birth, 26th January 81? Is that right?
A	Yes, that's correct.
Q	Was there anybody else in the vehicle?
A	Yes, there was a passenger in the vehicle, in the front cab of the van, and that gentleman was a male, Dean Reid, with a date of birth of 11th February 1992.
Q	And he showed you an insurance certificate? Is that right?
A	Yes, that's correct.
Q	And what were the cover shown on the insurance certificate, please?
A	So, it showed that Mr Cordell could drive any vehicle he owned or had possession of for social, domestic, pleasure and motor trade purposes.
Q	And given that, did you make any enquiries as far as the cover that was on his policy, please?
A	Yes, that's correct. I did so. And obviously given what he'd said to me at the time, I contacted a Jessica Kempton in the Underwriting Department at KGM Motor Insurance by telephone.
THE RECORDER:	Is there a hearsay notice, please?

MR POTTINGER:	No. Well, I — I was — I was not going to -- as far as you were - I don't want you to give the answers concerned, but did you — what did you tell

A	The insurers as far as you were concerned was the use that the vehicle was being used for?
A	I suspected the vehicle was being used for business purposes rather than any of A the social, domestic, pleasure or motor trade purposes and for that reason obviously I contacted them to see if it was covered, obviously suspecting that Mr Cordell wasn't actually covered to drive the vehicle on his policy that he produced.
Q	Just tell us what Mr Cordell's appearance was, please, that day? What was he wearing?
B	
A	In essence both Mr Cordell but also his -- colleague or his partner, the passenger in the vehicle, they were both sort of wearing working clothes covered in sort of paint and dirt which again gave me sort of cause to suspect that they were out to do some work for business.
C	
Q	What was the -- what was in the vehicle? What was the condition of the vehicle?
A	It was, I suppose, what I might describe as just an average kind of builder's sort of transit van, loose sort of debris, loose items and general dirt in the footwell area and over the dashboard. In the front of the van also was quite a number of business cards and those business cards had the names Simon and Dean on there, a sort of D company name or a trading name of TS Enterprise and it also on that card offered a range of services including general repairs, painting and decorating, man & van, removals, cleaning and property maintenance services.
Q	And so, it's Simon Cordell, Dean Reid? That was the names of the two?
A	Yes.
E	I think you then pointed -- is that right? You then took the view that they were driving without valid insurance for — for the purpose? Is that right?
Q	Yes. That's the view I formed. I obviously suspected it already but kind of at that point I was -- yes, I pointed out the offence of driving without insurance.
A	
F	And you cautioned him? Is that right?
Q	Yes, I did.
A	And what did he say in reply to the caution?
Q	He said, "Nah, you don't know nothing. I was trying to get a job here. You don't understand me."
A	What -- had you proposed to do as far as the offence was concerned?
Q	Basically, I would have issued a fixed penalty notice and obviously seized the vehicle also.
H	

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230,

Q	Without going into detail, were you — were you able to issue the ticket at the time?
A	Not initially, no.
Q	But were you able to establish a satisfactory address at the scene of him?
A	Not at the scene, no, but subsequently we were able to issue a fixed penalty notice.
Q	Again, in general terms was Mr Cordell being co-operative?
A	No.
Q	What was his demeanour and how did that develop?
A	I would say un-co-operative. I personally found some of the language he was using towards me quite offensive, some of the comments he was making.
Q	Did you call for assistance from — from a senior officer at one stage?
A	Mr Cordell insisted at one point that — that an Inspector attend. Fortunately, as it was, as I mentioned, a traffic operation, there was an Inspector within the sort of immediate area and an Inspector did come down and speak to Mr Cordell.
Q	After the Inspector had left, were you still able — were you then able to issue the fixed penalty notice?
A	No, I was not.
Q	I think you eventually - is that right? - arrested him? Is that right?
A	Yes. Unfortunately, I was inevitably having to deal with it by that way because, you know, he was so un-co-operative.
Q	But I think at the police station - is that right? - with the help of the custody sergeant you were then able to issue the fixed penalty notice?
A	Yes, yes.
Q	Is that right?
A	Yes.
Q	And I think you — you made a further check on the policy back at the police station to check it was social, domestic, and pleasure and -- motor trade? Is that right?
A	Yes. I contacted MIB, the Motor Insurance Bureau.
MR POTTINGER:	Yes. If you'd just like to wait there.

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231,

A	**Cross-examined by MR KENNEDY**
B	
Q	Officer, you compiled your notes shortly after this incident, did you?
A	Yes, that's correct.
Q	And they're — it's a pretty detailed note you took, isn't it, of this incident?

A	Sort of the standard I like to try
Q	Yes.
A	and adhere to, yes.
Q	Comprehensive, isn't it?
A	Yes, I — as -- best I can say, yes.
C	All the relevant details that you could remember at the time of the writing of the notes?
Q	Yes.
A	Now my questions really are geared towards a single issue here. It's whether this man was working that day in his van. Whether Mr Cordell was working. He wasn't stopped in the initial -- what happens in these operations, isn't it, is that vehicles drive along and there's police at usually two different spots in the road and cars are stopped if you want to check their documents, cars and vehicles? Is that right? Obviously different operations will be organised differently but, yes, in general that —that sounds about right.
Q	And on this occasion Mr Cordell -- he wasn't actually stopped, he pulled up of his own accord close to where this operation was taking place? A Yes.
Q	And then you went and approached him? Is that right?
Q	Yes, that's correct. F
A	And you formed the impression, you have told us in as many words, that he was working that day?
Q	Yes.
A	Working as a — as some sort of tradesman that day? Yes. G
Q	Just to cover quick points, you didn't see him working?
Q	No.

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232,

Q	You did not speak to anyone he was working for?
A	No.
Q	You did not seize or view any paperwork pertaining to him working that day?
A	No.
Q	When he was cautioned, he said "Nah, you don't know nothing. I was trying to get a job here. You don't understand, man"? That's what you've noted?
A	Yes.
Q	Isn't it the case that before he made that comment following arrest that he was explaining to you that he wasn't working and that he was actually going to see someone about getting future work?
A	The only comment I've made in my notes is — is that initial one which stated -- where he stated "I'll give you my insurance but I'm just going in there to do some work".

Q	Forget your notes for a moment. Let's concentrate on this phrase, this agreed phrase - "Nah, you don't know nothing. I was trying to get a job here. You don't understand, man." Okay? Before he said that, isn't it the position that he was explaining "I was trying to get a job here"?
A	I don't recall that. My — my recollection is that he was there to try and get some work.
Q	All right — sorry?
A	He was there to try and get some work. So, whether it — I don't know whether you're asking me about a job or work. It's
Q	That was — that was what he said? "I'm there to try and get some work"?
A	Yes.
Q	Now we know he said that after arrest. Yes? You've noted that.
A	I don't believe it was after arrest.
Q	Sorry. After caution.
A	Yes, after caution.
Q	Yes. He'd said that earlier before that, hadn't he?
A	Sorry, can I ask you just to go over that again?
Q	Yes. Right. You've said how you cautioned him. And you reasonably suspected Mr Cordell was driving the vehicle for business purposes. You pointed out the offence of no insurance and then you cautioned him to which the response

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233,

Q	was "Nah, you don't know nothing. I was trying to get a job here. You don't understand, man." Okay?
A	Yes, that's correct.
Q	So, after the caution he said to you that you weren't understanding him and that he was trying to get a job? B A Yes, that's correct.
Q	Okay. Now what I'm suggesting to you is before the caution there was a conversation in which he was trying to get you to understand that he was looking — he had an appointment to see someone about future work.
C	I don't recall that, unfortunately.
A	the ~ it might just be a turn of phrase, but you said that he was wearing working clothes in paint — covered in paint and dirt. That caused you to suspect he was working. Yes?
Q	Yes.
A	The — there was a dispute by the roadside, wasn't there, about whether he was working?
D	Yes, yes. That is fair to say.

Q	and he was saying he wasn't, and you were saying he was?
A	Yes.
Q	Right. The initial conversation with him or the initial interaction with him you have said that he said "I'm busy. I'm just off to do some work. I'll give you my insurance. I'm just going in there to do some work." He never said that did he?
A	Well, I believe he did, yes.
Q	You've just said a moment ago that he was disputing that he was working?
A	Yes. He subsequently did dispute that.
Q	Right. So, you're saying there was this change of tack? Is that your evidence?
A	Yes. My evidence is that Mr Cordell when he realised that the trader's policy wasn't going to sort of pull any wool over my eyes, he actually became -- that's what caused him to become un-co-operative towards me, when he realised that actually he wasn't going to be successful in fobbing me off.
F	Well, I suggest to you -- I'll make it plain. His case is that you are either being untruthful or mistaken when you say that he said that he was off to do some work?
A	Well, I certainly am being truthful.

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234,

Q	So, we've got in terms of your - obviously informing your thinking of why he — why you thought he was working, you've got — it was a -- it was a week day and it was during working hours? Yes?
A	Yes.
Q	That's equally consistent with going to see someone about future work. Would you agree?
A	Yes, it's — in and of itself it's not enough, no.
Q	You make the point about his what you say were working clothes covered in paint and dirt?
A	Yes.
Q	I suggest to you you're wrong about that and in fact he had on maybe scruffy jeans, but he wasn't in workmen's clothing?
A	(No audible reply)
Q	You're wrong, aren't you? He had scruffy jeans on, but he didn't have workmen's clothing?
A	Well, I — I can't recall the exact clothing, but he looked to me like a builder from the paint, the — the dirt on his clothes.
Q	But we've got no description of the clothing really, have we?
A	If I just refer to my notes. Yes. In my statement all I — all I say is that they were dressed in clothing covered with paint and other dirt.
Q	Jeans, overalls, colour?

A	I don't recall.
Q	This was a point you raised with him by the roadside, and he explained to you that these weren't his — these weren't working clothes. Do you recall that?
A	No, I don't recall that, no.
Q	The cards that you rely on to -- that informed your thinking. Did you seize any of these cards?
A	Yes, I did seize one of those business cards.
Q	Have you got it?
A	No. Unfortunately, I do not have it with me.
Q	Why not?
A	I was unable to obtain it from the property store at Kennington police station.

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<u>235,</u>

Q	Again, this was a point that you raised with Mr Cordell by the roadside, and he explained how the card wasn't for him working as a tradesman, rather that he has a company which acts as a middleman for tradesmen and that's why his name was on the card. Do you remember that?
A	No, I do not recall that.
Q	So, we've got the time of the day, you've got his clothing, you've got the cards. Anything else?
A	And his initial comment of course.
Q	Workmen often, tradesmen, will carry tools around in a van, won't they?
A	Yes. Often.
Q	Any tools?
A	Not that I recall, no.
Q	There's no reference to tools in your statement, is there?
A	No.
Q	I think you were asked about this at the Magistrates' Court. There's no secret. This matter has been before the Magistrates' Court. And I think it's right you gave the same answer you've just given; you don't recall there being any tools?
A	Yes. I don't recall.
Q	You would have noted them?
A	I would like to think so.
Q	If you're noting factors which suggest that he is working as a tradesman that day, there's no way you'd have left that out, is there?
A	Well, never say never, I suppose. Obviously, Mr Cordell was un-co-operative, you know, throughout this sort of encounter from the moment he realised I was going to be looking — dealing with the offence that I had before me. But, no, I don't recall any tools.
Q	Okay. I've got a -- you spoke to the insurance company when you were by the roadside, didn't you?
A	Yes, I did.
MR KENNEDY:	I've got the — what I suggest is the tape of -- CD recording of this call. I just want to play an excerpt of it.

THE RECORDER:	Well, is this the call that the officer makes?
MR KENNEDY:	Yes.

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THE RECORDER: **MR KENNEDY:**	Thank you.
A	(An excerpt from the recording of the telephone call was played)
Q	That's -- you, yes?
A	Yes, it certainly sounds like me.
(The recording continued)	
Q	You said to the insurance company there "Looking at the van, it's got a load of tools in"?
A	Yes, yes. That does sound like that's what I said, yes.
Q	And when you said that to the insurance company, you were lying, weren't you?
A	I don't recall lying. I'm faced with two -- obviously I've got my recollection and my notes and then I've obviously got that recording.
Q	We went through that your notes were comprehensive. Yes? Didn't we? Officer?
A	Yes, you asked me, yes.
Q	Yes. And we went through that you had outlined the factors informing your view that these people were working? Yes?
A	Yes.
Q	Obviously, tools in the van would be an obvious indicator of that? Yes?
A	Yes.
Q	No reference in your statement to tools?
A	No. No reference to tools.
Q	No reference to tools in the Magistrates' Court? Yes?
A	No. Yes, correct.
Q	On the scene there you're ringing up the insurance company saying there's a load of tools in there - "It's got a load of tools in"?
A	(No audible reply)
Q	You — you were dishonest in your dealings with Mr Cordell, weren't you?
A	Well, I don't believe I was, no.

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237,

Q	And it's not true that he said he was going to do some work. He said he was going to speak to someone about work. You had quite a conversation with him on the roadside. He was explaining to you?

A	(No audible reply)
Q	Yes?
A	I don't recall the conversation we had, obviously the specifics of it, no.
Q	You've told us about — do you remember that Mr Cordell spoke to the insurance company first?
A	No, I don't recall that.
Q	By the roadside what happens - see if this jogs your memory. Mr Cordell spoke to the insurance company about the insurance, yes? And then you — and then you rang subsequently. You were there when he rang them and then he was there when you rang them there? Yes?
A	I — I'm sure he probably was with me when I called them.
Q	Yes. And you've gone about — on about him being un-co-operative and so on. What actually happened is he took affront to you ringing the insurance company and lying to them about there being a load of tools in the van? Do you remember that?
A	No. Unfortunately, I do not recall that, no.
Q	And he was saying "Why are you lying to the insurance company? Why are you saying there's tools in the van? There isn't." Do you remember that?
A	No, I — I do not recall that, no.
Q	That's the exchange, I'd suggest, that you're characterising as him being uncooperative?
A	(No audible reply)
Q	Mm?
A	Sorry, I'm -- is there a question?
Q	That's the position, isn't it?
A	No. I don't recall that. My --— I suppose my position would be that obviously on stopping the van I — I don't recall exactly when in the sequence I've -- contacted the insurance company. You see, I hadn't searched the van, I suppose. I — I — you know, I'd seen from a glance sort of loose items and debris in the - in the front of the van.
Q	So, you hadn't searched the van?
A	No, I don't believe I had by the — when I was phoning the insurance company.

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239,

	A Yes, a statement format so there – I have a copy of that. **MG11.**
MR POTTINGER:	The statement's dated 14th November.
THE RECORDER:	I'd like to see a copy of it, please. Thank you. When did you make this statement? A (No audible reply)
THE RECORDER:	I can't see a time or date-stamp on it.
MR KENNEDY:	Yes, I know. That's-well A It will have been 4.30 pm in the writing room at Peckham.
THE RECORDER:	How do you know that? **A** It's on the rear of the — the sheet.

MR KENNEDY:	Well, what do you have there? Oh sorry. That's the — is that the originals? **A** No, this isn't an original, no.
THE RECORDER:	Well, let's carry on. And I'd like to see, after the short adjournment, all the documents that this officer has been referring to. I'll hand this back now. And I want to see the originals that this officer is relying upon.
MR POTTINGER:	Yes, the - it's the - just
THE RECORDER:	Not now.
MR POTTINGER:	No. I'll just-—
THE RECORDER:	Let Mr. Kennedy finish.
MR POTTINGER:	Certainly, your Honor. What the — what the document was that he — he relied on.
THE RECORDER:	Thank you. Mr. Kennedy, forgive me for interrupting. We'll deal with it later on.
MR KENNEDY:	So, he was arrested, wasn't he?
THE RECORDER:	Yes.
MR POTTINGER:	The van was seized. Is that right? A Yes, the van was seized.

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238,

Q	You hadn't searched the van
A	I was basing — I was basing
Q	but you were telling them there was a load of tools in there?
A	The conversation I will have had with the insurance company - obviously we've got the recording
Q	Mm.
A.	will have been based on my interaction at the scene and from my notes and my recollection it was based on that front of the cab, that front area where obviously the driver and passenger were.
Q	But what tools were in the front of the van then?
A	So - so what I -1 would suggest is that the loose items I refer to in my notes -perhaps some of those items were tools but I — I don't recall.
Q	Have you got your handwritten notes or the typed-up statement?
A	I've got my;
Q	It doesn't really matter.
A	I've got my typed statement. I don't know if.
MR KENNEDY:	Is it the same as the notebook?
THE RECORDER:	I'd like to see a copy. Have you got your actual notebook, officer? Have you got your actual notebook? **A** Not from the time, no.
MR KENNEDY:	The statement was
THE RECORDER:	Mr Kennedy, do you have a copy of the actual notebook?
MR KENNEDY:	No, I don't. Was-- there actually a notebook or is it **A** I believe it will have been original notes on the fixed penalty notice if — if that's what's being referred to.
MR KENNEDY:	Right.

THE RECORDER:	I'm slightly confused because at the outset of this officer's evidence it was put to him that he'd made notes and now it seems that we're not talking about notes, we're talking about a statement or a proforma.
MR KENNEDY:	Were — were your notes actually in a statement format?

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239,

	A Yes, a statement format so there – I have a copy of that. **MG11.**
MR POTTINGER:	The statement's dated 14th November.
THE RECORDER:	I'd like to see a copy of it, please. Thank you. When did you make this statement? A (No audible reply)
THE RECORDER:	I can't see a time or date-stamp on it.
MR KENNEDY:	Yes, I know. That's-well A It will have been 4.30 pm in the writing room at Peckham.
THE RECORDER:	How do you know that? **A** It's on the rear of the — the sheet.
MR KENNEDY:	Well, what do you have there? Oh sorry. That's the — is that the originals? **A** No, this isn't an original, no.
THE RECORDER:	Well, let's carry on. And I'd like to see, after the short adjournment, all the documents that this officer has been referring to. I'll hand this back now. And I want to see the originals that this officer is relying upon.
MR POTTINGER:	Yes, the - it's the - just
THE RECORDER:	Not now.
MR POTTINGER:	No. I'll just-—
THE RECORDER:	Let Mr Kennedy finish.
MR POTTINGER:	Certainly, your Honour. What the — what the document was that he — he relied on.
THE RECORDER:	Thank you. Mr Kennedy, forgive me for interrupting. We'll deal with it later on.
MR KENNEDY:	So, he was arrested, wasn't he?
THE RECORDER:	Yes.
MR POTTINGER:	The van was seized. Is that right? A Yes, the van was seized.

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240,

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A	
Q	When you seize a van, you produce a seizure notice? Is that right?
A	Yes, that's correct.
Q	That would note --1 haven't got it to hand. Have you got that?
A	I don't have it here at the stand with me, no.
Q	No. But in general terms a seizure notice would note what the vehicle — who — who the vehicle's been seized from? Yes?
A	Yes.
Q	What the vehicle is?

A	Yes.
Q	Contents of the vehicle?
A	Yes.
Q	And so, if there were tools in the vehicle then they would be noted, wouldn't they?
A	I believe that the particular interest is around the value so if it's something of value then it's recorded. So, if tools are of a value to the individual then, yes, they are, they will be recorded, yes.
Q	Well, I mean, let's use your — let's use your phrase, "a load of tools". If you seize someone you believe to be a workman's vehicle and it's got a load of tools in it, i.e., their livelihood, part of their livelihood, a seizure notice would be obliged to cover the fact that a load of tools had been seized, wouldn't it?
A.	Again I -- again I would come back to — to what extent they're of value. Certainly, if it was sort of large machinery then, yes. If it's maybe a couple of screwdrivers on the dashboard then I can see why that might get overlooked. But, yes, in general you do record what's -- in the vehicle, yes.
Q	Tools of the trade from a trade — you can't just go about taking a tradesman's van with a load of tools in it without giving them a receipt telling them what you've told -showing them what you're taking (Inaudible)?
A	Correct.
Q	I don't know if you — did you draft the seizure notice in this case?
A	I do not recall.
Q	No. There's no reference on the seizure notice in this case -- I think it will be agreed in due course. No reference to tools on the seizure notice. Are you able to explain that?
Q	No, I'm — I'm not able to explain. I — I don't recall whether it was myself or another colleague that completed the seizure notice.

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241,

Q	All right. Just to make Mr Cordell's position plain, I accept you formed the impression that he was working. But he told you he wasn't. Yes?
A	Yes. Ultimately over the course of that interaction he did dispute that, yes.
Q	And when you say that at the outset of the conversation, he told you he was working, I suggest you're being dishonest?
A	No. I would reject that.
Q	And the reason that he got arrested and the van seized rather than a fixed penalty notice — you say it's because he was being un-co-operative? Yes?
A	In terms of the seizure?
Q	In terms of why this wasn't dealt with by way of a fixed penalty notice, why it was dealt with in terms of him being arrested and then the van needing to be seized.
A	Yes. He was being un-co-operative.

Q	Because you say he was being un-co-operative. I suggest to you he was standing his ground saying, "I haven't been working here" and was saying "Why are you lying to my insurance company?"
A	I don't — I don't recall him saying that I'd lied to the insurance company.
THE RECORDER:	You certainly hadn't told them the truth, had you, on the face of it? **A** I certainly acknowledge there's a discrepancy there, your Honour.
THE RECORDER:	Yes.
MR KENNEDY:	Thank you. Nothing further. <u>Re-examined by MR POTTINGER</u>
Q	Did you — you said he became un-co-operative and at a later stage claimed that he was looking for work rather than working? Is that right?
A	Yes.
Q	Had you mentioned the insurance before he — in terms of him saying that he was actually looking for work rather than working, can you help us when that change happened?
A	As soon as — for me anyway, as soon as I'd asked — as soon as I'd asked for his documents initially and he'd said "Oh, you know, I'm busy. I'm just going to go in there and do some work" for me the — the suspicion was there, "Well, I need to make sure on the insurance that it covers him for..." — "...for business" and then of

A	course over the process of saying "Can I see your insurance certificate?" and so on, yes, it's become clear that I'm digging into his insurance.
Q	Can you actually recall seeing anything in the vehicle apart from loose items and debris?
A	No. Loose items
Q	And the cards?
A.	the business cards and debris, yes.
MR POTTINGER:	I've got no further questions. Does your Honour have any questions?
THE RECORDER:	Yes. Was it a solid van or an open transit?
A.	My apologies, your Honour. Can you repeat
Q	Was it a solid van or was it an open-backed
A.	It was a closed
Q.	Closed.
A	panel vans.
Q.	Did you look in it?
A.	No, not initially, no. I don't believe I did.
Q	Did you see any ladders?
A	No, I don't recall any ladders.
Q	Paint pots?
A	No, I don't recall any paint pots.
Q	Tools?
A	I don't recall any tools.

Q	Thank you. You rang the insurers having been given the certificate of motor insurance? Is that right?
A	Yes, that's correct.
Q	Where did you get the phone number from?
A	(No audible reply)
Q	I can't see it on this certificate. Perhaps it's just my eyesight but
A	I don't recall where I got the number from.

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243,

Q	Right. I think somebody knows but we can deal with that later on. You don't recall anyway?
A	No.
Q	Thank you. Anything else? No. Thank you, officer. That's all. I would like you to remain at court, please, and I would like you to produce all the notes that you've relied upon this morning and hand them to Mr Pottinger. Thank you.
A	Yes, your Honour. Thank you.
Q	You may leave the courtroom but don't leave the building, please.
A	Yes, your Honour. Thank you.
(The witness withdrew)	
THE RECORDER:	Anything else, Mr Pottinger, you wish to call?
MR POTTINGER:	No.
THE RECORDER:	Any other evidence?
MR POTTINGER:	No.
THE RECORDER:	That's it, is it?
MR KENNEDY:	There's five minutes before lunch. I've got a submission. It's a ^ very short one. I can fit it in the five minutes.
THE RECORDER:	Yes. Thank you. Fire away.
MR KENNEDY:	Well, the burden is on the Crown to establish beyond reasonable doubt that Mr Cordell was working that day. They've only called one witness. I p suggest to you that he was a problematic witness and that in terms of the factors that he records that would suggest that he was working, they don't reach the threshold of beyond reasonable doubt. You've got that it was a work day during working hours but that doesn't really take the case anywhere. We've got a suggestion of paint on clothing. Well, you've heard that it's been challenged. It's a matter for you how much credibility you give that witness, but it doesn't take the G case to the threshold, I suggest. The same for cards. And there is - there's an absence — aside from that there's an absence of — of the sort of thing that you might expect to be produced to prove somebody was working. Your Honour just raised a couple, but the list is long, isn't it? There are ladders, paint pots, tools, any paraphernalia. Not even a search of the van and no enquiries, it appears, made with — at the scene of the

	person he — it's — with anybody, no — no enquiries at the ® scene to establish that he was working.

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244,

MR KENNEDY:	It's Galbraith (Inaudible), isn't it?
	Yes. I would suggest the answer is No.
THE RECORDER:	Thank y What you do have — the height of the Crown's case would be the admission that the — by Mr. Cordell that he said at the start "I'm just going to work". That's the height of the Crown's case. In my submission, you cannot rely on that being an accurate and truthful note of the conversation that he -- because of the credibility issues concerning the one witness who gives that evidence. So taking a step back, can the Crown prove beyond reasonable doubt on the evidence we've heard already that — I know that's not the test at this stage but applying the correct test at this stage, the half-time test, could a reasonable -- could a reasonable tribunal properly directed convict on the evidence that they've heard? ou. Mr Pottinger?
MR KENNEDY:	What do you say about the burden of proof in relation to this offence not for the half-time submission but for the end of the day?
THE RECORDER:	(In fraud the evidence is that the defendant was there with Dean Reid, according to the officer in clothing consistent with work in a vehicle in a condition although without tools consistent with being used for work, with a number of business cards containing the names Dean and Simon, the two persons in that van, advertising a business in provision of general repairs, painting decorating, man and van removals, cleaning, property maintenance services. So, the Crown say that there's an obvious inference there. Simon and Dean were in a van together, there's a card saying Simon and Dean, general jobs - nothing to do with the motor trade because that would be covered by the use - in a van, consistent with it being used for odd jobs, in clothing consistent with being used with odd jobs and — and an admission at the start.ible).
MR POTTINGER:	On the Crown to prove beyond reasonable doubt that there was no policy in force?
THE RECORDER:	Well, no. No, it's not. It's for the defendant to prove on the balance of probabilities there was no policy in force for the use of that vehicle.
MR POTTINGER:	Sorry, for the defendant to prove
THE RECORDER:	It's for the defendant — sorry, for the defendant to prove on

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245,

MR POTTINGER:	the balance of probabilities. It's really a question of the use of the vehicle and the nature of the use. So the
THE RECORDER:	It all comes down to the use, doesn't it?
MR POTTINGER:	Yes.
THE RECORDER:	Thank you.
MR POTTINGER:	That was the -- grey area which I was seeking just to think about briefly.
THE RECORDER:	Well, I understand. But I just wanted to clarify
MR POTTINGER:	Yes. No, you can — the -- it's an absolute offence. I think the — and the burden of proof section is at 32-179. The prosecution has to prove the

	vehicle — used a vehicle on the road. Once that is established it's for the defendant to prove there was a valid policy in force at the time. But the slight grey area here is the — it's the nature of the use that's being contested.
THE RECORDER:	Yes. Thank you. Anything else?
MR POTTINGER:	No.
THE RECORDER:	Thank you. Although it's after one o'clock, we're going to rise and we're going to come back within the next five or ten minutes and deal with this submission. I apologise to all those whose luncheon it will interfere with, but it may take less time in the end. Thank you very much.
(There followed a short adjournment)	
THE RECORDER:	We've considered this case very carefully and we're very unhappy with it. In essence, we are going to take a robust approach and we are going to dismiss this case now thereby allowing the appeal. I don't propose to give any further grounds or reasons. We are not satisfied that the Crown have shown sufficient cause that this man wasn't covered by this policy, if you'll forgive the double negatives, and in the circumstances, we allow the appeal.
MR KENNEDY:	I'm very grateful. Costs follow the event.
THE RECORDER:	Yes, they do.
MR KENNEDY:	(Inaudible) for costs.

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246,

THE RECORDER:	Application for costs granted.
MR KENNEDY:	Thank you.
THE RECORDER:	I would like to see the officer's notebooks, please, Mr Pottinger, and I'd like them handed to the clerk, the original ones, so that I can view them and they will be returned in due course.
MR POTTINGER:	What — what he gave me was — was in fact the same statement you have.
THE RECORDER:	Right. He said - he referred to some — there was - as though there was a date-stamp on the back of something.
MR POTTINGER:	There's a — that's the
THE RECORDER:	Can I see that now? That'll be fine.
MR POTTINGER:	Yes, certainly.
THE RECORDER:	Thank you very much.
MR POTTINGER:	I just mention matters outside — I think there was a -- the fixed penalty notice, the original fixed penalty notice, isn't in the file and I'm afraid that is what happens these days. In the old d
THE RECORDER:	Yes.
MR POTTINGER:	the original file would come through on appeal. The way the system works now, you do
THE RECORDER:	No, no. I — I understand. I understand.
MR POTTINGER:	And I can only
THE RECORDER:	No, no. It's not your fault at all.
MR POTTINGER:	It may be on the back of that, the original handwritten

THE RECORDER:	One of the problems with non-paper cases is that very often it's the paper that shows where things have gone wrong and
MR POTTINGER:	Yes. No, I

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247,

A	And that's the problem in this case. Well, I won't take it any further, but may I tell you now that I'm very unhappy with this officer's evidence.
THE RECORDER:	I'll pass that on.
MR POTTINGER:	I say "I" - we.
THE RECORDER:	
B	"We". Yes. No
MR POTTINGER:	We. And I'll say no more.
THE RECORDER:	No. It's — it's obvious.
MR POTTINGER:	
C	Mr Cordell, I hope you've heard and understood, sir, what's happened. Your disc is still in the machine. Somebody needs to recover that. But I would like it to remain as an exhibit in these papers should it be needed in due course.
THE RECORDER:	Your Honour the --1 think there's that case of Baker which is at the end of the list.
D MR POTTINGER:	Baker? Oh yes. THE CLERK: Do you want me to call him?
THE RECORDER:	Yes. Thank you very much. You're free to go. Thank you very much.
THE RECORDER:	I was thinking rather than coming back for five minutes. (Inaudible).
MR POTTINGER:	
F	I know. That's --1 don't know -- is there anything we can do about it?
THE RECORDER:	Well
MR POTTINGER:	Can I just, sorry, formally just quickly click over, sorry, for the recording.
THE RECORDER:	Sorry.
THE CLERK:	The case of Baker.

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THE RECORDER:	No need to wait. Thank you very much, Mr. Cordell. You're free to go.

33

3

The Enfield Gov / Email's Issue:

426. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (5)

/ Page Numbers: 1328,1329,1330,1331,1332,1333,1334,

1335,1336,1337,1338,1339,1340,1341,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: **26 January 2015** 23:06

To: 'Wood, Peter'

Subject: RE: MT3574694 Simon Cordell

Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.

- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed.
- In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van,
- which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools,
- I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance,
- in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized.
- I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

1329,

Regards

Simon Cordell

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 23 January **2015** 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694

Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.

- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW:
1330,
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this. After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database. You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do. I

have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post. I do have a lot of letters which I will sort out scan and send over. But the

1331,

1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now. We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong. I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering. It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again. As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this. Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov **2014** and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in. You can contact my mother on 0208 245 7454 or 07961 833021

Regards

1332,

Simon Cordell

From: Austin, Andrew [**Mail To:** Andrew.Austin@canopius.com]
Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Mr Cordell,

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm. In the meantime, I am keen to assist you if I can in confirming when cover was in force. Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you. I look forward to hearing from you with this information.

Regards,

Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | M 07469 147743 |
http://www.kgminsurance.co.uk
www.kgminsurance.co.uk
http://www.canopius.com
www.canopius.com

1333,1334,1335,1336,1337,1338,1339,1340,1341,

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The Enfield Gov / Email's Issue:

427. Lorraine Cordell _Re_ MT3574694 Simon Cordell
/ Page Numbers: 1342,1343,1344,1345,1346,1347,1348,
1349,1350,1351,1352,1353,1354,1355,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 January **2015** 23:10
To: 'Wood, Peter'
Cc: 'complaints@lloyds.com'
Subject: Re: MT3574694 Simon Cordell
Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me

1343,

- about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 23 January **2015** 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
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- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine
1344,1345,1346,1347,1348,1349,1350,1351,1352,1353,1354,1355,

	2 • **The Enfield Gov / Email's Issue:** 429.Wood, Peter _Re_ MT3574694 Simon Cordell	**27/01/2015**		

	/ **Page Numbers:** 1357,1358,1359,1360,1361,1362,1363,1364, 1365,1366,1367,1368,1369,1370,1371 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **4** • **The Enfield Gov / Email's Issue:** 431. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (4) / **Page Numbers:** 1374,1375,1376,1377,1378,1379,1380,1381, 1382,1383,1384,1385,1386,1387,1388,1389 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **5** • **The Enfield Gov / Email's Issue:** 432. Lorraine Cordell _RE_ MT3574694 Simon Cordell_ (3) / **Page Numbers:** 1390,1391,1392,1393,1394,1395,1396,1397, 1398,1399,1400,1401,1402,1403,1404,1405 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

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The Enfield Gov / Email's Issue:
429.Wood, Peter _Re_ MT3574694 Simon Cordell
/ Page Numbers: 1357,1358,1359,1360,1361,1362,1363,1364, 1365,1366,1367,1368,1369,1370,1371,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 27 January **2015** 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell
Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.
- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation,
- I trust that's acceptable.

- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January **2015** 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell

Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and **1358,**
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.

- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 23 January **2015** 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.

1359,

- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
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Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered. Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/**2013** where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica

that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.

1360,

After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call. I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database. You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do. I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post. I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now. We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong. I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.

1361,

It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again. As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this. Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov **2014** and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in. You can contact my mother on 0208 245 7454 or 07961 833021

Regards

Simon Cordell

_____

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Sent: 21 January **2015** 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694

Dear Mr Cordell,

1362,1363,1364,1365,1366,1367,1368,1369,1370,1371,

4

The Enfield Gov / Email's Issue:

431. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (4)

/ Page Numbers: 1374,1375,1376,1377,1378,1379,1380,1381,
1382,1383,1384,1385,1386,1387,1388,1389,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 January **2015** 11:12
To: 'Wood, Peter'
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 27 January **2015** 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell

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1375,
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 26 January **2015** 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell

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- what the police officer said on that phone call to KGM.
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- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
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Regards

Simon Cordell

1376,1377,1378,1379,1380,1381,1382,1383,1384,
1385,1386,1387,1388,1389,

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The Enfield Gov / Email's Issue:

432. Lorraine Cordell _RE_ MT3574694 Simon Cordell_ (3)
/ Page Numbers: 1390,1391,1392,1393,1394,1395,1396,
1397,1398,1399,1400,1401,1402,1403,1404,1405,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 January **2015** 11:14
To: 'Wood, Peter'
Cc: Andrew.Austin@canopius.com
complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 27 January **2015** 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell
Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.
- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.

1391,

- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January **2015** 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell

Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards

Simon Cordell

1392,1393,1394,1395,1396,1397,1398,1399,
1400,1401,1402,1403,1404,1405,

		27/01/2015		
		28/01/2015		
		29/01/2015		
		30/01/2015		
	48 • **Additional Email Attachments & Emails / Issue:** 1. 48 Peter.Wood@canopius.com_01.30.2015_RE MT3574694 Simon Cordell 30/01/2015 / **Page Numbers:** 361,362,363,364,365,366 367,368,369,370,371,372 373,374,375,376,377,378 379,380,381,382,383,384 385 **3** • **The Enfield Gov / Email's Issue:** 434. Wood, Peter _Re_ MT3574694 Simon Cordell / **Page Numbers:** 1411,1412,1413,1414,1415, 1416,1417,1418,1419,1420,1421,1422,1423, 1424,1425,1426,1427 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**30/01/2015**	17:02:00	**X25** 361,362,363,364 365,366,367,368 369,370,371,372 373,374,375,376 377,378,379,380 381,382,383,384 385,

48.
Additional Email Attachments & Emails / Issue:
1. 48
Peter.Wood@canopius.com_01.30.2015_RE MT3574694 Simon Cordell
30/01/2015
/ **Page Numbers:** 361,362,363,364,365,366
367,368,369,370,371,372
373,374,375,376,377,378
379,380,381,382,383,384
385
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361,
From: Wood, Peter <Peter.Wood@canopius.com>
Sent: 30 January 2015 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: Simon Cordell
Attachments: RE: MT3574694 S Cordell 300115.pdf;

s Cordell call from police 141113.wma;
Van-reciept-10-11-2013.jpg;
MR SIMON CORDELL - CX52 JRZ (28.9 KB);
26_H_2013_13_53_KellyTiller Kelly call to compound.wav

Dear Simon,

Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood

UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 27 January 2015 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.

362,

- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]

Sent: 27 January 2015 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell

Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.
- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January 2015 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell

Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.

363,

- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.

- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 23 January 2015 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
364,

Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.

- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder. co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court
365,
and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
We can deal with everything else once I get all the data scanned as there is
366,
really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.

It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.
As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.
You can contact my mother on
Regards
367,
Simon Cordell

From: Austin, Andrew **mailto:** Andrew.Austin@canopius.com
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@,llovds.com
Subject: RE: MT3574694
Dear Mr Cordell,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
368,
D +44 (0) 20 8530 1806 **| M** 07469 147743 | <http://www.kgminsurance.co.uk/> www.kgminsurance.co.uk | <http://www.canopius.com/> www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@.llovds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.

The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
369,
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
Simon Cordell

From: Austin, Andrew mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell
Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
370,
1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin

371,

Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@,llovds.com
Subject: RE: MT3574694

To Whom It May Concern:

I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694

I have been asking for information from KGM since 2013 and have heard nothing back.

When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.

Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.

The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.

372,

I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in

373,

fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.

I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.

I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.

Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.

Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.

374,

I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.

Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.

It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.

There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work.

Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.

If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.

I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.

My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.

375,

Regards

Simon Cordell

376,

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Registered offic**e:** Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
378,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

30 January 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only,cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA47LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY.

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
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End of Picture!
379,

KGM
MOTOR INSURANCE
Member of Canopius Group

data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

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End of Picture!
380,

RE: MT3574694 Simon Cordell->Van-reciept-10-11-2013.jpg

Invoice

Mr Adam Harris
Flat 10
91-93A Kingsland High Street
London
E8 2PB

Sold one Ford Transit 300 MWB TD 2-Axle-Rigid body Reg CX52 JRZ on 10/11/2013. Sold as Seen for £1800.00.

Make: FORD - Model: Ford Transit 300 MWB TD - Color: White - Cylinder: 1998CC - Class: Light goods Vehicle

Sold to

Mr Simon Cordell
109 Burncroft Av
Enfield
Middlesex
EN3 7JQ

Signed Adam Harris
Date: 10/11/2013

Signed Simon Cordell
Date : 10/11/2013

End of Picture!

381,

Blank page!

380,

RE: MT3574694 Simon Cordell-> MR SIMON CORDELL - CX52 JRZ (28.9 KB).msg

From: MT Underwriting [MT.Underwriting@canopius.com]

To: Gramlick, Les
Sent: 04 December 2014 15:34:12
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller

- Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

D +44 (0) 20 8530 9116 |
F +44 (0) 20 8530 1841
www.kgminsurance.co.uk | www.canopius.com

26/11/2013
From: GARETH.Mullett@met.pnn.police.uk [**mailto:**GARETH.Mullett@met.pnn.police.uk] **On Behalf Of** VresCharlton@met.pnn.police.uk
Sent: 26 November 2013 14:10
To: Tiller, Kelly
Subject: RE: MR SIMON CORDELL - CX52 JRZ
Kelly,

- I have looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle

Regards
Gareth

25/11/2013
From: Tiller, Kelly [**mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 16:28
To: VRES Mailbox - Charlton
Subject: RE: MR SIMON CORDELL - CX52 JRZ

- I have been told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I have a copy of this report please?

Kind regards
Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1818 | F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

25/11/2013
From: Sarah.Williams6@met.pnn.police.uk [**mailto:** Sarah.Williams6@met.pnn.police.uk **On Behalf Of** VresCharlton@met.pnn.police.uk
Sent: 25 November 2013 16:26
To: Tiller, Kelly
Subject: RE: MR SIMON CORDELL - CX52 JRZ

- We have no record what was in the vehicle,
- we do not touch the vehicles contents.

Regards
F S Williams
382,
RE: MT3574694 Simon Cordell-> MR SIMON CORDELL - CX52 JRZ (28.9 KB).msg

From: Tiller, Kelly **mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 10:55
To: VRES Mailbox - Charlton
Subject: MR SIMON CORDELL - CX52 JRZ

Morning,

- I need some assistance with regards to the above.
- We ensure Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Kind regards

Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841
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RE: MT3574694 Simon Cordell-> MR SIMON CORDELL - CX52 JRZ (28.9 KB).msg

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384,
RE: MT3574694 Simon Cordell-> MR SIMON CORDELL - CX52 JRZ (28.9 KB).msg

3
The Enfield Gov / Email's Issue:
434. Wood, Peter _Re_ MT3574694 Simon Cordell
/ Page Numbers: 1411,1412,1413,1414,1415,1416,1417,1418,1419,
1420,1421,1422,1423,1424,1425,1426,1427,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 30 January 2015 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Attachments: RE: MT3574694 S Cordell 300115.pdf;
s Cordell call from police 141113.wma;
Van-reciept-10-11-2013.jpg;
MR SIMON CORDELL - CX52 JRZ (28.9 KB);
26_H_2013_13_53_KellyTiller Kelly call to compound.wav

Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 January **2015** 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

1412,1413,1414,1415,1416,1417,1418,1419,1420,1421, 1422,1423,1424,1425,1426,1427,

	49 • **Additional Email Attachments & Emails / Issue:** 1. 49	**31/01/2015**	02:59:00	**X1** 386

	enquiries@cps.gsi.gov.uk _01.31.2015_RE Case appeal 31/01/2015 / **Page Numbers:** 386 **2** • **1x Email** My Insurance! Subject Forward: MT3xxx94; Insurance Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 435.. Lorraine Cordell _Fwd._ MT3574694 Simon Cordell / **Page Numbers:** 1428,1429,1430,1431, 1432,1433,1434,1435,1436,1437,1438, 1439,1440,1441,1442,1443,1444 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **4** • **The Enfield Gov / Email's Issue:** 412. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (2) **Page Numbers:** 1230,1231,1232,1233, 1234,1235,1236,1237,1238,1239,1240, 1241,1242,1243,1244,1245,1246,1247 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **5** • **The Enfield Gov / Email's Issue:** 413. Lorraine Cordell _Re_ Case appeal / **Page Numbers:** 1248 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Wimbledon magistrates! **6** • **The Enfield Gov / Email's Issue:** 433. Lorraine Cordell _Re_ Public complaint by your son Simon Cordell_ (1) / **Page Numbers:** 1408,1409 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

	50 • **Additional Email Attachments & Emails / Issue:** 1. 50 lorraine32@blueyonder.co.uk_01.31.2015_FW MT3574694 Simon Cordell 31/01/2015 / **Page Numbers:** 387,388,389,390 391,392,393,394,395,396 397,398,399,400,401,402 403,404,405,406,407,408 409,410,411,412,413	**31/01/2015**	18:15:00	**X2**6 387,388 389,390,391,392 393,394,395,396 397,398,399,400 401,402,403,404 405,406,407,408 409,410,411,412 413,
	51 • **Additional Email Attachments & Emails / Issue:** 1. 51 lorraine32@blueyonder.co.uk_01.31.2015_RE Case appeal 31/01/2015 / **Page Numbers:** 414	**31/01/2015**	02:58:00	**X1** 414
	52 • **Additional Email Attachments & Emails / Issue:** 1. 52 lorraine32@blueyonder.co.uk_01.31.2015_RE MT3574694 Simon Cordell 31/01/2015 / **Page Numbers:** 415,416,417,418,419,420 421,422,423,424,425,426 427,428,429,430,431,432 433	**31/01/2015**	01:47:00	**X19** 415,416 417,418,419,420 421,422,423,424 425,426,427,428 429,430,431,432 433,

49.
Additional Email Attachments & Emails / Issue:
1. 49
enquiries@cps.gsi.gov.uk_01.31.2015_RE Case appeal
31/01/2015
/ **Page Numbers:** 386
--
386,
From: Enquiries

enquiries@cps.gsi.gov.uk>
Sent: 31 January 2015 02:59
To: Lorraine Cordell
Subject: RE: Case appeal

- Thank you for contacting Crown Prosecution Service (CPS) Enquiries
- The CPS is responsible for prosecuting most criminal cases in England and Wales, following a police investigation.
- If you are contacting CPS Enquiries in relation to a case which is presently before the courts, or in relation to a case which the CPS is advising the police on charges, you should contact the relevant CPS area directly.
- Contact details for the 13 CPS regional offices can be found at the following link:
  1. http://www.cps.gov.uk/your_cps/our_organisation/the_cps_areas.html
- Your query may be forwarded to the relevant CPS regional office in the best position to respond to any issues that you have raised.
- If your email is forwarded, a response will be provided to you by the relevant CPS regional office within 20 working days.
- Please note that if you have previously been advised that the CPS cannot aid you and your query does not raise any new issues, we will not be able to provide any further response.
- If your enquiry does not relate to the CPS, we will be unable to provide a response, but may be able to provide contact details for the relevant agency or organisation.
- This e-mail is private and is intended only for the addressee and any copy recipients.
- If you are not an intended recipient, please advise the sender immediately by reply e-mail and delete this message and any attachments without retaining a copy.
- Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.

END

2
1x Email My Insurance!
Date: Saturday 31 January 2015, 19:08
Subject: Forward: MT3xxx94; Insurance
Simon Cordell
From: Rewired re_wired@ymail.com

- Can you listen to this for me and tell me your opinion's thanks Simon?

Kelly Tiller
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 9116 | F +44 (0) 20 8530 1841
www.kgminsurance.co.uk
www.canopius.com

3
The Enfield Gov / Email's Issue:
435.. Lorraine Cordell _Fwd._ MT3574694 Simon Cordell
/ Page Numbers: 1428,1429,1430,1431,1432,1433,1434,
1435,1436,1437,1438,1439,1440,1441,1442,1443,1444,
--

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 January **2015** 18:15
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com
re_wired@ymail.com
Subject: FW: MT3574694 Simon Cordell
Attachments: S Cordell 300115.pdf;
s Cordell call from police 141113.wma;
Vanreciept1011**2013**.jpg;
MR SIMON CORDELL CX52 JRZ (28.9 KB)
26_11_**2013**_13_53__KellyTiller Kelly call to compound.wav

Hi Josey

- I got the attached information from Simon's insurance company on Friday.
- After a lot of work to get it and a lot of emails and over a year of time.
- The letter of Indemnity is not correct with some points which I have asked peter wood to address.
- Simon has asked me to forward this to you.
- The reason is this show how far the police will go to lie.
- Not only did he lie to KGM Simon's insurance, about tools being in Simon's van to void Simon insurance cover and be able to seize his van.
- He then went on to lie in his statement of facts to be used at court saying nothing about tools just that the insurance said Simon's was not covered by his insurance.
- He then stood up in court and under oath when the judge asked him about tools being in the van said he did not say tools was in the van.
- The reason the judge asked this was he saw emails from KGM saying about the tools.
- Simon was found guilty of this, and we have taken it to appeal and are waiting on a date.
- But in the Asbo case can this not be shown that the police will lie even under oath.
- They are trying to use Simon's char in the Asbo case and make him look bad.
- Why can we not show the police in the same light by using this information?
- Simon has asked can you get the case papers from the courts for this case and the Woolwich case.
- As these cases do show somewhat how far the police are willing to go with Simon.
- In the Asbo case papers you have police saying in their statement they know Simon is always insured it is on police file how much he was stopped.
- Yet he has around 8 cases at court for no insurance.
- In addition, most of these cases he never had a summons for, and they found him guilty due to him knowing nothing about the case was due to be in court.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 30 January **2015** 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Attachments: RE: MT3574694 S Cordell 300115.pdf;
s Cordell call from police 141113.wma;
Van-reciept-10-11-2013.jpg;
MR SIMON CORDELL - CX52 JRZ (28.9 KB);
26_H_2013_13_53_KellyTiller Kelly call to compound.wav

Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.

Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that **1429,**

- there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 January **2015** 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon
From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
1430,1431,1432,1433,1434,1435,1436,1437,1438,
1439,1440,1441,1442,1443,1444,

The Enfield Gov / Email's Issue:

412. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (2)
/ Page Numbers: 1230,1231,1232,1233,1234,1235,1236,
1237,1238,1239,1240,1241,1242,1243,1244,1245,1246,1247,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 January **2015** 01:47
To: 'Wood, Peter'
Subject: RE: MT3574694 Simon Cordell
Attachments: registration MA47LDY Corrected.pdf

Dear Peter

- Thank you very much for the information you have sent, I do see some errors in your letter of Indemnity.
  1. Ford Zetec registration MA47LDY
  2. Ford Transit registration CX52JRZ
  3. On the 8/4/13 at 11.05am the following vehicle was added to the policy –
  4. Renault Clio registration NA57LDY.
  5. Ford Zetec registration MA47LDY
  6. Renault Clio registration NA57LDY
- This registration was always put in not correctly but was in fact given to Broadsure Direct correctly.
- The registration should have been Ford Zetec registration MA57LDY
- This was later correct after the 3rd time of telling the Ford Zetec registration as MA57LDY
- please see attached document.
- This is the registration that should have been on the policy from the start.
- We never knew it was not correct until **08/04/13** when again the correct registration was given.
- However, it was put down as Renault Clio registration NA57LDY,
- we then believe it was put in correctly and not a new car added.
- We were not sent any documents of that change so did not know there was again an error until the Oct **2013** when it was in fact corrected this time, we asked for new documents to be sent which they were so we could check.
- But they kept on his policy Renault Clio registration NA57LDY we made a next call and told them this needed to be removed and was told it would be done.
- It seems this was never done by what you have sent in your email.
- I do believe I have emails also about this issue to Broadsure Direct and Martin Jenkins, can confirm this as he was the one, we dealt with at Broadsure Direct.
- He also should remember all the phone calls.
- There is also a next issue Simon was not just covered with the basic trade insurance with KGM, Broadsure Direct had a special section with KGM which included in his insurance he was in fact covered for his work as a mechanic, not just standard insurance of trade buying and selling that KGM as a rule only deals with.
- This has been discussed with the underwriters at KGM by Broadsure Direct re Martin Jenkins.
- This also caused issues with his insurance cover a few times.
- This was also meant to have been address and seems it was not.
- At the time we were not happy as we were told he was not covered when in fact he was.
- If you call Broadsure Direct and speak to Martin Jenkins, I feel that he can send you the paperwork and under writing of how Simon's insurance was meant to have been setup.
- As you can see there was a number of issues with his insurance with KGM that lead to problems.
- and even with the issues of **14/11/2013** when a call was made to Kelly Tiller, we asked did the police say what tools was meant to have been in the van as if there were mechanic tools in there his insurance should have in fact covered this.
- Kelly Tiller said no the police officer did not say which tools.

- But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issue.
- Can you please confirm he was correctly insured with KGM and write this as I would like this addressed?
- And one last thing could you please say in your letter on the date of the **14/11/2013** he was fully insured just so there cannot be any mistakes at court.
- Sorry, this is causing such an issue and taking up your time, but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

1231,
Regards
Lorraine.

From: Wood, Peter
Mail To: Peter.Wood@canopius.com
Sent: 30 January **2015** 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.

Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that

- there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 27 January **2015** 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

1232,1233,1234,1235,1236,1237,1238,1239,1240,
1241,1242,1243,1244,1245,1246,1247,

5
The Enfield Gov / Email's Issue:
413. Lorraine Cordell _Re_ Case appeal
/ Page Numbers: 1248,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 January **2015** 02:58
To: 'enquiries@cps.gsi.gov.uk'
Subject: RE: Case appeal
To Whom It May Concern:

- I am writing this email to find out to whom I would have to send information to within the CPS in regard to a case I was found guilty off at Wimbledon magistrate's court of driving without insurance.
- I put an appeal into Wimbledon magistrate's court on the same day,
- which was accepted by the Judge hearing my case in court.
- I was told by the court and CPS if I got the information that was needed to prove that I did in fact have insurance then I could pass this to the CPS to look at.
- I have yet to get the date of my appeal but do have the information from my insurance company that I feel will prove I did in fact have insurance to drive on the day I was stopped by police and would like to forward that over by email to the CPS to address.
- Would it please be possible to get an email address of where the data can be sent to so that this can be done?

Regards
Lorraine

6
The Enfield Gov / Email's Issue:
433. Lorraine Cordell _Re_ Public complaint by your son Simon Cordell_ (1)
/ Page Numbers: 1408,1409,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 January **2015** 17:43
To: 'Vicki.McQueen@met.pnn.police.uk'
Subject: RE: Public complaint by your son Simon Cordell
Dear Victoria

- Just giving you an update, we are still waiting for an appeal date as to the no insurance case on the **14/11/2013** and the police officer lying to void my son's insurance, and in his statement and in fact to the judge under oath at the last hearing where my son was found guilty.
- I have had some documents and tapes sent to us that will now prove this, which will be forwarded to the court who found him guilty to prove the police office did in fact lie to the judge and CPS dealing with this case where my son was found guilty.
- As said in the complaint the police officer went too far and lied, for what reason I do not know.
- But then to lie in his statement and put force facts, and then lie to the judge when the judge asked him about the tools he lied to the judge's face, I feel that the complaint will need updating to include these facts.
- It has taken a while to get the proof of this fact, but we do now have it all.
- I am hoping to deal with this on Monday with the court and CPS, so I hope to have some more information about this shortly.

Regards

From: Vicki.McQueen@met.pnn.police.uk [**Mail To:** Vicki.McQueen@met.pnn.police.uk]
Sent: 11 December **2013** 12:44
To: lorraine32@blueyonder.co.uk
Subject: Public complaint by your son Simon Cordell
Ms Cordell,

- I tried to call you today to ask you a question about your son's complaint.
- I was unable to get hold of you.
- Please can you reply and let me know if your son is disputing his penalty notice or not.
- If he has requested a Court hearing (which his complaint would tend to indicate) the complaint will be classed as 'subjudice' Which means it will be put on hold until Court proceedings are complete.

Regards,
Victoria McQueen
Detective Sergeant
Customer Service Team
Metropolitan Police Service
Directorate of Professional Standards
Empress State Building
SW61TR
Tel; 02071616455 (786455)
Met Sec Code Restricted
1409,
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
NOTICE This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).
Find us at:
Facebook: Facebook.com/metpolice.uk

50.
Additional Email Attachments & Emails / Issue:
1. 50
lorraine32@blueyonder.co.uk_01.31.2015_FW MT3574694 Simon Cordell
31/01/2015
/ **Page Numbers:** 387,388,389,390
391,392,393,394,395,396
397,398,399,400,401,402

403,404,405,406,407,408
409,410,411,412,413
--
387,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 31 January 2015 18:15
To: josephinewardsolicitor@gmail.com
Cc: m.mckee@michaelcarrollandco.com
re_wired@ymail.com
Subject: FW: MT3574694 Simon Cordell
Attachments: S Cordell 300115.pdf;
s Cordell call from police 141113.wma;
Vanreciept1011**2013**.jpg;
MR SIMON CORDELL CX52 JRZ (28.9 KB)
26_11_**2013**_13_53__KellyTiller Kelly call to compound.wav
Hi Josey

- I got the attached information from Simon's insurance company on Friday.
- After a lot of work to get it and a lot of emails and over a year of time.
- The letter of Indemnity is not correct with some points which I have asked peter wood to address.
- Simon has asked me to forward this to you.
- The reason is this show how far the police will go to lie.
- Not only did he lie to KGM Simon's insurance, about tools being in Simon's van to void Simon insurance cover and be able to seize his van.
- He then went on to lie in his statement of facts to be used at court saying nothing about tools just that the insurance said Simon's was not covered by his insurance.
- He then stood up in court and under oath when the judge asked him about tools being in the van said he did not say tools was in the van.
- The reason the judge asked this was he saw emails from KGM saying about the tools.
- Simon was found guilty of this, and we have taken it to appeal and are waiting on a date.
- But in the Asbo case can this not be shown that the police will lie even under oath.
- They are trying to use Simon's char in the Asbo case and make him look bad.
- Why can we not show the police in the same light by using this information?
- Simon has asked can you get the case papers from the courts for this case and the Woolwich case.
- As these cases do show somewhat how far the police are willing to go with Simon.
- In the Asbo case papers you have police saying in their statement they know Simon is always insured it is on police file how much he was stopped.
- Yet he has around 8 cases at court for no insurance.
- In addition, most of these cases he never had a summons for, and they found him guilty due to him knowing nothing about the case was due to be in court.

Regards
Lorraine

From: Wood, Peter
mailto: Peter.Wood@canopius.com
Sent: 30 January 2015 17:02
To: Lorraine Cordell

Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell

Dear Simon,

Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.

Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that

- there were no tools in the vehicle.
- Receipt showing purchase of the van.

E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that

388,

- there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood

UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 27 January 2015 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**mailto:** Peter.Wood@canopius.com]

Sent: 27 January 2015 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell
Dear Simon,
389,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.
- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January 2015 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell
Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.

390,

- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,

- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 23 January 2015 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a

- result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
392,
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.
It was one of the police in the end at the compound who in the end worked

393,
out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.
As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.
You can contact my mother on
Regards
Simon Cordell

From: Austin, Andrew [mailto**:** Andrew.Austin@canopius.com]
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@.llovds.com
Subject: RE: MT3574694
Dear Mr Cordell,
394,
I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | **M** 07469 147743 | <http://www.kgminsurance.co.uk/> www.kgminsurance.co.uk | <http://www.canopius.com/> www.canopius.com

From: Lorraine Cordell mailto: lorraine32@blueyonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@,llovds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few
395,
missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.

The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
396,
Simon Cordell

From: Austin, Andrew [mailto: Andrew.Austin@canopius.com]
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell
Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -
1. Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
2. Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
3. Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.
Once I receive all of the above, I will be happy to consider this further.
397,
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin

Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell mailto: lorraine32@blueyonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@.llovds. com
Subject: RE: MT3574694
To Whom It May Concern:
398,
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
I have been asking for information from KGM since 2013 and have heard nothing back.
When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.
Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.
The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.
I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.
There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.
At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off
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399,400,401,402,403,404,405,406,407,408,409,410,411,412,413,

51.
Additional Email Attachments & Emails / Issue:
1. 51
lorraine32@blueyonder.co.uk_01.31.2015_RE Case appeal
31/01/2015
/ **Page Numbers:** 414
--
414,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 31 January 2015 02:58
To: 'enquiries@cps.gsi.gov.uk'
Subject: RE: Case appeal

To Whom It May Concern:

- I am writing this email to find out to whom I would have to send information to within the CPS in regard to a case I was found guilty off at Wimbledon magistrate's court of driving without insurance.
- I put an appeal into Wimbledon magistrate's court on the same day,
- which was accepted by the Judge hearing my case in court.
- I was told by the court and CPS if I got the information that was needed to prove that I did in fact have insurance then I could pass this to the CPS to look at.
- I have yet to get the date of my appeal but do have the information from my insurance company that I feel will prove I did in fact have insurance to drive on the day I was stopped by police and would like to forward that over by email to the CPS to address.
- Would it please be possible to get an email address of where the data can be sent to so that this can be done?

Regards
Lorraine

52.
Additional Email Attachments & Emails / Issue:
1. 52
lorraine32@blueyonder.co.uk_01.31.2015_RE MT3574694 Simon Cordell
31/01/2015
/ **Page Numbers:** 415,416,417,418,419,420
421,422,423,424,425,426
427,428,429,430,431,432
433
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415,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 31 January 2015 01:47
To: 'Wood, Peter'
Subject: RE: MT3574694 Simon Cordell
Attachments: registration MA47LDY Corrected.pdf
Dear Peter

- Thank you very much for the information you have sent, I do see some errors in your letter of Indemnity.
  7. Ford Zetec registration MA47LDY
  8. Ford Transit registration CX52JRZ
  9. On the 8/4/13 at 11.05am the following vehicle was added to the policy –
  10. Renault Clio registration NA57LDY.
  11. Ford Zetec registration MA47LDY
  12. Renault Clio registration NA57LDY
- This registration was always put in not correctly but was in fact given to Broadsure Direct correctly.
- The registration should have been Ford Zetec registration MA57LDY
- This was later correct after the 3rd time of telling the Ford Zetec registration as MA57LDY
- please see attached document.
- This is the registration that should have been on the policy from the start.
- We never knew it was not correct until **08/04/13** when again the correct registration was given.
- However, it was put down as Renault Clio registration NA57LDY,
- we then believe it was put in correctly and not a new car added.

- We were not sent any documents of that change so did not know there was again an error until the Oct **2013** when it was in fact corrected this time, we asked for new documents to be sent which they were so we could check.
- But they kept on his policy Renault Clio registration NA57LDY we made a next call and told them this needed to be removed and was told it would be done.
- It seems this was never done by what you have sent in your email.
- I do believe I have emails also about this issue to Broadsure Direct and Martin Jenkins, can confirm this as he was the one, we dealt with at Broadsure Direct.
- He also should remember all the phone calls.
- There is also a next issue Simon was not just covered with the basic trade insurance with KGM, Broadsure Direct had a special section with KGM which included in his insurance he was in fact covered for his work as a mechanic, not just standard insurance of trade buying and selling that KGM as a rule only deals with.
- This has been discussed with the underwriters at KGM by Broadsure Direct re Martin Jenkins.
- This also caused issues with his insurance cover a few times.
- This was also meant to have been address and seems it was not.
- At the time we were not happy as we were told he was not covered when in fact he was.
- If you call Broadsure Direct and speak to Martin Jenkins, I feel that he can send you the paperwork and under writing of how Simon's insurance was meant to have been setup.
- As you can see there was a number of issues with his insurance with KGM that lead to problems.
- and even with the issues of **14/11/2013** when a call was made to Kelly Tiller, we asked did the police say what tools was meant to have been in the van as if there were mechanic tools in there his insurance should have in fact covered this.
- Kelly Tiller said no the police officer did not say which tools.
- But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issue.
- Can you please confirm he was correctly insured with KGM and write this as I would like this addressed?
- And one last thing could you please say in your letter on the date of the **14/11/2013** he was fully insured just so there cannot be any mistakes at court.
- Sorry, this is causing such an issue and taking up your time, but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

416,
Regards
Lorraine.

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 30 January 2015 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell

Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.

Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that

- there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.

- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 27 January 2015 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information

417,

that is acceptable,

- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Simon

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 27 January 2015 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell
Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.
- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,

- I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January 2015 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694
Simon Cordell
Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.

418

- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**

- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 23 January 2015 17:19
To: Lorraine Cordell
419,
Subject: FW: FW: MT3574694
Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694

Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
420,
Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
421,
We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.
It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.
As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.
You can contact my mother on 0208 245 7454 or 07961 833021
Regards
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Simulation February 2015 (Click here to go back to the Index)

February 2015				
Dates	**Incidents**			
		01/02/2015		
	53 • **Additional Email Attachments & Emails / Issue:** 1. 53 Peter.Wood@canopius.com_02.02.2015_RE MT3574694 Simon Cordell 02/02/2015 / **Page Numbers:** 434,435,436,437,438 439,440,441,442,443,444 445,446,447,448,449,450 451,452,453,454,455 **2** • **I was at appeal for?** My driving license and I won the case! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 436. Wood, Peter _Re_ MT3574694 Simon Cordell_ (1) / **Page Numbers:** 1445,1446,1447,1448, 1449,1450,1451,1452,1453,1454,1455, 1456,1457,1458,1459,1460,1461,1462,1463 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **4** • **The Enfield Gov / Email's Issue:** 437. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (1) / **Page Numbers:** 1464,1465,1466,1467, 1468,1469,1470,1471,1472,1473,1474, 1475,1476,1477,1478,1479,1480,1481,1482 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**02/02/2015**	15:48:00	**X22** 434,435,436 437,438,439,4 40 441,442,443,4 44 445,446,447,4 48 449,450,451,4 52 453,454,455,

	5 • **The Enfield Gov / Email's Issue:** 438. Wood, Peter _Re_ MT3574694 Simon Cordell_ (2) / **Page Numbers:** 1483,1484,1485,1486,1487, 1488,1489,1490,1491,1492,1493,1494,1495, 1496,1497,1498,1499,1500,1501 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

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From: Wood, Peter <Peter.Wood@canopius.com>
Sent: 02 February 2015 15:48
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Attachments: S Cordell 020215.pdf
Dear Lorraine,

- Please review the attached revised LOI,
- once you confirm you are happy with it,
- I will put an original in the post today.
- I think that's it for now but just shout if you need anything else.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 02 February 2015 15:08
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Thank you for the reply to my email

- Yes, the below would cover everything I feel,
- so, if you can go ahead and do this, I would be most grateful.
- As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards
Lorraine

From: Wood, Peter **mailto:** Peter.Wood@canopius.com
Sent: 02 February 2015 14:56
To: Lorraine Cordell Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine,

- Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, it's taken far too
- long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –
- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advice from Broadsure.
- I can amend the comment in the

435,

- letter to show that this vehicle was added to the policy incorrectly following an effort on your part to correct the registration number of the Ford Zetec and was a broker error, are you happy with this?
- The letter states cover was for Social Domestic & Pleasure and Motor Trade Use.
- Motor Trade use would cover Simon to carry a Motor Mechanics tool being used in connection with Motor Trade but not any tools that would typically be used for any other purposes such as perhaps, paint/brushes/ladders/plumbing/Electrical (domestic/commercial except auto electrical) and so on.
- This is standard cover; however, I am happy to expand on this statement in the letter if you would like me to in order to clarify that point?
- The Police officer asked if Simon would be covered for the carriage of tools to drive around doing "odd jobs".
- Later in the call he again confirmed that Simon was not covered "to drive around doing jobs".
- I sent you the call so you can listen to it yourself but the tone of the enquiry was suggesting that Simon was doing jobs not connected to the Motor Trade however I do feel there is plenty of room here for misunderstanding.
- If the question had been more specific with the officer stating that Simon had tools connected with the Motor Trade in the vehicle, would he be covered – Yes.
- If he said that the tools were not connected to the Motor Trade (as per my comments above) then the answer is – No.
- Not something I can put into a Letter of Indemnity but certainly something to be argued with the CPS/Courts.
- I'm happy to confirm in the letter that cover was in force under this policy on the **14/11/2013.**
- Once I hear back from you, I will revise the LOI accordingly and e-mail it across for you to sign off, I will also send an original in the post just in case! If you need anything else, please do not hesitate to drop me and Andy a line, I am keeping Andy in the loop as I will be on leave from **12/2/15 – 9/3/15** so he will need to deal with anything in my absence.

Regards

Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 31 January 2015 01:47
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Thank you very much for the information you have sent, I do see some errors in your letter of Indemnity.
  1. Ford Zetec registration MA47LDY
  2. Ford Transit registration CX52JRZ
  3. On the 8/4/13 at 11.05am the following vehicle was added to the policy –
  4. Renault Clio registration NA57LDY.
  5. Ford Zetec registration MA47LDY
  6. Renault Clio registration NA57LDY
- This registration was always put in not correctly but was in fact given to Broadsure Direct correctly.
- The registration should have been Ford Zetec registration MA57LDY
- This was later correct after the 3rd time of telling the Ford Zetec registration as MA57LDY
- please see attached document.
- This is the registration that should have been on the policy from the start.
- We never knew it was not correct until **08/04/13** when again the correct registration was given.

436,

- However, it was put down as Renault Clio registration NA57LDY,
- we then believe it was put in correctly and not a new car added.
- We were not sent any documents of that change so did not know there was again an error until the Oct **2013** when it was in fact corrected this time, we asked for new documents to be sent which they were so we could check.
- But they kept on his policy Renault Clio registration NA57LDY we made a next call and told them this needed to be removed and was told it would be done.
- It seems this was never done by what you have sent in your email.
- I do believe I have emails also about this issue to Broadsure Direct and Martin Jenkins, can confirm this as he was the one, we dealt with at Broadsure Direct.
- He also should remember all the phone calls.
- There is also a next issue Simon was not just covered with the basic trade insurance with KGM, Broadsure Direct had a special section with KGM which included in his insurance he was in fact covered for his work as a mechanic, not just standard insurance of trade buying and selling that KGM as a rule only deals with.
- This has been discussed with the underwriters at KGM by Broadsure Direct re Martin Jenkins.
- This also caused issues with his insurance cover a few times.
- This was also meant to have been address and seems it was not.
- At the time we were not happy as we were told he was not covered when in fact he was.
- If you call Broadsure Direct and speak to Martin Jenkins, I feel that he can send you the paperwork and under writing of how Simon's insurance was meant to have been setup.
- As you can see there was a number of issues with his insurance with KGM that lead to problems.

- and even with the issues of **14/11/2013** when a call was made to Kelly Tiller, we asked did the police say what tools was meant to have been in the van as if there were mechanic tools in there his insurance should have in fact covered this.
- Kelly Tiller said no the police officer did not say which tools.
- But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issue.
- Can you please confirm he was correctly insured with KGM and write this as I would like this addressed?
- And one last thing could you please say in your letter on the date of the **14/11/2013** he was fully insured just so there cannot be any mistakes at court.
- Sorry, this is causing such an issue and taking up your time, but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

Regards
Lorraine.

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 30 January 2015 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Attachments: RE: MT3574694 S Cordell 300115.pdf;
s Cordell call from police 141113.wma;
Van-reciept-10-11-2013.jpg;
MR SIMON CORDELL - CX52 JRZ (28.9 KB);
26_H_2013_13_53_KellyTiller Kelly call to compound.wav

Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.

Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that

- there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.

437,

- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 27 January 2015 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 27 January 2015 10:05
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell
Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.

438,

- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery
- costs you incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 26 January 2015 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>

Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: Re: MT3574694 Simon Cordell
Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**
- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.

439,

- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**
- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 23 January 2015 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694
Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

440,

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
To: Andrew.Austin@,canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all

441,

the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.

You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.

I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.

I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.

We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around £1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.

I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and causing someone so much suffering.

It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.

442,

As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.

Therefore, could you please get the information I need to send to the CPS; I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.

You can contact my mother on

Regards

Simon Cordell

From: Austin, Andrew [**mailto:** Andrew.Austin@canopius.com]
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@.llovds. com
Subject: RE: MT3574694

Dear Mr Cordell,

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.

443,

In the meantime, I am keen to assist you if I can in confirming when cover was in force.

Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.

I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 | **M** 07469 147743 | <http://www.kgminsurance.co.uk/> www.kgminsurance.co.uk | <http://www.canopius.com/> www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@,llovds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to
444,
you once I have scanned then in so please give me a few days and I will get back to you with this information as there is a lot of data.
The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
Simon Cordell
445,

From: Austin, Andrew [**mailto:** Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
To: 'Lorraine Cordell'
Subject: RE: MT3574694
Dear Mr Cordell

Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following: -

- Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
- Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
- Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.

Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following: -
446,
Following our initial investigations, we note that you submitted a subject access request to your Broker. Should you wish to proceed with this, please can you formally request this in writing to our Data Protection Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of £10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@.llovds.com
Subject: RE: MT3574694
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
447,
I have been asking for information from KGM since 2013 and have heard nothing back.
When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.
Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.
The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.
I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.

There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.

At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.

448,

But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?

I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have ended work for that day so I sent an email saying I would be going there early the next morning.

I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.

At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.

From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.

449,

I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.

I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.

Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.

Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.

I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.

Once I get the appeal date for crown court, I will ask the court to summons the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.

450,

There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work.
Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.
If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of £180.00 to £200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.
My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
Regards
Simon Cordell

451,

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454,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
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Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
455,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

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End of Picture!

I was at appeal for?

- My driving license and I won the case!
- When I got home, stain started to bang on his kitchen wall at me for hours I tried to ask home to stop but he bet ends that it was not him, but I am 100% sure it was!

3

The Enfield Gov / Email's Issue:

436. Wood, Peter _Re_ MT3574694 Simon Cordell_ (1)
/ Page Numbers: 1445,1446,1447,1448,1449,1450,1451,1452,
1453,1454,1455,1456,1457,1458,1459,1460,1461,1462,1463,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 02 February **2015** 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine,

- Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, it's taken far too
- long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –
- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advice from Broadsure.
- I can amend the comment in the letter to show that this vehicle was added to the policy incorrectly following an effort on your part to correct the registration number of the Ford Zetec and was a broker error, are you happy with this?
- The letter states cover was for Social Domestic & Pleasure and Motor Trade Use.
- Motor Trade use would cover Simon to carry a Motor Mechanics tool being used in connection with Motor Trade but not any tools that would typically be used for any other purposes such as perhaps, paint/brushes/ladders/plumbing/Electrical (domestic/commercial except auto electrical) and so on.
- This is standard cover; however, I am happy to expand on this statement in the letter if you would like me to in order to clarify that point?
- The Police officer asked if Simon would be covered for the carriage of tools to drive around doing "odd jobs".
- Later in the call he again confirmed that Simon was not covered "to drive around doing jobs".
- I sent you the call so you can listen to it yourself but the tone of the enquiry was suggesting that Simon was doing jobs not connected to the Motor Trade however I do feel there is plenty of room here for misunderstanding.
- If the question had been more specific with the officer stating that Simon had tools connected with the Motor Trade in the vehicle, would he be covered – Yes.
- If he said that the tools were not connected to the Motor Trade (as per my comments above) then the answer is – No.
- Not something I can put into a Letter of Indemnity but certainly something to be argued with the CPS/Courts.
- I'm happy to confirm in the letter that cover was in force under this policy on the **14/11/2013.**
- Once I hear back from you, I will revise the LOI accordingly and e-mail it across for you to sign off, I

will also send an original in the post just in case! If you need anything else, please do not hesitate to drop me and Andy a line, I am keeping Andy in the loop as I will be on leave from **12/2/15 – 9/3/15** so he will need to deal with anything in my absence.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 31 January **2015** 01:47
To: Wood, Peter
1446,
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Thank you very much for the information you have sent, I do see some errors in your letter of Indemnity.
  13. Ford Zetec registration MA47LDY
  14. Ford Transit registration CX52JRZ
  15. On the 8/4/13 at 11.05am the following vehicle was added to the policy –
  16. Renault Clio registration NA57LDY.
  17. Ford Zetec registration MA47LDY
  18. Renault Clio registration NA57LDY
- This registration was always put in not correctly but was in fact given to Broadsure Direct correctly.
- The registration should have been Ford Zetec registration MA57LDY
- This was later correct after the 3rd time of telling the Ford Zetec registration as MA57LDY
- please see attached document.
- This is the registration that should have been on the policy from the start.
- We never knew it was not correct until **08/04/13** when again the correct registration was given.
- However, it was put down as Renault Clio registration NA57LDY,
- we then believe it was put in correctly and not a new car added.
- We were not sent any documents of that change so did not know there was again an error until the Oct **2013** when it was in fact corrected this time, we asked for new documents to be sent which they were so we could check.
- But they kept on his policy Renault Clio registration NA57LDY we made a next call and told them this needed to be removed and was told it would be done.
- It seems this was never done by what you have sent in your email.
- I do believe I have emails also about this issue to Broadsure Direct and Martin Jenkins, can confirm this as he was the one, we dealt with at Broadsure Direct.
- He also should remember all the phone calls.
- There is also a next issue Simon was not just covered with the basic trade insurance with KGM, Broadsure Direct had a special section with KGM which included in his insurance he was in fact covered for his work as a mechanic, not just standard insurance of trade buying and selling that KGM as a rule only deals with.
- This has been discussed with the underwriters at KGM by Broadsure Direct re Martin Jenkins.
- This also caused issues with his insurance cover a few times.
- This was also meant to have been address and seems it was not.
- At the time we were not happy as we were told he was not covered when in fact he was.

- If you call Broadsure Direct and speak to Martin Jenkins, I feel that he can send you the paperwork and under writing of how Simon's insurance was meant to have been setup.
- As you can see there was a number of issues with his insurance with KGM that lead to problems.
- and even with the issues of **14/11/2013** when a call was made to Kelly Tiller, we asked did the police say what tools was meant to have been in the van as if there were mechanic tools in there his insurance should have in fact covered this.
- Kelly Tiller said no the police officer did not say which tools.
- But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issue.
- Can you please confirm he was correctly insured with KGM and write this as I would like this addressed?
- And one last thing could you please say in your letter on the date of the **14/11/2013** he was fully insured just so there cannot be any mistakes at court.
- Sorry, this is causing such an issue and taking up your time, but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

Regards
Lorraine.
1447,

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 30 January **2015** 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.
- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards
Peter Wood
UK Specialty Operations Manager | UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 27 January **2015** 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

1448,1449,1450,1451,1452,1453,1454,1455,1456,1457,
1458,1459,1460,1461,1462,1463,

4
The Enfield Gov / Email's Issue:
437. Lorraine Cordell _Re_ MT3574694 Simon Cordell_ (1)
/ Page Numbers: 1464,1465,1466,1467,1468,1469,1470,
1471,1472,1473,1474,1475,1476,1477,1478,1479,1480,1481,1482,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 02 February **2015** 15:08
To: 'Wood, Peter'
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Thank you for the reply to my email
- Yes, the below would cover everything I feel,
- so, if you can go ahead and do this, I would be most grateful.
- As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 02 February **2015** 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine,

- Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, it's taken far too
- long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –
- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.

- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advice from Broadsure.
- I can amend the comment in the letter to show that this vehicle was added to the policy incorrectly following an effort on your part to correct the registration number of the Ford Zetec and was a broker error, are you happy with this?
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- Later in the call he again confirmed that Simon was not covered "to drive around doing jobs".
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- If he said that the tools were not connected to the Motor Trade (as per my comments above) then the answer is – No.
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- I'm happy to confirm in the letter that cover was in force under this policy on the **14/11/2013.**
- Once I hear back from you, I will revise the LOI accordingly and e-mail it across for you to sign off, I will also send an original in the post just in case!

1465,

If you need anything else please do not hesitate to drop me and Andy a line, I am keeping Andy in the loop as I will be on leave from 12/2/15 – 9/3/15 so he will need to deal with anything in my absence.

Regards

Peter Wood
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UK Specialty Division of Canopius Group
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1466,1467,1468,1469,1470,1471,1472,1473,1474,1475,
1476,1477,1478,1479,1480,1481,1482,

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The Enfield Gov / Email's Issue:

438. Wood, Peter _Re_ MT3574694 Simon Cordell_ (2)
/ Page Numbers: 1483,1484,1485,1486,1487,1488,1489,1490,1491,
1492,1493,1494,1495,1496,1497,1498,1499,1500,1501,
From: Wood, Peter [Peter.Wood@canopius.com]

Sent: 02 February **2015** 15:48
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Attachments: S Cordell 020215.pdf

Dear Lorraine,

- Please review the attached revised LOI,
- once you confirm you are happy with it,
- I will put an original in the post today.
- I think that's it for now but just shout if you need anything else.

Regards

Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 02 February **2015** 15:08
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell

Dear Peter

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Lorraine

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Sent: 02 February **2015** 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell

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1465,

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1484,1485,1486,1487,1488,1489,1490,1491,1492,1493,
1494,1495,1496,1497,1498,1499,1500,1501,

	54 • **Additional Email Attachments & Emails / Issue:** 1. 54 lorraine32@blueyonder.co.uk_ 02.03.2015_Re Simon Cordell 03/02/2015 / **Page Numbers:** 456 457,458,459,460,461,462 463,464,465 **1** • **The Enfield Gov / Email's Issue:** 439. Lorraine Cordell _Re_ Simon Cordell_ (29) **Page Numbers:** 1502,1503 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Wimbledon magistrates!	**03/02/2015**	12:57:00	**X10** 456 457,458,459,460 461,462,463,464 465,
	55	**03/02/2015**	14:16:00	**X3** 466,467,468

	• **Additional Email Attachments & Emails / Issue:** 1. 55 lorraine32@blueyonder.co.uk_ 02.03.2017_Re Subject Access Request Simon Cordell 03/02/2015 / **Page Numbers:** 466,467,468			

54.
Additional Email Attachments & Emails / Issue:
1. 54
lorraine32@blueyonder.co.uk_02.03.2015_Re Simon Cordell
03/02/2015
/ **Page Numbers:** 456
457,458,459,460,461,462
463,464,465
--
456,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 February 2015 12:57
To: 'London.magistratessouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell
Attachments: Appeal-Case-Driving-Tools-26-11-2014.pdf
S Cordell 020215.pdf.
MT Underwriting_ FW_ MR SIMON CORDELL - CX52 JRZ.pdf
s Cordell call from police 141113.wma.
26_11_2013_13_53-Kelly-Tiller-Kelly call to compound.wav
Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.
- There was a case heard on the **26/11/2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his vehicle for business purposes.
- This was only the case due to the police officer lying.
- Not just to KGM who my son was insured with, but in his statement of facts, and also on oath to the judge and CPS.
- The case is such that on the day my son was stopped the police office made a call to KGM the police office told KGM that my son Simon Cordell had lots of tools in his van and was doing odd jobs.
- Under my son insurance this would not have covered him, and the police officer would have known this already as my son had given the police officer his policy at the side of the road.
- My son was arrested and taken to the police station.
- Due to him refusing to sign the seizer notice and telling the police officer he was lying and to arrest him.

- My sons Van registration CX52JRZ was seized and taken to Chariton police vehicle pound, with no tools in there.
- The police office when wrote his statement not with what he told KGM on the phone call but with something totally incorrect information.
- The judge asked the police office at court about the tools as he saw emails from KGM the police office told the judge he knew nothing about any tools.
- The police officer I believed new he could not put tools down in his statement as calls was already being put into the police about complaints.
- So changed his story in his statement.
- The facts are that there are audio tapes of what the police officer said to KGM, and also the call that was made to Chariton police vehicle pound as KGM record all calls.
- I have both of the audio files from KGM and also a Letter of Indemnity and an email that a manager sent to Kelly Tiller at KGM.
- How can a police officer act in such a manner?
- I really do not understand why he did this.
- As also said on the phone there is a number of summons my son has not had regarding the other stops from police, these cases he has gone to court without him knowing and he been found guilty when he did not even know there was a case in court.
- I have sent many emails to get these cases set aside and sent his insurance documents to the court.
- 2 case we had to do statutory declarations one for Willesden and one for Bromley.
- The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.
- But with both statutory declarations we added a copy of his insurance.
- I have been trying for some time to get all of this put together so it can all be addresses and so far, nothing has been done with all the emails I have sent to the court.
- We also asked at court when we went to Wimbledon Magistrates' Court, but nothing was done.
- Could you please tell us where we can sort this out about getting all the other cases addressed without the need to be going from one court to the next.
- This is a waste of courts time and money when clearly all that is needed to be is check my son's insurance that he was in fact insured.

457,

- I am sure that the letter that has been sent of Indemnity from KGM would cover these other cases as proof he was in fact insured.
- Could you please advise what needs to be done with these other cases?
- Please can you address the issues in this email and get back to me by email.

Regards

Lorraine Cordell

458,

APPEAL TO THE CROWN COURT FROM A MAGISTRATES' COURT

(Criminal Procedure Rules, rule 63.3)

Case details

Name of defendant: Simon Cordell -

Address: 109 Burncroft Av Enfield EN3 7JQ

If the defendant is in custody, give prison and prison number, if known.

Appeal from ..Wimbledon..... Magistrates' Court

Magistrates' court case reference number:

Appeal to the Crown Court at: Kingston

This is an appeal to the Crown Court about:

Give brief details of the magistrates' court decision about which you are appealing, including the date of that decision (e.g. 'my conviction for [offence] on [date]', or 'my sentence of [penalty] for [offence] on [date]').

Driving With £NO insurace and a Driving Ban

I have asked the magistrates' court to reconsider my case ☐ Yes ☒ No

You may not need to appeal. Sometimes a magistrates' court can change a decision which it has made, under section 142 of the Magistrates' Courts Act 1980. Ask at the magistrates' court office.

I need an extension of time for this appeal ☐ Yes ☒ No

See the time limits listed below. If your appeal is late, you must answer question 1, on the other side of this form. Only the Crown Court can extend the 21 day time limit for appeal.

Use this form ONLY for an appeal to the Crown Court about conviction, sentence, etc. under Criminal Procedure Rules Part 63. There is a different form for applying or appealing to the Crown Court after a magistrates' court has made a decision about bail, under Criminal Procedure Rule 19.8.

1. Complete the boxes above and give the details required in the boxes below. If you use an electronic version of this form, the boxes will expand[1]. If you use a paper version and need more space, you may attach extra sheets.

2. Sign and date the completed form.

3. Send a copy of the completed form to:

(a) the magistrates' court, and

(b) the other party to the case (e.g. the prosecutor, if you are the defendant).

You must send this form so as to reach the recipients **not more than 21 days after:**

- the date you were sentenced or your sentence was deferred (whichever was earlier), if your appeal is against conviction or against a finding of guilt,
- the date you were sentenced, if your appeal is against sentence, or
- in any other case, the date of the order or failure to make an order about which you want to appeal.

[1] Forms for use with the Rules are at: http://www.justice.gov.uk/courts/procedure-rules/criminal/formspage.

End of Picture!
459,

1) Extension of time (if you need one: see the notes on the front page). **My appeal is late because:**
Explain why your appeal is late. Attach copies of any letters or other documents you want the court to see.

2) The issues in this case are:
Summarise the matters of fact or law, or the reasons for sentence or other order, which are in dispute.

I was INSured to drive and did Not break My Terms of INSurance.

3) Appeal against conviction: case management in the Crown Court.
Only answer these questions if you are appealing against conviction or a finding of guilt.

How long did the trial last in the magistrates' court ? ½ a day

Which of the prosecution witnesses in the magistrates' court do you want to ask questions if they are witnesses again in the Crown Court ? Name them: the Police Officer ½ a day

How long do you expect the appeal to take in the Crown Court ?

Not Sure

4) Other applications. I am also applying for:

☑ **pending my appeal, the suspension of my disqualification e.g. from driving.**
You can ONLY apply for the suspension of a disqualification imposed in this case.

☐ **pending my appeal, bail.**

Give reasons for any application you are making:

I feel that when this goes to Appeal I will show the Court I was insured.

I want my application(s) considered by ☒ the magistrates' court ☒ the Crown Court
Each court can consider these applications. You can apply to both.

Signed[2]: ..... **[defendant / defendant's solicitor]**

Date: 25/1/14

[2] If you use an electronic version of this form, you may instead authenticate it electronically (e.g. by sending it from an email address recognisable to the recipient). See Criminal Procedure Rules, rule 5.3.

End of Picture!
460,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
461,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

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Registered Office Gallery 9 One Lime Street London EC3M 7HA
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End of Picture!
462,
Re: Simon Cordell->MT Under writing_ FW_ MR SIMON CORDELL 4CX52 JRZ.pdf

From: MT Underwriting [MT.Underwriting@canopius.com]
Sent: 04 December 2014 15:34
To: Gramlick, Les
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller

- Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 9116 | F +44 (0) 20 8530 1841

www.kgminsurance.co.uk | www.canopius.com

From: GARETH.Mullett@met.pnn.police.uk
[**mailto:**GARETH.MuNett@met.pnn.police.uk] **On Behalf Of**
VresCharlton@met.pnn.police.uk
Sent: 26 November 2013 14:10
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ
Kelly,

- Kelly, I looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle.

Regards
Gareth

From: Tiller, Kelly [**mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 16:28
To: VRES Mailbox - Charlton
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- I have been told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I have a copy of this report please?

Kind regards Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841
www.kgminsurance.co.uk | www.canopius.com

From: Sarah.Williams6@met.pnn.police.uk
mailto: Sarah.Williams6@met.pnn.police.uk **On Behalf Of**
VresCharlton@met.pnn.police.uk
Sent: 25 November 2013 16:26
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- We have no record what was in the vehicle,
- we do not touch the vehicles contents.

Regards

From: Tiller, Kelly [**mailto:** Kelly.Tiller@eanopius.com
Sent: 25 November 2013 10:55
To: VRES Mailbox - Charlton
Subject: MR SI MON CORDELL - CX52 JRZ

Morning,

- I need some assistance with regards to the above.
- We ensure Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Kind regards

Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841
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Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited
Canopius Services Limited | registered number 02733994
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END

1

The Enfield Gov / Email's Issue:

439. Lorraine Cordell _Re_ Simon Cordell_ (29)
/ Page Numbers: 1502,1503,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell
Attachments: AppealCaseDrivingTools2611**2014**.pdf;
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MT Underwriting _FW_ MR SIMON CORDELL CX52 JRZ.pdf;
s Cordell call from police 141113.wma;
26_11_**2013**_13_53__KellyTiller Kelly call to compound.wav

Dear Debbie Barnett

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- Could you please also confirm by email that you have this email.
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- The case is such that on the day my son was stopped the police office made a call to KGM the police office told KGM that my son Simon Cordell had lots of tools in his van and was doing odd jobs.
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- I have been trying for some time to get all of this put together so it can all be addresses and so far, nothing has been done with all the emails I have sent to the court.
- We also asked at court when we went to Wimbledon Magistrates' Court, but nothing was done.
- Could you please tell us where we can sort this out about getting all?

1503,

- the other cases addressed without the need to be going from one court to the next.
- This is a waste of courts time and money when clearly all that is needed to be is check my son's insurance that he was in fact insured.
- I am sure that the letter that has been sent of Indemnity from KGM would cover these other cases as proof he was in fact insured.
- Could you please advise what needs to be done with these other cases?
- Please can you address the issues in this email and get back to me by email.

Regards
Lorraine Cordell

55.
Additional Email Attachments & Emails / Issue:
lorraine32@blueyonder.co.uk_02.03.2017_Re Subject Access Request Simon Cordell 03/02/2015
/ **Page Numbers:** 466,467,468
466,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent:03 February 2017 14:16
To: info@broadsuredirect.com
Subject: Re: Subject Access Request Simon Cordell
Attachments: Subject-access-request-Broadsure-Direct.pdf
To Whom It May Concern:

- Please see attached document regarding a subject access request I would like address while Broadsure Direct was dealing with my insurance.
- If this email with attachment has been sent to the wrong department that deals with data protection subject access requests could this, please be passed to the correct department that deals with it?
- If there is a fee payable or you need ID can someone let me know as soon as possible via this email address.
- Could you also let me know via this email address this email has been received along with the attachment?

Regards
Simon Cordell
467,
Re: Subject Access Request Simon Cordell->Subject-access-request-Broadsure-Direct.pdf

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 03/02/2017
Broadsure Direct 4th Floor
The Argyle Centre York St Ramsgate Kent

CT11 9DS
Dear Sir or Madam
Subject access request

- Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ
- Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to: Mr Simon Cordell
- If this has been passed to the incorrect department who deal with such requests, could this please be passed to the correct department who deals with data protection subject access requests please?
- All data that Broadsure Direct hold on any systems or files about me since I held insurance with Broadsure Direct.
- All audio call files that Broadsure Direct hold this would include when the police have called to check if I was insured.
- All account Information and amounts paid.
- Reason as to why any insurance policies were cancelled, or Voided

754
468,

- Dates all policies started and ended and which company had the policies in force.
- If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.
- If you need any more information from me, such as ID or a fee is payable, please let me know as soon as possible so this subject access request can be dealt with in a speedy manner. This can be done via my email:
- lorraine32@blueyonder.co.uk
- It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
- If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/

Yours faithfully
Mr Simon Cordell
754

		04/02/2015		
	56. • **Additional Email Attachments & Emails / Issue:** 1. 56 lorraine32@blueyonder.co.uk_ 02.05.2015_FW Re Simon Cordell 05/02/2015 / **Page Numbers:** 469,470,471,472,473,474 475,476,477,478 **1**	**05/02/2015**	16:53:00	**X10** 469,470,471,472 473,474,475,476 477,478,

	• **The Enfield Gov / Email's Issue:** 440. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (3) / **Page Numbers:** 1504,1505 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Wimbledon magistrates! **2** • **The Enfield Gov / Email's Issue:** 441. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (2) / **Page Numbers:** 1506,1507 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Wimbledon magistrates!			
	57. • **Additional Email Attachments & Emails / Issue:** 1. 57 lorraine32@blueyonder.co.uk_ 02.05.2015_FW Re Simon Cordell_001 05/02/2015 / **Page Numbers:** 479,480 481,482,483,484,485,486 487,488	**05/02/2015**	15:13:00	**X10** 479,480 481,482,483,484, 485,486,487,488

56.
Additional Email Attachments & Emails / Issue:
lorraine32@blueyonder.co.uk_02.05.2015_FW Re Simon Cordell
05/02/2015
/ **Page Numbers:** 469,470,471,472,473,474
475,476,477,478
469,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 05 February 2015 16:53
To: listing@kingstonuponthames.crowncourt.gsi.gov.uk
Cc: London.magistratessouth@cps.gsi.gov.uk
swglondonmc@hmcts.gsi.gov.uk
Subject: FW: Re: Simon Cordell
Attachments: Appeal-Case-Driving-Tools-26-11-2014.pdf
S Cordell 020215.pdf
MT-Under writing_ FW_ MR-SIMON CORDELL - CX52 JRZ.pdf
S Cordell call from police-141113.wma
26_11_2013_13_53-Kelly-Tiller-Kelly call to compound.wav

To Whom It May Concern:

- I am writing this email due today due to speaking to the **CPS** again about the case that was heard at Wimbledon Magistrates' Court on the **26/11/2014**
- where my son was found guilty.
- My son's details are Mr Simon Paul Cordell
- **DOB:**
- An appeal was put in on the same date **26/11/2014** and we have been waiting for an appeal date.
- But today when speaking to the CSP they told us a date was already set for the **05/03/2015** at Kingston-upon-Thames Crown Court, we have had no letters of a date being set could you please forward to this email any letters that have been sent.
- At court when my son was found guilty the cps and the judge advised if we got the information needed from his insurance then it could be sent before we got a date for the appeal to the cps and court.
- which I spoke to Debbie Barnett from the CPS on the **02/02/2015** and told her I was now able to send this data over.
- She asked me to send this via email which was done on the **03/02/2015**, please see below email.
- Could you please link this email and all attachments to the court file?
- I do not know the case ref for the court due to not having any letters.
- There are 3 PDF files and 2 Audio files from his insurance company.
- Could you also please explain what format the audio files should be in to be used in this case, also should they be on CD of tape. and would we need to bring something to court to play them on.
- The insurance company need to know this ASAP seeing as the case is listed for the **05/03/2015.**
- Could you also please tell us what time the case is listed for, and also reply to this email to let me know you have got it safely with the attached documents and audio files.

Regards
Lorraine Cordell
Simon Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 03 February 2015 12:57
To: 'London.magistratessouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell
Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.

There was a case heard on the **26/11/2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his
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- vehicle for business purposes.
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- Under my son insurance this would not have covered him, and the police officer would have known this already as my son had given the police officer his policy at the side of the road.
- My son was arrested and taken to the police station.
- Due to him refusing to sign the seizer notice and telling the police officer he was lying and to arrest him.
- My sons Van registration CX52JRZ was seized and taken to Chariton police vehicle pound, with no tools in there.
- The police office when wrote his statement not with what he told KGM on the phone call but with something totally incorrect information.
- The judge asked the police office at court about the tools as he saw emails from KGM the police office told the judge he knew nothing about any tools.
- The police officer I believed new he could not put tools down in his statement as calls was already being put into the police about complaints.
- So changed his story in his statement.
- The facts are that there are audio tapes of what the police officer said to KGM, and also the call that was made to Chariton police vehicle pound as KGM record all calls.
- I have both of the audio files from KGM and also a Letter of Indemnity and an email that a manager sent to Kelly Tiller at KGM.
- How can a police officer act in such a manner?
- I really do not understand why he did this.
- As also said on the phone there is a number of summons my son has not had regarding the other stops from police, these cases he has gone to court without him knowing and he been found guilty when he did not even know there was a case in court.
- I have sent many emails to get these cases set aside and sent his insurance documents to the court.
- 2 case we had to do statutory declarations one for Willesden and one for Bromley.
- The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.
- But with both statutory declarations we added a copy of his insurance.
- I have been trying for some time to get all of this put together so it can all be addresses and so far, nothing has been done with all the emails I have sent to the court.
- We also asked at court when we went to Wimbledon Magistrates' Court, but nothing was done.
- Could you please tell us where we can sort this out about getting all the other cases addressed without the need to be going from one court to the next.
- This is a waste of courts time and money when clearly all that is needed to be is check my son's insurance that he was in fact insured.
- I am sure that the letter that has been sent of Indemnity from KGM would cover these other cases as proof he was in fact insured.
- Could you please advise what needs to be done with these other cases?
- Please can you address the issues in this email and get back to me by email.

Regards

Lorraine Cordell

471,

APPEAL TO THE CROWN COURT FROM A MAGISTRATES' COURT

(Criminal Procedure Rules, rule 63.3)

Case details

Name of defendant: Simon Cordell.

Address: 109 Burncroft Av Enfield EN3 7JQ

If the defendant is in custody, give prison and prison number, if known.

Appeal from ..Wimbledon..... Magistrates' Court

Magistrates' court case reference number:

Appeal to the Crown Court at: Kingston

This is an appeal to the Crown Court about:

Give brief details of the magistrates' court decision about which you are appealing, including the date of that decision (e.g. 'my conviction for [offence] on [date]', or 'my sentence of [penalty] for [offence] on [date]').

Driving With £NO insurace and a Driving Ban

I have asked the magistrates' court to reconsider my case ☐ Yes ☒ No

You may not need to appeal. Sometimes a magistrates' court can change a decision which it has made, under section 142 of the Magistrates' Courts Act 1980. Ask at the magistrates' court office.

I need an extension of time for this appeal ☐ Yes ☒ No

See the time limits listed below. If your appeal is late, you must answer question 1, on the other side of this form. Only the Crown Court can extend the 21 day time limit for appeal.

Use this form ONLY for an appeal to the Crown Court about conviction, sentence, etc. under Criminal Procedure Rules Part 63. There is a different form for applying or appealing to the Crown Court after a magistrates' court has made a decision about bail, under Criminal Procedure Rule 19.8.

1. Complete the boxes above and give the details required in the boxes below. If you use an electronic version of this form, the boxes will expand[1]. If you use a paper version and need more space, you may attach extra sheets.

2. Sign and date the completed form.

3. Send a copy of the completed form to:

(a) the magistrates' court, and

(b) the other party to the case (e.g. the prosecutor, if you are the defendant).

You must send this form so as to reach the recipients **not more than 21 days after:**

- the date you were sentenced or your sentence was deferred (whichever was earlier), if your appeal is against conviction or against a finding of guilt,
- the date you were sentenced, if your appeal is against sentence, or
- in any other case, the date of the order or failure to make an order about which you want to appeal.

[1] Forms for use with the Rules are at: http://www.justice.gov.uk/courts/procedure-rules/criminal/formspage.

End of Picture!
472,

1) Extension of time (if you need one: see the notes on the front page). **My appeal is late because:**
Explain why your appeal is late. Attach copies of any letters or other documents you want the court to see.

2) The issues in this case are:
Summarise the matters of fact or law, or the reasons for sentence or other order, which are in dispute.

I was INSured to drive and did Not break My Teams of INSurance

3) Appeal against conviction: case management in the Crown Court.
Only answer these questions if you are appealing against conviction or a finding of guilt.

How long did the trial last in the magistrates' court ? ½ a day

Which of the prosecution witnesses in the magistrates' court do you want to ask questions if they are witnesses again in the Crown Court ? Name them: the Police Officer ½ a day

How long do you expect the appeal to take in the Crown Court ?

Not Sure

4) Other applications. I am also applying for:

☑ **pending my appeal, the suspension of my disqualification e.g. from driving.**
You can ONLY apply for the suspension of a disqualification imposed in this case.

☐ **pending my appeal, bail.**

Give reasons for any application you are making:

I feel that when this goes to Appeal I will show the Court I was insured.

I want my application(s) considered by ☒ the magistrates' court ☒ the Crown Court
Each court can consider these applications. You can apply to both.

Signed[2]: ..... **[defendant / defendant's solicitor]**

Date: 26/11/14

[2] If you use an electronic version of this form, you may instead authenticate it electronically (e.g. by sending it from an email address recognisable to the recipient). See Criminal Procedure Rules, rule 5.3.

End of Picture!
473,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
474,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
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End of Picture!
475,
FW: **Re:** Simon Cordell->MT Underwriting_ MR SMION CORDELL-4CX52 JRZ.pdf

From: MT Underwriting [MT.Underwriting@canopius.com]
Sent: 04 December 2014 15:34
To: Gramlick, Les
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller

- Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

D +44 (0) 20 8530 9116 |
F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

From: GARETH.Mullett@met.pnn.police.uk
mailto: GARETH.MuNett@met.pnn.police.uk On Behalf Of VresCharlton@met.pnn.police.uk
Sent: 26 November 2013 14:10
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ
Kelly,

- Kelly, I looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle.

Gareth

From: Tiller, Kelly **mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 16:28
To: VRES Mailbox - Charlton
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- I have been told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I have a copy of this report please?

Kind regards
Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841
www.kgminsurance.co.uk | www.canopius.com

From: Sarah.Williams6@met.pnn.police.uk
mailto: Sarah.Williams6@met.pnn.police.uk On Behalf Of VresCharlton@met.pnn.police.uk
Sent: 25 November 2013 16:26
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- We have no record what was in the vehicle,
- we do not touch the vehicles contents.

Regards
F S Williams

From: Tiller, Kelly **mailto:** Kelly.Tiller@eanopius.com
Sent: 25 November 2013 10:55
To: VRES Mailbox - Charlton
Subject: MR SI MON CORDELL - CX52 JRZ
Morning,

- I need some assistance with regards to the above.
- We ensure Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Kind regards
Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1818 | F +44 (0) 20 8530 1841
www.kgminsurance.co.uk | www.canopius.com
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Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited
Canopius Services Limited | registered number 02733994
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited
Registered offic**e:** Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
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file:///C:/Users/Alienware_PC/AppData/Local/Temp/3a5148a85fd442038750be9b13d...
30/01/2015

END

1

The Enfield Gov / Email's Issue:

440. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (3)

/ Page Numbers: 1504,1505,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 05 February **2015** 15:13

To: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'
Cc: 'London.MagistratesSouth@cps.gsi.gov.uk
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Subject: FW: Re: Simon Cordell
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Lorraine Cordell
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell

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Regards

Lorraine Cordell

2

The Enfield Gov / Email's Issue:

441. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (2)
/ Page Numbers: 1506,1507,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 February **2015** 16:53
To: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'
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swglondonmc@hmcts.gsi.gov.uk
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- **DOB:**
- An appeal was put in on the same date **26/11/2014** and we have been waiting for an appeal date.
- But today when speaking to the CSP they told us a date was already set for the **05/03/2015** at Kingston-upon-Thames Crown Court, we have had no letters of a date being set could you please forward to this email any letters that have been sent.
- At court when my son was found guilty the cps and the judge advised if we got the information needed from his insurance then it could be sent before we got a date for the appeal to the cps and court.
- which I spoke to Debbie Barnett from the CPS on the **02/02/2015** and told her I was now able to send this data over.
- She asked me to send this via email which was done on the **03/02/2015**, please see below email.
- Could you please link this email and all attachments to the court file?
- I do not know the case ref for the court due to not having any letters.
- There are 3 PDF files and 2 Audio files from his insurance company.
- Could you also please explain what format the audio files should be in to be used in this case, also should they be on CD of tape. and would we need to bring something to court to play them on.
- The insurance company need to know this ASAP seeing as the case is listed for the **05/03/2015.**
- Could you also please tell us what time the case is listed for, and also reply to this email to let me know you have got it safely with the attached documents and audio files.

Regards
Lorraine Cordell
Simon Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**

- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.

1507,
"The Same as Above"

57.
Additional Email Attachments & Emails / Issue:
1. 57
lorraine32@blueyonder.co.uk_02.05.2015_FW Re Simon Cordell_001
05/02/2015
/ **Page Numbers:** 479,480
481,482,483,484,485,486
487,488
--
479,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 05 February 2015 15:13
To: listing@kingstonuponthames.crowncourt.gsi.gov.uk
Cc: London.magistratessouth@cps.gsi.gov.uk'
swglondonmc@hmcts.gsi.gov.uk
Subject: FW: **Re:** Simon Cordell
Attachments: Appeal-Case-Driving-Tools-26-11-2014.pdf.
S Cordell 020215.pdf.
MT Underwriting _ MR SIMON CORDELL - CX52 JRZ.pdf
s Cordell call from police 141113.wma.
26_11_2013_13_53 Kelly Tiller Kelly call to compound.wav
To Whom It May Concern:

- I am writing this email due today due to speaking to the **CPS** again about the case that was heard at Wimbledon Magistrates' Court on the **26/11/2014**
- where my son was found guilty.
- My son's details are Mr Simon Paul Cordell
- **DOB:**
- An appeal was put in on the same date **26/11/2014** and we have been waiting for an appeal date.
- But today when speaking to the CSP they told us a date was already set for the **05/03/2015** at Kingston-upon-Thames Crown Court, we have had no letters of a date being set could you please forward to this email any letters that have been sent.
- At court when my son was found guilty the cps and the judge advised if we got the information needed from his insurance then it could be sent before we got a date for the appeal to the cps and court.
- which I spoke to Debbie Barnett from the CPS on the **02/02/2015** and told her I was now able to send this data over.
- She asked me to send this via email which was done on the **03/02/2015**, please see below email.
- Could you please link this email and all attachments to the court file?
- I do not know the case ref for the court due to not having any letters.

- There are 3 PDF files and 2 Audio files from his insurance company.
- Could you also please explain what format the audio files should be in to be used in this case, also should they be on CD of tape. and would we need to bring something to court to play them on.
- The insurance company need to know this ASAP seeing as the case is listed for the **05/03/2015.**
- Could you also please tell us what time the case is listed for, and also reply to this email to let me know you have got it safely with the attached documents and audio files.

Regards
Lorraine Cordell Simon Cordell

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 03 February 2015 12:57
To: London.magistratessouth@cps.gsi.gov.uk
Cc: swglondonmc@hmcts.gsi.gov.uk
Subject: Re: Simon Cordell
Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.

480,481,482,483,484,485,486,487,488,

	58 • **Additional Email Attachments & Emails / Issue:** Listing@kingstonuponthames.crowncourt.gsi.gov.uk_02.06.2015_RE Re Simon Cordell 06/02/2015 / **Page Numbers:** 489,490,491,492 **1** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1508 Asbo! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **2** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1509 Asbo! Broadsure Insurance / KGM Policy / Lloyds Bank	**06/02/2015**	16:59:00	**X4** 489,490,491,492

	/ Canopius! Brixton Case / Met Police! **3** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1510 Asbo! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **4** • **The Enfield Gov / Email's Issue: 01** RE FW Re Simon Cordell / **Page Numbers:** 1511 Tyrone: Asbo Simon: Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **5** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1512 **6** • **The Enfield Gov / Email's Issue: 01** RE FW Re Simon Cordell / **Page Numbers:** 1513,1514 Tyrone: Asbo Simon: Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **7** • **The Enfield Gov / Email's Issue: 01** RE FW Re Simon Cordell / **Page Numbers:** 1515,1516 Tyrone: Asbo Simon: Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **8** • **The Enfield Gov / Email's Issue: 01**			

	Read acknowledgement / **Page Numbers:** 1517 Tyrone: Asbo Simon: Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **9** • **The Enfield Gov / Email's Issue: 01** FW Simon Cordell FW Re Simon Cordell / **Page Numbers:** 1518,1519 Tyrone: Asbo Simon: Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **10** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1520 Asbo! **11** • **The Enfield Gov / Email's Issue: 01** Read acknowledgement / **Page Numbers:** 1521 Asbo! **12** • **The Enfield Gov / Email's Issue: 02** Read acknowledgement / **Page Numbers:** 1522 Asbo! **13** • **The Enfield Gov / Email's Issue:** 442. Wood, Peter _Re_ MT3574694 Simon Cordell_ (3) / **Page Numbers:** 1523,1524,1525,1526,1527,1528, 1529,1530,1531,1532,1533, 1534,1535,1536,1537,1538,1539,1540,1541,1542,1543 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **14**			

	• **The Enfield Gov / Email's Issue:** 443. Lorraine Cordell _Re_ MT3574694 Simon Cordell / **Page Numbers:** 1544,1545,1546,1547,1548,1549, 1550,1551,1552,1553,1554, 1555,1556,1557,1558,1559,1560,1561,1562,1563,1564 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **15** • **The Enfield Gov / Email's Issue:** 444. Lorraine Cordell _Re_ Simon Cordell_ (28) / **Page Numbers:** 1565 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **16** • **The Enfield Gov / Email's Issue:** 445. Lorraine Cordell _Re_ Simon Cordell_ (3) / **Page Numbers:** 1566 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **17** • **The Enfield Gov / Email's Issue:** 446. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (1) / **Page Numbers:** 1567 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police! **18** • **The Enfield Gov / Email's Issue:** 447. Lorraine Cordell _Re_ Simon Cordell_ (2) / **Page Numbers:** 1568,1569 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **19** • **The Enfield Gov / Email's Issue:** 448. Lorraine Cordell _Re_ Simon Cordell / **Page Numbers:** 1570,1571,1572 Broadsure Insurance / KGM Policy / Lloyds Bank			

	/ Canopius! **20** • **The Enfield Gov / Email's Issue:** 449. Kingston Crown, Listing _RE_ Simon Cordell / **Page Numbers:** 1573,1574,1575 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **21** • **The Enfield Gov / Email's Issue:** 450. Lorraine Cordell _Re_ Simon Cordell_ (1) / **Page Numbers:** 1576,1577 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			
	59 • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_02.06.2015_RE Re Simon Cordell_001 06/02/2015 / **Page Numbers:** 493,494,495,496,497,498 499,500,501,502	**06/02/2015**	16:27:00	**X10** 493,494,495,496, 497,498,499,500,501, 502
	60 • **Additional Email Attachments & Emails / Issue:** lorraine32@blueyonder.co.uk_02.06.2015_Re Simon Cordell 06/02/2015 / **Page Numbers:** 503,504 505,506,507,508,509	**06/02/2015**	15:24:00	**X7** 503,504,505,506, 507,508,509

58.
Additional Email Attachments & Emails / Issue:
Listing@kingstonuponthames.crowncourt.gsi.gov.uk_02.06.2015_RE Re Simon Cordell
06/02/2015
/ **Page Numbers:** 489,490,491,492
--
489,
From: Kingston Crown, Listing <Listing@kingstonuponthames.crowncourt.gsi.gov.uk>
Sent: 06 February 2015 16:59

To: 'Lorraine Cordell'
Subject: RE: Re: Simon Cordell
Attachments: DOC008.PDF
Dear Lorraine

- Please find enclosed letter that would have been sent via recorded delivery on 02.02.15.

Regards
Karen Mitchecc
Listing Team
Kingston upon Thames Crown Court (T) 020 8240 2500 (Gold fax) 0870 324 0157
listing@kingstonuponthames.crowncourt.gsi.gov.uk
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means".

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 06 February 2015 16:27 To: Kingston Crown, Listing
Cc: London.magistratessouth@cps.gsi.gov.uk; GL-SWESTERNMCENQ
Subject: RE: Re: Simon Cordell
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- It does seem I am having trouble with sending the audio files could you please tell me how I can send them I have put the other files in but not the audio which will need to be put with his case files.
- Please read below emails.

Regards
Lorraine

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 06 February 2015 15:41
To: London.magistratessouth@cps.gsi.gov.uk
Cc: listing@kingstonuponthames.crowncourt.gsi.gov.uk
swglondonmc@hmcts.gsi.gov.uk
Subject: RE: Re: Simon Cordell
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- I did send the below email with all attachments,
- but I don't think anyone got it due to its size.
- I am resending it in 3 parts.

Part 1 of 3 email
490,

- Please see Attached files and please read below email.
- could you please also let me know you have got this email.
- I did also call yesterday and was told you was not in the office and spoke to someone who told me an appeal date has been set for the **05/03/2015** the crown court.
- I have also spoke to Sheila today at the Crown court listing office where I told her that we had not had any letters from the crown court she also told me that they did not get any emails I sent over.
- I do not have the case number and asked her if she could send the letter that was sent out by email to this email address.
- Could all attached documents be attached to the case files please?

Regards
Lorraine Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 03 February 2015 12:57
To: London.magistratessouth@cps.gsi.gov.uk
Cc: swglondonmc@hmcts.gsi.gov.uk
Subject: Re: Simon Cordell

Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.
- There was a case heard on the **26/11/2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his
- vehicle for business purposes.
- This was only the case due to the police officer lying.
- Not just to KGM who my son was insured with, but in his statement of facts, and also on oath to the judge and CPS.
- The case is such that on the day my son was stopped the police office made a call to KGM the police office told KGM that my son Simon Cordell had lots of tools in his van and was doing odd jobs.
- Under my son insurance this would not have covered him, and the police officer would have known this already as my son had given the police officer his policy at the side of the road.
- My son was arrested and taken to the police station.
- Due to him refusing to sign the seizer notice and telling the police officer he was lying and to arrest him.
- My sons Van registration CX52JRZ was seized and taken to Chariton police vehicle pound, with no tools in there.
- The police office when wrote his statement not with what he told KGM on the phone call but with something totally incorrect information.
- The judge asked the police office at court about the tools as he saw emails from KGM the police office told the judge he knew nothing about any tools.
- The police officer I believed new he could not put tools down in his statement as calls was already being put into the police about complaints.
- So changed his story in his statement.
- The facts are that there are audio tapes of what the police officer said to KGM, and also the call that was made to Chariton police vehicle pound as KGM record all calls.
- I have both of the audio files from KGM and also a Letter of Indemnity and an email that a manager sent to Kelly Tiller at KGM.
- How can a police officer act in such a manner?
- I really do not understand why he did this.
- As also said on the phone there is a number of summons my son has not had regarding the other stops from police, these cases he has gone to court without him knowing and he been found guilty when he did not even know there was a case in court.

491

- I have sent many emails to get these cases set aside and sent his insurance documents to the court.
- 2 case we had to do statutory declarations one for Willesden and one for Bromley.
- The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.
- But with both statutory declarations we added a copy of his insurance.

- I have been trying for some time to get all of this put together so it can all be addresses and so far, nothing has been done with all the emails I have sent to the court.
- We also asked at court when we went to Wimbledon Magistrates' Court, but nothing was done.
- Could you please tell us where we can sort this out about getting all the other cases addressed without the need to be going from one court to the next.
- This is a waste of courts time and money when clearly all that is needed to be is check my son's insurance that he was in fact insured.
- I am sure that the letter that has been sent of Indemnity from KGM would cover these other cases as proof he was in fact insured.
- Could you please advise what needs to be done with these other cases?
- Please can you address the issues in this email and get back to me by email.

Regards

Lorraine Cordell

This email was scanned by the Government Secure Intranet anti-virus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk.

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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

492,

RE: Re: Simon Cordell->DOC008.PDF

In the Crown Court at Kingston Upon Thames

KX 0661 4713 9GB

Case No: A20140377

Court Code: 427

- Simon P Cordell 109 Burncroft Avenue ENFIELD Middlesex EN3 7JQ

Notice of Hearing of Appeal

- The appeal of Simon Paul Cordell against conviction and sentence by Wimbledon Magistrates' Court on the 29 August 2014
- will be heard at the Crown Court at 6-8 Penrhyn Road, Kingston Upon Thames, Surrey, KT1 2BB on the 5 March 2015 at 10:00 AM

04/03/15 NON-ATTENDANCE MAY RESULT IN DISMISSAL OF APPEAL

- Important information:
- If you are not legally represented, you are advised to telephone the court (020 8240 2500) during the afternoon before the hearing of the appeal for confirmation of the time your case will be heard.
- If your appeal is likely to last LONGER THAN 1 HOUR, please tell us IMMEDIATELY.
- To abandon your appeal:

- If you are appealing against a decision of a magistrates' court or licensing justices' you must give a written notice of your wish to abandon the appeal to the Clerk to Justices'; a copy of the notice to the Crown Court; a copy to every other party to the appeal.
- If you are appealing against any other decision you must give a written notice to the Crown Court and a copy to every other party to the appeal.
- Notice must be given at least 3 clear days (not counting Saturdays, Sundays, and Bank Holidays) before the date of the hearing.
- If you do not, or if you do not appear at the hearing, you may have to pay costs.
- If you are not successful in your appeal to the Crown Court, you may be ordered to pay the costs of the Respondent or at least a part of them.
- If you are successful you may be awarded costs.

Copy to:
Appellant Respondent Clerk to the Justices
END

1
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1508,
From: m.mckee@michaelcarrollandco.com
To: Lorraine Cordell on behalf of Micheal McKee
Subject: Read acknowledgement
Date: 06 February **2015** 12:57:16

- This is a delivery receipt for the mail that you sent on 06 February **2015** To "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**FW:** Simon Asbo". **Note:** This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

2
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1509,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 06 February **2015** 14:24:32

- This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**Re:** Simon Cordell Record". **Note:** This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

3
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1510,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement

Date: 06 March **2015** 14:40:46

- This is a delivery receipt for the mail that you sent on 06 March **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**FW:** RE FOI 11845 [SEC=UNCLASSIFIED]".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

4

The Enfield Gov / Email's Issue: 01

RE FW Re Simon Cordell

/ Page Numbers: 1511,

From: Micheal McKee

To: iosephinewardsolicitor@amail.com

Lorraine Cordell

Subject: Re: FW: Re: Simon Cordell

Date: 06 February **2015** 15:42:40

Attachments: LETTER OF AUTHORITYTB.docx

Lorraine,

- Please find the attached letter of authority for Tyrone Benjamin's medical records.
- Please can you get this signed and send it back to us asap.

Kind regards,

Micheal McKee

On **06 February 2015 at 15:28** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

- Part 3 of 3 Audio file from KGM of when Simon went to police compound to prove in fact there was not tools in his van so his insurance would not be stopped.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 06 February **2015** 15:26

To: 'josephinewardsolicitor@gmail.com'

Cc: 'm.mckee@michaelcarrollandco.com'

Subject: RE: Re: Simon Cordell

- part 2 of 3 email Audio file of police talking to KGM on the day Simon was pulled on the 14/11/**2013** when the police lied to get Simon insurance voided.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 06 February **2015** 15:24

To: 'josephinewardsolicitor@gmail.com'

Cc: 'm.mckee@michaelcarrollandco.com'

Subject: Re: Simon Cordell

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.
- I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them

Regards

Lorraine

5
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1512,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 06 February **2015** 15:43:15

- This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**FW: Re:** Simon Cordell". **Note:** This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

6
The Enfield Gov / Email's Issue: 01
RE FW Re Simon Cordell
/ Page Numbers: 1513,1514,
From: Micheal McKee
To: iosephinewardsolicitor@amail.com
Lorraine Cordell
Subject: Re: FW: Re: Simon Cordell
Date: 06 February **2015** 15:43:51

- Can you please also let us know the details of who his GP is.

Thanks.

On **06 February 2015 at 15:42** Micheal McKee <m.mckee@michaelcarrollandco.com> **wrote:**
Lorraine,

- Please find the attached letter of authority for Tyrone Benjamin's medical records.
- Please can you get this signed and send it back to us asap.

Kind regards,
Micheal McKee

On **06 February 2015 at 15:28** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

- Part 3 of 3 Audio file from KGM of when Simon went to police compound to prove in fact there was not tools in his van so his insurance would not be stopped.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:26
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: RE: Re: Simon Cordell

- part 2 of 3 email Audio file of police talking to KGM on the day Simon was pulled on the 14/11/**2013** when the police lied to get Simon insurance voided.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:24
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'

Subject: Re: Simon Cordell

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.
- I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them

1514,

7

The Enfield Gov / Email's Issue: 01

RE FW Re Simon Cordell

/ Page Numbers: 1515,1516,

From: Micheal McKee

To: iosephinewardsolicitor@amail.com

Lorraine Cordell

Subject: RE: FW: Re: Simon Cordell

Date: 06 February **2015** 16:20:00

Attachments: LETTER OF AUTHORITYTB.docx

- Please see attached signed document
- Tyrone is under: --
- The Royal London Hospital
- Whitechapel Road
- Whitechapel
- London
- E1 1BB
- his GP is
- Nightingale House Surgery 1 - 3 Nightingale Road Edmonton N9 8AJ

Regards

Lorraine Cordell

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]

Sent: 06 February **2015** 15:43

To: josephinewardsolicitor@gmail.com; Lorraine Cordell

Subject: Re: FW: Re: Simon Cordell

Lorraine,

- Please find the attached letter of authority for Tyrone Benjamin's medical records.
- Please can you get this signed and send it back to us asap.

Kind regards,

Micheal McKee

On **06 February 2015 at 15:28** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

- Part 3 of 3 Audio file from KGM of when Simon went to police compound to prove in fact there was not tools in his van so his insurance would not be stopped.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 06 February **2015** 15:26

To: 'josephinewardsolicitor@gmail.com'

Cc: 'm.mckee@michaelcarrollandco.com'
Subject: RE: Re: Simon Cordell
1516,
"Forward Info"

8
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1517
From: m.mckee@michaelcarrollandco.com on behalf of
To: Micheal McKee
Subject: Lorraine Cordell
Read acknowledgement
Date: 06 February **2015** 16:47:53

- This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: Re:** Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

9
The Enfield Gov / Email's Issue: 01
FW Simon Cordell FW Re Simon Cordell
/ Page Numbers: 1518,1519,
Status: Active
Date of Incorporation: 11/11/**2013**
Country of Origin: United Kingdom
Company Type: Private Limited Company
Nature of Business (SIC):
None Supplied
Accounting Reference Date: 30/11
Last Accounts Made Up To: (NO ACCOUNTS FILED)
Next Accounts Due: 11/08/**2015**
Last Return Made Up To:
Next Return Due: 09/12/**2014** OVERDUE

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]
Sent: 06 February **2015** 15:44
To: josephinewardsolicitor@gmail.com; Lorraine Cordell
Subject: Re: FW: Re: Simon Cordell

- Can you please also let us know the details of who his GP is.

Thanks.

On **06 February 2015 at 15:42** Micheal McKee <m.mckee@michaelcarrollandco.com> **wrote:**
Lorraine,

- Please find the attached letter of authority for Tyrone Benjamin's medical records.
- Please can you get this signed and send it back to us asap.

From: Lorraine Cordell
To: "Micheal McKee"
Cc: "ioseDhinewardsolicitor@amail.com1
Subject: RE: FW: Re: Simon Cordell
Date: 06 February **2015** 17:12:00
1519,
Kind regards,
Micheal McKee
On 06 February **2015** at 15:28 Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

- Part 3 of 3 Audio file from KGM of when Simon went to police compound to prove in fact there was not tools in his van so his insurance would not be stopped.

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:26
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: RE: Re: Simon Cordell

- part 2 of 3 email Audio file of police talking to KGM on the day Simon was pulled on the 14/11/**2013** when the police lied to get Simon insurance voided.

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:24
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: Re: Simon Cordell

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.

I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them
Regards
Lorraine

10
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1520
From: Lorraine Cordell
To: "Micheal McKee"
Cc: josephinewardsolicitor@gmail.com
Subject: FW: Simon Cordell
Date: 06 February **2015** 17:25:00
Dear Micheal

- Please see below email from Every Decibel Matters that confirms Simon Cordell has never had anything to do with this company.

Regards
Lorraine

From: moses.howe@gmail.com [**Mail To:** moses.howe@gmail.com]
On Behalf of Moses Howe
Sent: 06 February **2015** 17:23
To: lorraine32@blueyonder.co.uk
Subject: Simon Cordell

- I believe there has been some mistake as to the ownership of Every Decibel Matters, it is owned by myself Moses Howe and Sean O'Connor, not Simon Cordell.
- He has nothing to do with Every Decibel Matters LTD company number 0 and has not organised any events with us.

Moses Howe
Sound Engineer/Speaker Designer
EveryDecibelMatters.co.uk

11
The Enfield Gov / Email's Issue: 01
Read acknowledgement
/ Page Numbers: 1521
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 06 February **2015** 17:39:24
This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: FW: Re:** Simon Cordell".
Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

12
The Enfield Gov / Email's Issue: 02
Read acknowledgement
/ Page Numbers: 1522
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 06 February **2015** 17:34:10

- This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**FW:** Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

13
The Enfield Gov / Email's Issue:
442. Wood, Peter _Re_ MT3574694 Simon Cordell_ (3)
/ Page Numbers: 1523,1524,1525,1526,1527,1528,
1529,1530,1531,1532,1533,1534,
1535,1536,1537,1538,1539,1540,1541,1542,1543,
From: Wood, Peter [Peter.Wood@canopius.com]

Sent: 06 February **2015** 10:41
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell

Dear Lorraine/Simon,

- Just a quick note to let you know that I will be on holiday from **12/2/15** returning on **9/3/15**, so if you need anything in the meantime please communicate with Andy Austin.
- Can you let me know how you get on with the CPS and let me know if there is anything else, we can do or that you might need from us?
- Just to confirm, I'm sure you are onto this, but you are currently pulling together evidence of the costs incurred by Simon for various release fee's following Police stop and seizures.
- As soon as you have provided this evidence, I can give further consideration to the compensation aspect of your complaint.
- I would prefer to deal with this myself when I return after the **9/3/15,** I hope that's acceptable to you but if not please let me know and I will put something in place so that this can be handled in my absence.
- Finally, I would advise that the formal Data Subject Access Request you previously made has gone to our Data Protection Officer.
- He is aware that I have already provided the Indemnity Letter and some key call recordings to assist you. They are dealing with your request, and he has asked that I send you his initial response, I have pasted this in below for your information –

Dear Mr Cordell

- Further to your ongoing correspondence with Peter Wood in our Motor Operation, your request for information has been passed to me and whilst I can see we have fulfilled that request in part by sending you specific data, we would like to fulfil the element of your request which is a Subject Access Request.
- We apologise that this element of your request was not dealt with as quickly as it should have been.
- Accordingly, we will now gather relevant data and write to you with the results of that data gathering exercise as soon as possible.
- As Peter has already communicated, we will charge no fee for this request on this occasion.
- Please do not hesitate to contact me if you have any queries.

With kind regards
Paul Donovan
Global Data Protection Officer | Canopius Holdings UK Limited | Gallery 9 | One Lime Street | London | EC3M 7HA
D +44 (0) 20 7337 3796 | M +44 (0) 7584 102572 www.canopius.com
I trust that's everything for now, have a good weekend and no doubt we will be in contact soon.
If you need anything else, just shout!
Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
1524,
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 02 February **2015** 15:08
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Thank you for the reply to my email
- Yes, the below would cover everything I feel,
- so, if you can go ahead and do this, I would be most grateful.
- As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 02 February **2015** 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell

Dear Lorraine,

- Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, it's taken far too
- long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –
- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advice from Broadsure.
- I can amend the comment in the letter to show that this vehicle was added to the policy incorrectly following an effort on your part to correct the registration number of the Ford Zetec and was a broker error, are you happy with this?
- The letter states cover was for Social Domestic & Pleasure and Motor Trade Use.
- Motor Trade use would cover Simon to carry a Motor Mechanics tool being used in connection with Motor Trade but not any tools that would typically be used for any other purposes such as perhaps, paint/brushes/ladders/plumbing/Electrical (domestic/commercial except auto electrical) and so on.
- This is standard cover; however, I am happy to expand on this statement in the letter if you would like me to in order to clarify that point?
- The Police officer asked if Simon would be covered for the carriage of tools to drive around doing "odd jobs".
- Later in the call he again confirmed that Simon was not covered "to drive around doing jobs".
- I sent you the call so you can listen to it yourself but the tone of the enquiry was suggesting that Simon was doing jobs not connected to the Motor Trade however I do feel there is plenty of room here for misunderstanding.
- If the question had been more specific with the officer stating that Simon had tools connected with the Motor Trade in the vehicle, would he be covered – Yes.
- If he said that the tools were not connected to the Motor Trade (as per my comments above) then the answer is – No.
- Not something I can put into a Letter of Indemnity but certainly something to be argued with the CPS/Courts.
- I'm happy to confirm in the letter that cover was in force under this policy on the **14/11/2013.**
- Once I hear back from you, I will revise the LOI accordingly and e-mail it across for you to sign off, I will also send an original in the post just in case!

1465,

If you need anything else please do not hesitate to drop me and Andy a line, I am keeping Andy in the loop as I will be on leave from 12/2/15 – 9/3/15 so he will need to deal with anything in my absence.
1525,1526,1527,1528,1529,1530,1531,1532,1533,1534,1535,1536,1537,1538,1539, 1540,1541,1542,1543,

14
The Enfield Gov / Email's Issue:
443. Lorraine Cordell _Re_ MT3574694 Simon Cordell
/ Page Numbers: 1544,1545,1546,1547,1548,1549,1550,
1551,1552,1553,1554,1555,1556,
1557,1558,1559,1560,1561,1562,1563,1564,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 11:12
To: 'Wood, Peter'
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- I have sent the information over to the CSP I am waiting for a reply from them, I do believe however there is now an appeal date of the **05/03/2015** which I am trying to confirm due to not getting any letters from the court.
- As for the data we need from the compound I have had to put a subject access request in, not sure how long this is going to take, but as soon as I heard anything,
- I will let you know, thank you again for dealing with this matter
- and I am sure we will talk soon; hope you have a great holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 06 February **2015** 10:41
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine/Simon,

- Just a quick note to let you know that I will be on holiday from **12/2/15** returning on **9/3/15**, so if you need anything in the meantime please communicate with Andy Austin.
- Can you let me know how you get on with the CPS and let me know if there is anything else, we can do or that you might need from us?
- Just to confirm, I'm sure you are onto this, but you are currently pulling together evidence of the costs incurred by Simon for various release fee's following Police stop and seizures.
- As soon as you have provided this evidence, I can give further consideration to the compensation aspect of your complaint.
- I would prefer to deal with this myself when I return after the **9/3/15,** I hope that's acceptable to you but if not please let me know and I will put something in place so that this can be handled in my absence.
- Finally, I would advise that the formal Data Subject Access Request you previously made has gone to our Data Protection Officer.
- He is aware that I have already provided the Indemnity Letter and some key call recordings to assist you. They are dealing with your request, and he has asked that I send you his initial response, I have pasted this in below for your information –

Dear Mr Cordell

- Further to your ongoing correspondence with Peter Wood in our Motor Operation, your request for information has been passed to me and whilst I can see we have fulfilled that request in part by sending you specific data, we would like to fulfil the element of your request which is a Subject Access Request.
- We apologise that this element of your request was not dealt with as quickly as it should have been.
- Accordingly, we will now gather relevant data and write to you with the results of that data gathering exercise as soon as possible.
- As Peter has already communicated, we will charge no fee for this request on this occasion.
- Please do not hesitate to contact me if you have any queries.

1545,1546,1547,1548,1549,1550,1551,1552,1553,1554,1555,1556,1557,1558,1559,1560, 1561,1562,1563,1564,

15

The Enfield Gov / Email's Issue:

444. Lorraine Cordell _Re_ Simon Cordell_ (28)
/ Page Numbers: 1565,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:24
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: Re: Simon Cordell
Attachments: S Cordell 020215.pdf
MT Under writing _FW_ MR SIMON CORDELL CX52 JRZ.pdf
RE_ MT3574694 Simon Cordell_KGM.pdf

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.

I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them
Regards
Lorraine

16

The Enfield Gov / Email's Issue:

445. Lorraine Cordell _Re_ Simon Cordell_ (3)
/ Page Numbers: 1566,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:26
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: RE: Re: Simon Cordell
Attachments: s Cordell call from police 141113.wma

- part 2 of 3 email Audio file of police talking to KGM on the day Simon was pulled on the 14/11/**2013** when the police lied to get Simon insurance voided.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:24
To: 'josephinewardsolicitor@gmail.com'

Cc: 'm.mckee@michaelcarrollandco.com'
Subject: Re: Simon Cordell

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.

I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them
Regards
Lorraine

17
The Enfield Gov / Email's Issue:
446. Lorraine Cordell _Fwd._ Re_ Simon Cordell_ (1)
/ Page Numbers: 1567,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:28
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: FW: Re: Simon Cordell
Attachments: 26_11_**2013**_13_53__KellyTiller Kelly call to compound.wav

- Part 3 of 3 Audio file from KGM of when Simon went to police compound to prove in fact there was not tools in his van so his insurance would not be stopped.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:26
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: RE: Re: Simon Cordell

- part 2 of 3 email Audio file of police talking to KGM on the day Simon was pulled on the 14/11/**2013** when the police lied to get Simon insurance voided.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:24
To: 'josephinewardsolicitor@gmail.com'
Cc: 'm.mckee@michaelcarrollandco.com'
Subject: Re: Simon Cordell

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.

I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them
Regards
Lorraine

18
The Enfield Gov / Email's Issue:

447. Lorraine Cordell _Re_ Simon Cordell_ (2)
/ Page Numbers: 1568,1569,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:41
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk
swglondonmc@hmcts.gsi.gov.uk
Subject: RE: Re: Simon Cordell
Attachments: s Cordell call from police 141113.wma
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- I did send the below email with all attachments,
- but I don't think anyone got it due to its size.
- I am resending it in 3 parts.
- Please see Attached files and please read below email.
- could you please also let me know you have got this email.
- I did also call yesterday and was told you was not in the office and spoke to someone who told me an appeal date has been set for the **05/03/2015** the crown court.
- I have also spoke to Sheila today at the Crown court listing office where I told her that we had not had any letters from the crown court she also told me that they did not get any emails I sent over.
- I do not have the case number and asked her if she could send the letter that was sent out by email to this email address.
- Could all attached documents be attached to the case files please?

Regards
Lorraine Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell
Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.
- There was a case heard on the **26/11/2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his vehicle for business purposes.
- This was only the case due to the police officer lying.
- Not just to KGM who my son was insured with, but in his statement of facts, and also on oath to the judge and CPS.

1569,

19
The Enfield Gov / Email's Issue:
448. Lorraine Cordell _Re_ Simon Cordell
/ Page Numbers: 1570,1571,1572,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 16:40
To: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'
Cc: 'London.MagistratesSouth@cps.gsi.gov.uk
swglondonmc@hmcts.gsi.gov.uk
Subject: RE: Re: Simon Cordell
Attachments: Si Appeal Case Audio _ KGM. Rar
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- Not sure if this will work but I have put the audio into a rar format to see if it will send.
- But can you please read the below emails as this explains what has gone on.

Regards
Lorraine Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 16:27
To: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'
Cc: London.MagistratesSouth@cps.gsi.gov.uk
swglondonmc@hmcts.gsi.gov.uk'
Subject: RE: Re: Simon Cordell
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- It does seem I am having trouble with sending the audio files could you please tell me how I can send them I have put the other files in but not the audio which will need to be put with his case files.
- Please read below emails.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:41
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'; '
swglondonmc@hmcts.gsi.gov.uk'
Subject: RE: Re: Simon Cordell
Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- I did send the below email with all attachments,
- but I don't think anyone got it due to its size.
- I am resending it in 3 parts.
- Please see Attached files and please read below email.
- could you please also let me know you have got this email.
- I did also call yesterday and was told you was not in the office and spoke to someone who told me an appeal date has been set for the **05/03/2015** the crown court.
- I have also spoke to Sheila today at the Crown court listing office where I told her that we had not had any letters from the crown court she also told me that they did not get any emails I sent over.
- I do not have the case number and asked her if she could send the letter that was sent out by email to this email address.
- Could all attached documents be attached to the case files please?

1571,
Regards
Lorraine Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell

Dear Debbie Barnett

- Thank you for taking the time to talk to me today on the phone one the **02/02/2015.**
- Could you please also confirm by email that you have this email.
- As explained, there have been a number of issues with my son Simon Cordell
- **DOB:**
- The issues are one of not being insured.
- When in fact he was.
- There was a case heard on the **26/11/2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty of using his vehicle for business purposes.
- This was only the case due to the police officer lying.
- Not just to KGM who my son was insured with, but in his statement of facts, and also on oath to the judge and CPS.
- The case is such that on the day my son was stopped the police office made a call to KGM the police office told KGM that my son Simon Cordell had lots of tools in his van and was doing odd jobs.
- Under my son insurance this would not have covered him, and the police officer would have known this already as my son had given the police officer his policy at the side of the road.
- My son was arrested and taken to the police station.
- Due to him refusing to sign the seizer notice and telling the police officer he was lying and to arrest him.
- My sons Van registration CX52JRZ was seized and taken to Chariton police vehicle pound, with no tools in there.
- The police office when wrote his statement not with what he told KGM on the phone call but with something totally incorrect information.
- The judge asked the police office at court about the tools as he saw emails from KGM the police office told the judge he knew nothing about any tools.
- The police officer I believed new he could not put tools down in his statement as calls was already being put into the police about complaints.
- So changed his story in his statement.
- The facts are that there are audio tapes of what the police officer said to KGM, and also the call that was made to Chariton police vehicle pound as KGM record all calls.
- I have both of the audio files from KGM and also a Letter of Indemnity and an email that a manager sent to Kelly Tiller at KGM.
- How can a police officer act in such a manner?
- I really do not understand why he did this.
- As also said on the phone there is a number of summons my son has not had regarding the other stops from police, these cases he has gone to court without him knowing and he been found guilty when he did not even know there was a case in court.
- I have sent many emails to get these cases set aside and sent his insurance documents to the court.
- 2 case we had to do statutory declarations one for Willesden and one for Bromley.
- The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through.
- But with both statutory declarations we added a copy of his insurance.

- I have been trying for some time to get all of this put together so it can all be addresses and so far, nothing has been done with all the emails I have sent to the court.
- We also asked at court when we went to Wimbledon Magistrates' Court, but nothing was done.
- Could you please tell us where we can sort this out about getting all?

1572,

- the other cases addressed without the need to be going from one court to the next.
- This is a waste of courts time and money when clearly all that is needed to be is check my son's insurance that he was in fact insured.
- I am sure that the letter that has been sent of Indemnity from KGM would cover these other cases as proof he was in fact insured.
- Could you please advise what needs to be done with these other cases?
- Please can you address the issues in this email and get back to me by email.

Regards
Lorraine Cordell

20
The Enfield Gov / Email's Issue:
449. Kingston Crown, Listing _RE_ Simon Cordell
/ Page Numbers: 1573,1574,1575,
From: Kingston Crown, Listing [Listing@kingstonuponthames.crowncourt.gsi.gov.uk]
Sent: 06 February **2015** 16:59
To: 'Lorraine Cordell'
Subject: RE: Re: Simon Cordell
Attachments: DOC008.PDF
Dear Lorraine

- Please find enclosed letter that would have been sent via recorded delivery on 02.02.15.

Regards
Karen Mitchell
Listing Team
Kingston upon Thames Crown Court
(T) 020 8240 2500
(Gold fax) 0870 324 0157
listing@kingstonuponthames.crowncourt.gsi.gov.uk
"I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means".

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 16:27
To: Kingston Crown, Listing
Cc: London.MagistratesSouth@cps.gsi.gov.uk; GLSWESTERNMCENQ
Subject: RE: Re: Simon Cordell

- Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court. It does seem I am having It does seem I am having trouble with sending the audio files could you please tell me how I can send them I have put the other files in but not the audio which will need to be put with his case files.
- Please read below emails.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 15:41
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'; 'swglondonmc@hmcts.gsi.gov.uk'
Subject: RE: Re: Simon Cordell
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- I am resending it in 3 parts.

Part 1 of 3 email
1574,

- Please see Attached files and please read below email.
- could you please also let me know you have got this email.
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- I have also spoke to Sheila today at the Crown court listing office where I told her that we had not had any letters from the crown court she also told me that they did not get any emails I sent over.
- I do not have the case number and asked her if she could send the letter that was sent out by email to this email address.
- Could all attached documents be attached to the case files please?

Regards
Lorraine Cordell

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
Cc: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell
Dear Debbie Barnett
Thank you for taking the time to talk to me today on the phone one the 02/02/**2015**. Could you please also confirm by email that you have this email. As explained, there have been a number of issues with my son Simon Cordell **DOB:** 26/01/1981.the issues are one of not being insured. When in fact he was. There was a case heard on the 26/11/**2014** at Wimbledon Magistrates' Court where my son Simon Cordell was found guilty. Of using his vehicle for business purposes. This was only the case due to the police officer lying. Not just to KGM who my son was insured with, but in his statement of facts, and also on oath to the judge and CPS. The case is such that on the day my son was stopped the police office made a call to KGM the police office told KGM that my son Simon Cordell had lots of tools in his van and was doing odd jobs. Under my son insurance this would not have covered him, and the police officer would have known this already as my son had given the police officer his policy at the side of the road. My son was arrested and taken to the police station. Due to him refusing to sign the seizer notice and telling the police officer he was lying and to arrest him. My sons Van registration CX52JRZ was seized and taken to Chariton police vehicle pound, with no tools in there. The police office when wrote his statement not with what he told KGM on the phone call but with something totally incorrect information. The judge asked the police office at court about the tools as he saw emails from KGM the police office told the judge he knew nothing about any tools. The police officer I believed new he could not put tools down in his statement as calls was already being put into the police about complaints. So changed his story in his statement the facts are that there are audio tapes of what the police officer said to KGM, and also the call that was made to Chariton police vehicle pound as KGM record all calls. I have both of the audio files from KGM and also a Letter of Indemnity and an email that a

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1575,

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Please can you address the issues in this email and get back to me by email.

Regards

Lorraine Cordell

This email was scanned by the Government Secure Intranet antivirus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

21

The Enfield Gov / Email's Issue:

450. Lorraine Cordell _Re_ Simon Cordell_ (1)
/ Page Numbers: 1576,1577,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 06 February **2015** 16:27
To: 'listing@kingstonuponthames.crowncourt.gsi.gov.uk'
Cc: 'London.MagistratesSouth@cps.gsi.gov.uk'; 'swglondonmc@hmcts.gsi.gov.uk'
Subject: RE: Re: Simon Cordell
Attachments: AppealCaseDrivingTools2611**2014**.
pdf; S Cordell 020215.pdf; MT

Under writing _FW_ MR SIMON CORDELL CX52JRZ.pdf

Dear Debbie Barnett CPS: and Sheila from the Listing Office at the crown court.

- It does seem I am having trouble with sending the audio files could you please tell me how I can send them I have put the other files in but not the audio which will need to be put with his case files.
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 03 February **2015** 12:57
To: 'London.MagistratesSouth@cps.gsi.gov.uk'
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59.
Additional Email Attachments & Emails / Issue:
1. 59
lorraine32@blueyonder.co.uk_02.06.2015_RE Re Simon Cordell_001
06/02/2015
/ **Page Numbers:** 493,494,495,496,497,498
499,500,501,502
--
493,
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Subject: RE: Re: Simon Cordell
Attachments: Appeal-Case-Driving-Tools-26-11-2014.pdf
S Cordell 020215.pdf
MT Underwriting-FW-MR-SIMON-CORDELL - CX52 JRZ.pdf
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The issues are one of not being insured. When in fact he was.

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Lorraine Cordell

495,

APPEAL TO THE CROWN COURT FROM A MAGISTRATES' COURT

(Criminal Procedure Rules, rule 63.3)

Case details

Name of defendant: Simon Cordell -

Address: 109 Burncroft Av Enfield EN3 7JQ

If the defendant is in custody, give prison and prison number, if known.

Appeal from ..Wimbledon..... Magistrates' Court

Magistrates' court case reference number:

Appeal to the Crown Court at: Kingston

This is an appeal to the Crown Court about:

Give brief details of the magistrates' court decision about which you are appealing, including the date of that decision (e.g. 'my conviction for [offence] on [date]', or 'my sentence of [penalty] for [offence] on [date]').

Driving With £NO insurace and a Driving Ban

I have asked the magistrates' court to reconsider my case ☐ Yes ☒ No

You may not need to appeal. Sometimes a magistrates' court can change a decision which it has made, under section 142 of the Magistrates' Courts Act 1980. Ask at the magistrates' court office.

I need an extension of time for this appeal ☐ Yes ☒ No

See the time limits listed below. If your appeal is late, you must answer question 1, on the other side of this form. Only the Crown Court can extend the 21 day time limit for appeal.

Use this form ONLY for an appeal to the Crown Court about conviction, sentence, etc. under Criminal Procedure Rules Part 63. There is a different form for applying or appealing to the Crown Court after a magistrates' court has made a decision about bail, under Criminal Procedure Rule 19.8.

1. Complete the boxes above and give the details required in the boxes below. If you use an electronic version of this form, the boxes will expand[1]. If you use a paper version and need more space, you may attach extra sheets.

2. Sign and date the completed form.

3. Send a copy of the completed form to:

(a) the magistrates' court, and

(b) the other party to the case (e.g. the prosecutor, if you are the defendant).

You must send this form so as to reach the recipients **not more than 21 days after:**

- the date you were sentenced or your sentence was deferred (whichever was earlier), if your appeal is against conviction or against a finding of guilt,
- the date you were sentenced, if your appeal is against sentence, or
- in any other case, the date of the order or failure to make an order about which you want to appeal.

[1] Forms for use with the Rules are at: http://www.justice.gov.uk/courts/procedure-rules/criminal/formspage.

End of Picture!
496,

1) Extension of time (if you need one: see the notes on the front page). **My appeal is late because:**
Explain why your appeal is late. Attach copies of any letters or other documents you want the court to see.

2) The issues in this case are:
Summarise the matters of fact or law, or the reasons for sentence or other order, which are in dispute.

I was INSured to drive and did Not break My Teams of INSurance.

3) Appeal against conviction: case management in the Crown Court.
Only answer these questions if you are appealing against conviction or a finding of guilt.

How long did the trial last in the magistrates' court ? ½ a day

Which of the prosecution witnesses in the magistrates' court do you want to ask questions if they are witnesses again in the Crown Court ? Name them: the Police Officer ½ a day

How long do you expect the appeal to take in the Crown Court ?

Not Sure

4) Other applications. I am also applying for:

☑ **pending my appeal, the suspension of my disqualification e.g. from driving.**
You can ONLY apply for the suspension of a disqualification imposed in this case.

☐ **pending my appeal, bail.**

Give reasons for any application you are making:

I feel that when this goes to Appeal I will show the Court I was insured.

I want my application(s) considered by ☒ the magistrates' court ☒ the Crown Court
Each court can consider these applications. You can apply to both.

Signed[2]: ..... **[defendant / defendant's solicitor]**

Date: 26.11.14

[2] If you use an electronic version of this form, you may instead authenticate it electronically (e.g. by sending it from an email address recognisable to the recipient). See Criminal Procedure Rules, rule 5.3.

End of Picture!
497,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
498,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
499,
RE: Re: Simon Cordell->MT Under writing_ FW_ MR SIMON CORDELL-4CX52 JRZ.pdf

From: MT Underwriting [MT.Underwriting@canopius.com]
Sent: 04 December 2014 15:34
To: Gramlick, Les
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller

- Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

D +44 (0) 20 8530 9116 |
F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

From: GARETH.Mullett@met.pnn.police.uk
mailto: GARETH.MuNett@met.pnn.police.uk **On Behalf Of** VresCharlton@met.pnn.police.uk
Sent: 26 November 2013 14:10
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ
Kelly,

- Kelly, I looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle.

Regards
Gareth

From: Tiller, Kelly [**mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 16:28
To: VRES Mailbox - Charlton
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- I have been told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I have a copy of this report please?

Kind regards
Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1818 | F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

From: Sarah.Williams6@met.pnn.police.uk [**mailto:** Sarah.Williams6@met.pnn.police.uk **On Behalf Of** VresCharlton@met.pnn.police.uk
Sent: 25 November 2013 16:26
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- We have no record what was in the vehicle,
- we do not touch the vehicles contents.

Regards
F S Williams

From: Tiller, Kelly [**mailto:** Kelly.Tiller@eanopius.com
Sent: 25 November 2013 10:55
To: VRES Mailbox - Charlton
Subject: MR SI MON CORDELL - CX52 JRZ

Morning,

- I need some assistance with regards to the above.
- We ensure Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Your urgent advises are awaited.

Kind regards

Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

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Twitter: @metpoliceuk

60.

Additional Email Attachments & Emails / Issue:

1. 60
lorraine32@blueyonder.co.uk_02.06.2015_Re Simon Cordell
06/02/2015
/ **Page Numbers:** 503,504

505,506,507,508,509 **Should be 28 pages**

--

503,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 06 February 2015 15:24
To: josephinewardsolicitor@gmail.com
Cc: mc.mckee@michaelcarrollandco.com
Subject: Re: Simon Cordell
Attachments: S Cordell 020215.pdf.
MT Underwriting_ MR SIMON CORDELL - CX52 JRZ.pdf.
RE_ MT3574694 Simon Cordell_ KGM.pdf

- Part 1 of 3 email.
- please see attached the way in which Simon has been treated by police and the lies one police office said to his insurance KGM this is due to be at Kingston upon Thames crown court on the **05/03/2013** and this is the information KGM has sent.

I do have all the emails from KGM that has gone back and forward since Simon was pulled by police on the **14/11/2013** I have to send this in a few emails due to the size not sure if you are getting them

Regards
Lorraine

504,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

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T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
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End of Picture!
505,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

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End of Picture!
506,
Re: Simon Cordell->MT Underwriting_ MR SIMON.CX52 JRZ.pdf

From: MT Underwriting [MT.Underwriting@canopius.com]
Sent: 04 December 2014 15:34
To: Gramlick, Les
Subject: FW: MR SIMON CORDELL - CX52 JRZ
Kelly Tiller
Member of the UK Specialty Division of Canopus Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9116 |
F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

From: GARETH.Mullett@met.pnn.police.uk
mailto: GARETH.MuNett@met.pnn.police.uk
On Behalf Of
VresCharlton@met.pnn.police.uk
Sent: 26 November 2013 14:10
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ
Kelly,

- Kelly, I looked at the seizure notice nothing was taken at the roadside
- and nothing was registered as left in the vehicle.

Regards
Gareth

From: Tiller, Kelly **mailto:** Kelly.Tiller@canopius.com
Sent: 25 November 2013 16:28
To: VRES Mailbox - Charlton
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- I have been told by the police that you do a report on all items that was in the vehicle at the time it was ceased.
- Can I have a copy of this report please?

Kind regards
Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1818 |
F +44 (0) 20 8530 1841 www.kgminsurance.co.uk | www.canopius.com

From: Sarah.Williams6@met.pnn.police.uk [**mailto:** Sarah.Williams6@met.pnn.police.uk **On Behalf Of** VresCharlton@met.pnn.police.uk
Sent: 25 November 2013 16:26
To: Tiller, Kelly
Subject: RE: MR SI MON CORDELL - CX52 JRZ

- We have no record what was in the vehicle,
- we do not touch the vehicles contents.

Regards F S Williams

From: Tiller, Kelly [**mailto:** Kelly.Tiller@eanopius.com
Sent: 25 November 2013 10:55
To: VRES Mailbox - Charlton
Subject: MR SI MON CORDELL - CX52 JRZ

Morning,

- I need some assistance with regards to the above.
- We ensure Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased.
- We are due to cancel his policy @ noon today.
- Your urgent advises are awaited.

Kind regards

Kelly Tiller
Fleet Underwriting | KGM Motor Insurance - Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
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Twitter: @metpoliceuk

file:///C:/Users/Alienware_PC/AppData/Local/Temp/3a5148a85fd442038750be9b13d...

30/01/2015

510+,

Re: Simon Cordell->RE_ SIMON COrdell_KGM.pdf

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent:06 February 2015 11:12
To: 'Wood, Peter'
Subject RE: MT3574694 Simon Cordell

Dear Peter

- I have sent the information over to the CSP I am waiting for a reply from them, I do believe however there is now an appeal date of the **05/03/2015** which I am trying to confirm due to not getting any letters from the court.
- As for the data we need from the compound I have had to put a subject access request in, not sure how long this is going to take, but as soon as I heard anything,
- I will let you know, thank you again for dealing with this matter
- and I am sure we will talk soon; hope you have a great holiday.

Regards
Lorraine

From: Wood, Peter **mailto:** Peter.Wood@canopius.com
Sent: 06 February 2015 10:41
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine/Simon,

- Just a quick note to let you know that I will be on holiday from **12/2/15** returning on **9/3/15**, so if you need anything in the meantime please communicate with Andy Austin.
- Can you let me know how you get on with the CPS and let me know if there is anything else, we can do or that you might need from us?
- Just to confirm, I'm sure you are onto this, but you are currently pulling together evidence of the costs incurred by Simon for various release fee's following Police stop and seizures.
- As soon as you have provided this evidence, I can give further consideration to the compensation aspect of your complaint.
- I would prefer to deal with this myself when I return after the **9/3/15,** I hope that's acceptable to you but if not please let me know and I will put something in place so that this can be handled in my absence.
- Finally, I would advise that the formal Data Subject Access Request you previously made has gone to our Data Protection Officer.
- He is aware that I have already provided the Indemnity Letter and some key call recordings to assist you. They are dealing with your request, and he has asked that I send you his initial response, I have pasted this in below for your information –

Dear Mr Cordell

- Further to your ongoing correspondence with Peter Wood in our Motor Operation, your request for information has been passed to me and whilst I can see we have fulfilled that request in part by sending you specific data, we would like to fulfil the element of your request which is a Subject Access Request.
- We apologise that this element of your request was not dealt with as quickly as it should have been.
- Accordingly, we will now gather relevant data and write to you with the results of that data gathering exercise as soon as possible.
- As Peter has already communicated, we will charge no fee for this request on this occasion.
- Please do not hesitate to contact me if you have any queries.

Global Data Protection Officer | Canopius Holdings UK Limited |
Gallery 9 | One Lime Street | London | EC3M 7HA
D +44 (0) 20 7337 3796 |
M +44 (0) 7584 102572 www.canopius.com l
I trust that's everything for now, have a good weekend and no doubt we will be in contact soon. If you need anything else, just shout!

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 02 February 2015 15:08
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Thank you for the reply to my email
- Yes, the below would cover everything I feel,
- so, if you can go ahead and do this, I would be most grateful.
- As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards Lorraine

From: Wood, Peter
mailto: Peter.Wood@canopius.com
Sent: 02 February 2015 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Dear Lorraine,

- Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, it's taken far too
- long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –
- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advice from Broadsure.

I can amend the comment in the letter to file:///C:/Users/Alienware/AppData/Local/Temp/2bf34c458f384c308de555fb3d6efba... 06/02/2015
512+,
Page 819 of21

- show that this vehicle was added to the policy incorrectly following an effort on your part to correct the registration number of the Ford Zetec and was a broker error, are you happy with this?
- The letter states cover was for Social Domestic & Pleasure and Motor Trade Use.
- Motor Trade use would cover Simon to carry a Motor Mechanics tool being used in connection with Motor Trade but not any tools that would typically be used for any other purposes such as perhaps, paint/brushes/ladders/plumbing/Electrical (domestic/commercial except auto electrical) and so on.
- This is standard cover; however, I am happy to expand on this statement in the letter if you would like me to in order to clarify that point?
- The Police officer asked if Simon would be covered for the carriage of tools to drive around doing "odd

jobs".

- Later in the call he again confirmed that Simon was not covered "to drive around doing jobs".
- I sent you the call so you can listen to it yourself but the tone of the enquiry was suggesting that Simon was doing jobs not connected to the Motor Trade however I do feel there is plenty of room here for misunderstanding.
- If the question had been more specific with the officer stating that Simon had tools connected with the Motor Trade in the vehicle, would he be covered – Yes.
- If he said that the tools were not connected to the Motor Trade (as per my comments above) then the answer is – No.
- Not something I can put into a Letter of Indemnity but certainly something to be argued with the CPS/Courts.
- I'm happy to confirm in the letter that cover was in force under this policy on the **14/11/2013.**
- Once I hear back from you, I will revise the LOI accordingly and e-mail it across for you to sign off, I will also send an original in the post just in case!

1465,

If you need anything else please do not hesitate to drop me and Andy a line, I am keeping Andy in the loop as I will be on leave from 12/2/15 – 9/3/15 so he will need to deal with anything in my absence.

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 31 January 2015 01:47
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell

Dear Peter

- Thank you very much for the information you have sent, I do see some errors in your letter of Indemnity.
  25. Ford Zetec registration MA47LDY
  26. Ford Transit registration CX52JRZ
  27. On the 8/4/13 at 11.05am the following vehicle was added to the policy –
  28. Renault Clio registration NA57LDY.
  29. Ford Zetec registration MA47LDY
  30. Renault Clio registration NA57LDY
- This registration was always put in not correctly but was in fact given to Broadsure Direct correctly.
- The registration should have been Ford Zetec registration MA57LDY
- This was later correct after the 3rd time of telling the Ford Zetec registration as MA57LDY
- please see attached document.

file:///C:/Users/Alienware/AppData/Local/Temp/2bf34c458f384c308de555fb3d6efba... 06/02/2015

513+,

Page 820 of21

- This is the registration that should have been on the policy from the start.
- We never knew it was not correct until **08/04/13** when again the correct registration was given.
- However, it was put down as Renault Clio registration NA57LDY,
- we then believe it was put in correctly and not a new car added.
- We were not sent any documents of that change so did not know there was again an error until the Oct **2013** when it was in fact corrected this time, we asked for new documents to be sent which they were so we could check.
- But they kept on his policy Renault Clio registration NA57LDY we made a next call and told them this needed to be removed and was told it would be done.
- It seems this was never done by what you have sent in your email.
- I do believe I have emails also about this issue to Broadsure Direct and Martin Jenkins, can confirm this as he was the one, we dealt with at Broadsure Direct.

- He also should remember all the phone calls.
- There is also a next issue Simon was not just covered with the basic trade insurance with KGM, Broadsure Direct had a special section with KGM which included in his insurance he was in fact covered for his work as a mechanic, not just standard insurance of trade buying and selling that KGM as a rule only deals with.
- This has been discussed with the underwriters at KGM by Broadsure Direct re Martin Jenkins.
- This also caused issues with his insurance cover a few times.
- This was also meant to have been address and seems it was not.
- At the time we were not happy as we were told he was not covered when in fact he was.
- If you call Broadsure Direct and speak to Martin Jenkins, I feel that he can send you the paperwork and under writing of how Simon's insurance was meant to have been setup.
- As you can see there was a number of issues with his insurance with KGM that lead to problems.
- and even with the issues of **14/11/2013** when a call was made to Kelly Tiller, we asked did the police say what tools was meant to have been in the van as if there were mechanic tools in there his insurance should have in fact covered this.
- Kelly Tiller said no the police officer did not say which tools.
- But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issue.
- Can you please confirm he was correctly insured with KGM and write this as I would like this addressed?
- And one last thing could you please say in your letter on the date of the **14/11/2013** he was fully insured just so there cannot be any mistakes at court.
- Sorry, this is causing such an issue and taking up your time, but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

Regards
Lorraine.

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 30 January 2015 17:02
To: Lorraine Cordell
Cc: Austin, Andrew; Donovan, Paul
Subject: RE: MT3574694 Simon Cordell
Dear Simon,
Please find attached the following -

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.

- E-Mail from Gareth Mullet from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.
- I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.
- If you need anything else please let me know, or in my absence Andy Austin.

- Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.
- As soon as I receive documentation from you to support costs incurred,
- I can consider our response on compensation.
- No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 27 January 2015 11:14
To: Wood, Peter
Cc: Austin, Andrew; complaints@lloyds.com
Subject: RE: MT3574694 Simon Cordell
Dear Peter

- Yes, please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts and would like to get the information to them as soon as possible to the court and CPS. As for the other information that is acceptable,
- as I not sure how long it will take the police compound to send me over the information,
- I will need to send to you they do take their time.
- I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed.
- I hope you have a great time on leave.
- I look forward to hearing from you and will pass the information over from the police compound as soon as I have it.

Regards
Simon

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 27 January 2015 10:05
To: Lorraine Cordell
file:///C:/Users/Alienware/AppData/Local/Temp/2bf34c458f384c308de555fb3d6efba... 06/02/2015
515+,
Page 822 of21
Cc: Austin, Andrew
Subject: Re: MT3574694 Simon Cordell Dear Simon,

- I spent some time last Friday tracking down a number of calls and did find the original call that the Police made to Jessica and the calls Kelly made to the Compound so we can provide these, and it sounds like these are the important calls from the CPS and Courts viewpoint.
- I will pass these over to our Data Protection Officer of course but will ask if its ok for me to release them to you in the meantime before he does his official response.

438,

- I think we should also do the Letter of Indemnity and will send this across to you in the next few days, there's no reason why you can't send this across now and it can do no harm.
- I'm conscious we have not done a formal final response yet to your complaint,
- I intend to do this as soon as we receive full details of the recovery costs you

- incurred and can make a decision on compensation,
- I trust that's acceptable.
- If you need anything else or have any questions in the meantime, please do not hesitate to contact us.
- I am keeping Andy in the loop as I am due to go on leave from **12/2/15 - 8/3/15**
- so, he will need to pick up any issues that may arise during that time.
- We will be in touch shortly and await details from you as above in due course.

King Regards
Mr Peter Woods

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 January 2015 23:10:04 GMT
To: Wood, Peter <Peter.Wood@canopius.com>
Cc: complaints@lloyds.com <complaints@lloyds.com>
Subject: MT3574694 Simon Cordell
Dear Peter Wood

- Thank you for picking this up and taking the time to deal with this matter.
- The date of the appeal I do not have yet.
- I are waiting for this, but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.
- I am trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.
- The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is **14/11/2013.**

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- I think due to what the police officer said in court the CPS and judge would like to know the facts and
- what the police officer said on that phone call to KGM.
- In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.
- That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, in addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.
- However, if you think a Letter of Indemnity would sort this matter out then if this could be done,
- I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van.
- In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.
- This should cover it I hope as I really did nothing wrong, and Kelly Tiller knows the police officer lied to get my insurance cancelled as she spoke to the police compound, and they told her there was no tools.
- The vehicle registration I was driving on the **14/11/2010** was CX52JRZ, this registration was included on my insurance.
- So, should have shown on the database along with my car.
- However, none showed up as being insured on the MID database, this is what has caused me all the problems with the police.
- As already aware yes, I was stopped around 8 or 9 times and had vehicles seized. I do have some of the some of them here already like do have the receipt what I paid to get the vehicle out of the compound for the **14/11/2013** case I picked that up on the **16/11/2013.**

- I have the ones for the **08/04/2013, 29/10/2013, 16/11/2013, 03/01/2014**
- I just need to get the receipts for the other dates and also something that shows they was all sized due to no insurance from the police compound.
- As for the Data Subject Access Request, I am most grateful that this is being addressed.
- If I had known a fee was, needed I would have paid that right away, but due to no one getting back to me about the ones that were put in, I did not know a fee was needed.

Regards
Simon Cordell

From: Wood, Peter [**mailto:**Peter.Wood@canopius.com]
Sent: 23 January 2015 17:19
To: Lorraine Cordell
Subject: FW: FW: MT3574694

Dear Mr Cordell,

- Unfortunately, Andy has been called away due to a family emergency, in his absence I have picked this matter up.
- The first order of business to my mind is dealing with the Court case, can you confirm when the date has been set for the hearing please?
- My thought is that we provide a Letter of Indemnity that basically confirms that you had a valid policy in force between said dates and on what vehicles, this file:///C:/Users/Alienware/AppData/Local/
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- should satisfy the Courts but if they need anything else, we will be happy to assist, just let me know what you require.
- I understand you were stopped several times and had vehicles seized, you are in the process of obtaining evidence of these vehicle seizures and the costs incurred by you as a result for us to consider compensation.
- When you have gathered this please forward the evidence to us as soon as possible.
- There is also the matter of your Data Subject Access Request.
- I have spent some time today tracking down recorded calls and various communications and hove notified our Data Protection Officer of your request.
- I can see that you have made a request, any request should correctly be sent on for the attention of the Data Protection Officer along with a £10 fee.
- Your request was addressed generally to KGM with no fee, and it would appear not actioned.
- The underwriter dealing with your request should have asked immediately for the fee payment and escalated your request accordingly.
- This was not done for which I must apologise, as a result we will waive the fee requirement and I would confirm this is now in hand.
- We have yet to issue a final response to your complaint and I would assure you we will do this as soon as we have received your response to the above points.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

To: Andrew.Austin@canopius.com <Andrew.Austin@canopius.com>
Subject: FW: MT3574694
Dear Andrew
Please see attached Insurance, which will show you full details of his insurance policy and dates covered.
Yes, we do want full discloser so this mater can be sorted out by the court, and I can send the information over to the CPS for the case of the 14/11/2013 where the police officer told KGM I had tools in my van to void my insurance. Kelly Tiller from the trade section and Jessica know fully what went on and it was Jessica that took the phone call from the police officer. After this I believe Kelly Tiller took over dealing with my policy and she was the one that had the say to cancel my policy and she was the one that believed the police until I went to the police compound and spoke to the manager there where he spoke to Kelly Tiller. If I had not done this Kelly Tiller would have cancelled my policy of insurance and I have all the

emails to prove this.
After Kelly Tiller found out I was not lying about having no tools in my van the insurance policy was kept in place, I did ask Kelly Tiller on more than once to send me the information and put data requests in which was not replied to. Now I have been found guilty when Kelly Tiller knows the truth that there was not tools and the police officer lied to KGM on the phone call.
I am the one that has suffered over all this not just on this case but all the times I have been taken to court for no insurance over the year my policy run with KGM due to it not showing on the MID database.
You should have all the emails already from Broadsure Direct and many was sent by them to KGM as I was told KGM could not talk to me, and I had to deal with Broadsure Direct about my policy Martin Jenkins from Broadsure Direct should also have copies of all emails as I do.
I have spoken to DVLA today and asked for the data of how many times points was put on my licence due to not getting summons from police and then dealing with cases I knew nothing about and then I had to get the cases reopened, I have to write them a letter and they will send the data I have asked for in the post.
I do have a lot of letters which I will sort out scan and send over. But the 1st part I want to deal with is the court case I was found guilty at and have put an appeal in that is the most important to me right now.
We can deal with everything else once I get all the data scanned as there is really a lot and it was all due to KGM not sorting out why my insurance was not showing on the MID database. The seizers alone have left me out of pocket by around 1700.00. That is without all the days I have not been able to work due to my driving licence being messed up and showing points for no insurance. All the time going back and forward to the compound to collect my vehicles, and everything else I have had to deal with the courts when in fact I had done nothing wrong.
I have tried to deal with this for months and months without going to the ombudsman and KGM has taken no notice, it has taken me to go to the ombudsman for KGM to take any notice and I don't feel anyone would be happy with this sort of service from KGM let alone any company doing this and

causing someone so much suffering.
It was one of the police in the end at the compound who in the end worked out why it was not showing up on the MID and that was because there had been a space put within my Reg Numbers. It was that bad two police compounds new me and said each time not again.

As you can see, I am not very happy about all of this, but I do not think anyone would be when they paid for their insurance and had done nothing wrong to suffer all this.
Therefore, could you please get the information I need to send to the CPS, I have written what was needed from Nov 2014 and way before this, and it still has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.
You can contact my mother on
Regards
Simon Cordell

From: Austin, Andrew **mailto:** Andrew.Austin@canopius.com
Sent: 21 January 2015 16:13
To: 'Lorraine Cordell'
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Mr Cordell,
file:///C:/Users/Alienware/AppData/Local/Temp/2bf34c458f384c308de555fb3d6efba...
06/02/2015
520+,
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I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.
In the meantime, I am keen to assist you if I can in confirming when cover was in force.
Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.
I look forward to hearing from you with this information.
Regards,
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 1806 |
M 07469 147743 |
http://www.kgminsurance.co.uk/> www.kgminsurance.co.uk | <http://www.canopius.com/> www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 13:22
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
Dear Andrew
I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.
I do have around 6 of the tickets here when the vehicles were sized, I also do have court letters, and letters from DVLA, which I will forward over to you once I have scanned then in so please give me a few days and I will get

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back to you with this information as there is a lot of data.
The main one at this time I am worried about is the case where the vehicle was sized due to the police lying and me being found guilty at court you did have an email on the 30 November 2014 about what was needed, and I do have the court letter showing I was found guilty and about the appeal.
This data should have been given under the Subject access request under the Data Protection Act 1998 I put in, so was wondering what you can do about this and if you will need a new Subject access request under the Data Protection Act 1998, I have already sent 3 in so to do a 4th I do not feel I should need to do.
KGM have in fact did not follow the protocol for the Subject access request under the Data Protection Act 1998 which has been put in 3 times already to KGM, I will be addressing this with the Information Commissioner's Office as I do not see any reason you would have to stop the information, I have asked for under this act to prove I was not in fact guilty of no insurance.
And now say to deal with this you need information from me. I can understand you want the information for the complaint that has been put in, but not the information I asked for to show I was in fact I was insured for an appeal that is ongoing. And in fact, would not have been ongoing if the Subject access request under the Data Protection Act 1998 as I would not have been found guilty.
I would like the data sent to the court as soon as possible in regard to this so they can look at the facts and see if fact I was insured so there should be no need for the appeal to go ahead with more of my time wasted going to court.
Regards
Simon Cordell

From: Austin, Andrew
mailto: Andrew.Austin@canopius.com
Sent: 21 January 2015 11:54
file:///C:/Users/Alienware/AppData/Local/Temp/2bf34c458f384c308de555fb3d6efba...
06/02/2015
522+,
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To: 'Lorraine Cordell' **Subject: RE:** MT3574694
Dear Mr Cordell
Thank you for your email.
My letter dated 22/12/14 requests the following documentary evidence from you
With regards to any losses that may have been incurred as a result of the above, I confirm as detailed in my previous letter, I require the following:

- Confirmation of the points you raised to the Financial Ombudsman when you verbally submitted your complaint and the outcome you are looking to achieve.
- Full details of the losses that you have incurred as a direct result of your complaint and full documentary evidence supporting this.
- Confirmation of dates of any convictions or costs imposed directly as a result of your complaint, including full documentary evidence supporting this.

Once I receive all of the above, I will be happy to consider this further.
With regards to your subject access request. My letter of the 9/12/14 advised the following:
Following our initial investigations, we note that you submitted a subject access request to your Broker.
Should you wish to proceed with this, please can you formally request this in writing to our Data Protection

Officer at the address detailed at the foot of the letter including a cheque payable to KGM Insurance for the sum of 10.00. Alternatively, you may wish to wait until our full investigations have been finalised.
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Can you please confirm how you wish to proceed with that request?
Should you not be in receipt of any of the letters I refer to advise me above, please and I will ensure copies are sent to you immediately.
I await your reply
Andrew Austin
Deputy Underwriting Operations Manager | KGM Motor Insurance
Member of the UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 21 January 2015 11:31
To: Austin, Andrew
Cc: complaints@lloyds.com
Subject: RE: MT3574694
To Whom It May Concern:
I am writing due to the complaint I put in. I have forwarded emails to Broadsure Direct and spoken to Broadsure Direct who took the policy of insurance out policy no: MT3574694
I have been asking for information from KGM since 2013 and have heard nothing back.
When the policy was taken out there was some reason it did not show up on the MID database Broadsure Direct and KGM was aware of this.
Due to this fact I had my vehicles were sized a number of times I believe 8 or 9 times in all, where I had to pay the costs to get my vehicles out the compound each time. In the week when I was pulled by police it was not so
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bad as the insurance company was opened so when I showed the police my policy, they could call the insurance company.
The seizers happened mostly at the weekend mostly due to the insurance company being closed and the police could not talk to anyone even when I had my policy on me at all times to prove I did in fact have insurance.
I made many calls to the police, Broadsure Direct, KGM and the people who run the MID database, but the issue did not go away, and my vehicles still did not show up on the MID database.
There was also a time in Nov 2013 when my van was sized this was due to KGM telling the police I was not insured due to the police telling KGM that I had tools in my van. Which was a lie by the police as I did not have anything in my van. Kelly Tiller from the trade section was dealing with this and a few days later I got a letter from KGM saying they was going to cancel my policy. As you can understand I was very upset over this as I had done nothing wrong.
At this time lots of calls was both made to KMG and Broadsure to stop the cancelation of my insurance policy, I spoke to Kelly Tiller many times, but she believed the police and I had no say in the matter. The police were off duty so I could not speak to them, and Kelly Tiller was saying unless I could prove I did not

have any tools in my van then the insurance policy would be cancelled which was very unfair as I had done nothing wrong, I knew I never had any tools.
But I also asked Kelly Tiller did the police tell her what tools was meant to be in my van, to which she said no. KGM was not even aware I had mechanics trade on my policy so if my mechanics tools had been in my van at the time my insurance would still have been cancelled which to me what was the point in having insurance?
I then spoke to a wonderful operator at the police when I called told her what had gone on and was told by her to go to the police compound as when any vehicles are taken there, they have to do a full list of items that are in the vehicles as they are in fact legible if something goes missing. Over that weekend I sent emails to the compound and forwarded them to Broadsure as my insurance was due to be cancelled on the Monday. On Monday I got an email from Broadsure direct asking me to go to the compound as Kelly Tiller had no luck getting a reply from them also, and once there to call Kelly Tiller due to the time on the Monday I got the email it would have been too late to go the compound and get a call to Kelly Tiller as she would have

ended work for that day so I sent an email saying I would be going there early the next morning.
I went the next day and asked to speak to the manager of the compound who in fact looked up my van and said nothing was in there, there was not tools I called Kelly Tiller and the manager of the compound spoke to her and confirmed there was nothing in the van when it was taken there by police and that I had put thing in the van when I had taken it out of the compound.
At this point Kelly tiller believed me and said the policy would not be cancelled. But on my way back from the compound driving my phone ring and I stopped to pick it up and it was Broadsure direct saying my policy had in fact been cancelled I was very upset at this and told them what had happened, I was asked to hold on they was called KGM back and would call me right back. I waited till Broadsure direct called me back and confirmed my insurance policy had not been cancelled then drove home.
From this point I have been asking for all information and putting data protection acts in which have not been dealt with and I have heard nothing from KGM.
I have been back and forward to court due to no insurance and in fact 4 cases I did not get any summons so was in fact found guilty as I did not know it was even going to court.
I have had points put on my driving licence for no reason and had to go back and forward to court many times when this should not have been the case.
Then the case come up for the seizer when the police said I had tools in my van I went to court with all my documents but due to not having the information I had asked for from KGM many times about that case I was found guilty. I am very upset about the whole policy with KGM. I have put an appeal in, and this case will be going to crown court I have again asked for information and again heard nothing. These matters need to be addressed as I am suffering due to all of this.
Martin Jenkins at Broadsure Direct knows everything that has gone on as he was my main contact.

I also have all the emails the last one that I will enclose again, which I have heard nothing about and the 1st Subject access request under the Data Protection Act 1998 that I sent on the 26/11/2013. I did in fact send the Subject access request under the Data Protection Act 1998 about time times and asked Martin Jenkins to look into why I had heard nothing about more than once.
Once I get the appeal date for crown court, I will ask the court to summon the people at KGM to deal with this matter as they know I was insurance and did nothing wrong and the police lied. All I have asked for is

the data so there will be no need to summons people this way I can send the section 9 witness statements over to the crown and the other information and this case should be dropped against me.
It just seemed that KGM does not want to do anything and give me the information I need to prove in fact I was insurance and the police lied to KGM to in fact make it that I was not insurance.
There is a lot more I could say about the insurance I had with KGM, but this insurance policy was my worst nightmare. It has messed my clean driving licence up and in fact got to the point I could not drive so could not work.
Due to the fact, KGM could not send me the information over that was needed to prove I did have insurance.
If you need o can send over all the emails that has been sent back and forward to Broadsure who sent them to KGM.
I have lost a lot of money, and time due to this insurance policy I have had to pay for my vehicles to be taken out of the police compound around 8 to 9 times at a cost of 180.00 to 200.00 a time. All the loss of work due to having to take time to go to the police compound, and all the times I have had to go to court for no insurance when in fact I had insurance. And points put on my driving licence to the fact I could not drive, this has all been costs to myself.
My Mother Lorraine Cordell has also written many of the emails and is fine with dealing with this issue.
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Regards
Simon Cordell
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		07/02/2015		
	1 • **The Enfield Gov / Email's Issue:** 451. Josephine Ward Appeal against conviction for no insurance Regina v /	**08/02/2015**		

	Page Numbers: 1578 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 452. Lorraine Cordell _Fwd._ Appeal against conviction for no insurance Regina v / **Page Numbers:** 1579,1580 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

1
The Enfield Gov / Email's Issue:
451. Josephine Ward Appeal against conviction for no insurance Regina v
/ Page Numbers: 1578,
From: Josephine Ward [josie@michaelcarrollandco.com]
Sent: 08 February **2015** 19:02
To: Peter.Wood@canopius.com
andrew.austin@canopius.com
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

A. all recording equipment was working correctly
B. KGM produced two recordings at the request of Ms Lorraine Cordell
C. Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic
D. Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.
E. This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings.
F. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.
G. We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.

H. Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.

I. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.

J. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.

K. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March 2015.

L. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

2

The Enfield Gov / Email's Issue:

452. Lorraine Cordell _Fwd._ Appeal against conviction for no insurance Regina v

/ Page Numbers: 1579,1580,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 08 February **2015** 19:46

To: 'Wood, Peter'

Subject: FW: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Dear Peter

- We have had to have a meeting today with a solicitor re the appeal case for my son.
- The reason for this is due to something about chain of evidence and submitting the tapes as exhibits to the court I think that was why the CPS and judge said to us last time we were in court we would need a section 9 witness statement.
- please can you address the email from Josephine Ward from **MICHAEL CARROLL & CO** that has been sent to you I have forwarded it below.
- This court appeal is a lot harder than I had ever dreamed.

Regards

Lorraine

From: Josephine Ward

Mail To:josie@michaelcarrollandco.com

Sent: 08 February **2015** 19:02

To: Peter.Wood@canopius.com

andrew.austin@canopius.com

Cc: lorraine32@blueyonder.co.uk

Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

M. all recording equipment was working correctly

N. KGM produced two recordings at the request of Ms Lorraine Cordell

O. Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic

P. Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.

Q. This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings.

R. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.

S. We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email

1580,

T. so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.

U. Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.

V. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.

W. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.

X. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March 2015.

Y. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

	61 • **Additional Email Attachments & Emails / Issue:** 1. 61 Peter.Wood@canopius.com_02.09.2015_RE Appeal against conviction for no insurance Reg 09/02/2015 / **Page Numbers:** 510 511,512,513,514 **4** • **The Enfield Gov / Email's Issue: 02** Read acknowledgement / **Page Numbers:** 1581 Broadsure Insurance / KGM Policy / Lloyds Bank	**09/02/2015**	11:30:00	**X5** 510 511,512,513,514

	/ Canopius! Brixton Case / Met Police! **5** • **The Enfield Gov / Email's Issue:** 453. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v / **Page Numbers:** 1582,1583 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brixton Case / Met Police!			

61.
Additional Email Attachments & Emails / Issue:
1. 61
Peter.Wood@canopius.com_02.09.2015_RE Appeal against conviction for no insurance Reg 09/02/2015
/ **Page Numbers:** 510
511,512,513,514
--
510,
From: Wood, Peter <Peter.Wood@canopius.com>
Sent: 09 February 2015 11:30
To: Josephine Ward
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Attachments: Witness Statement 060215 S Cordell.docx
Dear Ms Ward,

- I have drafted a section 9 statement as requested.
- Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy - FYI.
Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward **mailto:** josie@michaelcarroHandco.com
Sent: 08 February 2015 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court

Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

A. all recording equipment was working correctly
B. KGM produced two recordings at the request of Ms Lorraine Cordell
C. Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic
D. Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.
E. This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separates

511,

F. recordings.
G. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.
H. We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.
I. Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.
J. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.
K. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.
L. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March 2015.
M. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

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Canopius Managing Agents Limited | registered number 01514453 | Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

512,

KGM MOTOR INSURANCE
Member of Canopius Group

Witness Statement

Statement of: **Peter Wood**

Occupation: **Operations Manager, Motor Underwriting Department**

This page consists of two pages and signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.

Signature: …… **Date: ……..**

I work for KGM Motor Insurance, an Insurance Company based in London. I am an Operations Manager working for UK Specialty, Canopius. KGM is a member of the Canopius Group in the UK Specialty Division. I am responsible for managing the timely and accurate processing of all client records supplied to us via our Broker network.

Josephine Ward of Michael Carroll & Co (with Simon & Lorraine Cordell's permission) contacted me on the 8/2/2015 requesting a statement in respect of relevant recorded calls supplied plus a Letter of Indemnity pertaining to Mr Simone Cordell's policy number MT3574694. I understand the statement request is connected to an appeal against conviction for no insurance, Regina v. Simon Paul Cordell to be heard on the 5th March 2015 at Kingston Upon Thames Crown Court.

I would confirm that –

- The policy was incepted on the 23/2/2013 allowing Mr Simon Cordell only to drive at Comprehensive cover.
- The vehicles covered at inception were –
  - Ford Zetec registration MA57LDY.
  - Ford Transit registration CX52JRZ.
  - Use allowed was Social Domestic & Pleasure & or Motor Trade purposes only.

Please see the policy screen shot below confirming this –

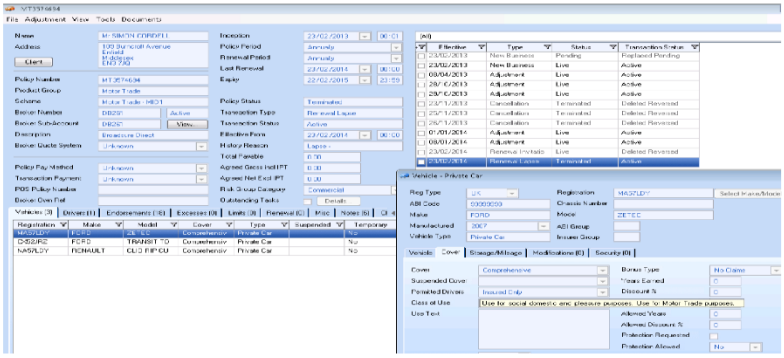
KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

513,

KGM
MOTOR INSURANCE
Member of Canopius Group



I have become involved in this matter following receipt of a Data Subject Access request and a complaint letter from Simon and Lorraine Cordell. During the course of my investigations to establish all the facts before responding to the letter of complaint it has been necessary for me to obtain and listen to various phone calls between the client and Underwriters, the Broker and Underwriters, Underwriters and the Police compound and the original call from the officer at the roadside and Underwriters.

I feel I have now reached a good understanding of the sequence of events and as a result have provided both a Letter of Indemnity and 2 relevant call recordings to Lorraine and Simon Cordell to support their appeal.

Josephine Ward has requested that in addition to this I provide a section 9 statement and confirm the following points –

- I have been able to search and locate, I believe, all of the relevant call recordings connected to this matter. I have located in total 8 call recordings but have provided the 2 relevant calls being the call from the officer at the roadside talking to Underwriters and the call from Underwriters to the Police compound. The fact that I have been able to search for and locate these calls proves to me that our call recording equipment was functioning correctly, certainly on the days in question, on the few occasions its not working the result is that you cannot locate any call recordings.
- I would confirm that the 2 calls I have provided to Simon and Lorraine are authentic and have come from KGM call recording systems. These 2 calls specifically are –
  - The call made to Underwriters by the Police officer on the 14/11/2013
  - The call made by Kelly Tiller to the Police compound on the 26/11/2013
- I would confirm that I was searching for and located these call recordings on the 23/1/2015.
- I would confirm that I e-mailed these call recordings across along with the Letter of Indemnity to Simon & Lorraine Cordell on the 30/1/2015.

Signature:…….. **Date:……**

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
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KGM
MOTOR INSURANCE
Member of Canopius Group

If I can be of any further assistance please do not hesitate to contact me.

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Signature: …….. Signature witnessed by:……..

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
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END

4
The Enfield Gov / Email's Issue: 02
Read acknowledgement
/ Page Numbers: 1581,

From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 09 February **2015** 11:27:38

- This is a delivery receipt for the mail that you sent on 06 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**Re:** Police Complaint".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

5
The Enfield Gov / Email's Issue:
453. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v
/ Page Numbers: 1582,1583,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 09 February **2015** 11:30
To: Josephine Ward
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Attachments: Witness Statement 060215 S Cordell.docx
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy – FYI.
Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward [**Mail To**:josie@michaelcarrollandco.com]
Sent: 08 February **2015** 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Mr Wood
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(a) all recording equipment was working correctly
(b) KGM produced two recordings at the request of Ms Lorraine Cordell
(c) Confirmation that the recording of S Cordell call from police 141113 Recording was provided by

KGM from their recorded calls and is authentic

(d) Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce

1583,

the recordings. This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over. We would require the name of the person who retrieved the recordings. the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence. I deal we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March **2015**. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised

to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

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	62 • **Additional Email Attachments & Emails / Issue:** 1. 62 lorraine32@blueyonder.co.uk_02.10.2015_RE Simon Cordell Information 10/02/2015 / **Page Numbers:** 515,516 517,518,519,520,521,522 523,524,525,526,527,528 529	**10/02/2015**	15:33:00	**X15** 515,516 517,518,519,520, 521,522,523,524, 525,526,527,528 529

	3 • **The Enfield Gov / Email's Issue:** 454. Lorraine Cordell _Re_ Simon Cordell_ (27) / **Page Numbers:** 1584 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **4** • **The Enfield Gov / Email's Issue:** 455. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (3) / **Page Numbers:** 1585,1586 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **5** • **The Enfield Gov / Email's Issue:** 456. GL-BRENTMCENQ_RE_ Simon Cordell / **Page Numbers:** 1587 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **6** • **The Enfield Gov / Email's Issue:** 457. Lorraine Cordell _Re_ Simon Cordell Information_ (2) / **Page Numbers:** 1588,1589 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **7** • **The Enfield Gov / Email's Issue:** 458. Lorraine Cordell _Re_ Simon Cordell 011401009802 / **Page Numbers:** 1590 Bromley Court – 011401009802 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **8** • **The Enfield Gov / Email's Issue:** 459. Lorraine Cordell _Re_ Simon Cordell _ (2) /			

	Page Numbers: 1591 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **9** • **The Enfield Gov / Email's Issue:** 460. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (1) / **Page Numbers:** 1592,1593 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **10** • **The Enfield Gov / Email's Issue:** 461. Lorraine Cordell _Re_ Simon Cordell 011401009802 / **Page Numbers:** 1594 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **11** • **The Enfield Gov / Email's Issue:** 462. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (3) / **Page Numbers:** 1595,1596,1597 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **12** • **The Enfield Gov / Email's Issue:** 463. Lorraine Cordell _Re_ Simon Cordell T**2013**0649 / **Page Numbers:** 1598 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Woolwich **13** • **The Enfield Gov / Email's Issue:** 464. Woolwich Crn, Enquiries _ RE_ Simon Cordell T**2013**0649 / **Page Numbers:** 1599 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Woolwich **14** • **The Enfield Gov / Email's Issue:**			

	465. Sandhu, Herminder _RE_ Simon Cordell T**2013**0649 / **Page Numbers:** 1600,1601 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Woolwich			
	63 • **Additional Email Attachments & Emails / Issue:** 1. 63 lorraine32@blueyonder.co.uk_02.10.2015_RE Simon Cordell 10/02/2015 / **Page Numbers:** 530,531,532,533,534 535,536	**10/02/2015**	13:06:00	**X7** 530,531,532,533, 534,535,536

62.
Additional Email Attachments & Emails / Issue:
1. 62
lorraine32@blueyonder.co.uk_02.10.2015_RE Simon Cordell Information
10/02/2015
/ **Page Numbers:** 515,516
517,518,519,520,521,522
523,524,525,526,527,528
529
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515,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 10 February 2015 15:33
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Information
Attachments: S Cordell 020215.pdf
Witness Statement 060215 S Cordell.docx
REGINA V. SIMON CORDELL APPEAL AGAINST CONVICTION
AT KINGSTON UPON THAMES CROWN COURT 080215.doc.
Witness Statement 060215 S Cordell.docx
Hi Martin

- Just giving you an update Simon has called to try and speak to you today to make a late payment on his insurance as he was a day late.
- could you please make sure someone calls us to make the payment?
- As for KGM they are now dealing and addressing the issues, but it took me to start cc my emails to them to Lloyds.
- He has been having it really hard due to all this insurance with KGM and the courts, and not being able to drive half the time this policy has been in place due to them keep revoking his driving licence, until the courts then sort it and put it back in place.

- They have again revoked his driving licence this is the 3 time.
- I have had to get a solicitor now to help with the cases of no insurance because I seem to be getting nowhere.
- And also, to deal with the appeal case for the **14/11/2013.**
- I do have the audio now from KGM that proves the police officer lied and some letters I will attach to this email just so you are updated.
- I can't send the audio due to most places will not accept that file type.
- So, I have included the transcript that the solicitor done
- Could you please also address doing your section 9 witness statement about the calls for the **14/11/2013** as the appeal case is due to be heard on the **05/03/2015.**
- Could you also please send over a copy of Simon no claims please?

Regards
Lorraine

From: Martin Jenkin [**mailto:**martinjenkin@broadsuredirect.com]
Sent: 07 January 2015 09:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Information
Good Morning Lorraine,

- Apologies for the lack of contact,
- I have been in and out of the office.
- Have you received any correspondence from KGM?
- we spoke to them prior to Christmas regarding the issues
- and they have been looking into the situation
- and as far as I am aware, they were going to respond directly.
- I look forward to hearing from you.

Regards
Martin Jenkin DDI 01843 598744
Broadsure direct
INSURANCE INTERMEDIARY
t: 01843 594477
f: 01843 594488
516,
Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 28 December 2014 23:59
To: martinjenkin@broadsuredirect.com
Subject: Re: Simon Cordell Information
Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?

- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards
Lorraine
This email has been checked for viruses by Avast antivirus software. www.avast.com
517,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

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www.kgminsurance.co.uk
www.canopius.com

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We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

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South Woodford
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Witness Statement

Statement of: **Peter Wood**

Occupation: **Operations Manager, Motor Underwriting Department**

This page consists of two pages and signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.

Signature: …… **Date: ……..**

I work for KGM Motor Insurance, an Insurance Company based in London. I am an Operations Manager working for UK Specialty, Canopius. KGM is a member of the Canopius Group in the UK Specialty Division. I am responsible for managing the timely and accurate processing of all client records supplied to us via our Broker network.

Josephine Ward of Michael Carroll & Co (with Simon & Lorraine Cordell's permission) contacted me on the 8/2/2015 requesting a statement in respect of relevant recorded calls supplied plus a Letter of Indemnity pertaining to Mr Simone Cordell's policy number MT3574694. I understand the statement request is connected to an appeal against conviction for no insurance, Regina v. Simon Paul Cordell to be heard on the 5th March 2015 at Kingston Upon Thames Crown Court.

I would confirm that –

- The policy was incepted on the 23/2/2013 allowing Mr Simon Cordell only to drive at Comprehensive cover.

- The vehicles covered at inception were –
  - Ford Zetec registration MA57LDY.
  - Ford Transit registration CX52JRZ.
  - Use allowed was Social Domestic & Pleasure & or Motor Trade purposes only.

Please see the policy screen shot below confirming this –

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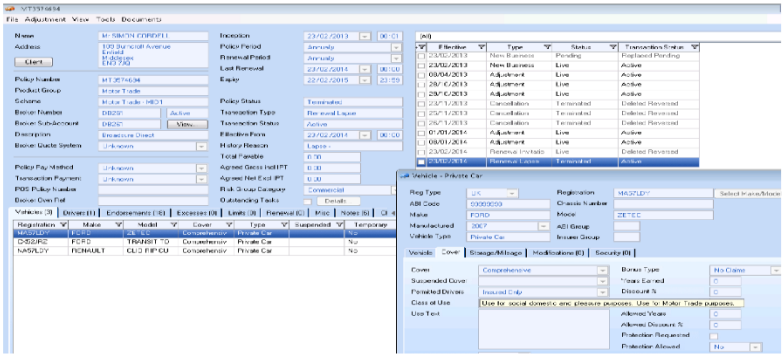

I have become involved in this matter following receipt of a Data Subject Access request and a complaint letter from Simon and Lorraine Cordell. During the course of my investigations to establish all the facts before responding to the letter of complaint it has been necessary for me to obtain and listen to various phone calls between the client and Underwriters, the Broker and Underwriters, Underwriters and the Police compound and the original call from the officer at the roadside and Underwriters.

I feel I have now reached a good understanding of the sequence of events and as a result have provided both a Letter of Indemnity and 2 relevant call recordings to Lorraine and Simon Cordell to support their appeal.

Josephine Ward has requested that in addition to this I provide a section 9 statement and confirm the following points –

- I have been able to search and locate, I believe, all of the relevant call recordings connected to this matter. I have located in total 8 call recordings but have provided the 2 relevant calls being the call from the officer at the roadside talking to Underwriters and the call from Underwriters to the Police compound. The fact that I have been able to search for and locate these calls proves to me that our call recording equipment was functioning correctly, certainly on the days in question, on the few occasions its not working the result is that you cannot locate any call recordings.
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  - The call made to Underwriters by the Police officer on the 14/11/2013
  - The call made by Kelly Tiller to the Police compound on the 26/11/2013
- I would confirm that I was searching for and located these call recordings on the 23/1/2015.
- I would confirm that I e-mailed these call recordings across along with the Letter of Indemnity to Simon & Lorraine Cordell on the 30/1/2015.

Signature:…….. **Date:……**

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If I can be of any further assistance please do not hesitate to contact me.

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Signature: …….. Signature witnessed by:……..

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522,

RE: Simon Cordell Information->REGINA V. SIMON CORDELL APPEAL AGAINST CONVICTION AT KINGSTON UPON THAMES CROWN COURT 080215.doc

REGINA V. SIMON CORDELL

APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26TH NOVEMBER 2014

PARTICULARS OF THE CHARGE - 14th November 2013 at Brixton Hill
Police approached and said enquiries re no insurance, SC explained problems insurance not showing up on the MOTOR INSURANCE DATABASE
Call made to SC insurance broker Broadshaw. Police not happy with this. He made phone calls to KGM stating that there were lots of tools in the vehicle.
PC Geoghan Metropolitan Police. Clarify limitation on use MT3574694.
S Cordell call from police 141113 Recording
Thank you for calling KGM introduction select correct dept from the
following:
Thank you for calling KGN accounts department to speak to an account handler please press 1
Female: Hello KGM
PC G: Hi there it is PC Geoghan from the Met Police I need to speak to someone about a policy of insurance a gentleman claims to have with you
Female: Okay if you hold the line, I will pass you through to our underwriting department
Carl KGM: Good afternoon Carl speaking how can I help
PC G: Hi there it's PC Geoghan from the Metropolitan Police I've got a gentleman stopped and he has produced a certificate of insurance from KGM, and I just wanted to clarify some of the limitation on the use.
Carl: Okay do you have a policy number
PC G: Yeah, I do it's MT3574694.
Carl: It's a Motor trade policy. Yeah, I might have to forward you to another Department
PC G: Yeah sure
Jessica: Hi you have been passed through to Jessica from KGM how I can help
PC G: I have a gentleman here who has been stopped with an insurance certificate issued by KGM. I've got a policy number and other details
Jessica: Okay I can see that from my screen
PC G: Basically, it says motor trade and SDWP and use motor trade purposes- Looking at vehicle it's got a load of tools in and they appear to be workmen doing sort of work odd jobs here and there. Is that something motor trade would cover?
Jessica: No, he just covered for road trade, road risk only and SDWP and would not cover for any other occupation
PC G: Okay right, right. He's claimed he bought the vehicle today or yesterday and he's not able to produce any proof that he has done that
523,
Jessica: Rights
PC G: Err, does he have to notify you of any vehicles
Jessica: When a client purchases a vehicle, they have 14 days to make us aware. If they didn't within 14 days, they don't make us aware then they're not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now, we will ask because he could just say he bought it yesterday or a week ago and we would still cover him.
PC G So it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something, he is covered for Jessica Certainly not
PC G: That's not something he is covered for
Jessica: No certainly not
PC G Can I just get your name obviously for my notes
Name: Jessica Kempton DOB 02.02.1992
Phone: 0208 530 1822
Underwriting Department

PC G Thanks very much for your help
22.11.2013 Emails:
vrescharlton@met.police.uk at 17.14 hrs - no reply
charltondocuments@met.police.uk - forwarded email of 22.11.2013. This email was sent on 24.11.2013 at 13.33 hrs
Email read on 24.11.2013 by
Rob.Guy@met.pnn.police.uk read the email on 24.11.2013 at 17.02 hrs
Emailed broker on 25.11.2013 at 10.06 hrs email
martinienkins@broadshawdirect.com - all emails sent to compound forwarded.
Spoke to PS complaint made on CAD6768/14NOV/13 Cost of recovering the van £190
Ref: 474782
Details of search of van: KGM recording. (FROM RECORDING 26_11_2013_11_53_Kelly Tiller
Kelly call to compound
Thank you for calling KGM introduction hold whilst we connect you to our underwriters
Charlton Car pound: Good afternoon James speaking
James KMG: Hello James is Kelly there please. Who's calling please?
Charlton Car pound - Car pound Metropolitan police service
James KMG: Yeah, one second please. Okay I will just put you through
Kelly Tiller - Hello Kelly speaking
Gareth: Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I'm dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle Kelly: Correct yeah
524,
Gareth: All I can do is I've looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there were any tools in the back normally that would be registered as tools in the rear of the vehicle
Kelly: Right okay because we had a call from the police
Gareth: Yeah
Kelly: He advised that there were tools in the vehicle
Gareth: Do you want to speak to him a moment
Kelly: Who Sorry
Gareth: Paul because I have got him in front of me
Kelly: Yeah, that's fine
SC Hello
Kelly: Hello
SC: You alright Kelly
Kelly: Okay what have they given you there
SC: They have not given me anything, but he did explain to you on the phone that threes' no tools on the vehicle on their CADs and in any case, they would write that down tools in the vehicle and so forth
Kelly: Right okay and has he gives you a printout of this.
SC: No, you will have to ask him yourself
Kelly: Right can you pass me back to him
Gareth: Hello Kelly
Kelly: Hello, right okay so if there was any kind of tools in the vehicle it would be stated on there
Gareth: Well yeah what happens on the roadside a police officer will issue a seizure notice and he will say do you want to take any property out of the vehicle, normally they take satnavs, wallets, money whatever
Kelly: He could have taken the tools out of the vehicle

Gareth: Well, I do not know I am not going to comment on that to be perfectly frank with you all I can do is comment on the paperwork that I see in front of me Right okay
Gareth: And there was nothing left in the vehicle
Kelly: At the time of when it come in but obviously Yeah
Kelly: He's had the opportunity to take items out of that vehicle
Gareth: But then it would have been mentioned that he had done that and there is nothing there saying that he had, and it would have also mentioned what was taken on the seizure notice yeah
Kelly: Is there any chance you can forward me a copy of this
Gareth: No, we are not allowed to under the Police Act and God knows what else. All I can confirm is what I have seen on the seizure notice
Kelly: Can you confirm that in an email to me please
Gareth: Right, what you do
Kelly: I have already emailed yourselves and
Right
You've replied to say you would not have anything like that on record and I just need you to pop me over an email to say that
525,
Gareth: If you go to Charlton car Charlton documents and I can reply from there because we have firewalls and God knows what else
Kelly: So, you don't use the vcse one of whatever it is called
Gareth: No if you do charltondocuments@met.police.uk. What I am going to do I am going to bring up a copy of this seizure notice just double check that I have done everything right for you
Kelly: Are you a police officer
Gareth: No, I work at the compound I am just one of the little plebs
Kelly: I have just forwarded you over a copy of the email and the reply that I got from the vres Charlton@met.pnn.police.co.uk
Gareth: What I will do I can only go on what we have got here and I'm just bringing it up now if you bear with me. I am looking at the copy of
Kelly: Is that from a **PC G**eoghan
Gareth: Bear with me at the end of the day it is just a signature
Kelly: Oh, alright okay
Gareth: All I can say is property left in the vehicle there is nothing in their Property removed from driver that is blank as well but obviously he did not remove anything else as that would have been registered
Kelly: Yeah
Gareth: He would have told the officer there's tools in there be careful as they're part of me trade
Kelly: Yeah
Gareth: Then that would have been registered they were within there. We take them out and put them into our property store for safe-keeping and then when he comes to collect them, they get given back then
Kelly: Right okay that fine it is just when we got a call from the officer when he has Mr Cordell at the roadside, he has advised us that he is carrying tools in his vehicle
Gareth: Well, I can't comment on that I can only go on the information on that seizure notice and there was nothing been entered that the gentleman removed anything or there was anything left. That's all I can say
Kelly: That's fine no worries so if you can just reply to my email there and then that will be great. Thanks for your help.
Email from Kelly Tiller to compound. Case Number: 011401009802
REQUEST FROM MAGISTRATES COURT VIA EMAIL
- smglondonmc@hmcts.gsi.gov.uk
Summons's reply sent in by email on 22nd May 2014 at 14.19 hours with not guilty plea attached

526,

Receipt from 23rd May 2014 GL-SWESTERNMCENQ [smglondonmc@hmcts.gsi.gov.uk]

Phone call from Simon's mother who confirmed receipt of the email. Convicted in absence on Application to re-open case email sent on **11th September 2014** Email acknowledged from the court to

527,

RE: Simon Cordell Information->Witness Statement 060215 S Cordell_001.docx

KGM
MOTOR INSURANCE
Member of Canopius Group

Witness Statement

Statement of: **Peter Wood**

Occupation: **Operations Manager, Motor Underwriting Department**

This page consists of two pages and signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.

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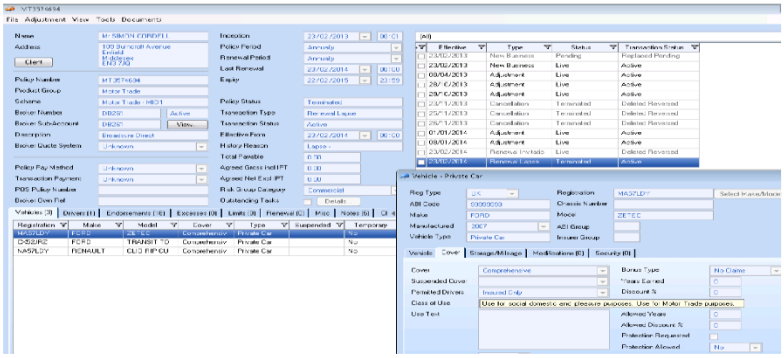

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Signature: …….. Signature witnessed by:……

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3

The Enfield Gov / Email's Issue:

454. Lorraine Cordell _Re_ Simon Cordell_ (27)

/ Page Numbers: 1584,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 10 February **2015** 13:06
To: 'GLBrentMCenq@hmcts.gsi.gov.uk'
Cc: London.MagistratesCentralWest@cps.gsi.gov.uk
London.MagistratesSouth@cps.gsi.gov.uk
london.MagistratesNorthEast@cps.gsi.gov.uk
glbromleymcenq@hmcts.gsi.gov.uk'
Subject: RE: Simon Cordell
Attachments: S Cordell 020215.pdf
Found Guilty again 2601**2015**.pdf
S Cordell Cert.GE_ **20132014**.pdf
image**2014**05**2018**4559.pdf

To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards
Simon Cordell

DOB: 26/01/1981

4
The Enfield Gov / Email's Issue:
455. GL-BROMLEYMCENQ_RE_ Simon Cordell_ (3)
/ Page Numbers: 1585,1586,
From: GLBROMLEYMCENQ
[glbromleymcenq@hmcts.gsi.gov.uk]
Sent: 10 February **2015** 13:09
To: Lorraine Cordell
Subject: RE: Simon Cordell

- This is an automatically generated message acknowledging your recent E Mail to the Customer Service Team. Please note a full reply will only be sent if appropriate.
- Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.

CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley and Greenwich
Magistrates Courts) as follows:
Telephone: 020 8437 3500 or 020 8437 3585
Gold fax: 0870 324 0223
E Mail:
GL-BromleyMCSummons@hmcts.gsi.gov.uk
(for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk
(for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk
(for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk
(for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk
(for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk
(for Civil Proceeding enquiries)
Thank you,
Customer Service Team
This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning
1586,

service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

5
The Enfield Gov / Email's Issue:
456. GL-BRENTMCENQ_RE_ Simon Cordell
/ Page Numbers: 1587,
From: GL-BRENTMCENQ [gl-brentmcenq@hmcts.gsi.gov.uk]
Sent: 10 February **2015** 13:10
To: Lorraine Cordell
Subject: RE: Simon Cordell

- Thank you for e-mailing the North West and West London Magistrates' Courts Administration Centre.
- Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your co-operation. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

6
The Enfield Gov / Email's Issue:
457. Lorraine Cordell _Re_ Simon Cordell Information_ (2)
/ Page Numbers: 1588,1589,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 15:33
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Information
Attachments: S Cordell 020215.pdf
Witness Statement 060215 S Cordell.docx
REGINA V. SIMON CORDELL APPEAL AGAINST CONVICTION AT KINGSTON UPON THAMES CROWN COURT 080215.doc
Witness Statement 060215 S Cordell.docx
Hi Martin

- Just giving you an update Simon has called to try and speak to you today to make a late payment on his insurance as he was a day late.
- could you please make sure someone calls us to make the payment?

- As for KGM they are now dealing and addressing the issues, but it took me to start cc my emails to them to Lloyds.
- He has been having it really hard due to all this insurance with KGM and the courts, and not being able to drive half the time this policy has been in place due to them keep revoking his driving licence, until the courts then sort it and put it back in place.
- They have again revoked his driving licence this is the 3 time.
- I have had to get a solicitor now to help with the cases of no insurance because I seem to be getting nowhere.
- And also, to deal with the appeal case for the **14/11/2013.**
- I do have the audio now from KGM that proves the police officer lied and some letters I will attach to this email just so you are updated.
- I can't send the audio due to most places will not accept that file type.
- So, I have included the transcript that the solicitor done
- Could you please also address doing your section 9 witness statement about the calls for the **14/11/2013** as the appeal case is due to be heard on the **05/03/2015.**
- Could you also please send over a copy of Simon no claims please?

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 07 January **2015** 09:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Information
Good Morning Lorraine,

- Apologies for the lack of contact,
- I have been in and out of the office.
- Have you received any correspondence from KGM?
- we spoke to them prior to Christmas regarding the issues
- and they have been looking into the situation
- and as far as I am aware, they were going to respond directly.
- I look forward to hearing from you.

Regards
Martin Jenkin DDI 01843 598744
cid: image001.png@01CC9FAC.
1589,
t: 01843 594477 f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488.
This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 28 December **2014** 23:59 **To:** martinjenkin@broadsuredirect.com
Subject: Re: Simon Cordell Information

Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?
- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards
Lorraine

7
The Enfield Gov / Email's Issue:
458. Lorraine Cordell _Re_ Simon Cordell 011401009802
/ Page Numbers: 1590,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 15:56
To: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: Re: Simon Cordell 011401009802
To whom it may concern:

- I am writing this email due to a case that took place on the **26/11/2014**
- where I was found guilty of no insurance,
- **case ref**: 011401009802.
- This case was appealed on the date I was found guilty and is due to be heard on the **05/03/2015** at Kingston Upon Thames Crown Court.
- I am requesting a copy of the transcript for the trail hearing from Wimbledon Magistrates' Court to aid my appeal at the crown court.
- If there is a fee for this could you, please reply and let me know the cost.
- I am sorry for the delay in asking for this but would need it before the case of my appeal on the **05/03/2015.**

Regards
Simon Cordell

8
The Enfield Gov / Email's Issue:
459. Lorraine Cordell _Re_ Simon Cordell _ (2)
/ Page Numbers: 1591,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 16:31
To: 'dva.customerservices@doeni.gov.uk'
Subject: Re: Simon Cordell
To Whom It May Concern:
Ref: CORDE801261SP8LV

- I am writing this email due many problems I have been having been having with my driving licence.
- I have made many phone calls asking for full information to try and clear this mess up and I am not really getting any joy.
- My driving licence has been revoked 3 times due to mistakes at court no insurance.
- The issue is with no insurance the time scale of this would cover the years **2013** to date.
- I do need this information as soon as possible to any cases that are on my licence, and also that have been removed from my licence by the court within this time scale.
- I am addressing these issues but there are cases I am not aware of which DVLA does hold.

- This is why I need this information so I can contact the courts that need to be contacted.
- If there is a fee for this service, please let me know by return email.
- I do not have time to post letters and then have to wait which I am being told on the phone; this is having a huge effect on my life which maybe you can understand.
- Please could this be addressed as a matter of urgency?

Regards
Simon Paul Cordell **DOB:** 26/01/1981

9
The Enfield Gov / Email's Issue:
460. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (1)
/ Page Numbers: 1592,1593,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 10 February **2015** 16:38
To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
Pete Wood

From: Wood, Peter <Peter.Wood@canopius.com>
Date: 9 February **2015** 11:29:00 GMT
To: Josephine Ward <josie@michaelcarrollandco.com>
Cc: Austin,
Andrew <Andrew.Austin@canopius.com>,lorraine32@blueyonder.co.uk
<lorraine32@blueyonder.co.uk>
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston
Upon Thames Crown Court
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy – FYI.
Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward [**Mail To**:josie@michaelcarrollandco.com]
Sent: 08 February **2015** 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on 5th March **2015**
- at 10am.

1593,
"Forward Info"

10
The Enfield Gov / Email's Issue:
461. Lorraine Cordell _Re_ Simon Cordell 011401009802
/ Page Numbers: 1594,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 16:40
To: 'swglondonmc@hmcts.gsi.gov.uk'
Subject: RE: Re: Simon Cordell 011401009802
To whom it may concern:

- I am writing this email due to a case that took place on the **26/11/2014**
- where I was found guilty of no insurance,
- **case ref**: 011401009802.
- This case was appealed on the date I was found guilty and is due to be heard on the **05/03/2015** at Kingston Upon Thames Crown Court.
- I am requesting a copy of the transcript for the trail hearing from Wimbledon Magistrates' Court to aid my appeal at the crown court.
- If there is a fee for this could you, please reply and let me know the cost.
- I am sorry for the delay in asking for this but would need it before the case of my appeal on the **05/03/2015.**

Regards
Simon Cordell

11
The Enfield Gov / Email's Issue:
462. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (3)
/ Page Numbers: 1595,1596,1597,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 18:07
To: 'Wood, Peter'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 10 February **2015** 16:38
To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at
Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
Pete Wood

From: Wood, Peter <Peter.Wood@canopius.com>
Date: 9 February **2015** 11:29:00 GMT
To: Josephine Ward <josie@michaelcarrollandco.com>
Cc: Austin,
Andrew <Andrew.Austin@canopius.com>,lorraine32@blueyonder.co.uk
<lorraine32@blueyonder.co.uk>
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy – FYI.
Regards
Peter Wood
UK Specialty Operations Manager
1596,1597,
"Forward Info"

12
The Enfield Gov / Email's Issue:
463. Lorraine Cordell _Re_ Simon Cordell T**2013**0649
/ Page Numbers: 1598,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 16:08
To: 'enquiries@woolwich.crowncourt.gsi.gov.uk'
Subject: Re: Simon Cordell T**2013**0649
To whom it may concern:

- I am writing this email re case number T**2013**0649 Simon Paul Cordell

- **DOB:**
- I would like to get full transcripts of the whole case,
- could you please tell me how to address this in order to get this?
- and if there would need to be a fee paid how much this would cost.
- Could you please get back to me regards this via email to this email address?

Regards
Simon Cordell

13
The Enfield Gov / Email's Issue:
464. Woolwich Crn, Enquiries _ RE_ Simon Cordell T**2013**0649
/ Page Numbers: 1599,
From: Woolwich Crn, Enquiries
enquiries@woolwich.crowncourt.gsi.gov.uk
Sent: 10 February **2015** 16:08
To: Lorraine Cordell
Subject: RE: Simon Cordell T**2013**0649
Thank you for emailing Woolwich Crown Court.

- You have directed your email to the Enquiries mailbox, and we aim to deal with your enquiry and respond substantively within the next 5 working days.
- Please treat this as a "read receipt" and refrain from sending this enquiry into the court by Gold fax and hard copy this causes duplication of work for our admin team.

If your enquiry is urgent and is in relation to tomorrow's listing, please telephone on 020 8312 5572 This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

14
The Enfield Gov / Email's Issue:
465. Sandhu, Herminder _RE_ Simon Cordell T**2013**0649
/ Page Numbers: 1600,1601,
From: Sandhu, Herminder
herminder.sandhu@hmcts.gsi.gov.uk
on behalf of Woolwich Crn,
Enquiries enquiries@woolwich.crowncourt.gsi.gov.uk
Sent: 10 February **2015** 16:44
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell T**2013**0649
Dear Mr Cordell

- Please could you provide us with further information as to why a full transcript is required.

- This application is then referred to the Judge to seek permission for any information to be disclosed.
- The transcribers we use are Merrill Legal Solutions
- (**Tel:** 0207 404 1400).
- They will be able to help you with the cost which will have to be paid direct to them, but they will require the Judges permission before any transcript is given.

Kind Regards

Herminder Sandhu
Woolwich Crown Court
2 Belmarsh Road
London
SE28 OEY
DX 117650
Woolwich 7
Tel: 0208 312 7000
enquiries@woolwich.crowncourt.gsi.gov.uk

I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 16:08
To: Woolwich Crn, Enquiries
Subject: Re: Simon Cordell T**2013**0649

To whom it may concern:

- I am writing this email re case number T**2013**0649 Simon Paul Cordell
- **DOB:**
- I would like to get full transcripts of the whole case,
- could you please tell me how to address this in order to get this?
- and if there would need to be a fee paid how much this would cost.
- Could you please get back to me regards this via email to this email address?

Regards

Simon Cordell

1601,

This email was scanned by the Government Secure Intranet antivirus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

63.

Additional Email Attachments & Emails / Issue:

1. 63
lorraine32@blueyonder.co.uk_02.10.2015_RE Simon Cordell
10/02/2015
/ **Page Numbers:** 530,531,532,533,534
535,536
--

530,

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 10 February 2015 13:06
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk'
Cc: London.magistratescentralwest@cps.gsi.gov.uk
London.magistratessouth@cps.gsi.gov.uk
london.magistratesnortheast@cps.gsi.gov.uk
gl-bromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
Attachments: S Cordell 020215.pdf
Found Guilty again 26-01-2015.pdf
S Cordell Cert._ GE_ 2013-2014.pdf.
image2014-05-20-184559.pdf

To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a

waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.

- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards
Simon Cordell
DOB: 26/01/1981
531,
Blank Page!
532,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
533,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
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End of Picture!
534,

Willesden Magistrates' Court
Code 2571
Correspondence Address: 448 High Road, London NW10 2DZ
Opening Hours: Monday to Friday 9.00am to 4.30pm
Telephone: 020 8955 0555 Fax: 0870 324 0240

Mr Simon Paul CORDELL
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Case number: **011403134612**
Born: 26 January 1981
Driver number: CORDE801261SP8LV

Notice of endorsement of driving record

Order
The court has ordered that your driving record be endorsed with the penalty points stated below.

Further Information
For more information about disqualification or endorsement see:

www.gov.uk/penalty-points-endorsements

Date: 26 January 2015

J.Vantyghem
Justices' Clerk

Offences and orders

011403134612/2
DVLA Code: RO42
01/01/2014 Original offence re-heard

Driving record endorsed with 6 points.

End of Picture!
535,

KGM
MOTOR INSURANCE
Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority. FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!
536,

Warning: this certificate has been prepared using a laser printer and is not valid if altered in any way

Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:
   - **(a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance**
   - **(b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);**
   - **(c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;**
   - **(d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or**
   - **(e) a vehicle hired/leased to you on a short term agreement of less than 12 months**
   - **(f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:**
     - **i) your property; or**
     - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
     - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder — **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law — **19th May 2014**

4) Date of Expiry of Insurance: Noon — **19th May 2015**

5) Persons or classes of persons entitled to drive

MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. Use for Motor Trade purposes by: **MR SIMON CORDELL**

2. Use for Social Domestic and Pleasure purposes by: **MR SIMON CORDELL**

The policy does not cover:

1. **Use for hire or reward**
2. **Use for the conveyance of passengers for hire or reward**
3. **Use for racing, pacemaking, speed testing, rallies, reliability trials or competition**
4. **Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:**
   - **i) your property; or**
   - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
   - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Roach

Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes I) For full details of your Policy cover, please refer to the Policy document.
II) You need to make any alterations to the details or cover please contact your insurance broker immediately
III) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!

	Emma.O'Sullivan@cps.gsi.gov.uk_02.11.2015_FW Simon Cordell 11/02/2015 / **Page Numbers:** 537,538,539,540 541,542,543,544 **1** • **My 1st Asbo Response Bundle/ pub Book Issue: 1!** STATEMENT OF PETER WOOD KGM INSURANCE/ **Page Numbers:** 202,203,204 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 466. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (2) / **Page Numbers:** 1602,1603,1604,1605 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 467. DVA - Customer Services _ RE_ Simon Cordell / **Page Numbers:** 1606 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **4** • **The Enfield Gov / Email's Issue:** 468. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (3) / **Page Numbers:** 1607,1608,1609,1610 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **5** • **The Enfield Gov / Email's Issue:** 469. JOSEPHINE WARD Appeal against conviction at Kingston Upon Thames Crown Court / **Page Numbers:** 1611 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

	6 • **The Enfield Gov / Email's Issue:** 470. London VRR and complaints _ Your correspondence with the Crown Prosecution Service / **Page Numbers:** 1612 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! London VRR and Complaints - Crown Prosecution Service, London 5th Floor Rose Court 2 Southwark Bridge **7** • **The Enfield Gov / Email's Issue:** 471. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (2) / **Page Numbers:** 1613,1614,1615,1616 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **8** • **The Enfield Gov / Email's Issue:** 472. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (2) / **Page Numbers:** 1617,1618 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **9** • **The Enfield Gov / Email's Issue:** 473. JOSEPHINE Ward _Re_ Appeal against conviction at Kingston Upon Thames Crown Court / **Page Numbers:** 1619,1620 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **10** • **The Enfield Gov / Email's Issue:** 474. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (1) / **Page Numbers:** 1621,1622,1623 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **11** • **The Enfield Gov / Email's Issue:**			

	475. O'Sullivan Emma _Fwd._ Simon Cordell / **Page Numbers:** 1624,1625,1626 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! London VRR and Complaints - Crown Prosecution Service, London 5th Floor Rose Court 2 Southwark Bridge **12** • **The Enfield Gov / Email's Issue:** 476. JOSEPHINE Ward _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (1) / **Page Numbers:** 1627,1628,1629,1630 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **13** • **The Enfield Gov / Email's Issue:** 477. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court / **Page Numbers:** 1631,1632,1633 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **14** • **The Enfield Gov / Email's Issue:** 478. London VRR and complaints Your correspondence with the Crown Prosecution Service_ (1) / **Page Numbers:** 1634 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! London VRR and Complaints - Crown Prosecution Service, London 5th Floor Rose Court 2 Southwark Bridge			
	65 • **Additional Email Attachments & Emails / Issue:** 1. 65 London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Thank you for your email 11/02/2015 / **Page Numbers:** 545	**11/02/2015**	12:01:00	**X1** 545
		11/02/2015	16:36:00	**X2**

	66 • **Additional Email Attachments & Emails / Issue:** 1. 66 London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Your correspondence with the Crown Prosecution Ser 11/02/2015 / **Page Numbers:** 546,547			546,547
	67 • **Additional Email Attachments & Emails / Issue:** 1. 67 London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Your correspondence with the Crown Prosecution Ser_001 11/02/2015 / **Page Numbers:** 548,549	**11/02/2015**	11:35:00	**X2** 548,549
	68 • **Additional Email Attachments & Emails / Issue:** 1. 68 Peter.Wood@canopius.com_02.11.2015_RE Appeal against conviction for no insurance Reg 11/02/2015 / **Page Numbers:** 550,551,552 553,554,555	**11/02/2015**	11:40:00	**X6** 550,551,552 553,554,555
	69 • **Additional Email Attachments & Emails / Issue:** 1. 69 lorraine32@blueyonder.co.uk_02.11.2015_RE Appeal against conviction at Kingston Upon Tha_001 11/02/2015 / **Page Numbers:** 556,557,558 559,560,561	**11/02/2015**	14:39:00	**X6** 556,557,558 559,560,561

64.
Additional Email Attachments & Emails / Issue:
1. 64
Emma.O'Sullivan@cps.gsi.gov.uk_02.11.2015_FW Simon Cordell
11/02/2015
/ **Page Numbers:** 537,538,539,540

541,542,543,544
--
537,
From: O'Sullivan Emma <Emma.O'Sullivan@cps.gsi.gov.uk>
Sent: 11 February 2015 15:24
To: CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk
Southcju (CO16Mailbox-.SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionCJU@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell
Attachments: S Cordell 020215.pdf
Found Guilty again 26-01-2015.pdf
S Cordell Cert._GE_2013-2014.pdf.
image2014-05-20-184559.pdf
Dear All,

- Please could you kindly assist Lorraine Cordell on behalf of her son Simon Cordell.
- They believe that a number of summonses have been issued against Simon for the offence of no insurance since **2013** due to an error made by the insurance company as per the attached letter.
- Unfortunately, due to Simon not always receiving the summons/adjournment notice they are unsure how many cases have been issued against him and are trying to get them all reopened and listed before court to be heard together in light of the above.
- Please would you be able to check your database and confirm to the email address below the number of cases with reference number, court, and conviction date.
- I have also spoken to her on the phone and informed Lorraine that she will need to contact the court directly to make application to reopen/stat decs, which she can only do so once the information has been obtained.
- The only matter the cps are currently aware of is for the **case ref J63181495** which is listed for appeal at Kingston Crown Court **05/03/15.**
- If you are unable to advise her on summons that have been issued on her son, please could you kindly advise her where she could obtain the information.

Kind Regards,
Emma O'Sullivan
London Traffic Unit Admin Line Manager 02033571604 ’
Rose Court,
4th Floor
2 Southwark Bridge, London,
SE1 9HS,
DX 154263 Southwark 12.

From: London traffic team
Sent: 10 February 2015 14:41
To: O'Sullivan Emma
Subject: FW: Simon Cordell
From: London magistrates central west
Sent: 10 February 2015 13:25
To: London traffic team
Subject: FW: Simon Cordell

538,
FYI

From: Lorraine Cordell **mailto:** lorraine32@bluevonder.co.uk
Sent: 10 February 2015 13:06
To: GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: London magistrates central west
London magistrates south
London magistrate's northeast
gl-bromlevmcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell

To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards
Simon Cordell

DOB: 26/01/1981

539,

This email has been scanned by the Symantec Email Security cloud service. For more information, please visit http://www.symanteccloud.com
**********+
This e-mail is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply e-mail and delete this message and any attachments without retaining a copy.
Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

540,

Documents!

541,

Documents!

542,

Documents!

543,

Documents!

544,

Documents!

END

1

My 1st Asbo Response Bundle/ pub Book Issue: 1!

STATEMENT OF PETER WOOD KGM INSURANCE/

Page Numbers: 202,203,204

Witness Statement of: Peter Wood

- Occupation: Operations Manager, Motor Underwriting Department
- This page consists of two pages and signed by me.
- It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.
- Date:
- I work for KGM Motor Insurance, an Insurance Company based in London.
- I am an Operations Manager working for UK Specialty, Canopius. KGM is a member of the Canopius Group in the UK Specialty Division.
- I am responsible for managing the timely and accurate processing of all client records supplied to us via our Broker network.
- Josephine Ward of Michael Carroll & Co (with Simon & Lorraine Cordell's permission) contacted me on the **8/2/2015** requesting a statement in respect of relevant recorded calls supplied plus a Letter of indemnity pertaining to Mr Simone Cordell's policy number MT3574694.
- I understand the statement request is connected to an appeal against conviction for no insurance, Regina v. Simon Paul Cordell to be heard on the 5th of March **2015** at Kingston Upon Thames Crown Court.
- I would confirm that -

1. The policy was incepted on the 23/2/**2013** allowing Mr Simon Cordell only to drive at Comprehensive cover
2. The vehicles covered at inception were -
3. Ford Zetec registration MA57LDY.
4. Ford Transit registration CX52JRZ.
5. Use allowed was Social Domestic & Pleasure & or Motor Trade purposes only.

KGM Motor Insurance KGM House 14 Eastwood Close South Woodford London E18 1RZ UK
T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412
Claims F +44 (0)20 8530 7037
Claims www.kgminsurance.co.uk
www.canopius.com
Registered in England and Wales No 01514453 Registered Office Gallery 9 One Lime Street London EC3M 7HA KGM Motor Insurance is a brand name tor business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

203,

KGM

- I have become involved in this matter following receipt of a Data Subject Access request and a complaint letter from Simon and Lorraine Cordell.
- During the course of my investigations to establish all the facts before responding to the letter of complaint it has been necessary for me to obtain and listen to various phone calls between the client and Underwriters, the Broker and Underwriters, Underwriters and the Police compound and the original call from the officer at the roadside and Underwriters.
- I feel I have now reached a good understanding of the sequence of events and as a result have provided both a Letter of Indemnity and 2 relevant call recordings to Lorraine and Simon Cordell to support their appeal.
- Josephine Ward has requested that in addition to this I provide a section 9 statement and confirm the following points -
  1. I have been able to search and locate, I believe, all of the relevant call recordings connected to this matter.
  2. I have located in total 8 call recordings but have provided the 2 relevant calls being the call from the officer at the roadside talking to Underwriters and the call from Underwriters to the Police compound.
  3. The fact that I have been able to search for and locate these calls proves to me that our call recording equipment was functioning correctly, certainly on the days in question, on the few occasions it's not working the result is that you cannot locate any call recordings.
  4. I would confirm that the 2 calls I have provided to Simon and Lorraine are authentic and have come from KGM call recording systems.
- **These 2 calls specifically are -**
  5. The call made to Underwriters by the Police officer on the **14/11/2013**
  6. The call made by Kelly Tiller to the Police compound on the **26/11/2013**
  7. I would confirm that I was searching for and located these call recordings on the **23/1/2015**
  8. I would confirm that I e-mailed these call recordings across along with the Letter of Indemnity to Simon & Lorraine Cordell on the **30/1/2015.**

Signature:

- If I can be of any further assistance, please do not hesitate to contact me.
- These notes/documents were created or received by a person in the course of trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the information contained in the

notes/documents was supplied by a person (whether or not the maker of the statement) who had, or may reasonably be supposed to have had, personal knowledge of the matters dealt with and where the information contained in the notes/documents was supplied directly or indirectly each person through whom it was supplied received it in the course of a trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the person who made the statement cannot reasonably be expected (having regard to the time which has elapsed since he made the statement and to all the circumstances) to have any recollection of the matters dealt with in the statement.

Signature:

Signature witnessed by:

KGM Motor Insurance KGM House 14 Eastwood Close South Woodford London E18 1RZ UK
T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412
Claims F +44 (0)20 8530 7037
Claims www.kgminsurance.co.uk
www.canopius.com

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data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordell's fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager
www.canopius.com
T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412
Claims
F +44(0)20 8530 7037
Claims
KGM Motor Insurance
KGM House 14 Eastwood Close South Woodford London E18 1RZ UK
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2

The Enfield Gov / Email's Issue:

466. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (2)
/ Page Numbers: 1602,1603,1604,1605,
From: Wood, Peter []
Sent: 11 February **2015** 09:10
To: Lorraine Cordell
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Thanks Lorraine

- I can't wait, flying tomorrow and 3 weeks in Oz, Perth, outback and Sydney, family time should be great.
- OK, I will sign the statement off this morning and e-mail and post it, I really hope it's enough to get the matter quashed, good luck and no doubt we will communicate when I get back.

Regards
Peter Wood
UK Specialty Operations Manager | UK Specialty Division of Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 18:07
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at
Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 10 February **2015** 16:38
To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at
Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks

Pete Wood
From: Wood, Peter <Peter.Wood@canopius.com>
1603,1604,1605,
"Forward Info"

3
The Enfield Gov / Email's Issue:
467. DVA - Customer Services _ RE_ Simon Cordell
/ Page Numbers: 1606,
From: DVA Customer
Services DVA.CustomerServices@doeni.gov.uk
Sent: 11 February **2015** 09:41
To: Lorraine Cordell
Subject: RE: Simon Cordell
Dear Sir,

- Thank you for your email received 11 February.
- Unfortunately, you have contacted the DVA in Northern Ireland and we are unable to address the issue of your email.
- You should contact DVLA Swansea, and it is they who deal with driver licensing issues in the GB mainland.
- You can contact them via the below link:
- https://www.gov.uk/contact-the-dvla
- I hope you find this of help.

Kind regards
Linda O'Kane
DVA Customer Services

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 16:31
To: DVA Customer
Services
Subject: Re: Simon Cordell
To Whom It May Concern:
Ref: CORDE801261SP8LV

- I am writing this email due many problems I have been having been having with my driving licence.
- I have made many phone calls asking for full information to try and clear this mess up and I am not really getting any joy.
- My driving licence has been revoked 3 times due to mistakes at court no insurance.
- The issue is with no insurance the time scale of this would cover the years **2013** to date.
- I do need this information as soon as possible to any cases that are on my licence, and also that have been removed from my licence by the court within this time scale.
- I am addressing these issues but there are cases I am not aware of which DVLA does hold.
- This is why I need this information so I can contact the courts that need to be contacted.
- If there is a fee for this service, please let me know by return email.
- I do not have time to post letters and then have to wait which I am being told on the phone; this is having a huge effect on my life which maybe you can understand.
- Please could this be addressed as a matter of urgency?

Regards

Simon Paul Cordell
DOB:

4
The Enfield Gov / Email's Issue:
468. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (3)
/ Page Numbers: 1607,1608,1609,1610,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 11 February **2015** 11:40
To: Lorraine Cordell; Josephine Ward (josie@michaelcarrollandco.com)
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Attachments: S Cordell statement.pdf
Hello,

- Please find attached signed statement as requested.
- The original is in the post to the Burncroft Ave address.
- If you need anything else please ask Andy in my absence.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 18:07
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 10 February **2015** 16:38
To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
1608,1609,1610,

5
The Enfield Gov / Email's Issue:
469. JOSEPHINE WARD Appeal against conviction at Kingston Upon Thames Crown Court
/ Page Numbers: 1611,
From: JOSEPHINE WARD [josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine
APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
- I need to draft a section 9 statement for you also so that you can exhibit them.
- I will also need to obtain a copy of the Legal Adviser's notes re what was recorded as part of PC Geoghan's evidence.
- I need to obtain copies of the officer's pocketbook also.
- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and received etc.
- I await hearing from you.

Regards
Josephine

6
The Enfield Gov / Email's Issue:
470. London VRR and complaints _ Your correspondence with the Crown Prosecution Service
/ Page Numbers: 1612,
From: London VRR and complaints [LondonVRRandcomplaints@cps.gsi.gov.uk]
Sent: 11 February **2015** 11:35
To: 'lorraine32@blueyonder.co.uk'
Subject: Your correspondence with the Crown Prosecution Service
Attachments: Letter to Mrs Lorraine Cordell.pdf
Dear Ms Cordell,

- Please see the attached in regard to your recent correspondence with the Crown Prosecution Service.

Kind regards,
T. Pates
London VRR and Complaints
Crown Prosecution Service, London
5th Floor
Rose Court
2 Southwark Bridge

London
SE1 9HS
Tel: 0203 357 0000
Email: LondonVRRandComplaints@cps.gsi.gov.uk
Web: www.cps.gov.uk/London
**********+

This email is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply email and delete this message and any attachments without retaining a copy. Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

7
The Enfield Gov / Email's Issue:
471. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (2)
/ Page Numbers: 1613,1614,1615,1616,
Sent: 11 February **2015** 12:45
To: 'Wood, Peter'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hi Peter

- Thank you so much for all your help, and I hope you have a wonderful holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 11 February **2015** 11:40
To: Lorraine Cordell; Josephine Ward (josie@michaelcarrollandco.com)
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hello,

- Please find attached signed statement as requested.
- The original is in the post to the Burncroft Ave address.
- If you need anything else please ask Andy in my absence.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 18:07
To: Wood, Peter

Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards

Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]

Sent: 10

1614,1615,1616,

8

The Enfield Gov / Email's Issue:

472. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (2)

/ Page Numbers: 1617,1618,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 11 February **2015** 13:24

To: 'JOSEPHINE WARD'

Subject: RE: Appeal against conviction at Kingston Upon Thames Crown Court

Hi Josey

1. APPEAL AGAINST CONVICTION NO INSURANCE

- I think the 17th will be fine just give me a time. Not sure what you mean below about the CD should I burn a copy off and bring them with me to the office or do they need to be burned off at the office.
- I can access emails that are being sent to me from the office if I make sure I close outlook on my computer,
- but would have no access to the emails that are already in outlook as these have been directly downloaded to outlook from the virgin media server and I have that setup to del once they have been downloaded.
- Is it you who needs to ask for the Legal Adviser's notes re what was recorded as part of PC Geoghan's?
- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- On the 2nd part as I have already taken my emails to outlook, they are not on a server so the only way to access them is from my computer.

Regards

Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]

Sent: 11 February **2015** 11:54

To: Lorraine Cordell

Subject: Appeal against conviction at Kingston Upon Thames Crown Court

Lorraine

APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
- I need to draft a section 9 statement for you also so that you can exhibit them.
- I will also need to obtain a copy of the Legal Adviser's notes re what was recorded as part of PC Geoghan's evidence.
- I need to obtain copies of the officer's pocketbook also.

- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and received etc.
- I await hearing from you.

1618,

Regards
Josephine

9

The Enfield Gov / Email's Issue:

473. JOSEPHINE Ward _Re_ Appeal against conviction at Kingston Upon Thames Crown Court
/ Page Numbers: 1619,1620,
Sent: 11 February **2015** 13:46
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court

Lorraine

- Can you transfer all from server onto a USB as this may be the easiest way of accessing the data?
- I suggested my office so that everything can be printed off and put in bundles and scanned and sent in the DX. Re the discs you can burn off and exhibit, but I will deal with this in your section 9 statement.
- I will have to request the data from the court re the trial notes so all I will need is the date of conviction and the appeal date and I will send that email off in the next ten minutes.
- I need these for two reasons
  A. accurate transcript of what was said for the appeal hearing in Kingston Upon Thames
  B. for when the formal complaint to the IPCC is made.
- I am snowed under at the moment to please keep Monday appointment if you can and likewise,
- I hope that I do not have to rearrange.
- Can you confirm with Simon whether he wants to apply to set aside the conviction which is the correct way to go about it?
- Time runs from date of conviction so 21 days so lodge appeal against conviction as I believe only a Crown Court Judge can sort out the licence being revoked.
- You also mentioned that there was another court in East London or South East London can you bring whatever you need doing on that also.

Regards
Josephine

On **Wed, Feb 11, 2015, at 1:24 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

Hi Josey

1. APPEAL AGAINST CONVICTION NO INSURANCE

- I think the 17th will be fine just give me a time. Not sure what you mean below about the CD should I burn a copy off and bring them with me to the office or do they need to be burned off at the office.
- I can access emails that are being sent to me from the office if I make sure I close outlook on my computer,

- but would have no access to the emails that are already in outlook as these have been directly downloaded to outlook from the virgin media server and I have that setup to del once they have been downloaded.
- Is it you who needs to ask for the Legal Adviser's notes re what was recorded as part of PC Geoghan's?
- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- On the 2nd part as I have already taken my emails to outlook, they are not on a server so the only way to access them is from my computer.

Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
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- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and received etc.
- I await hearing from you.

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Regards
Josephine

10
The Enfield Gov / Email's Issue:
474. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (1)
/ Page Numbers: 1621,1622,1623,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 February **2015** 14:39
To: 'JOSEPHINE WARD'
Subject: RE: Appeal against conviction at Kingston Upon Thames Crown Court
Attachments: enquiries@ipcc.gsi.gov.pdf;
S Cordell statement.pdf
Hi Josey

- The dates of conviction were the **26/11/2014** Wimbledon magistrate's court.

- Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court I will try and put emails to something and bring them to the office do you need all the ones for all the driving with no insurance of just the ones for the appeal?
- The complaints started on the phone to the police on the day this happened which was the **14/11/2013**
- I am sure I have the person's name here in my files I will try and find the name of the officer who was dealing with this matter on the phone calls as she called me back a number of times.
- But I wrote to the IPCC on their form from their website on the **03/12/2013,**
- I got the reply email for that form on **03/12/2013** at 13:30 please see attached email.
- But this will need to be updated now due to what has happened in this case with the police officer.
- Please also see attached Peter Wood Statement.
- I will bring all emails I can what I can do is export the emails to PDF like the one I have done in the attached from the IPCC then put them to disc as there is a real lot of emails and in outlook just saving them does not save them with all details. so, as a rule I export to PDF.
- is this ok?

Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 13:46
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

- Can you transfer all from server onto a USB as this may be the easiest way of accessing the data?
- I suggested my office so that everything can be printed off and put in bundles and scanned and sent in the DX. Re the discs you can burn off and exhibit, but I will deal with this in your section 9 statement.
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- I hope that I do not have to rearrange.
- Can you confirm with Simon whether he wants to apply to set aside the conviction which is the correct way to go about it?
- Time runs from date of conviction so 21 days so lodge appeal against conviction as I believe only a Crown Court Judge can sort out the licence being revoked.

1622,

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Regards
Josephine

On **Wed, Feb 11, 2015, at 1:24 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Hi Josey
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- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

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Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

APPEAL AGAINST CONVICTION NO INSURANCE

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- I need to obtain copies of the officer's pocketbook also.
- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and

1623,

- received etc.
- I await hearing from you.

Regards
Josephine

11
The Enfield Gov / Email's Issue:
475. O'Sullivan Emma _Fwd._ Simon Cordell
/ Page Numbers: 1624,1625,1626,
From: O'Sullivan Emma [Emma.O'Sullivan@cps.gsi.gov.uk]
Sent: 11 February **2015** 15:24
To: CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk;
CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
Southcju
CO16Mailbox.SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox.NorthProsecutionCJU@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'

Subject: FW: Simon Cordell
Attachments: S Cordell 020215.pdf; Found Guilty again 2601**2015**.pdf; S Cordell Cert._ GE_ **20132014**.pdf; image**2014**05**2018**4559.pdf

Dear All,

- Please could you kindly assist Lorraine Cordell on behalf of her son Simon Cordell.
- They believe that a number of summonses have been issued against Simon for the offence of no insurance since **2013** due to an error made by the insurance company as per the attached letter.
- Unfortunately, due to Simon not always receiving the summons/adjournment notice they are unsure how many cases have been issued against him and are trying to get them all reopened and listed before court to be heard together in light of the above.
- Please would you be able to check your database and confirm to the email address below the number of cases with reference number, court, and conviction date.
- I have also spoken to her on the phone and informed Lorraine that she will need to contact the court directly to make application to reopen/stat decs, which she can only do so once the information has been obtained.
- The only matter the cps are currently aware of is for the **case ref J63181495** which is listed for appeal at Kingston Crown Court **05/03/15.**
- If you are unable to advise her on summons that have been issued on her son, please could you kindly advise her where she could obtain the information.

Kind Regards,
Emma O'Sullivan
London Traffic Unit
Admin Line Manager
02033571604
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: London traffic team
Sent: 10 February **2015** 14:41
To: O'Sullivan Emma
Subject: FW: Simon Cordell
From: London Magistrates Central West
Sent: 10 February **2015** 13:25
To: London traffic team
Subject: FW: Simon Cordell
1625,
FYI

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 13:06
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: London Magistrates Central West
London Magistrates South

London Magistrates North East
glbromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards
Simon Cordell
DOB: 26/01/1981
1626,
This email has been scanned by the Symantec Email Security. Cloud service. For more information, please visit http://www.symanteccloud.com
**********+
This email is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply Email and delete this message and any attachments without retaining a copy. Activity and use of CPS Connect systems, the Government Secure

Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

12
The Enfield Gov / Email's Issue:
476. JOSEPHINE Ward _Re_ Appeal against conviction at Kingston Upon Thames Crown Court_ (1)
/ Page Numbers: 1627,1628,1629,1630,
From: JOSEPHINE WARD [josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 15:29
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

- Just focus on this appeal to Kingston Upon Thames and the appeal against conviction from **26th January 2015.**
- Can you get Simon to sign this and I will add the particulars to the appeal together with a chronology? I do not need the complaint emails yet just straightforward emails to and from court save to USB.
- Also emails to and from Peter Wood save to USB so I can out together a bundle.

Thanks
Josephine

On **Wed, Feb 11, 2015, at 2:38 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Hi Josey

- The dates of conviction were the **26/11/2014** Wimbledon magistrate's court.
- Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court I will try and put emails to something and bring them to the office do you need all the ones for all the driving with no insurance of just the ones for the appeal?
- The complaints started on the phone to the police on the day this happened which was the **14/11/2013**
- I am sure I have the person's name here in my files I will try and find the name of the officer who was dealing with this matter on the phone calls as she called me back a number of times.
- But I wrote to the IPCC on their form from their website on the **03/12/2013,**
- I got the reply email for that form on **03/12/2013** at 13:30 please see attached email.
- But this will need to be updated now due to what has happened in this case with the police officer.
- Please also see attached Peter Wood Statement.
- I will bring all emails I can what I can do is export the emails to PDF like the one I have done in the attached from the IPCC then put them to disc as there is a real lot of emails and in outlook just saving them does not save them with all details. so, as a rule I export to PDF.

1628,
Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 13:46
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

- Can you transfer all from server onto a USB as this may be the easiest way of accessing the data?

- I suggested my office so that everything can be printed off and put in bundles and scanned and sent in the DX. Re the discs you can burn off and exhibit, but I will deal with this in your section 9 statement.
- I will have to request the data from the court re the trial notes so all I will need is the date of conviction and the appeal date and I will send that email off in the next ten minutes.
- I need these for two reasons
  A. accurate transcript of what was said for the appeal hearing in Kingston Upon Thames
  B. for when the formal complaint to the IPCC is made.
- I am snowed under at the moment to please keep Monday appointment if you can and likewise,
- I hope that I do not have to rearrange.
- Can you confirm with Simon whether he wants to apply to set aside the conviction which is the correct way to go about it?
- Time runs from date of conviction so 21 days so lodge appeal against conviction as I believe only a Crown Court Judge can sort out the licence being revoked.
- You also mentioned that there was another court in East London or South East London can you bring whatever you need doing on that also.

Regards
Josephine

On **Wed, Feb 11, 2015, at 1:24 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Hi Josey
1. APPEAL AGAINST CONVICTION NO INSURANCE

- I think the 17th will be fine just give me a time. Not sure what you mean below about the CD should I burn a copy off and bring them with me to the office or do they need to be burned off at the office.
- I can access emails that are being sent to me from the office if I make sure I close outlook on my computer,
- but would have no access to the emails that are already in outlook as these have been directly downloaded to outlook from the virgin media server and I have that setup to del once they have been downloaded.
- Is it you who needs to ask for the Legal Adviser's notes re what was recorded as part of PC Geoghan's?
- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- On the 2nd part as I have already taken my emails to outlook, they are not on a server so the only way to access them is from my computer.

Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine
APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
- I need to draft a section 9 statement for you also so that you can exhibit them.
- I will also need to obtain a copy of the Legal Adviser's notes re what was recorded as part of PC Geoghan's evidence.
- I need to obtain copies of the officer's pocketbook also.
- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.

- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015 1630,

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and
- received etc.
- I await hearing from you.

Regards
Josephine

13
The Enfield Gov / Email's Issue:
477. Lorraine Cordell _Re_ Appeal against conviction at Kingston Upon Thames Crown Court
/ Page Numbers: 1631,1632,1633,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 February **2015** 16:00
To: 'JOSEPHINE WARD'
Subject: RE: Appeal against conviction at Kingston Upon Thames Crown Court
Hi Josey

- Ok that's fine, but what does Simon need to sign

Regards
Lorraine

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 15:29
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

- Just focus on this appeal to Kingston Upon Thames and the appeal against conviction from **26th January 2015.**
- Can you get Simon to sign this, and I will add the particulars to the appeal together with a chronology? I do not need the complaint emails yet just straightforward emails to and from court save to USB.
- Also emails to and from Peter Wood save to USB so I can out together a bundle.

Thanks
Josephine

On **Wed, Feb 11, 2015, at 2:38 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Hi Josey

- The dates of conviction were the **26/11/2014** Wimbledon magistrate's court.
- Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court I will try and put emails to something and bring them to the office do you need all the ones for all the driving with no insurance of just the ones for the appeal?
- The complaints started on the phone to the police on the day this happened which was the **14/11/2013**
- I am sure I have the person's name here in my files I will try and find the name of the officer who was dealing with this matter on the phone calls as she called me back a number of times.
- But I wrote to the IPCC on their form from their website on the **03/12/2013,**
- I got the reply email for that form on **03/12/2013** at 13:30 please see attached email.

- But this will need to be updated now due to what has happened in this case with the police officer.
- Please also see attached Peter Wood Statement.
- I will bring all emails I can what I can do is export the emails to PDF like the one I have done in the attached from the IPCC then put them to disc as there is a real lot of emails and in outlook just saving them does not save them with all details. so, as a rule I export to PDF.

Regards
Lorraine
1632,

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 13:46
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine

- Can you transfer all from server onto a USB as this may be the easiest way of accessing the data?
- I suggested my office so that everything can be printed off and put in bundles and scanned and sent in the DX. Re the discs you can burn off and exhibit, but I will deal with this in your section 9 statement.
- I will have to request the data from the court re the trial notes so all I will need is the date of conviction and the appeal date and I will send that email off in the next ten minutes.
- I need these for two reasons
  A. accurate transcript of what was said for the appeal hearing in Kingston Upon Thames
  B. for when the formal complaint to the IPCC is made.
- I am snowed under at the moment to please keep Monday appointment if you can and likewise,
- I hope that I do not have to rearrange.
- Can you confirm with Simon whether he wants to apply to set aside the conviction which is the correct way to go about it?
- Time runs from date of conviction so 21 days so lodge appeal against conviction as I believe only a Crown Court Judge can sort out the licence being revoked.
- You also mentioned that there was another court in East London or South East London can you bring whatever you need doing on that also.

Regards
Josephine

On **Wed, Feb 11, 2015, at 1:24 PM,** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Hi Josey
1. APPEAL AGAINST CONVICTION NO INSURANCE

- I think the 17th will be fine just give me a time. Not sure what you mean below about the CD should I burn a copy off and bring them with me to the office or do they need to be burned off at the office.
- I can access emails that are being sent to me from the office if I make sure I close outlook on my computer,
- but would have no access to the emails that are already in outlook as these have been directly downloaded to outlook from the virgin media server and I have that setup to del once they have been downloaded.
- Is it you who needs to ask for the Legal Adviser's notes re what was recorded as part of PC Geoghan's?
- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- On the 2nd part as I have already taken my emails to outlook, they are not on a server so the only way to access them is from my computer.

Regards

Lorraine
1633,

From: JOSEPHINE WARD [**Mail To**:josephinewardsolicitor@gmail.com]
Sent: 11 February **2015** 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court
Lorraine
APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
- I need to draft a section 9 statement for you also so that you can exhibit them.
- I will also need to obtain a copy of the Legal Adviser's notes re what was recorded as part of PC Geoghan's evidence.
- I need to obtain copies of the officer's pocketbook also.
- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and
- received etc.
- I await hearing from you.

Regards
Josephine

14
The Enfield Gov / Email's Issue:
478. London VRR and complaints_ Your correspondence with the Crown Prosecution Service_ (1)
/ Page Numbers: 1634
From: London VRR and complaints [LondonVRRandcomplaints@cps.gsi.gov.uk]
Sent: 11 February **2015** 16:36
To: 'lorraine32@blueyonder.co.uk'
Subject: Your correspondence with the Crown Prosecution Service
Attachments: Letter to Mr Simon Cordell.pdf
Dear Ms Cordell,

- Please see the attached in regard to your recent correspondence with the Crown Prosecution Service.

Kind regards,
T. Pates
London VRR and Complaints
Crown Prosecution Service, London
5th Floor
Rose Court
2 Southwark Bridge
London
SE1 9HS
Tel: 0203 357 0000
Email: LondonVRRandComplaints@cps.gsi.gov.uk

Web: www.cps.gov.uk/London
**********+
This email is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply email and delete this message and any attachments without retaining a copy. Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

65.
Additional Email Attachments & Emails / Issue:
1. 65
London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Thank you for your email 11/02/2015
/ **Page Numbers:** 545
--
545,
From: London VR R and complaints
London VR R and complaints @cps.gsi.gov.uk
Sent: 11 February 2015 12:01
To: Lorraine Cordell
Subject: Thank you for your email
Dear Recipient,

- Thank you for your email to CPS London.
- If your e-mail concerns a request for review under the Victims' Right to Review scheme
- This is a formal acknowledgment that we have received your request.
- We will provide a response within 10 working days and, in the meantime,
- we will contact you if there is anything we need to clarify or if we need any additional information.
- If your email is a complaint against the CPS
- This is a formal acknowledgement that your complaint has been received.
- We will provide a full response to your complaint within 20 working days.
- If we are unable to respond within this timescale, we will contact you to advise when a response will be received.
- We will contact you either by email or phone if there is anything we need to clarify or if we need any additional information.
- If your email provides positive or negative feedback
- This is a formal acknowledgement that we have received your positive or negative feedback, and a reply may be given where required.
- All feedback received is logged and analysed in order to identify service improvements.
- The CPS is committed to delivering excellent service standards and will utilise public feedback to identify and develop good practice.
- We thank you for taking the time to write to us.

Please find below a link to the Feedback and **Complaints Guidance:**
http://www.cps.gov.uk/contact/feedback_and_complaints/complaints_guidance_english.pdf This e-mail is private and is intended only for the addressee and any copy recipients.
If you are not an intended recipient, please advise the sender immediately by reply e-mail and delete this message and any attachments without retaining a copy.

Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.

66.

Additional Email Attachments & Emails / Issue:

1. 66

London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Your correspondence with the Crown Prosecution Ser

11/02/2015

/ **Page Numbers:** 546,547

--

546,

From: London VR R and complaints
London VR R and complaints @cps.gsi.gov.uk
Sent: 11 February 2015 16:36
To: lorraine32@blueyonder.co.uk
Subject: Your correspondence with the Crown Prosecution Service
Attachments: Letter to Mr Simon Cordell.pdf

Dear Ms Cordell,

- Please see the attached in regard to your recent correspondence with the Crown Prosecution Service.

Kind regards,

T. Pates
London VRR and Complaints
Crown Prosecution Service, London
5th Floor
Rose Court
2 Southwark Bridge
London
SE1 9HS
Tel: 0203 357 0000
Email: London VR R and complaints @cps.asi.aov.uk
Web: www.cps.gov.uk/London

**********+

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Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.

****

547,

CPS

Your correspondence with the Crown Prosecution Service->Letter to Mr Simon Cordell.pdf

Mr Simon Cordell **11 February 2015**

Dear Mr Cordell
Thank you for your email of **11 February 2015.**
I have looked on our Case Management System and note that the Appeal hearing in respect of a driving with no insurance against Simon Cordell is fixed for 5 March 2015 at Kingston Crown Court.
As stated in my letter to Ms Lorraine Cordell, please forward a copy of the letter from your insurers as proof that you were insured to drive at the relevant time in order for me to review the case.
Please retain any original insurance documents and only send copies marked for my attention to the address below.
Yours sincerely
Ms Yetunde Martins
Head of the CPS London
Appeals and Committals for sentence Team
Crown Prosecution Service
3rd Floor
Drummond Gate
Pimlico
London SW1V 2QZ
Early Guilty Plea London Team
Third Floor One Drummond Gate Pimlico London SW1V 2QZ
DX: 161330 Victoria 19
Email: EGP.London@cps.gsi.gov.uk

67.
Additional Email Attachments & Emails / Issue:
1. 67
London VR R and complaints @cps.gsi.gov.uk_02.11.2015_Your correspondence with the Crown Prosecution Ser_001
11/02/2015
/ **Page Numbers:** 548,549
--
548,
From: London VR R and complaints
London VR R and complaints @cps.gsi.gov.uk>
Sent: 11 February 2015 11:35
To: lorraine32@blueyonder.co.uk
Subject: Your correspondence with the Crown Prosecution Service
Attachments: Letter to Mrs Lorraine Cordell.pdf
Dear Ms Cordell,

- Please see the attached in regard to your recent correspondence with the Crown Prosecution Service.

Kind regards,
T. Pates
London VRR and Complaints
Crown Prosecution Service, London
5th Floor
Rose Court
2 Southwark Bridge
London

SE1 9HS
Tel: 0203 357 0000
Email: London VR R and complaints @cps.asi.aov.uk **Web:** www.cps.gov.uk/London
**********+

This e-mail is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply e-mail and delete this message and any attachments without retaining a copy.
Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.

****

549,
CPS
Your correspondence with the Crown Prosecution Service->Letter to Mrs Lorraine Cordell.pdf

Mrs Lorraine Cordell
10 February 2015
Dear Mrs Cordell

- Thank you for your email of 31 January 2015, sent to our complaints team in relation to a case in which you were the defendant at Wimbledon Magistrates Court.
- I am the Legal Manager responsible for the team which deals with all appeals Magistrates Court to the Crown Court.
- I have looked through our Case Management System and cannot find any case of driving with no insurance in which Lorraine Cordell is the defendant.
- I would be grateful if you can provide me with further details to assist me in identifying the case to which you refer.
- Please also forward to me a copy of the letter from your insurers as proof that you were insured to drive at the relevant time.
- Please retain any original insurance documents and only send copies marked for my attention to the address below.

Yours sincerely
Ms Yetunde Martins
Head of the CPS London
Appeals and Committals for sentence Team
Crown Prosecution Service
3rd Floor
Drummond Gate
Pimlico
London SW1V 2QZ
Early Guilty Plea London Team
Third Floor One Drummond Gate Pimlico London SW1V 2QZ
DX: 161330 Victoria 19
Email: EGP.London@cps.gsi.gov.uk

68.
Additional Email Attachments & Emails / Issue:
1. 68

Peter.Wood@canopius.com_02.11.2015_RE Appeal against conviction for no insurance Reg 11/02/2015
/ **Page Numbers:** 550,551,552
553,554,555
--
550,
From: Wood, Peter
Peter.Wood@canopius.com>
Sent: 11 February 2015 11:40
To: Lorraine Cordell; Josephine Ward josie@michaelcarrollandco.com
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Attachments: S Cordell statement.pdf
Hello,

- Please find attached signed statement as requested.
- The original is in the post to the Burncroft Ave address.
- If you need anything else please ask Andy in my absence.

Regards Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 10 February 2015 18:07
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter
mailto: Peter.Wood@canopius.com
Sent: 10 February 2015 16:38
To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk; Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,

- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
Pete Wood
551,

From: Wood, Peter <Peter.Wood@canopius.com>
Date: 9 February 2015 11:29:00 GMT
To: Josephine Ward
Josie@michaelcarrollandco.com
Cc: Austin, Andrew
Andrew.Austin@canopius.com
lorraine32@blueyonder.co.uk
lorraine32@blueyonder.co.uk>
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy - FYI.
Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward [**mailto:**josie@michaelcarroHandco.com]
Sent: 08 February 2015 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

A. all recording equipment was working correctly
B. KGM produced two recordings at the request of Ms Lorraine Cordell
C. Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic
D. Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the

recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.

E. This would be a complete waste of your time

552,

F. when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings.

G. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.

H. We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.

I. Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.

J. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.

K. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.

L. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March 2015.

M. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

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Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents Limited Canopius Services Limited | registered number 02733994
KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited
Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales

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Canopius Underwriting Limited | registered number 02473672 | appointed representative of Canopius Managing Agents
553,
Limited
Canopius Services Limited | registered number 02733994
KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited
Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
554,

RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court->S Cordell statement.pdf

KGM
MOTOR INSURANCE
Member of Canopius Group

Witness Statement

Statement of: **Peter Wood**

Occupation: **Operations Manager, Motor Underwriting Department**

This page consists of two pages and signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.

Signature: ..... **Date:** 11/2/15

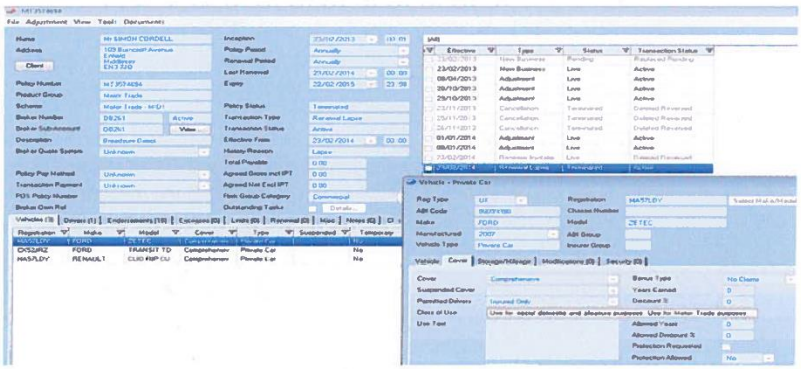
I work for KGM Motor Insurance, an Insurance Company based in London. I am an Operations Manager working for UK Specialty, Canopius. KGM is a member of the Canopius Group in the UK Specialty Division. I am responsible for managing the timely and accurate processing of all client records supplied to us via our Broker network.

Josephine Ward of Michael Carroll & Co (with Simon & Lorraine Cordell's permission) contacted me on the 8/2/2015 requesting a statement in respect of relevant recorded calls supplied plus a Letter of Indemnity pertaining to Mr Simone Cordell's policy number MT3574694. I understand the statement request is connected to an appeal against conviction for no insurance, Regina v. Simon Paul Cordell to be heard on the 5th March 2015 at Kingston Upon Thames Crown Court.

I would confirm that –

- The policy was incepted on the 23/2/2013 allowing Mr Simon Cordell only to drive at Comprehensive cover.
- The vehicles covered at inception were –
  - Ford Zetec registration MA57LDY.
  - Ford Transit registration CX52JRZ.
  - Use allowed was Social Domestic & Pleasure & or Motor Trade purposes only.

Please see the policy screen shot below confirming this –



KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
555,

KGM
MOTOR INSURANCE
Member of Canopius Group

I have become involved in this matter following receipt of a Data Subject Access request and a complaint letter from Simon and Lorraine Cordell. During the course of my investigations to establish all the facts before responding to the letter of complaint it has been necessary for me to obtain and listen to various phone calls between the client and Underwriters, the Broker and Underwriters, Underwriters and the Police compound and the original call from the officer at the roadside and Underwriters.

I feel I have now reached a good understanding of the sequence of events and as a result have provided both a Letter of Indemnity and 2 relevant call recordings to Lorraine and Simon Cordell to support their appeal.

Josephine Ward has requested that in addition to this I provide a section 9 statement and confirm the following points –

- I have been able to search and locate, I believe, all of the relevant call recordings connected to this matter. I have located in total 8 call recordings but have provided the 2 relevant calls being the call from the officer at the roadside talking to Underwriters and the call from Underwriters to the Police compound. The fact that I have been able to search for and locate these calls proves to me that our call recording equipment was functioning correctly, certainly on the days in question, on the few occasions its not working the result is that you cannot locate any call recordings.
- I would confirm that the 2 calls I have provided to Simon and Lorraine are authentic and have come from KGM call recording systems. These 2 calls specifically are –
  - The call made to Underwriters by the Police officer on the 14/11/2013
  - The call made by Kelly Tiller to the Police compound on the 26/11/2013
- I would confirm that I was searching for and located these call recordings on the 23/1/2015.
- I would confirm that I e-mailed these call recordings across along with the Letter of Indemnity to Simon & Lorraine Cordell on the 30/1/2015.

Signature:..... **Date:** 11/2/15

If I can be of any further assistance please do not hesitate to contact me.

These notes/documents were created or received by a person in the course of trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the information contained in the notes/documents was supplied by a person (whether or not the maker of the statement) who had, or may reasonably be supposed to have had, personal knowledge of the matters dealt with and where the information contained in the notes/documents was supplied directly or indirectly each person through whom it was supplied received it in the course of a trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the person who made the statement cannot reasonably be expected (having regard to the time which has elapsed since he made the statement and to all the circumstances) to have any recollection of the matters dealt with in the statement.

Signature: ..... Signature witnessed by:.....

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!

69.

Additional Email Attachments & Emails / Issue:

1. 69
lorraine32@blueyonder.co.uk_02.11.2015_RE Appeal against conviction at Kingston Upon Tha_001
11/02/2015
/ **Page Numbers:** 556,557,558
559,560,561
--
556,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 11 February 2015 14:39
To: JOSEPHINE WARD
Subject: RE: Appeal against conviction at Kingston Upon Thames Crown Court
Attachments: enquiries@ipcc.gsi.gov.pdf
S Cordell statement.pdf

Hi Josey

- The dates of conviction were the **26/11/2014** Wimbledon magistrate's court.
- Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court I will try and put emails to something and bring them to the office do you need all the ones for all the driving with no insurance of just the ones for the appeal?
- The complaints started on the phone to the police on the day this happened which was the **14/11/2013**
- I am sure I have the person's name here in my files I will try and find the name of the officer who was dealing with this matter on the phone calls as she called me back a number of times.
- But I wrote to the IPCC on their form from their website on the **03/12/2013,**
- I got the reply email for that form on **03/12/2013** at 13:30 please see attached email.
- But this will need to be updated now due to what has happened in this case with the police officer.
- Please also see attached Peter Wood Statement.
- I will bring all emails I can what I can do is export the emails to PDF like the one I have done in the attached from the IPCC then put them to disc as there is a real lot of emails and in outlook just saving them does not save them with all details. so, as a rule I export to PDF.

Regards
Lorraine

From: JOSEPHINE WARD
mailto: josephinewardsolicitor@gmail.com
Sent: 11 February 2015 13:46
To: Lorraine Cordell
Subject: Re: Appeal against conviction at Kingston Upon Thames Crown Court Lorraine

- Can you transfer all from server onto a USB as this may be the easiest way of accessing the data?
- I suggested my office so that everything can be printed off and put in bundles and scanned and sent in the DX. Re the discs you can burn off and exhibit, but I will deal with this in your section 9 statement.
- I will have to request the data from the court re the trial notes so all I will need is the date of conviction and the appeal date and I will send that email off in the next ten minutes.
- I need these for two reasons
  A. accurate transcript of what was said for the appeal hearing in Kingston Upon Thames
  B. for when the formal complaint to the IPCC is made.
- I am snowed under at the moment to please keep Monday appointment if you can and likewise,
- I hope that I do not have to rearrange.

- Can you confirm with Simon whether he wants to apply to set aside the conviction which is the correct way to go about it?
- Time runs from date of conviction so 21 days so lodge appeal against conviction as I believe only a Crown Court Judge can sort out the licence being revoked.

557,

- You also mentioned that there was another court in East London or South East London can you bring whatever you need doing on that also.

Regards
Josephine

On **Wed, Feb 11, 2015, at 1:24 PM,** Lorraine Cordell <lorraine32@bluevonder.co.uk> wrote:
Hi Josey

1. APPEAL AGAINST CONVICTION NO INSURANCE

- I think the 17th will be fine just give me a time. Not sure what you mean below about the CD should I burn a copy off and bring them with me to the office or do they need to be burned off at the office.
- I can access emails that are being sent to me from the office if I make sure I close outlook on my computer,
- but would have no access to the emails that are already in outlook as these have been directly downloaded to outlook from the virgin media server and I have that setup to del once they have been downloaded.
- Is it you who needs to ask for the Legal Adviser's notes re what was recorded as part of PC Geoghan's?
- evidence and his officer's pocketbook or me?

2. APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

- On the 2nd part as I have already taken my emails to outlook, they are not on a server so the only way to access them is from my computer.

Regards
Lorraine

From: JOSEPHINE WARD
mailto:iosephinewardsolicitor@gmail.coml
Sent: 11 February 2015 11:54
To: Lorraine Cordell
Subject: Appeal against conviction at Kingston Upon Thames Crown Court Lorraine

APPEAL AGAINST CONVICTION NO INSURANCE

- I need to draft a section 9 statement re transcribing the recordings onto CD.
- I need to draft a section 9 statement for you also so that you can exhibit them.
- I will also need to obtain a copy of the Legal Adviser's notes re what was recorded as part of PC Geoghan's evidence.
- I need to obtain copies of the officer's pocketbook also.
- Can you access your email from my office in terms of files as emails will have to be printed off?
- A bundle will have to be prepared for the CPS and the Crown Court.
- What is your availability **16th or 17th February 2015?**
- I am flying home the next two weekends.
- I am then on duty quite a lot and will have murder case papers served so I will be hectically busy.

APPEAL AGAINST CONVICTION / SET ASIDE CONVICTION FOR 26.01.2015

558,

- Again, Lorraine it will take 1 2 hours to go through this, but I will need access to emails sent and
- received etc.
- I await hearing from you.

Regards
Josephine
559,
RE: Appeal against conviction at Kingston Upon Thames Crown Court Re

From: enquiries@ipcc.gsi.gov.uk
Sent: 03 December 2013 13:30
To: lorraine32@blueyonder.co.uk
Subject: Complaint form Thank you.
Your completed form has been sent to the appropriate authority you have selected in the complaint form for them to consider.
They will be in contact with you directly in due course.
Regards,
Independent Police Complaints Commission
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free.
Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.
file:///C:/Users/Alienware/AppData/Local/Temp/35e4ec5458fd4329a943f31b23681c5...
11/02/2015
560,

RE: Appeal against conviction at Kingston Upon Thames Crown Court->S Cordell statement.pdf

KGM
MOTOR INSURANCE
Member of Canopius Group

Witness Statement

Statement of: **Peter Wood**

Occupation: **Operations Manager, Motor Underwriting Department**

This page consists of two pages and signed by me. It is true to the best of my knowledge and belief and I make it knowing that, if it is tendered evidence, I shall be liable to prosecution if I have wilfully stated anything in it that I know to be false, or do not believe to be true.

Signature: ..... **Date:** 11/2/15

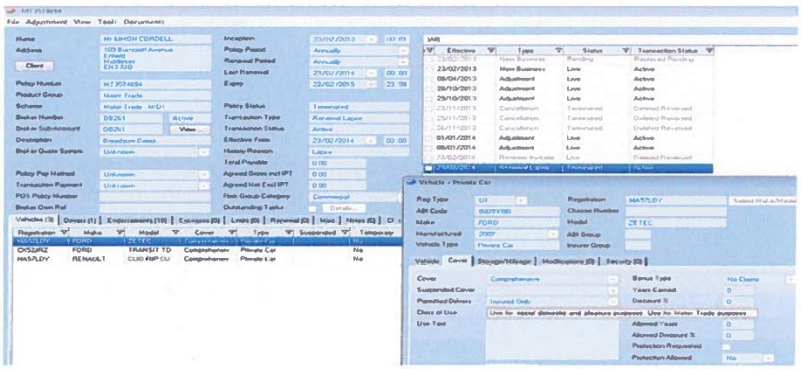
I work for KGM Motor Insurance, an Insurance Company based in London. I am an Operations Manager working for UK Specialty, Canopius. KGM is a member of the Canopius Group in the UK Specialty Division. I am responsible for managing the timely and accurate processing of all client records supplied to us via our Broker network.

Josephine Ward of Michael Carroll & Co (with Simon & Lorraine Cordell's permission) contacted me on the 8/2/2015 requesting a statement in respect of relevant recorded calls supplied plus a Letter of Indemnity pertaining to Mr Simone Cordell's policy number MT3574694. I understand the statement request is connected to an appeal against conviction for no insurance, Regina v. Simon Paul Cordell to be heard on the 5th March 2015 at Kingston Upon Thames Crown Court.

I would confirm that –

- The policy was incepted on the 23/2/2013 allowing Mr Simon Cordell only to drive at Comprehensive cover.
- The vehicles covered at inception were –
  - Ford Zetec registration MA57LDY.
  - Ford Transit registration CX52JRZ.
  - Use allowed was Social Domestic & Pleasure & or Motor Trade purposes only.

Please see the policy screen shot below confirming this –



KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
561,

KGM
MOTOR INSURANCE
Member of Canopius Group

I have become involved in this matter following receipt of a Data Subject Access request and a complaint letter from Simon and Lorraine Cordell. During the course of my investigations to establish all the facts before responding to the letter of complaint it has been necessary for me to obtain and listen to various phone calls between the client and Underwriters, the Broker and Underwriters, Underwriters and the Police compound and the original call from the officer at the roadside and Underwriters.

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Josephine Ward has requested that in addition to this I provide a section 9 statement and confirm the following points –

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- I would confirm that the 2 calls I have provided to Simon and Lorraine are authentic and have come from KGM call recording systems. These 2 calls specifically are –
  - The call made to Underwriters by the Police officer on the 14/11/2013
  - The call made by Kelly Tiller to the Police compound on the 26/11/2013
- I would confirm that I was searching for and located these call recordings on the 23/1/2015.
- I would confirm that I e-mailed these call recordings across along with the Letter of Indemnity to Simon & Lorraine Cordell on the 30/1/2015.

Signature:..... **Date:** 11/2/15

If I can be of any further assistance please do not hesitate to contact me.

These notes/documents were created or received by a person in the course of trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the information contained in the notes/documents was supplied by a person (whether or not the maker of the statement) who had, or may reasonably be supposed to have had, personal knowledge of the matters dealt with and where the information contained in the notes/documents was supplied directly or indirectly each person through whom it was supplied received it in the course of a trade, business, profession or other occupation, or as the holder of a paid or unpaid office and the person who made the statement cannot reasonably be expected (having regard to the time which has elapsed since he made the statement and to all the circumstances) to have any recollection of the matters dealt with in the statement.

Signature: ..... Signature witnessed by:.....

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

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Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!

		12/02/2015		
	70 • **Additional Email Attachments & Emails / Issue:** 1. 70 lorraine32@blueyonder.co.uk_02.13.2015_RE Simon Cordell 011403134612_001 13/02/2015 / **Page Numbers:** 562,563,564 565,566,567,568,569,570 571,572,573,574,575,576 577,578 **5** • **The Enfield Gov / Email's Issue:** 479. Lorraine Cordell _Re_ Simon Cordell 011403134612_ (1) / **Page Numbers:** 1645,1646 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **6** • **The Enfield Gov / Email's Issue:** 480. GL-BRENTMCENQ_RE_ Simon Cordell 011403134612 / **Page Numbers:** 1647 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **7** • **The Enfield Gov / Email's Issue:** 481. Sharon.Burns@met.pnn / **Page Numbers:** 1648,1649 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **8** • **The Enfield Gov / Email's Issue:** 482. Lorraine Cordell _Re_ Simon Cordell 011403134612 / **Page Numbers:** 1650,1651,1652	**13/02/2015**	11:05:00	**X17** 562,563,564,565, 566,567,568,569, 570,571,572,573, 574,575,576,577, 578

	Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **9** • **The Enfield Gov / Email's Issue:** 483. Sharon.Burns@met.pnn _ (1) / **Page Numbers:** 1653,1654,1655 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent **10** • **The Enfield Gov / Email's Issue:** 484. GL-HCORNERMCENQ_RE_ Simon Cordell / **Page Numbers:** 1656 Errors with my Criminal PNC! HIGHBURY CORNER **11** • **The Enfield Gov / Email's Issue:** 485. Lorraine Cordell _Re_ Simon Cordell 011403134612 (2) / **Page Numbers:** 1657,1658,1659 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 = GL-SWESTERNMCENQ **12** • **The Enfield Gov / Email's Issue:** 215. Lorraine Cordell _Re_ Simon Cordell_ (26) / **Page Numbers:** 498,499,500 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Kingston Crown Court			
	71 • **Additional Email Attachments & Emails / Issue:** 1. 71 lorraine32@blueyonder.co.uk_02.13.2015_RE Simon Cordell 13/02/2015 / **Page Numbers:** 579,580,581	**13/02/2015**	14:57:00	**X3** 579,580,581
70.				

Additional Email Attachments & Emails / Issue:
1. 70
lorraine32@blueyonder.co.uk_02.13.2015_RE Simon Cordell 011403134612_001
13/02/2015
/ **Page Numbers:** 562,563,564
565,566,567,568,569,570
571,572,573,574,575,576
577,578
--
562,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 13 February 2015 11:05
To: GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk
Southcju (CO16Mailbox-.SouthProsecutionCju@met.pnn.police.uk)
CO16Mailbox-.NorthProsecutionCJU@met.pnn.police.uk
London.magistratescentralwest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
Attachments: Found Guilty again 26-01-2015.pdf.
S Cordell 020215.pdf.
S Cordell Cert._GE_2013-2014.pdf.
RE_ urgent Simon CORDELL 011401596899-01.pdf.
RE_ urgent Simon CORDELL 011401596899.pdf
RE_ urgent Simon CORDELL 011401596899-03.pdf
RE_ urgent Simon CORDELL 011401596899-04.pdf
Lorraine Cordell_ RE_ Simon Cordell.pdf
Appeal-Notice-Signed.pdf
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**

A. Application to set aside the conviction
B. Re-open the case
My name: Mr Simon Paul Cordell DOB: 26/01/1981.
Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ

- **I am including in this email**

1. Letter of Indemnity from KGM.
2. Policy of insurance form KGM.
3. List of emails sent to Court.
4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.

563,

5. Appeal Form

- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards Simon Cordell

564,
Document!
565,
Document!
566,
Document!
567,
Document!
568,
Document!
569,
RE: Simon Cordell 011403134612->RE urgent Simon Cordell596899-1.pdf

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 08 October 2014 18:24
To: gl-brentmcenq@hmcts.gsi.gov.uk
Subject: RE: RE: urgent Simon CORDELL 011401596899
Attachments: S Cordell Cert.GE.2013-2014.pdf
Dear sir or Madam

- I am writing this email due to the reply dated the **01/10/2014** I got in the post on **06/10/2014** about the email I sent to you on the **12/09/2014** please see below email dated **12/09/2014.**
- Above is a picture of the court processing.
- I did not know about this not be there.
- In the email dated the **12/09/2014,** I asked for my case to be listed in order that I could do the following
- Application to set aside the conviction

- Re-open the case
- The reason for this is because I have been wrongfully convicted as I did in fact have insurance.
- As shown in the attached file.
- Please can you list my case in court so I can put the Application to set aside the conviction, Re-open the case that I reply where you say I have 21 days to file a statutory declaration due to me being unaware of court case. I have been wrongfully convicted and have points on my licence, which should

file:///C:/Users/Alienware_PC/AppData/Local/Temp/a37e51b1bbcc4e63a3e87e6ea4d... 31/01/2015
570,571,572,573,574,575,576,577,578,
END

5
The Enfield Gov / Email's Issue:
479. Lorraine Cordell _Re_ Simon Cordell 011403134612_ (1)
/ Page Numbers: 1645,1646,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: 'GLBrentMCenq@hmcts.gsi.gov.uk'
Cc: 'CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk';
'CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
Southcju
CO16Mailbox.SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox.NorthProsecutionCJU@met.pnn.police.uk
London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
Attachments: Found Guilty again 2601**2015**.pdf;
S Cordell 020215.pdf; S Cordell Cert._GE_**20132014**.pdf;
RE_ urgent Simon CORDELL 01140159689901.pdf;
RE_ urgent Simon CORDELL01140159689902.pdf;
RE_ urgent Simon CORDELL 01140159689903.pdf;
RE_ urgent Simon CORDELL 01140159689904.pdf;
Lorraine Cordell _RE_ Simon Cordell.pdf;
Appeal Notice Signed.pdf
To Whom It May Concern:
Complaint

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- On the **26/01/2015**
- **Case number:** 011403134612,
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- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
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- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
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  B. Re-open the case

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  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
- **I am including in this email**

  1. Letter of Indemnity from KGM.
  2. Policy of insurance form KGM.
  3. List of emails sent to Court.
  4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
  5. Appeal Form

1646,

- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
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- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
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Regards
Simon Cordell

6
The Enfield Gov / Email's Issue:
480. GL-BRENTMCENQ_RE_ Simon Cordell 011403134612
/ Page Numbers: 1647,
From: GLBRENTMCENQ
[glbrentmcenq@hmcts.gsi.gov.uk]
Sent: 13 February **2015** 11:06
To: Lorraine Cordell
Subject: RE: Simon Cordell 011403134612

- Thank you for emailing the North West and West London Magistrates' Courts Administration Centre. Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your cooperation.
This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored,

recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

7
The Enfield Gov / Email's Issue:
481. Sharon.Burns@met.pnn
/ Page Numbers: 1648,1649,
From: Sharon.Burns@met.pnn.police.uk on behalf of
CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Sent: 13 February **2015** 12:41
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon Cordell 011403134612

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: CO16 Mail box North Prosecution FPN;
CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
CO16MailboxSouth Prosecution CJU
CO16 Mailbox North Prosecution CJU
London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**
  A. Application to set aside the conviction
  B. Re-open the case
  My name: Mr Simon Paul Cordell DOB: 26/01/1981.

Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ

- **I am including in this email**
  1. Letter of Indemnity from KGM.
  2. Policy of insurance form KGM.

1649,

  3. List of emails sent to Court.
  4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
  5. Appeal Form

- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards
Simon Cordell
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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Twitter: @metpolice.uk

8
The Enfield Gov / Email's Issue:
482. Lorraine Cordell _Re_ Simon Cordell 011403134612
/ Page Numbers: 1650,1651,1652,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 12:51
To: 'Sharon.Burns@met.pnn.police.uk'
Subject: RE: Simon Cordell 011403134612
Dear Sharon Burns

- You sent the below email to me, but it did not have anything written within it.
- it is regarding the email I sent below was this just to confirm you had got the email.

Regards
Simon Cordell

From: Sharon.Burns@met.pnn.police.uk [**Mail To:** Sharon.Burns@met.pnn.police.uk] On Behalf Of CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Sent: 13 February **2015** 12:41
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon Cordell 011403134612

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: CO16 Mailbox North Prosecution FPN;
CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
CO16Mailbox South Prosecution CJU;
CO16 Mailbox North Prosecution CJU;
London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**
  A. Application to set aside the conviction
  B. Re-open the case
  My name: Mr Simon Paul Cordell DOB: 26/01/1981.
  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
- **I am including in this email**
  1. Letter of Indemnity from KGM.
  2. Policy of insurance form KGM.
  3. List of emails sent to Court.
  4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
  5. Appeal Form

- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

1651,1652,

9

The Enfield Gov / Email's Issue:

483. Sharon. Burns @met.pnn_ (1)
/ Page Numbers: 1653,1654,1655,
From: Sharon.Burns@met.pnn.police.uk on behalf of
CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Sent: 13 February **2015** 12:52
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon Cordell 011403134612
Simon,

- Can you supply a telephone number for you to be contacted on or ring 020 7230 1695 after 14.00 and before 15.30 please?

Regards,
Sharon Burns
Manager FPNs North
Witness Care and Prosecutions Services
Metropolitan Police
Phone: 020 7230 1695
Fax: 020 7230 7497
Email: Sharon.Burns@met.pnn.police.uk
Met Sec Code: Restricted/Not Protectively Marked

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: CO16 Mailbox North
Prosecution FPN;
CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
CO16Mailbox South Prosecution CJU;
CO16 Mailbox North Prosecution CJU;
London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:

Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.

1654,

- **I am making this request to have my case listed in order that I can do the following.**

  A. Application to set aside the conviction

  B. Re-open the case

  My name: Mr Simon Paul Cordell DOB: 26/01/1981.

  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
- **I am including in this email**

  6. Letter of Indemnity from KGM.

  7. Policy of insurance form KGM.

  8. List of emails sent to Court.

  9. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.

  10. Appeal Form
- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards

Simon Cordell

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.

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1655,
of the Metropolitan Police Service (MPS).
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Facebook: Facebook.com/metpolice.uk
Twitter: @metpolice.uk

10
The Enfield Gov / Email's Issue:
484. GL-HCORNERMCENQ_RE_ Simon Cordell
/ Page Numbers: 1656,
From: GLHCORNERMCENQ
[glhcornermcenq@hmcts.gsi.gov.uk]
Sent: 13 February **2015** 13:50
To: Lorraine Cordell
Subject: RE: Simon Cordell

- Thank you for your email.
- Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by Fax as this risks the Court duplicating correspondence that has already been received. Thank you for your cooperation. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

11
The Enfield Gov / Email's Issue:
485. Lorraine Cordell _Re_ Simon Cordell 011403134612 (2)
/ Page Numbers: 1657,1658,1659,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 13:52
To: 'CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk'
Subject: RE: Simon Cordell 011403134612
Dear Sharon Burns

- Could you please call my mum Lorraine Cordell on 0208 245 7454 as she knows everything about this matter?
- also, and has been helping me with the emails.

Regards

From: Sharon.Burns@met.pnn.police.uk [**Mail To:** Sharon.Burns@met.pnn.police.uk] On Behalf Of CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Sent: 13 February **2015** 12:52
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon Cordell 011403134612
Simon,

- Can you supply a telephone number for you to be contacted on or ring 020 7230 1695 after 14.00 and before 15.30 please?

Regards,
Sharon Burns
Manager FPNs North
Witness Care and Prosecutions Services
Metropolitan Police
Pho**ne:** 020 7230 1695
Fax: 020 7230 7497
Email:
Sharon.Burns@met.pnn.police.uk
Met Sec Cod**e:** Restricted/Not Protectively Marked

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: CO16 Mailbox North
Prosecution FPN; CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk; CO16
Mailbox South
Prosecution CJU
CO16 Mailbox North Prosecution
CJU;London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.

1658,

- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.

- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**
  A. Application to set aside the conviction
  B. Re-open the case
  My name: Mr Simon Paul Cordell DOB: 26/01/1981.
  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
- **I am including in this email**
  1. Letter of Indemnity from KGM.
  2. Policy of insurance form KGM.
  3. List of emails sent to Court.
  4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
  5. Appeal Form
- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards
Simon Cordell
Total
1659,

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Twitter: @metpolice.uk

12
The Enfield Gov / Email's Issue:
215. Lorraine Cordell _Re_ Simon Cordell_ (26)
/ Page Numbers: 498,499,500,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 14:57
To: 'O'Sullivan Emma'
Subject: RE: Simon Cordell
Dear Emma

- Thank you so much for your help in this matter
- I had an email today from Sharon Burns from the North section
- and she has been really helpful.
- Once again thank you for the help in this matter

Regards
Lorraine Cordell

From: O'Sullivan Emma [**Mail To**:Emma.O'Sullivan@cps.gsi.gov.uk]
Sent: 11 February **2015** 15:24
To: CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk;
CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
Southcju (CO16Mailbox.
SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox.
NorthProsecutionCJU@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell
Dear All,

- Please could you kindly assist Lorraine Cordell on behalf of her son Simon Cordell.
- They believe that a number of summonses have been issued against Simon for the offence of no insurance since **2013** due to an error made by the insurance company as per the attached letter.
- Unfortunately, due to Simon not always receiving the summons/adjournment notice they are unsure how many cases have been issued against him and are trying to get them all reopened and listed before court to be heard together in light of the above.
- Please would you be able to check your database and confirm to the email address below the number of cases with reference number, court, and conviction date.
- I have also spoken to her on the phone and informed Lorraine that she will need to contact the court directly to make application to reopen/stat decs, which she can only do so once the information has been obtained.
- The only matter the cps are currently aware of is for the **case ref J63181495** which is listed for appeal at Kingston Crown Court **05/03/15.**
- If you are unable to advise her on summons that have been issued on her son, please could you kindly advise her where she could obtain the information.

Kind Regards,
Emma O'Sullivan
London Traffic Unit
Admin Line Manager

02033571604
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: London traffic team
Sent: 10 February **2015** 14:41
499,
To: O'Sullivan Emma
Subject: FW: Simon Cordell
From: London magistrates central west
Sent: 10 February **2015** 13:25
To: London traffic team
Subject: FW: Simon Cordell
FYI

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 13:06
To: GLBrentMCenq@hmcts.gsi.gov.uk
Cc: London Magistrates Central West; London Magistrates South; London Magistrates North East; glbromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.

- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards

500,

Simon Cordell

DOB: 26/01/1981

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****

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71.

Additional Email Attachments & Emails / Issue:

1. 71

lorraine32@blueyonder.co.uk_02.13.2015_RE Simon Cordell

13/02/2015

/ **Page Numbers:** 579,580,581

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579,

From: Lorraine Cordell

lorraine32@blueyonder.co.uk

Sent: 13 February 2015 14:57

To: O'Sullivan Emma

Subject: RE: Simon Cordell

Dear Emma

- Thank you so much for your help in this matter
- I had an email today from Sharon Burns from the North section
- and she has been really helpful.
- Once again thank you for the help in this matter

Regards

Lorraine Cordell

From: O'Sullivan Emma

mailto: Emma.O'Sullivan@cps.gsi.gov.uk

Sent: 11 February 2015 15:24
To: CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
CO16Mailbox-SouthProsecutionFN@met.pnn.police.uk
Southcju (CO16Mailbox-.SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionCJU@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: FW: Simon Cordell
Dear All,

- Please could you kindly assist Lorraine Cordell on behalf of her son Simon Cordell.
- They believe that a number of summonses have been issued against Simon for the offence of no insurance since **2013** due to an error made by the insurance company as per the attached letter.
- Unfortunately, due to Simon not always receiving the summons/adjournment notice they are unsure how many cases have been issued against him and are trying to get them all reopened and listed before court to be heard together in light of the above.
- Please would you be able to check your database and confirm to the email address below the number of cases with reference number, court, and conviction date.
- I have also spoken to her on the phone and informed Lorraine that she will need to contact the court directly to make application to reopen/stat decs, which she can only do so once the information has been obtained.
- The only matter the cps are currently aware of is for the **case ref J63181495** which is listed for appeal at Kingston Crown Court **05/03/15.**
- If you are unable to advise her on summons that have been issued on her son, please could you kindly advise her where she could obtain the information.

Kind Regards,
Emma O'Sullivan London Traffic Unit Admin Line Manager 02033571604
Rose Court,
4th Floor
2 Southwark Bridge, London,
SE1 9HS,
DX 154263 Southwark 12.
580,

From: London traffic team
Sent: 10 February 2015 14:41
To: O'Sullivan Emma
Subject: FW: Simon Cordell
From: London magistrates central west
Sent: 10 February 2015 13:25
To: London traffic team
Subject: FW: Simon Cordell
FYI

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 10 February 2015 13:06
To: GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: London magistrates central west
London magistrates south
London magistrate's northeast

gl-bromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

581,
Regards Simon Cordell DOB: 26/01/1981
This email has been scanned by the Symantec Email Security cloud service. For more information, please visit http://www.symanteccloud.com
**********+
This e-mail is private and is intended only for the addressee and any copy recipients. If you are not an intended recipient, please advise the sender immediately by reply e-mail and delete this message and any attachments without retaining a copy.
Activity and use of CPS Connect systems, the Government Secure Intranet, and the Criminal Justice Extranet is monitored to secure their effective operation and for other lawful business purposes. Communications using these systems will also be monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

		14/02/2015		
		15/02/2015		
	72 • **Additional Email Attachments & Emails / Issue:** 1. 72 swglondonmc@hmcts.gsi.gov.uk_02.16.2015_Clerks Notes for Simon Cordell 16/02/2015 / **Page Numbers:** 582 583,584,585,586 **1** • **My 1st Asbo Response Bundle/ pub Book Issue: 1!** EMAIL REQUESTING COURT NOTE FOR TRIAL IN LAVENDER HILL MAGISTRATES COURT/ **Page Numbers:** 209	**16/02/2015**	09:57:00	**X5** 582 583,584,585,586

72.
Additional Email Attachments & Emails / Issue:
1. 72
swglondonmc@hmcts.gsi.gov.uk_02.16.2015_Clerks Notes for Simon Cordell
16/02/2015
/ **Page Numbers:** 582
583,584,585,586
--
582,
From: GL-SWESTERNMCENQ <swglondonmc@hmcts.gsi.gov.uk>
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell
Attachments: DOC034.pdf

- With reference to your e-mail of the 10th February please find attached clerks notes from the trial on the 26th November as requested.

Miss J Lee

- Administration Officer Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU

Tel: 020 7805 1470
***Please note:** As of June 2nd, 2014, our fax will be GOLDFAX No: 0870 324 0299*
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The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.
583,

Clerks Notes for Simon Cordell->DOC034.pdf

26-11-14

R -v- CORDELL

PC GAVIN - Lambeth Borough.

14-11-13 - I made notes at the time of the incident.
1pm - on duty - on Brixton Hill. Traffic Operation
together, unmarked Driver

CX52JRZ - White Transit - stopped was pulled over. Mr Cordell was the driver.
Explained that stopping him as part of operation. - he replied "I'm busy, fuck off to do some work".
I explained requirement.
I'll give you my assessment but I am not going in there to do some work - building undergoing refurbishment.
Arrested him in the passenger seat - Dean READ.
Vehicle some work as registered to Adam PARRIS.

Insurance Check - covered him to drive any vehicle - but did not cover business use.

I contacted Insurance Co. The inspected vehicle - looked inside - general construction debris in there + business cards in vehicle - Simon & Dean (advertising TS electrician - the detailed type of work).
Was a Thursday - Mr Cordell + other man - wearing clothes covered in paint + dust. It was middle of working day. Said he was going in there for work.
Explained this not covered for business use.
Asked to get out of - C.
He said "I was trying to get a job here"
He became increasingly agitated - said he would find out about me and everything has consequences

End of Picture!
584,

I established his name - had difficulties with address.
In the end arrested him because he would not provide address.
At Peckham eventually he provided details - I issued penalty notice.

XX —

He pulled over of own accord. I was told The Certificate covers Motor Trade Unit.
He told me going into building to work. No Tools in the car.

JJ, ??,

Loose items - business cards. Other items consistent with details of [illegible] services offered

Simon CORDELL

I was with friend - asked him to come down to look at a potential cleaner. Dear Road near Walworth.
Mr Khan was building a nightclub.
Going in the afternoon - appointment at 2pm with a view to taking a management position up there.
I got up early on building Co.
Went past shop - search. I pulled over - a bit past for priest to go into nearest shop.

I was early and we were going to sit in the van.
When PC approached me. He said he was going to do a check. He asked me why I was there. I explained I was there for future work after venue up and running. He said he wanted to record details. My Policy was produced. He said not covered because had tools in van. He phoned insurers and I phoned Broker.

End of Picture!
585,

This had happened on a number of occasions.
I have a number of other cases.

I explained my task

I was covered for road + domestic. I asked for Motor Trade - allows me to test cars from my drive.

I had not been working. Going to lots of places to make enquiries about freelance work.

Had spoken to Mr Klein previously.

XX - Burton Cords - Sam + Dean do refer to you TSM does refer to my Co.
I built Co for Dean. I don't work with Dean on the business. In my catalogue I put my number in as well as I can take a percentage.
I had an appointment with Mr. Klein - to discuss future work - for community
~~Already been agreed to~~
I did not say I was going to work in the property

YTS's ?:?
Built a Management system - built a festival.
Exploring Swiss potential business - have a number of community jobs.
Dean Read does gardening + general work.

Yours CORDELL, 23 Byron Terrace, Edwards, London W9 7DE.

I was not present - but received a phone call from my son. This was while in incident.

End of Picture!
586,

I knew he was going to see MR Khan
- he was late Dear down to see if he could be offered work. ~~He was~~
I got a phone call from my son + I spoke to the other Police Officer.
He explained to me about tools in the vehicle + the motor policy invalid.

Convicted

Exceptional Hardship.

Mother suffers from bowel, bladder + spine + other Arthritis.
Have every day at Mother's to clear her bowel.
I drive my mother to Noble Middle water hospital.

I live about 2 mile from your mother.
Mother lives in Edmonton
Moorfield, Enfield + North Middle + other.

My brother was in a bike crash - been supporting him.

Impact on work —
I am helping friends. Will prevent me going to the Hall.
I receive Flooding Support, MH difficulties.
I am on benefits.

I do voluntary work.

End of Picture!

1

My 1st Asbo Response Bundle/ pub Book Issue: 1!
EMAIL REQUESTING COURT NOTE FOR TRIAL IN LAVENDER HILL MAGISTRATES COURT/
Page Numbers: 209
FW: Clerks Notes for Simon Cordell
https://cmail.land1.co.uk/ox6/ox.html
FW: Clerks Notes for Simon Cordell

From: Lorraine Cordell
lorraine32@bluevonder.co.uk
To: 'Micheal McKee
m.mckee@michaelcarrollandco.com
Priority: Normal
Date: 23/02/**2015** 13:29
Original Message –
From: GL-SWESTERNMCENQ
mailto: smqlondonmchmcts.gsi.gov.uk
Sent: 16 February **2015** 09:57
To: lorraine326blucyonder.co.uk
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee

- Administration Officer Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU

Miss J Lee
Administration Officer
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176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
♦Please note's As of June 2nd, 2014, Our fax will be GOLDFAX No: 0870 324 0299*
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1 of 2
23/02/2015 18:0!

		17/02/2015		
		18/02/2015		
		19/02/2015		
		20/02/2015		

	There was a file on the wrong date here			
		21/02/2015		
		22/02/2015		
	4 • **The Enfield Gov / Email's Issue:** FW Clerks Notes for Simon Cordell / **Page Numbers:** 1679 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **5** • **The Enfield Gov / Email's Issue:** Read acknowledgement / **Page Numbers:** 1680 **6** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 283,284 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **7** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 285,286 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **8** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 287,288,289 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **9** • **The Enfield Gov / Email's Issue:**	**23/02/2015**		

	Read acknowledgement / **Page Numbers:** 1688 **10** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 1689,1690,1691 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **11** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 1692,1693,1694 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **12** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 297,298,299 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU **13** • **The Enfield Gov / Email's Issue:** Read acknowledgement / **Page Numbers:** 1698 **14** • **The Enfield Gov / Email's Issue:** Read acknowledgement / **Page Numbers:** 1699 Asbo! **15** • **The Enfield Gov / Email's Issue:** RE FW Clerks Notes for Simon Cordell / **Page Numbers:** 302,303,304 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Magistrates Court - 176a Lavender Hill, London, SW11 1JU			

16

- **The Enfield Gov / Email's Issue:**
  Company warehouse /
  Page Numbers: 1703,1704
  Asbo!
  My Company Too Smooth!

17

- **The Enfield Gov / Email's Issue:**
  Read acknowledgement /
  Page Numbers: 1705

18

- **The Enfield Gov / Email's Issue:**
  RE FW Clerks Notes for Simon Cordell /
  Page Numbers: 1706,1707,1708
  Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!
  Magistrates Court - 176a Lavender Hill, London, SW11 1JU

19

- **The Enfield Gov / Email's Issue:**
  RE FW Clerks Notes for Simon Cordell /
  Page Numbers: 1709,1710,1711,1712
  Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!
  Magistrates Court - 176a Lavender Hill, London, SW11 1JU

4
The Enfield Gov / Email's Issue:
FW Clerks Notes for Simon Cordell
/ Page Numbers: 1679
From: Lorraine Cordell
To: "Micheal McKee"
Subject: FW: Clerks Notes for Simon Cordell
Date: 23 February **2015** 13:29:00
Attachments: DOC034.pdf
Original Message
From: GL-SWESTERNMCENQ
Mail To: swglondonmc@hmcts.gsi.gov.uk
Sent: 16 February **2015** 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee

- Administration Officer Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU

Miss J Lee
Administration Officer
Lavender Hill Magistrates' Court
176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No: 0870 324 0299* 'I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means'. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

5
The Enfield Gov / Email's Issue:
Read acknowledgement
/ Page Numbers: 1680
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 23 February **2015** 13:32:11

- This is a delivery receipt for the mail that you sent on 23 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**FW:** Clerks Notes for Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

6
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell
Page Numbers: 1681,1682,
1681,
From: Micheal McKee
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 13:34:06

- I can see that on page 2 it states "no tools" in the car.

On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
Original Message
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee
Administration Officer
Lavender Hill Magistrates' Court
176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
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Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free.
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7
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell /
Page Numbers: 1683,1684,
1683,
From:
To:
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 13:46:00
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.
- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the

statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.

- I am also trying to get hold of the court to see about the letter for his PNC record to see if any work has been done on it.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell I can see that on page 2 it states "no tools" in the car.
On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
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1684,
Miss J Lee Administration Officer
Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
Please note: As of June 2nd, 2014, our fax will be GOLDFAX No: 0870 324 0299
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8
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell /
Page Numbers: 1685,1686,1687,
1685,
From: Micheal McKee
To: Lorraine,
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 13:58:00

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.

- Can this be arranged?
- It would have to be on company letterhead.

On 23 February 2015 at 13:46 Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
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Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:3
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell

- I can see that on page 2 it states "no tools" in the car.

On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
1686,
From: Micheal McKee
To:
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 13:58:00

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statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.

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Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell I can see that on page 2 it states "no tools" in the car.
On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

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Tel: 020 7805 1470
Please note: As of June 2nd, 2014, our fax will be GOLDFAX No: 0870 324 0299
'I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
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Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.
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The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free.
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9
The Enfield Gov / Email's Issue:
Read acknowledgement
/ Page Numbers: 1688,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 23 February **2015** 13:58:16

- This is a delivery receipt for the mail that you sent on 23 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: FW:** Clerks Notes for Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

10
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell
/ Page Numbers: 1689,1690,1691,
From: Lorraine Cordell
To: Micheal McKee
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February **2015** 13:59:00
Moses said he sent the letter back to you the day he got it he called me to say he got the letter and said he would post back that day, I even talked on the phone to him yesterday and he told me he had posted it.
Regards
Lorraine

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]
Sent: 23 February **2015** 13:58
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.
- Can this be arranged?
- It would have to be on company letterhead.

On 23 February 2015 at 13:46 Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.
- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.
- I am also trying to get hold of the court to see about the letter for his PNC record to see if any work has been done on it.

Lorraine
1690,

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell I can see that on page 2 it states "no tools" in the car.
On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee
Administration Officer
Lavender Hill Magistrates' Court
176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
*Please **note:** As of June 2nd, **2014**, our fax will be GOLDFAX No: 0870 324 0299*
'I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means. This e-mail (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return e-mail. Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail. This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not
1691,
broken when composing or forwarding e-mails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

11
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell
/ Page Numbers: 1692,1693,1694,
From: Lorraine Cordell
To: "Micheal McKee'
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February **2015** 14:02:00

- I will see what I can do I ask him if he can email me a letter over what needs to be said can you write it and email me it and I will sort it from there via email,

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]
Sent: 23 February **2015**13:58
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.
- Can this be arranged?
- It would have to be on company letterhead.

On **23 February 2015 at 13:46** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote:**

Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.
- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.
- I am also trying to get hold of the court to see about the letter for his PNC record to see if any work has been done on it.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell
1693,
I can see that on page 2 it states "no tools" in the car.

On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

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Tel: 020 7805 1470
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1694,
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12
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell /
Page Numbers: 1695,1696,1697,
1695,
From: Micheal McKee
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 14:02:44

- If he can email the letter, he has written we can take it from there.

On **23 February 2015 at 14:02** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

- I will see what I can do I ask him if he can email me a letter over what needs to be said can you write it and email me it and I will sort it from there via email,

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:58
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.
- Can this be arranged?
- It would have to be on company letterhead.

On **23 February 2015 at 13:46** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.
- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.
- I am also trying to get hold of the court to see about the letter for his PNC record to see if any work has been done on it.

Lorraine
1696,

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34

To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell
I can see that on page 2 it states "no tools" in the car.
On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee Administration Officer
Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU
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Internet e-mail is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by e-mail.
1697,
This e-mail (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
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13
The Enfield Gov / Email's Issue:
Read acknowledgement
/ Page Numbers: 1698,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 23 February **2015** 14:03:36

- This is a delivery receipt for the mail that you sent on 23 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: FW:** Clerks Notes for Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

14
The Enfield Gov / Email's Issue:
Read acknowledgement

/ Page Numbers: 1699,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee
To: Lorraine Cordell
Subject: Read acknowledgement
Date: 23 February **2015** 14:03:36

- This is a delivery receipt for the mail that you sent on 23 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: FW:** Clerks Notes for Simon Cordell".

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15
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell /
Page Numbers: 1700,1701,1702,
1700,
From: Lorraine Cordell
To: "Micheal McKee"
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 14:05:00

- Ok I will ask him but is his witness statement ok.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 14:03
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- If he can email the letter, he has written we can take it from there.

On **23 February 2015 at 14:02** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

- I will see what I can do I ask him if he can email me a letter over what needs to be said can you write it and email me it and I will sort it from there via email,

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:58
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.
- Can this be arranged?
- It would have to be on company letterhead.

On 23 February 2015 at 13:46 Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.

- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.
- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.
- I am also trying to get hold of the court to see about the letter for his PNC record

1701,

to see if any work has been done on it.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell

I can see that on page 2 it states "no tools" in the car.

On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th November as requested.

Miss J Lee Administration Officer
Lavender Hill Magistrates' Court 176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
Please note: As of June 2nd, 2014, our fax will be GOLDFAX No: 0870 324 0299
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1702,

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16
The Enfield Gov / Email's Issue:
Company warehouse / **Page Numbers:** 1703,1704,

Subject: Order Confirmation
From: sales@thecompanywarehouse.co.uk
sales@thecompanywarehouse.co.uk
To: Re_wired@ymail.com;
Date: Monday, 23 February **2015**, 14:12
Order Confirmation
Order ID: 140761

- Thank you for placing your order with The Company Warehouse.
- Please note the order items coloured red below.
- This means we need more information from you before we can process your order.
- In order to provide us with the relevant information, please log in to My Company Warehouse

Item(s) ordered:
Too Smooth Ltd
Product Qty. Line Total VAT Total
Online Company Formation 1 £5.99 £1.20 £7.19
Government Filing Fee 1 £13.00 £0.00 £13.00
Corporate Compliance Pack 1 £30.30 £6.06 £36.36
LOGIN NOW to take advantage of your FREE 'My Company Warehouse' control panel.
Membership Details:
Username**:** Re_wired@ymail.com
Password: B6MJ4DV5
We recommend that you change your password to something more memorable after your first login.
6 great reasons to login
• Print your invoices
• Order more products and services from The Company Warehouse
• Manage your order (including any products included as part as of a package)
• Download FREE software, products and support packs
• Raise support tickets
• Request FREE product consultancies
Thank you.
1704,
The Company Warehouse Team
T: 0845 880 2613 +44(0)1245 492 777
support@thecompanywarehouse.co.uk
www.thecompanywarehouse.co.uk
Third Party Formations Limited T/A the Company Warehouse Registered in England and Wales number: 3994971 | VAT Registration number: 830 8066 39
Attachments
• 1.txt (7.28 KB)
• Untitled2.gif (968 B)
• Untitled3.gif (l1.75 KB)
• Untitled4.png (5.11 KB)

17
The Enfield Gov / Email's Issue:
Read acknowledgement **/ Page Numbers:** 1705,
From: m.mckee@michaelcarrollandco.com on behalf of Micheal McKee

To: Lorraine Cordell
Subject: Read acknowledgement
Date: 23 February **2015** 14:18:48

- This is a delivery receipt for the mail that you sent on 23 February **2015** to "Micheal McKee" <m.mcke@michaelcarrollandco.com> with subject "**RE: FW:** Clerks Notes for Simon Cordell".

Note: This delivery receipt only acknowledges that the message was displayed on the recipient's computer. There is no guarantee that the recipient has read or understood the message contents.

18
The Enfield Gov / Email's Issue:
RE FW Clerks Notes for Simon Cordell
/ Page Numbers: 1706,1707,1708,
1706,
From: Micheal McKee
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell
Date: 23 February 2015 14:21:09

- Yes.
- I will tidy it up a bit,
- but it is more or less fine.
- Is Moses willing to attend court?
- Can you send me his phone number?

On **23 February 2015 at 14:05** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote**:

- Ok I will ask him but is his witness statement ok.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 14:03
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- If he can email the letter, he has written we can take it from there.

On **23 February 2015 at 14:02** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

- I will see what I can do I ask him if he can email me a letter over what needs to be said can you write it and email me it and I will sort it from there via email,

From: Micheal McKee mailto: m. McKee @michaelcarrollandco. com
Sent: 23 February 2015 13:58
To: Lorraine Cordell
Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.
- Can this be arranged?
- It would have to be on company letterhead.

On 23 February 2015 at 13:46 Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
Dear Michael

- Yes, it does, say that but I really don't know how you can read it the writing is horrible to understand lol
- I am burning the copies of the CD's when Simon gets to the office can you please check them that they play I don't know what format the court uses.
- I know Josey also needs these CDs also for the appeal on the **05/03/2015** at KINGSTON UPON THAMES CROWN COURT, should I wait to do the 2nd copy to make sure they play at the office I know they play in my computer CD,
- Also, she will need some of the paperwork Simon will be bringing with him to the office today.

1707,

- Can you also let me know about the statement from Moses is that good enough I had to make the format up you made for Simon statement and send it to him, so he knew how to write it. like the top section of the statement. if you understand that he is working so finding it very hard to get down here but will attend court I just have to give him a few days' notice to which day he will be needed for.
- I am also trying to get hold of the court to see about the letter for his PNC record to see if any work has been done on it.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]
Sent: 23 February 2015 13:34
To: Lorraine Cordell
Subject: Re: FW: Clerks Notes for Simon Cordell
I can see that on page 2 it states "no tools" in the car.
On **23 February 2015 at 13:29** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:
--- Original Message----------
From: GL-SWESTERNMCENQ [mailto:swglondonmc@hmcts.gsi.gov.uk]
Sent: 16 February 2015 09:57
To: 'lorraine32@blueyonder.co.uk'
Subject: Clerks Notes for Simon Cordell

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee
Administration Officer
Lavender Hill Magistrates' Court
176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
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1708,

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19

The Enfield Gov / Email's Issue:

RE FW Clerks Notes for Simon Cordell

/ Page Numbers: 1709,1710,1711,1712,

From: Lorraine Cordell

To: Micheal McKee

Subject: RE: FW: Clerks Notes for Simon Cordell

Date: 23 February **2015** 14:28:00

Hi Michael

- Yes,
- he willing to attend court he just needs a few days' notice of the date for court that he will be needed for, His phone number is on the statement 0743230
- but he is at work right now so maybe will not pick up.
- I have emailed him about the letter and asked him to email me it.

Regards

Lorraine

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]

Sent: 23 February **2015** 14:21

To: Lorraine Cordell

Subject: RE: FW: Clerks Notes for Simon Cordell

- Yes.
- I will tidy it up a bit,
- but it is more or less fine.
- Is Moses willing to attend court?
- Can you send me his phone number?

On **23 February 2015 at 14:05** Lorraine Cordell <lorraine32@blueyonder.co.uk> **wrote**:

- Ok I will ask him but is his witness statement ok.

Lorraine

From: Micheal McKee [mailto:m.mckee@michaelcarrollandco.com]

Sent: 23 February 2015 14:03

To: Lorraine Cordell

Subject: RE: FW: Clerks Notes for Simon Cordell

- If he can email the letter, he has written we can take it from there.

On **23 February 2015 at 14:02** Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

- I will see what I can do I ask him if he can email me a letter over what needs to be said can you write it and email me it and I will sort it from there via email,

From: Micheal McKee [**Mail To:** m.mckee@michaelcarrollandco.com]

Sent: 23 February **2015** 13:58

To: Lorraine Cordell

Subject: RE: FW: Clerks Notes for Simon Cordell

- It would be ideal if we could have a letter from Every Decibel Matters Ltd confirming Simon Cordell is not an employee/shareholder/director or has any controlling interest in the company.

- Can this be arranged?
- It would have to be on company letterhead.

1710,1711,1712,

		24/02/2015		
		25/02/2015		
	73 • **Additional Email Attachments & Emails / Issue:** 1. 73 lorraine32@blueyonder.co.uk_02.26.2015_RE Simon Cordell Appeal 26/02/2015 / **Page Numbers:** 587 **2** • **The Enfield Gov / Email's Issue:** 233. Lorraine Cordell _Re_ Simon Cordell_ (25) / **Page Numbers:** 544 Broadsure Insurance! Driving Ban (1)/? **3** • **The Enfield Gov / Email's Issue:** 486. Lorraine Cordell _Re_ Simon Cordell Appeal / **Page Numbers:** 1745 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Willesden Harrow magistrates! **4** • **The Enfield Gov / Email's Issue:** 487. Harrow Crown, Listing _ RE_ Simon Cordell Appeal / **Page Numbers:** 1746 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Willesden Harrow magistrates! **5** • **The Enfield Gov / Email's Issue:** 488. GL-BRENTMCENQ_RE_ Simon Cordell_ (1) / **Page Numbers:** 1747 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent!	**26/02/2015**	23:28:00	**X1** 587
		26/02/2015	22:23:00	**X11**

	74 • **Additional Email Attachments & Emails / Issue:** 1. 74 lorraine32@blueyonder.co.uk_02.26.2015_RE Simon Cordell Appeal_001 26/02/2015 / **Page Numbers:** 588 589,590,591,592,593,594 595,596,597,598			588 589,590,591,592, 593,594595,596, 597,598
	75 • **Additional Email Attachments & Emails / Issue:** 1. 75 lorraine32@blueyonder.co.uk_02.26.2015_Re Simon Cordell 26/02/2015 / **Page Numbers:** 599,600 601,602,603,604,605,606 607	**26/02/2015**	22:31:00	**X9** 599,600 601,602,603,604, 605,606,607

73.
Additional Email Attachments & Emails / Issue:
1. 73
lorraine32@blueyonder.co.uk_02.26.2015_RE Simon Cordell Appeal
26/02/2015
/ **Page Numbers:** 587
--
587,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent:26 February 2015 23:28
To: Sharon.Bums@met.pnn.police.uk
Subject: RE: Simon Cordell Appeal
Dear Sharon

- Would it please be possible if you can call me on 07961 re Simon Cordell appeal please?

Regards
Lorraine Cordell

2
The Enfield Gov / Email's Issue:
233. Lorraine Cordell _Re_ Simon Cordell_ (25)
/ Page Numbers: 544,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 February **2015** 22:31
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: 'Sharon.Burns@met.pnn.police.uk

CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Subject: Re: Simon Cordell
Attachments: Simon Cordell Appeal Willesden Harrow Crown Court.pdf.
Found Guilty again 26-01-2015.pdf
Dear Annabel Jereniah

- I have just seen the Memorandum of Entry that the Crown Court has sent and on that it says there was a Disqualification until test passed.
- But when we contacted the court, we were only told about 6 points and a fine for this case and this was also on the letter from the court.
- If I knew a Disqualification until test passed when I filed my appeal on the **13/02/2015**
- I would have ticked this be suspended until appeal was heard.
- Can you please look into this and see if the appeal could include the suspension of the Disqualification until the appeal is heard?

Please see attached document

- Simon_ Cordell_ Appeal_ Willesden_ Harrow_ Crown_ Court Found Guilty again 26-01-2015
- As you will see the letter Found Guilty again **26-01-2015**
- does not show any disqualification and this was confirmed by the court when we called that there were 6 points added and a fine.

Regards
Lorraine Cordell
END

3
The Enfield Gov / Email's Issue:
486. Lorraine Cordell _Re_ Simon Cordell Appeal
/ Page Numbers: 1745,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 February **2015** 22:23
To: listing@harrow.crowncourt.gsi.gov.uk
Cc: 'Sharon.Burns@met.pnn.police.uk
CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
Subject: RE: Simon Cordell Appeal
Attachments: Simon_Cordell_Appeal_Willesden_Harrow_Crown_Court.pdf; S Cordell Cert GE_ 20132014.pdf;
S Cordell 020215.pdf
To Whom It May Concern:

- Please see attached documents re Appeal could all documents be placed on file.

Regards

4
The Enfield Gov / Email's Issue:
487. Harrow Crown, Listing _ RE_ Simon Cordell Appeal
/ Page Numbers: 1746,
From: Harrow Crown, Listing listing@harrow.crowncourt.gsi.gov.uk
Sent: 26 February **2015** 22:24
To: Lorraine Cordell
Subject: RE: Simon Cordell Appeal

- Thank you for your email,

- please be aware that we have received this and will be processing it in due course Which Section should I contact?
- To avoid unnecessary delays,
- it's important that your correspondence reaches the right team so please make sure you are sending to the correct fax number or email address.
- For queries and correspondence regarding Crown Court listing to include; Warned list, Abandoned Appeals, Appeal Enquiries, confiscation papers, discontinuances, Bail Applications/ Variations for open cases, skeleton arguments, Defence Case Statements, Breaches, and CPS noncompliance with Judge's directions should be emailed to

1. listing@harrow.crowncourt.gsi.gov.uk

New **Fax number:** 0870 3240194 For all general queries and correspondence to include; legal aid applications (QC/Noting brief), transfers of legal aid, Indictments, Notices of Appeal, NGs, committals from the Magistrates, requests for results, Witness summons, Certificate of Convictions and Cashier queries should be emailed to enquiries@harrrow.crowncourt.gsi.gov.uk

New **fax number:** 08703240149

For queries and correspondence for the clerk's team, including; days on remand queries, Requests of psychiatric report queries/payment, PCMH forms queries/requests, application to amend orders, after sentence queries, slip rule, SERCO bail queries, commendation orders, AF3s should be emailed to results@harrow.crowncourt.gsi.gov.uk

New **fax number:** 0870 3240195 This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

5

The Enfield Gov / Email's Issue:

488. GL-BRENTMCENQ_RE_ Simon Cordell_ (1)

/ Page Numbers: 1747,

From: GLBRENTMCENQ [glbrentmcenq@hmcts.gsi.gov.uk]

Sent: 26 February **2015** 22:33

To: Lorraine Cordell

Subject: RE: Simon Cordell

- Thank you for emailing the North West and West London Magistrates' Courts Administration Centre. Please be aware that it has been received and will be processed.

Polite Request: Please refrain from also sending your correspondence via post/DX or by fax as this risks the Court duplicating correspondence that has already been received. Thank you for your cooperation. This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be

intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

74.
Additional Email Attachments & Emails / Issue:
1. 74
lorraine32@blueyonder.co.uk_02.26.2015_RE Simon Cordell Appeal_001
26/02/2015
/ Page Numbers: 588
589,590,591,592,593,594
595,596,597,598
--
588,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 February 2015 22:23
To: 'listing@harrow.crowncourt.gsi.gov.uk'
Cc: 'Sharon.Burns@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Subject: RE: Simon Cordell Appeal
Attachments: Simon_Cordell_Appeal_Willesden_Harrow_Crown_Court.pdf
S Cordell Cert._GE-2013-2014.pdf
S Cordell 020215.pdf
To Whom It May Concern:

- Please see attached documents re Appeal could all documents be placed on file.

Regards
589,
RE: Simon Cordell Appeal->Simon_Cordell_Appeal_Willesden_Harrow_Crown_Court.pdf

HM Courts & Tribunals Service
CROWN COURT AT HARROW
Hailsham Drive Harrow, Middlesex HA1 4TU
DX 97335 HARROW 5
Telephone 020 8424 2294
Ext.
Fax 020 8424 2209
Mr Simon Paul Cordell
24th February 2015
109 Burncroft Avenue
Enfield
Middx
EN3 7JQ

Dear Sirs

Re: Yourself-v-Central Driving Offences Unit Case number A20150049

The Crown Court has received a set of appeal papers from the magistrate's court at Willesden.

In order to assist you, a copy of the memorandum of conviction and sentence is enclosed.

The court is committed to processing appeals as quickly as possible and it would greatly help the listing of this appeal if you would complete this form and return it to the Crown Court by the **10 March 2015**

If the court does not have a reply by this date your appeal will be listed without further consultation.

Please note if you fail to attend that hearing your appeal may be dismissed and further costs can be awarded against you.

If you do not wish to proceed with your appeal you should contact the court in writing before this date.

- Please confirm that the appeal is against Conviction/Sentence/Conviction & Sentence:

Conviction and Sentence

- Please estimate the time the Appeal's hearing will take:

I was not there I am not sure how long these cases take but I would think no more than one hour.

3.

Number & names of prosecution witnesses you require:

590,

I don't have any names as I have never had a summons for this case, and I have had no Dates for court I don't know the CPS name that dealt with this case.

Number & names of defence witnesses you require:

Not justified to show my insurance documents and that I was insured to drive by KGM Insurance.

Name of counsel: MICHAEL CARROLL & CO.

Dates to avoid: 05/03/2015,.10/03/2015, 17/03/2013 and could this please be listed for the afternoon as I need to be able to get to court.

Please confirm if an interpreter is required: No

Your reference: I don't know this.

Your telephone/mobile number: 07961 833021 this is my mother's number she can talk re this case, also the email is lorraine32@blueyonder.co.uk

These details can be faxed to 0870 324 0194 or emailed to listing@harrow.crowncourt.gsi.gov.uk Yours sincerely,

Mary Graham Appeals Clerk List Office

NOTE:

Once an appeal has been allocated a hearing date it will NOT be changed, save for the most exceptional reasons.

It is, therefore, essential that all dates to avoid are provided to the court by the date specified above.

Any subsequent application to move a fixture date will have to be listed before a judge, which does not automatically mean your application will be granted and may lead to wasted costs.

It has also just been noted that the court passed a driving disqualification until test passed was issued for this case which we have only just been made aware of by the paperwork that has been served and seeing the Memorandum of ENTRY, if this had been known then I would have asked that the this be suspended until the appeal was heard in my appeal application.

We were only told by the court that 6 points and a fine had been given by the Judge and also the letter the court sent shows this Please see letter included within this paperwork.

Can we still ask that the driving disqualification be suspended until the Appeal is heard.?

2

End of Picture!

591,

Appeal form recd via email on 13/2/15
@ Brent M.C. AB.

APPEAL TO THE CROWN COURT FROM A MAGISTRATES' COURT

(Criminal Procedure Rules, rule 63.3) A2015 0049

Case details

Name of defendant: Mr Simon Paul Cordell

Address: 109 Burncroft Av, Enfield, EN3 7JQ

If the defendant is in custody, give prison and prison number, if known.

Email address: lorraine32@blueyonder.co.uk

Phone: Mobile: 07961 833021

Appeal from ... Willesdon ..... Magistrates' Court

Magistrates' court case reference number:

Appeal to the Crown Court at: (I think the Crown Court would be) Wood Green Crown Court.

This is an appeal to the Crown Court about:

Give brief details of the magistrates' court decision about which you are appealing, including the date of that decision (e.g. 'my conviction for [offence] on [date]', or 'my sentence of [penalty] for [offence] on [date]').

Conviction of no insurance on the 26/01/2015. I am insured to drive and would never drive without insurance.

I have asked the magistrates' court to reconsider my case ☒ Yes ☐ No

You may not need to appeal. Sometimes a magistrates' court can change a decision which it has made, under section 142 of the Magistrates' Courts Act 1980. Ask at the magistrates' court office.

I need an extension of time for this appeal ☐ Yes ☐ No

See the time limits listed below. If your appeal is late, you must answer question 1, on the other side of this form. Only the Crown Court can extend the 21 day time limit for appeal.

Use this form ONLY for an appeal to the Crown Court about conviction, sentence, etc. under Criminal Procedure Rules Part 63. There is a different form for applying or appealing to the Crown Court after a magistrates' court has made a decision about bail, under Criminal Procedure Rule 19.8.

1. Complete the boxes above and give the details required in the boxes below. If you use an electronic version of this form, the boxes will expand[1]. If you use a paper version and need more space, you may attach extra sheets.

2. Sign and date the completed form.

3. Send a copy of the completed form to:

(a) the magistrates' court, and

(b) the other party to the case (e.g. the prosecutor, if you are the defendant).

You must send this form so as to reach the recipients **not more than 21 days after:**

- the date you were sentenced or your sentence was deferred (whichever was earlier), if your appeal is against conviction or against a finding of guilt,
- the date you were sentenced, if your appeal is against sentence, or
- in any other case, the date of the order or failure to make an order about which you want to appeal.

[1] Forms for use with the Rules are at: www.justice.gov.uk/courts/procedure-rules/criminal/formspage.

End of Picture!
592,

1) Extension of time (if you need one: see the notes on the front page). **My appeal is late because:**
Explain why your appeal is late. Attach copies of any letters or other documents you want the court to see.

2) The issues in this case are:
Summarise the matters of fact or law, or the reasons for sentence or other order, which are in dispute.

Conviction of no insurance, I am insured to drive, i have tried to address this matter a number of times with the Court and CPS, by email and by way of phone calls, i have sent over everything the court and CPS would need to in fact should i had insurance to drive.

3) Appeal against conviction: case management in the Crown Court.
Only answer these questions if you are appealing against conviction or a finding of guilt.

How long did the trial last in the magistrates' court ?

Which of the prosecution witnesses in the magistrates' court do you want to ask questions if they are witnesses again in the Crown Court ? Name them:

Not Sure, as i did not get any letters of a court date and they found me guilty while not there.

How long do you expect the appeal to take in the Crown Court ?

Not Sure

4) Other applications. I am also applying for:

☐ **pending my appeal, the suspension of my disqualification e.g. from driving.**
You can ONLY apply for the suspension of a disqualification imposed in this case.

☐ **pending my appeal, bail.**

Give reasons for any application you are making:

I want my application(s) considered by ☐ the magistrates' court ☒ the Crown Court
Each court can consider these applications. You can apply to both.

Signed[2]: ..... **[defendant / defendant's solicitor]**

Date: 13/02/2015

[2] If you use an electronic version of this form, you may instead authenticate it electronically (e.g. by sending it from an email address recognisable to the recipient). See Criminal Procedure Rules, rule 5.3.

End of Picture!
593,

MEMORANDUM of an ENTRY entered in the REGISTER of the North West London Magistrates' Court LJA: 2571

REGISTER for 26/01/2015 (PM) Court Willesden Magistrates' Court

Mr Simon Paul CORDELL
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ
DOB: 26/01/1981 Age: 33
Gender: Male
CRO: 49823/97M
Aliases: Mr Simon Paul CORDELL, Mr Simon CORDELL

Case Number: **1403134612**
Defendant Present: No
Informant: Mr Simon Cordell
Post-Hearing Custody Status:

A20150049

2	**MC80525** R7 Original offence for which a statutory declaration was served under section 14 of the Magistrates' Courts Act 1980. Details: RT88191, On 01/01/2014, at Wembley used a motor vehicle, namely a Ford CX52 JRZ, on a road, or other public place, namely fourth way, HA9, when there was not in force in realtion to that use such a policy of insurance or such a security in respect of third party risks as complied with the requirements of Part V1 of the road traffic act Contrary to Section 143 of The Road Traffic Act 1988 and Schedule 2 to the Road Traffic Act 1988, .. . In accordance with the above section of the Magistrates' Courts Act 1980. Verdict: Proved in Absence - 26/01/2015 **Register Notes** 23/02/2015 10:29 Annabel.Jeremiah Greater London Appeal form received 13.02.15. Appeal papers lodged at Harrow Magistrates Court on 23.02.15. LCCC notified. 23/02/2015 10:46 Annabel.Jeremiah Greater London Application to re-open - Section 142 considered on 18.02.15 by legal adviser. Advised defendant can appeal. 143	**FO** Fined £600.00.	600.00
		FVS To pay victim surcharge of £60.00.	60.00
		FCOST To pay costs of £85.00.	85.00
		COLLO Collection order made.	
		LEP Driving record endorsed with 6 points. D20 Notification Sent to DVLA Endorsements: Licence to Follow Marker: 0 Hardship Marker: No Offence Code: RO42 Offence Date: 01/01/2014 Convicting Court: 2571 Date: 26/01/2015 Penalty Points: 6 Result Amount: GBP600 Disqualification Until Test Passed: Disqualification Pending Sentence: Time To Pay: To be paid by 23/02/2015	
		BALANCE	745.00

Page No.: 1

End of Picture!
594,

HM Courts &
Tribunals Service

North West Administration Centre
Willesden Magistrates Court
448 High Road
London
NW10 2DZ

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

DX 110850 Willesden 2
T 0208 955 0555
F 0870 324 0240

www.justice.gov.uk

Our ref: 1403134612

Date: 20th February 2015

Dear Mr Cordell

Offence of: Using a motor vehicle with no valid insurance (case re-opened).
Date of Sentence: 26/01/15

Thank you for your email which was received on 13th February 2015, in which you dispute the conviction and/or sentence in the above matter. You were sentenced by this court on 26th January 2015 when proceedings against you were concluded.

You have an automatic right of appeal to the Crown Court if your appeal notice is received by this court within **21 days** from the date of sentence, or the date of the order you want to appeal. If you pleaded guilty, you can appeal against your sentence and if you were convicted, you can appeal against your conviction or the sentence. I enclose a copy of the appeal notice which should be completed and returned to the above address within 21 days from the date of sentence or the court's decision. **You must also send a copy of the appeal notice to the prosecution agency.**

If **21 days have passed**, then you must make an application for leave to appeal out of time. Whether you are granted leave to appeal will be decided by the Crown Court and you will be notified of the decision. If you need to apply for leave to appeal, then an additional form is included with this letter. This form and the appeal notice must be completed and returned to the above address. If you wish to appeal it is in your interests to return these completed forms as soon as possible.

You are advised to seek independent legal advice before deciding whether to appeal. If you do appeal and the Crown Court uphold your conviction, you may be ordered to pay a greater amount in costs and could receive a harsher sentence than this court imposed.

Yours sincerely

Pre-court department
North West London Magistrates' Court

End of Picture!
595,

Willesden Magistrates' Court
Code 2571
Correspondence Address: 448 High Road, London NW10 2DZ
Opening Hours: Monday to Friday 9.00am to 4.30pm
Telephone: 020 8955 0555 Fax: 0870 324 0240

Mr Simon Paul CORDELL
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Case number: **011403134612**
Born: 26 January 1981
Driver number: CORDE801261SP8LV

Notice of endorsement of driving record

Order

The court has ordered that your driving record be endorsed with the penalty points stated below.

Further Information

For more information about disqualification or endorsement see:

www.gov.uk/penalty-points-endorsements

Date: 26 January 2015

J.Vantyghem
Justices' Clerk

Offences and orders

011403134612/2
DVLA Code: RO42
01/01/2014 Original offence re-heard

Driving record endorsed with 6 points.

End of Picture!
596,

KGM

MOTOR INSURANCE

Member of Canopius Group

Certificate of Motor Insurance

1. Name of Policyholder	**Mr SIMON CORDELL**
2. Policy Number:	**MT3574694**
3. Registration Number of the Vehicle:	**Any motor vehicle the property of the Insured or in their custody or control**
4. Effective Time and Date for Commencement of the Insurance for the purposes of the Relevant Law:	**0:01 23 February 2013**
5. Expiry Time and Date of the Insurance:	**23:59 22 February 2014**
6. Persons or classes of persons entitled to drive:	**Mr SIMON CORDELL**
7. Limitations as to use (subject to the exclusions listed below):	**Use for social domestic and pleasure purposes. Use for Motor Trade purposes.**
8. Exclusions:	**The Insurance does not cover use for racing, pacemaking or speed competitions or the carriage of goods or passengers for hire and reward or to secure the release of any motor vehicle, which has been seized by or on behalf of any government or public authority, which was not the property of the policyholder or in his custody or control at the time of seizure. Use solely for breakdown purposes or use under a trade plate for the carriage of goods for demonstration purposes in accordance with the regulations applicable to Trade Licences is not deemed to be use for hire or reward.**

We hereby certify that the insurance to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney. For and on behalf of the Underwriters subscribing to

KGM Motor Insurance

N Manvell

Neil Manvell, Active Underwriter
AUTHORISED INSURERS, KGM House, 14 Eastwood Close, London, E18 1RZ.

NOTES:
Please ensure that the details shown on this document are correct and that the cover meets your requirements. If in doubt consult your Broker or Agent.
The Certificate relates to Road Traffic Act cover only, for full details of the cover reference should be made to the insurance document and schedule.
This certificate is not transferable to a new owner of the vehicle.
If the insurance is to be suspended or terminated this Certificate must be returned to your broker/agent or to the underwriters.

ADVICE TO THIRD PARTIES:
Nothing contained in this certificate affects your rights as a Third Party to make a claim.

PROCEDURE IN THE EVENT OF AN ACCIDENT:
If your name and address are not taken at the time of an accident you must report the accident at a Police Station as soon as reasonably practical, but in any event within 24 hours.
The accident must be reported immediately to our claims lines (see claims procedure leaflet with your policy).
Do not admit liability or make any offer or promise to Third Parties.
Take names and addresses of all persons who witness the accident or arrive on the scene immediately thereafter.

WARNING: This certificate has been prepared using a laser printer and is not valid if altered in any way.

Broker: **DB261** **BROADSURE DIRECT** Date of Issue: **04 March 2013**

LLOYD'S Underwriters

KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited.
Canopius Managing Agents Limited is a managing agent at Lloyd's and is authorised and regulated by the Financial services Authority. FSA Registration No. 204847.
Canopius Managing Agents Limited is registered in England & Wales number 1514453. Registered Office: Gallery 9, One Lime Street, London, EC3M 7HA

End of Picture!
597,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
598,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!

75.
Additional Email Attachments & Emails / Issue:
1. 75
lorraine32@blueyonder.co.uk_02.26.2015_Re Simon Cordell
26/02/2015
/ **Page Numbers:** 599,600
601,602,603,604,605,606
607
--
599,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 26 February 2015 22:31
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: 'Sharon.Burns@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Subject: Re: Simon Cordell
Attachments: Simon-Cordell-Appeal-Willesden-Harrow-Crown-Court.pdf
Found Guilty again 26-01-2015.pdf
Dear Annabel Jereniah

- I have just seen the Memorandum of Entry that the Crown Court has sent and on that it says there was a Disqualification until test passed.
- But when we contacted the court, we were only told about 6 points and a fine for this case and this was also on the letter from the court.
- If I knew a Disqualification until test passed when I filed my appeal on the **13/02/2015**
- I would have ticked this be suspended until appeal was heard.
- Can you please look into this and see if the appeal could include the suspension of the Disqualification until the appeal is heard?

Please see attached document

- Simon_ Cordell_ Appeal_ Willesden_ Harrow_ Crown_ Court Found Guilty again 26-01-2015
- As you will see the letter Found Guilty again **26-01-2015**
- does not show any disqualification and this was confirmed by the court when we called that there were 6 points added and a fine.

Regards
Lorraine Cordell
600,601,602,603,604,605,606,607,

		27/02/2015		
		28/02/2015		

Simulation March 2015 (Click here to go back to the Index)

March 2015

		01/03/2015	15:24:00	**X17**

	76 • **Additional Email Attachments & Emails / Issue:** 1. 76 lorraine32@blueyonder.co.uk_03.01.2015_FW RE Simon Cordell 011403134612 01/03/2015 / **Page Numbers:** 608,609,610,611,612 613,614,615,616,617,618 619,620,621,622,623,624 **4** • **The Enfield Gov / Email's Issue:** 493. Lorraine Cordell _Fwd._ RE_ Simon Cordell 011403134612 / **Page Numbers:** 1759,1760 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **5** • **The Enfield Gov / Email's Issue:** 494. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (5) / **Page Numbers:** 1761,1762,1763,1764, 1765,1766,1767 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Kingston Crown Court			608 609,610,611,612 613,614,615,616 617,618,619,620 621,622,623,624

76.
Additional Email Attachments & Emails / Issue:
1. 76
lorraine32@blueyonder.co.uk_03.01.2015_FW RE Simon Cordell 011403134612
01/03/2015
/ **Page Numbers:** 608,609,610,611,612
613,614,615,616,617,618
619,620,621,622,623,624
--
608,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 01 March 2015 15:24
To: 'JOSEPHINE WARD'
Subject: FW: **RE:** Simon Cordell 011403134612
Attachments: Found Guilty again 26-01-2015.pdf
S Cordell 020215.pdf
S Cordell Cert-GE-2013-2014.pdf.
RE_ urgent Simon CORDELL 011401596899-01.pdf
RE_ urgent Simon CORDELL 011401596899.pdf

RE_ urgent Simon CORDELL 011401596899-03.pdf
RE_ urgent Simon CORDELL 011401596899-04.pdf
Lorraine Cordell-RE-Simon Cordell.pdf; Appeal-Notice-Signed.pdf
From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 13 February 2015 11:05
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk'
Cc: 'CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk
Southcju CO16Mailbox-.SouthProsecutionCju@met.pnn.police.uk
CO16Mailbox-.NorthProsecutionCJU@met.pnn.police.uk
London.magistratescentralwest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**

  A. Application to set aside the conviction
  B. Re-open the case
  My name: Mr Simon Paul Cordell DOB: 26/01/1981.
  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ
- **I am including in this email**

609,

1. Letter of Indemnity from KGM.
2. Policy of insurance form KGM.
3. List of emails sent to Court.
4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
5. Appeal Form

- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,

- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards Simon Cordell

610,

Willesden Magistrates' Court
Code 2571
Correspondence Address: 448 High Road, London NW10 2DZ
Opening Hours: Monday to Friday 9.00am to 4.30pm
Telephone: 020 8955 0555 Fax: 0870 324 0240

Mr Simon Paul CORDELL
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Case number: **011403134612**
Born: 26 January 1981
Driver number: CORDE801261SP8LV

Notice of endorsement of driving record

Order
The court has ordered that your driving record be endorsed with the penalty points stated below.

Further Information
For more information about disqualification or endorsement see:

www.gov.uk/penalty-points-endorsements

Date: 26 January 2015

J.Vantyghem
Justices' Clerk

Offences and orders

011403134612/2
DVLA Code: RO42
01/01/2014 Original offence re-heard

Driving record endorsed with 6 points.

End of Picture!
611,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
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End of Picture!
612,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
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End of Picture!
613,
FW: **RE:** Simon Cordell 011403134612->RE_ urgent Simon Corrdell.pdf

From: Lorraine Cordell
[lorraine32@blueyonder.co.uk
Sent: 08 October 2014 18:24
To: gl-brentmcenq@hmcts.gsi.gov.uk
Subject: RE: RE: urgent Simon CORDELL 011401596899
Attachments: S Cordell Cert-GE- 2013-2014.pdf
Dear sir or Madam

- I am writing this email due to the reply dated the **01/10/2014** I got in the post on **06/10/2014** about the email I sent to you on the **12/09/2014** please see below email dated **12/09/2014.**
- Above is a picture of the court processing.
- I did not know about this not be there.
- In the email dated the **12/09/2014,** I asked for my case to be listed in order that I could do the following
- Application to set aside the conviction
- Re-open the case
- The reason for this is because I have been wrongfully convicted as I did in fact have insurance.
- As shown in the attached file.
- Please can you list my case in court so I can put the Application to set aside the conviction, Re-open the case that I reply where you say I have 21 days to file a statutory declaration due to me being unaware of court case. I have been wrongfully convicted and have points on my licence, which should

file:///C:/Users/Alienware_PC/AppData/Local/Temp/a37e51b1bbcc4e63a3e87e6ea4d... 31/01/2015
614,615,616,617,618,619,620,621,622,623,624,
END

4
The Enfield Gov / Email's Issue:
493. Lorraine Cordell _Fwd._ RE_ Simon Cordell 011403134612
/ Page Numbers: 1759,1760,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 01 March **2015** 15:24
To: 'JOSEPHINE WARD'
Subject: FW: RE: Simon Cordell 011403134612
Attachments: Found Guilty again 26-01-**2015**.pdf.
S Cordell 020215.pdf.
S Cordell Cert._ GE_ **2013- 2014**.pdf.
RE_ urgent Simon CORDELL 011401596899-01.pdf.
RE_ urgent Simon CORDELL 011401596899-02.pdf.
RE_ urgent Simon CORDELL 011401596899-03.pdf.
RE_ urgent Simon CORDELL 011401596899-04.pdf.
Lorraine Cordell _RE_ Simon Cordell.pdf.
Appeal-Notice- Signed.pdf

From: Lorraine Cordell [**Mail To**: lorraine32@blueyonder.co.uk]
Sent: 13 February **2015** 11:05
To: 'GL-BrentMCenq@hmcts.gsi.gov.uk'
Cc: 'CO16Mailbox- NorthProsecutionFPN@met.pnn.police.uk
CO16Mailbox-SouthProsecutionFN@met.pnn.police.uk
SouthcjuCO16Mailbox-SouthProsecutionCju@met.pnn.police.uk

CO16Mailbox-NorthProsecutionCJU@met.pnn.police.uk
London.MagistratesCentralWest@cps.gsi.gov.uk
Subject: RE: Simon Cordell 011403134612
To Whom It May Concern:
Complaint

- I am writing this email again due to a case being heard at court and me being found guilty.
- On the **26/01/2015**
- **Case number:** 011403134612,
- **I believe the old case number was** 011401596899.
- I have emailed the court many times due to this case I and in my emails attached my insurance documents.
- I Have done a statutory declaration which I included my insurance documents.
- I know my file must have had my insurance document within there as it was included in many emails to the court and asked for my emails and documents to be put on my file.
- I had no letters from the court to say a date of a hearing of the **26/01/2015,** I have asked in emails that have been sent for any dates to be also copied over to me by email, as there does seem to be an issue with my post.
- My mum Lorraine Cordell and I have asked in many emails and phone calls to the court for the police officer who checks documents to get him to check my documents which will confirm I am insured.
- None of this has been done and again I have been found guilty at court for no insurance when I was insured to drive.
- **I am making this request to have my case listed in order that I can do the following.**
  A. Application to set aside the conviction
  B. Re-open the case
  My name: Mr Simon Paul Cordell DOB: 26/01/1981.
  Address: 109 Burncroft Av Enfield Middlesex EN3 7JQ

1760,

- **I am including in this email**
  1. Letter of Indemnity from KGM.
  2. Policy of insurance form KGM.
  3. List of emails sent to Court.
  4. Email dates **Tue 10/02/2015 13:06** which I have not had a reply to as yet.
  5. Appeal Form
- Could you please get back to me today by return email to lorraine32@blueyonder.co.uk
- as I would like to know what can be done about this case.
- I have 21 days to appeal to the crown court and this date is running out very fast so I am also including the form so I do not run out of time to appeal to the Crown Court as I feel I will run out of time in this matter.
- But feel it would be a waste of time and money for the court and me to address it this way and take it to appeal at the crown court.
- I am not sure what CPS dealt with this case and I do now that the appeal form needs to be addressed to them also,
- So, I have included all that I know off.
- If I have not included the right Email for the CPS who dealt with this case can it be forwarded to them. Or could you please get back to me by email at lorraine32@blueyonder.co.uk and let me know the correct email address this needs to be sent to.

Regards
Simon Cordell

5
The Enfield Gov / Email's Issue:

494. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (5)
/ Page Numbers: 1761,1762,1763,1764,1765,1766,1767,
From: Wood, Peter [Peter.Wood@canopius.com]
Sent: 01 April **2015** 16:02
To: 'Lorraine Cordell'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hi Lorraine,

- Fantastic holiday thanks, really great time, went by far too quickly and now it's back to normal, took me a while to get my head back in the game I must say.
- I didn't realise there was more than 1 court case!
- This is going to take some time to sort out but I'm glad to hear you got the right result on the recent case.
- I guess all I can say for the moment is let me know how things go and of course I will respond again after I have received and considered details of the Police stops/vehicle seizures we are waiting on.
- All the best.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 01 April **2015** 15:00
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Peter

- Thank you for the email and I hope you had a great holiday.
- I am waiting for the police compound to get back to us with the data for the seizers, but they just take so long with everything.
- There are still court cases for no insurance that are still ongoing there are 2 left where Simon did not get any summons form the court and was found guilty due to not knowing.
- One is due to be heard in **May 2015** and we are waiting for the last date.
- DVLA have now taken of the ban on the **18/03/2015** so the insurance my son has been paying for the last year and could not be used due to this can now be used as he can drive now.
- But there is still the 12 points on his licence due to the other 2 court cases for no insurance DVLA do know the 12 points should not be on there in fact they have also been in contact with the courts they are not happy, but they cannot remove the points until the cases are heard in court.
- But an update to what happened in court case were the police officer lied was Simon won the case and the judge was very upset at the police officer and put notes that it needed addressing.
- The complaint is ongoing with the police office that lied, at this time that may take some time as the police officer may be charged.
- We won't know fully until the Serious Misconduct Investigation Unit Directorate of Professional Standards completes their investigation into what the police officer did and what the crown court judge said as the judge knows he lied to 2 judges and Simon was found guilty when he had done nothing wrong.
- We had a meeting about this on the **26/03/2015** but the person dealing with this is waiting for the crown court documents as to what the judge said, we should have the court transcript from Kingston Crown Court just after the Easter holidays.

1762,

- I will keep you updated as to the data you need it's just waiting for it from the police compound as requests had to be made for the data, Simon did try to get the information without the requests but the police were not having it so the request had to be put in for it.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 31 March **2015** 09:25
To: 'Lorraine Cordell'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hello Lorraine,

- I trust you and Simon are well.
- I was wondering if you could update me on what's been happening please?
- I would like to make sure there is nothing else we can do and of course to bring this matter to a conclusion if we can.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 11 February **2015** 12:45
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hi Peter

- Thank you so much for all your help, and I hope you have a wonderful holiday.

Regards
Lorraine

From: Wood, Peter [**Mail To**:Peter.Wood@canopius.com]
Sent: 11 February **2015** 11:40
To: Lorraine Cordell; Josephine Ward (josie@michaelcarrollandco.com)
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hello,
Please find attached signed statement as requested.
The original is in the post to the Burncroft Ave address.
If you need anything else please ask Andy in my absence.
1763,1764,1765,1766,1767,

		03/03/2015		
	10. • **Additional Email Attachments & Emails / Issue:** 1. 10 lorraine32@blueyonder.co.uk_03.04.2015_RE Simon Cordell Information 04/03/2015 / **Page Numbers:** 48,49 "Got put in the wrong place in the index – Sorted here! was 10" **8** • **The Enfield Gov / Email's Issue:** 497. Lorraine Cordell _Re_ Simon Cordell Information_ (1) / **Page Numbers:** 1778,1779 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**04/03/2015**	10:26:00	**X2** 48,49
	11. • **Additional Email Attachments & Emails / Issue:** 1.11 lorraine32@blueyonder.co.uk_03.04.2015_Re Simon Cordell-Appeal 04/03/2015 / **Page Numbers:** 50,51,52,53,54 55,56,57,58	**04/03/2015**	09:53:00	**X9** 50,51,52 53,54,55,56 57,58,

10.
Additional Email Attachments & Emails / Issue:
1. 10
lorraine32@blueyonder.co.uk_03.04.2015_RE Simon Cordell Information
04/03/2015
/ **Page Numbers:** 48,49
--
48,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 04 March 2015 10:26
To: Martin Jenkin
Subject: RE: Simon Cordell Information
Hi Martin

- I have not heard from you re the below email.
- But could you please send me a copy today of Simon Currant insurance policy and his no claims please.

Regards

Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 10 February 2015 15:33
To: Martin Jenkin
Subject: RE: Simon Cordell Information
Hi Martin

- Just giving you an update Simon has called to try and speak to you today to make a late payment on his insurance as he was a day late.
- could you please make sure someone calls us to make the payment?
- As for KGM they are now dealing and addressing the issues, but it took me to start cc my emails to them to Lloyds.
- He has been having it really hard due to all this insurance with KGM and the courts, and not being able to drive half the time this policy has been in place due to them keep revoking his driving licence, until the courts then sort it and put it back in place.
- They have again revoked his driving licence this is the 3 time.
- I have had to get a solicitor now to help with the cases of no insurance because I seem to be getting nowhere.
- And also, to deal with the appeal case for the **14/11/2013.**
- I do have the audio now from KGM that proves the police officer lied and some letters I will attach to this email just so you are updated.
- I can't send the audio due to most places will not accept that file type.
- So, I have included the transcript that the solicitor done
- Could you please also address doing your section 9 witness statement about the calls for the **14/11/2013** as the appeal case is due to be heard on the **05/03/2015.**
- Could you also please send over a copy of Simon no claims please?

Regards
Lorraine

From: Martin Jenkin
mailto: martinjenkin@broadsuredirect.com
Sent: 07 January 2015 09:06
To: Lorraine Cordell
Subject: RE: Simon Cordell Information
Good Morning Lorraine,

- Apologies for the lack of contact,
- I have been in and out of the office.
- Have you received any correspondence from KGM?
- we spoke to them prior to Christmas regarding the issues
- and they have been looking into the situation
- and as far as I am aware, they were going to respond directly.
- I look forward to hearing from you.

49,
Regards
Martin Jenkin DDI 01843 598744
Broadsure direct
INSURANCE INTERMEDIARY
t: 01843 594477 **f:** 01843 594488

Broadsure Direct - **Telephone number:** 01843 594477 - **Fax Number:** 01843 594488
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From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 28 December 2014 23:59
To: martinjenkin@broadsuredirect.com
Subject: Re: Simon Cordell Information
Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?
- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards
Lorraine
This email has been checked for viruses by Avast antivirus software. www.avast.com
END

8
The Enfield Gov / Email's Issue:
497. Lorraine Cordell _Re_ Simon Cordell Information_ (1)
/ Page Numbers: 1778,1779,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 March **2015** 10:26
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Information
Hi Martin

- I have not heard from you re the below email.
- But could you please send me a copy today of Simon Currant insurance policy and his no claims please.

Regards
Lorraine

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 10 February **2015** 15:33
To: 'Martin Jenkin'
Subject: RE: Simon Cordell Information
Hi Martin

- Just giving you an update Simon has called to try and speak to you today to make a late payment on his insurance as he was a day late.
- could you please make sure someone calls us to make the payment?
- As for KGM they are now dealing and addressing the issues, but it took me to start cc my emails to them to Lloyds.

- He has been having it really hard due to all this insurance with KGM and the courts, and not being able to drive half the time this policy has been in place due to them keep revoking his driving licence, until the courts then sort it and put it back in place.
- They have again revoked his driving licence this is the 3 time.
- I have had to get a solicitor now to help with the cases of no insurance because I seem to be getting nowhere.
- And also, to deal with the appeal case for the **14/11/2013.**
- I do have the audio now from KGM that proves the police officer lied and some letters I will attach to this email just so you are updated.
- I can't send the audio due to most places will not accept that file type.
- So, I have included the transcript that the solicitor done
- Could you please also address doing your section 9 witness statement about the calls for the **14/11/2013** as the appeal case is due to be heard on the **05/03/2015.**
- Could you also please send over a copy of Simon no claims please?

Regards
Lorraine

From: Martin Jenkin [**Mail To**:martinjenkin@broadsuredirect.com]
Sent: 07 January **2015** 09:06
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell Information
Good Morning Lorraine,

- Apologies for the lack of contact,
- I have been in and out of the office.
- Have you received any correspondence from KGM?
- we spoke to them prior to Christmas regarding the issues
- and they have been looking into the situation
- and as far as I am aware, they were going to respond directly.
- I look forward to hearing from you.

1779,
This email has been checked for viruses by Avast antivirus software. www.avast.com
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 28 December **2014** 23:59
To: martinjenkin@broadsuredirect.com
Subject: Re: Simon Cordell Information
Hello Martin

- Can you please get back to me with an update as I not heard anything from KGM about the email I sent over to you on the **30/11/2014** with the data that would be needed?
- I also have not heard anything from you about the section 9 witness statement.
- Please can you get back to me as soon as possible.

Regards

11.

Additional Email Attachments & Emails / Issue:

1.11

lorraine32@blueyonder.co.uk_03.04.2015_Re Simon Cordell-Appeal

04/03/2015

/ **Page Numbers:** 50,51,52,53,54

55,56,57,58

--

50,

From: Lorraine Cordell

lorraine32@blueyonder.co.uk

Sent: 04 March 2015 09:53

To: JOSEPHINE WARD

Subject: Re: Simon Cordell-Appeal

Attachments: DOC034 (2).pdf

Appeal-Case-Driving-Tools-26-11-2014.pdf

Clerks Notes for Simon Cordell-03.pdf

DOC008 (3).PDF

- Here you go Josey if you look at the date of conviction on the letter the court sent you will see it says **29/08/2014** but it did not go to trail till the **26/11/2014**

51,

26-11-14

R -v- CORDELL

PC GAVIN - Lambeth Borough.

14-11-13 - I made notes at the time of the incident.
1pm - on duty - on Brixton Hill. Traffic Operation
together, unmarked Police

CX 52 JRZ - White Transit - stopped was pulled over. Mr Cordell was the driver.
Explained that stopping him as part of operation. - he replied "I'm busy, I can't do to do more work".
I explained myself.
"I'll give you my insurance but I am not getting in the to do more work - building undergoing refurbishment.
Another male in the passenger seat - Dean BEARD.
Vehicle came back as registered to Adam Parkes.

Insurance Card - covered him to drive any vehicle
- but did not cover business use.

I carried out Insurance Co. The inspected vehicle - loaded inside - general construction debris in there + business cards in vehicle - Simon + Dean (advertising TS enterprises - the detailed type of work).
Was a Thursday - Mr Cordell + other man - wearing clothes covered in paint + dust. It was middle of working day. Said he was going in there for work.
Explained that not covered for business use.
Put @ out of C.
He said "I was trying to get a job here"
He became increasingly agitated - said he would find out about me and everything has consequences

End of Picture!
52,

I established his name - had difficulties with address.
In the end arrested him because he would not provide address.
At Peckham custody he provided details - I issued penalty notice.

XX —

He pulled over of own accord. I was told the Certificate covers Motor Trade Unit.
He told us going into building to work. No Tools in the car.

JJ, ??,

Loose items - human coals. Other items consistent with details of ~~the~~ nerves offer

Simon CORDELL

I was with friend - asked him to come down to look at a future cleaner. Dean Read was with us -
Mr Khan was building a nightclub.
Going in the afternoon - appointment at 2pm with a view to taking on management position up there.
I got up work on building Co.
West post stop - never. I pulled over - a bit past for friend to go into correct stop.

I was early and we were going to sit in the van.
When PC approached me. He said he was going to do a check. He asked me why I was there - I explained I was there for future work also wanted up and running. He said he wanted to record vehicle no. My POlice was produced. He said not caused because had tools in van. He noted names and I noted Badge.

End of Picture!

53,

This had happened on a number of occasions.
I have a number of other cases.

I explained no task

I was cornered for racial + domestic. I asked for photo-taste - always on to sell cars from my drive.

I had not been working. Going to lots of places to make enquiries about future work.

Had spoke to Mr Khan previously.

XX — Burnin Cards - Simon + Dean do refer to you TSH does refer to my Co.
I built the Co for Dean. I don't work with Dean on the barrier. In my catalogue I put my number in as well so I can take a percentage.
I had an appointment with Mr. Khan - to discuss future work - for community
~~Already been agreed to~~
I did not say I was going to work in it property

YOS ??
Built a Management system - built a festival.
Exploring further parties barrier - have a number of community links.
Dean Read does gardening + general work.

CORDELL, 23 Byron Terrace, Edmonton, London N9 7DE.

I was at present - but received a phone call from my son. This was while he needed..

End of Picture!
54,

I knew he was going to see MR Khan
- we were told Dean down to see if he could be offered
work. ~~He was~~

I got a phone call from my son + I spoke to the
other Police Officer.
He explained to me about texts in the vehicle + the
notes police invalid.

Convicted

Exceptional Hardship.

Mother suffers from bowel, bladder + spine + other Arthritis.
Have every day at Mother's, to clean her home.
I drive my mother to North Middx + other hospitals.

I live about 2 mile from your notes.
Mothers two is Edmonton
Hoofield, Enfield + West Middx + other.

My brother was in a bike crash - been reported, lies.

Impact on work —
I am helping friends. Will prevent me going to City
Heath.
I receive Flooks Support, Mht difficulties.
I am on benefits.

I do voluntary work.

End of Picture!
55,

APPEAL TO THE CROWN COURT FROM A MAGISTRATES' COURT

(Criminal Procedure Rules, rule 63.3)

Case details

Name of defendant: Simon Cordell -

Address: 109 Burncroft Av Enfield EN3 7JQ

If the defendant is in custody, give prison and prison number, if known.

Appeal from ..Wimbledon..... Magistrates' Court

Magistrates' court case reference number:

Appeal to the Crown Court at: Kingston

This is an appeal to the Crown Court about:

Give brief details of the magistrates' court decision about which you are appealing, including the date of that decision (e.g. 'my conviction for [offence] on [date]', or 'my sentence of [penalty] for [offence] on [date]').

Driving With No insurace and a Driving Ban

I have asked the magistrates' court to reconsider my case ☐ Yes ☒ No

You may not need to appeal. Sometimes a magistrates' court can change a decision which it has made, under section 142 of the Magistrates' Courts Act 1980. Ask at the magistrates' court office.

I need an extension of time for this appeal ☐ Yes ☒ No

See the time limits listed below. If your appeal is late, you must answer question 1, on the other side of this form. Only the Crown Court can extend the 21 day time limit for appeal.

Use this form ONLY for an appeal to the Crown Court about conviction, sentence, etc. under Criminal Procedure Rules Part 63. There is a different form for applying or appealing to the Crown Court after a magistrates' court has made a decision about bail, under Criminal Procedure Rule 19.8.

1. Complete the boxes above and give the details required in the boxes below. If you use an electronic version of this form, the boxes will expand[1]. If you use a paper version and need more space, you may attach extra sheets.

2. Sign and date the completed form.

3. Send a copy of the completed form to:

(a) the magistrates' court, and

(b) the other party to the case (e.g. the prosecutor, if you are the defendant).

You must send this form so as to reach the recipients **not more than 21 days after:**

- the date you were sentenced or your sentence was deferred (whichever was earlier), if your appeal is against conviction or against a finding of guilt,
- the date you were sentenced, if your appeal is against sentence, or
- in any other case, the date of the order or failure to make an order about which you want to appeal.

[1] Forms for use with the Rules are at: http://www.justice.gov.uk/courts/procedure-rules/criminal/formspage.

End of Picture!
56,

1) Extension of time (if you need one: see the notes on the front page). **My appeal is late because:**
Explain why your appeal is late. Attach copies of any letters or other documents you want the court to see.

2) The issues in this case are:
Summarise the matters of fact or law, or the reasons for sentence or other order, which are in dispute.

I was INSured to drive and did Not break My Teams of INSurance

3) Appeal against conviction: case management in the Crown Court.
Only answer these questions if you are appealing against conviction or a finding of guilt.

How long did the trial last in the magistrates' court ? ½ a day

Which of the prosecution witnesses in the magistrates' court do you want to ask questions if they are witnesses again in the Crown Court ? Name them: the Police Officer

½ a day

How long do you expect the appeal to take in the Crown Court ?

Not Sure

4) Other applications. I am also applying for:

☑ **pending my appeal, the suspension of my disqualification e.g. from driving.**
You can ONLY apply for the suspension of a disqualification imposed in this case.

☐ **pending my appeal, bail.**

Give reasons for any application you are making:

I feel that when this goes to Appeal I will show the Court I was insured.

I want my application(s) considered by ☒ the magistrates' court ☒ the Crown Court
Each court can consider these applications. You can apply to both.

Signed[2]: ..... **[defendant / defendant's solicitor]**

Date: 26/11/14

[2] If you use an electronic version of this form, you may instead authenticate it electronically (e.g. by sending it from an email address recognisable to the recipient). See Criminal Procedure Rules, rule 5.3.

End of Picture!
57,
Re: Simon Cordell-Appeal->Clerks Notes for Simon Cordell-03.pdf

From: GL-SWESTERNMCENQ
To lorraine32@bluevonder.co.uk
Subject: Clerks Notes for Simon Cordell
Date: 16 February 2015 09:57:22
Attachments: DOC034.pdf

- With reference to your e-mail of the 10th of February please find attached clerks notes from the trial on the 26th of November as requested.

Miss J Lee
Administration Officer
Lavender Hill Magistrates' Court
176a Lavender Hill, London, SW11 1JU
Tel: 020 7805 1470
Please not**e:** As of June 2nd, 2014, our fax will be GOLDFAX No: 0870 324 0299* *
'I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.
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58,

Re: Simon Cordell-Appeal->DOC008 (3).PDF

In the Crown Court
at Kingston Upon Thames

Case No: A20140377
Court Code: 427

Simon P Cordell
109 Burncroft Avenue
ENFIELD
Middlesex
EN3 7JQ

Notice of Hearing of Appeal

The appeal of Simon Paul Cordell

against conviction and sentence

by Wimbledon Magistrates' Court on the 29 August 2014

will be heard at the Crown Court at 6-8 Penrhyn Road, Kingston Upon Thames, Surrey, KT1 2BB
on the 5 March 2015 at 10:00 AM

T.T.04/03/15 NON ATTENDANCE MAY RESULT IN DISMISSAL OF APPEAL

Important information:

- If you are not legally represented, you are advised to telephone the court (020 8240 2500) during the afternoon before the hearing of the appeal for confirmation of the time your case will be heard.
- If your appeal is likely to last LONGER THAN 1 HOUR please tell us IMMEDIATELY.
- To abandon your appeal:
  If you are appealing against a decision of a magistrates' court or licensing justices' you must give a written notice of your wish to abandon the appeal to the Clerk to Justices'; a copy of the notice to the Crown Court; a copy to every other party to the appeal.
  If you are appealing against any other decision you must give a written notice to the Crown Court and a copy to every other party to the appeal.
  Notice must be given at least 3 clear days (not counting Saturdays, Sundays and Bank Holidays) before the date of the hearing. If you do not, or if you do not appear at the hearing, you may have to pay costs.
- If you are not successful in your appeal to the Crown Court you may be ordered to pay the costs of the Respondent or at least a part of them. If you are successful you may be awarded costs.

Copy to:
Appellant
Respondent
Clerk to the Justices

End of Picture!

	• **Willesden** The Willesden one seems to have been reheard at court on the **26/01/2015** **1** • **The Enfield Gov / Email's Issue: 02** Conference Notes / **Page Numbers:** N/a I had to attend at the Courthouse for the Willesden magistrates Court case! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**05/03/2015**		

	Willesden Harrow magistrates!			

Willesden

The Willesden one seems to have been reheard at court on the **26/01/2015** without us knowing again he was found guilty, but they put this case under a new case number looking at the letter so all the documents that were sent before was not with the court file I would have through .Appeal against conviction at Kingston Upon Thames Crown Court The dates of conviction were the **26/11/2014** Wimbledon magistrate's court. Appeal date is **05/03/2015** at 10:00 at Kingston Upon Thames Crown Court
GLBRENTMCENQ 011403134612
North West and West London Magistrates' Courts Administration Centre
Sharon. Burns - Met Police

1
The Enfield Gov / Email's Issue: 02
Conference Notes
/ Page Numbers: N/a

- I had to attend at the Courthouse for the Willesden magistrates Court case!

		06/03/2015		
		07/03/2015		
		08/03/2015		
	10 • **The Enfield Gov / Email's Issue:** 505. Lorraine Cordell _Re_ Public complaint by your son Simon Cordell / **Page Numbers:** 1851,1852 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**09/03/2015**		

10
The Enfield Gov / Email's Issue:
505. Lorraine Cordell _Re_ Public complaint by your son Simon Cordell /
Page Numbers: 1851,1852
1851
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 09 March 2015 02:21
To: 'Vicki.McQueen@met.pnn.police.uk
Subject: RE: Public complaint by your son Simon Cordell
Dear Victoria McQueen

- My son had his appeal on the **05/03/2015** which he won; the judge was not happy with the police officer as it
- was proved he did in fact lie, the judge did in fact tell the police office not to leave the court building.
- And in fact, we did not show all the facts we did have the complaint will need updating to show this police officer lied to 2 judges and in fact got my son convicted wrongly by lying to the 1st hearing judge and got

my son banned from driving and points and a fine, and within his statement which the judge noted had not been dated and the fact there were no 101 books for the officer for this day.

- The ticket was also lost by the police that was issues on the day the police officer started this which was on the **14/11/2014.**
- The judge sitting at the court was not happy, and in fact stopped the hearing as he could clearly see what the
- police officer had done.
- the judges went out and when they came back, they told my son he had won his case,
- the judge then spoke to the CPS about having the real statement and documents from the police officer that day and that the audio files needed to stay on file.
- he also told the CPS he was not happy about the police officer and this had to be passed on to the right person.
- Which the CPS said he would do.
- We are not happy about what this officer did and the cost it has caused my son and stress to his heath, my sons insurance was going to close his insurance down for no reason only due to what the police office said, days making calls to the police stations trying to prove my son did in fact have no tools in his van on that day, him having to go to the compound where the van was taken to just so they could call his insurance company to prove there were not tools that would have made my son's insurance void,
- all this due to the police actions on that day for no reason why did he need to lie, days going to court and hearing a police officer lie in 2 courts.
- I will again be writing an update to the IPCC about what this officer has done.
- Could you please get back to me so this complaint can now be started I think the police officer should be changed for what he has done.
- If anyone else lied in court not just once but 2 times they would end up in prison a police officer doing this is one of the worse cases.
- And there was no reason for what he did the only reason I can think of is due to my son being mixed raced.

Regards
Lorraine Cordell

From: Vicki.McQueen@met.pnn.police.uk [mailto:Vicki.McQueen@met.pnn.police.uk]
Sent: 11 December 2013 12:44
To: lorraine32@blueyonder.co.uk
Subject: Public complaint by your son Simon Cordell
Ms Cordell,

- I tried to call you today to ask you a question about your son's complaint.
- I was unable to get hold of you.
- Please can you reply and let me know if your son is disputing his penalty notice or not.
- If he has requested a Court hearing (which his complaint would tend to indicate) the complaint will be classed as 'subjudice' Which means it will be put on hold until Court proceedings are complete.

Regards,
Victoria McQueen
Detective Sergeant
Customer Service Team
Metropolitan Police Service
Directorate of Professional Stan
1852
SW61TR
Tel; 02071616455 (786455)
Met Sec Code Restricted

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Twitter: @metpoliceuk

	3 • **The Enfield Gov / Email's Issue:** 508. Tracy Bullock_ DVLA, Mr. Cordell / **Page Numbers:** 1863 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA	**10/03/2015**		

3
The Enfield Gov / Email's Issue:
508. Tracy Bullock_ DVLA, Mr Cordell
/ Page Numbers: 1863,
From: Tracy Bullock
tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: 'lorraine32@blueyonder.co.uk'
Subject: DVLA, Mr Cordell Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart
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		11/03/2015		
	1 • **1 x Email** Working on the Asbo Court Case Defence and I won the Wimbledon court case appeal! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Wimbledon magistrates!	**12/03/2015**		

1
1 x Email
Date: Thursday, 12 March 2015, 12:51
Subject: Wimbledon court case appeal won
From: Rewired
re_wired@ymail.com

- Hi mum, this is the letter that I received.

Attachments SI CASE 001.jpg (196.16 KB)

	77 • **Additional Email Attachments & Emails / Issue:** 1. 77 lorraine32@blueyonder.co.uk_03.13.2015_Re Data Protection team 17/03/2015 / **Page Numbers:** 625,626,627 **1** • **The Enfield Gov / Email's Issue:** 509. Melanie Tyman _ REF_ 00-COSX14MT07-ID_86_ Open Attach Documents / **Page Numbers:** 1868,1869 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 510. Lorraine Cordell _Re_ 00-COSX14MT07-ID_86_ Open Attach Documents / **Page Numbers:** 1870,1871,1872 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**13/03/2015**		

	3 • **The Enfield Gov / Email's Issue:** 511. Lorraine Cordell _Re_ Data Protection team / **Page Numbers:** 1873 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

77.
Additional Email Attachments & Emails / Issue:
1. 77
lorraine32@blueyonder.co.uk_03.13.2015_Re Data Protection team
17/03/2015 **13/03/2015** – 22-32
/ **Page Numbers:** 625,626,627
--
625,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 13 March 2015 22:32
To: info@broadsuredirect.com
Subject: Re: Data Protection team
Attachments: Data-Protection-Broadsure.doc
To Whom It May Concern:

- Could you please forward the attached document to your team that deals with subject access requests under the data protection Act 1998
- Could you please confirm by return email that this has been done and if there will be a fee needed?

Regards
Simon Cordell
626,
Re: Data Protection team->Data-Protection-Broadsure.doc
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 13/03/2015
Broadsure Direct 4th Floor
The Argyle Centre York St Ramsgate Kent
CT11 9DS Dear Sir or Madam
Subject access request
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ
Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:
All data that Broadsure Direct hold on any systems or files about me.
All audio call files that Broadsure Direct hold this would include when the police have called to check if I was insured.
All account Information and amounts paid.
Reason as to why any insurance policies were cancelled.
Dates all policies started and ended and which company had the policies in force.
All data that is being asked for would be within the period of the last 6 years.
This would include any data that is being held by the whole of Enfield Council ASB Response Team.
627
If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

If you need any more information from me, or a fee, please let me know as soon as possible.
It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/
Yours faithfully
Mr Simon Cordell

1
The Enfield Gov / Email's Issue:
509. Melanie Tyman_ REF_ 00-COSX14MT07-ID_86_ Open Attach Documents
/ Page Numbers: 1868,1869,
From: Melanie Tyman
melanietwyman@broadsuredirect.com
Sent: 13 March **2015** 11:49
To: lorraine32@blueyonder.co.uk
Subject: REF: 00-COSX14MT07-ID<86> Open Attach Documents
Hi Lorraine

- As requested below are the payments which have been made to date on the Motor Trade policy from the renewal date of **19/08/2014:**
  1. The premium of **£1452.51** was originally fully financed with Close Brothers premium Finance on an 11-monthly scheme with monthly collections of **£149.21,** below are the payments collected via **Close:**
  2. **1st** instalment due **21/10** for **£298.45** (double collection to bring account up to date as the 1st facility cancelled due to default and a new facility was set hence the double collection) -rejected Reapplied **31/10/2014** for **£298.45 + £30.00** default fee – payment successful.
  3. **2nd** instalment due **19/11** for **£149.21** – rejected Card payment made on **08/12/2014** for **£179.21** (instalment plus default fee.)
  4. **3rd** instalment due **19/12/2014** for **£149.21** – rejected Card payment made on **09/01/2015** for **£179.21** (instalment plus default fee.)
  5. **4th** instalment due **19/01/2015** for **£149.21** – rejected as the 4th payment was never made the account cancelled on the **10/02/2015** with a balance owed of **£996.37.**
  6. We then arranged a revised payment plan for the outstanding amount of **£996.37** of 1 instalment of **£180.00** & 4 instalments of **£204.09,** below are the payments which have currently been made on the revised payment
- **plan:**
  1. **£180.00** paid **11/02/2015**
  2. **£204.09** paid **13/03/2015**
  3. To summarize the total collected by Close Brothers Premium Finance totals **£686.87,** of which **£90.00** were default fees, the total paid to our office currently stands at **£384.09,** with 3 remaining collections due of **£204.09** scheduled for **11/04/2015, 11/05/2015** & **11/06/2015.**
- I hope you find the above in order, if you have any queries please do not hesitate to contact us.

Many thanks
Melanie Twyman Finance Manager
1869,
Finance Department
t: 01843 594477
f: 01843 594488

Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488
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2
The Enfield Gov / Email's Issue:
510. Lorraine Cordell _Re_ 00-COSX14MT07-ID_86_ Open Attach Documents
/ Page Numbers: 1870,1871,1872,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 13 March **2015** 20:35
To: 'Melanie Tyman'
Subject: RE: 00COSX14MT07ID<
86> Open Attach Documents
Hi Melanie Twyman

- Thank you for the below email, could I please ask for some other information please for my records.
- Could you please send me all details since **April 2014** as to what payments were made and which polices and the name of the companies the policies applied to?
- The reason's as to why policies were stopped and if any charges was included to policies being stopped.
- From my records he had policies started with:
- Policy plan started on the **14/04/2014** deposit paid on this one.
- Could you confirm the deposit paid?
- And how much 1 month insurance with them should have cost, I have been told by yourself you lost money due to this policy the problem is I do not understand why still we was never told this by Martin the 1st time we knew you had lost money on this policy was when I spoke to you.
- Policy plan took the insurance cover out knowing the 2 claims was in place, it was not Simon fault that after one month into the policy starting Policy plan took issue with it and closed the policy due to this.
- Why is it the case you say you lost **£400+** on this policy when I had paid, I think around **£300** deposit this would mean 1 month's insurance cost over **£700+** when it was Policy plan issue, they knew the 2 claims was in force so why is it was never told as we would never of allowed the amount to be paid to them knowing it was down to them, they are the ones that stopped the policy not my son.
- 1 month later after this policy started Policy plan stopped it due to the 2 claims that where on record with KGM.
- But I know they knew about the claims when the policy started as Martin had told them this before they started the policy, I believe Martin also told them 1 claim was due to be removed, KGM did take their time removing this claim in the end I had to deal with it and it was removed I sent over the details to Martin and it was confirmed it was removed this should have not been kept on Simon record as he did not own the Vehicle and proved this.
- Could it also be confirmed this is not on record for Simon.
- The 2nd claim was classed as no fault later I believe could this be confirmed please.
- 2nd policy started **19/05/2015** Co VEA insurance could you please tell me date these police stopped and what reason and also how much had been paid.

- 3rd policy started Policy plan not sure of start date of this.
- There should have only been 3 policies since **April 2014.**
- But I would like all information on each of them.
- And all payments made.
- I have also been sending emails to Martin but have had no replies I have also asked him to send Simon No claims discount, but nothing has been sent.
- I have some real issues as said many times due to the KGM policy Simon had forked out a lot of money that he should never have had to.
- There are around 9 Vehicle seizers at a cost to Simon of around **£1800.**
- There are all the dates he had to go to court for no insurance due to the errors on the MID database from **2013**/**2014** while the KGM policy was in place.
- And due to 4 of them cases where no summons was sent, he was found guilty and points added he had his licence revoked 3 times and has not been able to drive there is the date of the **14/11/2013** where the police lied to KGM to void his insurance which nearly happened and due to KGM failing to deal with 3 subject access requests Simon was found guilty and banned from driving **£1000** he had to paid the court and 6 points on his licence due to the police officer lied to the Judge under oath about the so-called tools being in the so he was found guilty again this went to appeal and was heard on the **05/03/2015** but this time due to me dealing with KGM in a way I should not have had to, I did in fact get the **1871,**
- information that was needed to prove in fact the police officer lied, the Judge was appalled and that is using mid words as to what was said in court because once again the police officer lied under oath to the judge in fact the police officer was told not to leave the court building.
- Simon won this case and there is a huge complaint with the police at this time.
- Simon for the appeal had to pay for a barrister at the cost of **£2475.00** Martin was also asked to do a witness statement for this case but failed to do so.
- He still has 2 more appeals for no insurance one listed for **May 2015** most of his **2014**/**2015** insurance he has not been able to drive due to KGM and what they made happen to his driving licence.
- But I know cancelling an insurance policy after it has started would incur large costs, so we have just been paying for something he has really not been able to use.
- So yes, a claim for costs will be going into KGM which will be a large about of money.
- For what has happened to my son as he not been able to work also due to his job which he does need to drive to do this and has not been able to do so.
- I also believe I am now going to have to put a subject access request under the data protection act 1994 into Broadsure Direct to get all the data as Martin has stopped replying to my emails.
- If you can confirm the above, I would be grateful as I will need these for my record.

Regards
Lorraine Cordell

From: Melanie Tyman
Mail To: melanietwyman@broadsuredirect.com
Sent: 13 March **2015** 11:49
To: lorraine32@blueyonder.co.uk
Subject: REF: 00COSX14MT07ID<86> Open Attach Documents
Hi Lorraine

- As requested below are the payments which have been made to date on the Motor Trade policy from the renewal date of **19/08/2014:**
  7. The premium of **£1452.51** was originally fully financed with Close Brothers premium Finance on an 11-monthly scheme with monthly collections of **£149.21,** below are the payments collected via **Close:**
  8. **1st** instalment due **21/10** for **£298.45** (double collection to bring account up to date as the 1st facility

cancelled due to default and a new facility was set hence the double collection) -rejected Reapplied **31/10/2014** for **£298.45 + £30.00** default fee – payment successful.

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10. **3rd** instalment due **19/12/2014** for **£149.21** – rejected Card payment made on **09/01/2015** for **£179.21** (instalment plus default fee.)
11. **4th** instalment due **19/01/2015** for **£149.21** – rejected as the 4th payment was never made the account cancelled on the **10/02/2015** with a balance owed of **£996.37.**
12. We then arranged a revised payment plan for the outstanding amount of **£996.37** of 1 instalment of **£180.00** & 4 instalments of **£204.09,** below are the payments which have currently been made on the revised payment

- **plan:**

4. **£180.00** paid **11/02/2015**

1872,

5. **£204.09** paid **13/03/2015**
6. To summarize the total collected by Close Brothers Premium Finance totals **£686.87,** of which **£90.00** were default fees, the total paid to our office currently stands at **£384.09,** with 3 remaining collections due of **£204.09** scheduled for **11/04/2015, 11/05/2015** & **11/06/2015.**

- I hope you find the above in order, if you have any queries please do not hesitate to contact us.

Many thanks
Melanie Twyman Finance Manager
Finance Department
t: 01843 594477
f: 01843 594488
Broadsure Direct
number: 01843 594477
Fax Number: 01843 594488
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3
The Enfield Gov / Email's Issue:
511. Lorraine Cordell _Re_ Data Protection team
/ Page Numbers: 1873,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 13 March **2015** 22:32
To: 'info@broadsuredirect.com'
Subject: Re: Data Protection team
Attachments: Data-Protection-Broadsure. doc
To Whom It May Concern:

- Could you please forward the attached document to your team that deals with subject access requests under the data protection Act 1998
- Could you please confirm by return email that this has been done and if there will be a fee needed?

Regards

Simon Cordell

	78 • **Additional Email Attachments & Emails / Issue:** 1. 78 lorraine32@blueyonder.co.uk_03.14.2015_RE DVLA, Mr Cordell 14/03/2015 / **Page Numbers:** 628,629,630 631,632, "Got put in the wrong place in the index – Sorted here! was 78" **1** • **The Enfield Gov / Email's Issue:** 512. Lorraine Cordell _Re_ DVLA, Mr Cordell_ (2) / **Page Numbers:** 1874,1875 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA	**14/03/2015**	00:31:00	**X5** 628,629,630,631, 632,

78.
Additional Email Attachments & Emails / Issue:
1. 78
lorraine32@blueyonder.co.uk_03.14.2015_RE DVLA, Mr Cordell
14/03/2015
/ **Page Numbers:** 628,629,630
631,632,
--
628,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 14 March 2015 00:31
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Attachments: appeal-driving-outcome.pdf.
S Cordell 020215.pdf
Dear Tracey Bullock

- Thank you for the email I did in fact get your letter today dated the **09/03/2015**

ref: 29597142

- I would like to ask if you have had the above update as of yet for the case listed in your letter as **26/11/2014**, as noted in your letter.
- The appeal hearing was heard on the **05/03/2015** and I won my appeal.

- So, this case is dealt with please see attached document from the crown court re the appeal hearing but, on their letter, even they have put the date not correct they put the **29/08/2014** as noted that was removed by the court on the **06/10/2014**, and I was again found guilty on the **26/11/2014**.
- The appeal was for this date and not the **29/08/2014** as I had already had this date reopened and that was removed.
- I am contacting the court and asking for a new letter to be sent with the right date on it as this is just a mess.
- I have also noted you said that the licence was revoked on the **07/02/2015** by DVLA.
- Due to all the mess-up with my insurance with KGM from the **2013/2014** and it not showing up on the MID database, there were a list of cases that I did not get a summon for so did not know I had to attend court, and was found guilty due to not attending court, a number of calls have been made to DVLA in regards to this, this is why cases have been reopened due to the mess up with the courts and also appeals put in to the courts due to I could not take no more of the mess ups.
- Could you also please tell me how many points are on my licence and if it is still revoked?
- I believe the revoke was for the case I have just won on appeal and would believe that DVLA should have been updated to this already, so believe the revoke should not still be in place as the court has now seen the error and corrected this so I should never have been convicted and then you would never have revoked my licence, could you please confirm this by email so I know if I can drive or not and if all the points are off my licence or I still have points on there.
- I was trying to address all the wrong convictions against my name due to the errors in the MID I have really done nothing wrong to lose my driving licence I was insured to drive please see KGM LOI.
- I do understand that this will need to come from a court, but I am very upset due to everything that has happened when I had paid for my insurance to drive.
- I am in fact paying for insurance right now which due to this mess with the KGM insurance and the courts this has caused me to suffer badly when I should not have had to, I am in fact paying for insurance from **2014 to 2015** that I can't even use due to all this mess.
- So, I am insured but cannot drive. My insurance is not cheap it is costing me around **£1600.00** this is not a small amount to be paying yet I cannot drive due to this mess.
- I do have an appeal date for the case you have dated **26/01/2015** that is in **May 2015,** but I am really suffering here due to all these errors due to the MID database not showing me as being insured.
- I am trying to address all of these issues and have sent 100's of emails to courts CPS and have even had to file Appeals because the cases have not been addressed correctly by the courts,
- I have sent my insurance documents to the courts so many times.
- Even the last appeal case the judge was appalled due to what has happened to me.
- I also know there is more dates when the courts added points etc to my driving licence and then they were removed due to me proving I was insured.
- I do have a claim ongoing and need to show how much this has affected my life.
- These have not been included in your letter, could you please look at my driving record from **2013** to date of all cases that the court added points etc and then they were removed as I need to prove the impact this has had on my life,
- I also know there were I believe 1 or 2 more times my Licence was revoked and then put back in place due to the court updating DVLA and I do know there is more dates you have not included in your letter.
- Could you please get back to me by email ASAP to tell me if I am now allowed to drive or if my licence is still revoked due to the errors of the courts and Insurance Company and if any points are still on there?
- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell
629,

From: Tracy Bullock
mailto: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March 2015 11:18
To: lorraine32@blueyonder.co.uk
Subject: DVLA, Mr Cordell

Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks

Tracey Bullock
Administrative Officer
Court Case work 1D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
Driver & Vehicle Licensing Agency
8 June 2015 - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart

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630,

In the Crown Court
at Kingston Upon Thames

Case No: A20140377
Court Code: 427

Result of an Appeal

The Defendant Simon Paul Cordell

was convicted on 29 August 2014

by Wimbledon Magistrates' Court

of

Using Vehicle Without Insurance

and the following sentence(s)/order(s) were made:

To pay a fine of £600.00

To Pay a Victim Surcharge of £60.00

Disqualified for 6 months

Other Orders:

To pay £350.00 towards the costs of the prosecution.

The Appeal against conviction and sentence was heard on 5 March 2015.

It was ordered that the appeal against conviction and sentence be allowed

MRS EMMA SMITH.
An Officer of the Crown Court
Date: 5 March 2015

(5032)

NJE/491284

End of Picture!

631,

KGM
MOTOR INSURANCE
Member of Canopius Group

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

02 February 2015

Dear Mr Cordell

RE: Letter of Indemnity - Policy Number MT3574694

We would confirm that the policy above was incepted at 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14 when it lapsed.

The policy is a Road Risks Motor Trade only, cover was Comprehensive with the use permitted of Social Domestic and Pleasure and for Motor Trade purposes only. For clarity we would advise that Motor Trade Use would allow the carriage of tools required specifically for use in connection with Motor Trade activities.

Drivers under this policy were restricted to Mr Simon Cordell only.

The vehicles covered at inception of the policy were –

- Ford Zetec registration MA57LDY
- Ford Transit registration CX52JRZ

On the 8/4/13 at 11.05am the following vehicle was added to the policy –

- Renault Clio registration NA57LDY. We have since established that in fact Mr Cordell was trying to correct the registration of the Ford Zetec that his broker had incorrectly advised Underwriters was MA47LDY at policy inception. Unfortunately the broker compounded that error with these instructions as the registration number was still incorrect (NA57LDY) and on the wrong vehicle leading Underwriters to add this vehicle onto the policy in error. Eventually the correct registration of the Ford Zetec was noted.
- Please note that whilst the registration of the Ford Zetec was incorrect on the policy record and on the Motor Insurers Database for some time as a result of the above error, Underwriters would confirm that in the event of any incident Mr Cordell would have been fully indemnified subject to the terms of this policy.

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!
632,

KGM
MOTOR INSURANCE
Member of Canopius Group

We understand that Mr Cordell was subjected to a number of Police stops during the policy period whilst driving these vehicles. The stops were due to these vehicles not showing as insured on the Motor Insurers Database (MID). We would confirm that it's a requirement for Motor Insurers to upload details of all insured policies & vehicles to the MID, the targets set are 95% of policies to be on the MID within 14 days for Motor Trade policies and 95% of vehicles to be on the MID within 21 days for Motor Trade. Accordingly we can note that whilst this database is very effective, it's not real time and not 100% accurate.

We have carried out an investigation to understand why Mr Cordells vehicles were not on the MID leading to these Police stops. It has been established that there is a "bug" in our system when copying and pasting a registration with a space in it into the policy record, that results in an unsuccessful upload to the MID. It does not happen when we receive data electronically or when manually inputting data and was something we were unaware of until this case. We have of course changed our processes to prevent this occurring again.

The unfortunate outcome for Mr Cordell of course was that it appeared to the Police that he was driving uninsured and was subjected to unnecessary Police stops. This was not Mr Cordells fault in any way as he had a valid Insurance policy in force and was fully insured to drive these vehicles for the purposes permitted under this policy during the policy period.

As stated above this policy was in force from 00.01 AM on the 23/2/13 and was in force until Midnight on the 22/2/14. We have been asked to specifically confirm that it was in force on the 14/11/2013 for both the Ford Zetec registration MA57LDY and the Ford Transit registration CX52JRZ.

We trust this letter meets the requirements of the Police and the Courts. Should you require any further assistance please do not hesitate to contact us.

Yours sincerely,

Mr Peter Wood
UK Specialty Operations Manager

KGM Motor Insurance
KGM House
14 Eastwood Close
South Woodford
London E18 1RZ
UK

T +44 (0)20 8530 7351
F +44 (0)20 8530 8547
T +44 (0)844 412 6412 Claims
F +44 (0)20 8530 7037 Claims
www.kgminsurance.co.uk
www.canopius.com

Registered in England and Wales No 01514453
Registered Office Gallery 9 One Lime Street London EC3M 7HA
KGM Motor Insurance is a brand name for business written by Syndicate 260 which is managed by Canopius Managing Agents Limited Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

End of Picture!

The Enfield Gov / Email's Issue:

512. Lorraine Cordell _Re_ DVLA, Mr Cordell_ (2)
/ Page Numbers: 1874,1875,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 14 March **2015** 00:31
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Attachments: appeal-driving-outcome.pdf
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1875,
Regards Simon Cordell

From: Tracy Bullock
Mail To: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: 'lorraine32@bl ueyonder.co.uk'
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326 (01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart
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78.

		15/03/2015		
	1 • **The Enfield Gov / Email's Issue:** 513. Melanie Tyman _RE_ 00-COSX14MT07-ID_86_ Open Attach Documents / **Page Numbers:** 1876,1877,1878,1879 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**16/03/2015**		

1
The Enfield Gov / Email's Issue:

513. Melanie Tyman _RE_ 00-COSX14MT07-ID_86_ Open Attach Documents
/ Page Numbers: 1876,1877,1878,1879,
From: Melanie Tyman
melanietwyman@broadsuredirect.com
Sent: 16 March **2015** 11:54
To: 'Lorraine Cordell'
Cc: martinjenkin@broadsuredirect.com
Subject: RE: 00COSX14MT07ID< 86> Open Attach Documents
Hi Lorraine.

- Thank you for your email.
- As advised by telephone today I will detail the payments made on the policies incepted from **April 2014** as requested.
- All queries not related to payment collections will be confirmed to you by Martin Jenkin, he has advised he will be contacting you today to discuss further.
- I will be on Annual Leave as from **19/03/2015** so if you have any questions please email to martinjenkin@broadsuredirect.com

1. Breakdown of payments:
2. Insurers: **Policy Plan**
3. Policy no: **PPAMT74092**
4. Policy inception: **17/04/2014**
5. Cancelled: **19/05/2014**
6. Total monies paid: a deposit payment: **£300.00**
7. Time on Risk charged by Policy Plan: **£462.80**
8. Broadsure write off at cancellation: **£162.80**
9. Insurers: **Covea**
10. Policy no: **MT10021608047**
11. Policy inception: **19/05/2014**
12. Cancelled: **20/08/2014**
A. Total monies paid: a deposit & **1 direct debit collection: £353.87 (deposit of £157.20**,
B. 1 direct debit collection of **£196.67,** a further **£30.00** was retained by finance providers for default fee) Time on risk charged by Cover **£532.18**
C. Broadsure write off at cancellation: **£100.16**
D. (Please also note that at inception we discounted the premium by **£145.00)**
E. This takes us to the policy which is currently active and details of collections relating to that policy has been confirmed in my original email.
F. I hope you find the above in order, please you have any queries please do not hesitate to contact us.

Kind regards
Melanie Twyman
Finance manager
1877,1878,1879,

	77 • **Additional Email Attachments & Emails / Issue:** 1. 77 lorraine32@blueyonder.co.uk _03.13.2015_Re Data Protection team 17/03/2015 / **Page Numbers:** 625,626,627	**17/03/2015**	22:23:00	**X3** 625,626,627

	Error with file need to check for it! **3** • **The Enfield Gov / Email's Issue:** 514. Lorraine Cordell _Fwd._ DVLA, Mr. Cordell_ (1) / **Page Numbers:** 1880,1881 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA			
	79 • **Additional Email Attachments & Emails / Issue:** 1. 79 lorraine32@blueyonder.co.uk_03.17.2015_FW DVLA, Mr Cordell 17/03/2015 / **Page Numbers:** 633,634,635,636 637	**17/03/2015**	13:12:00	**X5** 633,634,635,636 637

3
The Enfield Gov / Email's Issue:
514. Lorraine Cordell _Fwd._ DVLA, Mr Cordell_ (1)
/ Page Numbers: 1880,1881,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 17 March **2015** 13:12
To: 'tracey.bullock@dvla.gsi.gov.uk'
Subject: FW: DVLA, Mr Cordell
Attachments: appeal-driving-outcome.pdf; S Cordell 020215.pdf
Dear Tracey Bullock

- I have not had a reply to my below email and therefore was wondering if there were any updates.

Regards
Simon Cordell

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 14 March **2015** 00:31
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the email I did in fact get your letter today dated the **09/03/2015**

ref: 29597142

- I would like to ask if you have had the above update as of yet for the case listed in your letter as **26/11/2014**, as noted in your letter.
- The appeal hearing was heard on the **05/03/2015** and I won my appeal.

- So, this case is dealt with please see attached document from the crown court re the appeal hearing but, on their letter, even they have put the date not correct they put the **29/08/2014** as noted that was removed by the court on the **06/10/2014**, and I was again found guilty on the **26/11/2014**.
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- I am contacting the court and asking for a new letter to be sent with the right date on it as this is just a mess.
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- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell

From: Tracy Bullock

Mail To: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: 'lorraine32@bl ueyonder.co.uk'
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart
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79.
Additional Email Attachments & Emails / Issue:
1. 79
lorraine32@blueyonder.co.uk_03.17.2015_FW DVLA, Mr Cordell
17/03/2015
/ **Page Numbers:** 633,634,635,636
637
--
633,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 17 March 2015 13:12
To: 'tracey.bollock@dvla.gsi.gov.uk'
Subject: FW: DVLA, Mr Cordell
Attachments: appeal-driving-outcome.pdf; S Cordell-020215.pdf
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634,

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Regards
Simon Cordell

From: Tracy Bullock
mailto: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March 2015 11:18
To: lorraine32@blueyonder.co.uk
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
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635,636,637,

	80 • **Additional Email Attachments & Emails / Issue:** 1. 80 tracey.bullock@dvla.gsi.gov.uk_03.18.2015_RE DVLA, Mr Cordell_001 18/03/2015 / **Page Numbers:** 638,639,640,641 **3** • **The Enfield Gov / Email's Issue:** 515. Tracy Bullock _RE_ DVLA, Mr. Cordell / **Page Numbers:** 1882,1883,1884 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **4** • **The Enfield Gov / Email's Issue:** 516. Lorraine Cordell _Re_ DVLA, Mr. Cordell_ (1) / **Page Numbers:** 1885,1886,1887,1888 **5** • **The Enfield Gov / Email's Issue:** 517. Tracy Bullock _RE_ DVLA, Mr. Cordell_ (1)	**18/03/2015**	12:46:00	**X4** 638,639,640,641

	Page Numbers: 1889,1890,1891,1892,1893 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **6** • **The Enfield Gov / Email's Issue:** 518. Lorraine Cordell _Re_ DVLA, Mr. Cordell / **Page Numbers:** 1894,1895,1896,1897,1898 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **7** • **The Enfield Gov / Email's Issue:** 519. Lorraine Cordell _Fwd._ DVLA, Mr. Cordell / **Page Numbers:** 1899,1900,1901,1902,1903 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! DVLA **8** • **The Enfield Gov / Email's Issue:** 520. GL-BROMLEYMCENQ_RE_ Simon Cordell 1403116916 / **Page Numbers:** 1904,1905 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **9** • **The Enfield Gov / Email's Issue:** 521. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (3) / **Page Numbers:** 1906,1907,1908 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802			
	81 • **Additional Email Attachments & Emails / Issue:** 1.81 lorraine32@blueyonder.co.uk_03.18.2015_RE DVLA, Mr Cordell_001 18/03/2015 / **Page Numbers:** 642 643,644,645,646	**18/03/2015**	13:56:00	**X5** 642 643,644,645,646

	82 • **Additional Email Attachments & Emails / Issue:** 1. 82 lorraine32@blueyonder.co.uk_03.18.2015_RE Simon Cordell 1403116916 18/03/2015 / **Page Numbers:** 647,648 649,650,651,652,653	**18/03/2015**	17:38:00	**X7** 647,648 649,650,651,652, 653

80.
Additional Email Attachments & Emails / Issue:
1. 80
tracey.bullock@dvla.gsi.gov.uk_03.18.2015_RE DVLA, Mr Cordell_001
18/03/2015
/ **Page Numbers:** 638,639,640,641
--
638,
From: Tracy Bullock
tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March 2015 12:46
To: 'Lorraine Cordell'
Subject: RE: DVLA, Mr Cordell
Attachments: Cordell.doc
Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply.
- Your driving licence was revoked due to it not being returned for updating with the latest hearing details of the **26/01/2015**,
- however, as a gesture of goodwill due to incorrect information being provided by the Crown Court, we will lift this revocation to enable you to drive pending the outcome of your case.
- In the meantime, you will need to forward your licence to us for updating, we appreciate you are returning to court regarding this offence in May, however by law the information needs to be updated onto your current driving licence until this date.
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- In reply to your query regarding the points on your record I can confirm there are **6 points** for the IN10 offence of the **20/05/2014** and 6 points for the IN10 offence for the **01/01/2014,** however these can be removed when instructed by the Court.
- I hope this information will be helpful.

Tracey Bullock
Administrative Officer
Court Case work lD9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
Driver & Vehicle Licensing Agency
8 June 2015 - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk

Sent: 17 March 2015 13:12
To: Tracy Bullock
Subject: FW: DVLA, Mr Cordell
Dear Tracey Bullock

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Regards
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From: Lorraine Cordell
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Subject: RE: DVLA, Mr Cordell
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ref: 29597142

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Simon Cordell

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Sent: 10 March 2015 11:18
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Subject: DVLA, Mr Cordell
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641,

EXCELLENCE

INVESTORS IN PEOPLE

RE: DVLA,

Mr Cordell->Cordell.doc

Driver and Vehicle Licensing Agency CCU/CCG

CRTSCWK1 Longview Road Swansea SA6 7JL

swglondonmc@hmcts.gsi.gov.uk

Telephone 01792 384522

Fax 01792 782748

Minicom 01792 766366

Web Site www.gov.uk/browse/driving

Our reference: 29597142

Date: 16 March 2015

Dear Sir or Madam,

Mr Simon Paul Cordell

- The above-named driver has contacted DVLA claiming to have successfully appealed on the **05/03/2015** against a conviction at your Court on the **26/11/2014**.
- Would you please forward a copy of the result of the appeal to DVLA, quoting our reference number on all correspondence?
- Failure to remove this conviction from DVLA records may result in the revocation of entitlement to drive.

Yours faithfully

Tracy Bullock

END

3

The Enfield Gov / Email's Issue:

515. Tracy Bullock _RE_ DVLA, Mr Cordell

/ Page Numbers: 1882,1883,1884,

From: Tracy Bullock

tracey.bullock@dvla.gsi.gov.uk

Sent: 18 March **2015** 12:46

To: 'Lorraine Cordell'

Subject: RE: DVLA, Mr Cordell

Attachments: Cordell.doc

Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply.
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1883,
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ref: 29597142

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error and corrected this so I should never have been convicted and then you would never have revoked my licence, could you please confirm this by email so I know if I can drive or not and if all the points are off my licence or I still have points on there.

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- I do understand that this will need to come from a court, but I am very upset due to everything that has happened when I had paid for my insurance to drive.
- I am in fact paying for insurance right now which due to this mess with the KGM insurance and the courts this has caused me to suffer badly when I should not have had to, I am in fact paying for insurance from **2014 to 2015** that I can't even use due to all this mess.
- So, I am insured but cannot drive. My insurance is not cheap it is costing me around **£1600.00** this is not a small amount to be paying yet I cannot drive due to this mess.
- I do have an appeal date for the case you have dated **26/01/2015** that is in **May 2015,** but I am really suffering here due to all these errors due to the MID database not showing me as being insured.
- I am trying to address all of these issues and have sent 100's of emails to courts CPS and have even had to file Appeals because the cases have not been addressed correctly by the courts,
- I have sent my insurance documents to the courts so many times.
- Even the last appeal case the judge was appalled due to what has happened to me.
- I also know there is more dates when the courts added points etc to my driving licence and then they were removed due to me proving I was insured.
- I do have a claim ongoing and need to show how much this has affected my life.
- These have not been included in your letter, could you please look at my driving record from **2013** to date of all cases that the court added points etc and then they were removed as I need to prove the impact this has had on my life,
- I also know there were I believe 1 or 2 more times my Licence was revoked and then put back in place due to the court updating DVLA and I do know there is more dates you have not included in your letter.
- Could you please get back to me by email ASAP to tell me if I am now allowed to drive or if my licence is still revoked due to the errors of the courts and Insurance Company and if any points are still on there?
- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell

1884,
From: Tracy Bullock
Mail To: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: lorraine32@blueyonder.co.uk
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart

Twitter: | **Facebook:** | YouTube**:**

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4

The Enfield Gov / Email's Issue:

516. Lorraine Cordell _Re_ DVLA, Mr Cordell_ (1)

/ Page Numbers: 1885,1886,1887,1888,

From: Lorraine Cordell

lorraine32@blueyonder.co.uk

Sent: 18 March **2015** 13:56

To: 'Tracy Bullock'

Subject: RE: DVLA, Mr Cordell

Attachments: Appeal-Harrow-14-05-**2015**. Pdf

Dear Tracey Bullock

- Thank you for the reply to my email.
- Can you please tell me which case the **20/05/2014** was for and what court dealt with it please and what date it was dealt on by the court as this was not included in your letter and I knew nothing about this case until today so I will have to contact the court who dealt with this and get it addressed, as I was insured.
- I know about the date of the **01/01/2014** as this one is going to appeal please see the appeal date letter attached.
- This one is going to appeal on the **14/05/2015** at Harrow crown court.
- The date of the **14/11/2013** has had the appeal hearing and this was won on the **05/03/2015** which you should have had the information from the court to remove this case from your records.
- But I know there were more dates that cases were heard at court and I was found guilty and points were added and then removed since **2013** to date it is these dates, I would like included to show the problems I have had when paying for insurance and errors due to it not showing on the MID database as I was in fact insured.
- Sorry for the time this is taking it is such a mess as dates was not sent nor summons and I was found guilty when I was insured, I have written so many emails to the courts and CPS but don't get replies all I want is to get all these cases sorted so there are no points on my licence and back to normal.

Regards

Simon Cordell

From: Tracy Bullock

mail**to:** tracey.bullock@dvla.gsi.gov.uk

Sent: 18 March **2015** 12:46

To: 'Lorraine Cordell'

Subject: RE: DVLA, Mr Cordell

Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply.

- Your driving licence was revoked due to it not being returned for updating with the latest hearing details of the **26/01/2015**,
- however, as a gesture of goodwill due to incorrect information being provided by the Crown Court, we will lift this revocation to enable you to drive pending the outcome of your case.
- In the meantime, you will need to forward your licence to us for updating, we appreciate you are returning to court regarding this offence in May, however by law the information needs to be updated onto your current driving licence until this date.
- Should your appeal be successful we will then issue you with a free replacement licence.
- In reply to your query regarding the points on your record I can confirm there are **6 points** for the IN10 offence of the **20/05/2014** and 6 points for the IN10 offence for the **01/01/2014,** however these can be removed when instructed by the Court.

1886,

I hope this information will be helpful.
Tracey Bullock
Administrative Officer
Court Casework D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart

From: Lorraine Cordell
mail**to:** lorraine32@blueyonder.co.uk
Sent: 17 March **2015** 13:12
To: Tracy Bullock **Subject: FW:** DVLA, Mr Cordell
Dear Tracey Bullock

- I have not had a reply to my below email and therefore was wondering if there were any updates.

Regards
Simon Cordell

From: Lorraine Cordell
mail**to:** lorraine32@blueyonder.co.uk
Sent: 14 March **2015** 00:31
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the email I did in fact get your letter today dated the **09/03/2015**

ref: 29597142

- I would like to ask if you have had the above update as of yet for the case listed in your letter as **26/11/2014**, as noted in your letter.
- The appeal hearing was heard on the **05/03/2015** and I won my appeal.
- So, this case is dealt with please see attached document from the crown court re the appeal hearing but, on their letter, even they have put the date not correct they put the **29/08/2014** as noted that was removed by the court on the **06/10/2014**, and I was again found guilty on the **26/11/2014**.
- The appeal was for this date and not the **29/08/2014** as I had already had this date reopened and that was removed.
- I am contacting the court and asking for a new letter to be sent with the right date on it as this is just a mess.
- I have also noted you said that the licence was revoked on the **07/02/2015** by DVLA.

- Due to all the mess-up with my insurance with KGM from the **2013/2014** and it not showing up on the MID database, there were a list of cases that I did not get a summon for so did not know I had to attend court, and was found guilty due to not attending court, a number of calls have been made to DVLA in regards to this, this is why cases have been reopened due to the mess up with the courts and also appeals put in to the courts due to I could not take no more of the mess ups.
- Could you also please tell me how many points are on my licence and if it is still revoked?
- I believe the revoke was for the case I have just won on appeal and would believe that DVLA should have been updated to this already, so believe the revoke should not still be in place as the court has now seen the error and corrected this so I should never have been convicted and then you would never have revoked my licence, could you please confirm this by email so I know if I can drive or not and if all the points are off my licence or I still have points on

1887,

there.
- I was trying to address all the wrong convictions against my name due to the errors in the MID I have really done nothing wrong to lose my driving licence I was insured to drive please see KGM LOI.
- I do understand that this will need to come from a court, but I am very upset due to everything that has happened when I had paid for my insurance to drive.
- I am in fact paying for insurance right now which due to this mess with the KGM insurance and the courts this has caused me to suffer badly when I should not have had to, I am in fact paying for insurance from **2014 to 2015** that I can't even use due to all this mess.
- So, I am insured but cannot drive. My insurance is not cheap it is costing me around **£1600.00** this is not a small amount to be paying yet I cannot drive due to this mess.
- I do have an appeal date for the case you have dated **26/01/2015** that is in **May 2015,** but I am really suffering here due to all these errors due to the MID database not showing me as being insured.
- I am trying to address all of these issues and have sent 100's of emails to courts CPS and have even had to file Appeals because the cases have not been addressed correctly by the courts,
- I have sent my insurance documents to the courts so many times.
- Even the last appeal case the judge was appalled due to what has happened to me.
- I also know there is more dates when the courts added points etc to my driving licence and then they were removed due to me proving I was insured.
- I do have a claim ongoing and need to show how much this has affected my life.
- These have not been included in your letter, could you please look at my driving record from **2013** to date of all cases that the court added points etc and then they were removed as I need to prove the impact this has had on my life,
- I also know there were I believe 1 or 2 more times my Licence was revoked and then put back in place due to the court updating DVLA and I do know there is more dates you have not included in your letter.
- Could you please get back to me by email ASAP to tell me if I am now allowed to drive or if my licence is still revoked due to the errors of the courts and Insurance Company and if any points are still on there?
- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell

From: Tracy Bullock
mail**to:** tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: lorraine32@blueyonder.co.uk
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
8 June **2015** - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart
1888,
Twitter: | **Facebook:** | YouTube**:**
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5
The Enfield Gov / Email's Issue:
517. Tracy Bullock _RE_ DVLA, Mr Cordell_ (1)
/ Page Numbers: 1889,1890,1891,1892,1893,
From: Tracy Bullock
tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March **2015** 14:39
To: 'Lorraine Cordell'
Subject: RE: DVLA, Mr Cordell
Dear Mr Cordell

- The Court case with the offence date of the **20/05/2014** is as follows: -

South East London Magistrates' Court
Date of Conviction – 06/11/**2014**

- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

Tracey Bullock
Administrative Officer

Court Casework1 D9 | DVLA | Swansea | SA99 1AY
GTN 1213 Ext. 86326
(01792) 786326

- **8 June 2015** the counterpart is abolished

Find out more at: www.gov.uk/dvla/nomorecounterpart

From: Lorraine Cordell
mail**to:** lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 13:56
To: Tracy Bullock
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the reply to my email.
- Can you please tell me which case the **20/05/2014** was for and what court dealt with it please and what date it was dealt on by the court as this was not included in your letter and I knew nothing about this case until today so I will have to contact the court who dealt with this and get it addressed, as I was insured.
- I know about the date of the **01/01/2014** as this one is going to appeal please see the appeal date letter attached.
- This one is going to appeal on the **14/05/2015** at Harrow crown court.
- The date of the **14/11/2013** has had the appeal hearing and this was won on the **05/03/2015** which you should have had the information from the court to remove this case from your records.
- But I know there were more dates that cases were heard at court, and I was found guilty, and points were added and then removed since **2013** to date it is these dates, I would like included to show the problems I have had when paying for insurance and errors due to it not showing on the MID database as I was in fact insured.
- Sorry for the time this is taking it is such a mess as dates was not sent nor summons and I was found guilty when I was insured, I have written so many emails to the courts and CPS but don't get replies all I want is to get all these cases sorted so there are no points on my licence and back to normal.

1890,1891,1892,1893,

6
The Enfield Gov / Email's Issue:
518. Lorraine Cordell _Re_ DVLA, Mr Cordell
/ Page Numbers: 1894,1895,1896,1897,1898,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 14:48
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you again for the reply but why can't the court do their job correctly I filed a statutory declaration on the **02/12/2014** for this case and have been waiting to hear from them this is doing me in sorry I getting really upset now but thank you for the information.
- I will call the court now.

Regards
Simon Cordell

From: Tracy Bullock

mailto:tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March **2015** 14:39
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Subject: RE: DVLA, Mr Cordell
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South East London Magistrates' Court
Date of Conviction – 06/11/**2014**

- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
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South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY
GTN 1213 Ext. 86326
(01792) 786326

- **8 June 2015** the counterpart is abolished

Find out more at: www.gov.uk/dvla/nomorecounterpart
1895,

From: Lorraine Cordell
mailto:lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 13:56
To: Tracy Bullock
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the reply to my email.
- Can you please tell me which case the **20/05/2014** was for and what court dealt with it please and what date it was dealt on by the court as this was not included in your letter and I knew nothing about this case until today so I will have to contact the court who dealt with this and get it addressed, as I was insured.
- I know about the date of the **01/01/2014** as this one is going to appeal please see the appeal date letter attached.
- This one is going to appeal on the **14/05/2015** at Harrow crown court.
- The date of the **14/11/2013** has had the appeal hearing and this was won on the **05/03/2015** which you should have had the information from the court to remove this case from your records.
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- Sorry for the time this is taking it is such a mess as dates was not sent nor summons and I was found guilty when I was insured, I have written so many emails to the courts and CPS but don't get replies all I want is to get all these cases sorted so there are no points on my licence and back to normal.

Regards
Simon Cordell

From: Tracy Bullock
mailto: tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March **2015** 12:46
To: 'Lorraine Cordell'
Subject: RE: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply.
- Your driving licence was revoked due to it not being returned for updating with the latest hearing details of the **26/01/2015**,
- however, as a gesture of goodwill due to incorrect information being provided by the Crown Court, we will lift this revocation to enable you to drive pending the outcome of your case.
- In the meantime, you will need to forward your licence to us for updating, we appreciate you are returning to court regarding this offence in May, however by law the information needs to be updated onto your current driving licence until this date.
- Should your appeal be successful we will then issue you with a free replacement licence.
- In reply to your query regarding the points on your record I can confirm there are **6 points** for the IN10 offence of the **20/05/2014** and 6 points for the IN10 offence for the **01/01/2014,** however these can be removed when instructed by the Court.
- I hope this information will be helpful.

1896,
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY
GTN 1213 Ext. 86326
(01792) 786326
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From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 17 March **2015** 13:12
To: Tracy Bullock
Subject: FW: DVLA, Mr Cordell
Dear Tracey Bullock

- I have not had a reply to my below email and therefore was wondering if there were any updates.

Regards
Simon Cordell

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 14 March **2015** 00:31

To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the email I did in fact get your letter today dated the **09/03/2015**

ref: 29597142

- I would like to ask if you have had the above update as of yet for the case listed in your letter as **26/11/2014**, as noted in your letter.
- The appeal hearing was heard on the **05/03/2015** and I won my appeal.
- So, this case is dealt with please see attached document from the crown court re the appeal hearing but, on their letter, even they have put the date not correct they put the **29/08/2014** as noted that was removed by the court on the **06/10/2014**, and I was again found guilty on the **26/11/2014**.
- The appeal was for this date and not the **29/08/2014** as I had already had this date reopened and that was removed.
- I am contacting the court and asking for a new letter to be sent with the right date on it as this is just a mess.
- I have also noted you said that the licence was revoked on the **07/02/2015** by DVLA.
- Due to all the mess-up with my insurance with KGM from the **2013/2014** and it not showing up on the MID database, there were a list of cases that I did not get a summon for so did not know I had to attend court, and was found guilty due to not attending court, a number of calls have been made to DVLA in regards to this, this is why cases have been reopened due to the mess up with the courts and also appeals put in to the courts due to I could not take no more of the mess ups.
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- I was trying to address all the wrong convictions against my name due to the errors in the MID I have really done

1897,

- nothing wrong to lose my driving licence I was insured to drive please see KGM LOI.
- I do understand that this will need to come from a court, but I am very upset due to everything that has happened when I had paid for my insurance to drive.
- I am in fact paying for insurance right now which due to this mess with the KGM insurance and the courts this has caused me to suffer badly when I should not have had to, I am in fact paying for insurance from **2014 to 2015** that I can't even use due to all this mess.
- So, I am insured but cannot drive. My insurance is not cheap it is costing me around **£1600.00** this is not a small amount to be paying yet I cannot drive due to this mess.
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- I also know there were I believe 1 or 2 more times my Licence was revoked and then put back in place due to the court updating DVLA and I do know there is more dates you have not included in your letter.
- Could you please get back to me by email ASAP to tell me if I am now allowed to drive or if my licence is still revoked due to the errors of the courts and Insurance Company and if any points are still on there?
- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell

From: Tracy Bullock
mailto: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March **2015** 11:18
To: 'lorraine32@blueyonder.co.uk'
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY
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8 June **2015** the
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1898,
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email was scanned by the Government Secure Intranet antivirus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. This email was scanned by the Government Secure Intranet antivirus service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisations IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

7
The Enfield Gov / Email's Issue:

519. Lorraine Cordell _Fwd._ DVLA, Mr Cordell
/ Page Numbers: 1899,1900,1901,1902,1903,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 15:07
To: 'Tracy Bullock'
Subject: FW: DVLA, Mr Cordell
Dear Tracey Bullock

- Just an update to the below email as I just spoke to the court, they never acted on the statutory declaration Filed to the court on the **02/12/2014** and just closed it, the case was never re opened for some reason the lady is trying to get the file now and she going to call me back this is for the date **20/05/2014.** getting so upset over all of this mess the court tell you to do something you do what you are told file the right things and wait for a date how can a court not action a legal document file is beyond me.

Regards
Simon Cordell

From: Lorraine Cordell
mail**to:** lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 14:48
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you again for the reply but why can't the court do their job correctly I filed a statutory declaration on the **02/12/2014** for this case and have been waiting to hear from them this is doing me in sorry I getting really upset now but thank you for the information.
- I will call the court now.

Regards
Simon Cordell

From: Tracy Bullock **mailto:** tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March **2015** 14:39
To: 'Lorraine Cordell'
Subject: RE: DVLA, Mr Cordell
Dear Mr Cordell

- The Court case with the offence date of the **20/05/2014** is as follows: -

South East London Magistrates' Court
Date of Conviction – 06/11/**2014**

- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

1900,

Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY
GTN 1213 Ext. 86326
(01792) 786326

- **8 June 2015** the counterpart is abolished

Find out more at: www.gov.uk/dvla/nomorecounterpart

From: Lorraine Cordell
mail**to:** lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 13:56
To: Tracy Bullock
Subject: RE: DVLA, Mr Cordell

Dear Tracey Bullock

- Thank you for the reply to my email.
- Can you please tell me which case the **20/05/2014** was for and what court dealt with it please and what date it was dealt on by the court as this was not included in your letter and I knew nothing about this case until today so I will have to contact the court who dealt with this and get it addressed, as I was insured.
- I know about the date of the **01/01/2014** as this one is going to appeal please see the appeal date letter attached.
- This one is going to appeal on the **14/05/2015** at Harrow crown court.
- The date of the **14/11/2013** has had the appeal hearing and this was won on the **05/03/2015** which you should have had the information from the court to remove this case from your records.
- But I know there were more dates that cases were heard at court, and I was found guilty, and points were added and then removed since **2013** to date it is these dates, I would like included to show the problems I have had when paying for insurance and errors due to it not showing on the MID database as I was in fact insured.
- Sorry for the time this is taking it is such a mess as dates was not sent nor summons and I was found guilty when I was insured, I have written so many emails to the courts and CPS but don't get replies all I want is to get all these cases sorted so there are no points on my licence and back to normal.

Regards
Simon Cordell

From: Tracy Bullock
mail**to:** tracey.bullock@dvla.gsi.gov.uk
Sent: 18 March **2015** 12:46
To: 'Lorraine Cordell'
Subject: RE: DVLA, Mr Cordell

Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply

1901,1902,1903,

8

The Enfield Gov / Email's Issue:

520. GL-BROMLEYMCENQ_RE_ Simon Cordell 1403116916
/ Page Numbers: 1904,1905,
From: GLBROMLEYMCENQ

glbromleymceng@hmcts.gsi.gov.uk
Sent: 18 March **2015** 17:38
To: Lorraine Cordell
Subject: RE: Simon Cordell 1403116916

- This is an automatically generated message acknowledging your recent E Mail to the Customer Service Team.
- Please note a full reply will only be sent if appropriate.
- Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.

CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley and Greenwich
Magistrates Courts) as follows:
Telephone: 020 8437 3500 or 020 8437 3585
Gold fax: 0870 324 0223
E Mail:
GL-BromleyMCSummons@hmcts.gsi.gov.uk
(for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk
(for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk
(for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk
(for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk
(for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk
(for Civil Proceeding enquiries)
Thank you, Customer Service Team This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning
1905,
service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

9
The Enfield Gov / Email's Issue:
521. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (3)
/ Page Numbers: 1906,1907,1908,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk

Sent: 18 March **2015** 17:38
To: 'GLBROMLEYMCENQ'
Cc: CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
Southcju
CO16Mailbox.SouthProsecutionCju@met.pnn.police.uk
O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916
Attachments: Insurance**2014**05**2018**4559.pdf;
Emma O'SullivanSimonCordell.pdf
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.
- The only traffic CPS that has replied was from
- CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
- a wonderful lady called Sharon Burns.
- I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails where I was told to file a statutory declaration which I did for this case on the **02/12/2014** at Highbury Magistrates Court.
- When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers.
- I was told I would get a date in the post with a new date hearing.
- I have been waiting for the date to come but as of, yet I did not get one for this case.
- I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the **26/01/2015** again I was found guilty and was very upset and just filed an appeal which will be heard on the **14/05/2015** at Harrow crown court.
- But for the Bromley Magistrates' Court case I not had anything.
- For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence today she sent me this over
- Dear Mr Cordell
- The Court case with the offence date of the **20/05/2014** is as follows: -
- South East London Magistrates' Court
- Date of Conviction – **06/11/2014**

1907,

- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

1900,

Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY

- Now I got very upset as I knew I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date.
- I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened.
- The lady I spoke to said she was going to get the file out and get the right person to call me but give me an update call just to let me know it had been done.
- I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done.
- I told her I was on the phone to Donna, and she told me that is who I needed to speak to.
- I was shocked to hear the lady say to me that the case was heard on the **18/12/2014** and I was found guilty again as I did not turn up, but I have had no letters so how I was meant to show up when I did not know I needed to.
- But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court.
- so how could the case have been heard on the **18/12/2014.**
- something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the **02/12/2014.**
- I would like this case looked into and set aside and it to be reopened.
- I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the **18/12/2014** could this please be sent via email to this email address.
- Also, if the court is not willing to deal with this could you please give me the right to appeal to the crown court and I will file the correct paperwork to the court.
- Could it also be made sure that the right CPS get the files and my insurance policy so it can be checked I was in fact insured.
- And an update as to what will happen as it is very upsetting that I am been found guilty of no insurance when in fact I do pay for my insurance.

Regards

1908,

Lorraine Cordell
Simon Cordell

81.
Additional Email Attachments & Emails / Issue:
1.81
lorraine32@blueyonder.co.uk_03.18.2015_RE DVLA, Mr Cordell_001
18/03/2015
/ **Page Numbers:** 642
643,644,645,646
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642,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 March 2015 13:56
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Attachments: Appeal-Harrow-14-05-2015.pdf
Dear Tracey Bullock

- Thank you for the reply to my email.
- Can you please tell me which case the **20/05/2014** was for and what court dealt with it please and what date it was dealt on by the court as this was not included in your letter and I knew nothing about this case until today so I will have to contact the court who dealt with this and get it addressed, as I was insured.
- I know about the date of the **01/01/2014** as this one is going to appeal please see the appeal date letter attached.
- This one is going to appeal on the **14/05/2015** at Harrow crown court.
- The date of the **14/11/2013** has had the appeal hearing and this was won on the **05/03/2015** which you should have had the information from the court to remove this case from your records.
- But I know there were more dates that cases were heard at court, and I was found guilty, and points were added and then removed since **2013** to date it is these dates, I would like included to show the problems I have had when paying for insurance and errors due to it not showing on the MID database as I was in fact insured.
- Sorry for the time this is taking it is such a mess as dates was not sent nor summons and I was found guilty when I was insured, I have written so many emails to the courts and CPS but don't get replies all I want is to get all these cases sorted so there are no points on my licence and back to normal.

Regards
Simon Cordell

From: Tracy Bullock [**mailto:**tracey.bullock@dvla.gsi.gov.uk]
Sent: 18 March 2015 12:46
To: 'Lorraine Cordell'
Subject: RE: DVLA,
Mr Cordell
Dear Mr Cordell

- Thank you for your Email, please see attached letter to the Crown Court to which we are awaiting a reply.
- Your driving licence was revoked due to it not being returned for updating with the latest hearing details of the **26/01/2015**,
- however, as a gesture of goodwill due to incorrect information being provided by the Crown Court, we will lift this revocation to enable you to drive pending the outcome of your case.
- In the meantime, you will need to forward your licence to us for updating, we appreciate you are returning to court regarding this offence in May, however by law the information needs to be updated onto your current driving licence until this date.

- Should your appeal be successful we will then issue you with a free replacement licence.
- In reply to your query regarding the points on your record I can confirm there are **6 points** for the IN10 offence of the **20/05/2014** and 6 points for the IN10 offence for the **01/01/2014,** however these can be removed when instructed by the Court.
- I hope this information will be helpful.

643,
Tracey Bullock
Administrative Officer
Court Case work lD9 | DVLA | Swansea | SA99 1AY GTN 1213
Ext. 86326
(01792) 786326
Driver & Vehicle Licensing Agency
8 June 2015 - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 17 March 2015 13:12
To: Tracy Bullock
Subject: FW: DVLA, Mr Cordell
Dear Tracey Bullock

- I have not had a reply to my below email and therefore was wondering if there were any updates.

Regards
Simon Cordell

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 14 March 2015 00:31
To: 'Tracy Bullock'
Subject: RE: DVLA, Mr Cordell
Dear Tracey Bullock

- Thank you for the email I did in fact get your letter today dated the **09/03/2015**

ref: 29597142

- I would like to ask if you have had the above update as of yet for the case listed in your letter as **26/11/2014**, as noted in your letter.
- The appeal hearing was heard on the **05/03/2015** and I won my appeal.
- So, this case is dealt with please see attached document from the crown court re the appeal hearing but, on their letter, even they have put the date not correct they put the **29/08/2014** as noted that was removed by the court on the **06/10/2014**, and I was again found guilty on the **26/11/2014**.
- The appeal was for this date and not the **29/08/2014** as I had already had this date reopened and that was removed.
- I am contacting the court and asking for a new letter to be sent with the right date on it as this is just a mess.
- I have also noted you said that the licence was revoked on the **07/02/2015** by DVLA.
- Due to all the mess-up with my insurance with KGM from the **2013/2014** and it not showing up on the MID database, there were a list of cases that I did not get a summon for so did not know I had to attend court, and was found guilty due to not attending court, a number of calls have been made to DVLA in regards to this, this is why cases have been reopened due to the mess up with the courts and also appeals put in to the courts due to I could not take no more of the mess ups.

- Could you also please tell me how many points are on my licence and if it is still revoked?
- I believe the revoke was for the case I have just won on appeal and would believe that DVLA should have been updated to this already, so believe the revoke should not still be in place as the court has now seen the error and corrected this so I should never have been convicted and then you would never have revoked my licence, could you please confirm this by email so I know if I can drive or not and if all the points are off my licence or I still have points on there.
- I was trying to address all the wrong convictions against my name due to the errors in the MID I have really done nothing wrong to lose my driving licence I was insured to drive please see KGM LOI.
- I do understand that this will need to come from a court, but I am very upset due to everything that has happened when I had paid for my insurance to drive.

644,

- I am in fact paying for insurance right now which due to this mess with the KGM insurance and the courts this has caused me to suffer badly when I should not have had to, I am in fact paying for insurance from **2014 to 2015** that I can't even use due to all this mess.
- So, I am insured but cannot drive. My insurance is not cheap it is costing me around **£1600.00** this is not a small amount to be paying yet I cannot drive due to this mess.
- I do have an appeal date for the case you have dated **26/01/2015** that is in **May 2015,** but I am really suffering here due to all these errors due to the MID database not showing me as being insured.
- I am trying to address all of these issues and have sent 100's of emails to courts CPS and have even had to file Appeals because the cases have not been addressed correctly by the courts,
- I have sent my insurance documents to the courts so many times.
- Even the last appeal case the judge was appalled due to what has happened to me.
- I also know there is more dates when the courts added points etc to my driving licence and then they were removed due to me proving I was insured.
- I do have a claim ongoing and need to show how much this has affected my life.
- These have not been included in your letter, could you please look at my driving record from **2013** to date of all cases that the court added points etc and then they were removed as I need to prove the impact this has had on my life,
- I also know there were I believe 1 or 2 more times my Licence was revoked and then put back in place due to the court updating DVLA and I do know there is more dates you have not included in your letter.
- Could you please get back to me by email ASAP to tell me if I am now allowed to drive or if my licence is still revoked due to the errors of the courts and Insurance Company and if any points are still on there?
- Could you also please confirm everything also in writing, so I do have a letter confirming everything as things are still being addressed also with the courts and there is still one appeal date?

Regards
Simon Cordell

From: Tracy Bullock
mailto: tracey.bullock@dvla.gsi.gov.uk
Sent: 10 March 2015 11:18
To: lorraine32@blueyonder.co.uk
Subject: DVLA, Mr Cordell
Dear Mr Cordell

- Thank you for your Email, I would like to inform you that full details of your driver record will be sent to you by post.

Many Thanks
Tracey Bullock
Administrative Officer
Court Casework

1 D9 | DVLA | Swansea | SA99 1AY GTN 1213 Ext. 86326
(01792) 786326
Driver & Vehicle Licensing Agency
8 June 2015 - the counterpart is abolished
Find out more at: www.gov.uk/dvla/nomorecounterpart
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.
645,646,

82.
Additional Email Attachments & Emails / Issue:
1. 82
lorraine32@blueyonder.co.uk_03.18.2015_RE Simon Cordell 1403116916
18/03/2015
/ **Page Numbers:** 647,648
649,650,651,652,653
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647,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 March 2015 17:38
To: 'GL-BROMLEYMCENQ'
Cc: 'CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk
SouthcjuCO16Mailbox-.SouthProsecutionCju@met.pnn.police.uk
O'Sullivan Emma
Subject: RE: Simon Cordell 1403116916
Attachments: Insurance-2014-05-20-184559.pd
Emma-O'Sullivan-Simon Cordell.pdf
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.

- The only traffic CPS that has replied was from
- CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
- a wonderful lady called Sharon Burns.
- I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails where I was told to file a statutory declaration which I did for this case on the **02/12/2014** at Highbury Magistrates Court.
- When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers.
- I was told I would get a date in the post with a new date hearing.
- I have been waiting for the date to come but as of, yet I did not get one for this case.
- I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the **26/01/2015** again I was found guilty and was very upset and just filed an appeal which will be heard on the **14/05/2015** at Harrow crown court.
- But for the Bromley Magistrates' Court case I not had anything.
- For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence today she sent me this over
- Dear Mr Cordell
- The Court case with the offence date of the **20/05/2014** is as follows: -
- South East London Magistrates' Court
- Date of Conviction – **06/11/2014**

Dear Mr Cordell
The Court case with the offence date of the 20/05/2014 is as follows:
South East London Magistrates' Court Date of Conviction - 06/11/2014 Offence - IN10 Date of Offence - 20/05/2014
648,
Fine - £600 Points - 6
South East London Magistrates' Court Bromley Magistrates' Court London Road Bromley Kent BR1 IRQ
Telephone no - 020 8437 3500 Hope this information is of help to you
Tracey Bullock
Administrative Officer
Court Case work
lD9 | DVLA | Swansea | SA99 1AY

- Now I got very upset as I knew I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date.
- I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened.
- The lady I spoke to said she was going to get the file out and get the right person to call me but give me an update call just to let me know it had been done.
- I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done.
- I told her I was on the phone to Donna, and she told me that is who I needed to speak to.
- I was shocked to hear the lady say to me that the case was heard on the **18/12/2014** and I was found guilty again as I did not turn up, but I have had no letters so how I was meant to show up when I did not know I needed to.
- But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court.
- so how could the case have been heard on the **18/12/2014.**

- something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the **02/12/2014.**
- I would like this case looked into and set aside and it to be reopened.
- I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the **18/12/2014** could this please be sent via email to this email address.
- Also, if the court is not willing to deal with this could you please give me the right to appeal to the crown court and I will file the correct paperwork to the court.
- Could it also be made sure that the right CPS get the files and my insurance policy so it can be checked I was in fact insured.

And an update as to what will happen as it is very upsetting that I am been found guilty of no insurance when in fact I do pay for my insurance

Regards

Lorraine Cordell Simon Cordell

649,

Blank Page!

650,

Warning: this certificate has been prepared using a laser printer and is not valid if altered in any way

Certificate of Motor Insurance

Certificate Number **MT10 021608047**

1) Description of Vehicle(s)

1. **Any motor vehicle, which is:**
   1. **your property;**
   2. **the property of your spouse if he or she is named as a driver under this policy;**
   3. **held in trust by you or in your custody or control for motor trade purposes; or**
   4. **a vehicle leased to you on a lease agreement with a minimum initial duration of 12 months.**

   It must not be:
   - **(a) a vehicle driven by or in the custody or control of any company, partnership or person not declared in the Certificate of Motor Insurance**
   - **(b) a vehicle used for hire, reward or teaching someone to drive (using the vehicle only for breakdown purposes or under a trade plate to transport goods for demonstrating purposes in line with the regulations that apply to trade licences is not classed as hire or reward);**
   - **(c) a vehicle transporter, with or without a trailer, that can carry more than two vehicles;**
   - **(d) a vehicle being carried on a vehicle transporter or vehicle transporter and trailer, capable of carrying more than two vehicles at any one time; or**
   - **(e) a vehicle hired/leased to you on a short term agreement of less than 12 months**
   - **(f) a vehicle that has been seized by any government authority unless at the time of seizure the vehicle was:**
     - **i) your property; or**
     - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
     - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

2. **For the purposes of Section 2 of this policy any trailer attached to a vehicle described in 1. above.**

2) Name of Policyholder — **MR SIMON CORDELL**

3) Effective date of the commencement of Insurance for the purposes of the relevant law — **19th May 2014**

4) Date of Expiry of Insurance: Noon — **19th May 2015**

5) Persons or classes of persons entitled to drive

MR SIMON CORDELL

Provided that the person holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence

6) Limitations as to use

1. **Use for Motor Trade purposes by:** — **MR SIMON CORDELL**

2. **Use for Social Domestic and Pleasure purposes by:** — **MR SIMON CORDELL**

The policy does not cover:

1. **Use for hire or reward**
2. **Use for the conveyance of passengers for hire or reward**
3. **Use for racing, pacemaking, speed testing, rallies, reliability trials or competition**
4. **Use to secure the release of any vehicle that has been seized by any government or public authority unless at the time of seizure the vehicle was:**
   - **i) your property; or**
   - **ii) the property of your spouse if he or she is declared as a driver on this policy; or**
   - **iii) held in trust by you or was in your custody or control for motor trade purposes.**

Use solely for breakdown purposes or use under a Trade Plate for the carriage of goods for Demonstration purposes in accordance with the Regulations applicable to trade licences is not deemed to be use for hire or reward.

I hereby certify that the Policy to which this Certificate relates satisfies the requirements of the relevant Law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney

Covea Insurance plc
Norman Place
Reading. RG1 8DA
Authorised Insurers

James Rook

Chief Executive Officer

ADVICE TO THIRD PARTIES – Nothing contained in this Certificate affects your rights as a Third Party to make a claim

IMPORTANT INFORMATION

Notes
- I) For full details of your Policy cover, please refer to the Policy document.
- II) You need to make any alterations to the details or cover please contact your insurance broker immediately
- III) If for any reason the Insurance is suspended or terminated, the Certificate of Insurance must be returned. Failure to comply with this obligation is an offence under the Road Traffic Acts

24 HOUR CLAIMS ASSISTANCE - Motor Trade Care Line - 0844 902 2220

Please contact our Motor Trade Team as soon as possible after any incident involving a vehicle covered by your Motor Trade policy.

End of Picture!
651,
RE: Simon Cordell 1403116916->Emma O'Sullivan-Simon Cordell.pdf

From: O Sullivan Emma
To: CO16Mailbox-. NorthProsecutionFPN@met.pnn.police.uk:
CO16Mailbox- SouthProsecutionFN@met.pnn.police.uk:
Southcju (CO16Mailbox- SouthProsecutionCiu@met.pnn.police.uk
CO16Mailbox-. NorthProsecutionCJU@met.pnn.police.uk
Cc: lorraine32@bluevonder.co.uk
Subject: FW: Simon Cordell
Date: 11 February 2015 15:24:41
Attachments: S Cordell 020215.pdf
Found Guilty again 26-01-2015.pdf
S Cordell Cert._ GE 2013-2014.pdf
image2014-05-20-184559.pdf
Dear All,

- Please could you kindly assist Lorraine Cordell on behalf of her son Simon Cordell.
- They believe that a number of summonses have been issued against Simon for the offence of no insurance since **2013** due to an error made by the insurance company as per the attached letter.
- Unfortunately, due to Simon not always receiving the summons/adjournment notice they are unsure how many cases have been issued against him and are trying to get them all reopened and listed before court to be heard together in light of the above.
- Please would you be able to check your database and confirm to the email address below the number of cases with reference number, court, and conviction date.
- I have also spoken to her on the phone and informed Lorraine that she will need to contact the court directly to make application to reopen/stat decs, which she can only do so once the information has been obtained.
- The only matter the cps are currently aware of is for the **case ref J63181495** which is listed for appeal at Kingston Crown Court **05/03/15.**
- If you are unable to advise her on summons that have been issued on her son, please could you kindly advise her where she could obtain the information.

Kind Regards,
Emma O'Sullivan London Traffic Unit Admin Line Manager 02033571604
Rose Court,
4th Floor
Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: London traffic team
Sent: 10 February 2015 14:41
To: O'Sullivan Emma
Subject: FW: Simon Cordell
652,

From: London magistrates central west
Sent: 10 February 2015 13:25

To: London traffic team
Subject: FW: Simon Cordell
FYI

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 10 February 2015 13:06
To: GL-BrentMCenq@hmcts.gsi.gov.uk
Cc: London magistrates central west
London magistrates south
London magistrate's northeast.
gl-bromleymcenq@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
To whom it may concern:

- I am writing this email due to the number of problems I have been having due to a policy of insurance I had with KGM insurance which did not show up on the MID database in the week it was fine as I carried my insurance documents with me at all times and the insurance company could be called,
- but the problems were when the insurance company was closed as the police could not contact them.
- My mum Lorraine Cordell and I have sent many emails to the courts with my insurance documents, but there have been cases where I have not had a summons.
- So did not know about cases and they have been heard at court and I was found guilty of no insurance.
- I have done statutory declarations at court including my insurance documents and this still has not corrected anything.
- One of the statutory declarations was again heard at court on the **26/01/2015** which again I did not know about for Willesden Magistrates' Court.
- But I have sent so many emails to this court with all documents and asked for them to be checked with the police officer at court to show I was insured to drive.
- This has not been done I have just again been found guilty due to not getting letters of a court hearing date.
- I have now also got a letter of Indemnity from KGM who I was insured with under policy number **MT3574694. 00.01 AM on the 23/2/13** and was in force until Midnight on the **22/2/14** when it lapsed.
- Most of the cases are with the KGM policy you will see the reason as to why in the Letter of Indemnity from KGM.
- I also believe there was one case for **Covea Insurance PLC policy number MT10 021608047** it was not showing on the MID due to the stop was the day after I took the policy out.
- Please can any cases be set aside and reopened and looked into and any other cases that have been heard for no insurance under these policies of insurance be addressed.
- You will in due cause be hearing from my solicitor, she is trying to address all the cases, but this is taking time.
- She has seen all the emails I have sent trying to address these issues and feels more should have been done as it would have only taken for the insurance policies to be checked and this would have stopped a waste of time and money for the courts, and myself at this time she wants to just appeal all cases to the crown court.
- Which would again be a waste of money for the courts and again, of my time.
- But this is having an effect on my life my driving licence has been revoked 3 times for no insurance,
- when in fact I have always had insurance to drive and would not drive if I did not have insurance.
- Please see attached documents

653,

- Could you get back to me as soon as possible by way of email, as it does seem there is an issue with my post and not getting letters that was meant to be sent to me?
- I am taking this up with the royal mail.

Regards

Simon Cordell
DOB: 26/01/1981
This email has been scanned by the Symantec Email Security cloud service. For more information, please visit http://www.symanteccloud.com
****
This e-mail is private and is intended only for the addressee and any copy recipients.
If you are not an intended recipient, please advise the sender immediately by reply
e-mail and delete this message and any attachments without retaining a copy.
Activity and use of CPS Connect systems, the Government Secure Intranet, and the
Criminal Justice Extranet is monitored to secure their effective operation and for
other lawful business purposes. Communications using these systems will also be
monitored and may be recorded to secure effective operation and for other lawful business purposes.
****

	1 • **The Enfield Gov / Email's Issue:** 522. Jeanette. Reilly @met.pnn / **Page Numbers:** 1909 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**19/03/2015**		

1
The Enfield Gov / Email's Issue:
522. Jeanette.Reilly@met.pnn
/ Page Numbers: 1909,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 19 March **2015** 09:42
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Dear Lorraine,

- Further to our recent telephone conversation please find my contact details attached to this email.
- I would just like to confirm that I will attend your home address on **Thursday 26th March at 1000am** to speak to you and your son about his complaint against police.
- I will see you next week but please contact me before this should you have any questions or concerns.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.

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Find us at:
Facebook: Facebook.com/metpolice.uk
Twitter: @metpolice.uk

	5 • **The Enfield Gov / Email's Issue:** 525. Leslie, Sandra _RE_ Simon Cordell 1403116916 / **Page Numbers:** 1926,1927,1928,1929 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802	**20/03/2015**		

5
The Enfield Gov / Email's Issue:
525. Leslie, Sandra_ RE_ Simon Cordell 1403116916
/ Page Numbers: 1926,1927,1928,1929,
From: Leslie, Sandra
sandra.leslie@hmcts.gsi.gov.uk
on behalf of GLBROMLEYMCENQ
glbromleymcenq@hmcts.gsi.gov.uk
Sent: 20 March **2015** 14:42
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Good afternoon Mrs Cordell,

- Thank you for your email and may to your query I apologise for the delay in replying to your query.
- I have referred your complaint to a Clerk of the court.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk

Sent: 18 March **2015** 17:38
To: GLBROMLEYMCENQ
Cc: CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
Southcju
O' Sullivan Emma
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:

Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.
- The only traffic CPS that has replied was from
- CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
- a wonderful lady called Sharon Burns.
- I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails where I was told to file a statutory declaration which I did for this case on the **02/12/2014** at Highbury Magistrates Court.
- When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers.
- I was told I would get a date in the post with a new date hearing.
- I have been waiting for the date to come but as of, yet I did not get one for this case.
- I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the **26/01/2015** again I was found guilty and was very upset and just filed an appeal which will be heard on the **14/05/2015** at Harrow crown court.
- But for the Bromley Magistrates' Court case I not had anything.

1927,

- For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence today she sent me this over
- Dear Mr Cordell
- The Court case with the offence date of the **20/05/2014** is as follows: -
- South East London Magistrates' Court
- Date of Conviction – **06/11/2014**
- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY

Now I got very upset as I knew I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date. I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened. The lady I spoke to said she was going to get the file out and get the right person to call me but give me an update call just to let me know it had been done. I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done. I told her I was on the phone to Donna, and she told me that is who I needed to speak to. I was shocked to hear the lady say to me that the case was heard on the 18/12/**2014** and I was found guilty again as I did not turn up, but I have had no letters so how I was meant to show up when I did not know I needed to. But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court. so how could the case have been heard on the 18/12/**2014**. something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the 02/12/**2014**. I would like this case looked into and set aside and it to be reopened. I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the 18/12/**2014** could this please be sent via email to this email address.

1928,1929,

		21/03/2015		
		22/03/2015		
	83 • **Additional Email Attachments & Emails / Issue:** 1. 83 Emma.O'Sullivan@cps.gsi.gov.uk_03.23.2015_FW Simon Cordell 1403116916 23/03/2015 / **Page Numbers:** 654 655,656,657,658,659,660 661 **1**	**23/03/2015**	10:15:00	**X8** 654 655,656,657,658, 659,660,661

	• **The Enfield Gov / Email's Issue:** 526. O'Sullivan Emma _FW_ Simon Cordell 1403116916 / **Page Numbers:** 1932,1933,1934 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **2** • **The Enfield Gov / Email's Issue:** 527. Lorraine Cordell _Fwd._ Simon Cordell 1403116916 / **Page Numbers:** 1935,1936,1937,1938 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **3** • **The Enfield Gov / Email's Issue:** 528. O'Sullivan Emma _FW_ Simon Cordell 1403116916_ (1) / **Page Numbers:** 1939,1940,1941,1942 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **4** • **The Enfield Gov / Email's Issue:** 529. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (2) / **Page Numbers:** 1943,1944,1945,1946 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802			
	84 • **Additional Email Attachments & Emails / Issue:** 1. 84 Emma.O'Sullivan@cps.gsi.gov.uk_03.23.2015_FW Simon Cordell 1403116916_001 23/03/2015 / **Page Numbers:** 662,663,664,665,666 667,668	**23/03/2015**	09:55:00	**X7** 662,663,664,665, 666,667,668
83. **Additional Email Attachments & Emails / Issue:** 1. 83				

Emma.O'Sullivan@cps.gsi.gov.uk_03.23.2015_FW Simon Cordell 1403116916
23/03/2015
/ **Page Numbers:** 654
655,656,657,658,659,660
661
--
654,
From: O'Sullivan Emma
Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March 2015 10:15
To: lorraine32@blueyonder.co.uk
Subject: FW: Simon Cordell 1403116916
Attachments: Insurance-2014-05-20-184559.pdf.
Emma O'Sullivan-Simon Cordell.pdf
Hi Lorraine,

- Apologies the email address for the team is below.
- CO16Mailbox- SouthProsecutionFPN@met.police.uk
- sent it to the north team in error but they have confirmed it has been forwarded on to the south team.

Kind Regards,
Emma O'Sullivan London Traffic Unit Admin Line Manager 02033571604 '
Rose Court,
4th Floor
Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: O'Sullivan Emma
Sent: 23 March 2015 09:55
To: CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell 1403116916
Dear South Team,
Please see below email.

- Simon Cordell is waiting for a date from the court to hear the application to reopen.
- Please ensure the attached documents have been placed on file and dealt with once the case has been relisted. Please could someone kindly ring Lorraine Cordell once her correspondence has been dealt with - 02

Thank you
Emma O'Sullivan London Traffic Unit Admin Line Manager 02033571604 '
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.
From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk

--
655,656,657,658,659,660,661,
END

1
The Enfield Gov / Email's Issue:
526. O'Sullivan Emma _FW_ Simon Cordell 1403116916
/ Page Numbers: 1932,1933,1934,
From: O'Sullivan Emma
Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March **2015** 09:55
To: CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell 1403116916
Attachments: Insurance**2014**05**2018**4559.pdf;
Emma O'SullivanSimonCordell.pdf
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Thank you
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Admin Line Manager
02033571604
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 17:38
To: 'GLBROMLEYMCENQ'
Cc: CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
Southcju
O' Sullivan Emma
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.

- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.
- The only traffic CPS that has replied was from
- CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
- a wonderful lady called Sharon Burns.

1933,1934,

2

The Enfield Gov / Email's Issue:

527. Lorraine Cordell _Fwd._ Simon Cordell 1403116916
/ Page Numbers: 1935,1936,1937,1938,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 23 March **2015** 10:02
To: 'CO16Mailbox.
SouthProsecutionFPN@met.pnn.police.uk'
Subject: FW: Simon Cordell 1403116916
Attachments: Insurance**2014**05**2018**4559.pdf;
Emma O'SullivanSimonCordell.pdf

- Please read below Emails

From: O'Sullivan Emma
Mail To:Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March **2015** 09:55
To: CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
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Admin Line Manager
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Mail To:lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 17:38
To: 'GLBROMLEYMCENQ'
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O' Sullivan Emma
Subject: RE: Simon Cordell 1403116916
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1936,1937,1938,

3
The Enfield Gov / Email's Issue:
528. O'Sullivan Emma _FW_ Simon Cordell 1403116916_ (1)
/ Page Numbers: 1939,1940,1941,1942,
From: O'Sullivan Emma
Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March **2015** 10:15
To: 'lorraine32@blueyonder.co.uk'

Subject: FW: Simon Cordell 1403116916
Attachments: Insurance**2014**05**2018**4559.pdf; Emma O'SullivanSimonCordell.pdf

Hi Lorraine,

- Apologies the email address for the team is below.
- CO16Mailbox-
- SouthProsecutionFPN@met.police.uk
- I sent it to the north team in error, but they have confirmed it has been forwarded on to the south team.

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Admin Line Manager
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4th Floor
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SE1 9HS,
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To: CO16Mailbox.
NorthProsecutionFPN@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell 1403116916

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- Please ensure the attached documents have been placed on file and dealt with once the case has been relisted. Please could someone kindly ring Lorraine Cordell once her correspondence has been dealt with - 02

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London Traffic Unit
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From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 17:38
To: 'GLBROMLEYMCENQ'
1940,

Cc: CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
'Southcju'; O'Sullivan Emma
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- a wonderful lady called Sharon Burns.
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- When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers.
- I was told I would get a date in the post with a new date hearing.
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- But for the Bromley Magistrates' Court case I not had anything.
- For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence today she sent me this over
- Dear Mr Cordell
- The Court case with the offence date of the **20/05/2014** is as follows: -
- South East London Magistrates' Court
- Date of Conviction – **06/11/2014**
- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court

1941,
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500
Hope this information is of help to you
Tracey Bullock
Administrative Officer
Court Casework1 D9 | DVLA | Swansea | SA99 1AY
Now I got very upset as I knew I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date. I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened. The lady I spoke to said she was going to get the file out and get the right person to call me but give me an update call just to let me know it had been done. I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done. I told her I was on the phone to Donna, and she told me that is who I needed to speak to. I was shocked to hear the lady say to me that the case was heard on the 18/12/**2014** and I was found guilty again as I did not turn up, but I have had no letters so how I was meant to show up when I did not know I needed to. But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court. so how could the case have been heard on the 18/12/**2014**. something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the 02/12/**2014**. I would like this case looked into and set aside and it to be reopened. I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the 18/12/**2014** could this please be sent via email to this email address. Also, if the court is not willing to deal with this could you please give me the right to appeal to the crown court and I will file the correct paperwork to the court. Could it also be made sure that the right CPS get the files and my insurance policy so it can be checked I was in fact insured. And an update as to what will happen as it is very upsetting that I am been found guilty for no insurance when in fact I do pay for my insurance.
Regards
Lorraine Cordell
Simon Cordell
1942,

This email has been scanned by the Symantec Email Security. Cloud service.
For more information, please visit
http://www.symanteccloud.com

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4

The Enfield Gov / Email's Issue:

529. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (2)
/ Page Numbers: 1943,1944,1945,1946,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 23 March **2015** 16:20
To: 'O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916
Dear Emma O'Sullivan

- Thank you so much for the help

Regards
Lorraine Cordell

From: O'Sullivan Emma
Mail To: Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March **2015** 10:15
To: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell 1403116916
Hi Lorraine,

- Apologies the email address for the team is below.
- CO16Mailbox-
- SouthProsecutionFPN@met.police.uk
- I sent it to the north team in error, but they have confirmed it has been forwarded on to the south team.

Kind Regards,
Emma O'Sullivan
London Traffic Unit
Admin Line Manager
02033571604
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: O'Sullivan Emma
Sent: 23 March **2015** 09:55
To: CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
Cc: 'lorraine32@blueyonder.co.uk'
Subject: FW: Simon Cordell 1403116916
Dear South Team,

- Simon Cordell is waiting for a date from the court to hear the application to reopen.
- Please ensure the attached documents have been placed on file and dealt with once the case has been relisted. Please could someone kindly ring Lorraine Cordell once her correspondence has been dealt with - 02

Thank you
Emma O'Sullivan

London Traffic Unit
Admin Line Manager
02033571604
1944,
Rose Court,
4th Floor
2 Southwark Bridge,
London,
SE1 9HS,
DX 154263 Southwark 12.

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 17:38
To: 'GLBROMLEYMCENQ'
Cc: CO16Mailbox.SouthProsecutionFN@met.pnn.police.uk
Southcju'; O'Sullivan Emma
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.
- The only traffic CPS that has replied was from
- CO16Mailbox.NorthProsecutionFPN@met.pnn.police.uk
- a wonderful lady called Sharon Burns.
- I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails where I was told to file a statutory declaration which I did for this case on the **02/12/2014** at Highbury Magistrates Court.
- When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers.
- I was told I would get a date in the post with a new date hearing.
- I have been waiting for the date to come but as of, yet I did not get one for this case.

- I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the **26/01/2015** again I was found guilty and was very upset and just filed an appeal which will be heard on the **14/05/2015** at Harrow crown court.
- But for the Bromley Magistrates' Court case I not had anything.

1927,

- For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence today she sent me this over
- Dear Mr Cordell
- The Court case with the offence date of the **20/05/2014** is as follows: -
- South East London Magistrates' Court
- Date of Conviction – **06/11/2014**
- Offence – IN10

Date of Offence – 20/05/**2014**

- Fine - £600
- Points – 6

South East London Magistrates' Court
Bromley Magistrates' Court
London Road
Bromley
Kent BR1 1RQ
Telephone no - 020 8437 3500

- Hope this information is of help to you

Tracey Bullock
Administrative Officer
Dear Mr Cordell
The Court case with the offence date of the 20/05/**2014** is as follows: -
1945,1946,

84.
Additional Email Attachments & Emails / Issue:
1. 84
Emma.O'Sullivan@cps.gsi.gov.uk_
03.23.2015_FW Simon Cordell 1403116916_001
23/03/2015
/ **Page Numbers:** 662,663,664,665,666
667,668
--
662,
From: O'Sullivan Emma
Emma.O'Sullivan@cps.gsi.gov.uk
Sent: 23 March 2015 09:55
To: CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk
Subject: FW: Simon Cordell 1403116916
Attachments: Insurance-2014-05-20-184559.pdf.
Emma O'Sullivan-Simon Cordell.pdf
Dear South Team,

- Simon Cordell is waiting for a date from the court to hear the application to reopen.
- Please ensure the attached documents have been placed on file and dealt with once the case has been relisted. Please could someone kindly ring Lorraine Cordell once her correspondence has been dealt with - 02

Thank you

Emma O'Sullivan London Traffic Unit Admin Line Manager 02033571604 ’
Rose Court,
4th Floor
2 Southwark Bridge, London,
SE1 9HS,
DX 154263 Southwark 12.

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 18 March 2015 17:38
To: 'GL-BROMLEYMCENQ'
Cc: CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk;
South-cju'; O'Sullivan Emma
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS --

663,664,665,666,667,668,

		24/03/2015		
		25/03/2015		
		26/03/2015		
		27/03/2015		
		27/03/2015		
		28/03/2015		
		29/03/2015		
		30/03/2015		
	2	**31/03/2015**		

	• **The Enfield Gov / Email's Issue:** 534. Jeanette. Reilly @met.pnn_ (3) / **Page Numbers:** 1960,1961 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 492. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (4) / **Page Numbers:** 1962,1963,1964,1965,1966 Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **4** • **The Enfield Gov / Email's Issue:** 535. Jeanette. Reilly @met.pnn_ (4) / **Page Numbers:** 1967,1968,1969,1970 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

2
The Enfield Gov / Email's Issue:
534. Jeanette. Reilly @met.pnn_ (3)
/ Page Numbers: 1960,1961,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 31 March **2015** 13:09
To: lorraine32@blueyonder.co.uk
Subject: RE: Permission to release court transcript
Afternoon Lorraine,

- I was informed today that once a transcript has been prepared by the court, they will send a copy of it to you by email.
- I'm hoping to receive this after the Easter weekend.
- When you are ready to send the statement, could you please also send me a copy of Simon's insurance certificate and the emails between the insurance company and yourself.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798

Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 26 March **2015** 18:57
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: FW: Permission to release court transcript
Dear Jeanette

- Thank you for taking the time to come and see us today,
- as you can see Simon is not great with the police and finds it very hard due to the many things that have gone on in his life due to the police and there is very little trust left for the police with the whole family.
- I have forwarded you in a copy of the email giving permission for the court to release the transcript to you. Could I ask once you get the transcript from the court would it be possible for us to get a copy of it please could you let me know if this would be possible or not, if you cannot I will then put a request into the court myself.

Regards
Lorraine

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 26 March **2015** 17:56
To: 'Jeanette.Reilly@met.pnn.police.uk
margaretwortco@hotmail.co.uk
Subject: RE: Permission to release court transcript
1961,
To Whom It May Concern:

- Please see attached document that gives my permission for the transcript to be released to Jeanette Reilly of the Directorate of Professional Standards.
- I have signed the document.

Regards
Simon Cordell

From: Jeanette.Reilly@met.pnn.police.uk
Mail To:Jeanette.Reilly@met.pnn.police.uk
Sent: 26 March **2015** 15:26
To: lorraine32@blueyonder.co.uk
Subject: Permission to release court transcript
Afternoon Lorraine,

- As mentioned earlier I have been trying to obtain a copy of the court transcript from Kingston Crown Court for Simon's appeal.
- I have been advised that if an email is received from Simon stating he gives permission for the transcript to be sent to me I should be in receipt of it quicker than applying through the judge.
- Can Simon please send an email to margaretwortco@hotmail.co.uk
- stating that he gives permission for a copy of the court transcript relating to his appeal hearing on **5th March 2015** to be released to PC Jeanette Reilly.

- The email can come from your email address but needs Simon to sign off with his name and clearly state he gives his permission for this request.

Thank you for your help
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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3
The Enfield Gov / Email's Issue:
492. Wood, Peter _Re_ Appeal against conviction for no insurance Regina v_ (4)
/ Page Numbers: 1962,1963,1964,1965,1966,
From: Wood, Peter
Peter.Wood@canopius.com
Sent: 31 March **2015** 09:25
To: 'Lorraine Cordell'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hello Lorraine,

- I trust you and Simon are well.
- I was wondering if you could update me on what's been happening please?
- I would like to make sure there is nothing else we can do and of course to bring this matter to a conclusion if we can.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 11 February **2015** 12:45
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hi Peter

- Thank you so much for all your help, and I hope you have a wonderful holiday.

Regards
Lorraine

From: Wood, Peter
Mail To:Peter.Wood@canopius.com
Sent: 11 February **2015** 11:40
To: Lorraine Cordell; Josephine Ward
josie@michaelcarrollandco.com
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hello,

- Please find attached signed statement as requested.
- The original is in the post to the Burncroft Ave address.
- If you need anything else please ask Andy in my absence.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com
1963,

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 10 February **2015** 18:07
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter
Mail To: Peter.Wood@canopius.com
Sent: 10 February **2015** 16:38
To: Josephine Ward; Wood, Peter

Cc: lorraine32@blueyonder.co.uk
Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
Pete Wood

From: Wood, Peter <Peter.Wood@canopius.com
Date: 9 February **2015** 11:29:00 GMT
To: Josephine Ward <josie@michaelcarrollandco.com
Cc: Austin, Andrew
Andrew.Austin@canopius.com
lorraine32@blueyonder.co.uk
lorraine32@blueyonder.co.uk
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston
Upon Thames Crown Court
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy – FYI.
Regards
1964,
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward
Mail To:josie@michaelcarrollandco.com
Sent: 08 February **2015** 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

- **A.** all recording equipment was working correctly
- **B.** KGM produced two recordings at the request of Ms Lorraine Cordell
- **C.** Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic
- **D.** Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.
- **E.** This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings.
- **F.** If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.
- **G.** We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.
- **H.** Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.
- **I.** We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.
- **J.** We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.
- **K.** We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th of March 2015.

1965,

- **L.** We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

Yours faithfully

MICHAEL CARROLL & CO.

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Canopius Services Limited | registered number 02733994 KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited Registered offic**e:** Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales

1966,

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Wales

4

The Enfield Gov / Email's Issue:

535. Jeanette. Reilly @met.pnn_ (4)
/ Page Numbers: 1967,1968,1969,1970,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 31 March **2015** 13:46
To: lorraine32@blueyonder.co.uk
Subject: Permission to release court transcript

Lorraine,

- Please ignore my request for Simon's insurance and the communication between the insurance company and yourself,
- I already have that information.
- I am just awaiting the statement.
- Please be advised that I am on a course next week and then back in the office on **14th April.**

Many thanks
Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Reilly Jeanette HQ
Directorate of Professional Standards
Sent: 31 March **2015** 13:09
To: 'Lorraine Cordell'
Subject: RE: Permission to release court transcript

Afternoon Lorraine,

- I was informed today that once a transcript has been prepared by the court, they will send a copy of it to you by email.
- I'm hoping to receive this after the Easter weekend.
- When you are ready to send the statement, could you please also send me a copy of Simon's insurance certificate and the emails between the insurance company and yourself.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
1968,

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 26 March **2015** 18:57
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: FW: Permission to release court transcript
Dear Jeanette

- Thank you for taking the time to come and see us today,
- as you can see Simon is not great with the police and finds it very hard due to the many things that have gone on in his life due to the police and there is very little trust left for the police with the whole family.
- I have forwarded you in a copy of the email giving permission for the court to release the transcript to you. Could I ask once you get the transcript from the court would it be possible for us to get a copy of it please could you let me know if this would be possible or not, if you cannot I will then put a request into the court myself.

Regards
Lorraine

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 26 March **2015** 17:56
To: 'Jeanette.Reilly@met.pnn.police.uk
margaretwortco@hotmail.co.uk
Subject: RE: Permission to release court transcript
To Whom It May Concern:

- Please see attached document that gives my permission for the transcript to be released to Jeanette Reilly of the Directorate of Professional Standards.
- I have signed the document.

Regards
Simon Cordell

From: Jeanette.Reilly@met.pnn.police.uk
Mail To: Jeanette.Reilly@met.pnn.police.uk

Sent: 26 March **2015** 15:26
To: lorraine32@blueyonder.co.uk
Subject: Permission to release court transcript
Afternoon Lorraine,

- As mentioned earlier I have been trying to obtain a copy of the court transcript from Kingston Crown Court for Simon's appeal.
- I have been advised that if an email is received from Simon stating he gives permission for the transcript to be sent to me I should be in receipt of it quicker than applying through the judge.
- Can Simon please send an email to margaretwortco@hotmail.co.uk
- stating that he gives permission for a copy of the court transcript relating to his appeal hearing on **5th March 2015** to be released to PC Jeanette Reilly.
- The email can come from your email address but needs Simon to sign off with his name and clearly state he gives his permission for this request.

Thank you for your help
Jeanette
1969,
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards | Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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1970,
Twitter: @metpolice.uk

Simulation April 2015 (Click here to go back to the Index)

April 2015				
Dates	**Incidents**			
	85 • **Additional Email Attachments & Emails / Issue:** 1. 85 Peter.Wood@canopius.com_04.01.2015_RE Appeal against conviction for no insurance Reg 01/04/2015 / **Page Numbers:** 669,670,671,672 673,674 **1** • **The Enfield Gov / Email's Issue:** 536. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (1) / **Page Numbers:** 1971,1972,1973,1974,1975,1976 Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 537. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v / **Page Numbers:** 1977,1978,1979,1980,1981,1982,1983 Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3**	**01/04/2015**	16:02:00	**X6** 669,670,671,672 673,674

	• **The Enfield Gov / Email's Issue:** 538. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (1) / **Page Numbers:** 1984,1985,1986,1987 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **4** • **The Enfield Gov / Email's Issue:** 539. GL-BROMLEYMCENQ_RE_ Simon Cordell 1403116916_ (1) / **Page Numbers:** 1988,1989 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802			

85.
Additional Email Attachments & Emails / Issue:
1. 85
Peter.Wood@canopius.com_04.01.2015_RE Appeal against conviction for no insurance Reg 01/04/2015
/ **Page Numbers:** 669,670,671,672
673,674
--
669,
From: Wood, Peter
Peter.Wood@canopius.com
Sent: 01 April 2015 16:02
To: Lorraine Cordell
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Hi Lorraine,

- Fantastic holiday thanks, really great time, went by far too quickly and now it's back to normal, took me a while to get my head back in the game I must say.
- I didn't realise there was more than 1 court case!
- This is going to take some time to sort out but I'm glad to hear you got the right result on the recent case.
- I guess all I can say for the moment is let me know how things go and of course I will respond again after I have received and considered details of the Police stops/vehicle seizures we are waiting on.
- All the best.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 01 April 2015 15:00
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court

Dear Peter

- Thank you for the email and I hope you had a great holiday.
- I am waiting for the police compound to get back to us with the data for the seizers, but they just take so long with everything.
- There are still court cases for no insurance that are still ongoing there are 2 left where Simon did not get any summons form the court and was found guilty due to not knowing.
- One is due to be heard in **May 2015** and we are waiting for the last date.
- DVLA have now taken of the ban on the **18/03/2015** so the insurance my son has been paying for the last year and could not be used due to this can now be used as he can drive now.
- But there is still the 12 points on his licence due to the other 2 court cases for no insurance DVLA do know the 12 points should not be on there in fact they have also been in contact with the courts they are not happy, but they cannot remove the points until the cases are heard in court.
- But an update to what happened in court case were the police officer lied was Simon won the case and the judge was very upset at the police officer and put notes that it needed addressing.
- The complaint is ongoing with the police office that lied, at this time that may take some time as the police officer may be charged.
- We won't know fully until the Serious Misconduct Investigation Unit Directorate of Professional Standards completes their investigation into what the police officer did and what the crown court judge said as the judge knows he lied to 2 judges and Simon was found guilty when he had done nothing wrong.
- We had a meeting about this on the **26/03/2015** but the person dealing with this is waiting for the crown court documents as to what the judge said, we should have the court transcript from Kingston Crown Court just after the Easter holidays.
- I will keep you updated as to the data you need it's just waiting for it from the police compound as requests had to be made for the data,

670,

Simon did try to get the information without the requests, but the police was not having it, so the request had to be put in for it.

Regards
Lorraine

From: Wood, Peter **mailto:** Peter.Wood@canopius.com
Sent: 31 March 2015 09:25
To: 'Lorraine Cordell'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court

Hello Lorraine,

- I trust you and Simon are well.
- I was wondering if you could update me on what's been happening please?
- I would like to make sure there is nothing else we can do and of course to bring this matter to a conclusion if we can.

Regards
Peter Wood

UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 |
www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 11 February 2015 12:45
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Hi Peter

- Thank you so much for all your help, and I hope you have a wonderful holiday.

Regards
Lorraine

From: Wood, Peter [**mailto:** Peter.Wood@canopius.com
Sent: 11 February 2015 11:40
To: Lorraine Cordell; Josephine Ward (josie@michaelcarrollandco.com)
Cc: Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Hello,

- Please find attached signed statement as requested.
- The original is in the post to the Burncroft Ave address.
- If you need anything else please ask Andy in my absence.

Regards
671,
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk
Sent: 10 February 2015 18:07
To: Wood, Peter
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Peter

- Sorry for the late reply yes Josephine Ward has said this is fine and can be signed off.
- thank you for all the help in this matter.
- I hope you have a great time on holiday.

Regards
Lorraine

From: Wood, Peter [**mailto:** Peter.Wood@canopius.com
Sent: 10 February 2015 16:38

To: Josephine Ward; Wood, Peter
Cc: lorraine32@blueyonder.co.uk
Austin, Andrew
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Good Afternoon,

- Please can I have your confirmation that the draft section 9 statement is acceptable asap?
- If I do not hear back by 11.30 tomorrow,
- I will have to assume it is and sign it off and send out as I will be in meetings and on holiday after that time.

Thanks
Pete Wood

From: Wood, Peter <Peter.Wood@canopius.com>
Date: 9 February 2015 11:29:00 GMT
To: Josephine Ward Josie@michaelcarrollandco.com
Cc: Austin, Andrew Andrew.Austin@canopius.com
lorraine32@bluevonder.co.uk
lorraine32@blueyonder.co.uk
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Ms Ward,

- I have drafted a section 9 statement as requested. Before I sign it off can you review it and confirm it satisfies all of your requirements please?
- As soon as you do so I will sign it off, scan a copy over to you and put the original in the post.
- Let me know if you need anything else and of course if you need me to amend the attached in any way.

Lorraine/Andy - FYI.
Regards
672,
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com

From: Josephine Ward [**mailto:** Josie@michaelcarroHandco.com
Sent: 08 February 2015 19:02
To: Wood, Peter; Austin, Andrew
Cc: lorraine32@blueyonder.co.uk
Subject: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March 2015 at Kingston Upon Thames Crown Court
Dear Mr Wood

- I have been instructed by Mr Simon Paul Cordell and Miss Lorraine Cordell to assist in the appeal against conviction that is due to be heard at Kingston Upon Thames Crown Court on **5th March 2015** at 10am.
- Miss Cordell has played two recordings that she received from KGM which are pertinent to the appeal but at present as the telephone recordings have not been produced as an exhibit by KGM they will not be admissible at court.

Can you therefore please write a section 9 statement confirming that:

A. all recording equipment was working correctly
B. KGM produced two recordings at the request of Ms Lorraine Cordell
C. Confirmation that the recording of S Cordell call from police 141113 Recording was provided by KGM from their recorded calls and is authentic
D. Confirmation that the recording between the Car Pound and Kelly Tiller was also provided from the KGM recorded calls and is authentic If we are in possession of a section 9 statement producing the recordings then we will not have to apply to the court for a Third-Party Summons to compel an employee from KGM to attend to produce the recordings.
E. This would be a complete waste of your time when all we require is a section 9 attesting to the recordings being retrieved from the system and exhibited as two separate recordings.
F. If you require assistance with drafting a section 9 statement, then we would be happy to draft it and email it over.
G. We would require the name of the person who retrieved the recordings the dates that the recordings were retrieved, the dates the recordings relate to, confirmation that the recordings were sent to Lorraine Cordell by email so that she can produce CDs of the recordings so that they can be played in court and specifically refer to the email containing the recordings so that there is continuity in the chain of evidence.
H. Ideally, we would like KGM to produce the CD's and exhibit them but failing this we will try to get the CPS to agree the CDs as produced from the email of Miss Cordell.
I. We stress that the section in relation to the search and retrieval of the KGM database is essential and critical to ensuring that the chain of evidence is intact.
J. We can serve these recordings on the CPS and the Court so that they are agreed in advance of the Appeal hearing.
K. We thank you in advance for your anticipated cooperation in this matter and hope that we do not have to apply for a Third-party Witness Summons to compel the attendance of a KGM employee at the Appeal on the 5th March 2015.
L. We confirm that Miss Cordell is forwarding an email confirming that we are instructed and authorised to request this information.

673,

Yours faithfully

MICHAEL CARROLL & CO.

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KGM Motor Insurance is a brand name for business written by Canopius Managing Agents Limited
Registered office: Gallery 9, One Lime Street, London, EC3M 7HA | Registered in England and Wales
END

1

The Enfield Gov / Email's Issue:

536. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v_ (1)
/ Page Numbers: 1971,1972,1973,1974,1975,1976,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 01 April **2015** 15:00
To: 'Wood, Peter'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Dear Peter

- Thank you for the email and I hope you had a great holiday.
- I am waiting for the police compound to get back to us with the data for the seizers, but they just take so long with everything.
- There are still court cases for no insurance that are still ongoing there are 2 left where Simon did not get any summons form the court and was found guilty due to not knowing.
- One is due to be heard in **May 2015** and we are waiting for the last date.
- DVLA have now taken of the ban on the **18/03/2015** so the insurance my son has been paying for the last year and could not be used due to this can now be used as he can drive now.
- But there is still the 12 points on his licence due to the other 2 court cases for no insurance DVLA do know the 12 points should not be on there in fact they have also been in contact with the courts they are not happy, but they cannot remove the points until the cases are heard in court.
- But an update to what happened in court case were the police officer lied was Simon won the case and the judge was very upset at the police officer and put notes that it needed addressing.
- The complaint is ongoing with the police office that lied, at this time that may take some time as the police officer may be charged.
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- We had a meeting about this on the **26/03/2015** but the person dealing with this is waiting for the crown court documents as to what the judge said, we should have the court transcript from Kingston Crown Court just after the Easter holidays.
- I will keep you updated as to the data you need it's just waiting for it from the police compound as requests had to be made for the data, Simon did try to get the information without the requests, but the police were not having it, so the request had to be put in for it.

Regards
Lorraine

From: Wood, Peter
Mail To:Peter.Wood@canopius.com
Sent: 31 March **2015** 09:25
To: 'Lorraine Cordell'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Hello Lorraine,

- I trust you and Simon are well.
- I was wondering if you could update me on what's been happening please?
- I would like to make sure there is nothing else we can do and of course to bring this matter to a conclusion if we can.

Regards
Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopius Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopius.com
1972,1973,1974,1975,1976,

2
The Enfield Gov / Email's Issue:
537. Lorraine Cordell _Re_ Appeal against conviction for no insurance Regina v
/ Page Numbers: 1977,1978,1979,1980,1981,1982,1983,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 01 April **2015** 17:01
To: 'Wood, Peter'
Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court
Hi peter

- Great to hear you had a good holiday and yes, it is hard to get back into things once you come back from holiday.
- I was thinking you was aware there were more than one case, there was 1 were the police officer lied, but then due to all the seizers for no insurance I think there was 5 cases where we did not get the summons they went to court, and he was found guilty for no insurance as he did not know.
- We have been dealing with these cases for a while with the courts.
- The ones we got the summons for was all fine.
- To me it is silly the way in which the system works it's a waste of tax payer's money, as you would think when he went to the police compound, they would note he did in fact have insurance and then that would be it but nope.
- 2 have been a nightmare to deal with as the courts did not send dates out the number of emails, I have sent is a joke I have even had to put complaints into the court which really, I should have not needed to do.
- When I had to get the solicitors involved with the one was the police officer lied, she had to attend my home to get all the data for it.
- I showed her about the other cases and all the emails she could not believe her eyes and what we were going through she is helping me with the last 2 cases.
- It really has been a nightmare you would never want to have to deal with this. Simon Driving licence is in a mess that's why I had to get DVLA involved.
- And the worst part is he was insured did nothing wrong but due to the MID database error has had so many problems I think the worst part is not being able to drive and knowing you should be able to and having to pay for insurance you can't even use, not being able to work due to needing to be able to drive.

Regards
Lorraine

From: Wood, Peter
Mail To: Peter.Wood@canopius.com
Sent: 01 April **2015** 16:02
To: 'Lorraine Cordell'

Subject: RE: Appeal against conviction for no insurance Regina v. Simon Paul Cordell on 5th March **2015** at Kingston Upon Thames Crown Court

Hi Lorraine,

- Fantastic holiday thanks, really great time, went by far too quickly and now it's back to normal, took me a while to get my head back in the game I must say.
- I didn't realise there was more than 1 court case!
- This is going to take some time to sort out but I'm glad to hear you got the right result on the recent case.
- I guess all I can say for the moment is let me know how things go and of course I will respond again after I have received and considered details of the Police stops/vehicle seizures we are waiting on.
- All the best.

Regards

Peter Wood

UK Specialty Operations Manager |

UK Specialty Division of Canopius Group

KGM House | 14 Eastwood Close | London | E18 1RZ

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1978,1979,1980,1981,1982,1983,

3

The Enfield Gov / Email's Issue:

538. Lorraine Cordell _Re_ Simon Cordell 1403116916_ (1)

/ Page Numbers: 1984,1985,1986,1987,

From: Lorraine Cordell

lorraine32@blueyonder.co.uk

Sent: 01 April **2015** 17:13

To: 'GLBROMLEYMCENQ'

Subject: RE: Simon Cordell 1403116916

Dear Miss S E Leslie

- I still have not had any update to this case could you please get back to me with what is going on as I would like to get this addressed.

Regards

Lorraine Cordell

From: Leslie, Sandra

Mail To: sandra.leslie@hmcts.gsi.gov.uk

On Behalf Of GLBROMLEYMCENQ

Sent: 20 March **2015** 14:42

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell 1403116916

Good afternoon Mrs Cordell,

- Thank you for your email and may to your query I apologise for the delay in replying to your query.
- I have referred your complaint to a Clerk of the court.

Regards

Miss S E Leslie

From: Lorraine Cordell

Mail To: lorraine32@blueyonder.co.uk

Sent: 18 March **2015** 17:38

To: GLBROMLEYMCENQ
Cc: CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
Southcju'; 'O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was **1402647845** the new case number is **1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.
- Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.
- Then this case happened on the **20/5/2014** this was on a new policy with a new insurance company please see attached insurance document.
- The insurance started on the **19/05/2014** and I believe this is why this one was not showing on the MID on the **20/05/2014** as it was too short a time.
- I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on.
- I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email.
- The only

1985,1986,1987,

4
The Enfield Gov / Email's Issue:
539. GL-BROMLEYMCENQ_RE_ Simon Cordell 1403116916_ (1)
/ Page Numbers: 1988,1989,
From: GLBROMLEYMCENQ
glbromleymcenq@hmcts.gsi.gov.uk
Sent: 01 April **2015** 17:19
To: Lorraine Cordell
Subject: RE: Simon Cordell 1403116916

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Gold fax: 0870 324 0223
E Mail:
GL-BromleyMCSummons@hmcts.gsi.gov.uk
(for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk

(for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk
(for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk
(for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk
(for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk
(for Civil Proceeding enquiries)
Thank you,
Customer Service Team
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1989,
service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

	1 • **The Enfield Gov / Email's Issue:** 540. Leslie, Sandra_ RE_ Simon Cordell 1403116916_ (1) / **Page Numbers:** 1990,1991,1992,1993,1994 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **2** • **The Enfield Gov / Email's Issue:** 541. Lorraine Cordell _Re_ Simon Cordell 1403116916 / **Page Numbers:** 1995,1996,1997,1998,1999 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802 **3** • **The Enfield Gov / Email's Issue:** 542. GL-BROMLEYMCENQ_RE_ Simon	**02/04/2015**		

	Cordell 1403116916_ (2) / **Page Numbers:** 2000,2001 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802			

1
The Enfield Gov / Email's Issue:
540. Leslie, Sandra_ RE_ Simon Cordell 1403116916_ (1)
/ Page Numbers: 1990,1991,1992,1993,1994,
From: Leslie, Sandra
sandra.leslie@hmcts.gsi.gov.uk
on behalf of GLBROMLEYMCENQ
glbromleymcenq@hmcts.gsi.gov.uk
Sent: 02 April **2015** 11:03
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Morning Mrs Cordell,

- I have received a decision from the Clerk he has advised that the case be put in court as an application to be reopened Mr Cordell will be sent a date in due course to attend,
- I apologise for the delay.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 01 April **2015** 17:13
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- I still have not had any update to this case could you please get back to me with what is going on as I would like to get this addressed.

Regards
Lorraine Cordell

From: Leslie, Sandra
Mail To: sandra.leslie@hmcts.gsi.gov.uk
On Behalf Of GLBROMLEYMCENQ
Sent: 20 March **2015** 14:42
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Good afternoon Mrs Cordell,

- Thank you for your email and may to your query I apologise for the delay in replying to your query.
- I have referred your complaint to a Clerk of the court.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 18 March **2015** 17:38
To: GLBROMLEYMCENQ
Cc: CO16Mailbox.
SouthProsecutionFN@met.pnn.police.uk
'Southcju'; 'O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:
Complaint

- I am writing this email due to many problems with a case that has been ongoing for no insurance the old **case number was 1402647845 the new case number is 1403116916.**
- The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date

1991,1992,1993,1994,

2
The Enfield Gov / Email's Issue:
541. Lorraine Cordell _Re_ Simon Cordell 1403116916
/ Page Numbers: 1995,1996,1997,1998,1999,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 02 April **2015** 17:18
To: 'GLBROMLEYMCENQ'
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- Could you please keep me updated as to when the new date will be via this email as it does seem that we are not getting letters,
- and I do not want to miss a next court date due to this.

Regards
Lorraine Cordell

From: Leslie, Sandra
Mail To: sandra.leslie@hmcts.gsi.gov.uk
On Behalf Of GLBROMLEYMCENQ
Sent: 02 April **2015** 11:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Morning Mrs Cordell,

- I have received a decision from the Clerk he has advised that the case be put in court as an application to be reopened Mr Cordell will be sent a date in due course to attend,
- I apologise for the delay.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 01 April **2015** 17:13

To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- I still have not had any update to this case could you please get back to me with what is going on as I would like to get this addressed.

Regards
Lorraine Cordell

From: Leslie, Sandra
Mail To: sandra.leslie@hmcts.gsi.gov.uk
On Behalf Of GLBROMLEYMCENQ
Sent: 20 March **2015** 14:42
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Good afternoon Mrs Cordell,

- Thank you for your email and may to your query I apologise for the delay in replying to your query.
- I have referred your complaint to a Clerk of the court.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
1996,1997,1998,1999,

3
The Enfield Gov / Email's Issue:
542. GL-BROMLEYMCENQ_RE_ Simon Cordell 1403116916_ (2)
/ Page Numbers: 2000,2001,
From: GLBROMLEYMCENQ
glbromleymcenq@hmcts.gsi.gov.uk
Sent: 02 April **2015** 17:19
To: Lorraine Cordell
Subject: RE: Simon Cordell 1403116916

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- Please DO NOT re-submit your enquiry by E Mail, fax or letter as duplicates create unnecessary paperwork and delays.

CONTACT DETAILS FOR BROMLEY ADMINISTRATION CENTRE (for Bromley, Bexley and Greenwich
Magistrates Courts) as follows:
Telephone: 020 8437 3500 or 020 8437 3585
Gold fax: 0870 324 0223
E Mail: GL-BromleyMCSummons@hmcts.gsi.gov.uk
(for ongoing summons case enquiries)
GL-BromleyMCEnq@hmcts.gsi.gov.uk
(for all concluded case enquiries)
GL-BromleyMCList@hmcts.gsi.gov.uk

(for ongoing charge case & Legal Aid enquiries)
SEGroupResultingEnquiries@hmcts.gsi.gov.uk
(for Court result enquiries)
Other useful E Mail contacts:
GL-CAO.CORRESPOND@hmcts.gsi.gov.uk
(for all fines enquiries)
Enquiries@bromley.countycourt.gsi.gov.uk
(for Civil Proceeding enquiries)
Thank you,
Customer Service Team
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2001,
service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

		03/04/2015		
	86 • **Additional Email Attachments & Emails / Issue:** 1. 86 sandra.leslie@hmcts.gsi.gov.uk_04.02.2015_RE Simon Cordell 1403116916 04/04/2015 / **Page Numbers:** 675,676,677,678 **1** • **The Enfield Gov / Email's Issue:** 543. Leslie, Sandra_ RE_ Simon Cordell 1403116916_ (2) / **Page Numbers:** 2002,2003,2004,2005, 2006,2007 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802	**04/04/2015**	11:04:00	**X4** 675,676,677,678

86.
Additional Email Attachments & Emails / Issue:

1. 86
sandra.leslie@hmcts.gsi.gov.uk_04.02.2015_RE Simon Cordell 1403116916
04/04/2015 02/**04/2015**
/ **Page Numbers:** 675,676,677,678
--
675,
From: Leslie, Sandra <sandra.leslie@hmcts.gsi.gov.uk> on behalf of GL-BROMLEYMCENQ bromleymcenq@hmcts.gsi.gov.uk
Sent: 02 April 2015 11:04
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Morning Mrs Cordell,

- I have received a decision from the Clerk he has advised that the case be put in court as an application to be reopened Mr Cordell will be sent a date in due course to attend,
- I apologise for the delay.

Regards
Miss S E Leslie

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 01 April 2015 17:13
To: GL-BROMLEYMCENQ
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- I still have not had any update to this case could you please get back to me with what is going on as I would like to get this addressed.

Regards
Lorraine Cordell

From: Leslie, Sandra [**mailto:**sandra.leslie@hmcts.gsi.gov.uk] **On Behalf Of** GL-BROMLEYMCENQ
Sent: 20 March 2015 14:42
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Good afternoon Mrs Cordell,

- Thank you for your email and may to your query I apologise for the delay in replying to your query.
- I have referred your complaint to a Clerk of the court.

Regards
Miss S E Leslie

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 18 March 2015 17:38
To: GL-BROMLEYMCENQ
Cc: CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk
Southcju'; 'O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916
To Whom It May Concern:
Complaint
I am writing this email due to many problems with a case that has been ongoing for no insurance the old case number was 1402647845 the new case number is 1403116916.

The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty

676,

when I did not know I was due to attend court.

Many emails have been sent including my insurance I had a list of cases due to an insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.

Then this case happened on the 20/5/2014 this was on a new policy with a new insurance company please see attached insurance document. The insurance started on the 19/05/2014 and I believe this is why this one was not showing on the MID on the 20/05/2014 as it was too short a time.

I have sent many emails to the CPS who do not reply but I do get the read replies, so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as I was so upset on the phone to what was going on. I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email. The only traffic CPS that has replied was from CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk a wonderful lady called Sharon Burns.

I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails where I was told to file a statutory declaration which I did for this case on the 02/12/2014 at Highbury Magistrates Court.

When I came out of court, I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers. I was told I would get a date in the post with a new date hearing. I have been waiting for the date to come but as of, yet I did not get one for this case.

I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the 26/01/2015 again I was found guilty and was very upset and just filed an appeal which will be heard on the 14/05/2015 at Harrow crown court.

But for the Bromley Magistrates' Court case I not had anything.

For the past 4 weeks I been dealing with a lady called Tracey Bullock Administrative Officer, Court Casework1 D9 | DVLA | Swansea | SA99 1AY due to the CPS not getting back to me with what was on my driving licence. today she sent me this over

Dear Mr Cordell

The Court case with the offence date of the 20/05/2014 is as follows: -

South East London Magistrates' Court

Date of Conviction - 06/11/2014

Offence - IN10

Date of Offence - 20/05/2014

Fine - £600

Points - 6

South East London Magistrates' Court Bromley Magistrates' Court London Road Bromley Kent BR1 1RQ

Telephone no - 020 8437 3500 Hope this information is of help to you

Tracey Bullock

Administrative Officer

Court Casework

lD9 | DVLA | Swansea | SA99 1AY

677,

Now I got very upset as I knew I had filed the statutory declaration for this case and seeing the conviction date this was clearly wrong as I had filed the statutory declaration after this date. I made a call to the court and was told that the statutory declaration filed in error and was closed, so was never reopened. The lady I

spoke to said she was going to get the file out and get the right person to call me but give me an update call just to let me know it had been done.

I then got a call from a lady called Donna and while on the phone to her the other lady called me from the court to say it had been done. I told her I was on the phone to Donna, and she told me that is who I needed to speak to.

I was shocked to hear the lady say to me that the case was heard on the 18/12/2014 and I was found guilty again as I did not turn up, but I have had no letters so how I was meant to show up when I did not know I needed to. But this cannot be right as looking at the information DVLA hold it is the old information to the 1st hearing, as far as I have been told by the court when a statutory declaration is filed the court would have to contact DVLA and remove the old conviction they had on file this has not been done by the court. so how could the case have been heard on the 18/12/2014. something is really not right here at all as it is all the old information that DVLA have on file which should have been removed when the statutory declaration was filed on the 02/12/2014.

I would like this case looked into and set aside and it to be reopened.

I would also like the summons sent to me for this case that was meant to have been sent out to me which I have never had and the letter of a hearing for the 18/12/2014 could this please be sent via email to this email address.

Also, if the court is not willing to deal with this could you please give me the right to appeal to the crown court and I will file the correct paperwork to the court.

Could it also be made sure that the right CPS get the files and my insurance policy so it can be checked I was in fact insured.

And an update as to what will happen as it is very upsetting that I am been found guilty of no insurance when in fact I do pay for my insurance.

Regards

Lorraine Cordell Simon Cordell

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678,

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This e-mail (whether you are the sender or the recipient) may be monitored, recorded, and retained by the Ministry of Justice. E-mail monitoring / blocking software may be used, and e-mail content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding e-mails and their contents.
The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.
END

1
The Enfield Gov / Email's Issue:
543. Leslie, Sandra _ RE_ Simon Cordell 1403116916_ (2)
/ Page Numbers: 2002,2003,2004,2005,2006,2007,
From: Leslie, Sandra
sandra.leslie@hmcts.gsi.gov.uk
on behalf of GLBROMLEYMCENQ
glbromleymcenq@hmcts.gsi.gov.uk
Sent: 04 April **2015** 09:07
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell 1403116916
Morning Lorraine,

- We will keep you updated.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 02 April **2015** 17:18
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- Could you please keep me updated as to when the new date will be via this email as it does seem that we are not getting letters,
- and I do not want to miss a next court date due to this.

Regards
Lorraine Cordell

From: Leslie, Sandra
Mail To: sandra.leslie@hmcts.gsi.gov.uk
On Behalf Of GLBROMLEYMCENQ
Sent: 02 April **2015** 11:04
To: 'Lorraine Cordell'

Subject: RE: Simon Cordell 1403116916
Morning Mrs Cordell,

- I have received a decision from the Clerk he has advised that the case be put in court as an application to be reopened Mr Cordell will be sent a date in due course to attend,
- I apologise for the delay.

Regards
Miss S E Leslie

From: Lorraine Cordell
Mail To: lorraine32@blueyonder.co.uk
Sent: 01 April **2015** 17:13
To: GLBROMLEYMCENQ
Subject: RE: Simon Cordell 1403116916
Dear Miss S E Leslie

- I still have not had any update to this case could you please get back to me with what is going on as I would like to get this addressed.

Regards
Lorraine Cordell

From: Leslie, Sandra
Mail To: sandra.leslie@hmcts.gsi.gov.uk
On Behalf Of GLBROMLEYMCEN
2003,2004,2005,2006,2007,

The banging Started!
Debbie Andrews (responsible)
Stain Curtis (responsible)
Mathiyalagan (Responsible)
Tim**e:** All-Day and All-Night whenever they knew that I was indoors!
I gave the correct department the true facts so that I could not get misunderstood of my innocents towards the claimed accusations of my explained truths, without the correct follow ups taking place!
The Enfield Homes and the Enfield Council staff aloud the tenants of 117 and 113 and 111 Continued to victimizing me by
117 Burncroft Avenue and 113 keep on continually, reiterating to flushing the toilet when I am in the bathtub!
113 and 117 woke me up by assailing me intentionally by stamping and dropping articles above my head in my front room and all other living rooms!
Slamming the main, communal ingress door closed!
Victimizing me with intent of using the same repeated items of the building fixtures such as slamming on and off the water taps to have tortures effects on me within my rented home is unfair living circumstances!

Disrepair!
Treating me and others equal and within the legal framework of the Enfield Councils and the Enfield Homes stationery duties is a must but by their staff neglecting the damp and heating inclusive of the sound proofing issues continues to happen to me and is a breach of them policies of conditions and regulations!

Time Spent Building.

In the background of everything going I continued working on creating a new and up to date event Electrical Systems Policy and I continued to Study and finish at the Time Start: 07:00 Am and Time End: 03:30 Pm! My mother also continues to work on building my company website for me with others at the Time Start: 09:00 and Time End: 14:00!

Working at Home doing Court Case Defence Work!

I spent time and resources costing expenditure with my mother also building my defence case, against the allegations getting put against me at the Time Start: 12:00 Am and Time End: 06:00 Am!

		05/04/2015		
		06/04/2015		
		07/04/2015		
		08/04/2015		
	1 • **The Enfield Gov / Email's Issue:** 544. Jeanette. Reilly @met.pnn_ (5) / **Page Numbers:** 2008,2009,**2010**,**2011**,**2012** Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 545. Jeanette. Reilly @met.pnn_ (6) / **Page Numbers:** **2013** Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**09/04/2015**		

1
The Enfield Gov / Email's Issue:
544. Jeanette. Reilly @met.pnn_ (5)
/ Page Numbers: 2008,2009,**2010**,**2011**,**2012**,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 09 April **2015** 07:12
To: lorraine32@blueyonder.co.uk
Subject: RE: Permission to release court transcript
Morning Lorraine,

- Can you please advise when you think the statement will be ready?
- In the meantime, can Simon please confirm the following are the areas of complaint he wishes to be investigated:
  1. PC G lied to the insurance company resulting in his van being seized
  2. Unlawful seizure of van

3. Unlawful arrest
4. Forced to sign a ticket for 6 penalty points on driving licence and £300 fine
5. PC G lied in court regarding contents of the van
6. No one recorded a formal complaint at the time of the original incident

- Once the heads of complaint have been agreed I can establish which officer/s are involved in each part and investigate accordingly.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 31 March **2015** 15:41
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: Permission to release court transcript
Dear Jeanette
Thank you for the update, the statement will be ready in the next few days to send to you it's taken me longer as I was busy dealing with something due to my late mothers' death, as its going to inquest review and we were only given 5 weeks to get everything in order. There are a lot of emails that was going back and forward to the insurance company since **2013** about this issue, and I do mean a lot as I was trying to get the information from them. Will you need all the emails or just the ones from after Simon was found guilty as that was when I went to the Financial Ombudsman and put a complaint in, this was when the insurance company started to deal with getting me the information needed. Not sure why you would need all the emails as it has already been proven Simon was insured. And was insured on the date of the 14/11/**2013**, yes, the police officer tried to make his insurance void by saying about the tools. But that was corrected when Kelly Tiller got the call from the police compound on the 26/11/**2013**. I'm sure I gave you the Letters of Indemnity from KGM to confirm he was insured. Yes, many hours have gone into proving Simon was innocent by ways of emails trying to get the data and audio from them for the courts.
2009,2010,2011,2012,

2
The Enfield Gov / Email's Issue:
545. Jeanette. Reilly @met.pnn_ (6)
/ Page Numbers: 2013,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 09 April **2015** 18:25
To: lorraine32@blueyonder.co.uk
Subject: complaint
Afternoon Lorraine,

- From reading through your initial complaint letter again, I note you have included the contents of an email response from Broadsure Direct on **22/11/2013.**
- This email starts with, "please find response from your insurers.

- I have listened to the call that took place between the police and my colleague Jessica advising Mr Cordell was carrying tools in his vehicle ……
- Can you please forward me a copy of this email so I can show the senders details and time date etc.

Many thanks

Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.
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		10/04/2015		
		11/04/2015		
		12/04/2015		
		13/04/2015		
		14/04/2015		
		15/04/2015		
		16/04/2015		
		17/04/2015		
		18/04/2015		
		19/04/2015		
		20/04/2015		
		21/04/2015		
	1 • **The Enfield Gov / Email's Issue:** 547. Jeanette. Reilly @met.pnn_ (7) /	**22/04/2015**		

	Page Numbers: 2020 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **I won the Bromley Court Case** At the Bromley Court House, No Driving Ban after! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Bromley Court – 011401009802			

1
The Enfield Gov / Email's Issue:
547. Jeanette. Reilly @met.pnn_ (7)
/ Page Numbers: 2020,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 22 April **2015** 14:47
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Afternoon Lorraine,

- I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance companies.
- I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.
- To date I have not received a response from you.
- I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than **29th April 2015.**
- If I have not received any further information from you by this date, I will conduct my investigation on the information already available to me.

Many thanks for your assistance
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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Twitter: @metpolice.uk

2
The Bromley Case for No Insurance and I won this case as to Insurance.

		23/04/2015		
		24/04/2015		
		25/04/2015		
		26/04/2015		
		27/04/2015		
	1 • **The Enfield Gov / Email's Issue:** 548. Jeanette. Reilly @met.pnn_ (8) / **Page Numbers:** 2021,2022,2023 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**28/04/2015**		

1
The Enfield Gov / Email's Issue:
548. Jeanette. Reilly @met.pnn_ (8)
/ Page Numbers: 2021,2022,2023,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 28 April **2015** 11:03
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Attachments: Simon Cordell KingstonProceedings0503 15.pdf
Lorraine,

- Please find attached a copy of the Crown Court Transcript.
- I spoke to Becky at Margaret Wort & Co and she advised me I could send this through to you.
- If it asks you for a password each time you try to open the document it is: MWCO**2013** (if this doesn't work in upper case letters, try lower case)

Many thanks
Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 28 April **2015** 10:41
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: PC/6804/13
Dear Jeanette

- I am sorry I have not been in contact with Simon Statement but as said in an earlier email we heard from the coroner office and they are doing an inquest review on the **30/04/2015** which was very short notice to get everything ready for this hearing, as said I been dealing with getting all my late mothers files in order to be able to deal with this which has taken me some time, I am still chancing her bloods and other things and as this means a lot to the whole family due to the way my late mother passed away my time has been spent dealing with this.
- We have had to wait since **2013** for this complaint to even be looked at and my son has had to suffer the wait until he proved what the police had done.
- There is a number of issues with this complaint we want addressed which you know, I do not feel it was correct of you to pre write Simon statement and think he would just sign it when he had not even talked to you about the complaint.
- If you had wished you could have taken a statement from him in the meeting which would have taken some hours but you choose not to do this, I am sure a person is meant to be there when a statement is taken by the police as it has to be what they have said.
- I am also still waiting for an email from the crown court with the transcript which you said the crown court would send to my email, can you tell me if you have been sent this yet also.
- If you have not got this is there any update to this.
- The statement is ready I spent the last few days writing it up when I should have been dealing with issues related to my late mother, I should have that over to you today or tomorrow in the morning.
- I am just waiting for Simon to say everything is correct in it and then he will sign it.

2022,

- Could you please let me know you have this email and that you will in fact wait till you get the statement before handing this over?
- I am very busy as I still have not got everything done for the inquest review and only have a few days in order to get anything done for this also.

Regards
Lorraine

From: Jeanette.Reilly@met.pnn.police.uk
Mail To:Jeanette.Reilly@met.pnn.police.uk
Sent: 22 April **2015** 14:47
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Afternoon Lorraine,

- I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance companies.
- I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.
- To date I have not received a response from you.
- I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than **29th April 2015.**
- If I have not received any further information from you by this date, I will conduct my investigation on the information already available to me.

Many thanks for your assistance

Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards

Met Phone 782253

Telephone 020 7161 2253

Fax 020 7161 6798

Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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		29/04/2015		
		30/04/2015		

Simulation May 2015 (Click here to go back to the Index)

May 2015

Dates	**Incidents**			
		01/05/2015		
	• **1** **The Enfield Gov / Email's Issue:** 549. Simon Cordell _Fwd._ Confirmation of Vehicle Tax / **Page Numbers:** 2030 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**02/05/2015**		

1
The Enfield Gov / Email's Issue:
549. Simon Cordell _Fwd._ Confirmation of Vehicle Tax
/ Page Numbers: 2030,
From: Simon Cordell
crompton_killer@hotmail.co.uk
Sent: 02 May **2015** 14:32
To: lorraine32@blueyonder.co.uk
Subject: FW: Confirmation of Vehicle Tax
Date: Sat, 2 May **2015** 14:24:55 +0100
From: donotreply.evl@dvla.gsi.gov.uk
To: crompton_killer@hotmail.co.uk
Subject: Confirmation of Vehicle Tax
THIS IS AN AUTOMATED EMAIL - PLEASE DO NOT REPLY AS EMAILS RECEIVED AT THIS ADDRESS CANNOT BE RESPONDED TO.
Confirmation of vehicle tax.

- Thank you for using DVLA Vehicle Licensing Online.
- Your application for vehicle tax has been successful.
- Vehicle **Registration Number:** MA57LDY
  Reference Number: 9139 4850 2625 5420
  Application Made On: 02/05/**2015** 14:21:15
  Vehicle Tax Period: 6 months
  Vehicle Tax Amount Paid: GBP 99.00

Last 4 Digits of Payment Card: **** **** **** 5019

The law has changed, you do not need to display a tax disc, therefore we will not issue one to you. You may wish to save or print this email confirmation for your records. The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

		03/05/2015		
		04/05/2015		
	1 • **The Enfield Gov / Email's Issue:** 551. Jeanette. Reilly @met.pnn_ (9) / **Page Numbers:** 2032,2033,2034,2035 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**05/05/2015**		

1
The Enfield Gov / Email's Issue:
551. Jeanette. Reilly @met.pnn_ (9)
/ Page Numbers: 2032,2033,2034,2035,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 05 May **2015** 17:19
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Afternoon Lorraine,

- Many thanks for the statement.
- I am currently trying to arrange an interview date with PC Geoghegan and obtain some more information from other officers mentioned.
- I will update you as soon as I can.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]

Sent: 05 May **2015** 15:20
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: PC/6804/13
Dear Jeanette

- Thank you for the email below and sending the Crown Court Transcript over.
- Please see attached statement.

Regards
Lorraine

From: Jeanette.Reilly@met.pnn.police.uk [**Mail To**:Jeanette.Reilly@met.pnn.police.uk]
Sent: 28 April **2015** 11:03
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Lorraine,

- Please find attached a copy of the Crown Court Transcript.
- I spoke to Becky at Margaret Wort & Co, and she advised me I could send this through to you.
- If it asks you for a password each time you try to open the document it is: MWCO**2013** (if this doesn't work in upper case letters, try lower case)

Many thanks
Jeanette
2033,2034,2035,

		06/05/2015		
		07/05/2015		
		08/05/2015		
		09/05/2015		
		10/05/2015		
	87 • **Additional Email Attachments & Emails / Issue:** 1. 87 lorraine32@blueyonder.co.uk_05.11.2015_FW RE CPS Letter for Appeal-Case Simon 11/05/2015 / **Page Numbers:** 679,680 **1** • **The Enfield Gov / Email's Issue:** 552. Lorraine Cordell _Re_ CPS Letter for Appeal-Case Simon / **Page Numbers:** 2036 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2**	**11/05/2015**	15:17:00	**X2** 679,680

	• **The Enfield Gov / Email's Issue:** 553. Lorraine Cordell _Fwd._ RE_ CPS Letter for Appeal-Case Simon / **Page Numbers:** 2037 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

87.
Additional Email Attachments & Emails / Issue:
1. 87
lorraine32@blueyonder.co.uk_05.11.2015_FW RE CPS Letter for Appeal-Case Simon
11/05/2015
/ **Page Numbers:** 679,680
--
679,
From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 11 May 2015 15:17
To: 'JOSEPHINE WARD'
Subject: FW: **RE:** CPS Letter for Appeal-Case Simon
Attachments: CPS-for-Appeal.pdf
Dear Josey

- Please see attached letter from CPS I made a mistake the other day thinking it was the court.
- But how funny after me sending Simon insurance to them about 100 and them finding him guilty 3 times at Willesden mag court they are now saying oh you have insurance we will not be opposing the Appeal.
- What a waste of money and time.
- I should think this will mean Simon does not need to attend court thank god but I will call the court to check I just called them and they say he will still need to attend can you check if that is correct for me please.

Regards
Lorraine
680,

PRIVATE

CPS

Mr. Simon Paul Cordell,
109 Burncroft Avenue,
Enfield. EN3 7JQ

6th May 2015

1403134612/EJ

Dear Sir,

DEFENDANT(S):

URN: 1403134612

COURT AND HEARING DATE: Harrow Crown Court 14th May, 2015

We write to inform you that the Prosecution will not be opposing you Appeal against Conviction listed at Harrow Crown Court on the 14th May 2014 as you have produced valid insurance which covered you for the date of the offence.

We have today written to the Court to advise them that the Appeal will not be opposed and the Court will be in touch with you as it may be possible now to deal with the case administratively.

Yours faithfully

E. JONES
Senior Crown Prosecutor

Early Guilty Plea London Team

Third Floor
One Drummond Gate
Pimlico
London
SW1V 2QZ

DX: 161330 Victoria 19

Email:
EGP.London@cps.gsi.gov.uk

End of Picture!

1
The Enfield Gov / Email's Issue:
552. Lorraine Cordell _Re_ CPS Letter for Appeal-Case Simon
/ Page Numbers: 2036,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 May **2015** 15:10
To: 'JOSEPHINE WARD'
Subject: RE: CPS Letter for Appeal Case Simon
Attachments: CPSforAppeal.pdf
Dear Josie

- Please see attached letter from CPS I made a mistake the other day thinking it was the court.
- But how funny after me sending Simon insurance to them about 100 and them finding him guilty 3 times at Willesden mag court they are now saying oh you have insurance we will not be opposing the Appeal.
- What a waste of money and time.
- I should think this will mean Simon does not need to attend court thank god, but I will call the court to check I just called them, and they say he will still need to attend can you check if that is correct for me please.

Regards
Lorraine

2
The Enfield Gov / Email's Issue:
553. Lorraine Cordell _Fwd._ RE_ CPS Letter for Appeal-Case Simon
/ Page Numbers: 2037,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 May **2015** 15:17
To: 'JOSEPHINE WARD'
Subject: FW: RE: CPS Letter for Appeal Case Simon
Attachments: CPSforAppeal.pdf
Dear Josey

- Please see attached letter from CPS I made a mistake the other day thinking it was the court.
- But how funny after me sending Simon insurance to them about 100 and them finding him guilty 3 times at Willesden mag court they are now saying oh you have insurance we will not be opposing the Appeal.
- What a waste of money and time.
- I should think this will mean Simon does not need to attend court thank god, but I will call the court to check I just called them, and they say he will still need to attend can you check if that is correct for me please.

Regards
Lorraine

		12/05/2015		
		13/05/2015		
	2 • **Working on the Court Case** Defence Willesden court case Driving!	**14/05/2015**		

	Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Willesden Harrow magistrates!			

2
Working on the Court Case
Defence Willesden court case Driving!
14/05/2015 -- Appeal hearing at Harrow Crown Court for the No Insurance Case Willesden I did not need to attend, due to all the emails sent to the CPS who accepted them as I had insurance and I won the appeal.

	1 • **The Enfield Gov / Email's Issue:** 554. James Wing _REF_ 00-COSX14MT07-ID_87_ Open Attach Documents / **Page Numbers:** 2038 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**15/05/2015**		

1
The Enfield Gov / Email's Issue:
554. James Wing _REF_ 00-COSX14MT07-ID_87_ Open Attach Documents
/ Page Numbers: 2038,
From: James Wing [jameswing@broadsuredirect.com]
Sent: 15 May **2015** 14:17
To: lorraine32@blueyonder.co.uk
Subject: REF: 00COSX14MT07ID<
87> Open Attach Documents
Attachments: S Cordell track and trace page. JW .pdf
Lorraine,
As discussed, track and trace page attached.
Kind Regards,
James Wing
Administration Department
t: 01843 594477
f: 01843 594488
Broadsure Direct
Telephone number: 01843 594477
Fax Number: 01843 594488

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		16/05/2015		
		17/05/2015		
		18/05/2015		
	89. • **Additional Email Attachments & Emails / Issue:** 1. 89 lorraine32@blueyonder.co.uk_ 05.19.2015_Re Simon Cordell 05/05/2015 / **Page Numbers:** 683,684 **1** • **The Enfield Gov / Email's Issue:** 555. GL-BRENTMCENQ_RE_ Simon Cordell_ (2) / **Page Numbers:** 2039 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent! **2** • **The Enfield Gov / Email's Issue:** 556. Lorraine Cordell _Re_ Simon Cordell_ (6) / **Page Numbers:** 2040 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Brent!	**19/05/2015**		

89.
Additional Email Attachments & Emails / Issue:
1. 89
lorraine32@blueyonder.co.uk_05.19.2015_Re Simon Cordell
05/05/2015 19/05/2015
/ **Page Numbers:** 683,684
--
683,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: **19 May** 2015 17:13
To: enquiries@harrow.crowncourt.gsi.gov.uk
GL-BrentMCenq@hmcts.gsi.gov.uk
LCCCCollectionUnit@hmcts.gsi.gov.uk

Subject: Re: Simon Cordell
Attachments: Won-Appeal.pdf
To Whom It May Concern:

- I am writing this email due to a case for using a vehicle without insurance that was heard at Harrow Crown Court on the **14 May 2015**
- **Case Number A20150049** the appeal against conviction was allowed.
- Please see attached document from the court
- When I was found guilty of this case at **Willesden Magistrates'**
- **Court the case numbers were 011403134612** and the **old case number** to that was **011401596899.**
- When I was found guilty at Willesden Magistrates' Court, I was given
  1. **Fine £600.00**
  2. **Victim surcharge £60.00**
  3. **Licence endorsed:**
  4. **6 penalty points**
- I am not sure who is to address the points being removed from my driving licence and the Victim surcharge **£60.00** therefore could someone please explain if I need to do anything for this.
- Also, the fine of **£600.00** the court arranged this to be taken out of my benefits each week. this is still being taken out I have today made a call to find out what I can do to get this stopped to Willesden court and got cut of the phone.
- Also, I called the fines people up who are collecting this fine, and it is still being collected.
- Could someone please get the fine to be stopped being taken out of my benefits and also the money they have collected from this fine which I believe started in **Aug 2014** to be paid back to me.
- I am not sure even how it would be paid back to me as it has been taken direct from my benefit which has made me suffer when I did nothing wrong and did in fact have insurance, could someone get back to me if I need to deal with anything to get this fine stopped being taken and also the money that has been taken paid back to me.

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ DOB: 26/01/1981
Regards
Simon Cordell
684,

In the Crown Court
at Harrow

Case No: A20150049
Court Code: 468

Result of an Appeal

The Defendant Simon Paul Cordell

was convicted on 26 January 2015

by Willesden Magistrates' Court

of

Using Vehicle Without Insurance

and the following sentence(s)/order(s) were made:

To pay a fine of £600.00

To Pay a Victim Surcharge of £60.00

Licence endorsed; 6 penalty point(s).

The Appeal against conviction was heard on 14 May 2015.

It was ordered that the appeal against conviction be allowed .

An Officer of the Crown Court
Date: 14 May 2015

End of picture!

1
The Enfield Gov / Email's Issue:
555. GL-BRENTMCENQ_RE_ Simon Cordell_ (2)
/ Page Numbers: 2039,
From: GLBRENTMCENQ
glbrentmcenq@hmcts.gsi.gov.uk
Sent: 19 May **2015** 17:13
To: Lorraine Cordell
Subject: RE: Simon Cordell
! THIS MAILBOX IS NOW CLOSED!

- Your email has been redirected to our new email address;
- LondonNorthwestMC@hmcts.gsi.gov.uk
- Please use the London Northwest MC mailbox for all future correspondence.
- Thank you.

This email (and any attachment) is intended only for the attention of the addressee(s). Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please destroy all copies and inform the sender by return email. Internet email is not a secure medium. Any reply to this message could be intercepted and read by someone else. Please bear that in mind when deciding whether to send material in response to this message by email. This email (whether you are the sender or the recipient) may be monitored, recorded and retained by the Ministry of Justice. Email monitoring / blocking software may be used, and email content may be read at any time. You have a responsibility to ensure laws are not broken when composing or forwarding emails and their contents. The original of this email was scanned for viruses by the Government Secure Internet virus scanning service supplied by Vodafone in partnership with Symantec. (CCTM Certificate Number 2009/09/0052.) This email has been certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal
purposes.

2
The Enfield Gov / Email's Issue:
556. Lorraine Cordell _Re_ Simon Cordell_ (6)
/ Page Numbers: 2040,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 19 May **2015** 17:13
To: 'enquiries@harrow.crowncourt.gsi.gov.uk
GLBrentMCenq@hmcts.gsi.gov.uk
LCCCCollectionUnit@hmcts.gsi.gov.uk
Subject: Re: Simon Cordell
Attachments: WonAppeal.pdf
To Whom It May Concern:
I am writing this email due to a case for using a vehicle without insurance that was heard at Harrow Crown Court on the **14 May 2015**
Case Number A20150049 the appeal against conviction was allowed.
Please see attached document from the court
When I was found guilty of this case at **Willesden Magistrates' Court the case numbers were 011403134612** and the **old case number** to that was **011401596899.**
When I was found guilty at Willesden Magistrates' Court, I was given

5. **Fine £600.00**
6. **Victim surcharge £60.00**
7. **Licence endorsed:**
8. **6 penalty points**

I am not sure who is to address the points being removed from my driving licence and the Victim surcharge **£60.00** therefore could someone please explain if I need to do anything for this.
Also, the fine of **£600.00** the court arranged this to be taken out of my benefits each week. this is still being taken out I have today made a call to find out what I can do to get this stopped to Willesden court and got cut of the phone.
Also, I called the fines people up who are collecting this fine, and it is still being collected.
Could someone please get the fine to be stopped being taken out of my benefits and also the money they have collected from this fine which I believe started in **Aug 2014** to be paid back to me.
I am not sure even how it would be paid back to me as it has been taken direct from my benefit which has made me suffer when I did nothing wrong and did in fact have insurance, could someone get back to me if I need to deal with anything to get this fine stopped being taken and also the money that has been taken paid back to me.
Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
DOB: 26/01/1981
Regards
Simon Cordell

	90 • **Additional Email Attachments & Emails / Issue:** 1. 90 enquiries@harrow.crowncourt.gsi.gov.uk _05.20.2015_FW Simon Cordell 20/05/2015 / **Page Numbers:** 685,686,687,688 **1** • **The Enfield Gov / Email's Issue:** 557. Jeanette. Reilly @met.pnn_ (10) / **Page Numbers:** 2041 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 558. Harrow Crown, Enquiries _FW_ Simon Cordell / **Page Numbers:** 2042,2043,2044	**20/05/2015**	13:03:00	**X4** 685,686,687,688

	Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! Harrow Crown / Willesden Magistrates Court!			

90.
Additional Email Attachments & Emails / Issue:
1. 90
enquiries@harrow.crowncourt.gsi.gov.uk_05.20.2015_FW Simon Cordell
20/05/2015
/ **Page Numbers:** 685,686,687,688
--
685,
From: Harrow Crown, Enquiries
enquines@harrow.crowncourt.gsi.gov.uk
Sent: 20 May 2015 13:03
To: lorraine32@blueyonder.co.uk
Cc: GL-BRENTMCENQ.
LCCC Collection Unit.
LCCC Enforcement Unit.
LCCC Compliance Unit
Subject: FW: Simon Cordell
Attachments: Won-Appeal.pdf
Hello Mr Cordell

- Your email has been forwarded to Willesden Magistrates Court.
- When an appeal is finished, the results go back to Magistrates Court, and they are supposed to send notification to London Collection and Compliance Centre and stop the payment of fine etc.
- Please contact them to get this amended.

Regards
Bharti Shah Harrow Crown Court 020 8424 2294
e-mail - bharti.shah@hmcts.gsi.gov.uk
TO ENABLE US TO DEAL PROMPTLY WITH YOUR ENQUIRY,
PLEASE ENSURE THAT THE CASE NUMBER / INDICTMENT NUMBER IS QUOTED IN ALL COMMUNICATIONS AND URGENT EMAILS ARE MARKED WITH "HIGH PRIORITY".
COMMUNICATION SHOULD BE DIRECTED TO THIS COURT VIA ONLY ONE MEANS OF CONTACT AND TO ONLY ONE EMAIL ADDRESS. PLEASE REFRAIN FROM COPYING IT TO ADDITIONAL EMAIL ADDRESSES, FACSIMILE AND POST.

From: Lorraine Cordell **mailto:** lorraine32@blueyonder.co.uk
Sent: 19 May 2015 17:13
To: Harrow Crown, Enquiries
GL-BRENTMCENQ LCCC Collection Unit
Subject: Re: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a case for using a vehicle without insurance that was heard at Harrow Crown Court on the **14 May 2015**
- **Case Number A20150049** the appeal against conviction was allowed.
- Please see attached document from the court

- When I was found guilty of this case at **Willesden Magistrates'**
- **Court the case numbers were 011403134612** and the **old case number** to that was **011401596899.**
- When I was found guilty at Willesden Magistrates' Court, I was given
  9. **Fine £600.00**
  10. **Victim surcharge £60.00**
  11. **Licence endorsed:**
  12. **6 penalty points**

I am not sure who is to address the points being removed from my driving licence and the Victim surcharge **£60.00** therefore could someone

-

686,

-

- please explain if I need to do anything for this.
- Also, the fine of **£600.00** the court arranged this to be taken out of my benefits each week. this is still being taken out I have today made a call to find out what I can do to get this stopped to Willesden court and got cut of the phone.
- Also, I called the fines people up who are collecting this fine, and it is still being collected.
- Could someone please get the fine to be stopped being taken out of my benefits and also the money they have collected from this fine which I believe started in **Aug 2014** to be paid back to me.
- I am not sure even how it would be paid back to me as it has been taken direct from my benefit which has made me suffer when I did nothing wrong and did in fact have insurance, could someone get back to me if I need to deal with anything to get this fine stopped being taken and also the money that has been taken paid back to me.

Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ DOB: 26/01/1981

Regards

Simon Cordell

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688,

In the Crown Court
at Harrow

Case No: A20150049
Court Code: 468

Result of an Appeal

The Defendant Simon Paul Cordell

was convicted on 26 January 2015

by Willesden Magistrates' Court

of

Using Vehicle Without Insurance

and the following sentence(s)/order(s) were made:

To pay a fine of £600.00

To Pay a Victim Surcharge of £60.00

Licence endorsed; 6 penalty point(s).

The Appeal against conviction was heard on 14 May 2015.

It was ordered that the appeal against conviction be allowed .

An Officer of the Crown Court
Date: 14 May 2015

(5032)

MAS/379340

End of Picture!

The Enfield Gov / Email's Issue:
557. Jeanette. Reilly @met.pnn_ (10)
/ Page Numbers: 2041,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 20 May **2015** 10:11
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Morning Lorraine,

- I hope you are well.
- Just to update you that I am looking to conduct an interview with PC Geoghegan next week.
- Following the interview, I will be able to decide whether any further information is required before completing an outcome for Simon's areas of complaint.
- If you have any questions, please do not hesitate to contact me.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 | Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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2
The Enfield Gov / Email's Issue:
558. Harrow Crown, Enquiries _FW_ Simon Cordell
/ Page Numbers: 2042,2043,2044,
From: Harrow Crown, Enquiries [enquiries@harrow.crowncourt.gsi.gov.uk]
Sent: 20 May **2015** 13:03
To: 'lorraine32@blueyonder.co.uk'
Cc: GLBRENTMCENQ;
LCCC Collection Unit
LCCC Enforcement Unit

LCCC Compliance Unit
Subject: FW: Simon Cordell
Attachments: Won Appeal.pdf
Hello Mr Cordell

- Your email has been forwarded to Willesden Magistrates Court.
- When an appeal is finished, the results go back to Magistrates Court, and they are supposed to send notification to London Collection and Compliance Centre and stop the payment of fine etc.
- Please contact them to get this amended.

Regards
Bharti Shah
Harrow Crown Court
020 8424 2294
e-mail - bharti.shah@hmcts.gsi.gov.uk
TO ENABLE US TO DEAL PROMPTLY WITH YOUR ENQUIRY, PLEASE ENSURE THAT THE CASE NUMBER / INDICTMENT NUMBER IS QUOTED IN ALL COMMUNICATIONS AND URGENT EMAILS ARE MARKED WITH "HIGH PRIORITY". COMMUNICATION SHOULD BE DIRECTED TO THIS COURT VIA ONLY ONE MEANS OF CONTACT AND TO ONLY ONE EMAIL ADDRESS. PLEASE REFRAIN FROM COPYING IT TO ADDITIONAL EMAIL ADDRESSES, FACSIMILE AND POST.

From: Lorraine Cordell [**Mail To:** lorraine32@blueyonder.co.uk]
Sent: 19 May **2015** 17:13
To: Harrow Crown, Enquiries; GLBRENTMCENQ;
LCCC Collection Unit
Subject: Re: Simon Cordell
To Whom It May Concern:

- I am writing this email due to a case for using a vehicle without insurance that was heard at Harrow Crown Court on the **14 May 2015**
- **Case Number A20150049** the appeal against conviction was allowed.
- Please see attached document from the court When I was found guilty of this case at **Willesden Magistrates' Court the case numbers were 011403134612** and the old case number to that was **011401596899.**
- When I was found guilty at Willesden Magistrates' Court, I was given Fine £600.00 Victim surcharge £60.00
- Licence endorsed:
- 6 penalty points
- I am not sure who is to address the points being removed from my driving licence and the Victim surcharge £60.00 therefore could someone please explain if I need to do anything for this.

2043,

- Also, the fine of £600.00 the court arranged this to be taken out of my benefits each week. this is still being taken out I have today made a call to find out what I can do to get this stopped to Willesden court and got cut of the phone.
- Also, I called the fines people up who are collecting this fine, and it is still being collected.
- Could someone please get the fine to be stopped being taken out of my benefits and also the money they have collected from this fine which I believe started in **Aug 2014** to be paid back to me.
- I am not sure even how it would be paid back to me as it has been taken direct from my benefit which has made me suffer when I did nothing wrong and did in fact have insurance, could someone get back to me if I need to deal with anything to get this fine stopped being taken and also the money that has been taken paid back to me.

Mr Simon Cordell
109 Burncroft Ave
Enfield

Middlesex
EN3 7JQ
DOB: 26/01/1981
Regards
Simon Cordell
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2044,
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		21/05/2015		
		22/05/2015		
		23/05/2015		
		23/05/2015		
		24/05/2015		
		25/05/2015		
		26/05/2015		
		27/05/2015		
		27/05/2015		
		28/05/2015		
		29/05/2015		
		30/05/2015		
	Diary done up to here for sure!	31/05/2015		

Simulation June 2015 (Click here to go back to the Index)

June 2015				
Dates	**Incidents**			
	1 • **The Enfield Gov / Email's Issue:**	**01/06/2015**		

	560. Jeanette. Reilly @met.pnn_ (11) / **Page Numbers:** 2047 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

1

The Enfield Gov / Email's Issue:

560. Jeanette. Reilly @met.pnn_ (11)

/ Page Numbers: 2047,

From: Jeanette.Reilly@met.pnn.police.uk

Sent: 01 June **2015** 08:11

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Morning Lorraine,

- I hope you are well.
- I just wanted to let you know that due to Aid commitments I was unable to interview PC Geoghegan last week as planned.
- I am on leave from **11th June 29th June** and will have to reschedule the interview for after this time.
- I apologise for this delay and assure you that I will conduct the interview as soon as I can following my return.

Regards

Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

Met Phone 782253

Telephone 020 7161 2253

Fax 020 7161 6798

Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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		02/06/2015		
		03/06/2015		
		04/06/2015		
		05/06/2015		
		06/06/2015		
		07/06/2015		
		08/06/2015		
		09/06/2015		
	1 • **The Enfield Gov / Email's Issue:** 564. Jeanette. Reilly @met.pnn_ (12) / **Page Numbers:** 2062 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**10/06/2015**		

1
The Enfield Gov / Email's Issue:
564. Jeanette. Reilly @met.pnn_ (12)
/ Page Numbers: 2062,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 10 June **2015** 18:11
To: lorraine32@blueyonder.co.uk
Subject: complaint

Afternoon Lorraine,

- As mentioned in a previous email I sent to you,
- I had to postpone PC Geoghegan's interview date due to work commitments.
- I am now on leave until **June 29th** but will endeavour to conduct the interview as soon as I can on my return. Apologies for the delay.

Regards

Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

Met Phone 782253

Telephone 020 7161 2253

Fax 020 7161 6798

Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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		11/06/2015		
		12/06/2015		
		13/06/2015		
		14/06/2015		
		15/06/2015		
		16/06/2015		
		17/06/2015		
	• **91** **Additional Email Attachments & Emails / Issue:** 1. 91 William.Slade@hmcts.gsi.gov.uk_ 06.18.2015_Simon Cordell 22.07.13 Waltham Forest MC 18/06/2015 / **Page Numbers:** 689,690 691,692,693,694,695,696 697	18/06/2015	16:28:00	**X9** 689,690 691,692,693,694, 695,696,697

91.
Additional Email Attachments & Emails / Issue:
1. 91
William.Slade@hmcts.gsi.gov.uk_06.18.2015_Simon Cordell 22.07.13 Waltham Forest MC
18/06/2015
/ **Page Numbers:** 689,690
691,692,693,694,695,696
697

--

689,

From: Slade, William
William.Slade@hmcts.gsi.gov.uk> on behalf of London East MC
<LondonEastMC@hmcts.gsi.gov.uk>
Sent: 18 June 2015 16:28
TO: lorraine32@blueyonder.co.uk
Subject: Simon Cordell 22.07.13
Waltham Forest MC
Attachments: Cordell.pdf

Good Afternoon Lorraine,

- Following our conversation earlier today, please find attached details relating to your sons' case to assist you in making a Statutory Declaration.
- If your son decides to attend court to make the declaration your sons local magistrates court is Tottenham MC and the details are : https://courttribunalfinder.service.gov.uk/courts/tottenham-magistrates-court-formerlyenfield-magistrates-court?aol=All&postcode=en3%207jq
- Your sons **case number is 1301713036** and it was heard at Waltham Forest MC on **22/07/2013**.
- I hope you and your son are able to get to the bottom of this matter.

Kind Regards
William Thames CSU

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690,

Simon Cordell 22.07.13
Waltham Forest MC Cordell
MG4E

CHARGE(S)

- On **05/02/2013** at Burncroft Avenue EN3 7JQ having been required by or on behalf of the Chief Officer of Police for METROPOLIS, failed to give information relating to the identification of the driver of a vehicle, namely a FORD(EUROPE) VRM MA57LDY, who was alleged to have been guilty of an offence.
- Contrary to section 172(3) of the Road Traffic Act 1988 and Schedule 2 of the Road Traffic Offenders Act 1988

[This offence carries penalty points.]

[Statement of facts]

- A brief statement of the case is set out below.
- This statement may be used as a summary of the prosecution case if you plead guilty.

- On **05/02/2013** the defendant having been required by or on behalf of Police for METROPOLIS failed to give information relating to the identification of the driver of a vehicle, namely ’
- FORD(EUROPE) VRM MA57LDY, who was alleged to have been guilty of an offence
- If you are convicted the Prosecution in this case will apply to the court for costs in the sum of £85.00
- Charge Authorised by Niki Manson for the Metropolitan Police Prosecution contact details:
- Metropolitan Police, Camera Offences Prosecution Section, PO Box 510 DA15 0BQ
- Dat**e:** Thursday, 20 June 2013

Post FTC

691,

METROPOLITAN POLICE **TOTAL POLICING**

TERRITORIAL POLICING

Traffic Criminal Justice OCU
P.O. Box 510
London
DA15 0BQ
www.met.police.uk

MR SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD MIDDLESEX
EN3 7JQ

20 JUN 2013

RF0003/13/0022
MA57LDY

Dear Sir/Madam,

Reference Fixed Penalty Notice No: RF0003/13/0022
NOTICE TO DEFENDANT - PROOF BY WRITTEN STATEMENT

Section 9 Criminal Justice Act 1967, Criminal Procedure Rules 2005, Rule 27.1

On Monday 22nd July 2013 @ 2:00pm at the Waltham Forest Magistrates' Court sitting at The Court House, 1 Farnan Avenue, Walthamstow, London, England E17 4NX will hear the evidence relating to the following charge against you.

Failing to provide driver details.

This offence may only be tried by the Magistrates' Court. A written statement has been made by the witness and a copy of their statement is enclosed. The statement will be used in evidence before the magistrates' unless you object and the witness will not be attending to give oral evidence. If you object to the statement being read in evidence you should write to the Magistrates court at the address on the summons, quoting reference **RF0003/13/0022**.
If you do not do so within seven days of receiving this notice you will lose your right to prevent the statement being read in evidence.

If you have not made known your objection to the statement being read in evidence delay and expense will be caused if the Court then requires the witness to attend.

If you intend to consult a solicitor about your case you should do so at once and hand this notice and statement to him so that he may deal with them.

Yours faithfully

Mr R Sampson
For Officer in Charge

FOR OFFICIAL USE ONLY
Certificate of Service (MC Rules 1981 rr67.99(8))
(Completed and signed only on copy retained by police)
I hereby certify that I have served the defendant with the attached documents of which these are a true copy by sending the said documents by post to the defendant, in a prepaid letter and addressed to the defendant at the above address being the defendant's last known place of abode.

Signed..... Date:..... 20 JUN 2013 .....

NR-WALF

End of Picture!
692,

EXPLANATORY NOTES (NO RESPONSE)

The attached witness statement has been sent regarding a summons that has been issued against you for the offence of failing to provide driver details. As the summons documents are sent by the court you may receive this statement prior to receipt of the summons.

The summons has been issued because you have failed to supply the name and address of the person driving vehicle MA57LDY on 30-DEC-2012 time 08:56 place A13 by Beckton Road E16 to A406 NCR E6 E/B when required to do so.

The dates shown on the statement are when the form requesting the information were sent to you. A summons has been issued because no response to this request was received in this office.
The date of offence shown on the summons documents is when the offence of failing to supply driver details is deemed to have taken place.

With regard to the attendance at court of the person who signed the statement. It should be noted that the witness would only be able to repeat the information contained in the statement.
If you do require the witness to attend please make this clear in any correspondence that you send to this office quoting reference **RF0003/13/0022**.

NR-WALF

End of Picture!
693,

METROPOLITAN POLICE TOTAL POLICING
TERRITORIAL POLICING

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of Robert Sampson URN: RF0003/13/0022

Age if under 18 Over 18 (if over 18 insert 'over 18') Occupation: Police Staff

This statement (consisting of: **1** pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: ..... Date: 19/06/2013

Tick if witness evidence is visually recorded ☐ *(supply witness details on rear)*

I have today checked the records held at the Metropolitan Police Central Driving Offences Unit relating to a requirement under section 172 of the Road Traffic Act 1988 to provide details to establish the identity of the driver of a motor vehicle registration number **MA57LDY** at the time of an alleged offence.

The records showed that the requirement bearing unique reference number **RF0003/13/0022** had been sent on, 04/01/2013, 01/02/2013, exhibits attached numbered RS/1, RS/2 respectively, no response was received therefore not complying with the requirements of section 172 of the Road Traffic Act 1988.

14

Certificate of Service by Post MC Rules 1981, r67, 99(8)

I hereby certify that I have served the defendant with the document of which this is a true copy by sending the said document by first class post to the defendant in a prepaid letter collected by the Royal Mail from Marlowe House Station Road, Sidcup, Kent at 5.00pm and addressed to the defendant at the address on this copy being the defendant's last (usual) place of abode.

Date 20 JUN 2013 Signed

End of Picture!
694,

Form 3703

METROPOLITAN POLICE **TOTAL POLICING**

CENTRAL OPERATIONS

Traffic Criminal Justice
Operational Command Unit
P.O. Box 510
DA15 0BQ

Your ref: RF0003/13/0022

Our ref: C59147121

Date: 04-JAN-2013

SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD MIDDLESEX
EN3 7JQ

NOTICE OF INTENDED PROSECUTION

RF0003/13/0022

Dear MR SIMON CORDELL

In accordance with Section 1 of the Road Traffic Offenders Act 1988, notice is hereby given that proceedings are contemplated against the driver of motor vehicle registration MA57LDY -FORD(EUROPE) FOCUS ZETEC CLIMATE for an alleged offence of EXCESS SPEED (50 MPH LIMIT) of 65 MPH on 30-DEC-2012 at 08:56 hours at A13 by Beckton Road E16 to A406 NCR E6 E/B.

This allegation can be supported in court by technical and photographic evidence.

In accordance with Section 172 of the Road Traffic Act 1988, I hereby require you to furnish within 28 days of the service of this form, the name and address of the driver on the date and at the time specified above or to provide any other information which may lead to the identification of the driver.

This form must be answered by the addressee only. If you were not the driver at the time of the alleged offence you must tell us who the driver was. **Do not pass this form to the driver to complete.**

MA57LDY

Failure to respond to this form in writing will render you liable to prosecution. A conviction for the offence of failing to furnish driver details involves the mandatory endorsement of 6 driving licence penalty points.

Do not send any payment or driving licence with this Notice.

J R Plant

On behalf of the Commissioner of Police
Of the Metropolis

Please turn over

FOR OFFICIAL USE ONLY

Certificate of Service
(Completed and signed only on police copy)

I hereby certify that on the above date I served the addressee shown above with the form of which this is a copy by sending the said form to him/her by first class post collected by the Royal Mail from the Metropolitan Police Service Criminal Justice OCU before 5.00pm and addressed to him/her at the address on this copy, being his/her last known or usual place of abode.

(signed) S. J. Gladman S-J GLADMAN (dated) 04-JAN-2013

MA57LDY RF0003/13/0022

End of Picture!
695,

RF0003/13/0022 MA57LDY C59147121

PLEASE READ CAREFULLY THEN COMPLETE AND SIGN ONE OF THE THREE PARTS BELOW IN BLOCK CAPITALS AND *RETURN THE WHOLE ORIGINAL FORM TO : TRAFFIC CRIMINAL JUSTICE OCU, PO BOX 510, DA15 0BQ.* (DO NOT RETURN A PHOTOCOPY.) THE FORM MUST BE COMPLETED BY THE ADDRESSEE AND NOT HANDED TO ANYONE ELSE.

PART 1 **(I am the person to whom this form is addressed and I was the driver)**

I was the driver at the time shown overleaf. I confirm the following details:

Title Surname

Forename

Address

Post Code Telephone number

Driving Licence No. Date of Birth D D M M Y Y Y Y

Signature Signature date D D M M Y Y Y Y

PART 2 **(If you were NOT the Driver at the time of the alleged offence, please enter the driver's details and complete this part only)**

I was not the driver of the vehicle at the time shown overleaf. The driver / hirer was:

Title Surname

Forename

Address

Post Code Telephone No.

Signature

Metropolitan Police Service

Exhibit No. RS/1	Cust No.	Serial No. MPSZ12101269
Ex. Book No. / OCU:	Other Stn. Ref.	Lab Ref. No.

Description of exhibit: .....

From place/person: .....

Taken by: ..... Date: ..... Time: .....

Sealed by: ..... Date: ..... Time: .....

I IDENTIFY THIS EXHIBIT AS THAT REFERRED TO IN MY STATEMENT

Signature: .....

Signature(s) of additional witness(es)

.....

PART 3 **(If you were NOT the keeper or owner of the vel the keeper or owner details and complete this section)**

The vehicle shown overleaf was transferred/acquired on:

Name/ Company

Address

MP 1404/04 MPSZ12101269 Form 4208

Date of Birth D D M M Y Y Y Y Telephone No.

Signature Signature date D D M M Y Y Y Y

End of Picture!
696,

METROPOLITAN POLICE **TOTAL POLICING**

CENTRAL OPERATIONS

Traffic Criminal Justice
Operational Command Unit
P.O. Box 510
DA15 0BQ

SIMON CORDELL
109 BURNCROFT AVENUE
ENFIELD MIDDLESEX
EN3 7JQ

Your ref: RF0003/13/0022

Our ref: C59147121

Date: 1 FEBRUARY 2013

REMINDER LETTER

Dear MR SIMON CORDELL

RF0003/13/0022

On 04-JAN-2013 you were sent a Notice of Intended Prosecution regarding an alleged offence of EXCESS SPEED (50 MPH LIMIT) 30-DEC-2012 at 08:56 hours at A13 by Beckton Road E16 to A406 NCR E6 E/B. This was sent in accordance with Section 1 of the Road Traffic Offenders Act 1988, and gave notice that proceedings are being considered against the driver of motor vehicle registration MA57LDY - FORD(EUROPE) FOCUS ZETEC CLIMATE.

The purpose of this letter is to remind you that in accordance with Section 172 of the Road Traffic Act 1988, you were required to furnish within 28 days of the service of this form, the name and address of the driver on the date and at the time specified above or to provide any other information which may lead to the identification of the driver.

To date no response has been received. If you have recently replied to the Notice of Intended Prosecution it will still be in your interest to complete the reverse side of this letter and return it to the address above.

MA57LDY

If you have not yet returned the Notice then you must complete and return the Notice of Intended Prosecution within the next seven days. If you no longer have the Notice of Intended Prosecution then you may as an alternative complete the reverse side of this letter and return it to the address above.

This form must be answered by the addressee only. If you were not the driver at the time of the alleged offence you must tell us who the driver was. Do not pass this form to the driver to complete.

Failure to respond to the Notice in writing will render you liable to prosecution. A conviction for the offence of failing to furnish driver details involves the mandatory endorsement of 6 driving licence penalty points.

Do not send any payment or driving licence with this Notice.

J R Plant

On behalf of the Commissioner of Police
Of the Metropolis

Please turn over

Jan. 13

FOR OFFICIAL USE ONLY

Certificate of Service
(Completed and signed only on police copy)

I hereby certify that on the above date I served the addressee shown above with the form of which this is a copy by sending the said form to him/her by second class post collected by the Royal Mail from the Metropolitan Police Service Criminal Justice OCU before 5.00pm and addressed to him/her at the address on this copy, being his/her last known or usual place of abode.

(signed) (dated) 1 FEBRUARY 2013

MA57LDY RF0003/13/0022

End of Picture!
697,

RF0003/13/0022 MA57LDY C59147121

PLEASE READ CAREFULLY THEN COMPLETE AND SIGN ONE OF THE THREE PARTS BELOW IN BLOCK CAPITALS AND *RETURN THE WHOLE ORIGINAL FORM TO : TRAFFIC CRIMINAL JUSTICE OCU, PO BOX 510, DA15 0BQ.* (DO NOT RETURN A PHOTOCOPY.) THE FORM MUST BE COMPLETED BY THE ADDRESSEE AND NOT HANDED TO ANYONE ELSE.

PART 1 **(I am the person to whom this form is addressed and I was the driver)**

I was the driver at the time shown overleaf. I confirm the following details:

Title Surname

Forename

Address

Post Code Telephone number

Driving Licence No. Date of Birth D D M M Y Y Y Y

Signature Signature date D D M M Y Y Y Y

PART 2 **(If you were NOT the Driver at the time of the alleged offence, please enter the driver's details and complete this part only)**

I was not the driver of the vehicle at the time shown overleaf. The driver / hirer was:

Title Surname

Forename

Address

Post Code Telephone No.

Signature

Metropolitan Police Service

Exhibit No. RS/2	Cust No.	Serial No. MPSZ12101270
Ex. Book No. / OCU:	Other Stn. Ref.	Lab Ref. No.

Description of exhibit: .....

From *place/person*: .....

Taken by: ..... Date: ..... Time: .....

Sealed by: ..... Date: ..... Time: .....

I IDENTIFY THIS EXHIBIT AS THAT REFERRED TO IN MY STATEMENT

Signature: .....

Signature(s) of additional witness(es)

.....

.....

.....

.....

.....

MP 1404/04 MPSZ12101270 Form 420B

PART 3 **(If you were NOT the keeper or owner of the veh r the keeper or owner details and complete this section)**

The vehicle shown overleaf was transferred/acquired on:

Name/ Company

Address

Date of Birth D D M M Y Y Y Y Telephone No.

Signature Signature date D D M M Y Y Y Y

End of Picture!				
		19/06/2015		
		20/06/2015		
		21/06/2015		
		22/06/2015		
		23/06/2015		
		23/06/2015		
		24/06/2015		
		25/06/2015		
		26/06/2015		
		27/06/2015		
		27/06/2015		
		28/06/2015		
		29/06/2015		
		30/06/2015		

Simulation July 2015 (Click here to go back to the Index)

July 2015				
Dates	**Incidents**			
		01/07/2015		
		02/07/2015		
		03/07/2015		
		04/07/2015		
		05/07/2015		
		06/07/2015		
		07/07/2015		
		08/07/2015		
		09/07/2015		
		10/07/2015		
		11/07/2015		
		12/07/2015		
		13/07/2015		
		14/07/2015		
		15/07/2015		
		16/07/2015		
		17/07/2015		
		18/07/2015		
		19/07/2015		

	1 • **The Enfield Gov / Email's Issue:** 568. Jeanette. Reilly @met.pnn_ (13) / **Page Numbers:** 2072 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**20/07/2015**		

1
The Enfield Gov / Email's Issue:
568. Jeanette. Reilly @met.pnn_ (13)
/ Page Numbers: 2072,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 20 July **2015** 16:08
To: lorraine32@blueyonder.co.uk
Subject: Complaint

Afternoon Lorraine,

- I hope you are well.
- I would like to update you that PC Geoghegan has been interviewed regarding the complaints.
- I am now in possession of all the required paperwork needed to complete my investigation.
- I will endeavour to complete my final outcome report and then submit this to my Chief Inspector for a final decision.

Regards

Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

Met Phone 782253

Telephone 020 7161 2253

Fax 020 7161 6798

Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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		21/07/2015		
		22/07/2015		
		23/07/2015		
		24/07/2015		
		24/07/2015		
		25/07/2015		
		26/07/2015		
		27/07/2015		
		28/07/2015		
		29/07/2015		
		30/07/2015		
		31/07/2015		

Simulation August 2015 (Click here to go back to the Index)

August 2015

Dates	**Incidents**			
		01/08/2015		
		02/08/2015		
		03/08/2015		
		04/08/2015		
		05/08/2015		
		06/08/2015		
		07/08/2015		
		08/08/2015		
		09/08/2015		
		10/08/2015		
		11/08/2015		
		12/08/2015		
		13/08/2015		
		14/08/2015		
		15/08/2015		
		16/08/2015		
		17/08/2015		
	4	**18/08/2015**		

	• **The Enfield Gov / Email's Issue:** 575. Lorraine Cordell _Re_ Simon Cordell _ (1) **Page Numbers:** 2091 Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

4
The Enfield Gov / Email's Issue:
575. Lorraine Cordell _Re_ Simon Cordell _ (1)
/ Page Numbers: 2091,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 August **2015** 17:20
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Dear martin

- I hope you are doing well I did call last week as I knew Simon insurance is due for renewal and asked for his no claims to be sent to this email which we have not got could you please send it over ASAP please.

Regards
Lorraine

	1 • **The Enfield Gov / Email's Issue:** 576. **Je an et te. Re ill y @ met. pan** _ (14) / **Page Numbers:** 2092 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**19/08/2015**		

1
The Enfield Gov / Email's Issue:
576. Jeanette. Reilly @met.pnn_ (14)
/ Page Numbers: 2092,
From: Je an et te.Reilly@met.pnn.police.uk
Sent: 19 August **2015** 08:46
To: lorraine32@blueyonder.co.uk
Subject: complaint
Morning Lorraine,

- Just a quick message to advise that I am in the process of completing a final report regarding your complaints.
- I will endeavour to complete this as soon as possible.
- Please be advised that I am on leave from September 2nd 21st.

Regards
Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
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		20/08/2015		
		21/08/2015		
		22/08/2015		
		23/08/2015		
		24/08/2015		
		25/08/2015		
		26/08/2015		
		27/08/2015		
		28/08/2015		
		29/08/2015		
		30/08/2015		
		31/08/2015		

Simulation September 2015 (Click here to go back to the Index)

September 2015

Dates	Incidents			
		01/09/2015		
		02/09/2015		
		03/09/2015		
		04/09/2015		
		05/09/2015		
		06/09/2015		
		07/09/2015		
		08/09/2015		
		09/09/2015		
		10/09/2015		
		11/09/2015		
		12/09/2015		
		13/09/2015		
		14/09/2015		
		15/09/2015		
		16/09/2015		
		17/09/2015		
	92 • **Additional Email Attachments & Emails / Issue:** 1. 92 lorraine32@blueyonder.co.uk_ 09.18.2015_RE Simon Cordell 18/09/2015 / **Page Numbers:** 698,699	18/09/2015	15:00:00	**X2** 698,699

92.
Additional Email Attachments & Emails / Issue:
1. 92
lorraine32@blueyonder.co.uk_09.18.2015_RE Simon Cordell
18/09/2015
/ **Page Numbers:** 698,699
--
698,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk>
Sent: 18 September 2015 15:00
To: benedicta.odjida@hmcts.gsi.gov.uk
Subject: RE: Simon Cordell
Attachments: Court-List-From-Benedicta.pdf
Dear Benedicta Odjida

Mr Simon Paul Cordell DOB 26/01/1981

- I am writing this Email due to some work you curry out in February/March 2014 in regard to looking up records that are on my PNC record.
- There was a list that took some time for you to go over, and then my mother Lorraine Cordell came to the court to pick them up once you had looked every up.
- Since this time, we have been trying to get this addressed as there were a number that was not in the court record, you gave my mother a printout that you had done with stars on the ones that was not in the courts register, please see attached document.
- Since this time, we have been dealing with Flo at Highbury Corner court to get a letter done by you to say you did in fact look at the court register and did not find these records on the court register.
- My Mother and I have sent many emails to Highbury Corner Court and have gone to the court and spoke with Flo and we see to not be able to get this issue addressed.
- Therefore, my mother came to Enfield court on the 15/09/2015 to see if she could speak to you, but you were on leave so she asked for your direct email, I am writing this email directly to you to see if this issue can be addressed and a letter written saying you looked at the courts registers and did not find the ones marked on the list you gave my mother.
- As it seems the printout you gave her is not enough and it does need a court headed letter to show in fact the work that you carried out looking into my data the court holds.
- Could you please look into this issue and let me know if a court headed letter can be made up and if so, my mother Lorraine Cordell could come to the court and pick it up, if you could let me know by replying to this email, I would be most grateful.

Regards

Simon Cordell

699

253.

Odjidja, Benedicta B

From: Forster, John
Sent: 07 March 2014 16:09
To: Odjidja, Benedicta B
Subject: FW: Simon Cordell Errors on Cases.

Benedicta,

Here are the dates and corresponding court numbers for the Cordell matters:-

~~6.8.97~~	--	
~~12.11.97~~	~~51~~	
13.11.97	51	(12.11.97 on system)
20.05.98 (x5)	50	
21.05.98 not in register	--	
10.06.98 found page	51	
26.08.98 found page	51	
4.11.98	54	
18.11.98	65	
17.6.99 found page	11	and 65
5.6.00 found page	65	
7.7.00 found page	65	
5.1.01 not in reg.	12	
22.5.01	11	
17.8.02 not in reg.	12	
24.4.03 not in reg.	65	
21.8.03 found page	11	
5.2.07 found page	14	

Please contact me if you need further information or assistance.

Regards,

07/03/2014

End of Picture!

		19/09/2015		
		20/09/2015		
	4 • **The Enfield Gov / Email's Issue:** 590. Jeanette. Reilly @met.pnn_ (15) / **Page Numbers:** 2140 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**21/09/2015**		

4
The Enfield Gov / Email's Issue:
590. Jeanette. Reilly @met.pnn_ (15)
/ Page Numbers: 2140,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 21 September **2015** 15:13
To: lorraine32@blueyonder.co.uk
Subject: Complaint
Good afternoon Lorraine,

- Due to having just returned to work from annual leave and my current workload I have not yet completed my outcome report regarding Simon's complaints.
- I am working my way through the points of complaint and will endeavour to complete my report as soon as possible.
- Thank you for your continued patience.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
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		22/09/2015		
		23/09/2015		
		24/09/2015		
		25/09/2015		
		26/09/2015		
		27/09/2015		
		28/09/2015		
		29/09/2015		
		30/09/2015		

Simulation October 2015 (Click here to go back to the Index)

October 2015

Dates	**Incidents**			
		01/10/2015		
		02/10/2015		
		03/10/2015		
		04/10/2015		
		05/10/2015		
		06/10/2015		
	1 • **1 x Emails** Sarah Jenkins @ broadsuredirect.com Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**07/10/2015**		

1
1 x Emails
Date: Wednesday, 7 October **2015**, 9:39
Subject: Documents
From: Sarah Jenkins
sarah jenkins@broadsuredirect.com
To: re_wired@ymail.com

Good Morning Simon,

- I am currently, still looking into this for you, I will be in contact, shortly.

Kind Regards
Sarah Jenkins

		08/10/2015		
		09/10/2015		
		10/10/2015		
		11/10/2015		
		12/10/2015		
		13/10/2015		
		14/10/2015		
		15/10/2015		
		16/10/2015		
		17/10/2015		
		18/10/2015		
	2 • **The Enfield Gov / Email's Issue:** 605. Jeanette. Reilly @met.pnn_ (16) / **Page Numbers:** 2214,2215,2216 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**19/10/2015**		

2
The Enfield Gov / Email's Issue:
605. Jeanette. Reilly @met.pnn_ (16)
/ Page Numbers: 2214,2215,2216,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 19 October **2015** 07:24
To: lorraine32@blueyonder.co.uk
Subject: RE: Complaint
Good morning Lorraine,

- I have completed the final outcome report regarding this complaint, and this will be sent to my Chief Inspector to be ratified.
- Hopefully I will be able to update you will a formal outcome within a few weeks.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards | Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell
Mail To:lorraine32@blueyonder.co.uk
Sent: 16 October **2015** 12:25
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: Complaint
Dear Jeanette Reilly,

- Is there an update to how long this will take regarding the complaint, will it be weeks or months?
- As you are aware this has been ongoing since **Dec 2013** when this started, yes, we know that the trial took some time and then the appeal, and that you could only start to address this from that point and we do understand this.

Regards
Simon Cordell
Lorraine Cordell

From: Jeanette.Reilly@met.pnn.police.uk
Mail To: Jeanette.Reilly@met.pnn.police.uk
Sent: 21 September **2015** 15:13
To: lorraine32@blueyonder.co.uk
Subject: Complaint
Good afternoon Lorraine,

- Due to having just returned to work from annual leave and my current workload I have not yet completed my outcome report regarding Simon's complaints.

2215,2216,

	• **93** **Additional Email Attachments & Emails / Issue:** 1. 93 lorraine32@blueyonder.co.uk_ 10.20.2015_RE SIMON CORDELL 20/10/2015 / **Page Numbers:** 700,701	**20/10/2015**	17:48:00	**X2** 700,701

93.
Additional Email Attachments & Emails / Issue:
1. 93
lorraine32@blueyonder.co.uk_10.20.2015_RE SIMON CORDELL
20/10/2015
/ **Page Numbers:** 700,701
--
700,
From: Lorraine Cordell

lorraine32@blueyonder.co.uk>
Sent: 20 October 2015 17:48
To: 'Forster, John
Subject: RE: SIMON CORDELL
Dear Mr Dear Forster

- Could you please put this email in front of the legal adviser, the alleged erroneous entries on my PNC as you have put it, are made up from the court as the police would not be able to put records on a person's PNC record without a case being put in front of the courts.
- My Mother has asked the court to check all the registries at the court against the records the police hold on my PNC record.
- This showed the errors and as you said to my mother at the court if a case is not listed at the court then it was never heard at the court.
- There are 5 errors of no listing on my PNC that the court does not have in the court register how can this be?
- My mother has been to the police who do not want to address this issue this is why she came to the court as the court should hold all records.
- By the legal adviser not wanting to write a letter showing my records have been checked by the court what is this saying. why should a person be able to ask the court to check their records, yet the court does not want to get involved in errors they found?
- This is a miscarriage of justice; the court has not found records in the court registries that are on my PNC record, yet the court does not want to do anything about it.

Regards
Simon Cordell

From: Forster, John **mailto:** john.forster@hmcts.gsi.gov.uk
Sent: 20 October 2015 16:03
To: lorraine32@blueyonder.co.uk
Subject: SIMON CORDELL
Dear Mr Cordell,

- Further to your request for a letter from the court regarding the alleged erroneous entries on the PNC, the legal adviser has stated that the court cannot supply this information: you must make your request through the police.

Regards,
Customer Services Unit (8)
Highbury Corner Magistrates Court 51 Holloway Road LONDON N7 8JA
701,
DX: 153700 Highbury 4
Tel: 0207-506 3109
e-mail: gl-hcornermcenq@hmcts.gsi.gov.uk
Gold **fax:** 0870 739 5768
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END

		21/10/2015		
		22/10/2015		
		23/10/2015		
		24/10/2015		
		25/10/2015		
		26/10/2015		
		27/10/2015		
		28/10/2015		
		29/10/2015		
		30/10/2015		
		31/10/2015		

Simulation November 2015 (Click here to go back to the Index)

November 2015

Dates	**Incidents**			
		01/11/2015		
		02/11/2015		
		03/11/2015		
		04/11/2015		
		05/11/2015		
		06/11/2015		
		07/11/2015		
		08/11/2015		
		09/11/2015		
		10/11/2015		
		11/11/2015		
		12/11/2015		
		13/11/2015		
		14/11/2015		
		15/11/2015		

	2 • **The Enfield Gov / Email's Issue:** 613. Jeanette. Reilly @met.pnn_ (17) / **Page Numbers:** 2287 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**16/11/2015**		

2
The Enfield Gov / Email's Issue:
613. Jeanette. Reilly @met.pnn_ (17)
/ Page Numbers: 2287,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 16 November **2015** 17:36
To: lorraine32@blueyonder.co.uk
Subject: Complaint against police
Good afternoon Lorraine,

- Just a quick update to let you know that I have submitted my final report to the Chief Inspector for ratification.
- As soon as I receive their decision,
- I will update you accordingly.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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		17/11/2015		
		18/11/2015		
		19/11/2015		
		20/11/2015		
		21/11/2015		
		22/11/2015		
		23/11/2015		
		24/11/2015		
		25/11/2015		
		26/11/2015		
		27/11/2015		
		28/11/2015		
		29/11/2015		
		30/11/2015		

Simulation December 2015 (Click here to go back to the Index)

December 2015

Dates	**Incidents**			
		01/12/2015		
		02/12/2015		
		03/12/2015		
		04/12/2015		
		05/12/2015		
		06/12/2015		
		07/12/2015		
		08/12/2015		
		09/12/2015		
		10/12/2015		
		11/12/2015		
		12/12/2015		
		13/12/2015		
	1 • **The Enfield Gov / Email's Issue:** 614. Jeanette. Reilly @met.pnn_ (18) / **Page Numbers:** 2299	**14/12/2015**		

	Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

1
The Enfield Gov / Email's Issue:
614. Jeanette. Reilly @met.pnn_ (18)
/ Page Numbers: 2299,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 14 December **2015** 11:13
To: lorraine32@blueyonder.co.uk
Subject: complaint
Attachments: **2015** 12 14 signed 1sts letter.pdf
Good Morning Lorraine,

- Please find attached a letter regarding the complaint made against police.
- As soon as I receive a decision from Lambeth, I will forward this onto you.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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	1 • **The Enfield Gov / Email's Issue:**	**15/12/2015**		

	615. Jeanette. Reilly @met.pnn_ (19) / **Page Numbers:** 2300,2301,2302 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

1

The Enfield Gov / Email's Issue:

615. Jeanette. Reilly @met.pnn_ (19)
/ Page Numbers: 2300,2301,2302,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 15 December **2015** 08:32
To: lorraine32@blueyonder.co.uk
Subject: RE: complaint

Morning Lorraine,

- A full report covering all areas of complaint has been compiled.
- The Chief Inspector in Lambeth will review the full report and make a decision on what action or sanction is most appropriate against the officer.
- Once his decision has been made, I will notify you and a further letter will be sent which includes details regarding your right to appeal should you not agree with the outcome.
- I appreciate the concerns you have raised but will now need to wait for the Chief Inspectors final decision before I can provide you with a full copy of the report that will explain why certain decisions were reached.

Many thanks
Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253 | Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 14 December **2015** 12:59
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: complaint

Dear Jeanette

- Thank you for the reply to the complaint.
- As you have found one of the aspects of the complaint that PC Geoghegan lied to Simon Insurance is a breach then does this mean that anything that happened after that fact was unlawful?
- As this caused a huge impact on Simon life after that lie happened, he was then arrested due to the lie, had his van impounded to the lie, and then was found guilty at the lower court and then had to appeal to prove he was innocent.
- His insurance company was going to close his insurance down and we had to prove to them there were no tools in his van and in fact the police officer had lied.

- I do not fully understand the one aspect you have said as that one aspect had a lot to do with what happened after.
- PC Geoghegan even admits in the crown court he had not searched the van.
- Could you please explain to me what this one aspect means?

Regards
Lorraine
2301,

From: Jeanette.Reilly@met.pnn.police.uk [**Mail To**:Jeanette.Reilly@met.pnn.police.uk]
Sent: 14 December **2015** 11:13
To: lorraine32@blueyonder.co.uk
Subject: complaint
Good Morning Lorraine,

- Please find attached a letter regarding the complaint made against police.
- As soon as I receive a decision from Lambeth, I will forward this onto you.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
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2302,
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		16/12/2015		
		17/12/2015		
		18/12/2015		
		19/12/2015		
		20/12/2015		
		21/12/2015		
		22/12/2015		
		23/12/2015		
		24/12/2015		
		25/12/2015		
		26/12/2015		
		27/12/2015		
		28/12/2015		
		29/12/2015		
		30/12/2015		
		31/12/2015		

End

Simulation January 2016 (Click here to go back to the Index)

January 2016

Dates	**Incidents**			
		01/01/2016		
		02/01/2016		
		03/01/2016		
		04/01/2016		
		05/01/2016		
		06/01/2016		
		07/01/2016		
		08/01/2016		
		09/01/2016		
		10/01/2016		
		11/01/2016		

		12/01/2016		
		13/01/2016		
		14/01/2016		
		15/01/2016		
		16/01/2016		
		17/01/2016		
	1 • **The Enfield Gov / Email's Issue:** 617. Jeanette.Reilly@met.pnn _ (20) / **Page Numbers:** 2314 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 618. Jeanette.Reilly@met.pnn _ (21) / **Page Numbers:** 2315,2316 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 619. Jeanette.Reilly@met.pnn _ (22) / **Page Numbers:** 2317,2318,2319,2320 Professional Standard Office – IPCC Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**18/01/2016**		

1
The Enfield Gov / Email's Issue:
617. Jeanette.Reilly@met.pnn (20)
/ Page Numbers: 2314,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 18 January **2016** 11:06
To: lorraine32@blueyonder.co.uk
Subject: Complaint against Police
Good morning Lorraine,

- Just to advise you that Lambeth Borough are in the process of arranging a date to hold a Misconduct Meeting with the officer involved in this complaint.

- You will be notified of the date of the meeting in due course by Lambeth and then of the subsequent outcome.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards | Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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2
The Enfield Gov / Email's Issue:
618. Jeanette.Reilly@met.pnn (21)
/ Page Numbers: 2315,2316,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 18 January **2016** 12:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Complaint against Police
Dear Lorraine,

- It is my understanding that Simon will be permitted to attend the meeting,
- and this will be explained when Lambeth inform you of the meeting date.
- Hope this helps.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 18 January **2016** 11:23
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: Complaint against Police
Dear Jeanette

- Does this mean we can attend the Misconduct Meeting if we wish to?
- And if not do we get a copy of everything that is said in the meeting?

Regards

From: Jeanette.Reilly@met.pnn.police.uk
[**Mail To**:Jeanette.Reilly@met.pnn.police.uk]
Sent: 18 January **2016** 11:06
To: lorraine32@blueyonder.co.uk
Subject: Complaint against Police
Good morning Lorraine,

- Just to advise you that Lambeth Borough are in the process of arranging a date to hold a Misconduct Meeting with the officer involved in this complaint.
- You will be notified of the date of the meeting in due course by Lambeth and then of the subsequent outcome.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of **2316,**
Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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The Enfield Gov / Email's Issue:
619. Jeanette.Reilly@met.pnn (22)
/ Page Numbers: 2317,2318,2319,2320,
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 18 January **2016** 12:33
To: lorraine32@blueyonder.co.uk
Subject: RE: Complaint against Police
Dear Lorraine,

- A full copy of the report will be disclosed to you once the Misconduct Meeting has been held and any agreed sanctions imposed on the officer.
- Following the Misconduct Meeting I will be in a position to forward you the full report and a letter outlining your right to appeal should you disagree with the outcome.

Many thanks
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 18 January **2016** 12:15
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: Complaint against Police
Dear Jeanette

- Could I therefore ask for a copy of the report you have made up, so I know before we attend what is said in the report.
- I think it is only right I know what has been said.
- As PC G would have been told and it seems that we are the only one that have not had a copy of the report and the complaint was put in by my son after all.

Regards
Lorraine

From: Jeanette.Reilly@met.pnn.police.uk
[**Mail To**:Jeanette.Reilly@met.pnn.police.uk]
Sent: 18 January **2016** 12:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Complaint against Police
Dear Lorraine,

- It is my understanding that Simon will be permitted to attend the meeting,
- and this will be explained when Lambeth inform you of the meeting date.
- Hope this helps.

Regards
Jeanette
2318,
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards
Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**Mail To**:lorraine32@blueyonder.co.uk]
Sent: 18 January **2016** 11:23
To: Reilly Jeanette HQ
Directorate of Professional Standards
Subject: RE: Complaint against Police
Dear Jeanette

- Does this mean we can attend the Misconduct Meeting if we wish to?
- And if not do we get a copy of everything that is said in the meeting?

Regards

From: Jeanette.Reilly@met.pnn.police.uk
[**Mail To**:Jeanette.Reilly@met.pnn.police.uk]
Sent: 18 January **2016** 11:06
To: lorraine32@blueyonder.co.uk
Subject: Complaint against Police
Good morning Lorraine,

- Just to advise you that Lambeth Borough are in the process of arranging a date to hold a Misconduct Meeting with the officer involved in this complaint.
- You will be notified of the date of the meeting in due course by Lambeth and then of the subsequent outcome.

Regards
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Email Jeanette.Reilly@met.police.uk
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2319,
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2320,
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		19/01/2016		
		20/01/2016		
		21/01/2016		
		22/01/2016		
		23/01/2016		
		24/01/2016		
		25/01/2016		
	• The Asbo Order got granted in Error with Full Conditions against me and fraudulently! • The Banging at me got much worse! • Debra Came Back and started again! • Stain Came Back! **1** • **My Birthday** **2** • **Highbury and Islington allowed** A team of **Doctors** to get access into my home by issuing a warrant to Monowara Ahmed to cover up the 1st Asbo and what gets allowed to happen to me illegally, who is an officer of the London Borough of Enfield. -- Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's **3**	**26/01/2016**		

	• **The Enfield Gov / Email's Issue:** Data-Protection-Request Enfield Council Housing: Enfield Council Anti-Social Behaviour Department: / **Page Numbers:** 2324,2325, "Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:" -- Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's **4** • **The Enfield Gov / Email's Issue:** Simon Enfield Council Housing: Enfield Council Anti-Social Behaviour Department: Cordell Authority Letter / **Page Numbers:** 2326, "To whom it may concern: I am writing this letter to confirm I do give my mother Miss" -- Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's **5** • **The Enfield Gov / Email's Issue:** 621. x2...Simon_Cordell_authority_Letter_26-01-**2016** Enfield Council Housing: Enfield Council Anti-Social Behaviour Department: / **Page Numbers:** 2327, -- Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's **6** • **Data-Protection-Request** **582,583** **Subject Access Request Info:** **Sent:** 26 January **2016** 14:10 From customer services re Simon Cordell			

From Laura Goodson
To: Louise Brown
Cc: Jackie Gubby
Subject Simon Cordell O2O8
Burncroft Ave
[SEC=PROTECT: INVESTIGATION]
Hi Louise, Jackie, Mr Cordell called this afternoon requesting to speak with ourselves in regard to his case against his neighbour I am sure you know the details, however.
--
Asbo!
Neighbours!
General Public!
Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's

7

- **The Doctor's Folder / pub Book Issue: 1!**
Notes From the: 09/02.**2016**
Date of initial referral: 21/01.**2016**.
Date of assessment: 03/02.**2016**.
Place of assessment: Patient's Home
London Borough of Enfield
Approved Mental Health Professional Assessment Form. -For use when compulsory powers are being considered Assessing AMHP Sam Curtis. Hospital Not applicable Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100 GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997 /cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100
Page Numbers: 32,33,34,35,36,37
34
On
26/01/2016
Mr Cordell phoned Amal Pomphrey, early intervention worker. He said that he had been contacted by a housing officer who had "threatened to get the mental health team out to see him".

8

- **The Doctor's Folder / pub Book Issue: 5!**
Stage 5
Folder 5
Originator Details: 26 Jan 2016
Last Amended by Details: 26 Jan **2016**

Amal Pomphrey Nursing
Page Numbers:81
In addition, Simon said that he would be happy to meet with me to show me recordings and data. He does not want doctors or the police visiting.

9

- **The Doctor's Folder / pub Book Issue: 5!**
  Stage 5
  Folder 5
  Originator Details: 26 Jan **2016**
  Last Amended by Details: 26 Jan **2016**
  Amal Pomphrey Nursing
  Page Numbers:81
  Message received to call Simon.
  Called Simon on his mobile. Asks after my welfare. He went on to say that a
  PC Steve E
  And
  Steve from the civic are in collaboration. He has had a call from
  Louise Brown
  (he asked me write down her name) making threats to get the MH team out to see him. Says his neighbour is victimizing him. Doesn't want the police or MH team visiting him to say he has anxiety. The spoke of writing constitutions; he has incriminating evidence. He has things in black and white that are being used against him. He was pressured, thought disordered and difficult to follow. He again mentioned
  HIV
  but could I not make any sense of what he was saying as it was rambles. I have spoken with the AMHP office, and I understand a warrant has been granted and a police risk assessment has been forwarded to the police along with the warrant and a date is now being awaited. I shall email AMHP office to alert them to my conversation today.
  --
  NHS!
  Asbo!
  Neighbours!
  General Public!
  Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's

10

- **The Doctor's Folder / pub Book Issue: 5!**
  Stage 5
  Folder 5

Originator Details: 26 Jan **2016**
Last Amended by Details: 26 Jan **2016**
Mr. Anthony Manning Social Worker
Page Numbers: 81
telephone contact with housing, the housing officer are
Jackie Gubby
And
Dawn Allan
02083758131
Dawn will need to know when the assessment is planned, and they can arrange a lock smith.
--
NHS!
Asbo!
Neighbours!
General Public!
Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's

11
Stage 5

- **The Enfield Councils History FOI Indexed**

Stage 5
Deborah Andrews / Enfield Council Case History
Page Number:
1,2,3,4,5,6,7,8,9,10,11,12,13,**14,**15,16,17,18,19,20,21,
DATE(S).
G.1.1) 18/01/**2016**:
H.1) 18/01/**2016**:
I.1) 18/01/**2016**:
J.1) 26/01/**2016**:
J.1
26/01/2016: from customer services re Simon Cordell
From: Laura Goodson
Sent: 26 January 2016 14:10
To: Louise Brown •
Cc: Jackie Gubby
Subject: Simon Cordell 0208 245 7454
109 Burncroft Ave [SEC=PROTECT: INVESTIGATION]
Classification: PROTECT – INVESTIGATION
Hi Louise, Jackie,
Mr Cordell called this afternoon requesting to speak with yourselves in regard to his case against his neighbour.
I am sure you know the details; however, he did say that his neighbour is making noise when he undresses. He did go on to mention an incident that resulted in

	both himself and his neighbour in an awkward position when he attempted to help her move her bed. Mr Cordell is expecting a call back this afternoon. Kind Regards **Page 14 of 21** **"Missing Page"** **12** **Stage 4** • **The Enfield Councils History FOI Indexed** **Stage 4** 22/12/2016 - Please reply to Geoffrey Mann Geoffrey Mann Neighbourhood Manager We have checked our records since **4h August 2015** and found two records of telephone complaints received from your son. One on **20h August 2015** and again on **26h January 2016** which related to noise and the issues he was having with a neighbour. These concerns were dealt with at the time by relevant officers. **Page Number:** 27,28,29,30 Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's			

1
My Birthday

2
Highbury and Islington allowed
A team of **Doctors** to get access into my home by issuing a warrant to Monowara Ahmed to cover up the 1st Asbo and what gets allowed to happen to me illegally, who is an officer of the London Borough of Enfield.

3
The Enfield Gov / Email's Issue:
Data-Protection-Request
/ Page Numbers: 2324,2325,
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ
26/01/2016
Enfield Council Housing:
Enfield Council Anti-Social Behaviour Department:
To Whom It May Concern:
Subject access request
Mr Simon Cordell

109 Burncroft Ave
Enfield Middlesex
EN3 7JQ
26/01/2016

- Please supply the information about me I am entitled to under the Data Protection Act 1998 relating **to:**
- All information that Enfield Council housing and Enfield Council Anti-Social Behaviour Department holds about me.
- This would include all data that has been given to Enfield Council housing and Enfield Council Anti-Social Behaviour Department by any government body.

A. If any data Enfield Council housing and Enfield Council Anti-Social Behaviour Department done via telephone calls, please supply copies of recorded information.

B. And all telephone calls that I have had with any member of Enfield Council housing and Enfield Council Anti-Social Behaviour Department, please supply copies of recorded information

C. Any information and data that Enfield Council housing and Enfield Council Anti-Social Behaviour Department hold about me, this would include data you have been given from any other persons or establishment.

2325,

D. Any Information that Enfield Council housing and Enfield Council Anti-Social Behaviour Department has gathered about me.

E. Any data that has been made up from data you have been given. And any data you have on file this would include letters, emails reports sent and received about me, this would also include any data that the police have given Enfield Council housing and Enfield Council Anti-Social Behaviour Department and any reports sent to the police from Enfield Council housing and Enfield Council Anti-Social Behaviour Department.

F. If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.

G. I have included with this request an Authority Letter so that you may send the information to my mother Miss Lorraine Cordell email address and speak to her on my behalf about any information, her email, address is lorraine32@blueyonder.co.uk

- If this subject access request has been sent to the wrong department, please can it be sent to the data protection officer so that my request can be dealt with?
- I believe there is a cost of £10.00 for the information due to reading your website.
- And once all the information has been gathered, I will be informed of how to pay this.
- Please email my mother Miss Lorraine Cordell details of how to pay this cost her email is included above.
- If you need any more information from me, or a fee, please let me know as soon as possible.
- It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
- If you do not normally deal with these requests, please pass this letter to your Data Protection Officer.
- If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk/

Yours faithfully

4

The Enfield Gov / Email's Issue:

Simon Cordell Authority Letter
/ Page Numbers: 2326,
Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 26/01/**2016**
To whom it may concern:

- I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak, write, and email, Enfield Council this would include any department within Enfield Council on my behalf.
- I agree and give authority that my mother Miss Lorraine Cordell may receive replies to anything that is written from her email address lorraine32@blueyonder.co.uk to Enfield Council on my behalf. And also, that if any letters are sent to my address, they are also sent to my mother email which is included above.

Regards

5

The Enfield Gov / Email's Issue:

621. x2...Simon_Cordell_authority_Letter_26-01-**2016**

/ Page Numbers: 2327,

Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ
26/01/**2016**

To whom it may concern:

- I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak, write, and email, Enfield Council this would include any department within Enfield Council on my behalf.
- I agree and give authority that my mother Miss Lorraine Cordell may receive replies to anything that is written from her email address lorraine32@blueyonder.co.uk to Enfield Council on my behalf.
- And also, that if any letters are sent to my address, they are also sent to my mother email which is included above.

Regards
Simon Cordell

6

Data-Protection-Request

Sent: 26 January 2016 14:10

From customer services re Simon Cordell
From: Laura Goodson
To: Louise Brown
Cc: Jackie Gubby
Subject: Simon Cordell O2O8
Burncroft Ave

[SEC=PROTECT: INVESTIGATION]
Classification: PROTECT – INVESTIGATION.

Hi Louise, Jackie,

- Mr Cordell called this afternoon requesting to speak with ourselves in regard to his case against his neighbour I am sure you know the details; however, he did say that his neighbour is making noise when he undresses. He did go on to mention an incident that resulted in both himself and his neighbour in an awkward position when he attempted to help her move her bed.
- Mr Cordell is expecting a call back this afternoon.

Kind Regards
26/01/2016

Mr Simon Cordell
Burncroft Ave
Enfield
Middlesex
EN3 7JQ
Enfield Council Housing: Enfield Council: --
Anti-Social Behaviour Department: --

- To Whom It May Concern: Subject access request, please supply the information about me, I am entitled to under the Data Protection Act 1998 relating to all information that Enfield Council's, housing department and Enfield Council Anti-Social Behaviour Department holds about me.
  - This would include all data that has been given to the Enfield Council housing and Enfield Council Anti-Social Behaviour Department by any government body.
  - If any data Enfield Council housing and Enfield Council Anti-Social Behaviour Department done via telephone calls please supply copies of recorded information and all telephone calls that I have had with any member of Enfield Council housing and Enfield Council Anti-Social Behaviour Department, please supply copies of recorded information any information and data that Enfield Council housing and Enfield Council Anti-Social Behaviour Department hold about me, this would include data you have been given from any other persons or establishment.
  - Any Information that Enfield Council housing and Enfield Council Anti-Social Behaviour Department has gathered about me.
  - Any data that have been made up from data you have been given and any data you have on this file would include letters, emails reports sent and received about me, this would also include any data that the police have given Enfield Council housing and Enfield Council Anti-Social Behaviour Department and any reports sent to the police from Enfield Council housing and Enfield Council Anti-Social Behaviour Department.
  - If you are withholding any information, I have asked to please make me aware of this and the reason as to why the data is being denied.
  - I have included with this request an Authority Letter so that you may send the information to my mother, Miss Mother email address and speak to her on my behalf about any information, her email, address is: Xxxx
  - If this subject access request has been sent to the wrong department please can it be sent to the data protection officer so that my request can be dealt with?
  - I believe there is a cost of £10.00 for the information due to reading your website and once all the information has been gathered, I will be informed of how to pay this.
  - Please email my mother, Miss Mother details of how to pay this cost her email is included above.
  - If you need any more information from me, or a fee, please let me know as soon as possible.
  - It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.
  - If you do not normally deal with these requests, please pass this letter to your Data Protection Officer, if you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at www.ico.org.uk

Yours faithfully

7
The Doctor's Folder / pub Book Issue: 1!
Notes From the: 09/02.**2016**
Date of initial referral: 21/01.**2016**.
Date of assessment: 03/02.**2016**.
Place of assessment: Patient's Home

London Borough of Enfield
Approved Mental Health Professional Assessment Form. -For use when compulsory powers are being considered Assessing AMHP Sam Curtis. Hospital Not applicable Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100 GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997 /cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100
Page Numbers: 32,33,34,35,36,37
"Not Relevant to Day**!"**
33,
"Not Relevant to Day**!"**
34,

- On **26.01.16** Mr Cordell phoned Amal Pomphrey, early intervention worker.
- He said that he had been contacted by a housing officer who had "threatened to get the mental health team out to see him".

35,
"Not Relevant to Day**!"**
36,
"Not Relevant to Day**!"**
37
"Not Relevant to Day**!"**

8
The Doctor's Folder / pub Book Issue: 5!
Stage 5
Folder 5
Originator Details: 26 Jan **2016**
Last Amended by Details: 26 Jan **2016**
Amal Pomphrey Nursing
Page Numbers: 81
Originator Details: 26 Jan **2016** 16:26
Amal Pomphrey Nursing
Originally Entered by Details: 26 Jan **2016** 16:27
Amal Pomphrey Last Amended by Details: 26 Jan **2016** 16:27
Amal Pomphrey Validated by Details: 26 Jan **2016** 16:27
Amal Pomphrey Significant: No Added to Risk
History: No
Contains Third Party Info: No Conceal
From Client: Not Concealed

- In addition, Simon said that he would be happy to meet with me to show me recordings and data.
- He does not want doctors or the police visiting.

9
The Doctor's Folder / pub Book Issue: 5!
Stage 5
Folder 5
Originator Details: 26 Jan **2016**

Last Amended by Details: 26 Jan **2016**
Amal Pomphrey Nursing
Page Numbers: 81
Originator Details: 26 Jan **2016** 16:09
Amal Pomphrey Nursing
Originally Entered by Details: 26 Jan **2016** 16:13
Amal Pomphrey Last Amended by Details: 26 Jan **2016** 16:23
Amal Pomphrey Validated by Details: 26 Jan **2016** 16:23
Amal Pomphrey Significant: No Added to Risk
History: No
Contains Third Party Info: No Conceal
From Client: Not Concealed Message received to call Simon.

- Called Simon on his mobile.
- Asks after my welfare.
- He went on to say that a PC Steve E and Steve from the civic are in collaboration.
- He has had a call from Louise Brown (he asked me write down her name) making threats to get the MH team out to see him.
- Says his neighbour is victimizing him.
- Doesn't want the police or MH team visiting him to say he has anxiety.
- The spoke of writing constitutions; he has incriminating evidence.
- He has things in black and white that are being used against him.
- He was pressured, thought disordered and difficult to follow.
- He again mentioned HIV, but could I not make any sense of what he was saying as it was rambles.
- I have spoken with the AMHP office, and I understand a warrant has been granted and a police risk assessment has been forwarded to the police along with the warrant and a date is now being awaited.
- I shall email AMHP office to alert them to my conversation today.

10
The Doctor's Folder / pub Book Issue: 5!
Stage 5
Folder 5
Originator Details: 26 Jan **2016**
Last Amended by Details: 26 Jan **2016**
Mr. Anthony Manning Social Worker
Page Numbers: 81
Originator Details: 26 Jan **2016** 14:36
Mr Anthony Manning Social Worker - Social Worker
Originally Entered by Details: 26 Jan **2016** 14:38
Mr Anthony Manning Last Amended by Details: 26 Jan **2016** 14:38
Mr Anthony Manning Validated by Details: 26 Jan **2016** 14:38
Mr Anthony Manning
Significant: No Added to Risk
History: No
Contains Third Party Info: No Conceal

- **From Client:** Not Concealed
- telephone contact with housing,
- the housing officer are Jackie Gubby and Dawn Allan 02083758131.
- Dawn will need to know when the assessment is planned, and they can arrange a lock smith

11
Stage 5
The Enfield Councils History FOI Indexed
Stage 5
Deborah Andrews / Enfield Council Case History
Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,
DATE(S); =
A) 24/01/2017
Page 1 of 21
01
24/01/2017

The Enfield Councils History
FOI Indexed

CASE HISTORY
A)
24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
X1
--

02
Stage 5
The Enfield Councils History FOI Indexed
Stage 5
Deborah Andrews / Enfield Council Case History
Page Number: 1,**2,**3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,
DATE(S);
B) 24/01/2017
C) 23/09/2015 + Date reported: /09/2015.
D) 23/09/2015
Page 2 of 21

The Enfield Councils History
FOI Indexed

B
CASE HISTORY
24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
C
23/09/2015: Threats and intimidation. Date reported: **/09/2015.**
Threats and intimidation (General)

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri
Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred.
D
23/09/2015: Sent: **23 September 2015 15:07**
To: Carmel Naessens
Loretta Walsh
Cc: Charles Elkington
Dawn Allen
Subject: 113 Burncroft Avenue, Enfield, EN3 7JQ [SEC=PROTECT]
Importance: High
Classification: PROTECT New case VICTIM
Ms Deborah Andrews
113 Burncroft Avenue ENFIELD EN3 7JQ
29/07/1973
02083500628
Perpetrator Simone Cordell
109 Burncroft Avenue ENFIELD EN3 7JQ
Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri
Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred. Ms Andrews also recalled an incident when the perp spat in her face. It's been one issue after the other she advised the recent event which took place a week ago. She was on her way out to attend her appointment with her CPN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't
On page 3 =

taken seriously as they assumed, she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated. Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I would contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered I further advised that her case will be investigated, and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates Bola Quadri has already put in place a safeguard alert.
Thank you
Dolly Ogunseye
Anti-Social Behaviour Officer
Housing Anti-Social Behaviour Team
X3
--

03
Stage 5
The Enfield Councils History FOI Indexed
Stage 5
Deborah Andrews / Enfield Council Case History
Page Number: 1,2,**3,**4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,
DATE(S);
E) 24/01/2017
F) 23/09/2015
Page 3 of 21

The Enfield Councils History
FOI Indexed

E
CASE HISTORY
24/01/2017: On the 24/01/**2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
F
23/09/2015**:** INTERVIEW NOTES FOR Ms Deborah Andrews
VICTIM
Ms Deborah Andrews
113 Burncroft Avenue ENFIELD EN3 7JQ

29/07/1973
02083500628
Perpetrator Simone Cordell
109 Burncroft Avenue ENFIELD EN3 7JQ
Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri
Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her a11cmade a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred. Ms Andrews also recalled an incident when the perp spat in her face. Ifs been one issue after the other she advised the recent event which took place a week ago. She was on her way out to attend her appointment with her CPN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of

attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't taken seriously as they assumed, she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated. Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I would contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered I further advised that her case will be investigated, and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates Bola Quadri has already put in place a safeguard alert.
X 2

04
Stage 5
The Enfield Councils History FOI Indexed
Stage 5
Deborah Andrews / Enfield Council Case History
Page Number: 1,2,3,**4,**5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,
DATE(S);

G) 23/09/2015
H) 23/09/2015
I) 23/09/2015
Page 4 of 21

The Enfield Councils History
FOI Indexed

G
23/09/2015**:** Contact Complainant,
Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri
Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved.
H
23/09/2015**:** Update Complainant
Follow on action from Contact Complainant
I
23/09/2015**:** Letter - sent
ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI **History**
23/09/2015**:** Email - sent
Classification: PROTECT
Hi Mark,
On second thoughts, could you contact her on her landline instead and speak to her directly please? Her number is 02083500628
Thank you for your assistance
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council Classification: PROTECT Good morning Mark,
Page 5 of 21
Thank you for the information, yes, she suffers from mental health and his behaviour continues to exacerbate her condition. I will appreciate if you visit him sooner than later and also pop round to 113 to reassure her.
Thank you for all your assistance
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
X3
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05
Stage 5
The Enfield Councils History FOI Indexed
Stage 5

Deborah Andrews / Enfield Council Case History
Page Number: 1,2,3,4,**5,**6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,
DATE(S);
J) 24/01/2017
K) 18/09/2015
L) 23/09/2015
M) 23/09/2015

The Enfield Councils History
FOI Indexed

J
CASE HISTORY
24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
K
18/09/2015**:** From: Mark.Tilley2@met.pnn.police.uk
mailto: Mark.Tilley2@met.pnn.police.uk
Sent: **18 September 2015 17:23**
To: Dolly Ogunseye
Subject: 113 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ
Miss Debra Andrew [SEC=PROTECT]
Hi Dolly,
Nick and I attended 113a while ago and spoke to the lady a while ago when she originally called Police. At the time she didn't want us to speak to her neighbour as things had got better. The lady handed us a letter about what had happened but none of it made any sense.
We believe she was suffering from mental health issues. On another occasion we popped round to see her, and she wouldn't come and speak to us so instead she spoke through her letterbox to us. The male at 109 - Simon Cordell who is causing the problems is very well known to Police and is also very anti Police. I know some Officers went around and spoke to him and things seemed to get better. After that we have had no further calls from the lady at 118.
We will try and get around to see her when were back on duty on Monday.
Kind Regards
Classification: PROTECT

Good afternoon Mark,
Could you kindly assist with this query please? Following reports of ASB by the above tenant, my colleague and I visited her this morning and were alarmed by the nature of her complaints. She has in the past few months being constantly harassed, intimidated, bullied, stalked and threatened to kill by her neighbour at 109.
As a result of his behaviour, she has become too scared to leave her flat for fear of what may happen to her. She is a vulnerable tenant who requires support from services. However, the unsettling behaviour exhibited by number 109, has hindered her from

attending her appointments and exacerbated her condition. At the moment, she feels very disorientated / agitated and will like the harassment to stop.
She advised that she had reported this to the police a few times but, wasn't taken seriously.
I will appreciate if you could stop over at 113 to reassure her that the matter is being dealt with and also to stop by 109 and advise him that you are aware of what is going on and the repercussions should it continue.
Thank you for your support and assistance
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

L

23/09/2015**:** Referral Details; Organisation making referral: Housing Anti-Social Behaviour Response Team

M

23/09/2015**:** History; Agree an Action Plan with the Complainant; ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI;

X4

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06

Stage 5

The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

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DATE(S);

N) 24/01/2017
O) 23/09/2015
P) 23/09/2015
Q) 23/09/2015
R) 23/09/2015
S) 23/09/2015
T) 24/09/2015
U) 28/09/2015
V) 24/09/2015
W) 24/09/2015

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N

CASE HISTORY

24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

O
23/09/2015**:** Provide Action Plan to Complainant. Follow on action from Agree an Action Plan with the. History
P
23/09/2015**:** Contact Perpetrator. Follow on action from Agree an Action Plan with the. History
Q
23/09/2015**:** Action Plan Reviewed. Follow on action from Agree an Action Plan with the. History
R
23/09/2015**:** "History /N/a"
S
23/09/2015**:** "History /N/a"
T
24/09/2015**:** Email- sent
RE SOVA Alert - D.A -1009639 Classification: PROTECT
Dear Susan,
Thank you for your email. Please note that as from Monday **28th September 2015,** all high-level cases of anti-social behaviour will be transferred to the Council's Community Safety Unit.
In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer within the Community Safety Unit advising you of the name of the officer that will be dealing with Ms Andrews case. .
Kind regards
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
U
28/09/2015**:** "Note from above"
V
24/09/2015**:** Letter – sent; TRANSFER TO CSU LETTER MS DEBORAH ANDREWS
W
24/09/2015**:** Email- sent
Classification: PROTECT
Good morning Debbie,
Glad you are doing well. Thank you for being ever so helpful. I know, "we are busy bees" I appreciate the detailed information you've provided It will assist us in deciding a way forward. Have a peaceful weakened Warm regard
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
Hi Dolly,
I'm well thanks, I see your department is busy as ever...
Re: SC, he is not open to MH services and doesn't have a MH worker.
X4
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X) 24/01/2017
Y) 01/03/2012
Z) 02/03/2014
A.1) 00/11/2014
B.1) 01/10/2015
C.1) 01/10/2015
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CASE HISTORY
24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
Y
01/03/2012: March 12- 1st contact with MH services following arrest after a bad trip of taking LSD & alcohol, mental state assessed remained in custody of police - no MH input
Z
02/03/2014: March 14 - 2nd contact, assessed by team psychiatrist, presented with anxiety & suicidal thoughts in context of social stressors due to pending court case leading to stress. Discharged form MH services, suicidal thoughts are longstanding from early childhood and present at times of high stress, not 'A typical' of other forms of suicide as relates to thoughts as opposed to wish to die, and usually found in context of those presenting with early childhood trauma as a way of expressing emotions.
A.1
00/11/2014: Nov 14 - Mental Health Act assessment, not detained in hospital, discharged from mental health services. Presented highly volatile, angry & paranoid about motives of others, presented in context of social stressors due to on-going issues with police & court process - mother reported he has been targeted by police causing him stress??
He has a medical history of Crohn's disease which may impact on mood stability particularly if not compliant with treatment and monitoring of symptoms. All assessments completed by mental health services have found no evidence of serious mental illness, he appears to be a very angry young man who has had an extremely difficult and traumatic early childhood which is likely to explain his distrust of people in authority (e.g., police) and being angry at others and at the world....
Regards,
Debbie
Classification: PROTECT
Good afternoon Debbie,
Hope you are doing well? could you kindly advise if the above tenant is known to your service and if he is, does he have a CPN and does he engage?

Thank you for your assistance
Mr Simon Cordell,109 Burncroft Avenue, Enfield, EN3 7JQ
DOB=26/01/1981 (34 yrs.)
Phone=020 8245 7454
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
B.1
01/10/2015: History; Email - sent
Classification: PROTECT
Good afternoon Mark,
Just received some disturbing news about am incident that took place today. I was made aware that Simon Cordell attempted to strangle the tenant of 113 Burncroft Avenue. She managed to escape his grip but extremely shaken by the whole episode. She is petrified at the moment and refuses to leave her flat.
Would it be possible to contact / visit her today ASAP please?
Thank you
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
C.1
01/10/2015: History; Email - sent
Dear Bola,
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D.1) 23/09/2015
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I.1.1
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D.1
Care-coordinator / CPN / Nurse Prescriber Psychosis Service Line

Barnet, Enfield & Haringey Mental Health NHS Trust/58-60 Silver Street, Enfield EN1 3EP
Tel: 0208-3794142
Fax: 0208-3795094
Mob: 0208-7023296
Email: bola.quadri@beh-mht.nhs.uk / Trust
Website: www.beh-mht.nhs.uk
Team Manager - George Benyure
Tel: 0208-3794142/
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D.1) 24/01/2017
E.1) 13/10/2015
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D.1
CASE HISTORY
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E.1
13/10/2015: History; Email-sent from:
Dolly Ogunseye
Sent: **13 October** 2015 **14:19**
To: Louise Brown (nee Wainwright)
Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT]
Importance: High
Classification: PROTECT
Also forgot to mention that we are still in the process of locating a suitable TA for Ms Andrew pending the time her case is resolved
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

From: Dolly Ogunseye
Sent: **13 October 2015 14:14**
To: Louise Brown (nee Wainwright)
Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT]

Importance: High
Classification: PROTECT
Good afternoon Louise,
Sorry I missed your call; I was at a meeting at the time. Called and left a message on your voice mail.
Ms Andrews suffers from a history of mental health; she is currently being supported by Bola Quadri Care-coordinator / CPN / Nurse Prescriber Psychosis Service Line
Barnet, Enfield & Haringey Mental Health NHS Trust / 58-60 Silver Street, Enfield EN1 3EP
She made complains about her neighbour at number 109, harassing, verbally abusing her, intimidating, shouting threatening to kill her. The mean concern here is that the perpetrator in question also suffers from mental health and is known to be very aggressive, violet and anti-police. He has on a few occasions threatened to kill her and petrified the life out of her.
It was on this basis that a decision was made to move her out immediately.
Hope the above information is useful.
Thank you
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council
Classification: PROTECT Dolly,
Page 13 of 21
Please can you contact me regarding this case as I would like an update and the full reasons as to her vulnerability and why we have put her up in the hotel?
Thanks, you
Louise Brown
Anti-Social Behaviour officer
Community Safety Unit
Regeneration & Environment Department
London Borough of Enfield
020 8379 4467
louise.brown2@enfield.gov.uk

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F.1) 24/01/2017
G.1) 18/01/2016
15/01/2016
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CASE HISTORY

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F.1

22/11/2015**:** N/a

G.1

18/01/2016: History; email from police

From: James.Flesher@met.pnn.police.uk

mailto: James.Flesher@met.pnn.police.uk

Sent: **18 January 2016 15:31**

To: Louise Brown Subject: RE: Cordell [SEC=PROTECT]

Hi Louise,

Thanks for this - I'm pleased to hear you think Deborah is being properly supported and that she sounded better - she was in a right state when we spoke to her last.

Good news that it looks like she might be able to get help to move.

For the camera, we are very happy to come along for a visit. I've spoken to our Sgt and as we understand it the ideal course of action is to advise him to remove it in our presence, then if he refuses, I believe you can take it down and that should be fine so long as the camera itself is returned to Cordell. Let me know when your best days for it would be and I'll see when we can manage best.

Best wishes,

James

PC James Flesher 337YE | Dedicated Ward Officer for Enfield Highway | North Cluster NPT Team B | Enfield Borough OCU | james.flesher@met.police.uk | Ward Mobile Number: 020 8721 2903

Follow @MPSEnfield for updates of what we're doing across the borough!

From: Louise Brown

[mailto: Louise.Brown2@Enfield.gov.uk]

Sent: **18 January 2016 11:03**

To: Flesher James D - YE

Subject: RE: Cordell [SEC=PROTECT]

Classification: PROTECT

Hi James,

I spoke with Deborah Andrews this morning; the leak issue was sorted over the weekend this was from the flat above.

I do not know anything about Mr Cordell moving in two weeks' time, unless she is getting confused with his threat that he will get her in two weeks' time. Overall, I am concerned that Deborah is not managing and appears to be getting more confused the last few times I have spoken to her last week and today, she is also feeling that she needs further support by way of supported accommodation. I do agree with her as the level of support that St John of God provide is high and the dependency with other agencies is also constant and not something that housing or myself could provide long term.

Deborah was much calmer this morning and I reassured her that if she has any concerns to contact me.

With regard to the camera not he is not allowed it to be train on anything else other that his front door. Probably means I will need to visit him to get this sorted. I may request your assistance with this I don't really fancy

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seeing him on my own!! (sorry)
Kind regards Louise Brown
Anti-Social Behaviour officer
Community Safety Unit
Regeneration & Environment Department
London Borough of Enfield
020 8379 4467
louise.brown2@enfield.gov.uk

From: James.Flesher@met.pnn.police.uk
[mailto: James.Flesher@met.pnn.police.uk
Sent: **18 January 2016 08:35**
To: Louise Brown
Subject: Cordell
Hi Louise,
I hope you are well.
Since **15/01/2016** we have had further calls from Debra Andrew relating to the issues she has been having with Simon Cordell.
Given the nature of the calls, we visited Debra yesterday for a reassurance visit. She said that there has been a leak in the building causing 'flooding' in both her flat and Cordell's flat, and Cordell has been making accusations relating to it. She said that she believes Cordell is leaving his flat in two weeks, which I hadn't heard, but said I would look into it - do you know if that's true by any chance?
Debra said that if Cordell does not leave, she wants to leave her flat and move somewhere else herself.
While at the address we also noticed that Cordell has now installed a CCTV camera which is placed at the top of the internal communal door leading to flats 109 and 111, facing towards the main door of the block. I am unsure as to whether he's allowed to do this and shall look into it, but just wanted to let you know!
Best wishes,
James
PC James Flesher 337YE | Dedicated Ward Officer for Enfield Highway | North Cluster NPT Team B | Enfield Borough OCU | James.flesher@met.police.uk |
Ward Mobile Number: 020 8721 2903
Follow @MPS Enfield for updates of what we're doing across the borough!

X5 = 1

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G.1.1) 18/01/2016
H.1) 18/01/2016
I.1) 18/01/2016
J.1) 26/01/2016
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"Same as above
G.1.1
25/01/2016: N/a
J.1
26/01/2016: N/a
J.1
26/01/2016: from customer services re Simon Cordell
From: Laura Goodson
Sent: 26 January 2016 14:10
To: Louise Brown •
Cc: Jackie Gubby
Subject: Simon Cordell 0208 245 7454
109 Burncroft Ave [SEC=PROTECT: INVESTIGATION]
Classification: PROTECT – INVESTIGATION
Hi Louise, Jackie,
Mr Cordell called this afternoon requesting to speak with yourselves in regard to his case against his neighbour.
I am sure you know the details; however, he did say that his neighbour is making noise when he undresses.
He did go on to mention an incident that resulted in both himself and his neighbour in an awkward position when he attempted to help her move her bed.
Mr Cordell is expecting a call back this afternoon.
Kind Regards
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K.1) 24/01/2017
L.1) 27/01/2016
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K.1
CASE HISTORY
24/01/2017: On the **24/01/2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.
L.1
27/01/2016: 176 Durant's Road
Enfield
EN37DF
Tel: 020 8804 7873
From: Louise Brown
mailto: Louise.Brown2@Enfield.gov.uk
Sent: **27 January 2016 12:34**
To: Sarah Stumpo
Cc: Yvonne Stacey; bola quadri
Subject: RE: Debra Andrews [SEC=PROTECT]
Sensitivity: Confidential
Classification: PROTECT
Dear Sarah,
Thank you for your email and updated information. This incident yesterday J am assuming that this is a different incident from **15/1/16** where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence. Yes, this is a separate incident to **15.01.2016.** The police were not called as a crime had not been committed and Barbara was able to walk away without Mr Cordell trying to prevent her

or following her. In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) Yvonne has copied Bola into the same communication as yourself and expressed concerns. Debbie has also contacted Bola. I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation. Supported living is something Bola would need to arrange. Can you confirm that you have reported your concerns for Debbie's welfare to the mental health team?

Please can you confirm if she has expressed this to staff at St John of god? Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

As you are aware, Debbie has said that she is not coping, and I understand that you are in the process of providing a report in order to facilitate Debbie to move. Can you confirm that this has been completed and if so, what the next step of the process is and how long this is likely to take?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need? If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater? We are requested and funded to provide 6 hours support per week (3 hours twice a week for shopping). Bola is responsible for increasing the care package if Debbie is assessed as needing more support. With regard to the Safeguarding plan, I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bolas manger. My understanding was that Bola had already raised a safeguarding alert.

Regards

Louise
Louise Brown
Anti-Social Behaviour officer
Community Safety Unit
Regeneration & Environment Department
London Borough of Enfield
/v 020 8379 4467
x Iouise.brown2@enfield.gov.uk
X2

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M.1) 24/01/2017

N.1) 27/01/2016

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M.1

CASE HISTORY

24/01/2017: On the 24/01/**2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

N.1

27/01/2016: email report and response from St john of God.

From: Louise Brown
Sent: **27 January 2016 12:34**
To: 'Sarah Stumpo'
Cc: Yvonne Stacey; "Y. BROWN?"
bola quadri
Subject: RE: Debra Andrews [SEC=PROTECT]
Sensitivity: Confidential
Classification: PROTECT

Dear Sarah,

Thank you for your email and updated information. This incident yesterday I am assuming that this is a different incident from **15/1/16** where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence.

In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation.

Please can you confirm if she has expressed this to staff at St John of god? Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need?

If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater?

With regard to the Safeguarding plan, I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bolas manger.

Regards

Louise

Louise Brown
Anti-Social Behaviour officer
Community Safety Unit
Regeneration & Environment Department
London Borough of Enfield
/v 020 8379 4467
/x louise.brown2@enfield.gov.uk

From: Sarah Stump

mailto: SarahStumpo@sjog.org.uk
Sent: **27 January 2016 11:44**
To: Louise Brown
Cc: Sarah Stumpo
Kate Kelly
Yvonne Stacey.
bola quadri
Subject: Debra Andrews Importance: High Sensitivity: Confidential This message has been sent on behalf of Yvonne Stacey.
Hi Louise
I am extremely concerned about Debbie Andrewes's neighbour and the increased risk to the support workers and indeed Debbie, who, as you are aware is unable to leave her own home unescorted.
Yesterday it was reported to me that the neighbour approached Barbara de Polla as she entered the communal door, he was very aggressive and began shouting at her saying, you should not be coming here, she is an alcoholic, you shouldn't take her out anywhere etc." Barbara said that she did not want to talk about it and walked away from him, luckily, he did not follow her.
In relation to Debbie is safety, I strongly feel that it is only a matter of time before something serious or even fatal happens to her. As you are aware, the neighbour has a dog, which appears to be a Staffordshire bull terrier which

he allows to roam free in the communal area which is highly intimidating and potentially very dangerous.
Please can you clarify the interim safeguarding protection plan and timescale as to when Debbie will be moved to a place of safety.
I have completed an internal incident form and unfortunately, if another incident occurs, I will have no other option but to temporarily withdraw our service, which will put Debbie in a situation where she is even more at risk.
I look forward to hearing from you at your earliest convenience.
Regards
NB: Please can you forward this message to your line manager.
Sarah Stumpo Service Manager Mental Health Team
Saint John of God Hospitaler Services 176 Durant's Road Enfield EN37DF
Tel: 020 8804 7873
X2

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O.1) 24/01/2017
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O.1
CASE HISTORY
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P.1
01/02/**2016**: communication between CSU & Bola Quadri CPN
From: Louise Brown
Sent: **01 February 2016 14:36**
To: bola quadri; George Benyure (george.benyure@beh-mht.nhs.uk)
Craig Susan
Subject: FW: Debra Andrews [SEC=PROTECT|
Sensitivity: Confidential
Classification: PROTECT
Dear George & Bola,
Thank you for your email, I have only copied you both as there is other information on Mr Cordell that urgently needs to be considered.
I received an email informing me that a mental health warrant had been granted for Mr Cordell. This will cause a greater issue especially if he is released back into the community. My fear is that this will indirectly cause further distress for Deborah. A plan needs to be put in place with full considerations.
Please can an urgent mental health strategy meeting be held regarding Deborah Andrews, given the above information and the urgent need for full consideration in this case due to the complex needs and issues with both clients, who are known to your services and tenants of Enfield Council.
Deborah is contacting me if not daily every other day these calls are coming through at all different days and times. She is informing me that she is not coping with everything and wants to go back into supported accommodation, she feels extremely frightened and vulnerable. I must confirm that its Deborah stating that she is not coping as I am not in a position to make these decisions. When I speak with Deborah asking if she is attending her appointments, she states that" it js a quick jab, in and out no one speaks with you.
With regards to the management transfer this is still being prepared and waiting to be heard by panel, I am waiting to hear the next available date for this. It was explained when I suggested this action may be a route forward that this is not a quick process and all elements need to be considered. It is not necessary for Ms Andrews to currently go into emergency accommodation either. This case will be assisted by moving Ms Andrews; however, this may not resolve all of the concerns or the overall future welfare of Ms Andrews.
Transferring Ms Andrews into another independent accommodation without fully assessing her current needs and the full support required should be considered before this happens. As moving her may not solve all of Deborah Andrews concerns. She is only going out when SJOG are visiting, however they are only allocated 3 hours per week. More recommendations need to be put forward to provide a comprehensive package to support

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Stage 4
Please reply to: Geoffrey Mann
Geoffrey Mann Neighbourhood Manager
Page Number: 27,28,29,30,
22/12/2016
27,
22nd December 2016
24th November 2016
24th November 2016
5th December 2016
8th December 2016
4th August 2015
18th November 2016
25th November 2016
29th November 2016

The Enfield Councils History
FOI Indexed

ENFIELD
Connected
Please reply to Geoffrey Mann
Ms Lorraine Cordell Sent via Email
E-mail: geoffrey.mann@enfield.gov.uk
My Ref: COM 1885
Your Ref:
Date: 22nd December 2016
Dear Ms Cordell,
Re: Mr Simon Cordell -109 Burncroft Avenue - COM 1885.
I write with reference to your letters of complaint dated **24th November 2016** copies of which were received via email on **24th November 2016**, **5th December 2016,** and **8th December 2016.**
I will respond to the issues you raised as follows.
1. Anti-Social Behaviour Order
We are aware that the police applied for an Anti-Social Behaviour Order (ASBO) which was granted on **4th August 2015** against your son in relation to activities that cations

away from Burncroft Avenue. We are aware that your son is appealing against the ASBO, and we are therefore unable to comment further.

2. CCTV

We can confirm that a letter was sent to your son by Sarah Fletcher, Neighbourhood Officer on **18th November 2016** giving him until **25th November 2016 to** remove the CCTV that he had installed on the internal communal door leading to flats 109 and 111 Burncroft Avenue and facing towards the main door of the block. We can also confirm that another letter was sent to him on **29th November 2016** by Lemmy Nwabuisi, Anti-Social Behaviour Officer in relation to complaints received from your son's neighbours concerning the CCTV. This matter

EQUALITY
Environment
Enfield Council
Civic Centre, Silver Street
FRAMEWORK FOR LOCAL
GOVERNMENT
Enfield EN13XY
EXCELLENT
Website: www.enfield.gov.uk

28,

4h August 2015
20h August 2015
26h January 2016
4th August 2015
4th October 2016
14th August 2016

The Enfield Councils History
FOI Indexed

concerns a breach of tenancy conditions and will be addressed separately from this complaint.

3. Allegations of Anti-Social Behaviour

You referred to alleged issues that your son was having with his neighbours; however, you' did not specify which neighbours and or provide a specific time frame when these complaints were made. We have checked our records since **4h August 2015** and found two records of telephone complaints received from your son. One on **20h August 2015** and again on **26h January 2016** which related to noise and the issues he was having with a neighbour. These concerns were dealt with at the time by relevant officers.

We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on **4th August 2015**. However, our records show that since your son's tenancy began on 14th August 2006, there has been at least one previous complaint against your son from another neighbour prior to the ASBO.

We are aware of the alleged incident that happened on **4th October 2016** as this was reported to us and this will be addressed separately as part of ongoing Anti-Social Behaviour investigations.

We note your comments regarding the police and must advise that you take up any issues with the Independent Police Complaints Commission. We also note your comment regarding an alleged incident on **14th August 2016.** This was not reported to the Council and should be a matter for the police. We note your comment that your son is scared to go home due to the alleged issues with his neighbours.
Regarding the allegations of ASB against your son and the issues regarding his dog, we note your comment that you do not think it is justified to attend the meeting with Lemmy Nwabuisi prior to your formal complaint being addressed. We note your comment that you have been advised by a solicitor to wait for the SAR. We also note your comments

29,
29th November 2016
21 November 2016
November 2016

The Enfield Councils History
FOI Indexed

in relation to the letter sent by Lemmy Nwabuisi on **29th November 2016** regarding reports of anti-social behaviour made against your son by his neighbours and that you will address these once the SAR is received. Please note that these allegations are serious breaches of tenancy conditions and will be addressed separately as part of an ongoing investigation. We have attempted to meet with your son to discuss the allegations made against him and give him the opportunity to respond. It is important that these issues are addressed, and another meeting will be arranged to facilitate this in due course.

Subject Access Request (SAR)

The SAR that you have submitted is being responded to separately in accordance with required timescales.

Communications

We are aware that you left messages for Sarah Fletcher on three occasions between 16 and **21 November 2016** and she was not available at these times. We confirm that she spoke directly with Mr Simon Cordell by telephone on **22nd November 2016.**

Housing Options

As a single resident living in a one-bedroom property, the Council considers that your; son is suitably housed. We do not have sufficient evidence in relation to your son's allegations of anti-social behaviour against his neighbours to be able to refer him for a transfer on the housing register.
He can make an online application himself to be placed on the housing register by visiting the Council Housing pages of the Enfield Council website at www.enfield.Gov.uk. His eligibility for transfer will then be assessed by the Housing Options team in accordance with Council policy and they will advise whether his application is accepted.
Alternative options to move are available to him through the mutual exchange scheme, where tenants are able to swap their home with another tenant, and the fresh start scheme, where tenants can be supported in moving to a private rented home. Further information can be found online using the URLs below:

30,
3rd January 2017

The Enfield Councils History
FOI Indexed

www.homeswapper.co.uk.
https://www.enfield.Gov.uk/forms/form/203/fresh start scheme.
If you wish to discuss this matter please do not hesitate to contact me. Please note that I away from the office and will be returning on Tuesday 3rd January 2017.
Yours Sincerely
Geoffrey Mann Neighbourhood Manager
IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many
Council services in one place, speeds up your payments and saves you time - to set up your account today go to
www.enfield.gov.uk/connected

The banging Started!
Debbie Andrews (responsible)
Stain Curtis (responsible)
Mathiyalagan (Responsible)
Tim**e:** All-Day and All-Night whenever they knew that I was indoors!
I got wrongly, accused of the Asbo allegations and treated unfairly by my neighbours and The Local Council and housing teams!
The Enfield Council and the Enfield Homes employees aloud the occupiers of 117 and 113 and 111 Continued to victimizing me by
Waking me up in the morning banging above my head then Jumping up and down on the floor above where ever they can tell that I am present below all day long while slamming the water taps on and of shaking all the water pipes in the building!
While victimizing me with intent of utilizing the same reiterated items of the building fixtures to have tortures effects on me within my rented habitation is inequitable living circumstances!

Disrepair!
I signed an agreement to upkeep my conditions in my tenancy agreement and I do so but the Enfield Council do not keep to their side of the agreement in regards to fixing the heating sound proofing and damp issues I face every day at my losses in life!

Time Spent Building.
In the background of everything going I continued working on creating a new and up to date Event Incident Control Centre plan and I continued to Study and finish at the Time Start: 07:00Am and Time End: 03:30 Pm!
My mother also continues to work on building my company website for me with others at the Time Start: 09:00 and Time End: 14:00!

Working at Home doing Court Case Defense Work!
I spent time and resources costing expenditure with my mother also building my defence case, against the allegations getting put against me at the Time Start: 12:00 Am and Time End: 06:00 Am!

		27/01/2016		
		27/01/2016		
		28/01/2016		
		29/01/2016		
		30/01/2016		
		31/01/2016		

Simulation February 2016 (Click here to go back to the Index)

February 2016				
Dates	**Incidents**			
		01/02/2016		
		02/02/2016		
		03/02/2016		
		04/02/2016		
		05/02/2016		
		06/02/2016		
		07/02/2016		
		08/02/2016		
		09/02/2016		
		10/02/2016		
		11/02/2016		
		12/02/2016		
		13/02/2016		
		14/02/2016		
		15/02/2016		
		16/02/2016		
		17/02/2016		
		18/02/2016		
		19/02/2016		
		20/02/2016		
		21/02/2016		
		22/02/2016		
		23/02/2016		
		24/02/2016		
		25/02/2016		
		26/02/2016		
		27/02/2016		

		27/02/2016		
		28/02/2016		

Simulation March 2016 (Click here to go back to the Index)

March 2016				
Dates	**Incidents**			
		01/03/2016		
		02/03/2016		
		03/03/2016		
		04/03/2016		
		05/03/2016		
		06/03/2016		
		07/03/2016		
		08/03/2016		
		09/03/2016		
		10/03/2016		
	1 • **The Enfield Gov / Email's Issue:** 627. Katie.J.Heath@met.pnn_ (6) / **Page Numbers:** 2380,2381 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 628. Katie.J.Heath@met.pnn_ (1) / **Page Numbers:** 2382,2383,2384 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**11/03/2016**		

1
The Enfield Gov / Email's Issue:

627. Katie.J.Heath@met.pnn_ (6)
/ Page Numbers: 2380,2381,
From: Katie.J.Heath@met.pnn.police.uk
on behalf of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 11 March **2016** 08:55
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: ***Your Complaint PC
/ 6804 / 13***
Attachments: SMIU report.pdf;
Invite letter to complainant 10 03 16_2_.pdf
Good Morning

- Please see attached letter of invitation to attend a meeting in relation to your complaint.
- Can you please let us know as soon as possible if you will be attending thank you?
- Please also see attached report as promised.

Regards
Katie
Lambeth Professional Standards Unit
Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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Find us at:
2381,
Facebook: Facebook.com/metpolice.uk
Twitter: @metpolice.uk

2
The Enfield Gov / Email's Issue:
628. Katie.J.Heath@met.pnn_ (1)
/ Page Numbers: 2382,2383,2384,
From: Katie.J.Heath@met.pnn.police.uk on behalf of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk

Sent: 11 March **2016** 14:08
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC / 6804 / 13***

Good Afternoon Lorraine & Simon

That is absolutely fine.

- Take your time to absorb the information that I have sent you and let me know after the weekend if you wish.
- I can then save and send your response to the officer chairing the meeting on **06/04/16.**
- Thank you letting us know

Kind Regards

Katie

Lambeth Professional Standards Unit Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 March **2016** 13:39
To: LX Mailbox Professional Standards Unit
Subject: RE: ***Your Complaint PC/ 6804 / 13***

Dear Katie

- Thank you for the reply email and the report.
- I now understand the Misconduct Meeting will be held on **Wednesday 6th April at 2pm** and that we can attend this meeting if we wish to.
- When speaking to chief Inspector Tony Hirst on a phone call the other day, he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, if we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?
- My son at this time is reading the report that you kindly sent over in your email today.
- But until he has read this I cannot say if he will wish to attend the meeting or write a Letter yet.
- Upon reading the report myself there is many things I am unhappy with.
- But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell **2383,**
- But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email.
- If not, could we have an email address of where it should be sent to be linked in with the files for the meeting.

Regards

Lorraine Cordell

Simon Cordell

From: Katie.J.Heath@met.pnn.police.uk
[mailto:Katie.J.Heath@met.pnn.police.uk] On Behalf Of

LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 11 March **2016** 08:55
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: ***Your Complaint PC / 6804 / 13***

Good Morning

- Please see attached letter of invitation to attend a meeting in relation to your complaint.
- Can you please let us know as soon as possible if you will be attending thank you?
- Please also see attached report as promised.

Regards

Katie
Lambeth Professional Standards Unit Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor, Brixton Police Station, 367 Brixton Road, London, SW9 7DD

Restricted
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NOTICE This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you
2384,
systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).
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Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.
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Twitter: @metpolice.uk

		12/03/2016		
		13/03/2016		
		14/03/2016		
		15/03/2016		
	1 • **The Enfield Gov / Email's Issue:** 629. Katie.J.Heath@met.pnn_ (2) / **Page Numbers:** 2385,2386,2387,2388,2389 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**16/03/2016**		

1
The Enfield Gov / Email's Issue:
629. Katie.J.Heath@met.pnn_ (2)
/ Page Numbers: 2385,2386,2387,2388,2389,
From: Katie.J.Heath@met.pnn.police.uk on behalf of LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 16 March **2016** 07:03
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC / 6804 / 13***
Good Morning Lorraine & Simon

- Thank you for getting back to me.
- I will pass whatever documentation that Simon produces to Inspector Cochlin for his use
- Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.
- Please don't hesitate to contact me should you have any other concerns or questions

Kind Regards
Katie
Lambeth Professional Standards Unit
Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 March **2016** 17:50
To: LX Mailbox Professional
Standards Unit
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Katie
My Son has chosen to do a letter, but it will take some days to go over all the points so hopefully I will have the letter sent over to you early next week.
Regards
Lorraine Cordell
Simon Cordell

From: Katie.J.Heath@met.pnn.police.uk
[**mailto:** Katie.J.Heath@met.pnn.police.uk] On Behalf Of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 11 March **2016** 14:08
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
2386,
Good Afternoon Lorraine & Simon

- Take your time to absorb the information that I have sent you and let me know after the weekend if you wish.
- I can then save and send your response to the officer chairing the meeting on **06/04/16.**
- Thank you letting us know

Kind Regards
Katie
Lambeth Professional Standards Unit
Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 11 March **2016** 13:39
To: LX Mailbox Professional
Standards Unit
Subject: RE: ***Your Complaint PC
/ 6804 / 13***
Dear Katie

- Thank you for the reply email and the report.
- I now understand the Misconduct Meeting will be held on **Wednesday 6th April at 2pm** and that we can attend this meeting if we wish to.
- When speaking to chief Inspector Tony Hirst on a phone call the other day, he did also say we could write a letter in that the person who will be chairing the Misconduct Meeting could read if we did not wish to attend the meeting, if we wished to take up this option and write a letter could this be emailed over to you so it could be added to the file to be read by the person who will be chairing the meeting?

- My son at this time is reading the report that you kindly sent over in your email today.
- But until he has read this I cannot say if he will wish to attend the meeting or write a Letter yet.
- Upon reading the report myself there is many things I am unhappy with.
- But it is not down to me to agree with the report or disagree with it that would be down to my son Simon Cordell
- But if you could let me know if he chooses to write a letter and not attend the Misconduct Meeting should it be sent to this email.
- If not, could we have an email address of where it should be sent to be linked in with the files for the meeting.

2387,2388,2389,

		17/03/2016		
	1 • **The Enfield Gov / Email's Issue:** 630. Lorraine Cordell _Fwd._ Enfield Council Subject Access Request Simon Cordell / **Page Numbers:** 2390,2391,2392,2393 Professional Standard Office – IPCC Brixton Case / Met Police / Kingston Crown Court! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**18/03/2016**		

1
The Enfield Gov / Email's Issue:
630. Lorraine Cordell _Fwd._ Enfield Council Subject Access Request Simon Cordell
/ Page Numbers: 2390,2391,2392,2393,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 March **2016** 21:08
To: 'HHASC FOI Mailbox'; 'Nicholas Foster'
Subject: FW: Enfield Council Subject Access Request Simon Cordell
Dear Nicholas Foster,

- I sent in the subject access request on Wed **27/01/2016** 18:20 you have 40 days to supply the information which ended on the **07/3/2016** but I am still waiting I have had replies from yourself saying the data is being gathered.
- But we are now 12 days over the time, would it please be possible to get an update as to when I will be given the information.

Regards
Lorraine Cordell
Simon Cordell

From: Nicholas Foster [**mailto:** Nicholas.Foster@Enfield.gov.uk]
Sent: 09 March **2016** 19:29
To: Lorraine Cordell

Cc: Feedback Council Housing
Subject: RE: Enfield Council Subject Access Request Simon Cordell
Dear Mr and Mrs Cordell

- The matter is being dealt with.
- I am copying officers who will let you know when you can collect the records and make arrangements for payment and ID verification.

Regards
Complaints and Access to Information Manager Gateway Services Finance, Resources and Customer Services
0208 379 6498
Enfield Council
Silver Street
Enfield
EN1 3XY
Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 09 March **2016** 15:55
To: HHASC FOI Mailbox; Nicholas Foster
Subject: FW: Enfield Council Subject Access Request Simon Cordell
Dear Nicholas Foster

- I was wondering if there was any update to the request that was put in.

Regards
Simon Cordell
Lorraine Cordell
2391,2392,2393,

		19/03/2016		
		20/03/2016		
		21/03/2016		
		22/03/2016		
		23/03/2016		
		24/03/2016		
		25/03/2016		
		26/03/2016		
		27/03/2016		
		27/03/2016		
		28/03/2016		
		29/03/2016		
		30/03/2016		
		31/03/2016		

April 2016

Dates	**Incidents**			
		01/04/2016		
		02/04/2016		
		03/04/2016		
	• Disrepair! • The Asbo Order got granted in Error with Full Conditions against me and fraudulently! • The Banging at me Continued! • Debra Moved for Ever! **1** • **ASBO mentioning took place,** and the judge asked for a schedule to get made by the prosecution; 04/04/**2016** -- Asbo! **2** • **The Enfield Gov / Email's Issue:** 634. Alexander.Marshall@met.pnn / **Page Numbers:** 2406,2407,2408,2409,2410,2411,2412 -- Professional Standard Office – IPCC! Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **3** • **The Enfield Gov / Email's Issue:** 635. Alexander.Marshall@met.pnn_ (1) / **Page Numbers:** 2413,2414,2415,2416,2417,2418,2419,2420 -- Professional Standard Office – IPCC! Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**04/04/2016**		

1

ASBO mentioning

Took place, and the judge asked for a schedule to get made by the prosecution; 04/04/**2016**.

The 1st Appeal Stage **12 Out of 20 of 20 court dates the 5 of 13 appearance towards the 1st Asbo got held at Wood Green Crown Court and the judges was**	
Date:	04-04-2016
Defendants Name:	Mr Simon Cordell
Court House:	Wood Green Crown Court
Reason:	The 1st Appeal Stage / Mention Hearing
Case Number:	A2015006
Judges Name:	Pavlack
Court Room:	1
Contra's Name:	Robert Talalay
My Barrister Name:	Mr. Andrew Locke
Note 1:	(Mention Hearing)
Note 2:	Miss Sally Gilchrist Legal Executive Director Met Police was Present!

2

The Enfield Gov / Email's Issue:

634. Alexander.Marshall@met.pnn

/ Page Numbers: 2406,2407,2408,2409,2410,2411,2412,

From: Alexander.Marshall@met.pnn.police.uk on behalf of LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk

Sent: 04 April **2016** 11:19

To: lorraine32@blueyonder.co.uk

Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk

Subject: RE: ***Your Complaint PC/ 6804 / 13***

Lorraine,

- Thank you for your email.
- It could be due to the content of the letter and certain words which cause emails to be blocked on our system.
- I have a couple of options for you
  1. Hand delivers a copy to Brixton Police Station if convenient.
  2. Scan the letter and save as a pdf (as opposed to saving document as a pdf)
  3. this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system

Kind regards

Alex Marshall

Alex Marshall

Police Sergeant 80 LX | Lambeth Borough |

Professional Standards & Senior Leadership Team Support

Telephone 020 8649 2101

Met Phone 732101

Email alexander.marshall@met.police.uk
Address Brixton Police Station, Brixton Road, London, SW9 7DD

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 11:02
To: LX Mailbox Professional
Standards Unit; Heath Katie J LX
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Katie

- I have been trying to send the letter over to you since the 01/04/**2016**
- and I am getting emails back that the email has been blocked.
- The emails are coming from JBHmailmarshal@met.police.uk
- And mailmarshal@met.police.uk
- I am not sure if it is due to the attached letter, I am putting in the email.
- Is there an email address I can send an email with an attachment?
- or will I need to just copy the letter into the email.
- I have tried word format and also PDF format in the emails.

Regards
Lorraine Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 10:44
To: 'Katie.J.Heath@met.pnn.police.uk'
Subject: FW: ***Your Complaint PC/ 6804 / 13***
2407,
Dear Katie

- I sent the attached file and on the 01/04/**2016** and only got an email today saying it did not send.
- Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.
- I am forwarding it to this email also can you let me know if you get the email please.

Regards
Lorraine Cordell
Simon Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 10:42
To: 'LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk'
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Katie

- I sent the attached file and on the **01/04/2016** and only got an email today saying it did not send.
- Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards
Lorraine Cordell
Simon Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 01 April **2016** 12:51

To: 'LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk'
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Katie

- Please see attached the letter we would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.

Regards
Lorraine Cordell

From: Katie.J.Heath@met.pnn.police.uk
[mailto: Katie.J.Heath@met.pnn.police.uk] On Behalf Of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk

Sent: 16 March **2016** 07:03
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Good Morning Lorraine & Simon

- Thank you for getting back to me.
- I will pass whatever documentation that Simon produces to Inspector Cochlin for his use
- Once the meeting has taken place and a decision on the outcome made this will be passed back to Jeanette Reilly at DPS and she will notify you of the outcome.
- Please don't hesitate to contact me should you have any other concerns or questions

2408,2409,2410,2411,2412,

3
The Enfield Gov / Email's Issue:
635. Alexander.Marshall@met.pnn_ (1)
/ Page Numbers: 2413,2414,2415,2416,2417,2418,2419,2420,
From: Alexander.Marshall@met.pnn.police.uk on behalf of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 04 April **2016** 12:29
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Lorraine,

- Thanks for your email,
- I can confirm your letter has been fully received.

Kind regards
Alex
Alex Marshall
Police Sergeant 80 LX | Lambeth Borough | Professional Standards & Senior Leadership Team Support
Telephone 020 8649 2101
Met Phone 732101
Email alexander.marshall@met.police.uk Address Brixton Police Station, Brixton Road, London, SW9 7DD

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 11:44
To: LX Mailbox Professional

Standards Unit; Marshall Alex H LX
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Alexander

- Thank you for the advice I have scanned in the letter and then put to PDF.
- I am going to try and resend it now.
- Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.
- Can you confirm you get it please?

Regards
Lorraine Cordell
Simon Cordell

From: Alexander.Marshall@met.pnn
police.uk [mailto: Alexander.Marshall@met.pnn.
police.uk] On Behalf
Of LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 04 April **2016** 11:19
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Lorraine,

- Thank you for your email.
- It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

2414,2415,2416,2417,2418,2419,2420,

	1 • **The Enfield Gov / Email's Issue:** 636. Katie.J.Heath@met.pnn_ (3) / **Page Numbers:** 2421,2422,2423,2424,2425,2426,2427 Professional Standard Office – IPCC! Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius! **2** • **The Enfield Gov / Email's Issue:** 637. Katie.J.Heath@met.pnn_ (4) / **Page Numbers:** 2428,2429,2430,2431,2432,2433, 2434,2435,2436,2437 Professional Standard Office – IPCC! Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**05/04/2016**		

1
The Enfield Gov / Email's Issue:
636. Katie.J.Heath@met.pnn _ (3)
/ Page Numbers: 2421,2422,2423,2424,2425,2426,2427,
From: Katie.J.Heath@met.pnn.police.uk on behalf of
LX Mailbox.
ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 05 April **2016** 07:03
To: lorraine32@blueyonder.co.uk
Cc: LX Mailbox.
ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC
/ 6804 / 13***
Good Morning Lorraine

- Apologies for the inconvenience.
- Sometimes our Web Marshall picks up on swear words within a document or any other inappropriate language.
- If you have tried PDF and that didn't work the only other thing,
- I can suggest is printing off the document and scanning it, then email it this seems to work when I have suffered the same issue.
- If you have access to a Fax machine you could try that our number is 0208 649 2125

Kind Regards
Katie
Lambeth Professional Standards Unit Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 11:02
To: LX Mailbox Professional
Standards Unit; Heath Katie J LX
Subject: RE: ***Your Complaint PC
/ 6804 / 13***
Dear Katie

- I have been trying to send the letter over to you since the 01/04/**2016** and I am getting emails back that the email has been blocked.
- The emails are coming from JBHmailmarshal@met.police.uk
- And mailmarshal@met.police.uk
- I am not sure if it is due to the attached letter,
- I am putting in the email.
- Is there an email address I can send an email with an attachment?
- or will I need to just copy the letter into the email.
- I have tried word format and also PDF format in the emails.

Regards
Lorraine Cordell

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 10:44
To: 'Katie.J.Heath@met.pnn.police.uk'
Subject: FW: ***Your Complaint PC/ 6804 / 13***
2422,2423,2424,2425,2426,2427,

2
The Enfield Gov / Email's Issue:
637. Katie.J.Heath@met.pnn_ (4)
/ Page Numbers: 2428,2429,2430,2431,2432,
2433,2434,2435,2436,2437,
From: Katie.J.Heath@met.pnn.police.uk on behalf of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 05 April **2016** 07:48
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: ***Your Complaint PC
/ 6804 / 13***
Attachments: Update letter to complainant 05 04 16.pdf
Good Morning
➢ Please see attached update
Kind Regards
Katie
Lambeth Professional Standards Unit Civil Actions, Complaints and Praise
PC Katie Heath 301LX
Professional Standards Unit, 3rd Floor, Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cord
ell [mailto: lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 18:59
To: LX Mailbox Professional
Standards Unit
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Alex
➢ Thank you for letting me know
Kind Regards
Lorraine Cordell

From: Alexander.Marshall@met.pnn.police.uk
[**mailto:**Alexander.Marshall@met.pnn.police.uk
On Behalf
Of LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 04 April **2016** 12:29
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk

Subject: RE: ***Your Complaint PC/ 6804 / 13***
Lorraine,

- Thanks for your email,
- I can confirm your letter has been fully received.

Kind regards
2429,2430,2431,2432,2433,2434,2435,2436,2437,

		06/04/2016		
		07/04/2016		
		08/04/2016		
		09/04/2016		
		10/04/2016		
		11/04/2016		
		12/04/2016		
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		26/04/2016		
		27/04/2016		
	1 • **The Enfield Gov / Email's Issue:** 638. Katie.J.Heath@met.pnn_ (5) / **Page Numbers:** 2438,2439,2440,2441,2442,2443, 2444,2445,2446,2447,2448 Professional Standard Office – IPCC! Brixton Case / Met Police! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**28/04/2016**		

1

The Enfield Gov / Email's Issue:

638. Katie.J.Heath@met.pnn _ (5)
/ Page Numbers: 2438,2439,2440,2441,2442,2443,
2444,2445,2446,2447,2448,
From: Katie.J.Heath@met.pnn.police.uk on behalf of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 28 April **2016** 07:27
To: lorraine32@blueyonder.co.uk
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Cc: neil.cochlin@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Good Morning

- The meeting took place as planned and we are in the process of writing the final report / outcome.
- You will certainly be notified of this and receive a copy of the report once it is done
- If you have any other queries please do not hesitate to ask

Kind Regards
Katie

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 April **2016** 18:47
To: LX Mailbox - Professional Standards Unit <LX Mailbox-.
ProfessionalStandardsUnit@met.pnn.police.uk
Heath Katie J - LX <Katie.J.Heath@met.pnn.police.uk>
Subject: RE: ***Your Complaint - PC / 6804 / 13***
Dear Katie

- Would it please be possible to send out the outcome of the Misconduct Meeting on the **26/04/2016** via this email?
- if possible so we know what has happened please?

Regards
Simon Cordell
Lorraine Cordell

From: Katie.J.Heath@met.pnn.police.uk
[mailto:Katie.J.Heath@met.pnn.police.uk] On Behalf Of
LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 05 April **2016** 07:48
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: ***Your Complaint PC/ 6804 / 13***
Good Morning

- Please see attached update

Kind Regards
Katie
Lambeth Professional Standards Unit
Civil Actions, Complaints and Praise
PC Katie Heath 301LX

2439,
Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD
Restricted

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 18:59
To: LX Mailbox Professional
Standards Unit
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Alex
- Thank you for letting me know

Kind Regards
Lorraine Cordell

From: Alexander.Marshall@met.pnn.police.uk
[mailto: Alexander.Marshall@met.pnn.police.uk
On Behalf
Of LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 04 April **2016** 12:29
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Lorraine,
- Thanks for your email,
- I can confirm your letter has been fully received.

Kind regards
Alex
Alex Marshall
Police Sergeant 80 LX | Lambeth Borough |
Professional Standards & Senior Leadership Team Support
Telephone 020 8649 2101 | Met Phone 732101 |
Email alexander.marshall@met.police.uk
Address Brixton Police Station, Brixton Road, London, SW9 7DD

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April **2016** 11:44
To: LX Mailbox Professional
Standards Unit; Marshall Alex H LX
Subject: RE: ***Your Complaint PC/ 6804 / 13***
Dear Alexander
- Thank you for the advice I have scanned in the letter and then put to PDF.
- I am going to try and resend it now.
- Please see attached would like to be put forward for the Misconduct Meeting on Wednesday 6th April at 2pm for Inspector Cochlin to read.
- Can you confirm you get it please?

2440,2441,2442,2443,2444,2445,2446,2447,2448,

		29/04/2016		
		30/04/2016		

Simulation May 2016 (Click here to go back to the Index)

May 2016

Dates	Incidents			
		01/05/2016		
		02/05/2016		
		03/05/2016		
	• Disrepair! • The Asbo Order got granted in Error with Full Conditions against me and fraudulently! • The banging at me Slowed Down! **1** • **George Quinton Moved into 113 Burncroft Avenue** / 1 x new Tenant moved into 113 Burncroft Avenue / dated 02/05/**2016**! **2** • **The Enfield Gov / Email's Issue:** 639. _ (23) / **Page Numbers:** 2449 Professional Standard Office – IPCC! Brixton Case / Met Jeanette.Reilly@met.pnnPolice! Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!	**04/05/2016**		

1
George Quinton Moved into 113 Burncroft Avenue
/ 1 x new Tenant moved into 113 Burncroft Avenue / dated 02/05/**2016**!

2
The Enfield Gov / Email's Issue:
639. Jeanette.Reilly@met.pnn _ (23)
/ Page Numbers: 2449,
From: Jeanette.Reilly@met.pnn.police.uk

Sent: 04 May **2016** 10:15
To: lorraine32@blueyonder.co.uk
Subject: complaint outcome
Attachments: 2015 12 14 Final Outcome Report.doc;
Outcome finding misconduct letter 2nd to C with appeal Mr Cordell.doc
Good morning Lorraine,

- Please find attached a copy of the outcome report and a letter explaining the decision and action taken against PC Geoghegan.
- Thank you for your continued patience and assistance throughout the investigation.

Regards
Jeanette
Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards | Met Phone 782253
Telephone 020 7161 2253
Fax 020 7161 6798
Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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Twitter: @metpolice.uk

The banging Started!
Flat – 113 George Quinton Moved in!
Stain Curtis (responsible)
Mathiyalagan (Responsible)
All Morning: --
Mid-Day: --
In the Evening and of the Night!
The Enfield Council and the Enfield Homes employees aloud the occupiers of 117 and 111 Perpetuated to victimizing me by: --
117 waking me up straight after I feel to sleep by attacking me on purpose by stamping and dropping articles above my head and follow me to the toilet when I am being sick and start banging above my head

The occupiers of 117 the Mathiyalagan family and also Stain Curtis off 111 Burncroft Avenue continue to Slamming the water tap on and off, causing damage to my health and the buildings fixtures at an unacceptable rate!
Stain playing with pots or pans on his kitchen wall like the devil that has surmounted his sole I cannot believe that I had so much love for him, and reverence and he treats me this way in my life and my dotted ones!
The occupiers of 117 keep on assailing me and then Slamming their own living room, door closed repentantly!

Summary!

My Heart has genuinely commenced to hurt me every day, I am having an early aged mild heart attacks because of what the Mathiyalagan family stain and Debra with the police and local council members are getting away with each day holding me hostage with no first hand witness and the estate members flushing the toilet assailing me when I am in the bathtub and getting divested all so playing with the dihydrogen monoxide taps and banging above my head damaging my work studies and private family life and making me a Vulnerably susceptible person!
The Mathiyalagan 117 family keep slamming the dihydrogen monoxide tap on and off at an unacceptable rate, while stain 111 factitiously joins in from his flats kitchen dihydrogen monoxide supply to daunt me into moving home and this is causing earnest damage to my health and salubrity while everyone else on the estate can auricularly discern and does nothing to forfend me from them!
I have withal had a plethora of quandaries with victualing because of what they keep all doing to me!
My canine has victualing its paws because of what 113 – 117 and 111 are getting away with I have taken pictures of the damage this is doing to us in this flat!

Disrepair!

I have no other option other than to suffer because of the Enfield Councils and the Enfield Homes teams staff neglect towards my life for their apathy about my well –being because of the damp and heating!

Time Spent Building.

In the background of everything going I continued working on Creating a new and up to date Event Public awareness information for Too Smooth Entertainments mini fest! and I continued to Study and finish at the Time Start: 07:00Am and Time End: 03:30 Pm!
My mother also continues to work on building my company website for me with others at the Time Start: 09:00 and Time End: 14:00!

Working at Home doing Court Case Defense Work!

I spent time and resources costing expenditure with my mother also building my defence case, against the allegations getting put against me at the Time Start: 12:00 Am and Time End: 06:00 Am!

		05/05/2016		
		06/05/2016		
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		29/05/2016		
		30/05/2016		
		31/05/2016		

Simulation June 2016 (Click here to go back to the Index)

June 2016				
Dates	**Incidents**			
		01/06/2016		
		02/06/2016		
		03/06/2016		
		04/06/2016		
		05/06/2016		
		06/06/2016		
		07/06/2016		
		08/06/2016		
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		28/06/2016		
		29/06/2016		
		30/06/2016		

Simulation July 2016 (Click here to go back to the Index)

July 2016				
Dates	**Incidents**			
		01/07/2016		
		02/07/2016		
		03/07/2016		
		04/07/2016		
		05/07/2016		
		06/07/2016		
		07/07/2016		
		08/07/2016		
		09/07/2016		
		10/07/2016		
		11/07/2016		
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		26/07/2016		
		27/07/2016		
		28/07/2016		
		29/07/2016		
		30/07/2016		
		31/07/2016		

Simulation August 2016 (Click here to go back to the Index)

August 2016				
Dates	**Incidents**			
		01/08/2016		
		02/08/2016		
		03/08/2016		
		04/08/2016		
		05/08/2016		
		06/08/2016		
		07/08/2016		
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		25/08/2016		
		26/08/2016		
		27/08/2016		
		28/08/2016		
		29/08/2016		
		30/08/2016		
		31/08/2016		

Simulation September 2016 (Click here to go back to the Index)

September 2016				
Dates	**Incidents**			
		01/09/2016		
		02/09/2016		
		03/09/2016		
		04/09/2016		
		05/09/2016		
		06/09/2016		
		07/09/2016		
		08/09/2016		
		09/09/2016		
		10/09/2016		
		11/09/2016		
		12/09/2016		
		13/09/2016		
	5 • **The Enfield Gov / Email's Issue:** 642. John.OBrien@met.pnn / **Page Numbers:** 2500 Professional Standard Office – IPCC! Brixton Case / Met Police!	**14/09/2016**		

	Broadsure Insurance / KGM Policy / Lloyds Bank / Canopius!			

5
The Enfield Gov / Email's Issue:
642. John.OBrien@met.pnn
/ Page Numbers: 2500,
From: John.O'Brien@met.pnn.police.uk
Sent: 14 September **2016** 19:34
To: lorraine32@blueyonder.co.uk
Subject: Complaint against police
Dear Ms Cordell/Mr Benjamin

- I am DC Durward's line manager.
- DC Durward is currently engaged on another matter outside London but will be returning late this week/early next week.
- I note that you are due an update on the matter being investigated.
- DC Durward is nearing completion of his extensive report which has been made a priority in his workload.
- Once completed, this will be forwarded for final decision by a senior officer.
- A copy of the report will be sent to you at this stage.
- I am anticipating that this matter will shortly be concluded.

Yours sincerely,
John O'Brien
Detective Sergeant
Directorate of Professional Standards SMIU
Tel:02071615051 785051
Mobile: 07768036446
E Mail: John.O'Brien@met.police.uk
22nd Floor Empress State Buildings, Lillie Road SW61TR
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		15/09/2016		
		16/09/2016		
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		25/09/2016		
		26/09/2016		
		27/09/2016		
		28/09/2016		
		29/09/2016		
		30/09/2016		

Simulation October 2016 (Click here to go back to the Index)

October 2016				
Dates	**Incidents**			
		01/10/2016		
		02/10/2016		
		03/10/2016		
		04/10/2016		
		05/10/2016		
		06/10/2016		
		07/10/2016		
		08/10/2016		
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		20/10/2016		
		21/10/2016		
		22/10/2016		
		23/10/2016		
		24/10/2016		
		25/10/2016		
		26/10/2016		
		27/10/2016		
		28/10/2016		
		29/10/2016		
		30/10/2016		
		31/10/2016		

Simulation November 2016 (Click here to go back to the Index)

November 2016				
Dates	**Incidents**			
		01/11/2016		
		02/11/2016		
		03/11/2016		
		04/11/2016		
		05/11/2016		
		06/11/2016		
		07/11/2016		
		08/11/2016		
		09/11/2016		
		10/11/2016		
		11/11/2016		
		12/11/2016		
		13/11/2016		
		14/11/2016		
		15/11/2016		
		16/11/2016		
		17/11/2016		
	7 • **The Enfield Gov / Email's Issue:**	**18/11/2016**		

	658. Lorraine Cordell _Re_ IPCC / **Page Numbers:** 2555, **8** • **The Enfield Gov / Email's Issue:** 659. Lorraine Cordell _Re_ IPCC 01 / **Page Numbers:** 2556,			

7
The Enfield Gov / Email's Issue:
658. Lorraine Cordell _Re_ IPCC
/ Page Numbers: 2555,
From: Lorraine Cordell [Lorraine_]
Sent: 18 November **2016** 15:51
To: Lorraine Cordell (lorraine32@blueyonder.co.uk)
Subject: RE: IPCC
Attachments: SiIPPCAppealReply01_redacted.pdf
➢ here

8
The Enfield Gov / Email's Issue:
659. Lorraine Cordell _Re_ IPCC 01
/ Page Numbers: 2556,
From: Lorraine Cordell [Lorraine_]
Sent: 18 November **2016** 15:57
To: Lorraine Cordell (lorraine32@blueyonder.co.uk)
Subject: RE: IPCC 01
Attachments: Si IPPC Appeal Reply.pdf
➢ here

		19/11/2016		
		20/11/2016		
	5 • **The Enfield Gov / Email's Issue:** 660. Jeanette.Reilly@met.pnn _ (24) / **Page Numbers:** 2557	**21/11/2016**		

5
The Enfield Gov / Email's Issue:
660. Jeanette.Reilly@met.pnn _ (24)
/ Page Numbers: 2557
From: Jeanette.Reilly@met.pnn.police.uk
Sent: 21 November **2016** 14:46
To: lorraine32@blueyonder.co.uk
Subject: complaint against police

Good afternoon Lorraine,

- Apologies for missing your telephone call.
- I am aware that the IPCC have directed a re-investigation into Simon's complaints.
- I moved to a different unit within the Directorate of Professional Standards a number of months ago and so this case will be assigned to a different investigating officer (IO).
- There does not appear to be a new IO assigned at this time but as soon as an officer receives the case,
- they will establish contact with you and discuss how they intend to proceed.
- Please be assured that an officer will be in touch with you in due course.

Regards
Jeanette

Jeanette Reilly | Police Constable | Appeals Unit | Directorate of Professional Standards |
Met Phone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email
Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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		22/11/2016		
		23/11/2016		
		24/11/2016		
		25/11/2016		
		26/11/2016		
		27/11/2016		
		28/11/2016		
		29/11/2016		
		30/11/2016		

Simulation December 2016 (Click here to go back to the Index)

December 2016

Dates	Incidents			
		01/12/2016		
		02/12/2016		
		03/12/2016		
		04/12/2016		
		05/12/2016		
		06/12/2016		
		07/12/2016		
		08/12/2016		
		09/12/2016		
		10/12/2016		
		11/12/2016		
		12/12/2016		
		13/12/2016		
		14/12/2016		
		15/12/2016		
		16/12/2016		
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		19/12/2016		
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		21/12/2016		
		22/12/2016		
		23/12/2016		
		24/12/2016		
		25/12/2016		
		26/12/2016		
		27/12/2016		
		28/12/2016		
		29/12/2016		
		30/12/2016		
		31/12/2016		

Simulation January 2017 (Click here to go back to the Index)

January 2017				
Dates	**Incidents**			
		01/01/2017		
		02/01/2017		

		03/01/2017		
		04/01/2017		
		05/01/2017		
		06/01/2017		
		07/01/2017		
		08/01/2017		
		09/01/2017		
		10/01/2017		
		11/01/2017		
		12/01/2017		
		13/01/2017		
		14/01/2017		
		15/01/2017		
		16/01/2017		
		17/01/2017		
		18/01/2017		
		19/01/2017		
		20/01/2017		
		21/01/2017		
	2 • **The Enfield Gov / Email's Issue:** 708. Lorraine Cordell _Re_ PC_6804_13_ (9) / **Page Numbers:** 2769, **3** • **The Enfield Gov / Email's Issue:** 709. Lorraine Cordell _Re_ Simon Cordell_ (31) / **Page Numbers:** 2770,	**22/01/2017**		

2
The Enfield Gov / Email's Issue:
708. Lorraine Cordell _Re_ PC_6804_13_ (9)
/ Page Numbers: 2769,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 12:56
To: jamie.newman@met.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- I believe you are the person taking over the reinvestigation of the case PC/6804/13.
- Could you please tell me how far you got with the reinvestigation?
- Also, could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards
Lorraine Cordell

3
The Enfield Gov / Email's Issue:
709. Lorraine Cordell _Re_ Simon Cordell_ (31)
/ Page Numbers: 2770,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 13:09
To: 'Martin Jenkin'
Subject: RE: Simon Cordell
Dear Martin

- As you know the case in **2013** when the police lied to KGM about my Son Simon Cordell, this case is still ongoing under complaint re the police officer.
- As part of their investigation, they were meant to have contacted you to get a report of the 1st phone call that was made on that day which was to you by Simon where Simon passed his phone to the police officer for you to speak to and you told the police officer Simon was insured and the police officer never said anything about any tools.
- It was after this the police officer felt the need to contact KGM and say what he did to make Simon insurance void so he could do what he wanted.
- This was not done by the 1st investigation and a reinvestigation in now ongoing. I was wondering if you kept the audio of phone calls made to Broadsure and if so, could a copy be made of that call.
- If not, could you write something up so it could be passed to the investigating officer.
- As I sure notes should still be on file.
- If you could get back to me in regard to this I would be most grateful.

Regards
Lorraine Cordell

	2 • **The Enfield Gov / Email's Issue:** 714.! North Casework _IPCC - Further Information Acknowledgement - **2015**_049718 / **Page Numbers:** 2778,	**24/01/2017**		

2
The Enfield Gov / Email's Issue:
714.! North Casework _IPCC - Further Information Acknowledgement - **2015**_049718
/ Page Numbers: 2778,
From: North Casework [NorthCasework@ipcc.gsi.gov.uk]
Sent: 24 January **2017** 10:12
To: 'lorraine32@blueyonder.co.uk'
Subject: IPCC Further
Information Acknowledgement **2015**/049718
Our Reference No: **2015**/049718
Force Reference No: PC/2108/15
Dear Ms Cordell,

- I confirm that we have received your email dated **23 January 2017.**
- The information has been saved to your case file for review by the person who will deal with your case once it is allocated.

Yours sincerely,
James Bromley
Casework Administrator
Independent Police Complaints Commission (IPCC)
PO Box 473
Sale
M33 0BW
Tel: 0161 246 8502
Email: northcasework@ipcc.gsi.gov.uk
www.ipcc.gov.uk
IPCC Statutory Guidance on the handling of police complaints
Twitter: @IPCC News and @IPCC _enquiries

		25/01/2017		
		26/01/2017		
		27/01/2017		
		27/01/2017		
		28/01/2017		
		29/01/2017		

	1 • **The Enfield Gov / Email's Issue:** 715. Jamie.Newman@met.pnn _ (22) / **Page Numbers:** 2779,2780,2781,	**30/01/2017**		

1
The Enfield Gov / Email's Issue:
715. Jamie.Newman@met.pnn _ (22)
/ Page Numbers: 2779,
Sent: 30 January **2017** 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you had a chance to look at the document attached to my last email?

Kind regards
Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 23 January **2017** 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- Yes, I am dealing with on behalf of my son have been from the start.
- So, if everything can be done via this email, I would be grateful.
- I will look at the attached document today but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going around doing odd jobs on that call.
- As the police officer did when he made the call to KGM.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 23 January **2017** 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning,

- You are correct, I am to re-investigate the matter.
- I look forward to working with you to bring this matter to a satisfactory conclusion.
- Early in December I wrote to Mr Cordell though received no reply.
- I wrote to him again in early January though again received no reply.
- If you're dealing with this matter on his behalf then that explains it.
- Am I to assume I'm to communicate with you going forward?
- I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.
- Any questions please do ask.

2780,

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards | Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

- I believe you are the person taking over the reinvestigation of the case PC/6804/13.
- Could you please tell me how far you got with the reinvestigation?
- Also, could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards
Lorraine Cordell

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	4 • **The Enfield Gov / Email's Issue:** 716.x2... Lorraine Cordell _Re_ PC_6804_13 / **Page Numbers:** 2782,2783,2784,2785,	**31/01/2017**		

4

The Enfield Gov / Email's Issue:

716.x2... Lorraine Cordell _Re_ PC_6804_13

/ Page Numbers: 2782,2783,2784,2785,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 31 January **2017** 10:37

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie Newman,

- Thank you for the below email.
- I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr. Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.
- I also made calls that day as my son also called me what was going on.
- I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.
- The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done anything wrong.
- and this would have been confirmed when the police officer done his police checks.
- There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company.
- Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there were no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.
- If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk **mailto:** Jamie.Newman@met.pnn.police.uk

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

- I hope this email finds you well.
- Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [**mailto:** lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/
6804/13 2783,2784,2785,

Simulation February 2017 (Click here to go back to the Index)

February 2017

Dates	Incidents			
		01/02/2017		
		02/02/2017		
	1 • **The Enfield Gov / Email's Issue:** 726. Lorraine Cordell _Re_ PC_6804_13_ (1) / **Page Numbers:** 2808,2809,2810,2811,2812, **2** • **The Enfield Gov / Email's Issue:** 728. Jamie.Newman@met.pnn _ (3) / **Page Numbers:** 2813,2814,2815,2816,2817,2818, **3** • **The Enfield Gov / Email's Issue:** 729. Lorraine Cordell _Re_ Subject Access Request Simon Cordell / **Page Numbers:** 2819, **4** • **The Enfield Gov / Email's Issue:** 730. Lorraine Cordell _Re_ Subject Access Request Simon Cordell_ (1) / **Page Numbers:** 2820,	**03/02/2017**		

1
The Enfield Gov / Email's Issue:
726. Lorraine Cordell _Re_ PC_6804_13_ (1)
/ Page Numbers: 2808,2809,2810,2811,2812,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 10:03
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie Newman

- Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away,
- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
[mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 01 February **2017** 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- Thank you very much for your email, the content of which is very illustrative.
- I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.
- Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.
- Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM.
- Can you please send me a copy?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards | Met Phone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 January **2017** 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman,

- Thank you for the below email.
- I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr. Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.
- I also made calls that day as my son also called me what was going on.

- I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.
- The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done anything wrong.
- and this would have been confirmed when the police officer done his police checks.
- There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company.
- Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there were no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.
- If there is anything you need for me please let me know.

2809,2810,2811,2812,

2

The Enfield Gov / Email's Issue:

728. Jamie.Newman@met.pnn _ (3)
/ Page Numbers: 2813,2814,2815,2816,2817,2818,
From: Jamie.Newman@met.pnn.police.uk
Sent: 03 February **2017** 12:11
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

- I am sorry to hear you've been ill.
- No problem at all, more than willing to wait in the circumstances.
- Enjoy your weekend.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

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- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
Lorraine

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2814,
Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
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- I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.
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Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [**mailto:** Jamie.Newman@met.pnn.police.uk]
Sent: 30 January **2017** 12:56
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Hello Ms Cordell,

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- Have you had a chance to look at the document attached to my last email?

Kind regards
Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
Kind regards
2815,2816,2817,2818,

3
The Enfield Gov / Email's Issue:
729. Lorraine Cordell _Re_ Subject Access Request Simon Cordell
/ Page Numbers: 2819,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 14:16
To: 'info@broadsuredirect.com'
Subject: Re: Subject Access Request Simon Cordell
Attachments: Subject access request Broadsure Direct.pdf
To Whom It May Concern:

- Please see attached document regarding a subject access request I would like address while Broadsure Direct was dealing with my insurance.
- If this email with attachment has been sent to the wrong department that deals with data protection subject access requests could this please be passed to the correct department that deals with it?
- If there is a fee payable or you need ID can someone let me know as soon as possible via this email address. Could you also let me know via this email address this email has been received along with the attachment?

Regards
Simon Cordell

4
The Enfield Gov / Email's Issue:
730. Lorraine Cordell _Re_ Subject Access Request Simon Cordell_ (1)
/ Page Numbers: 2820,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 16:22
To: 'customer.relationswmg@coveainsurance.co.uk'
Subject: RE: Subject Access Request Simon Cordell
Attachments: Subject access request Covéa Insurance.pdf
To Whom It May Concern:

- Please see attached document regarding a subject access request I would like address while Broadsure Direct was dealing with my insurance.
- If this email with attachment has been sent to the wrong department that deals with data protection subject access requests could this please be passed to the correct department that deals with it?
- If there is a fee payable or you need ID can someone let me know as soon as possible via this email address. Could you also let me know via this email address this email has been received along with the attachment?

Regards
Simon Cordell

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	1 • **The Enfield Gov / Email's Issue:** 762. Jamie.Newman@met.pnn _ (4) / **Page Numbers:** 2994,2995,2996, 2997,2998,2999,	**28/02/2017**		

1
The Enfield Gov / Email's Issue:
762. Jamie.Newman@met.pnn (4)
/ Page Numbers: 2994,2995,2996,2997,2998,2999,
From: Jamie.Newman@met.pnn.police.uk
Sent: 28 February **2017** 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you managed to retrieve the transcript from your loft?
- Or failing that have you a timescale for doing so?
- I appreciate you've been ill lately.
- Any issues please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
Setting the bar and upholding standards without fear or favour

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away,
- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February **2017** 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- Thank you very much for your email, the content of which is very illustrative.
- I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.
- Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.
- Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your **2995,** possession concerning a phone call between Broadsure Direct and KGM.
- Can you please send me a copy?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 January **2017** 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman,

- Thank you for the below email.
- I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr. Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.
- I also made calls that day as my son also called me what was going on.
- I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes, but the police officer even said in court he never and it was only the ticket he had used that day.
- The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done anything wrong.
- and this would have been confirmed when the police officer done his police checks.
- There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company.
- Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there were no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.
- If there is anything you need for me please let me know.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 30 January **2017** 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you had a chance to look at the document attached to my last email?

2996,
Kind regards
Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675

Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 23 January **2017** 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- Yes, I am dealing with on behalf of my son have been from the start.
- So, if everything can be done via this email, I would be grateful.
- I will look at the attached document today but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going around doing odd jobs on that call.
- As the police officer did when he made the call to KGM.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January **2017** 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning,

- You are correct, I am to re-investigate the matter.
- I look forward to working with you to bring this matter to a satisfactory conclusion.
- Early in December I wrote to Mr Cordell though received no reply.
- I wrote to him again in early January though again received no reply.
- If you're dealing with this matter on his behalf then that explains it.
- Am I to assume I'm to communicate with you going forward?
- I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.
- Any questions please do ask.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards Jamie.Newman@met.pnn.police.uk
2997,
Subject: RE: PC/6804/13
Dear Jamie Newman

- I believe you are the person taking over the reinvestigation of the case PC/6804/13.
- Could you please tell me how far you got with the reinvestigation?
- Also, could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.
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Twitter: @metpolice.uk
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2998,
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specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).
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March 2017

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	6 • **The Enfield Gov / Email's Issue:** 773. Lorraine Cordell _Re_ PC_6804_13_ (2) **Page Numbers:** 3095,3096,3097,3098, 3099,3100,	**21/03/2017**		

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The Enfield Gov / Email's Issue:
773. Lorraine Cordell _Re_ PC_6804_13_ (2)
/ Page Numbers: 3095,3096,3097,3098,3099,3100,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 March **2017** 19:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie Newman

- I would like to apologise the late reply to your email,
- I've had some major issues, the ceiling come down in my front room,
- I then had to have my boiler changed everything went seriously wrong with this also.
- I have a number of health problems and had to end up having two operations,
- I only got released from hospital on 17 March **2017**,
- I have got someone coming around this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.
- Once again like to apologise for the late reply.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 28 February **2017** 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you managed to retrieve the transcript from your loft?
- Or failing that have you a timescale for doing so?
- I appreciate you've been ill lately.
- Any issues please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away,
- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
Lorraine
3085,3086,3087,3088,3089,3090,3091,3092,3093,3094,

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	1 • **The Enfield Gov / Email's Issue:** 776. Jamie.Newman@met.pnn _ (5) / **Page Numbers:** 3106,3107,3108,3109, 3110,3111,3112,	**24/03/2017**		

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The Enfield Gov / Email's Issue:
776. Jamie.Newman@met.pnn _ (5)
/ Page Numbers: 3106,3107,3108,3109,3110,3111,3112,
From: Jamie.Newman@met.pnn.police.uk
Sent: 24 March **2017** 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- Good to hear from you.
- No problem at all,
- I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.
- I'll await an email from you over the weekend, or as soon as you're able thereafter.
- Please don't stress, it's okay.
- If you've any questions or concerns in the interim please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

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Sent: 21 March **2017** 19:26
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Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

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- I've had some major issues, the ceiling come down in my front room,
- I then had to have my boiler changed everything went seriously wrong with this also.
- I have a number of health problems and had to end up having two operations,
- I only got released from hospital on 17 March **2017**,
- I have got someone coming around this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.
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Regards
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Hello Ms Cordell,

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- Have you managed to retrieve the transcript from your loft?
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3107,

- I appreciate you've been ill lately.
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Kind regards
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Met Phone 786675
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Email Jamie.newman@met.pnn.police.uk
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- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 01 February **2017** 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- Thank you very much for your email, the content of which is very illustrative.
- I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.
- Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.
- Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM.
- Can you please send me a copy?

Kind regards
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	1 • **The Enfield Gov / Email's Issue:** 779. Lorraine Cordell _Re_ PC_6804_13_ (3) / **Page Numbers:** 3125,3126,3127,3128, 3129,3130,3131,	**31/03/2017**		

1
The Enfield Gov / Email's Issue:
779. Lorraine Cordell _Re_ PC_6804_13_ (3)
/ Page Numbers: 3125,3126,3127,3128,3129,3130,3131,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 March **2017** 12:35
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Attachments: KGM01.pdf
Dear Jamie Newman

- Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 24 March **2017** 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- Good to hear from you.
- No problem at all,
- I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.
- I'll await an email from you over the weekend, or as soon as you're able thereafter.
- Please don't stress, it's okay.
- If you've any questions or concerns in the interim please do get in touch.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 21 March **2017** 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- I would like to apologise the late reply to your email,
- I've had some major issues, the ceiling come down in my front room,
- I then had to have my boiler changed everything went seriously wrong with this also.
- I have a number of health problems and had to end up having two operations,
- I only got released from hospital on 17 March **2017**,
- I have got someone coming around this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.
- Once again like to apologise for the late reply.

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	2 • **The Enfield Gov / Email's Issue:** 780. Jamie.Newman@met.pnn _ (6) / **Page Numbers:** 3143,3144,3145,3146, 3147,3148,3149,3150,	**07/04/2017**		

2
The Enfield Gov / Email's Issue:
780. Jamie.Newman@met.pnn _ (6)
/ Page Numbers: 3143,3144,3145,3146,3147,3148,3149,3150,
From: Jamie.Newman@met.pnn.police.uk
Sent: 07 April **2017** 09:47
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning Lorraine,

- Many apologies for my delayed reply.
- Thank you for providing the transcript, very much appreciated.
- In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.
- If you have any questions in the interim please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 March **2017** 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 24 March **2017** 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- Good to hear from you.
- No problem at all,
- I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.
- I'll await an email from you over the weekend, or as soon as you're able thereafter.
- Please don't stress, it's okay.
- If you've any questions or concerns in the interim please do get in touch.

3144,3145,3146,3147,3148,3149,3150,

		08/04/2017		
		09/04/2017		

		10/04/2017		
		11/04/2017		
		12/04/2017		
		13/04/2017		
		14/04/2017		
		15/04/2017		
		16/04/2017		
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		19/04/2017		
		20/04/2017		
		21/04/2017		
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		24/04/2017		
		25/04/2017		
		26/04/2017		
		27/04/2017		
		28/04/2017		
		29/04/2017		
		30/04/2017		

Simulation May 2017 (Click here to go back to the Index)

May 2017

Dates	**Incidents**			
		01/05/2017		
		02/05/2017		
		03/05/2017		
		04/05/2017		
		05/05/2017		
		06/05/2017		
		07/05/2017		

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1
The Enfield Gov / Email's Issue:
784. Jamie.Newman@met.pnn _ (7)
/ Page Numbers: 3164,3165,3166,3167,3168,3169,3170,3171,3172,
From: Jamie.Newman@met.pnn.police.uk
Sent: 08 May **2017** 15:23
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- I hope this email finds you well.
- I write to provide you with an update.
- I have begun to review the original investigation and associated material;
- I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.
- When I have a better idea,
- I shall of course update you further.
- If you've any questions or concerns at all please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April **2017** 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13
Good Morning Lorraine,

- Many apologies for my delayed reply.
- Thank you for providing the transcript, very much appreciated.
- In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.
- If you have any questions in the interim please do get in touch.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 March **2017** 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman
3165,

- Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 24 March **2017** 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- Good to hear from you.
- No problem at all,
- I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.
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- Please don't stress, it's okay.
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 21 March **2017** 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- I would like to apologise the late reply to your email,
- I've had some major issues, the ceiling come down in my front room,
- I then had to have my boiler changed everything went seriously wrong with this also.
- I have a number of health problems and had to end up having two operations,
- I only got released from hospital on 17 March **2017**,
- I have got someone coming around this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.
- Once again like to apologise for the late reply.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 28 February **2017** 08:01
3166,3167,3168,3169,3170,3171,3172,

		09/05/2017		
		10/05/2017		
		11/05/2017		

		12/05/2017		
		13/05/2017		
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		30/05/2017		
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Simulation June 2017 (Click here to go back to the Index)

June 2017

Dates	**Incidents**			
		01/06/2017		
		02/06/2017		
		03/06/2017		
		04/06/2017		
		05/06/2017		
		06/06/2017		
		07/06/2017		
		08/06/2017		

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6
The Enfield Gov / Email's Issue:
786. Jamie.Newman@met.pnn _ (8)
/ Page Numbers: 3189,3190,3191,3192,3193,3194,3195,3196,3197,
From: Jamie.Newman@met.pnn.police.uk
Sent: 09 June **2017** 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report?
- Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?
- N.B., I hope to submit my report by the end of July.
- I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 08 May **2017** 15:23
To: lorraine32@blueyonder.co.uk
lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- I hope this email finds you well.
- I write to provide you with an update.
- I have begun to review the original investigation and associated material;
- I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.
- When I have a better idea,
- I shall of course update you further.
- If you've any questions or concerns at all please do get in touch.

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From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April **2017** 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13
Good Morning, Lorraine,

3190,

- Many apologies for my delayed reply.
- Thank you for providing the transcript, very much appreciated.
- In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.
- If you have any questions in the interim please do get in touch.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 March **2017** 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
From Dear Jamie Newman

- Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards
Lorraine Cordell

Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 24 March **2017** 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- Good to hear from you.
- No problem at all,
- I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.
- I'll await an email from you over the weekend, or as soon as you're able thereafter.
- Please don't stress, it's okay.
- If you've any questions or concerns in the interim please do get in touch.

Kind regards
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Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
3191,
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March **2017** 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- I would like to apologise the late reply to your email,

- I've had some major issues, the ceiling come down in my front room,
- I then had to have my boiler changed everything went seriously wrong with this also.
- I have a number of health problems and had to end up having two operations,
- I only got released from hospital on 17 March **2017**,
- I have got someone coming around this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.
- Once again like to apologise for the late reply.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 28 February **2017** 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you managed to retrieve the transcript from your loft?
- Or failing that have you a timescale for doing so?
- I appreciate you've been ill lately.
- Any issues please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 03 February **2017** 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away,
- I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.
- I will get this over to you as soon as I can.

Regards
3192,
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 01 February **2017** 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- Thank you very much for your email, the content of which is very illustrative.
- I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

- Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.
- Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM.
- Can you please send me a copy?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 January **2017** 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman,

- Thank you for the below email.
- I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr. Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.
- I also made calls that day as my son also called me what was going on.
- I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes, but the police officer even said in court he never and it was only the ticket he had used that day.
- The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done anything wrong.
- and this would have been confirmed when the police officer done his police checks.
- There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company.
- Mr Cordell was telling the inspector that the police officer had

3193,

lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

- If there is anything you need for me please let me know.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 30 January **2017** 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.

- Have you had a chance to look at the document attached to my last email?

Kind regards
Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 23 January **2017** 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- Yes, I am dealing with on behalf of my son have been from the start.
- So, if everything can be done via this email, I would be grateful.
- I will look at the attached document today but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going around doing odd jobs on that call.
- As the police officer did when he made the call to KGM.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 23 January **2017** 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning,

- You are correct, I am to re-investigate the matter.

I look forward to
3194,

- working with you to bring this matter to a satisfactory conclusion.
- Early in December I wrote to Mr Cordell though received no reply.
- I wrote to him again in early January though again received no reply.
- If you're dealing with this matter on his behalf then that explains it.
- Am I to assume I'm to communicate with you going forward?
- I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.
- Any questions please do ask.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

- I believe you are the person taking over the reinvestigation of the case PC/6804/13.
- Could you please tell me how far you got with the reinvestigation?
- Also, could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.

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3195,

of the Metropolitan Police Service (MPS).

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Twitter: @metpolice.uk

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		10/06/2017		
	2 • **The Enfield Gov / Email's Issue:** 787. Lorraine Cordell _Re_ PC_6804_13_ (4) / **Page Numbers:** 3199,3200,3201,3202, 3203,3204,3205,3206,3207,	**11/06/2017**		

2
The Enfield Gov / Email's Issue:
787. Lorraine Cordell _Re_ PC_6804_13_ (4)
/ Page Numbers: 3199,3200,3201,3202,
3203,3204,3205,3206,3207,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 June **2017** 11:25
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie Newman

- Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 09 June **2017** 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report?
- Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?
- N.B., I hope to submit my report by the end of July.
- I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 08 May **2017** 15:23
To: 'lorraine32@blueyonder.co.uk
lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- I hope this email finds you well.
- I write to provide you with an update.
- I have begun to review the original investigation and associated material;
- I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.
- When I have a better idea,
- I shall of course update you further.
- If you've any questions or concerns at all please do get in touch.

Kind regards
3200,3201,3202,3203,3204,3205,3206,3207,

	3 • **The Enfield Gov / Email's Issue:** 789. Lorraine Cordell _Re_ PC_6804_13_ (5) **Page Numbers:** 3218,3219,3220,3221, 3222,3223,3224,3225,3226,3227, **4** • **The Enfield Gov / Email's Issue:** 788. Jamie.Newman@met.pnn _ (9) / **Page Numbers:** 3208,3209,3210,3211, 3212,3213,3214,3215,3216,3217,	**12/06/2017**		

3
The Enfield Gov / Email's Issue:
789. Lorraine Cordell _Re_ PC_6804_13_ (5)
/ Page Numbers: 3218,3219,3220,3221,
3222,3223,3224,3225,3226,3227,
Sent: 12 June **2017** 16:05
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie

- I cannot do the 14/06/**2017** as I am at the hospital.
- And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks, but I am waiting for a call from hospital with date.
- And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this.
- If you can put some dates together I sure we can work something out.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 12 June **2017** 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.
- Are there any dates or times that work best for you?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 June **2017** 11:25
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 09 June **2017** 17:26
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Subject: PC/6804/13
Hello Lorraine,

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- Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

3219,

- N.B., I hope to submit my report by the end of July.
- I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards | Met Phone 786675
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Email Jamie.newman@met.pnn.police.uk
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Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April **2017** 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13
Good Morning Lorraine,

- Many apologies for my delayed reply.
- Thank you for providing the transcript, very much appreciated.
- In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.
- If you have any questions in the interim please do get in touch.

Kind regards

3220,3221,3222,3223,3224,3225,3226,3227,

4

The Enfield Gov / Email's Issue:

788. Jamie.Newman@met.pnn _ (9)

/ Page Numbers: 3208,3209,3210,3211,3212,3213,3214,3215,3216,3217,
From: Jamie.Newman@met.pnn.police.uk
Sent: 12 June **2017** 15:58
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Subject: RE: PC/6804/13
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Subject: RE: PC/6804/13
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'Setting the bar and upholding standards without fear or favour'
From: Newman Jamie M - HQ Directorate of Professional Standards
3209,3210,3211,3212,3213,3214,3215,3216,3217,

	1 • **The Enfield Gov / Email's Issue:** 790. Jamie.Newman@met.pnn _ (10) / **Page Numbers:** 3228,3229,3230,3231,3232,3233, 3234,3235,3236,3237,3238,3239, **2** • **The Enfield Gov / Email's Issue:** 791. Jamie.Newman@met.pnn _ (11) / **Page Numbers:** 3240,3241,3242,3243,3244,3245, 3246,3247,3248,3249,3250,3251,	**14/06/2017**		

1
The Enfield Gov / Email's Issue:
790. Jamie.Newman@met.pnn _ (10)
/ Page Numbers: 3228,3229,3230,3231,
3232,3233,3234,3235,3236,3237,3238,3239,
From: Jamie.Newman@met.pnn.police.uk
Sent: 14 June **2017** 15:23
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- I apologise for my delayed reply.
- My proposed dates are below, please do take your pick.
  1) Monday 26th June **2017**
  2) Tuesday 27th June **2017**
  3) Wednesday 28th June **2017**
  4) Friday 30th June **2017**
- All at 12pm, or a later time that suits you.
- Where would you like to meet?
- I could attend your home address or local police station.

Kind regards
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- If you can put some dates together I sure we can work something out.

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- Are there any dates or times that work best for you?

3229,3230,3231,3232,3233,3234,3235,3236,3237,3238,3239,

2
The Enfield Gov / Email's Issue:
791. Jamie.Newman@met.pnn _ (11)
/ Page Numbers: 3240,3241,3242,3243,
3244,3245,3246,3247,3248,3249,3250,3251,
From: Jamie.Newman@met.pnn.police.uk
Sent: 14 June **2017** 15:39
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

- Sorry to email you again.
- Something has just come up on the 27th June, other dates still good though.
- Speak soon.

Kind regards
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Sent: 14 June **2017** 15:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13
Hello Lorraine,

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- My proposed dates are below, please do take your pick.
  5) Monday 26th June **2017**
  6) Tuesday 27th June **2017**
  7) Wednesday 28th June **2017**
  8) Friday 30th June **2017**
- All at 12pm, or a later time that suits you.
- Where would you like to meet?
- I could attend your home address or local police station.

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To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
3241,3242,3243,3244,3245,

3246,3247,3248,3249,3250,3251, **George Quinton** got involved in assaulting me with his friends!				
		15/06/2017		
	4 • **The Enfield Gov / Email's Issue:** 792. Lorraine Cordell _Re_ PC_6804_13_ (6) / **Page Numbers:** 3255,3256,3257,3258,3259,3260,3261, 3262,3263,3264,3265,3266,	**16/06/2017**		

4
The Enfield Gov / Email's Issue:
792. Lorraine Cordell _Re_ PC_6804_13_ (6)
/ Page Numbers: 3255,3256,3257,3258,3259,
3260,3261,3262,3263,3264,3265,3266,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 16 June **2017** 12:21
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie
Sorry for the late reply could we do the Friday 30th June **2017** at 12:00 if that is possible this can be done at Edmonton police station.
If you can let me know if this is ok for you, I would be most grateful.
Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 14 June **2017** 15:39
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,
- Sorry to email you again.
- Something has just come up on the 27th of June, other dates still good though.
- Speak soon.

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From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 14 June **2017** 15:23
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- I apologise for my delayed reply.
- My proposed dates are below, please do take your pick.
  9) Monday 26th June **2017**
  10) Tuesday 27th June **2017**
  11) Wednesday 28th June **2017**
  12) Friday 30th June **2017**
- All at 12pm, or a later time that suits you.
- Where would you like to meet?
- I could attend your home address or local police station.

3256,3257,3258,3259,3260,
3261,3262,3263,3264,3265,3266,

		17/06/2017		
		18/06/2017		
	3 • **The Enfield Gov / Email's Issue:** 793. Jamie.Newman@met.pnn _ (12) / **Page Numbers:** 3281,3282,3283,3284,3285, 3286,3287,3288,3289,3290,3291,3292,3293, **4** • **The Enfield Gov / Email's Issue:** 794. Lorraine Cordell _Re_ PC_6804_13_ (7) **Page Numbers:** 3294,3295,3296,3297,3298, 3299,3300,3301,3302,3303,3304,3305,3306,	**19/06/2017**		

3
The Enfield Gov / Email's Issue:
793. Jamie. Newman @met.pnn_ (12)
/ Page Numbers: 3281,3282,3283,3284,3285,
3286,3287,3288,3289,3290,3291,3292,3293,
From: Jamie.Newman@met.pnn.police.uk
Sent: 19 June **2017** 10:02
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

- Thanks for getting back to me.
- Sounds good.
- I'll secure a room at Edmonton.
- See you on Friday 30th June **2017** at 12:00.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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Sent: 16 June **2017** 12:21
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie

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- If you can let me know if this is ok for you,
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Regards
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3282,3283,3284,3285,3286,3287,3288,3289,3290,3291,3292,3293,

4
The Enfield Gov / Email's Issue:
794. Lorraine Cordell _Re_ PC_6804_13_ (7)
/ Page Numbers: 3294,3295,3296,3297,3298,3299,3300,3301,3302,3303,3304,3305,3306,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 19 June **2017** 10:08
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13
Dear Jamie

- Thank you for the reply I will see you on the 30th June at 12:00.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 19 June **2017** 10:02
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Sent: 14 June **2017** 15:39
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,
3295,3296,3297,3298,3299,3300,3301,3302,3303,3304,3305,3306,

		20/06/2017		
		21/06/2017		
		22/06/2017		
		23/06/2017		
		23/06/2017		
		24/06/2017		
		25/06/2017		
		26/06/2017		
		27/06/2017		
		27/06/2017		
	Error in diary on this date fixed here!	**28/06/2017**		
		29/06/2017		
	4 **The Enfield Gov / Email's Issue:** 797. Jamie.Newman@met.pnn.police **/ Page Numbers:** 3317,3318, "Moved from diary 28/06/2017 to here!"	**30/06/2017**		

4
The Enfield Gov / Email's Issue:
797. Jamie.Newman@met.pnn.police
/ Page Numbers: 3317,3318,
From: Jamie.Newman@met.pnn.police.uk
Sent: 30 June **2017** 17:23
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.
- To confirm, the first thing I shall consider is a referral to the CPS.
- I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.
- Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed; it is this test that I shall apply.
- Leaving the CPS issue aside for a moment and the possibility of criminal charges,
- I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook.
- Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002.
- I shall revisit this request once the possibility of a CPS referral has been addressed.
- However, I fully intend to comply with such a request, subject to necessary redactions.
- Going forward, in addition your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
- As I stated to you earlier today, the MPS can only apologise for this oversight.
- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
- If you've any questions in the meantime please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.
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3318,

of the Metropolitan Police Service (MPS).
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Twitter: @metpolice.uk

Simulation July 2017 (Click here to go back to the Index)

July 2017

Dates	Incidents			
		01/07/2017		
		02/07/2017		
		03/07/2017		
		04/07/2017		
		05/07/2017		
		06/07/2017		
		07/07/2017		
		08/07/2017		
		09/07/2017		
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		11/07/2017		
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		23/07/2017		
		24/07/201		
		24/07/2017		
		25/07/2017		
		26/07/2017		
		27/07/2017		
		28/07/2017		
		29/07/2017		

		30/07/2017		
	1 • **The Enfield Gov / Email's Issue:** 798. Jamie.Newman@met.pnn.police _ (1) / **Page Numbers:** 3321,3322, **2** • **The Enfield Gov / Email's Issue:** 785. Jamie.Newman@met.pnn.police _ (15) / **Page Numbers:** 3187,3188, -- **9** • **The Enfield Gov / Email's Issue:** 809. Lorraine Cordell _Re_ Our meeting today (2) **/ Page Numbers:** 3371,3372,3373, "Moved from diary 28/07/2017 to here!"	**31/07/2017**		

1
The Enfield Gov / Email's Issue:
785. Jamie.Newman@met.pnn.police (15)
/ Page Numbers: 3187,3188,
From: Jamie.Newman@met.pnn.police.uk
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,
- I await his reply.
- When and if he replies I shall of course let you know.
- Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation.
- As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.
- As you know, should the A.A. elect not to refer the matter to the CPS,
- you would of course have a right of appeal to the IPCC along those lines.
- If you have any questions for me please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June **2017** 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.
Good Afternoon Lorraine,

- Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.
- To confirm, the first thing I shall consider is a referral to the CPS.
- I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.
- Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed; it is this test that I shall apply.
- Leaving the CPS issue aside for a moment and the possibility of criminal charges,
- I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook.
- Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002.
- I shall revisit this request once the possibility of a CPS referral has been addressed.
- However, I fully intend to comply with such a request, subject to necessary redactions.
- Going forward, in addition your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
- As I stated to you earlier today, the MPS can only apologise for this oversight.

3188.

- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
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2
The Enfield Gov / Email's Issue:
798. Jamie.Newman@met.pnn.police (1)
/ Page Numbers: 3321,3322,
From: Jamie.Newman@met.pnn.police.uk
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,
- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,
- I await his reply.
- When and if he replies I shall of course let you know.
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Subject: Our meeting today.

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9
The Enfield Gov / Email's Issue:
809. Lorraine Cordell _Re_ Our meeting today (2)
/ Page Numbers: 3371,3372,3373,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 July **2017** 17:43
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update email and I also hope you are well;
- can I ask a few things please now that you have had time to go over the documents and information.
- Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day,
- I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.
- I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we cannot get this information until after the investigation is completed?
- What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?
- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- I hope this email finds you well.
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- I await his reply.
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3372,
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From: Newman Jamie M - HQ Directorate of Professional Standards
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To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

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- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
- If you've any questions in the meantime please do get in touch.

Kind regards

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Simulation August 2017 (Click here to go back to the Index)

August 2017

Dates	Incidents			
		01/08/2017		
		02/08/2017		
		03/08/2017		
		04/08/2017		
		05/08/2017		
		06/08/2017		
	1 • **The Enfield Gov / Email's Issue:** 811. Jamie.Newman@met.pnn.police _ (2) / **Page Numbers:** 3375,3376,3377,3378, **2** • **The Enfield Gov / Email's Issue:** 812. Lorraine Cordell _Re_ Our meeting today_ (14) / **Page Numbers:** 3379,3380,3381,3382,3383,	**07/08/2017**		

1
The Enfield Gov / Email's Issue:
811. Jamie.Newman@met.pnn.police _ (2)
/ Page Numbers: 3375,3376,3377,3378,
From: Jamie.Newman@met.pnn.police.uk
Sent: 07 August **2017** 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

- Firstly, apologies for my delayed reply!
- I had intended to reply much sooner.
- I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided.
- This is something I'll discuss in the report.
- Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?
- To reiterate, I'd be more than happy share documents with you at the end of the investigation.
- As per the Police Reform Act, subject to the harm test.
- Was there any particular reason you'd want them sooner?
- I expect the investigation to conclude in October incidentally.
- I was intending on giving PC G three weeks, what are your thoughts on that?
- Re PC G's current occupation,
- I can assure you it would have no bearing on this matter whatsoever.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
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From: Lorraine Cordell
mailto:lorraine32@blueyonder.co.uk
Sent: 31 July **2017** 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
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- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
3376,
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- I await his reply.
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- explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
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812. Lorraine Cordell _Re_ Our meeting today_ (14)
/ Page Numbers: 3379,3380,3381,3382,3383,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 07 August **2017** 17:31
To: Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.
- PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless.
- But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.
- In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.
- When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court.
- The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.
- The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.
- The judges heard the summing up and went out to decide.
- The CPS went outside in this time I believe to speak to PC G.
- As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper-based file case and things get mislaid in this sort of files.
- The judge asked if the audio could be kept and placed on file in case it needed to be used later.
- Which we agreed to, and we then left the court. It was not until we got the 1st report from the DPS, and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proforma and the statement he wrote when he got back to the police station.
- Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.
- And I am sorry, but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided.
- When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else.
- The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.

- My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.
- I believe 3 weeks is enough time for PC G to come forward and is acceptable.
- If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said

3380,

- and did not brother to check what my son was saying.
- Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, this was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts.
- When I saw this, it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong.
- There was no sorry there was nothing and this is just wrong.
- My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong.
- He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong. "[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum is constantly ringing us up.
- They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."
- This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong.
- But yet people believe the police in everything they say.
- I know you have said PC G's current occupation. I can assure you it would have no bearing on this matter whatsoever.
- Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law.
- PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all.
- I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards
Lorraine Cordell

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- Firstly, apologies for my delayed reply!
- I had intended to reply much sooner.
- I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided.
- This is something I'll discuss in the report.

- Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?
- To reiterate, I'd be more than happy share documents with you at the end of the investigation.
- As per the Police Reform Act, subject to the harm test.
- Was there any particular reason you'd want them sooner?
- I expect the investigation to conclude in October incidentally.
- I was intending on giving PC G three weeks, what are your thoughts on that?

3381,

- Re PC G's current occupation,
- I can assure you it would have no bearing on this matter whatsoever.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 July **2017** 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update email and I also hope you are well;
- can I ask a few things please now that you have had time to go over the documents and information?
- Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day,
- I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.
- I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we cannot get this information until after the investigation is completed?
- What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?
- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,

- I await his reply.
- When and if he replies I shall of course let you know.
- Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation.
- As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.
- As you know, should the A.A. elect not to refer the matter to the CPS,
- you would of course have a right of appeal to the IPCC along those lines.
- If you have any questions for me please do let me know.

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		14/08/2017		
		15/08/2017		
	2 • **The Enfield Gov / Email's Issue:** 820. Jamie.Newman@met.pnn.police _ (3) / **Page Numbers:** 3420,3421,3422, 3423,3424,3425,	**16/08/2017**		

2
The Enfield Gov / Email's Issue:
820. Jamie.Newman@met.pnn.police (3)
/ Page Numbers: 3420,3421,3422,3423,3424,3425,
From: Jamie.Newman@met.pnn.police.uk
Sent: 16 August **2017** 12:20
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.
- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 07 August **2017** 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.
- PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless.
- But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.
- In the Crown Court Appeal in went a lot deeper my son had a barrister, and he knew what to ask.
- When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court.

- The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did

3421,

not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

- The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.
- The judges heard the summing up and went out to decide.
- The CPS went outside in this time I believe to speak to PC G.
- As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper-based file case and things get mislaid in this sort of files.
- The judge asked if the audio could be kept and placed on file in case it needed to be used later.
- Which we agreed to, and we then left the court. It was not until we got the 1st report from the DPS, and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proforma and the statement he wrote when he got back to the police station.
- Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.
- And I am sorry, but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided.
- When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else.
- The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.
- My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.
- I believe 3 weeks is enough time for PC G to come forward and is acceptable.
- If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.
- Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, this was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts.
- When I saw this, it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong.
- There was no sorry there was nothing and this is just wrong.
- My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong.
- He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong. "[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum is constantly ringing us up.
- They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."
- This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong.
- But yet people believe the police in everything they say.

- I know you have said PC G's current occupation. I can assure you it would have no bearing on this matter whatsoever.
- Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law.
- PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all.
- I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel, and my son does.

Best Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 07 August **2017** 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

- Firstly, apologies for my delayed reply!
- I had intended to reply much sooner.
- I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided.
- This is something I'll discuss in the report.
- Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?
- To reiterate, I'd be more than happy share documents with you at the end of the investigation.
- As per the Police Reform Act, subject to the harm test.
- Was there any particular reason you'd want them sooner?
- I expect the investigation to conclude in October incidentally.
- I was intending on giving PC G three weeks, what are your thoughts on that?
- Re PC G's current occupation,
- I can assure you it would have no bearing on this matter whatsoever.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 July **2017** 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update email and I also hope you are well;
- can I ask a few things please now that you have had time to go over the documents and information?
- Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day,

- I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

3423,

- I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we cannot get this information until after the investigation is completed?
- What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?
- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,
- I await his reply.
- When and if he replies I shall of course let you know.
- Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation.
- As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.
- As you know, should the A.A. elect not to refer the matter to the CPS,
- you would of course have a right of appeal to the IPCC along those lines.
- If you have any questions for me please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June **2017** 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.
Good Afternoon Lorraine,

- Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.
- To confirm, the first thing I shall consider is a referral to the CPS.
- I shall begin by examining what

3424,

consideration was given to such a referral by the previous investigator, Jeannette Riley.

- Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed; it is this test that I shall apply.
- Leaving the CPS issue aside for a moment and the possibility of criminal charges,
- I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook.
- Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002.
- I shall revisit this request once the possibility of a CPS referral has been addressed.
- However, I fully intend to comply with such a request, subject to necessary redactions.
- Going forward, in addition your original points of complaint I shall also attempt to provide a clear
- explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
- As I stated to you earlier today, the MPS can only apologise for this oversight.
- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
- If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment - please do not print this email unless absolutely necessary.

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3425,

Twitter: @metpolice.uk

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Simulation September 2017 (Click here to go back to the Index)

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Dates	**Incidents**			
		01/09/2017		
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	1 • **The Enfield Gov / Email's Issue:** Lemmy Nwabuisi RE Anti-Social Behavior Allegations against Mr. Simon Cordell **/ Page Numbers:** 2860,2861,2862,2863,2864,2865, **2** • **The Enfield Gov / Email's Issue:** 826. Jamie.Newman@met.pnn.police _ (4) / **Page Numbers:** 3436,3437,3438,3439,3440,3441,3442,	**22/09/2017**		

1
The Enfield Gov / Email's Issue: 04
Lemmy Nwabuisi RE Anti-Social Behavior Allegations against Mr. Simon Cordell
/ Page Numbers: 2860,2861,2862,2863,2864,2865,
From: Jamie.Newman@met.pnn.police.uk
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.
- As such, I will briefly examine ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.
- What are your thoughts?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.
- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
2861,

Sent: 07 August **2017** 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.
- PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless.
- But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.
- In the Crown Court Appeal in went a lot deeper my son had a barrister, and he knew what to ask.
- When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court.
- The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.
- The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.
- The judges heard the summing up and went out to decide.
- The CPS went outside in this time I believe to speak to PC G.
- As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper-based file case and things get mislaid in this sort of files.
- The judge asked if the audio could be kept and placed on file in case it needed to be used later.
- Which we agreed to, and we then left the court. It was not until we got the 1st report from the DPS, and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proforma and the statement he wrote when he got back to the police station.
- Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.
- And I am sorry, but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided.
- When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else.
- The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.
- My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.
- I believe 3 weeks is enough time for PC G to come forward and is acceptable.
- If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said **2862,** and did not brother to check what my son was saying.

- Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, this was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts.
- When I saw this, it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong.
- There was no sorry there was nothing and this is just wrong.
- My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong.
- He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong. "[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum is constantly ringing us up.
- They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."
- This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong.
- But yet people believe the police in everything they say.
- I know you have said PC G's current occupation. I can assure you it would have no bearing on this matter whatsoever.
- Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law.
- PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all.
- I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel, and my son does.

Best Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August **2017** 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

- Firstly, apologies for my delayed reply!
- I had intended to reply much sooner.
- I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided.
- This is something I'll discuss in the report.
- Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?
- To reiterate, I'd be more than happy share documents with you at the end of the investigation.
- As per the Police Reform Act, subject to the harm test.
- Was there any particular reason you'd want them sooner?
- I expect the investigation to conclude in October incidentally.
- I was intending on giving PC G three weeks, what are your thoughts on that?

2863,

- Re PC G's current occupation,
- I can assure you it would have no bearing on this matter whatsoever.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 31 July **2017** 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update email and I also hope you are well;
- can I ask a few things please now that you have had time to go over the documents and information?
- Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day,
- I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.
- I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we cannot get this information until after the investigation is completed?
- What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?
- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,
- I await his reply.
- When and if he replies I shall of course let you know.
- Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation.
- As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

2864,

- As you know, should the A.A. elect not to refer the matter to the CPS,

- you would of course have a right of appeal to the IPCC along those lines.
- If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June **2017** 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

- Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.
- To confirm, the first thing I shall consider is a referral to the CPS.
- I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.
- Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed; it is this test that I shall apply.
- Leaving the CPS issue aside for a moment and the possibility of criminal charges,
- I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook.
- Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002.
- I shall revisit this request once the possibility of a CPS referral has been addressed.
- However, I fully intend to comply with such a request, subject to necessary redactions.
- Going forward, in addition your original points of complaint I shall also attempt to provide a clear
- explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
- As I stated to you earlier today, the MPS can only apologise for this oversight.
- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
- If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'
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2865
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2
The Enfield Gov / Email's Issue:
826. Jamie.Newman@met.pnn.police _ (4)
/ Page Numbers: 3436,3437,3438,3439,3440,3441,3442,
From: Jamie.Newman@met.pnn.police.uk
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.
- As such, I will briefly examine ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.
- What are your thoughts?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.
- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
3437,
Sent: 07 August **2017** 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.
- PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless.
- But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.
- In the Crown Court Appeal in went a lot deeper my son had a barrister, and he knew what to ask.
- When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court.
- The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

- The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.
- The judges heard the summing up and went out to decide.
- The CPS went outside in this time I believe to speak to PC G.
- As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper-based file case and things get mislaid in this sort of files.
- The judge asked if the audio could be kept and placed on file in case it needed to be used later.
- Which we agreed to, and we then left the court. It was not until we got the 1st report from the DPS, and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proforma and the statement he wrote when he got back to the police station.
- Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.
- And I am sorry, but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided.
- When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else.
- The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.
- My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.
- I believe 3 weeks is enough time for PC G to come forward and is acceptable.
- If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.
- Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, this was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts.
- When I saw this, it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong.
- There was no sorry there was nothing and this is just wrong.
- My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong.
- He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong. "[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum is constantly ringing us up.
- They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."
- This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong.
- But yet people believe the police in everything they say.
- I know you have said PC G's current occupation. I can assure you it would have no bearing on this matter whatsoever.
- Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law.

- PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all.
- I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel, and my son does.

3438,3439,3440,3441,3442,

		23/09/2017		
	2 • **The Enfield Gov / Email's Issue:** 827. Lorraine Cordell _Re_ Our meeting today_ (13) / **Page Numbers:** 3443,3444,3445,3446,3447,3448,3449,	**24/09/2017**		

2
The Enfield Gov / Email's Issue:
827. Lorraine Cordell _Re_ Our meeting today_ (13)
/ Page Numbers: 3443,3444,3445,3446,3447,3448,3449,
From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 September **2017** 15:52
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hello Jamie

- Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk
- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [**mailto:** Jamie.Newman@met.pnn.police.uk]
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.
- As such, I will briefly examine ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.
- What are your thoughts?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

3444,3445,3446,3447,3448,3449,

		25/09/2017		
	1 • **The Enfield Gov / Email's Issue:** 828. Jamie.Newman@met.pnn.police _ (5) / **Page Numbers:** 3450,3451,3452,3453, 3454,3455,3456,3457,	**26/09/2017**		

1
The Enfield Gov / Email's Issue:
828. Jamie.Newman@met.pnn.police _ (5)
/ Page Numbers: 3450,3451,3452,
3453,3454,3455,3456,3457,
From: Jamie.Newman@met.pnn.police.uk
Sent: 26 September **2017** 08:33
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

- Thanks for your reply, appreciated.
- You're right, we don't know for sure that he has not received the letter, even if he had moved, he may have had his post re-directed etc.
- I had considered contacting him at his workplace and is stands it does seem like the most efficient way to proceed.
- I shall discuss the matter with my inspector and revert to you with a decision.
- Speak soon

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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Sent: 24 September **2017** 15:52
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- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
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➢ What are your thoughts? **3451,3452,3453,3454,3455,3456,3457,**				
		27/09/2017		
		28/09/2017		
		29/09/2017		
		30/09/2017		

Simulation October 2017 (Click here to go back to the Index)

October 2017				
Dates	**Incidents**			
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		03/10/2017		
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		22/10/2017		
		23/10/2017		
		24/10/2017		
		25/10/2017		

	2 • **The Enfield Gov / Email's Issue:** 840. Jamie.Newman@met.pnn.police _ (6) / **Page Numbers:** 3486,3487,3488,3489, 3490,3491,3492,3493,	**26/10/2017**		

2
The Enfield Gov / Email's Issue:
840. Jamie.Newman@met.pnn.police _ (6)
/ Page Numbers: 3486,3487,3488,
3489,3490,3491,3492,3493,
From: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.
- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

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mailto:lorraine32@blueyonder.co.uk
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Jamie.Newman@met.pnn.police.uk
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3487,

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell
lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

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- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 07 August **2017** 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

	➢ PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. ➢ But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies. **3488,3489,3490,3491,3492,3493,**			
	1 • **The Enfield Gov / Email's Issue:** 841. Lorraine Cordell _Re_ Our meeting today / **Page Numbers:** 3494,3495,3496,3497, 3498,3499,3500,3501,3502,	**27/10/2017**		

1
The Enfield Gov / Email's Issue:
841. Lorraine Cordell _Re_ Our meeting today
/ Page Numbers: 3494,3495,3496,3497,3498,3499,3500,3501,3502,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
- It has been 3 months since you sent the recorded letter and you have not heard anything
- and I believe that in itself shows he is not willing to address this.
- I know by past the DPS would not have given us so long to reply they would have just gone ahead without us to complete their report.
- I know a lot of years was spent on the 1st investigation and overall,
- this has now been ongoing since **2013** when this started, it is now 5 years in Nov **2017** this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place.
- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.
- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 24 September **2017** 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Hello Jamie
3495,

- Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk
- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.
- As such, I will briefly examine ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.
- What are your thoughts?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell
lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

3496,3497,3498,3499,3500,3501,3502,

		28/10/2017		
		29/10/2017		
		30/10/2017		
	1 • **The Enfield Gov / Email's Issue:** 842. Jamie.Newman@met.pnn.police _ (7) / **Page Numbers:** 3503,3504,3505,3506, 3507,3508,3509,3510,3511,3512, **2** • **The Enfield Gov / Email's Issue:** 843. Lorraine Cordell _Re_ Our meeting today_ (1) / **Page Numbers:** 3513,3514,3515,3516,3517,3518,3519, 3520,3521,3522,3523,	**31/10/2017**		

1
The Enfield Gov / Email's Issue:
842. Jamie.Newman@met.pnn.police _ (7)
/ Page Numbers: 3503,3504,3505,3506,3507,
3508,3509,3510,3511,3512,
From: Jamie.Newman@met.pnn.police.uk
Sent: 31 October **2017** 09:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I apologise for my delayed reply.
- I appreciate your concerns re timeliness.
- As you know I discussed this matter with my supervisor last week.
- Being the matter of greatest importance to you I first discussed the possibility of a CPS referral prior to the matter being sent to our appropriate authority for a final determination.
- Here, my supervisor was not of the mind to refer the matter to the CPS, citing that PC G's actions likely did not constitute a criminal offence. I understand this will come as a disappointment to you, however our appropriate authority may still decide the matter should be referred to the CPS upon the conclusion of the re-investigation, of course, should this not be the case you will still have a right of appeal to the IPCC on this issue.
- Going forward, I do not propose to continue to seek a further account from PC G, instead I shall set to work on completing the report with the information I have in my possession.
- Here I note your wish for the matter to be concluded quickly and the potential benefit that such a further account would add to the investigation.
- Although it is difficult to give definitive timescales,
- I hope to have the report completed by the end of **November.**
- As previously promised, as per your requests under the Police Reform Act, upon the completion of the report I shall send out a copy of PC G's notebook, together with any other documents that may be of interest to you.
- If you've any further questions please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
- It has been 3 months since you sent the recorded letter and you have not heard anything

- and I believe that in itself shows he is not willing to address this.
- I know by past the DPS would not have given us so long to reply they would have just gone ahead without us to complete their report.

3504,

- I know a lot of years was spent on the 1st investigation and overall,
- this has now been ongoing since **2013** when this started, it is now 5 years in Nov **2017** this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place.
- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.
- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 24 September **2017** 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

- Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk
- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell
From: Jamie.Newman@met.pnn.police.uk
[mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 22 September **2017** 16:35
3505,3506,3507,3508,3509,3510,3511,3512,

2
The Enfield Gov / Email's Issue:
843. Lorraine Cordell _Re_ Our meeting today_ (1)
/ Page Numbers: 3513,3514,3515,3516,3517,3518,3519,3520,3521,3522,3523,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 31 October **2017** 15:55
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update.
- What I cannot understand is how your supervisor could say PC G's actions likely did not constitute a criminal offence.
- PC G wrote his statement around 2 hours after this took place, knowing he left facts out so he had a case against my son to take him to court, thinking we could not get the audio recording which you have copies off, now from what I know he wrote down the person's name he spoke to in his notebook,
- and I believe that would be in his notebook,
- and I believe when a police officer is writing his statement, he would also use his notebook to make sure he did not forget anything in his statement, so how could he have written the statement the way he did forgetting so much out?
- Maybe it was because he knew we had already put a complaint in?
- I am sorry but a police officer would not forget what he said to the insurance company when he lied to them to void Mr Cordell's insurance which he nearly did.
- He then carried on with the lies to take my son to court, and due to us not having the recordings at that 1st hearing my son was found guilty due to these lies, and PC G lying in court.
- We then took it to appeal, but this time I did have the audio tapes, he stood in that court and admitted he had not even searched the van, but yet he told the insurance company there was loads of tools and Mr Cordell was going round doing odd jobs, so know he lied to my son's insurance company, in the lower court to get my son found guilty, then lied in the Crown Court at the appeal hearing, how much more lies is needed so it would be classed as a criminal offence?
- At the appeal hearing if we did not have them audio tapes, I am 100% my son would have been found guilty again.
- If this was my son that done this and not a police officer my son would have been charged and would have had to face the courts and would likely have gone to prison, because Judges do not like any person lying in their courts.
- I am upset as I do know if this was my son who did this he would have been charged by the CPS and had to face a court, why is it when the police do something wrong nothing ever happens.
- I do know I will have the right to Appeal to the IPCC once I get your report, but if this investigation was done correct the 1st time and the DPS did not breach their own codes of conduct to allow this police officer off with a slap on the hands and by not giving us the right of appeal before this was done and I had been allowed to take this to the IPCC before this process happened, this police officer would have not been allowed to leave the police force as he would have been under investigation still.
- As it stands this police officer who lied in 2 courts, wrote a statement that was not the truth and full facts, has now been able to get a job as head of criminal justice.

- Please explain how what this police officer done would not constitute a criminal offence?

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 31 October **2017** 09:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

- I apologies for my delayed reply.

3514,

- I appreciate your concerns re timeliness.
- As you know I discussed this matter with my supervisor last week.
- Being the matter of greatest importance to you I first discussed the possibility of a CPS referral prior to the matter being sent to our appropriate authority for a final determination.
- Here, my supervisor was not of the mind to refer the matter to the CPS, citing that PC G's actions likely did not constitute a criminal offence. I understand this will come as a disappointment to you, however our appropriate authority may still decide the matter should be referred to the CPS upon the conclusion of the re-investigation, of course, should this not be the case you will still have a right of appeal to the IPCC on this issue.
- Going forward, I do not propose to continue to seek a further account from PC G, instead I shall set to work on completing the report with the information I have in my possession.
- Here I note your wish for the matter to be concluded quickly and the potential benefit that such a further account would add to the investigation.
- Although it is difficult to give definitive timescales,
- I hope to have the report completed by the end of **November.**
- As previously promised, as per your requests under the Police Reform Act, upon the completion of the report I shall send out a copy of PC G's notebook, together with any other documents that may be of interest to you.
- If you've any further questions please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
- It has been 3 months since you sent the recorded letter and you have not heard anything
- and I believe that in itself shows he is not willing to address this.

- I know by past the DPS would not have given us so long to reply they would have just gone ahead without us to complete their report.
- I know a lot of years was spent on the 1st investigation and overall,
- this has now been ongoing since **2013** when this started, it is now 5 years in Nov **2017** this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place.
- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

3515,3516,3517,3518,3519,3520,3521,3522,3523,

Simulation November 2017 (Click here to go back to the Index)

November 2017

Dates	Incidents			
		01/11/2017		
		02/11/2017		
		03/11/2017		
		04/11/2017		
		05/11/2017		
		06/11/2017		
		07/11/2017		
		08/11/2017		
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		14/11/2017		
		15/11/2017		
		16/11/2017		
		17/11/2017		
		18/11/2017		
		19/11/2017		
		20/11/2017		

	1 • **The Enfield Gov / Email's Issue:** 845. Lorraine Cordell _Re_ Our meeting today_ (2) / **Page Numbers:** 3526,3527,3528,3529, 3530,3531,3532,3533,3534, **2** • **The Enfield Gov / Email's Issue:** 846. Jamie.Newman@met.pnn.police _ (8) / **Page Numbers:** 3535,3536,3537,3538, 3539,3540,3541,3542,3543,3544,	**21/11/2017**		

1
The Enfield Gov / Email's Issue:
845. Lorraine Cordell _Re_ Our meeting today_ (2)
/ Page Numbers: 3526,3527,3528,3529,
3530,3531,3532,3533,3534,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 21 November **2017** 17:12
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- I was just wondering if you were still on track to have the report ready by the end of Nov **2017** to send to me.

Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
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- and I believe that in itself shows he is not willing to address this.
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- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.

- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'
3527,3528,3529,3530,3531,3532,3533,3534,

2
The Enfield Gov / Email's Issue:
846. Jamie.Newman@met.pnn.police _ (8)
/ Page Numbers: 3535,3536,3537,3538,3539,3540,3541,3542,3543,3544,
From: Jamie.Newman@met.pnn.police.uk
Sent: 21 November **2017** 17:50
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

- I hope this email finds you well.
- The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.
- However, there is a supervision process to follow which can take a little bit of time.
- Of course, I will keep you updated throughout that process, it should take no longer than a week or so.
- If you've any questions in the interim please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 November **2017** 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie Newman

- I was just wondering if you were still on track to have the report ready by the end of Nov **2017** to send to me.

Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
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- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

3536,3537,3538,3539,3540,3541,3542,3543,3544,

		22/11/2017		
		23/11/2017		
		24/11/2017		
		25/11/2017		
		26/11/201		
		27/11/2017		
		28/11/2017		
		29/11/2017		
		30/11/2017		

Simulation December 2017 (Click here to go back to the Index)

December 2017

Dates	Incidents

	1 • **The Enfield Gov / Email's Issue:** 848. Jamie.Newman@met.pnn.police _ (9) / **Page Numbers:** 3547,3548,3549,3550,3551, 3552,3553,3554,3555,3556, **2** • **The Enfield Gov / Email's Issue:** 849. Lorraine Cordell _Re_ Our meeting today_ (7) / **Page Numbers:** 3557,3558,3559,3560,3561, 3562,3563,3564,	**01/12/2017**		

1
The Enfield Gov / Email's Issue:
848. Jamie.Newman@met.pnn.police _ (9)
/ Page Numbers: 3547,3548,3549,3550,3551,3552,
3553,3554,3555,3556,
From: Jamie.Newman@met.pnn.police.uk
Sent: 01 December **2017** 09:20
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Morning Lorraine,

- I hope this email finds you well.
- To confirm the report is complete and awaits supervision.
- As soon as it's signed off, I'll send it to you, I'm hopeful this will be by the end of next week,
- if you've any questions in the interim please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November **2017** 17:50
To: 'Lorraine Cordell
lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

- I hope this email finds you well.
- The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.
- However, there is a supervision process to follow which can take a little bit of time.
- Of course, I will keep you updated throughout that process, it should take no longer than a week or so.
- If you've any questions in the interim please do get in touch.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 21 November **2017** 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie Newman

- I was just wondering if you were still on track to have the report ready by the end of Nov **2017** to send to me.

3548,
Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 27 October **2017** 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
- It has been 3 months since you sent the recorded letter and you have not heard anything
- and I believe that in itself shows he is not willing to address this.
- I know by past the DPS would not have given us so long to reply they would have just gone ahead without us to complete their report.
- I know a lot of years was spent on the 1st investigation and overall,
- this has now been ongoing since **2013** when this started, it is now 5 years in Nov **2017** this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place.
- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.
- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
3549,
Sent: 24 September **2017** 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Hello Jamie

- Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk
- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 22 September **2017** 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.
- As such, I will briefly examine ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.
- What are your thoughts?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August **2017** 12:20
To: 'Lorraine Cordell
lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- Many apologies again for my delayed reply, it's been a busy week or so.
- I've had no response from PC G, the letter was sent recorded delivery.
- So far, there's nothing to say he no longer resides at the address etc.
- I'll keep you updated on that front.
- As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

3550,

- I note all of your comments in your email,
- I can assure you they will be taken into account when I come to write my report. Re PC G's current occupation, I note your views.
- All I can say is that my review of the evidence will be objective and governed by the information available to me.
- If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 07 August **2017** 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie

- Thank you for the update reply.
- Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since,
- I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.
- PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless.
- But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.
- In the Crown Court Appeal in went a lot deeper my son had a barrister, and he knew what to ask.
- When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court.
- The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.
- The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.
- The judges heard the summing up and went out to decide.
- The CPS went outside in this time I believe to speak to PC G.
- As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper-based file case and things get mislaid in this sort of files.
- The judge asked if the audio could be kept and placed on file in case it needed to be used later.

- Which we agreed to, and we then left the court. It was not until we got the 1st report from the DPS, and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a

3551,

- proforma and the statement he wrote when he got back to the police station.
- Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.
- And I am sorry, but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided.
- When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else.
- The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.
- My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.
- I believe 3 weeks is enough time for PC G to come forward and is acceptable.
- If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.
- Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, this was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts.
- When I saw this, it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong.
- There was no sorry there was nothing and this is just wrong.
- My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong.
- He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong. "[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum is constantly ringing us up.
- They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."
- This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong.
- But yet people believe the police in everything they say.
- I know you have said PC G's current occupation. I can assure you it would have no bearing on this matter whatsoever.
- Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law.
- PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all.
- I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel, and my son does.

Best Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 07 August **2017** 09:44
3552,
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

- Firstly, apologies for my delayed reply!
- I had intended to reply much sooner.
- I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided.
- This is something I'll discuss in the report.
- Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?
- To reiterate, I'd be more than happy share documents with you at the end of the investigation.
- As per the Police Reform Act, subject to the harm test.
- Was there any particular reason you'd want them sooner?
- I expect the investigation to conclude in October incidentally.
- I was intending on giving PC G three weeks, what are your thoughts on that?
- Re PC G's current occupation,
- I can assure you it would have no bearing on this matter whatsoever.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 31 July **2017** 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update email and I also hope you are well;
- can I ask a few things please now that you have had time to go over the documents and information?
- Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day,
- I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.
- I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we cannot get this information until after the investigation is completed?
- What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?
- I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I cannot see why the CPS would not want to take this further, the only reason I can

see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice. How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell
3553,

From: Jamie.Newman@met.pnn.police.uk
mailto:Jamie.Newman@met.pnn.police.uk
Sent: 31 July **2017** 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

- I hope this email finds you well.
- Further to our meeting last month I have written to PC G to give him the opportunity to participate in the reinvestigation,
- I await his reply.
- When and if he replies I shall of course let you know.
- Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation.
- As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.
- As you know, should the A.A. elect not to refer the matter to the CPS,
- you would of course have a right of appeal to the IPCC along those lines.
- If you have any questions for me please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June **2017** 17:23
To: 'Lorraine Cordell' lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

- Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.
- To confirm, the first thing I shall consider is a referral to the CPS.
- I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.
- Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed; it is this test that I shall apply.
- Leaving the CPS issue aside for a moment and the possibility of criminal charges,
- I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook.
- Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002.
- I shall revisit this request once the possibility of a CPS referral has been addressed.
- However, I fully intend to comply with such a request, subject to necessary redactions.
- Going forward, in addition your original points of complaint I shall also attempt to provide a clear

- explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC.
- As I stated to you earlier today, the MPS can only apologise for this oversight.

3554,

- Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated, of course,
- I'll keep you updated every step of the away.
- If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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3556,
extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).
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2
The Enfield Gov / Email's Issue:

849. Lorraine Cordell _Re_ Our meeting today_ (7)
/ Page Numbers: 3557,3558,3559,3560,3561,3562,3563,3564,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 01 December **2017** 11:46
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Dear Jamie

- Thank you for the reply,
- now you have completed the report can you send the document over you said I could have?

Lorraine
Sent from my iPhone

On **1 Dec 2017, at 09:20,** <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> **wrote:**
Good Morning Lorraine,

- I hope this email finds you well.
- To confirm the report is complete and awaits supervision.
- As soon as it's signed off, I'll send it to you, I'm hopeful this will be by the end of next week,
- if you've any questions in the interim please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November **2017** 17:50
To: 'Lorraine Cordell'
lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

- I hope this email finds you well.
- The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.
- However, there is a supervision process to follow which can take a little bit of time.
- Of course, I will keep you updated throughout that process, it should take no longer than a week or so.
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mailto: lorraine32@blueyonder.co.uk
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Subject: RE: Our meeting today.
Dear Jamie Newman

- I was just wondering if you were still on track to have the report ready by the end of Nov **2017** to send to me.

3558,
Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk B
Sent: 27 October **2017** 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

- Thank you for the update I hope you are well.
- I was wondering if there is any update,
- I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far, he has failed to do so.
- It has been 3 months since you sent the recorded letter and you have not heard anything
- and I believe that in itself shows he is not willing to address this.
- I know by past the DPS would not have given us so long to reply they would have just gone ahead without us to complete their report.
- I know a lot of years was spent on the 1st investigation and overall,
- this has now been ongoing since **2013** when this started, it is now 5 years in Nov **2017** this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place.
- In fact, this whole thing should never have happened if PC G had done his job correctly.
- Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October **2017,** but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 26 October **2017** 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I hope this email finds you well.
- I apologise for the delay in providing you with an update.
- Over the past few days,
- I have been discussing this matter with my supervisor,
- we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards
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Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 24 September **2017** 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Hello Jamie

- Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk
- well, that's what it says when I do a Google search on his name.
- Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have.
- This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
3559,3560,3561,3562,3563,3564,

		02/12/2017		
		03/12/2017		
	1 • **The Enfield Gov / Email's Issue:** 850. Jamie.Newman@met.pnn.police _ (10) / **Page Numbers:** 3565,3566,3567,3568,3569, 3570,3571,3572,3573,3574,3575,3576, **2** • **The Enfield Gov / Email's Issue:** 851. Lorraine Cordell _Re_ Our meeting today_ (6) / **Page Numbers:** 3577,3578,3579,3580,3581, 3582,3583,3584,3585,3586,	**04/12/2017**		

1

The Enfield Gov / Email's Issue:

850. Jamie.Newman@met.pnn.police _ (10)

/ Page Numbers: 3565,3566,3567,3568,3569,3570,3571,3572,3573,3574,3575,3576,

From: Jamie.Newman@met.pnn.police.uk

Sent: 04 December **2017** 12:13

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Hello Lorraine,

- Absolutely, to confirm it was the pocket note book wasn't it?
- Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]

Sent: 01 December **2017** 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk

Subject: Re: Our meeting today.

Dear Jamie

- Thank you for the reply,
- now you have completed the report can you send the document over you said I could have?

Lorraine

Sent from my iPhone on **1 Dec 2017, at 09:20,**
Jamie.Newman@met.pnn.police.uk
Jamie.Newman@met.pnn.police.uk
wrote:

Good Morning Lorraine,

- I hope this email finds you well.
- To confirm the report is complete and awaits supervision.
- As soon as it's signed off, I'll send it to you, I'm hopeful this will be by the end of next week,
- if you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November **2017** 17:50

3566,3567,3568,3569,3570,3571,3572,3573,3574,3575,3576,

2
The Enfield Gov / Email's Issue:
851. Lorraine Cordell _Re_ Our meeting today_ (6)
/ Page Numbers: 3577,3578,3579,3580,3581,3582,3583,3584,3585,3586,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 04 December **2017** 21:58
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Hi Jamie
- You said you would give me the pocket notebook and statements and anything else you could.

Regards
Lorraine

Sent from my iPhone on **4 Dec 2017, at 12:12,** <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> **wrote:**
Hello Lorraine,
- Absolutely, to confirm it was the pocket note book wasn't it?
- Was there anything else?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
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- if you've any questions in the interim please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
3578,3579,3580,3581,3582,3583,3584,3585,3586,

		05/12/2017		
		06/12/2017		
		07/12/2017		
		08/12/2017		
		09/12/2017		
		10/12/2017		
		11/12/2017		
		12/12/2017		
		13/12/2017		
	4 • **The Enfield Gov / Email's Issue:** 857. Lorraine Cordell _Re_ Our meeting today_ (5) / **Page Numbers:** 3599,3600,3601,3602,3603,3604, 3605,3606,3607,3608,3609,	**14/12/2017**		

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The Enfield Gov / Email's Issue:
857. Lorraine Cordell _Re_ Our meeting today_ (5)
/ Page Numbers: 3599,3600,3601,3602,3603,3604,3605,3606,3607,3608,3609,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 14 December **2017** 13:15
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Hi Jamie Newman

- Was just wondering if there was any update as to when we would get the report and documents.

Regards
Lorraine

Sent from my iPhone on **4 Dec 2017, at 21:58,** Lorraine Cordell lorraine32@blueyonder.co.uk **wrote:**
Hi Jamie

- You said you would give me the pocket notebook and statements and anything else you could.

Regards
Lorraine

Sent from my iPhone on **4 Dec 2017, at 12:12,** Jamie.Newman@met.pnn.police.uk Jamie.Newman@met.pnn.police.uk **wrote:**
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- Was there anything else?

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Telephone 0207 161 6675
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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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mailto: lorraine32@blueyonder.co.uk
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Lorraine
3600,3601,3602,3603,3604,3605,3606,3607,3608,3609,

		16/12/2017		
		17/12/2017		
	1 • **The Enfield Gov / Email's Issue:** 860. Lorraine Cordell _Fwd._ Our meeting today / **Page Numbers:** 3612,3613,3614,3615,3616, 3617,3618,3619,3620,3621,3622,3623,3624, **2** • **The Enfield Gov / Email's Issue:** 861. Lorraine Cordell _Re_ Our meeting today_ (3) / **Page Numbers:** 3625,3626,3627,3628,3629,3630,3631,3632, 3633,3634,3635,3636,3637,3638,3639,3640, **3** • **The Enfield Gov / Email's Issue:** 862. Jamie.Newman@met.pnn.police _ (11) / **Page Numbers:** 3641,3642,3643,3644,3645,3646,3647,3648, 3649,3650,3651,3652,3653,3654,3655,3656,3657, **4** • **The Enfield Gov / Email's Issue:** 863. Lorraine Cordell _Re_ Our meeting today_ (4) / **Page Numbers:** 3658,3659,3660,3661,3662,3663,3664,3665, 3666,3667,3668,3669,3670,3671,3672,3673,3674,3675,	**18/12/2017**		

1
The Enfield Gov / Email's Issue:
860. Lorraine Cordell _Fwd._ Our meeting today
/ Page Numbers: 3612,3613,3614,3615,3616,
3617,3618,3619,3620,3621,3622,3623,3624,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 18 December **2017** 14:06
To: Lorraine Cordell
Subject: Fwd.: Our meeting today.
Sent from my iPhone
Begin forwarded message:

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Date: 14 December **2017** at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Hi Jamie Newman
- Was just wondering if there was any update as to when we would get the report and documents.

Regards
Lorraine

Sent from my iPhone on **4 Dec 2017, at 21:58,** Lorraine Cordell
lorraine32@blueyonder.co.uk
wrote:
Hi Jamie
- You said you would give me the pocket notebook and statements and anything else you could.

Regards
Lorraine

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<Jamie.Newman@met.pnn.police.uk> **wrote:**
Hello Lorraine,
- Absolutely, to confirm it was the pocket note book wasn't it?
- Was there anything else?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email
3613,3614,3615,3616,3617,3618,3619,3620,3621,3622,3623,3624,

2
The Enfield Gov / Email's Issue:
861. Lorraine Cordell _Re_ Our meeting today_ (3)
/ Page Numbers: 3625,3626,3627,3628,3629,
3630,3631,3632,3633,3634,3635,3636,3637,3638,3639,3640,

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 18 December **2017** 14:12
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie Newman

- Hope you are doing well;
- I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything,
- I know you said on the 01/12/**2017** I should have had the report within a week but as of, yet we still do not have anything, if I could get an update, I would be grateful.

Regards
Lorraine

From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Date: 14 December **2017** at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
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Regards
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> **wrote:**
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<Jamie.Newman@met.pnn.police.uk> **wrote:**
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- Absolutely, to confirm it was the pocket note book wasn't it?
- Was there anything else?

Kind regards
3626,3627,3628,3629,3630,3631,3632,3633,3634,3635,3636,3637,3638,3639,3640,

3
The Enfield Gov / Email's Issue:
862. Jamie.Newman@met.pnn.police _ (11)
/ Page Numbers:
3641,3642,3643,3644,3645,3646,3647,3648,3649,3650,3651,3652,3653,3654,3655,3656,3657,
From: Jamie.Newman@met.pnn.police.uk
Sent: 18 December **2017** 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Attachments: Redacted PNB.pdf

Hello Lorraine,

- I apologise for my delayed reply.
- The report is still awaiting what we call a Reg 19 determination, once that's made,
- I'll send the report to you.
- I apologise for the delay.
- Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.
- If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 18 December **2017** 14:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie Newman

- Hope you are doing well;
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Regards
Lorraine

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lorraine32@blueyonder.co.uk
Date: 14 December **2017** at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

- Was just wondering if there was any update as to when we would get the report and documents.

Regards
3642,3643,3644,3645,3646,3647,3648,3649,
3650,3651,3652,3653,3654,3655,3656,3657,

4
The Enfield Gov / Email's Issue:
863. Lorraine Cordell _Re_ Our meeting today_ (4)
/ Page Numbers: 3658,3659,3660,3661,3662,3663,3664,3665,
3666,3667,3668,3669,3670,3671,3672,3673,3674,3675,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 18 December **2017** 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

- Thank you for the document but can I please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited,
- I have shown a few people what you sent me, and each have said the same thing.
- Also, I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.
- I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, but it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came, he changed what he said to the reason why my son was arrested.
- **(See below clerk notes lower court)**
- I established his name – had difficulties with his address
- In the end arrested him as he would not provide his address.
- At Peckham custody he provided details I issued penalty notice.
- I believe if you check the clerk court notes you will see this clearly.
- So why was my son arrested unlawfully?
- Why did he even tell the appeal judge he did not have a notebook?
- Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date.
- and if I am allowed the statement he wrote in regards to the complaint, I sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more than one officer that day and they should have an account what happened.
- I also cannot understand why when my son was arrested why no one can found the custody record as I would like that. And any other reports or information I am allowed.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
mailto: Jamie.Newman@met.pnn.police.uk
Sent: 18 December **2017** 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

- I apologies for my delayed reply.

3659,3660,3661,3662,3663,3664,3665,3666,
3667,3668,3669,3670,3671,3672,3673,3674,3675,

		19/12/2017		
		20/12/2017		
		21/12/2017		
		22/12/2017		
		23/12/2017		
		24/12/2017		
		25/12/2017		
		26/12/2017		

		27/12/2017		
		28/12/2017		
		29/12/2017		
		30/12/2017		
		31/12/2017		

Simulation January 2018 (Click here to go back to the Index)

January 2018

Dates	**Incidents**			
		01/01/2018		
		02/01/2018		
		03/01/2018		
	1 • **The Enfield Gov / Email's Issue:** 864. Lorraine Cordell _Re_ Our meeting today_ (12) / **Page Numbers:** 3676,3677,3678,3679,3680,3681, 3682,3683,3684,3685,3686,3687, 3688,3689,3690,3691,3692,3693,	**04/01/2018**		

1
The Enfield Gov / Email's Issue:
864. Lorraine Cordell _Re_ Our meeting today_ (12)
/ Page Numbers: 3676,3677,3678,3679,3680,3681,3682,3683,
3684,3685,3686,3687,3688,3689,3690,3691,3692,3693,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 04 January **2018** 17:46
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie

- I hope this email finds you well and you had a good Christmas and New Year,
- I was wondering if there is any update on the report and the below email,
- I cannot understand what is taking too long with the report and document.
- If you can let me have an update, I would be grateful

Regards
Lorraine

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3677,

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Email Jamie.newman@met.pnn.police.uk
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'Setting the bar and upholding standards without fear or favour'

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3678,3679,3680,3681,3682,3683,3684,
3685,3686,3687,3688,3689,3690,3691,3692,3693,

	1 • **The Enfield Gov / Email's Issue:** 865. Jamie.Newman@met.pnn.police _ (12) / **Page Numbers:** 3694,3695,3696,3697,3698, 3699,3700,3701,3702,3703, 3704,3705,3706,3707,3708, 3709,3710,3711,3712, **2** • **The Enfield Gov / Email's Issue:** 866. Lorraine Cordell _Re_ Our meeting today_ (11) / **Page Numbers:** 3713,3714,3715,3716,3717, 3718,3719,3720,3721,3722, 3723,3724,3725,3726,3727, 3728,3729,3730,3731,3732, **3**	**05/01/2018**		

	• **The Enfield Gov / Email's Issue:** 867. Jamie.Newman@met.pnn.police _ (13) / **Page Numbers:** 3733,3734,3735,3736,3737, 3738,3739,3740,3741,3742, 3743,3744,3745,3746,3747, 3748,3749,3750,3751,			

1
The Enfield Gov / Email's Issue:
865. Jamie.Newman@met.pnn.police _ (12)
/ Page Numbers:
3694,3695,3696,3697,3698,3699,
3700,3701,3702,3703,3704,3705,
3706,3707,3708,3709,3710,3711,
3712,
From: Jamie.Newman@met.pnn.police.uk
Sent: 05 January **2018** 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

- A Happy New Year to you.
- Have you a telephone number I can call you on?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
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From: Lorraine Cordell
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- At Peckham custody he provided details I issued penalty notice.
- I believe if you check the clerk court notes you will see this clearly.
- So why was my son arrested unlawfully?
- Why did he even tell the appeal judge he did not have a notebook?
- Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date.
- and if I am allowed the statement he wrote in regards to the complaint, I sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more than one officer that day and they should have an account what happened.
- I also cannot understand why when my son was arrested why no one can found the custody record as I would like that. And any other reports or information I am allowed.

3695,3696,3697,3698,3699,3700,3701,3702,3703,3704,3705,3706,3707,3708,3709,3710,3711,3712,

2

The Enfield Gov / Email's Issue:

866. Lorraine Cordell _Re_ Our meeting today_ (11)

/ Page Numbers:

3713,3714,3715,3716,3717,3718,
3719,3720,3721,3722,3723,3724,
3725,3726,3727,3728,3729,3730,
3731,3732,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 January **2018** 14:31
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

- You can contract me on 07807 333545

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [**mailto:** Jamie.Newman@met.pnn.police.uk]
Sent: 05 January **2018** 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hi Lorraine,

- A Happy New Year to you.
- Have you a telephone number I can call you on?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 04 January **2018** 17:46
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.

Hi Jamie

- I hope this email finds you well and you had a good Christmas and New Year,
- I was wondering if there is any update on the report and the below email,
- I cannot understand what is taking too long with the report and document.
- If you can let me have an update, I would be grateful

Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 18 December **2017** 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

3714,3715,3716,3717,3718,3719,3720,3721,3722,
3723,3724,3725,3726,3727,3728,3729,3730,3731,3732,

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The Enfield Gov / Email's Issue:
867. Jamie.Newman@met.pnn.police _ (13)
/ Page Numbers: 3733,3734,3735,3736,3737,3738,3739,3740,3741,
3742,3743,3744,3745,3746,3747,3748,3749,3750,3751,
From: Jamie.Newman@met.pnn.police.uk
Sent: 05 January **2018** 17:48
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hi Lorraine,

- I did try to call you just now to no avail.
- I shall call you on Monday morning,
- I hope this is convenient?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675

Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 05 January **2018** 14:31
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Hi Jamie

- You can contract me on 07807 333545

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 05 January **2018** 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

- A Happy New Year to you.
- Have you a telephone number I can call you on?

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 04 January **2018** 17:46
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: Our meeting today.
Hi Jamie
3734,

- I hope this email finds you well and you had a good Christmas and New Year,
- I was wondering if there is any update on the report and the below email,
- I cannot understand what is taking too long with the report and document.
- If you can let me have an update, I would be grateful

Regards
Lorraine

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 18 December **2017** 17:24
To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Hi Jamie

- Thank you for the document but can I please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited,
- I have shown a few people what you sent me, and each have said the same thing.
- Also, I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.
- I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, but it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came, he changed what he said to the reason why my son was arrested.
- **(See below clerk notes lower court)**
- I established his name – had difficulties with his address
- In the end arrested him as he would not provide his address.
- At Peckham custody he provided details I issued penalty notice.
- I believe if you check the clerk court notes you will see this clearly.
- So why was my son arrested unlawfully?
- Why did he even tell the appeal judge he did not have a notebook?
- Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date.
- and if I am allowed the statement he wrote in regards to the complaint, I sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more than one officer that day and they should have an account what happened.
- I also cannot understand why when my son was arrested why no one can found the custody record as I would like that. And any other reports or information I am allowed.

3735,3736,3737,3738,3739,3740,3741,3742,3743,
3744,3745,3746,3747,3748,3749,3750,3751,

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		22/01/2018		
		23/01/2018		
	1 • **The Enfield Gov / Email's Issue:** 868. Jamie.Newman @met.pnn _ (13) / **Page Numbers:** 3752, **2** • **The Enfield Gov / Email's Issue:** 869. Lorraine Cordell _Re_ Investigation Report – Attached / **Page Numbers:** 3753,3754,	**24/01/2018**		

1
The Enfield Gov / Email's Issue:
868. Jamie.Newman@met.pnn _ (13)
/ Page Numbers: 3752,
From: Jamie.Newman@met.pnn.police.uk
Sent: 24 January **2018** 14:54
To: lorraine32@blueyonder.co.uk
Subject: Investigation Report Attached
Attachments: DEC 17 Outcome Letter Mr Cordell.pdf
PC G's Statement.pdf
Hello Lorraine,

- Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.
- For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.
- I'm sorry for the amount of time it has taken to bring this matter to its conclusion,
- please do pass on my apologies to your son.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards | Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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2
The Enfield Gov / Email's Issue:
869. Lorraine Cordell _Re_ Investigation Report – Attached
/ Page Numbers: 3753,3754,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 24 January **2018** 17:05
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Investigation Report Attached
Dear Jamie

- Thank you for the report and documents
- but I am having a little issue it is saying both attachments are damaged, and I can't open them could you please resend them to me

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto: Jamie.Newman@met.pnn.police.uk]
Sent: 24 January **2018** 14:54
To: lorraine32@blueyonder.co.uk
Subject: Investigation Report Attached
Hello Lorraine,

- Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.
- For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.
- I'm sorry for the amount of time it has taken to bring this matter to its conclusion,
- please do pass on my apologies to your son.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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	• **1** **The Enfield Gov / Email's Issue:** 870. Lorraine Cordell _Re_ Investigation Report - Attached _ (1) / **Page Numbers:** 3755,3756,	**25/01/2018**		

1
The Enfield Gov / Email's Issue:
870. Lorraine Cordell _Re_ Investigation Report - Attached _ (1)
/ Page Numbers: 3755,3756,
From: Lorraine Cordell
lorraine32@blueyonder.co.uk
Sent: 25 January **2018** 11:07
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Investigation Report Attached
Hi Jamie

- Nope you are well
- Not sure if you got my email yesterday with regards to the attached documents.
- Could you please resend them not sure what went wrong but both the documents the report and PC G statement was damaged or corrupt and I could not open them.

Regards
Lorraine

Sent from my iPhone on **24 Jan 2018, at 14:53,** <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> **wrote:**
Hello Lorraine,

- Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.
- For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.
- I'm sorry for the amount of time it has taken to bring this matter to its conclusion,
- please do pass on my apologies to your son.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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3756,
Twitter: @metpolice.uk
<DEC 17 Outcome Letter Mr Cordell.pdf>
<PC G's Statement.pdf>

	1 • **The Enfield Gov / Email's Issue:** 871. Jamie.Newman@met.pnn _ (14) / **Page Numbers:** 3757,3758, **2** • **My Birthday!**	**26/01/2018**		

1
The Enfield Gov / Email's Issue:
871. Jamie.Newman@met.pnn _ (14)
/ Page Numbers: 375,3758,
From: Jamie.Newman@met.pnn.police.uk
Sent: 26 January **2018** 13:59
To: lorraine32@blueyonder.co.uk
Subject: RE: Investigation Report Attached
Attachments:
DEC 17 Outcome Letter Mr Cordell.pdf
PC G's Statement.pdf
Hi Lorraine,

- Apologies for the inconvenience this has caused you.
- Here's my second attempt at sending the documents!
- Please confirm whether you can open them.
- If you need the original report please do let me know.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
mailto: lorraine32@blueyonder.co.uk
Sent: 25 January **2018** 11:07
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: Re: Investigation Report - Attached
Hi Jamie

- Nope you are well
- Not sure if you got my email yesterday with regards to the attached documents.
- Could you please resend them not sure what went wrong but both the documents the report and PC G statement was damaged or corrupt and I could not open them.

Regards
Lorraine

Sent from my iPhone on **24 Jan 2018, at 14:53,** Jamie.Newman@met.pnn.police.uk
Jamie.Newman@met.pnn.police.uk
wrote:
Hello Lorraine,

- Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.
- For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.
- I'm sorry for the amount of time it has taken to bring this matter to its conclusion, please do

3758,

- pass on my apologies to your son.

Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
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<DEC 17 Outcome Letter Mr Cordell.pdf>
<PC G's Statement.pdf>
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		27/01/2018		
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		29/01/2018		
	5 • **The Enfield Gov / Email's Issue:** 872. Jamie.Newman@met.pnn _ (1) / **Page Numbers:** 3759,3760,3761,	**30/01/2018**		

5
The Enfield Gov / Email's Issue:
872. Jamie.Newman@met.pnn _ (1)
/ Page Numbers: 3759,3760,3761,
From: Jamie.Newman@met.pnn.police.uk
Sent: 30 January **2017** 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

- I hope this email finds you well.
- Have you had a chance to look at the document attached to my last email?

Kind regards
Jamie Newman
Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]

Sent: 23 January **2017** 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards
Jamie.Newman@met.pnn.police.uk
Subject: RE: PC/6804/13
Dear Jamie Newman

- Yes, I am dealing with on behalf of my son have been from the start.
- So, if everything can be done via this email, I would be grateful.
- I will look at the attached document today but do believe you have had contact with Martin Jerkins, and he confirms that the Police officer did not say about any tools or Mr Cordell going around doing odd jobs on that call.
- As the police officer did when he made the call to KGM.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
mailto:Jamie.Newman@met.pnn.police.uk
Sent: 23 January **2017** 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning,

- You are correct, I am to re-investigate the matter.
- I look forward to working with you to bring this matter to a satisfactory conclusion.
- Early in December I wrote to Mr Cordell though received no reply.
- I wrote to him again in early January though again received no reply.
- If you're dealing with this matter on his behalf then that explains it.
- Am I to assume I'm to communicate with you going forward?
- I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.
- Any questions please do ask.

3760,
Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
Met Phone 786675
Telephone 0207 161 6675
Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto: lorraine32@blueyonder.co.uk]
Sent: 22 January **2017** 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13
Dear Jamie Newman

- I believe you are the person taking over the reinvestigation of the case PC/6804/13.
- Could you please tell me how far you got with the reinvestigation?
- Also, could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards
Lorraine Cordell
Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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3761,
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Simulation February 2018 (Click here to go back to the Index)

last email

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		27/03/2018		
		28/03/2018		
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		30/03/2018		
		31/03/2018		

April 2018

Dates	**Incidents**			
		01/04/2018		
		02/04/2018		
		03/04/2018		
		04/04/2018		
		05/04/2018		
		06/04/2018		
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May 2018

Dates	**Incidents**			
		01/05/2018		
		02/05/2018		
		03/05/2018		
		04/05/2018		
		05/05/2018		
		06/05/2018		
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June 2018

Dates	**Incidents**			
		01/06/2018		
		02/06/2018		
		03/06/2018		
		04/06/2018		
		05/06/2018		
		06/06/2018		
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		29/06/2018		
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July 2018

Dates	**Incidents**			
		01/07/2018		
		02/07/2018		
		03/07/2018		
		04/07/2018		
		05/07/2018		
		06/07/2018		
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		30/07/2018		
		31/07/2018		

August 2018

Dates	**Incidents**			
		01/08/2018		
		02/08/2018		
		03/08/2018		
		04/08/2018		
		05/08/2018		

		06/08/2018		
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September 2018

Dates	**Incidents**			
		01/09/2018		
		02/09/2018		
		03/09/2018		
		04/09/2018		
		05/09/2018		
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October 2018

Dates	**Incidents**			
		01/10/2018		
		02/10/2018		
		03/10/2018		
		04/10/2018		
		05/10/2018		
		06/10/2018		
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November 2018

Dates	**Incidents**			
		01/11/2018		
		02/11/2018		
		03/11/2018		
		04/11/2018		
		05/11/2018		
		06/11/2018		
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		29/11/2018		
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December 2018				
Dates	**Incidents**			
		01/12/2018		
		02/12/2018		
		03/12/2018		
		04/12/2018		
		05/12/2018		
		06/12/2018		
		07/12/2018		
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