**Horrific Corruption**

This is my website that I had to build to defend myself from corrupt government offices and my next-door neighbours who were left trying to take my life from me and my loved one’s day after day leading into years without any fair investigation know matter how me and other persons supported evidence of my claims.

<https://horrific-corruption-files.serveblog.net/Flipbook-Indexs/Flipbook-AllWithLinks-Indexs/>

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| **March 2014** | | | | |
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| **May 2014** | | | | |
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| **June 2014** | | | | |
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| **July 2014** | | | | |
| **Dates** | **Incidents** | | | |
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| **August 2014** | | | | |
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| **September 2014** | | | | |
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|  | **4**  **Contacting the Council**  and MP’s!  --  This need’s moving in the diary to the **01/05/2021** | 12/11/2014 |  |  |
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| **May 2015** | | | | |
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|  | **4**  **Contacting the Council**  and MP’s! | 01/05/2015 |  |  |
| **1**  **The United Government MP’s**  Do you ever question yourself when you think?  My answer to this question is yes, and the reason for myself to do this is that I know that I would better of spending my time not having to defend my legal rights against corrupt officials who refuse to acknowledge any wrong doings that can get proved against themselves and their colleagues to help those caught of wrongdoings to avoid criminal actions taken against them or the companies that they worked for while accomplishing such illegal activities against my person as can get proved, because I would have rather spent my time working on a festival than this report: - And due to the United Government MP’s not acting within accordance to the laws to which they are bound to be incompliance towards that have been violated my Human Rights have been infringed. : --   * Dd   **2**   * **MP’s.**   **David Camron =**   * Was Prime Minister of the United Kingdom from **2010** to **2016**. * He was Member of Parliament for Witney from **2001** to **2016**. * David Camron was also, the leader of the Conservative Party from **2005** to **2016**.   **Theresa May =**   * May served as Home Secretary from **2010** to **2016** in the Cameron government. * Theresa May served as Prime Minister of the United Kingdom and Leader of the Conservative Party from **2016** to **2019.**   **Boris Johnson =**   * Is Prime Minister of the United Kingdom **2019**. * Leader of the Conservative Party since **2019**. * He was Secretary of State for Foreign and Commonwealth Affairs from **2016** to **2018** * and he was Mayor of London from **2008** to **2016**.   **Sir Bernard Hogan-Howe =**   * Was the head of London's Metropolitan Police as Commissioner of Police of the Metropolis from **2011** until the year of **2017**;   **Cressida Dick =**   * Commissioner of Police of the Metropolis since **2017**. * Cressida Dick joined the Met in **1983**.   **3**   * **MP’s Job Roles & Responsibility’s** * **Job Roles** * **The Definition of Chain of Command** * In a military context, the chain of command is the line of authority and responsibility along which orders are passed within a military unit and between different units. * In simpler terms, the chain of command is the succession of leaders through which command is exercised and executed. * <https://en.wikipedia.org/wiki/Command_hierarchy#:~:text=In%20a%20military%20context%2C%20the,command%20is%20exercised%20and%20executed>. * **Responsibility’s** * **PM** = Prime Minister of the United Kingdom “Responsible!” * **CO** = CO-ORDINATING MINISTERS? “Responsible!” * **HMT** = HM Treasury * **HO** = Home Office * **FCO** = Foreign & Commonwealth Office * **DExEU** = Department for Exiting the European Union * **MOD** = Ministry of Defence “Responsible!” * **DHSC** = Department of Health and Social Care “Responsible!” * **MOJ** = Ministry of Justice “Responsible!” * **DFE** = Department for Education * **DIT** = Department for International Trade * **BEIS** = Department for Business, Energy and Industrial Strategy * **DEFRA** = Department for Environment, Food & Rural Affairs “Responsible!” * **DFT** = Department for Transport * **MHCLG** = Ministry of Housing, Communities & Local Government “Responsible!” * **LDR HOFL** = * **SCOT** = Scottish Government * **WAL**= Walsh Government * **NIO** = NIO: Next Generation Smart Electric Vehicles * **DFID** = Department for International Development * **DCMS** = Department for Digital, Culture, Media & Sport * **DWP** = Department for Work and Pensions “Housing Benefits” “Responsible!” * **Ldr HoFC** = * **Law Officers** = Law officers of the Crown / The Institute for Government “Responsible!” * **Whip HoFC** = * **Whip Hofl** =   **4**   * **United Kingdom Laws & Legal Rights** * **Equality Act 2010**   **5**   * **What the MPs are libel for by aid of supporting evidence.**   **6**   * **Contacting the council and MP’s; -** * Just to name a couple of the people that attacked me I would say for sure that it is obviously that the neighbours like Hassan Osman and Debra Andrews Stain Curtis who acted with criminal intentions to deprive me of my life were not stopped by the officials when request by myself and others in accordance to the United Kingdom’s Laws by the Enfield Council or the Local Metropolitans Police Force Services and this also included the Enfield Neighbourhood Team and the reason for this was because these are the companies that encouraged them into acting in such a hatred way against me from the start. * A large number of 39 different neighbours attack me without any reasonable cause and harmed me throughout the years of **2014** till **2021**. * There are 39 different people who moved in and out of flats that are directly attached to my flat which I rent of the Enfield Council. * 98% of these people acted with criminal intentions and continued to try and take my life from me. * In-between the years of **2006** till **2014**. I was a valid member to my local community and strived forward to a fair and constructive life for all persons that I came into contact with. * The Enfield Council had never had a complaint about me prior to **2015.** * Between the different contacts that I had with the MP’s, Enfield council and the police nothing changed for me the banging continued as I explain and got much, much, much, worse. * I asked my mother if she could help me in emailing and or calling Enfield Council, so to get the problems addressed, as towards what was being done to me, by members of my neighbours, * My mother and I both did contact the relevant authorities for help on a numerous number of different occasions. * Many emails got sent to the official departments as has been filed documented and evidenced. * I even called them by phone on top of sending emails as did my mother and recorded all the conversations with my dictator. * The complaints that got sent by I and my loved ones got sent to the correct departments who would have any relevance in these situations and this got done by us with no correct follow up taking place of them sent correspondents thus so far, this is a serious concern to me: - “the victim” and any others their reckless behaviour may affect, indirectly or directly. * Nothing was being done by the council. * I told the police Doctors and the Enfield Council of what was being done to me illegally * I got CCTV of what was going on but the police doctors and Enfield Council refused to act in accordance to the law and treat my evidence as it should have. * In the few times that I did end up with an official person in my flat * in the one and only meeting I got with them, they did not even ask to see all the evidence that I have, I offered more than once in the meeting to show them, the lady did not even write anything down throughout, I said to her that Debbie even attacked me outside the flat all of this got told to the council.   **7**   * **A Subject access request got made** * To the Local council Enfield: -- * A Subject access request got made to the Local council Enfield, * so chasing answers, * I re-submitted a subject access request in to the local council again, * so that I could find out more information as to what was truly, being addressed by them and why and also what was being done about it. * In the request that I sent I asked for some of: - * Any information, as to any complaints made by my neighbours or any other person about me or my personal visiting guests, in any of the times, that they been and visited me, this was to get answers for the time period, of Enfield Council being my Landlords; this was to include any anti-social complaints. * The reply that I received back, that was in acceptance off my Subject access request and was an answer of no there has been no complaints that got made to them, regarding myself or any of my other visiting guest, this got agreed for the time of the first eleven years, which I had lived in my home.   The **16/07/2015** is the date of another piece of evidence that I have, it is an email that got sent to my Local MPs in respect of a date in **May 2015,** so, I have allocated the missing email to this date of the **01/05/2015,** due to not being sure of what date it got sent.  My mother who wrote the email of the **16/07/2015** to Andy Love of the Labour MPs members Cabinet raised concerns about myself and brother alongside herself due to unjustified treatment by government officials, in Layman terms Harassment 1998.  Her complaint listed issues listing back towards mutable years to my early adolescent childhood of when I became social cares responsibility’s, because I lived in children’s homes when the police Harassment had started to escalate even further than when I was in the own Duty of Care of my own mother.  I Mr. Simon Paul Cordell had been getting continually harassed by the member s of the Metropolitan Police Force and by my Local Authority the Enfield Civic Centre in aid of them  Intimidating a young person that they stereotypically labelled as black person even when I was born in the United Kingdom with a black father and white mother. The government officials showed racial hatred on most intervals with myself and continue to discriminate me out of any United Kingdom Citizens.  Due to my mother and her family being abused in a large range of unjustified actions that are mandatory to be respected by governance such as   * Ll * Kk * Lll * Lkkl * Kkk   The corruption that I and my mother can prove that has taken place against my person illegally can get proved to go right to the top of the government’s management tree of staff and this is an issue when rectifying the problems of cause.  After so manty different attempts to get justice throughout the standard channels of protocols to no evade of justice our family had no other option other than to contact our local MPs for protection that my mother and loved ones should never had to ask for to protect the life of her son Mr. Simon Cordell and the knock-on effect the corrupt and evil behaviour.  The **24/11/2016** is the next emails date that I have filed  ***LONDON’S 32 BOROUGHS Community Strategies*** *1. Barking & Dagenham - Labour 3 council run Youth Centre***Vision ’Encourage growth & unlock the potential of Barking & Dagenham and its residents’ Five priorities:**  \* Ensure every child is Valued so that they can succeed \* Reduce crime and the fear of crime \* Improve health and wellbeing through all stages of life \* Create thriving communities by maintaining and investing in new and high-quality homes \* Maximise growth opportunities and increase the household income of Borough residents *1. Barnet - Conservative 1 council run youth club (Finchley)***Core values and four priorities which matter most to Barnet’s communities, tackled by partnership:Four Priorities:**  \* Strong safe communities \* Healthy & independent living \* Investing in children’s young people and their families \* A successful London suburb. *1. Bexley - Conservative* **Making lives better ‘Bexley Together’ long term visionFour Priorities:** \* Building safer & stronger communities \* Developing healthier communities for adults \* Promoting economic development and the environment \* Developing services for children and young people 1. Brent LabourOur vision Our priorities \* A great place to live in and visit \* A prosperous, healthy place where there are opportunities for all \* An inclusive community, welcoming to all \* Well -being and quality of life for all residents*Bromley -Conservative***Building a better Bromley overall vision: The Borough will have a high & improving quality of life, where:** \* People choose to live \* Everyone has fair opportunities to maximise their talents, life chances \* independence and dignity, People have pride, take personal responsibility and have respect for others \* Communities and citizens have opportunities to be actively involved in delivering this vision as part of an innovative and vibrant local democracy \* Public services are efficient and effective, supporting choice, influence and personalisation, but with safeguards for the most vulnerable \* What we all do locally is sustainable for the future wellbeing of our community *1. Camden - Labour***Camden’s vision:** \* Camden to be a place where everybody has the chance to succeed \* A place where nobody gets left behind \* Reduce inequality while preserving the social mix \* By building resilience in individuals, communities, business and the council itself *1. Croydon - Labour***Our vision of the Big Society is a strong, active community where:** \* People from different backgrounds having similar life opportunities. \* People know their rights and responsibilities. \* People trust one another and trust local institutions to act fairly.**For Croydon’s communities this means:** \* A shared future vision and sense of belonging. \* A focus on what new and existing communities have in common, and recognition of the value of diversity. \* Strong and positive relationships between people from different backgrounds. *1. Ealing -Labour* **Our vision is that: Eailing will be a Borough of opportunity, where people enjoy living in clean, green & cohesive neighbourhoods, as part of a community where there are able to be safe, healthy & prosperous. Four key priorities:** \* Health \* Safety \* Prosperity \* High quality of life *1. Enfield Labour***Enfield Policy: Enfield Council is committed to serving the whole borough fairly, delivering services & building strong communities.** \* These changes in the community will bring a closer community \* More active citizens, and improvements on life skills \* Communities enjoying and using the rural & urban environment enabling a healthier more active community. *1. Royal Greenwich Labour***Royal Greenwich policy:** \* Developing sustainable new communities around successful town centres \* Capitalising on opportunities for resident and businesses \* Maximise the benefits from the Olympic Games for local communities *1. Hackney Labour***The vision for Hackney: six Priorities** \* Reduce poverty by supporting residents into sustainable employment, and promoting employment opportunities \* Help residents become better qualified and raise educational aspirations \* Promote health & wellbeing for all and support independent living \* Make the borough safer and help people to feel safe in hackney \* Promote mixed communities in well- designed neighbourhoods, where people can access high quality affordable living \* Be a sustainable community, where all citizens take pride in and take care of Hackney and its environment for future generations *1. Hammersmith & Fulham Labour***Five Aims:** \* Promoting enterprising solutions to social, economic and environmental challenges \* Providing self- help, advocacy and a voice for residents and under -represented communities \* Campaigning for change \* Creating strong, active and connected communities \* Transforming the delivery and design of public service *1. Haringey Labour*“**A place of diverse communities that people are proud to belong”** \* Have an environmentally sustainable future \* Have economic vitality and prosperity shared by all \* Be safer for all \* Have healthier people with a better quality of life \* Be people and customer focused *1. Harrow Labour 1. Havering NOC***Living ambition- for a better quality of life** \* We will do the right thing by our residents, by cutting our running costs first, to protect frontline services where we can \* We will focus our efforts where they will do most good for the communities and individuals we support, to make the best use of taxpayer’s money \* We will allow individuals and communities that are able and willing to help themselves, to do so without unnecessary interference from the council \* We will be fair to those people who rely on our help and provide more choice, freedom and flexibility in the services their receive *1. Hillingdon Conservative***Sustainable Community Priorities. Each priority is equally important** \* Help people to lead healthier, independent lives \* Prevent more young people from undertaking risky behaviour \* Increasing housing supply – with appropriate infrastructure \* Reduce re-offending \* Increase participation in sport and physical activity \* Maintain resident satisfaction levels \* Promote and invest in town centres \* Increase access to employment, apprenticeship and skills \* Maintain parks and green spaces \* Make it easy for residents to recycle *1. Hounslow Labour* \* A stronger and empowered community – more people participating in local decision making \* A cohesive and resilient community – people from different backgrounds getting on well together \* A sustainable and independent voluntary a d community sector – building the capacity of the third sector and supporting sustainable growth \* Neighbourhood partnerships consisting of local stakeholders with residents – facilitating regeneration with the borough’s communities *1. Islington Labour***Four Aims:** \* Delivering independence through providing stable environments, which enable greater independent living \* Creating opportunities by offer vulnerable and socially excluded people the chance to improve their quality of life \* Providing effectively managed services and value for money through delivering high quality and strategically planned, personalised housing support services which are well managed, reliable, cost effective and complement existing care services \* Enhancing engagement and influence by putting user in the heart of the service development & delivery *1. Kensington & Chelsea Conservative***Four Aims:** \* Develop a stronger & more sustainable creative economy \* Help promote the reputation and values of Kensington & Chelsea as a place of creativity and innovation \* Demonstrate excellence in ambition, creativity and delivery \* Encourage better health, engagement and wellbeing for our residents *1. Kingston upon Thames Royal Conservative***A better city life** \* Cleaner \* Healthier \* Safer \* More attraction place in which to live and work *1. Lambeth Labour***3 Aims:** \* Communities feeling safer and stronger \* Cleaner streets and greener neighbourhoods \* More jobs and sustainable growth *1. Lewisham Labour***Lewisham’s vision is” Together we will make Lewisham the best place in London to live, work and learn** \* Ambitious and achieving – where people are inspired and supported to fulfil their potential \* Safer – where people feel safe and live free from crime, antisocial behaviour and abuse \* Empowered and responsible – where people are actively involved in their local area and contribute to supportive communities \* Clean, green and liveable – where people live-in high-quality housing and can care for and enjoy their environment \* Healthy, active and enjoyable – where people can actively participate in maintaining and improving their health and well-being \* Dynamic and prosperous – where people are part of vibrant communities and town centres, well connected to London and beyond *1. Merton Labour***We want Merton to be a great place to live and call home, where citizens take responsibility for their own lives, neighbourhoods and the environment** \* Sustainable communities and transport \* Safer and stronger communities \* Healthier communities \* Older people \* Children and young people *1. Newham Labour***Our vision to make Newham a place where people choose to live, work and stay** \* Community resilience – a strong and cohesive community \* Economic resilience – a strong local economy \* Personal resilience – children get the best start in life *1. Redbridge Labour***Shaping our future together** \* Make Redbridge safer \* Promote a positive attitude to the environment and have a cleaner, greener Redbridge \* Improve people’s health, care and well-being \* Give people the skills and opportunities to make the most of their lives \* Develop and support the Redbridge economy *1. Richmond upon Thames Conservative***The overall vision is, for a Richmond upon Thames:** \* Where local people are engaged and involved in their communities \* Where a vibrant and sustainable community and voluntary sector helps residents play a full role in community life \* Where the local character of the environment is protected and development is high quality and compatible with local character \* Where our towns and local centres are attractive, viable for businesses and contribute positively to the quality of life of residents and visitors \* Where people can live independently as possible in the local community with good health and well-being *1. Southwark Labour***Our vision** \* Improving individual life chances - \* Making the borough a better place for people \* Delivering quality public services *1. Sutton Liberal Democrat***One living planet** \* Ensuring the council is efficient and effective \* Encouraging enterprise and employment \* Improving housing and managing growth \* Developing active and inclusive communities \* Investing in children and young people \* Creating safer communities \* Improving health and well-being \* Valuing older people \* Creating a cleaner greener borough *1. Tower Hamlets Tower hamlets first Executive Mayor***Our community plan aims to make Tower Hamlets a better place to work, live or visit. The four aims are:** \* A great place to live \* A healthy and supportive community \* A safe and cohesive community \* A prosperous community *1. Waltham forest Labour***To achieve our ambitions for the future our guiding principles are to** \* Manage population growth and change \* Create wealth and opportunity for all residents \* Retain more wealth in the borough *1. Wandsworth Conservative***Wandsworth is to be a community of global citizens living within environmental limits in an attractive, high quality local environment** \* Demonstrating leadership on sustainability in partnership with local communities \* Reducing greenhouse gas emissions to slow down climate change and reduce reliance on fossil fuels \* Preparing for and adapting to the unavoidable effects of climate change \* Tackling consumption of resources, energy and pollution \* A cleaner, greener, healthier and safer borough that does not compromise the well-being of future generations *1. Westminster Conservative*  *Rspca*  *1829 - The Metropolitan Police force is created by Sir Robert Peel. The nickname 'bobbies' derives from his name. The first headquarters are named Scotland Yard after a street in London's Whitehall.*  *1842 - Scotland Yard forms a detective department and plainclothes detectives are sent out for the first time.*  *1884 - A bomb planted by the Fenians, an Irish republican movement, explodes at Scotland Yard. It leaves a hole in the wall and damages The Rising Sun, and neighbouring pub.*  *1887 - The Met headquarters expands into several neighbouring addresses, including several stables.*  *1888 - During the construction, workers discover a dismembered female torso. The case became known as the Whitehall Mystery and has never been solved.*  *1890 - New headquarters at the Norman Shaw Building on the Embankment are opened and called New Scotland Yard.*  *1967 - The headquarters are moved from the Norman Shaw Building to a new site in Victoria Street. They keep the name of New Scotland Yard.*  *1968 - The famous rotating sign, which performs more than 14,000 revolutions every day, is installed outside the main doors of the building.*  *2012: The force announces New Scotland Yard is to be sold off as part of a cost-cutting drive and the Met moved to a new headquarters on the Embankment.*   * An improved awareness of people’s causes in need of support. * Opportunities for new full-time and part time employment * A cultural boost to the local community * Development of a strong community * Improvements on cross community relations * Stronger Community relationships * Shared Business opportunities * A source of income for local projects through fundraising * Enhancing the image of the borough(s) * Stimulating inward and outwards investments * Buying goods for services for the public * Offering activities * People working together * Problem solving * Project management * A Companionship drive for youths & Adults * Groundwork foundations * Safer neighbourhoods * Supporting Children and Adults * Advice and support services * Running a Association * Kick start projects * Constructive Visions for the future * Developed strategy’s * What the problems are * What community groups can achieve for today’s people * Reduce the fear of positive change * Core management public service’s * Timing and speed in chaises situations  |  |  |  | | --- | --- | --- | | **Andy Love and Cabinet** | | | | **Numb** | **Information** |  | |  | This is a copy of my criminal PNC  I enclose this Acro Report to all involved within these proceedings  The reason that I have |  | | * **Dates Arrested by the Metropolitan Police Force ACRO Report / Criminal Record** * PNC- updated 19/11/2021 * <https://horrific-corruption-files.serveblog.net/ACRO-PNC/> * **Points**  1. Hjghjg 2. Kkk 3. 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The Queen Jr Court  --  **Said to have got Served Date:** 00/00/20  **End Date:** 00/00/2020   * The Asbo was made by the * Met Police, * the Enfield Neighbourhood Watch Team and * the Enfield Civic Centre, * while being allowed to continue by the * Highbury and Islington Magistrates Court, * the Wood Green Crown Court, * the Queen’s Bench JR and * the Doctors who were Private Companies and NHS.  |  |  |  | | --- | --- | --- | | **Joan Ryan and Cabinet** | | | | **Numb** | **Information** |  | |  |  |  | | * **THE 1st POSSESSION ORDER**   Never got to a trial only the Asbo did  **Start Date** 09/08/2017  **End Date** 09/08/2017   * The 1st possession order was made by the Enfield Civic Centre * The department was the Anti-Social Behaviour team. * The Anti-Social Behaviour Team is part of the department that applied to the courts for a forged Asbo application against myself. * The Forged Asbo application was wrongful granted by the United Kingdom’s Coutts. * It was obvious that the ASBO application should never had been granted because of a large multitude of supported evidence by myself family and legal representation pointing out the facts of truth. * The 1st possession order was Also, forged * The 1st possession order was forged by the same team who forged the Asbo who are The Anti-Social Behaviour Team. * The 1st possession order was never served to myself in accordance to the “Service of Documents - Civil Procedure Rules.”   **Q;** Do court papers have to be served UK?   * **A;** Personal service. (1)   **(a)** Where required by another Part, any other enactment, a practice direction or a court order, a document must be served personally.  **(b)** in any proceedings by or against the Crown.  A document may be served personally as if the document were a claim form in accordance with rule 6.5(3).   * **How the 1st Possession Order was made** * Leading up to the 1st Possession Order | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | | |  |  |  | |  | | |      * **THE 1st INJUNCTION ORDER**   Never got to a trial only the Asbo did  **Start Date 0**9/08/2017  **End Date** 09/08/2017   * The 1st Injunction Order was made by the Enfield Civic Centre. * **THE 2nd INJUNCTION ORDER**   Never got to a trial only the Asbo did  **Start Date** 10/01/2018  **End Date** 09/08/2018   * The 2nd Injunction Order was made by the Enfield Civic Centre. * **The Housing Transfer by Order of the Judge!**   **Start Date**  **End Date**   * **THE 2nd POSSESSION ORDER**   Never got to a trial only the Asbo did  **Start Date:** 09/08/2017  **End Date:** 09/08/2017   * The 2nd possession order was made by the Enfield Civic Centre. | | | | |
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| **July 2015** | | | | |
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|  | **1**   * **The Enfield Gov / Email’s Issue:**   567. Lorraine Cordell \_Re\_ Update **/**  **Page Numbers:** 2070  MP’s | 16/07/2015 |  |  |
| **1**  **The Enfield Gov / Email’s Issue:**  567. Lorraine Cordell \_Re\_ Update  **/ Page Numbers:** 2070  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 16 July **2015** 13:28  **To:** [k\_osamor@hotmail.com](http://k_osamor@hotmail.com)  **Subject: Re:** Update  Dear Kate Osamor,   * I am writing this email as **Andy Love** was dealing with a **matter for my son's and the police.** * **The last time I spoke to anyone** they were still **waiting to hear back from the police** this was in **May 2015.** * I have **not had any contact or update** about this matter, * and I feel very **let down by our MP.** * I was on the understanding that **due to Andy Love leaving you would have taken up the case.** * Could you get **back to me with an update,** * if you need any more information you can **contact me via this email.**   Regards  Lorraine Cordell | | | | |
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|  | * Disrepair! * The 2nd Curfew for the Asbo Interim Order Condition’s got granted in Error! * The banging Continued!   **1**   * **The Enfield Gov / Email’s Issue:**   569. Lorraine Cordell \_Re\_ Update\_ (1) **/**  **Page Numbers:** 2073  MP’s  **2**   * **The Enfield Gov / Email’s Issue:**   570. Lorraine Cordell \_Re\_ Update **/**  **Page Numbers:** 2074,2075  MP’s  **3**   * **The Enfield Gov / Email’s Issue:**   571. DUDLEY, Elizabeth H \_ Kate Osamor MP (Edmonton) **/**  **Page Numbers:** 2076,2077  MP’s  **4**   * **My 1st Asbo Response Bundle/ pub Book Issue: 1!**   INTERNET SEARCH TO CONFIRM **DOMAIN’s** DATES FOR TOO SMOOTH COMPANY PROOF OF COMPANY PURCHASE**/**  **Page Numbers:** 137,138,139,140,141,142  Asbo!  My Company Too Smooth! | 22/07/2015 |  |  |
| * **Gold 1**   **--**  **From:** ["Lorraine Cordell" <lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **To:** ["Rewired Rewired" <re wired@ymail.com>](mailto:re_wired@ymail.com)  **Date:** 1/3/2022 7:07:10 AM  **Subject: FW: Re:** Update forward   * Here   **From:** Tara Mundy [kateosamormpcasework@gmail.com](mailto:kateosamormpcasework@gmail.com)  **Sent:** 22 July 2015 14:20  **To:** Lorraine Cordell [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Subject:** Re: Re: Update  Dear Lorraine,   * Thank you for your email. * I can understand your frustrations with regard to the lack of response from the Police, after Mr Love's representations. * I have now made re-made these representations to the Borough Commander, “**Si Note:** Jane Johnson who made the Forged Asbo.” urgently chasing up this matter. * I have also informed **Joan Ryan** of your sons' cases and they should be in **contact with your shortly**. * I will contact you again once I receive a response from the Borough Commander. * In the meantime, please do not hesitate to contact me if there is an update on your case * or if there is anything else, I can help you with.   Yours sincerely  Tara Mundy   1. **Office of Kate Osamor MP (Edmonton)**   [**kateosamormpcasework@gmail.com**](mailto:kateosamormpcasework@gmail.com)  **Westminster Office: 0207 219 3840**  **House of Commons, London SW1A 0AA**  **Constituency Office: 0208 807 1723**  **Broad House, 205 Fore Street, London N18 2TZ**  **--**  On **Wed, Jul 22, 2015 at 11:56 AM,** Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) > wrote:  Dear Kate Osamor,   * My brother has just asked me to send over some more details, * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ * I do have an issue as everything about what the police have been doing to my family over the last 18+ years was only said on phone calls and very limited information * The family is at breaking point and my older son Simon Cordell is not coping at all due to what is going on. There is a setup case the police put on him last Sep 2015 for an ASBO which the police know full well he has not done, this case is at court for full hearing on the 3rd and 4th August 2015. * We know full well the public order unit at Scotland yard holds information that proves my son has not done what the police are saying he has; we have asked for this information yet have not been given it. * Also, his PNC record is not correct and the police will not do anything about it, with around 8 errors that should not be on his record. and I have the proof of this. * there are 2 complaints in with the Serious Misconduct Investigation Unit (SMIU2A) Directorate of Professional Standards one for Tyrone Benjamin and one for Simon Cordell Simon Cordell one is due to a police officer lying at both the magistrates court where my son was found guilty for something, he had not done due to the police officer lying, and also on appeal at the crown court the crown court judge over tuned the guilty and my son won the appeal. * There is so much more that has happened and all due to how much the police hate my family; we cannot take no more as a family and something has to be done to stop what the police are doing. * No one could understand what the family has put up with over the last 18+ years, to write it all down would take forever but I am trying to doing this. * and we do keep the records. * My kids are mixed race and I know part of the treatment is due to this.   Regards Lorraine Cordell  **From:** Lorraine Cordell [mailto:[lorraine32@bluevonder.co.uk](mailto:lorraine32@blueyonder.co.uk) ]  **Sent:** 22 July 2015 11:22  **To:** ['kate.osamor.mp@parliament.uk](mailto:kate.osamor.mp@parliament.uk) '; 'Andrew Cordell'  **Subject:** RE: Re: Update  Dear Kate Osamor,   * After a call that was made today about not hearing back from you about the problems with my family and the police. * My brother who made the call was told I had sent the below email to the wrong email which I used  1. [k osamor@hotmail.com](mailto:k osamor@hotmail.com)  * and got this email from  1. <http://www.labour.org.uk/people/detail/kate-osamor>  * I now seem to have found the correct email which is  1. [kate.osamor.mp@parliament.uk](mailto:kate.osamor.mp@parliament.uk)  * so, I am now forwarding this email to this email address. * We have also been told you seem to have the wrong address for me on file you seem to have 28 Byron Terrace, Edmonton, London, N9 7DG, when in fact the address is 23 Byron Terrace, Edmonton, London, N9 7DG * Could someone get back to me with what is going on with this case and if you have heard back from the police.   Best Regards  Lorraine Cordell  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk) ]  **Sent:** 16 July 2015 13:28  **To:** ['k osamor@hotmail.com](mailto:k_osamor@hotmail.com) '  **Subject:** Re: Update  Dear Kate Osamor,   * I am writing this email as Andy Love was dealing with a matter for my son's Tyrone Benjamin and Simon Cordell and the police. * The last time I spoke to anyone they were still waiting to hear back from the police this was in **May 2015.** * I have not had any contact or update about this matter and I feel very let down by our **MP** * I was on the understanding that due to Andy Love leaving you would have taken up the case. * Could you get back to me with an update, if you need any more information you can contact me via this email.   Regards  Lorraine Cordell  Yours sincerely  Tara Mundy   1. **Office of Kate Osamor MP (Edmonton)**   [**kateosamormpcasework@gmail.com**](mailto:kateosamormpcasework@gmail.com)  **Westminster Office: 0207 219 3840**  **House of Commons, London SW1A 0AA**  **Constituency Office: 0208 807 1723**  **Broad House, 205 Fore Street, London N18 2TZ**  **1**  **The Enfield Gov / Email’s Issue:**  569. Lorraine Cordell \_Re\_ Update\_ (1)  **/ Page Numbers:** 2073,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 July **2015** 11:22  **To:** [kate.osamor.mp@parliament.uk](http://kate.osamor.mp@parliament.uk)  Andrew Cordell'  **Subject: RE: Re:** Update  Dear Kate Osamor,   * **After a call** that was made **today** about not hearing back from you about the problems with my family and the police. * My brother who made the call was told I had sent the below email to the wrong email which I used   [kosamor@hotmail.com](mailto:kosamor@hotmail.com)   * and got this email from   <http://www.labour.org.uk/people/detail/kateosamor>   * I now seem to have found the correct email which is [kate.osamor.mp@parliament.uk](http://kate.osamor.mp@parliament.uk) * so, I am now forwarding this emailto this email address. * We have also been told you seem to have the wrong address for me on file you seem to have 28 Byron Terrace, Edmonton, London, N9 7DG, when in fact the address is 23 Byron Terrace, Edmonton, London, N9 7DG * Could someone get back to me with what is going on with this case * and if you have heard back from the police.   Best Regards  Lorraine Cordell  **2**  **The Enfield Gov / Email’s Issue:**  570. Lorraine Cordell \_Reupdate  **/ Page Numbers:** 2074,2075,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 July **2015** 11:56  **To:** '[kate.osamor.mp@parliament.uk](http://kate.osamor.mp@parliament.uk)  [kateosamormpcasework@gmail.com](http://kateosamormpcasework@gmail.com)  Andrew Cordell  **Subject: RE: Re:** Update  Dear Kate Osamor,   * My brother has just asked me to send over some more details,   Mr Simon Cordell  109 Burncroft Ave  Enfield  Middlesex  EN3 7JQ   * I do have an issue as everything about what the police have been doing to my family over the last 18+ years was only said on phone calls and very limited information the family is at breaking point and my older son Simon Cordell is not coping at all due to what is going on. * There is a setup case the police put on him last Sep **2015** for an **ASBO** which the police know full well he has not done. this case is at court for full hearing on the 3rd and 4th August **2015**. * We know full well the public order unit at Scotland yard holds information that proves my son has not done what the police are saying he has; * we have asked for this information yet have not been given it.   --   * Also, his PNC record is not correct, * and the police will not do anything about it, with around 8 errors that should not be on his record. and I have the proof of this.   --   * There are 2 complaints in with the Serious Misconduct Investigation Unit (SMIU2A) Directorate of Professional Standards * one for Tyrone Benjamin and   --   * one for Simon Cordell * Simon Cordell one is due to a police officer lying at both the magistrates court where my son was found guilty for something, he had not done due to the police officer lying, and also on appeal at the crown court the crown court judge over tuned the guilty and my son won the appeal. * There is so much more that has happened. * and all due to how much the police hate my family; * we cannot take no more as a family and * something has to be done to stop what the police are doing. * No one could understand what the family has put up with over the last **18+ years,** * to write it all down would take forever * but I am trying to be doing this. * and we do keep the records. * My kids are mixed race and I know part of the treatment is due to this.   Regards  Lorraine Cordell  **2075,**  **3**  **The Enfield Gov / Email’s Issue:**  571. DUDLEY, Elizabeth H \_ Kate Osamor MP (Edmonton)  **/ Page Numbers:** 2076,2077,  **From:** DUDLEY, Elizabeth H [[elizabeth.dudley@parliament.uk](http://elizabeth.dudley@parliament.uk)]  **Sent:** 22 July **2015** 12:22  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject:** Kate Osamor MP (Edmonton)  Dear Lorraine   * Kate Osamor has asked me to thank you for your email to her. * She is making enquiries on your behalf as you requested and will contact you again as soon as she receives a reply from the police. * If, in the meantime, you receive any further information with regard to your case, please do contact our office on one of the telephone numbers above, or by email:   [kateosamormpcasework@gmail.com](http://kateosamormpcasework@gmail.com)  With many thanks  Best wishes  Elizabeth H O Dudley  Office Manager/ Senior Parliamentary Assistant to Kate Osamor MP (Edmonton)  **Westminster Office:** House of Commons, London SW1A 0AA 0207 219 3840  **Constituency Office:** Broad House, 205 Fore Street, London N18 2TZ 0208 807 1627  **2077,**  **4**  **My 1st Asbo Response Bundle/ pub Book Issue: 1!**  INTERNET SEARCH TO CONFIRM **DOMAIN’s** DATES FOR TOO SMOOTH COMPANY PROOF OF COMPANY PURCHASE**/**  **Page Numbers:** 137,138,139,140,141, | | | | |
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| **September 2015** | | | | |
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| **October 2015** | | | | |
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| **November 2015** | | | | |
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| **March 2016** | | | | |
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| **April 2016** | | | | |
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| **May 2016** | | | | |
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| **June 2016** | | | | |
| **Dates** | **Incidents** | | | |
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| **July 2016** | | | | |
| **Dates** | **Incidents** | | | |
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| **August 2016** | | | | |
| **Dates** | **Incidents** | | | |
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| **September 2016** | | | | |
| **Dates** | **Incidents** | | | |
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| **October 2016** | | | | |
| **Dates** | **Incidents** | | | |
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| **November 2016** | | | | |
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|  | There is a date here in the Diary that needs to get moved to the 23/11/2018 as it is in the wrong place. | 23/11/2016 |  |  |
|  | * **At Mothers home address**   Mother and I phoned up the court the day before trial and got told that the case had gotten dropped by the CPS.  We both agreed for myself to stay at my mother for a bit longer, in fact I stayed at my mother’s house until the date of the 03/12/**2016**   * **At Mothers address but illegal**   Getting treated under section 117 Mental Health Act 1983 / No Visit!   * **The Asbo Order got**   Granted in Error with Full Conditions against me and Fraudulently!  1   * **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**   Lemmy Harassment Letter **/**  **Page Numbers:** 31,32  Lemmy Nwabuisi Re Anti-Social Behavior Allegations against Mr. Simon Cordell!  **2**   * **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**   Lemmy 1st Injunction Letter of Harassment **/ Page Numbers:** 67,68  **3**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Updated formal complaint received by email  **08/12/2016**  passed to complaints and access to information team  **Page Number:** 1  **3**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  RE: Formal Complaint dated 24/11/**2016**:  To the Enfield Council  **Page Number:** 2,3,4,5,  **4**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Subject: FW: Re: Simon Cordell Formal Complaint 24/11/**2016**  **Page Number: 6**  **5**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  FW: Re: Simon Cordell Formal Complaint 24/11/**2016**  **Page Number: 11**  **6**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/**2016**  **Page Number: 12**  **7**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Enfield Council all Departments where data is held about Mr. Simon Cordell  **Page Number:** 13,14,  **8**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.  **Page Number:** 16,17,18,19,  **9**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/**2016**  **Page Number:** 20,21  2  **10**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 24  **11**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Re: Formal Complaint 08/12/12/016  **Page Number:** 25,26  **12**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Please reply to: Geoffrey Mann  Geoffrey Mann Neighbourhood Manager  **Page Number:** 27,28,29,30,  **13**  **Stage 5**   * **The Enfield Councils History FOI Indexed**   **Stage 5**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**  **Page Number:** 25,26,27,28,  **14**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15  **15**   * **The Enfield Gov / Email’s Issue: 03**   Data-Protection-Enfield-Council **/**  **Page Numbers:** 2567,2568,  **16**   * **The Enfield Gov / Email’s Issue: 03**   Formal Complaint dated **/**  **Page Numbers:** 2569,2570,2571,2572,  **17**   * **The Enfield Gov / Email’s Issue: 03**   Letter to Council Dated **/**  **Page Numbers:** 2573,2574,  **18**   * **The Enfield Gov / Email’s Issue: 03**   Reply-Letters-From-Council **/**  **Page Numbers:** 2575,2576,2577,2578,  **19**   * **The Enfield Gov / Email’s Issue: 03**   Data-Protection-Enfield-Council **/**  **Page Numbers:** 2579,2580,  **20**   * **The Enfield Gov / Email’s Issue: 03**   Formal Complaint dated **/**  **Page Numbers:** 2581,2582,2583,2584,  **21**   * **The Enfield Gov / Email’s Issue: 03**   Formal Complaint dated **/**  **Page Numbers:** 2585,2586,2587,2588,  **22**   * **The Enfield Gov / Email’s Issue: 03**   Simon Cordell Authority Letter **/**  **Page Numbers:** 2589,  **23**   * **The Enfield Gov / Email’s Issue: 03**   Data-Protection-Enfield-Council **/**  **Page Numbers:** 2590,2591,  **24**   * **The Enfield Gov / Email’s Issue: 03**   Simon Cordell Authority Letter **/**  **Page Numbers:** 2592,  **25**   * **The Enfield Gov / Email’s Issue: 03**   Re Simon Cordell Formal Complaint **/**  **Page Numbers:** 2593,  **26**   * **The Enfield Gov / Email’s Issue: 03**   Re Simon Cordell Formal Complaint **/**  **Page Numbers:** 2594,  **27**   * **The Enfield Gov / Email’s Issue: 03**   Chief Executive Re Si **/**  **Page Numbers:** 2595,2596,  **28**   * **The Enfield Gov / Email’s Issue:**   662. x 2... Reply-Letters-From-Council-02-12-12-**2016**-001 **/**  **Page Numbers:** 2597,2598,2599,2600,  **29**   * **The Enfield Gov / Email’s Issue:**   663. x2... Simon\_Cordell\_authority\_Letter-24-11-**2016** **/**  **Page Numbers:** 2601,  **30**   * **The Enfield Gov / Email’s Issue:**   664. x2...Letter-to Council-Dated-08-12-**2016** **/ Page Numbers:** 2602,2603,  **31**   * **The Enfield Gov / Email’s Issue:**   665. x2....Joan Ryan MP \_Automatic Reply from Joan Ryan  MP - Labour Member of Parliament for Enfield North Re **/**  **Page Numbers:** 2604,2605,  **32**   * **The Enfield Gov / Email’s Issue:**   666. x 2....Lorraine Cordell \_Re\_ Simon Cordell Formal Complaint  24\_11\_**2016** **/**  **Page Numbers:** 2606,  **33**   * **The Enfield Gov / Email’s Issue:**   667. x2....RYAN, Joan \_Automatic reply\_ Simon Cordell Formal Complaint 24\_11\_**2016** **/**  **Page Numbers:** 2607,2608,  **34**   * **The Enfield Gov / Email’s Issue:**   668. x2...Lorraine Cordell \_Fwd.\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016** **/**  **Page Numbers:** 2609,  **35**   * **The Enfield Gov / Email’s Issue:**   669. x2...RYAN, Joan \_Automatic reply\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016** **/**  **Page Numbers:** 2610,2611,  **35**   * **The Enfield Gov / Email’s Issue:**   670. x2 Chief Executive \_Fwd.\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016** (& SAR) [SEC=OFFICIAL\_PRIVATE A **/**  **Page Numbers:** 2612,2613,  **36**   * **LEMMYS Index I received on the 25/06/2018**   Claim form, application for an injunction and statements / New 2 Injunction / Indexed  **/ Page Numbers:** 196,197,198,199,200,201,202,  203,204,205,206,207,208,209,  210,211,212,213,214,215,216,  217,218,219,220,221,222,223,  224,225,226,227,228,229,230,  231,232,233,234,235,236,237,  238,239,240,241,242,243,244,  245,246,247,248,249,250,251,  252,253,254,255,256,257,258,  259,260.261,262,263,264,265,  266,267,268,269,270,271,272,  273,274,275,276,277,278,279,  280,281,282,283,284,285,286,  287,288,289,290,291,292,293,  294,295,296,**297,298,**299,300,  301,302 | 24/11/2016 |  |  |
| **1**  **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**  Lemmy Harassment Letter  **/ Page Numbers:** 31,32  **31,**  02 February2017 02/02/2017  29th November 2016 29/11/2016  05th December 2016 05/12/2016  24th November 2016 24/11/2016   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | Lemmy Nwabuisi Re Anti-Social Behaviour Allegations against Mr. Simon Cordell!  **ENFIELD Connected**  **ENFIELD Council**  **Please reply to: Lemmy** Nwabuisi Anti-Social  Behaviour Team Community Safety Unit B Block North Civic Centre Enfield EN1 3XA E-mail:  [lemmy.nwabuisi@enfield.gov.uk](mailto:lemmy.nwabuisi@enfield.gov.uk)  My Ref:  **Your Ref:**  **Date:** **2 February2017**  Dear Mr. Cordell,  **Re:** Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour   * I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. * I wrote to you on **29th November 2016** regarding these reports you to meet with me at the Civic Centre on **5th December 2016** to discuss the allegations made against you, copy attached. * I received a letter from your mother dated **24th November 2016** in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. * I understand these have now been dealt with. * The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. * The allegations include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation, making threats towards your neighbors and tampering with the electricity and water supply to their flat. * These are very serious breach of tenancy conditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. * I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on **Thursday, 9th F e b r u a r y**   Mr. Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ  **Director-**  Ian Davis  Environment Enfield Council  Civic Centre,  Silver Street  Enfield  EN1 3XY  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **EQUAUTY**  **&**  **FRAMEWORK**  **Regeneration**  **FOR LOCAL GOVERNMENT EXCELLENT** |   **32**  09th F e b r u a r y 2017 09/02/2017   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | * **2017** to discuss this matter. * You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you.  1. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, 2. Community Safety Unit 3. at the reception when you get to the Civic Centre.   Yours Sincerely   * Lemmy Nwabuisi ASB Team * Lemmy Harassment Letter   **IMPORTANT -** Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to  [www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected) |   **2**  **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**  Lemmy 1st Injunction Letter of Harassment**/**  **Page Numbers:** 67,68  **68**  Date: 31 January 2017  I wrote to you on 29th November 2016  6th December 2016  24th November 2016   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | **ENFIELD**  **Connected**  Please reply to: Lemmy Nwabuisi  Anti-Social Behaviour Team Community Safety Unit 8 Block North Civic Centre Enfield EN1 3XA  **E-Mail:** [lemmy.nwabuisi@enfield.gov.Uk](mailto:lemmy.nwabuisi@enfield.gov.Uk)  **My Ref:**  **Your Ref:**  **Date:** 31 January **2017**  Dear Mr Cordell,  Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour   * I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. * I wrote to you on **29th November 2016** regarding these reports and invited you to meet with me at the Civic Centre on 6th December **2016** to discuss the allegations made against you, copy attached. * I received a letter from your mother dated **24th November 2016** in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. * I understand these have now been dealt with. * The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. * The allegations include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation, making threats towards your neighbours and tampering with the electricity and water supply to their flat. * These are very serious breach of tenancy conditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. * I have therefore arranged for you to meet with me at the   Mr Simon Cordell  109 Burncroft Avenue  Enfield  EN3 7JQ  Environment Enfield Council  Civic Centre,  Silver Street  Enfield  EN13XY  EQUALITY FRAMEWORK FOR LOCAL GOVERNMENT EXCULENT  Website-, [www.enfield.gov.uk](http://www.enfield.gov.uk)  A Letter of Allegations of Harassment |   **68**  2017   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | **2017** to discuss this matter.   * You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.   Yours Sincerely  Lemmy Nwabuisi ASB Team   * **IMPORTANT -** Enfield residents should register for an online Enfield Connected account. Enfield   Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to   * A Letter of Allegations of Harassment |   **3**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Updated formal complaint received by email  **08/12/2016**  passed to complaints and access to information team  **Page Number:** 1  **09/12/2016**  **1**  09-DEC-2016  08 12.16  05 12 16  05 12 16  24 11 16  29-NOV-2016  22 11.16  18-NOV-2016  04-JUL-2016  09-MAY-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **09-DEC-2016 S FLETCHER - TINF -Current**  Updated formal complaint received by email **08 12.16** passed to complaints and access to information team **09-DEC-2016 S FLETCHER-TERM** - Current  Action should have been classified as TINF not TERM - unable to amend **09-DEC-2016** S FLETCHER -TINF -Current  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05 12 16** - Passed to complaints and access to information team.  Action type classified in previous note as **TERM - OTHER TCY SHOULD BE TERMINATED AFTER EVICTION** in error - should have been TINF - TENANCY INFO but unable to amend  **09-DEC-2016 SFLETCHER-TERM - Current**  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05 12 16** - Passed to complaints and access to information team  **09-DEC-2016 SFLETCHER**-TINF - Current  Formal complaint, subject access request, and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **24 11 16** - Passed to complaints and an access to information team.  **29-NOV-2016 SFLETCHER**-TINF - Current  Call received from tenant on **22 11.16** re CCTV camera removal letter and transfer options. Tenant was agitated throughout the conversation and when he passed the phone to his mother to speak to me.  He said aggressively ’I'm gonna do her over\* and Tm gonna take her job just for fun' in reference to me.  File note on iclipse  **18-NOV-2016 SFLETCHER**-TINF -Current  Letter sent to tenant requesting removal of camera from communal/fire door (ground floor)  **04-JUL-2016** OMCLEOD - RINF - Current  monitor  **09-MAY-2016** PSIMPSON - DPAI - Current  Notification seen: to increase DP due to annual increase of C/r + £3.75 off the arrears.  V P |   **4**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: Formal Complaint dated 24/11/**2016**:  To the Enfield Council  **Page Number:** 2,3,4,5,  **24/11/2016**  **2,**  24/11/2016  24/11/2016  Jan 2017  14/08/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Formal Complaint dated 24/11/2016:**  To Whom It May Concern:  I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ.   * Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held **Jan 2017.** * It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or4 take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son’s skin as I am lost for words that Enfield Council has done nothing to help. * My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan **2017**. * The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our lives over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police. * There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regards to my son, this will also include any police reports that the police have handed to Enfield Council. * If this needs to be handed to the correct department to deal with this or there is a cost pleases advice via this email, I have also included a letter of authority from my son so I can act on his behalf. * I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act. * On the **14/08/2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours |   **3,**  14/08/2016  04/10/2016  04/10/2016  14/08/2016  04/10/2016  15/11/2016  16/11/2016  16/11/2016  21/11/2016  22/11/2016  18/11/2016  14/08/2016  25/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son’s home I Miss L Cordell even went around his flat as he needed some things.   * In fact, my son does not go out of his home and this has been for some time now due to how he is being treated. * When he was arrested on the **14/08/2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the **04/10/2016** when he was due to go back to the police station to be interviewed. * On the **04/10/2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home. * Both cases for the **14/08/2016** and the **04/10/2016** were dropped by the CPS this was done on the **15/11/2016** with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested. * My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don’t want him to live there and will do anything they can to get him out. * On the **16/11/2016** I tried to speak to my son’s housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me. * Since the **16/11/2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. * I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the **21/11/2016** and I was told that Sarah Fletcher would 100% call me that day. * On the **22/11/2016** I went to my son’s home and there was a letter from Sarah Fletcher dated the **18/11/2016** which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person’s rights, it does not show any person’s front door who lives in the block or windows. * In fact, on the **14/08/2016** when the police went to my son’s flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. * In the letter Sarah Fletcher said the CCTV camera had to be removed by the **25/11/2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it’s a matter of emergency, I speak to her. * I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son’s flat and was going to call again later. * When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. * So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my |   **4,**  2014 and 2015  2013 to 2015   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | son said he wants to appeal it having to be taken down.   * They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. * My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014 and 2015** about my son’s neighbours. * After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013 to 2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. * My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it’s on their systems. * Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. * It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down. * I feel at this time Enfield Council is doing nothing to help my son they don’t even want to speak to me so I can explain fully what is going on. * My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. * They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.  1. I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. 2. My contact number is 07807 3. I would like to find out if Enfield Council is willing to move my son due to the reasons in this letter and the help of the early intervention team. 4. I would also like full dates and times that my son’s neighbours have put any complaints in and what they have said he has done and on what date. 5. I would a full report of any police reports that have been given to Enfield Council by the police about my son. 6. I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.   Regards  Miss Lorraine Cordell Mr Simon Cordell |   **5,**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Re: Simon Cordell  People that have been copied into these letters are below   1. **Joan Ryan MP for Enfield** 2. **Joan Ryan MP for Enfield** 3. Mr Rob Leak Chief Executive Enfield Council 4. Mr Ray James Director of Health, Housing and Adult Social Care 5. Ms Sally McTernan assistant Director Community Housing Services 6. Sarah Fletcher Sarah Housing Officer 7. Jackie Gubby Housing officer |   **5**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Subject: FW: Re: Simon Cordell Formal Complaint 24/11/**2016**  **Page Number: 6**  **6**  24/11/2016  24 November 2016  24/11/2016  24-11-2016  24-11-2016  24-11-2016  24-11-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **24/11/2016**  Sarah Fletcher  **From:** Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **Sent: 24 November 2016 16:34**  **To:**   1. [joan.ryan.mp@parliament.uk;](mailto:joan.ryan.mp@parliament.uk;) 2. [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk) 3. Chief Executive 4. Ray James 5. Sally Mcternan 6. Sarah Fletcher 7. Jackie Gubby   **Subject:** **FW: Re:** Simon Cordell Formal Complaint **24/11/2016**  Attachments: Simon\_Cordell\_authority\_Letter-**24-11 -2016**.pdf;  Data-Protection-Enfield-Council-**24-11-2016**.pdf;  Formal Complaint dated **24-11-2016**.pdf  To Whom It May Concern:   * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP * Please see the formal complaint to Enfield council dated **24/11/2016** attached to this email due to the way Mr Simon Cordell is being treated. * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP * People that have been copied into these letters are below in the hope something can be done to help.  1. **Joan Ryan MP for Enfield** 2. **Joan Ryan MP for Enfield** 3. Mr Rob Leak Chief Executive Enfield Council 4. Mr Ray James Director of Health, Housing and Adult Social Care 5. Ms Sally McTernan Assistant Director Community Housing Services 6. Sarah Fletcher Sarah Housing Officer 7. Jackie Gubby Housing officer   l |   **6**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  FW: Re: Simon Cordell Formal Complaint 24/11/**2016**  **Page Number: 11**  24/11/**2016**  **11**  24 November 2016  24/11/2016  24/11/2016  24/11/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **Sarah Fletcher**  **From:** Lorraine Cordell  [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Sent: 24 November 2016** 16:34  **To:** [joan.ryan.mp@parliament.uk;](mailto:%20joan.ryan.mp@parliament.uk;)  [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk)  Chief Executive  Ray James;  Sally Mcternan  Sarah Fletcher  Jackie Gubby  **Subject:** FW: Re: Simon Cordell Formal Complaint **24/11/2016**  **Attachments:** Simon\_CordelLauthority\_Letter-**24-11 -2016**.pdf;  Data-Protection-Enfield-  Council-**24-11-2016**.pdf;  Formal Complaint dated **24-11-2016**.pdf  To Whom It May Concern:   * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP * Please see the formal complaint to Enfield council dated **24/11/2016** attached to this email due to the way Mr Simon Cordell is being treated. * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP * People that have been copied into these letters are below in the hope something can be done to help.  1. **Joan Ryan MP for Enfield** 2. **Joan Ryan MP for Enfield** 3. Mr Rob Leak Chief Executive Enfield Council 4. Mr Ray James Director of Health, Housing and Adult Social Care 5. Ms Sally McTernan Assistant Director Community Housing Services 6. Sarah Fletcher Sarah Housing Officer 7. Jackie Gubby Housing officer |   **7**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/**2016**  **Page Number: 12**  24/11/**2016**  **12**  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 * Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016** * To whom it may concern: * I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell and can be done via Phone, Email, and Letter. * I also give my Mother Miss Lorraine Cordell authority to speak to my **MP** or any other person that is working with my local **MP** * **Phone:** 07807 3335454 * **Email:** [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) * **Letter:** 23 Byron Terrace, Edmonton, London N9 7DG * This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.   Regards  Simon Cordell |   **8**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Enfield Council all Departments where data is held about Mr Simon Cordell  **Page Number:** 13,14,  24/11/**2016**  **13,**  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Mr Simon Cordell  109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016**   * **Enfield Council all Departments where data is held about Mr Simon Cordell**   Dear Sir or Madam  **Subject access request**  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ  Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to:   * All data that is held at Enfield Council all departments, on all systems and any files about me. * All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. * This would include any times the police have called Enfield Council about Mr Simon Cordell. * Any Reports of any complaints about Mr Simon Cordell made by any person this would include * neighbours, I do understand that due to data protection laws the name and address of the person would need redaction. * All police reports submitted to Enfield Council all departments about Mr Simon Cordell. * All repair requests held. * Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. * This would include the reports for the **ASBO application** the police had with Enfield Council * **and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.** |   **14,**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied. * If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) If this subject Access request needs to go to the data protection Officer at Enfield Council can this be passed over to them. * It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days. * If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. * If you need advice on dealing with this request, the Information Commissioner’s Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.orq.uk/](http://www.ico.orq.uk/)   Yours faithfully  Mr Simon Cordell |   **9**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.  **Page Number:** 16,17,18,19,  24/11/**2016**  **16,**  24/11/2016  29/11/2016  24/11/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  since 2014  29/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.**   Dear Lemmy Nwabuisi and any other person who is copied in this letter.   * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016.** * I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. * The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the **06/12/2016** at 14:00 hours at Enfield Civic Centre. * I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated **24/11/2016,** also until I have the subject access request information dealt with and have a list of dates and times these so-called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council, I do not think holding this meeting would be appropriate. * I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information, I will have to take this up with the ICO. * However, it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated **29/11/2016.** * There has been complaints put into Enfield council **since 2014** about Mr Simon Cordell’s neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him. * You have been told many times the effect this is having on Mr Simon Cordell’s heath yet still choose to do nothing. * Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints. * Once again, I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.   I |   **17,**  now 2016  4th October 2016  2006, until now 2016  sudden in 2016  now in 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell has had his own place since 1999 and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until **now 2016.** * You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done. * “Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. * It is also alleged that on 4th October 2016, you banged on your ceiling and you later started to bang and kick at your neighbour’s door. * It is alleged that you were very aggressive and was shouting through your neighbour’s door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up”. * At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above. * You have also stated: * “It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours”. * Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in 1999, he had a dog, no complaints were ever put in re Mr Simon Cordell’s dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected. * When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 he had the same dog, when she passed away in 2007, he got a new dog same bred and since 2006 there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog. * So how someone can say she is left alone is beyond me. * Mr Simon Cordell’s dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal. * Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since **2006, until now 2016.** * It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a **sudden in 2016** my son mistreats and neglect his dog leaves her alone all day and night with the dog only **now in 2016** causing noise disturbances to his neighbours. * You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise. * In fact, the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell’s dog does its always barking and making a noise so does this mean they are going to have action taken against them? * My son’s dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.   **2** |   **18,**  24/11/2016  14/08/2016  22/11/2016  on in 2013  until 2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police. * You have also stated: * “Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. * Your neighbours have alleged that this is an invasion of their privacy". * I have already put an appeal in my formal complaint dated the **24/11/2016** in regard to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. * I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security. * But since the **14/08/2016** when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked. * So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself. * When Mr Simon Cordell was on a phone call to Sarah Fletcher on the **22/11/2016** she did say if the CCTV camera was facing Mr Simon Cordell's front door there would be no problem with that this is at this time being acted on. * It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not acted **on in 2013** when it was installed? Why has it taken them **until 2016** to say they feel this is an invasion of their privacy? * In fact, I feel it has protected Mr Simon Cordell's neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been affected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy. * The CCTV camera does not show any neighbours living in the block, front doors or windows. * And only showed part of the ground floor communal area leading up to Mr Simon Cordell’s own front door. * It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy? * As said in my formal complaint the police don’t like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also? * As stated, these allegations are very serious and I would like them addressed as soon as possible but until I have the information, I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as **since 2014** all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this. * Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. * He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his heath more and more.   3 |   **19,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Daniel Ellis has said that my formal complaint should be addressed by the **14/12/2016** but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on cannot be left with nothing being done as this is making Mr Simon Cordell’s life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner. * I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter. * I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated **24/11/2016** this has not been done with your letter why? * I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) * or my address which is included in the letters dated **24/11/2016.** * Regards  1. Miss Lorraine Cordell Mr Simon Cordell 2. People that have been copied into these letters are below 3. **Joan Ryan: MP for Enfield** 4. Mr Rob Leak: Chief Executive Enfield Council 5. Mr Ray James: Director of Health, Housing and Adult Social Care 6. Ms Sally McTernan: Assistant Director Community Housing Services 7. Sarah Fletcher Sarah: Housing Officer 8. Jackie Gubby: Housing officer 9. Lemmy Nwabuisi: ASB Team 10. Daniel Ellis: Complaints & Access to Information Officer   **4** |   **10**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/**2016**  **Page Number:** 20,21  **20,**  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016**  **RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**  To whom it may concern:  I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter.  I also give my Mother Miss Lorraine Cordell authority to speak to my MP or any other person that is working with my local MP  **Phone:** 07807 3335454  **Email:** [lorraine32@bluevonder.co.uk](mailto:%20lorraine32@bluevonder.co.uk)  **Letter:** 23 Byron Terrace, Edmonton, London N9 7DG  This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.  Regards  Simon Cordell |   **21**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **For your Information**  If your tenancy has ended, for example on the enforcement of a possession order or if you are not the tenant due to being left in use and occupation, payments are accepted for use and occupation of the property.  Please note any payments made less than 5 working days before the date of the statement may not be included.  **Explanation of codes**  **HB** - Housing Benefit  **B/F** - Balance brought forward  **Manual adjustment** - amounts manually credited or charged to your account  **Debit adjustments** - your account has been adjusted and the adjustment has been backdated  **Standard debit** - Weekly rent  **Enfield Connected**  Sign up for an online Enfield Connected account today to Save Time and Do It Online.  Enfield Connected puts lots of Council services in one place making it easier for you to report issues, request information and pay for bills quickly, and at a time which suits you best.  **As an Enfield Council tenant your Enfield Connected account will also allow you to:**   * Pay your Housing Rent * Check your balance and payment history * Use our benefits calculator to check your entitlement to benefits and apply for them online * And more... * You can use your Enfield Connected account from almost anywhere using your smartphone, tablet or laptop. If you do not have access to the internet or would like help to set up your account, most Enfield libraries offer free use of their computers and have staff on hand to help you sign up for an Enfield Connected account.   Sign up for your Enfield Connected account today at: www.enfield.Gov.uk/connected |   **11**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 24  08/12/**2016**  **24**  08 December 2016  24/11/2016  08-12-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | 1. Sarah Fletcher   **From:** Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **Sent:** **08 December 2016** 10:12  **To:**   1. Daniel Ellis 2. Lemmy Nwabuisi   **Subject:**   1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)   [joan@joanryan.org.uk;](mailto:joan@joanryan.org.uk;)   1. Chief Executive; Ray James 2. Sally Mcternan 3. Sarah Fletcher 4. Jackie Gubby   **Attachments:** RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016**  **[SEC=OFFICIAL]** Letter to Council-Dated-**08-12-2016**.pdf  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.   Regards  Lorraine Cordell  l |   **12**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint 08/12/12/016  **Page Number:** 25,26  **08/12/2016**  **25,**  24/11/2016  24/11/2016  05/12/2016  08/12/2016  22/11/2016  16/11/2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016**  **Re:** Formal Complaint **08/12/12/016**  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done. * I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated 08/12/**2016**. * The last time we spoke to someone regarding moving my son was on the **22/11/2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since **16/11/2016** sometimes calling up to 3 times a day. * (All their lines are set to do not disturb) this has not changed, and I still am making calls to try and address this issue with no one calling me back. * My son is having a nightmare in his flat since he moved back there, he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the neighbours are doing. * I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer. * It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son. * When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing **since 2014** with my son’s neighbours and what they are doing to him. * It does not seem to matter that my son’s heath is suffering due to this and has been for some time due to not being able to sleep. * It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done. * I would like someone to email me via [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.   Regards  Miss Lorraine Cordell  Mr Simon Cordell  l |   **26**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | People that have been copied into these letters are below   1. Joan Ryan MP for Enfield 2. Mr Rob Leak Chief Executive Enfield Council 3. Mr Ray James Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan Assistant Director Community Housing Services 5. Sarah Fletcher Sarah Housing Officer 6. Jackie Gubby Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis Complaints & Access to Information Officer |   **13**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Please reply to: Geoffrey Mann  Geoffrey Mann Neighbourhood Manager  **Page Number:** 27,28,29,30,  **22/12/2016**  **27,**  22nd December 2016  24th November 2016  24th November 2016  5th December 2016  8th December 2016  4th August 2015  18th November 2016  25th November 2016  29th November 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **ENFIELD**  **Connected**  **Please reply to** Geoffrey Mann  Ms Lorraine Cordell Sent via Email  E-mail: [geoffrey.mann@enfield.gov.uk](mailto:geoffrey.mann@enfield.gov.uk)  [My Ref: COM 1885](mailto:geoffrey.mann@enfield.gov.uk)  Your Ref:  **Date:** **22nd December 2016**  Dear Ms Cordell,  **Re:** Mr Simon Cordell -109 Burncroft Avenue - COM 1885.  I write with reference to your letters of complaint dated **24th November 2016** copies of which were received via email on **24th November 2016**, **5th December 2016** and **8th December 2016.**  **I will respond to the issues you raised as follows;**  **1.** Anti-Social Behaviour Order  We are aware that the police applied for an Anti-Social Behaviour Order (ASBO) which was granted on **4th August 2015** against your son in relation to activities that cations away from Burncroft Avenue. We are aware that your son is appealing against the ASBO and we are therefore unable to comment further.  **2.** CCTV   * We can confirm that a letter was sent to your son by Sarah Fletcher, Neighbourhood Officer on **18th November 2016** giving him until **25th November 2016 to** remove the CCTV that he had installed on the internal communal door leading to flats 109 and 111 Burncroft Avenue and facing towards the main door of the block. We can also confirm that another letter was sent to him on **29th November 2016** by Lemmy Nwabuisi, Anti-Social Behaviour Officer in relation to complaints received from your son’s neighbours concerning the CCTV. This matter   EQUALITY  Environment  Enfield Council  Civic Centre, Silver Street  FRAMEWORK FOR LOCAL  GOVERNMENT  Enfield EN13XY  EXCELLENT  Website: [www.enfield.gov.uk](http://www.enfield.gov.uk) |   **28,**  4h August 2015  20h August 2015  26h January 2016  4th August 2015  4th October 2016  14th August 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * concerns a breach of tenancy conditions and will be addressed separately from this complaint. * **Allegations of Anti-Social Behaviour** * You referred to alleged issues that your son was having with his neighbours; however, you' did not specify which neighbours and or provide a specific time frame when these complaints were made. * We have checked our records since **4h August 2015** and found two records of telephone complaints received from your son. * One on **20h August 2015** and again on **26h January 2016** which related to noise and the issues he was having with a neighbour. * These concerns were dealt with at the time by relevant officers. * We note your comment that your son has been a tenant for many years and that there have been no complaints about him until the publication of the ASBO against him on **4th August 2015**. * However, our records show that since your son’s tenancy began on 14th August 2006, there has been at least one previous complaint against your son from another neighbour prior to the ASBO. * We are aware of the alleged incident that happened on **4th October 2016** as this was reported to us and this will be addressed separately as part of ongoing Anti-Social Behaviour investigations. * We note your comments regarding the police and must advise that you take up any issues with the Independent Police Complaints Commission. * We also note your comment regarding an alleged incident on **14th August 2016.** * This was not reported to the Council and should be a matter for the police. * We note your comment that your son is scared to go home due to the alleged issues with his neighbours. * Regarding the allegations of ASB against your son and the issues regarding his dog, we note your comment that you do not think it is justified to attend the meeting with Lemmy Nwabuisi prior to your formal complaint being addressed. * We note your comment that you have been advised by a solicitor to wait for the SAR. We also note your comments |   **29,**  29th November 2016  21 November 2016  November 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | in relation to the letter sent by Lemmy Nwabuisi on **29th November 2016** regarding reports of anti-social behaviour made against your son by his neighbours and that you will address these once the SAR is received.   * Please note that these allegations are serious breaches of tenancy conditions and will be addressed separately as part of an ongoing investigation. * We have attempted to meet with your son to discuss the allegations made against him and give him the opportunity to respond. * It is important that these issues are addressed, and another meeting will be arranged to facilitate this in due course. * **Subject Access Request (SAR)** * The SAR that you have submitted is being responded to separately in accordance with required timescales. * **Communications** * We are aware that you left messages for Sarah Fletcher on three occasions between 16 and **21 November 2016** and she was not available at these times. * We confirm that she spoke directly with Mr Simon Cordell by telephone on **22nd November 2016.** * **Housing Options** * As a single resident living in a one-bedroom property, the Council considers that your; son is suitably housed. We do not have sufficient evidence in relation to your son's allegations of anti-social behaviour against his neighbours to be able to refer him for a transfer on the housing register. * He can make an online application himself to be placed on the housing register by visiting the Council Housing pages of the Enfield Council website at www.enfield.Gov.uk. His eligibility for transfer will then be assessed by the Housing Options team in accordance with Council policy and they will advise whether his application is accepted. * Alternative options to move are available to him through the mutual exchange scheme, where tenants are able to swap their home with another tenant, and the fresh start scheme, where tenants can be supported in moving to a private rented home. Further information can be found online using the URLs below: |   **30,**  3rd January 2017   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | www.homeswapper.co.uk.  [https://www.enfield.Gov.uk/forms/form/203/fresh start scheme.](https://www.enfield.Gov.uk/forms/form/203/fresh%20start%20scheme.)  **If you wish to discuss this matter please do not hesitate to contact me. Please note that I away from the office and will be returning on Tuesday** **3rd January 2017.**  Yours Sincerely  Geoffrey Mann Neighbourhood Manager  **IMPORTANT -** Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many  Council services in one place, speeds up your payments and saves you time - to set up your account today go to  [www.enfleld.gov.uk/connected](http://www.enfleld.gov.uk/connected) |   **14**  **Stage 5**  **The Enfield Councils History FOI Indexed**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**  **Page Number:** 25,26,27,28,  24/11/**2016**  **25,**  24/11/2016  29/11/2016  24/08/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  29/11/2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.   Dear Lemmy Nwabuisi and any other person who is copied in this letter.   * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016**. * I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. * The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the **06/12/2016** at 14:00 hours at Enfield Civic Centre. * I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated **24/11/2016**, also until I have the subject access request information dealt with and have a list of dates and times these so-called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council, I do not think holding this meeting would be appropriate. * I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information, I will have to take this up with the ICO. * However, it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated **29/11/2016**. There has been complaints put into Enfield council **since 2014** about Mr Simon Cordell’s neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him. You have been told many times the effect this is having on Mr Simon Cordell’s heath yet still choose to do nothing. * Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints. Once again, I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.   1 |   **26,**  2016  4th October 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell has had his own place since **1999** and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in **2006** due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until now **2016**. * You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done. * “Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. * It is also alleged that on **4th October 2016,** you banged on your ceiling and you later started to bang and kick at your neighbour’s door. * It is alleged that you were very aggressive and was shouting through your neighbour’s door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up”. * At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above. * You have also stated: * “It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours”. * Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in **1999,** he had a dog, no complaints were ever put in re Mr Simon Cordell’s dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected. * When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in **2006** he had the same dog, when she **passed away in 2007,** he got a new **dog same bred and since 2006** there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog. So how someone can say she is left alone is beyond me. * Mr Simon Cordell’s dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal. * Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since **2006,** until now **2016.** * It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a sudden in **2016** my son mistreats and neglect his dog leaves her alone all day and night with the dog only now in **2016** causing noise disturbances to his neighbours. * You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise. * In fact, the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell’s dog does its always barking and making a noise so does this mean they are going to have action taken against them? * My son’s dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.   2 |   **27,**  24/11/2016  14/08/2016  22/11/2016  acted on in 2013  them until 2016  as since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. * If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police. * You have also stated: * “Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. * Your neighbours have alleged that this is an invasion of their privacy”. * I have already put an appeal in my formal complaint dated the **24/11/2016** in regard to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security. * But since the **14/08/2016** when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked. * So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself. * When Mr Simon Cordell was on a phone call to Sarah Fletcher on the **22/11/2016** she did say if the CCTV camera was facing Mr Simon Cordell’s front door there would be no problem with that this is at this time being acted on. * It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not **acted on in 2013** when it was installed? Why has it taken **them until 2016** to say they feel this is an invasion of their privacy? * In fact, I feel it has protected Mr Simon Cordell’s neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been affected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy. * The CCTV camera does not show any neighbours living in the block, front doors or windows. * And only showed part of the ground floor communal area leading up to Mr Simon Cordell’s own front door. * It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy? * As said in my formal complaint the police don’t like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also? * As stated, these allegations are very serious and I would like them addressed as soon as possible but until I have the information, I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, **as since 2014** all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this. * Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. * He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his heath more and more.   3 |   **28,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Daniel Ellis has said that my formal complaint should be addressed by the **14/12/2016** but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on cannot be left with nothing being done as this is making Mr Simon Cordell’s life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner. * I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter. * I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated **24/11/2016** this has not been done with your letter why? * I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) or my address which is included in the letters dated **24/11/2016.**   Regards  Miss Lorraine Cordell  Mr Simon Cordell  **People that have been copied into these letters are below**   1. Joan Ryan: MP for Enfield 2. Mr Rob Leak: Chief Executive Enfield Council 3. Mr Ray James: Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan: Assistant Director Community Housing Services 5. Sarah Fletcher Sarah: Housing Officer 6. Jackie Gubby: Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis: Complaints & Access to Information Officer   4 |   **15**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15  05/12/**2016**  **15**  05 December 2016  24/11/2016  02-12-12-2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Sarah Fletcher  **From:** Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **Sent:** **05 December 2016** 21:41  **To:** Daniel Ellis; Lemmy  Nwabuisi  [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk;](mailto:joan@joanryan.org.uk;)  Chief Executive  Ray James  Sally Mcternan  Sarah Fletcher  Jackie Gubby  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** **[SEC=OFFICIAL]**  Attachments: Reply-Letters-From-Council-**02-12-12-2016**-001 .pdf;  Simon\_Cordell\_authority\_Letter-**24-11-2016.**pdf  To Whom It May Concern:  I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated **24/08/2016.**  I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.  Regards  Lorraine Cordell  l |   **16**  **The Enfield Gov / Email’s Issue: 03**  Data-Protection-Enfield-Council  **/ Page Numbers:** 2567,2568,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ  **24/11/2016**  • **Enfield Council all Departments where data is held about Mr Simon Cordell**  Dear Sir or Madam  **Subject access request**   * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ * Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to: * All data that is held at Enfield Council all departments, on all systems and any files about me. * All audio call files that Enfield Council when Mr. Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. * This would include any times the police have called Enfield Council about Mr. Simon Cordell. * Any Reports of any complaints about Mr. Simon Cordell made by any person this would include neighbors, I do understand that due to data protection laws the name and address of the person would need redaction. * All police reports submitted to Enfield Council all departments about Mr. Simon Cordell. * All repair requests held. * Any data held about Mr. Simon Cordell from Enfield Council ASB Response Team. * This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr. Simon Cordell when the Met Police were applying for the ASBO application.   **2568,**   * If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied. * If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) * If this subject Access request needs to go to the data protection Officer at Enfield Council can this be passed over to them. * It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days. * If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. * If you need advice on dealing with this request, the Information Commissioner’s Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk](http://www.ico.org.uk)/   Yours faithfully  **17**  **The Enfield Gov / Email’s Issue: 03**  Formal Complaint  **/ Page Numbers:** 2569,2570,2571,2572,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ  **24/11/2016**  **RE: Formal Complaint dated 24/11/2016:**  To Whom It May Concern:   * I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ. * Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan **2017**. * It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or4 take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son’s skin as I am lost for words that Enfield Council has done nothing to help. * My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan **2017**. * The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our lives over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police. * There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regard to my son, this will also include any police reports that the police have handed to Enfield Council. * If this needs to be handed to the correct department to deal with this or there is a cost pleases advice via this email, I have also included a letter of authority from my son so I can act on his behalf. * I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act. * On the 14/08/**2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours   **2570,**   * said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son’s home. * I Miss L Cordell even went around his flat as he needed some things. * In fact, my son does not go out of his home and this has been for some time now due to how he is being treated. * When he was arrested on the 14/08/**2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the 04/10/**2016** when he was due to go back to the police station to be interviewed. * On the 04/10/**2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home. * Both cases for the 14/08/**2016** and the 04/10/**2016** were dropped by the CPS this was done on the 15/11/**2016** with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested. * My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don’t want him to live there and will do anything they can to get him out. * On the 16/11/**2016** I tried to speak to my son’s housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me. * Since the 16/11/**2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. * I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/**2016** and I was told that Sarah Fletcher would 100% call me that day. * On the 22/11/**2016** I went to my son’s home and there was a letter from Sarah Fletcher dated the 18/11/**2016** which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person’s rights, it does not show any person’s front door who lives in the block or windows. * In fact, on the 14/08/**2016** when the police went to my son’s flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/**2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. * At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it’s a matter of emergency, I speak to her. * I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son’s flat and was going to call again later. * When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. * So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my   **2571,**   * son said he wants to appeal it having to be taken down. * They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. * My son did not explain fully as he was really upset. * Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014** and **2015** about my son’s neighbors. * After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013** to **2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. * My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it’s on their systems. * Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. * It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down. * I feel at this time Enfield Council is doing nothing to help my son they don’t even want to speak to me so I can explain fully what is going on. * My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. * They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council. * I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545. * I would like to find out if Enfield Council is willing to move my son due to the reasons in this letter and the help of the early intervention team. * I would also like full dates and times that my son’s neighbours have put any complaints in and what they have said he has done and on what date. * I would a full report of any police reports that have been given to Enfield Council by the police about my son. * I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.   Regards  Miss Lorraine Cordell Mr Simon Cordell  **2572,**  **Re:** Simon Cordell  People that have been copied into these letters are below  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **19**  **The Enfield Gov / Email’s Issue: 03**  Letter to Council Dated  **/ Page Numbers:** 2573,2574,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **Re: Formal Complaint 08/12/12/016**  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done. * I know Formal Complaints are ongoing regarding letters written on the 24/11/**2016** and 05/12/**2016** but I feel I have known option but to again write a new Formal Complaints dated 08/12/**2016**. * The last time we spoke to someone regarding moving my son was on the 22/11/**2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since 16/11/**2016** sometimes calling up to 3 times a day. * (All their lines are set to do not disturb) this has not changed, and I still am making calls to try and address this issue with no one calling me back. * My son is having a nightmare in his flat since he moved back there, he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the neighbours are doing. * I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer. * It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son. * When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing since **2014** with my son’s neighbours and what they are doing to him. * It does not seem to matter that my son’s heath is suffering due to this and has been for some time due to not being able to sleep. * It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done. I would like someone to email me via * [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk) * with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.   Regards  Miss Lorraine Cordell Mr Simon Cordell  **2574**  **Re:** Simon Cordell  **People that have been copied into these letters are below**   1. Joan Ryan MP for Enfield 2. Mr Rob Leak Chief Executive Enfield Council 3. Mr Ray James Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan Assistant Director Community Housing Services 5. Sarah Fletcher Sarah Housing Officer 6. Jackie Gubby Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis Complaints & Access to Information Officer   **17**  **The Enfield Gov / Email’s Issue: 03**  Reply-Letters-From-Council  **/ Page Numbers:** 2575,2576,2577,2578,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.**  Dear Lemmy Nwabuisi and any other person who is copied in this letter.  I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the 29/11/**2016** which was received on the 01/12/**2016**.  I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to.  The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the 06/12/**2016** at 14:00 hours at Enfield Civic Centre.  I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated 24/11/**2016**, also until I have the subject access request information dealt with and have a list of dates and times these so-called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council, I do not think holding this meeting would be appropriate.  I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information, I will have to take this up with the ICO.  However, it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated 29/11/**2016**.  There has been complaints put into Enfield council since **2014** about Mr Simon Cordell’s neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him.  You have been told many times the effect this is having on Mr Simon Cordell’s heath yet still choose to do nothing.  Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints.  Once again, I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.  **2576,**  Mr Simon Cordell has had his own place since 1999 and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until now **2016**. You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done. "Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th October **2016**, you banged on your ceiling and you later started to bang and kick at your neighbour’s door. It is alleged that you were very aggressive and was shouting through your neighbour’s door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up”.  At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above.  You have also stated:  "It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours”.  Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in 1999, he had a dog, no complaints were ever put in re Mr Simon Cordell’s dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected. When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 he had the same dog, when she passed away in 2007, he got a new dog same bred and since 2006 there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog.  So how someone can say she is left alone is beyond me.  Mr Simon Cordell’s dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal.  Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since 2006, until now **2016**.  It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a sudden in **2016** my son mistreats and neglect his dog leaves her alone all day and night with the dog only now in **2016** causing noise disturbances to his neighbours. You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise. In fact, the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell’s dog does its always barking and making a noise so does this mean they are going to have action taken against them?  My son’s dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.  **2577,**  Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police.  **You have also stated:**  • "Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy”.  I have already put an appeal in my formal complaint dated the 24/11/**2016** in regard to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal. I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security.  But since the 14/08/**2016** when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked. So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself. When Mr Simon Cordell was on a phone call to Sarah Fletcher on the 22/11/**2016** she did say if the CCTV camera was facing Mr Simon Cordell’s front door there would be no problem with that this is at this time being acted on.  It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not acted on in **2013** when it was installed? Why has it taken them until **2016** to say they feel this is an invasion of their privacy?  In fact I feel it has protected Mr Simon Cordell’s neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been effected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy. The CCTV camera does not show any neighbours living in the block, front doors or windows. And only showed part of the ground floor communal area leading up to Mr Simon Cordell’s own front door. It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy?  As said in my formal complaint the police don’t like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also?  As stated, these allegations are very serious and I would like them addressed as soon as possible but until I have the information, I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as since **2014** all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this. Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it. He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his heath more and more.  **2578,**  Mr Daniel Ellis has said that my formal complaint should be addressed by the 14/12/**2016** but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on cannot be left with nothing being done as this is making Mr Simon Cordell’s life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner. I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter. I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated 24/11/**2016** this has not been done with your letter why?  I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk) or my address which is included in the letters dated 24/11/**2016**.  Regards  Miss Lorraine Cordell Mr Simon Cordell  People that have been copied into these letters are below  Joan Ryan: MP for Enfield  Mr Rob Leak: Chief Executive Enfield Council  Mr Ray James: Director of Health, Housing and Adult Social Care  Ms Sally McTernan: Assistant Director Community Housing Services  Sarah Fletcher Sarah: Housing Officer  Jackie Gubby: Housing officer  Lemmy Nwabuisi: ASB Team  Daniel Ellis: Complaints & Access to Information Officer  **18**  **The Enfield Gov / Email’s Issue: 03**  Data-Protection-Enfield-Council  **/ Page Numbers:** 2579,2580,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  • **Enfield Council all Departments where data is held about Mr Simon Cordell**  Dear Sir or Madam  **Subject access request**  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ.  Please supply the information about me I am entitled to under the Data Protection Act 1998 relating **to:**  • All data that is held at Enfield Council all departments, on all systems and any files about me.  • All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr Simon Cordell.   * Any Reports of any complaints about Mr. Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.   • All police reports submitted to Enfield Council all departments about Mr Simon Cordell.  • All repair requests held.  • Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.  **2580,**  If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied. If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  If this subject Access request needs to go to the data protection Officer at Enfield Council can this be passed over to them. It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days. If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner’s Office can assist you and can be contacted on 0303 123 1113 or at  [www.ico.org.uk](http://www.ico.org.uk)  Yours faithfully  Mr Simon Cordell  **19**  **The Enfield Gov / Email’s Issue: 03**  Formal Complaint dated  **/ Page Numbers:** 2581,2582,2583,2584,  Mr Simon Cordell109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Formal Complaint dated 24/11/2016:**  To Whom It May Concern:  I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ. Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan **2017**. It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or4 take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son’s skin as I am lost for words that Enfield Council has done nothing to help. My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan **2017**. The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our lives over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police. There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regard to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost pleases advice via this email, I have also included a letter of authority from my son so I can act on his behalf. I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act. On the 14/08/**2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours  **2582,**  said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son’s home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home and this has been for some time now due to how he is being treated. When he was arrested on the 14/08/**2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the 04/10/**2016** when he was due to go back to the police station to be interviewed. On the 04/10/**2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home. Both cases for the 14/08/**2016** and the 04/10/**2016** were dropped by the CPS this was done on the 15/11/**2016** with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested. My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don’t want him to live there and will do anything they can to get him out. On the 16/11/**2016** I tried to speak to my son’s housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me. Since the 16/11/**2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in there team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/**2016** and I was told that Sarah Fletcher would 100% call me that day. On the 22/11/**2016** I went to my son’s home and there was a letter from Sarah Fletcher dated the 18/11/**2016** which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person’s rights, it does not show any person’s front door who lives in the block or windows. In fact, on the 14/08/**2016** when the police went to my son’s flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/**2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it’s a matter of emergency, I speak to her. I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son’s flat and was going to call again later. When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my  **2583,**  son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014** and **2015** about my son’s neighbours. After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013** to **2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it’s on their systems. Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down. I feel at this time Enfield Council is doing nothing to help my son they don’t even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.  • I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545.  • I would like to find out if Enfield Council is willing to move my son due to the reason’s in this letter and the help of the early intervention team.  • I would also like full dates and times that my son’s neighbours have put any complaints in and what they have said he has done and on what date.  • I would a full report of any police reports that have been given to Enfield Council by the police about my son.  • I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.  Regards  Miss Lorraine Cordell Mr Simon Cordell  **2584,**  **Re:** Simon Cordell  People that have been copied into these letters are below  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **20**  **The Enfield Gov / Email’s Issue: 03**  Formal Complaint dated  **/ Page Numbers:** 2585,2586,2587,2588,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Formal Complaint dated 24/11/2016:**  To Whom It May Concern:  I am writing this letter on behalf on my son Simon Cordell of 109 Burncroft Ave, EN3 7JQ.  Over the past few years my son has been having some issues with his neighbours this started due to what the police wrote about him in the newspapers about an ASBO that was granted by the lower courts in the newspaper the truth was not printed in the newspapers or on the Met Police website, the judge did grant the ASBO order but not on the grounds the police case was for we are still trying to work on how this was done to this day, this was not related to his neighbours why the police took this action it was due to lies by the police, this case is still waiting an appeal hearing at the crown court which will be held Jan **2017**. It was after this was printed in the newspaper and on the met website my son started to have issues with neighbours banging all the time and the way they were treating him and talking about him and not letting him have any rest to sleep due to the banging all the time emails were sent to Enfield Council yet very little was done yet my son has video footage of it which the council has never wanted to see or4 take any reports, this has made his heath suffer, I feel this was due to what the police have been telling Enfield Council and Enfield Council just taking the word of the police without asking my son or myself to explain as since all this started Enfield Council has not wanted to help in any way, could this be due to the colour of my son’s skin as I am lost for words that Enfield Council has done nothing to help. My son has been a tenant for many years now with no complaints about him until this all started above and things were put in the newspapers for all to see when my son had done nothing wrong and will prove this at his appeal in Jan **2017**. The police do not like my son and have not for the past 21 years and there is a lot of issues that Enfield Council is not aware of about the police and my son this is getting addressed with the IPCC and police complaints, and we are now sorting out legal action as to what this has done to our lives over the years this has been ongoing the legal action is taking time due to how long this has been ongoing with the police. There is also a subject access request attached to this email which I am asking for everything Enfield Council hold information about in regard to my son, this will also include any police reports that the police have handed to Enfield Council. If this needs to be handed to the correct department to deal with this or there is a cost pleases advice via this email, I have also included a letter of authority from my son so I can act on his behalf. I do already know there is data being held by Enfield Council that is not correct and I want to be able to get this correct under the data protection act. On the 14/08/**2016** my son had some friends round to his home they came there at around 13:30 hours, after they left the police showed up at his address to arrest him this was due to one of the neighbours  **2586,**  said my son had gone out in his garden at 17:10 hours looked up at her windows and made threats to kill, this person lives 3 gardens down from my son on the 2 floor at 105 Burncroft Ave EN3 7JQ, this is imposable as my son did not go out in his garden he was with his 4 friends and there baby in his home all day and videos were taken while they were at his flat, his friends have made statements to say this as they did not leave his flat until around 18:15 hours, not long before the police came to my son’s home. I Miss L Cordell even went around his flat as he needed some things. In fact, my son does not go out of his home and this has been for some time now due to how he is being treated. When he was arrested on the 14/08/**2016** my son was held in the police station sectioned under the mental health act and could not be interviewed so was put on bail until the 04/10/**2016** when he was due to go back to the police station to be interviewed. On the 04/10/**2016** my son was getting ready at his home for me to pick him up for the bail to return, when I got a phone call from my son to say the police was again at his flat to arrest him this was around 1 hour before he was due to be at the police station, I went to his flat and was told by the police they wanted to arrest him I told them he was getting ready to go to the police station for a bail to return, the police again arrested my son for criminal damage due to something his neighbour said who lives above him, but he had not been out of his home he was in fact in the bath when the police came to his home. Both cases for the 14/08/**2016** and the 04/10/**2016** were dropped by the CPS this was done on the 15/11/**2016** with no case to answer towards my son, yet my son was victimised and had false accusations put against his name and arrested. My son is scared to go home due to what the neighbours are doing and saying and putting false allegations into the police, it seems they really don’t want him to live there and will do anything they can to get him out. On the 16/11/**2016** I tried to speak to my son’s housing officer Sarah Fletcher to see what could be done and update her to what was ongoing her phone was set to do not disturb so I asked for an email to be sent over for her to call me as a matter of emergency, no one returned a call back to me. Since the 16/11/**2016** I have been calling every day to speak to Sarah Fletcher her phone is always set to do not disturb and I have asked for emails to be sent every day for her to call me back as a matter of emergency, I even asked to speak to her manager or any person in their team but it seems all their phones are set to do not disturb so I asked for emails to be sent for a call back, no one called me back. I was also told that the police had been in contact with the council and that Sarah Fletcher would talk to me about this when she called this was on the 21/11/**2016** and I was told that Sarah Fletcher would 100% call me that day. On the 22/11/**2016** I went to my son’s home and there was a letter from Sarah Fletcher dated the 18/11/**2016** which was to do with 1 CCTV camera my son has outside his front door, this CCTV camera does not impose on any person’s rights, it does not show any person’s front door who lives in the block or windows. In fact, on the 14/08/**2016** when the police went to my son’s flat to arrest him when they noticed the CCTV camera, they ripped the wire out and since this time it has not worked this is also getting address with the police. In the letter Sarah Fletcher said the CCTV camera had to be removed by the 25/11/**2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said  **2587,**  son said he wants to appeal it having to be taken down. They also spoke about my son being moved out of his flat to a new place, Sarah Fletcher replied she cannot do anything to do that and the only way for him to move was by way of housing moves and he should sign up to that and nothing else can be done. My son did not explain fully as he was really upset. Sarah Fletcher also said that there had been complaints put in about my son but said it not the right time to address this and that would be addressed at a next time, so it seems that Enfield Council does address complaints from other people but not my son or on behalf of my son, as I am still waiting for replies to complaints that were put in **2014** and **2015** about my son’s neighbours. After my son spoke to her he passed me the phone, I asked why she had not called me back and was told that it not my tenancy, which I replied there has already been sent a letter of authority sent to Enfield Council some time back I believe it was maybe between **2013** to **2015** this was sent there was more than one of them sent which I can prove as they were sent via emails which I still have, which gives me Miss Lorraine Cordell authority to deal and speak to anyone at Enfield Council on behalf of my son and it would be on their systems as it was emailed and I knew they had it. My son at this in the background also said I have authority to deal and speak to anyone at Enfield Council and it’s on their systems. Due to my son speaking in the background I went to a next room to speak; my son came into the room and was going on about writing the letter of complaint about what had been going on and that she could end up losing her job if she did not deal with this correctly. It was at this Sarah Fletcher said she could no longer talk to me that my son had made threats towards her and told me to put it in writing what I wanted to say put the phone down. I feel at this time Enfield Council is doing nothing to help my son they don’t even want to speak to me so I can explain fully what is going on. My son is under the early intervention team and they are willing to help my son get moved as they themselves have seen what is going on. They would do this by way of writing a letter to Enfield council if asked to do so by Enfield Council.  • I would like to speak to someone as this cannot be left like this and my son is suffering due to all of this. My contact number is 07807 333545.  • I would like to find out if Enfield Council is willing to move my son due to the reason’s in this letter and the help of the early intervention team.  • I would also like full dates and times that my son’s neighbours have put any complaints in and what they have said he has done and on what date.  • I would a full report of any police reports that have been given to Enfield Council by the police about my son.  • I would like information as to how to appeal about removing my CCTV camera and be allowed not to remove it until this appeal has happened, as so far this is the only thing that has proven my son has done nothing wrong.  Regards  Miss Lorraine Cordell Mr Simon Cordell  3  **2588,**  **Re:** Simon Cordell  People that have been copied into these letters are below  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **21**  **The Enfield Gov / Email’s Issue: 03**  Simon Cordell Authority Letter  **/ Page Numbers:** 2589,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**  To whom it may concern:  I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, Any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter.  Phon**e:** 07807 3335454  Email: [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk)  Letter: 23 Byron Terrace, Edmonton, London N9 7DG  This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.  Regards  **22**  **The Enfield Gov / Email’s Issue: 03**  Data-Protection-Enfield-Council  **/ Page Numbers:** 2590,2591,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  • **Enfield Council all Departments where data is held about Mr Simon Cordell**  Dear Sir or Madam  **Subject access request**  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ  Please supply the information about me I am entitled to under the Data Protection Act 1998 relating **to:**  • All data that is held at Enfield Council all departments, on all systems and any files about me.  • All audio call files that Enfield Council when Mr Simon Cordell has called or my mother Miss Lorraine Cordell and spoke to anyone. This would include any times the police have called Enfield Council about Mr Simon Cordell.  Any Reports of any complaints about Mr Simon Cordell made by any person this would include neighbours, I do understand that due to data protection laws the name and address of the person would need redaction.  • All police reports submitted to Enfield Council all departments about Mr Simon Cordell.  • All repair requests held.  • Any data held about Mr Simon Cordell from Enfield Council ASB Response Team. This would include the reports for the ASBO application the police had with Enfield Council and any minutes held in any meeting about Mr Simon Cordell when the Met Police were applying for the ASBO application.  **2591,**  • If you are withholding any information, I have asked for please make me aware of this and the reason as to why the data is being denied.  If you need any more information from me, or a fee, please let me know as soon as possible via email at [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) If this subject Access request needs to go to the data protection Officer at Enfield Council can this be passed over to them. It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days. If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner’s Office can assist you and can be contacted on 0303 123 1113 or at [www.ico.org.uk](http://www.ico.org.uk)/  Yours faithfully  **23**  **The Enfield Gov / Email’s Issue: 03**  Simon Cordell Authority Letter  **/ Page Numbers:** 2592,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**  To whom it may concern:  I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, Any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell. And can be done via Phone, Email, and Letter. I also give my Mother Miss Lorraine Cordell authority to speak to my MP or any other person that is working with my local MP  Phon**e:** 07807 3335454  Email: [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  Letter: 23 Byron Terrace, Edmonton, London N9 7DG  This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.  Regards  **24**  **The Enfield Gov / Email’s Issue: 03**  Re Simon Cordell Formal Complaint  **/ Page Numbers:** 2593,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)  [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)  [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk)  [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk)  Jackie Gubby'  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  **Attachments:** Formal Complaint dated 2411**2016**.doc;  Simon\_Cordell\_authority\_Letter2411**2016**.doc  DataProtectionEnfieldCouncil2411**2016**.doc  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr  Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **25**  **The Enfield Gov / Email’s Issue: 03**  Re Simon Cordell Formal Complaint  **/ Page Numbers:** 2594,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:34  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)  [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)  [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk)  [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk)  Jackie Gubby'  **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016**  **Attachments:** Simon\_Cordell\_authority\_Letter2411**2016**.pdf  DataProtectionEnfieldCouncil2411**2016**.pdf  Formal Complaint dated 2411**2016**.pdf  To Whom It May Concern:  I have had to resend this email due to the format of the attached files they are now in PDF formation and also to  include authority for my mother miss Lorraine Cordell to speak to my local MP. Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr. Simon Cordell is being treated. I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **26**  **The Enfield Gov / Email’s Issue: 03**  Chief Executive Re Si  **/ Page Numbers:** 2595,2596,  **From:** Chief Executive [[Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)]  **Sent:** 24 November **2016** 16:40  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Cc: complaints and information**  **Ray James**  **Sally Mcternan**  **Sarah Fletcher**  **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016** (& SAR)  [SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]  **Attachments:** Simon\_Cordell\_authority\_Letter2411**2016**.pdf  DataProtectionEnfieldCouncil2411**2016**.pdf  Formal Complaint dated 2411**2016**.pdf  **Classification:** OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE  Dear Miss Cordell   * Thank you for your email addressed to the Chief Executive. * I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. * This matter will be looked into and a response sent to you direct on the issues raised. * A copy of the response will also be sent to this office for information.   Regards  Heather Littler  Senior Admin Officer  Chief Executive's Unit  London Borough of Enfield  Civic Centre, Silver Street, Enfield, EN1 3XY  **Tel:** 020 8379 4037  Email: [heather.littler@enfield.gov.uk](mailto:heather.littler@enfield.gov.uk)  "Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building  strong communities"  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:34  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Chief Executive  Ray James  Sally Mcternan; Sarah  Fletcher; Jackie Gubby  **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:  I have had to resend this email due to the format of the attached files they are now in PDF formation and also to  include authority for my mother miss Lorraine Cordell to speak to my local MP. Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr. Simon Cordell is being treated. I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  **2596,**  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **Classification:** OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE  Follow us on Facebook Twitter <http://www.enfield.gov.uk>  Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses, but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.  **27**  **The Enfield Gov / Email’s Issue:**  662. x 2... Reply-Letters-From-Council-02-12-12-**2016**-001  **/ Page Numbers:** 2597,2598,2599,2600,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **Re: Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.**  Dear Lemmy Nwabuisi and any other person who is copied in this letter.  I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the 29/11/**2016** which was received on the 01/12/**2016**. I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the 06/12/**2016** at 14:00 hours at Enfield Civic Centre. I do not believe that it is justified to hold this meeting before the formal complaint is dealt with as stated many points in your letter has been covered in my formal complaint dated 24/11/**2016**, also until I have the subject access request information dealt with and have a list of dates and times these so-called complaints were meant to have taken place and the reports from police that have been sent to Enfield Council, I do not think holding this meeting would be appropriate. I have spoken to my solicitor in regards to this matter and on advice taken from him he has told me to give limited information until I have the subject access request, this is why my formal complaint did not have full information in it as my solicitor does believe we have a case to take legal action, and if any data is withheld as it was when I requested my last subject access request for all my information, I will have to take this up with the ICO. However, it does seem there is more injustice going on within the ASB unit and Enfield Council then I had proof of before you wrote your letter dated 29/11/**2016**. There has been complaints put into Enfield council since **2014** about Mr Simon Cordell’s neighbours and what they were doing to him, Enfield Council and ASB unit took the option and done nothing, not even replied to my complaints, took no reports, and did not even looked at the video footage Mr Simon Cordell has of the noise, the banging the intimidation my son has taken from his neighbours, and the way they are doing all they can to get Mr Simon Cordell to move, the way he has been treated by Enfield Council by way of Enfield Council doing nothing to help him. You have been told many times the effect this is having on Mr Simon Cordell’s heath yet still choose to do nothing. Yet as soon as Enfield Council gets reports against Mr Simon Cordell you are willing to address these complaints. Once again, I will say I feel this is due to reports the police have put in to Enfield Council about Mr Simon Cordell, Meetings that took place with the Met police and Enfield council in regards to Mr Simon Cordell which Mr Simon Cordell knew nothing about until after the fact, and the colour of Mr Simon Cordell skin, why Enfield council have done nothing to address any issue Mr Simon Cordell was having with his neighbours regarding what his neighbours was doing to him.  **2598,**  Mr Simon Cordell has had his own place since 1999 and was housed by Enfield Council in 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 due to a fire that happened in his flat before this address, in this time Mr Simon Cordell had no complaints put in about him until now **2016**. You have written in your letter multiple things to be addressed which Mr Simon Cordell was meant to have done.  • "Include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on 4th October **2016**, you banged on your ceiling and you later started to bang and kick at your neighbour’s door. It is alleged that you were very aggressive and was shouting through your neighbour’s door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up”.  At this point I will only say the above is untrue, once I have the information including all dates, times and complaints in order from my subject access request it will be at this time I will address each point of concern above.  You have also stated:  • "It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours”.  Mr Simon Cordell has had one dog only at his flat, when Mr Simon Cordell was housed in 1999, he had a dog, no complaints were ever put in re Mr Simon Cordell’s dog being left by herself all day and night barking and causing noise disturbances to neighbours and being neglected. When Mr Simon Cordell was moved into 109 Burncroft Ave, Enfield, Middlesex, EN3 7JQ I believe in 2006 he had the same dog, when she passed away in 2007, he got a new dog same bred and since 2006 there has been no complaints by neighbours of Mr Simon Cordell leaving her alone all day and night or her barking all night and all day and him not looking after her and neglecting her, and her causing noise disturbances to his neighbours. Mr Simon Cordell does not leave his dog all day and night she is always looked after, if Mr Simon Cordell is not going to be there overnight or for a long time during the day then the family look after the dog. So how someone can say she is left alone is beyond me.  Mr Simon Cordell’s dog is looked after very well she has never been left all day and all night alone, and I feel very angry any person could ever say Mr Simon Cordell has ever mistreated and neglected his dog he is an animal lover as all our family are and we would never mistreat or neglected any animal. Once again it seems beyond belief Mr Simon Cordell has had his dog and no complaints has been put in by any neighbours about the way my son allegedly mistreats and neglects his dog since 2006, until now **2016**. It seems totally unbelievable my son could have his dog for so many years with not one complaint of mistreatment and neglect and now all of a sudden in **2016** my son mistreats and neglect his dog leaves her alone all day and night with the dog only now in **2016** causing noise disturbances to his neighbours. You can take that how it reads as I am so angry right now that any person could say the dog is mistreated and neglected, she is always cared for and loved and not left alone all day and night barking and making noise. In fact, the dog that lives a few rows up barks more and makes more noise than Mr Simon Cordell dog does its always barking and making a noise so does this mean they are going to have action taken against them?  My son’s dog only as a rule barks when someone comes into the building to Mr Simon Cordell front door and this is only for a short time until the door is opened for them, there is also the fact Mr Simon Cordell does not have many people at his flat the main people are his family, so his dog hardly barks at all.  **2599,**  Mr Simon Cordell for the last 3 years does not even go out of his flat any longer due to what has been going on, he once in a while goes across to the shop but that is not often at all and only when the family cannot get what he needs as they are busy. If Mr Simon Cordell has to go out for a meeting, he always has someone with him it has become this way due to how he has been treated by the Met police.  You have also stated:  • "Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy”.  I have already put an appeal in my formal complaint dated the 24/11/**2016** in regard to the CCTV and I am awaiting a reply as to what information I need and how I address the appeal.  I will say that the CCTV is for security, but so far has protected me due to malicious information that has been passed to people, but it was not installed for that reason but has helped in this the main reason it was installed was due to security.  But since the 14/08/**2016** when the police themselves damaged the CCTV camera due to what they were doing to Mr Simon Cordell, it has not worked.  So, at this time there is no CCTV in operation in the communal area of the block the only CCTV that is operational at this time is the ones inside Mr Simon Cordell flat itself.  When Mr Simon Cordell was on a phone call to Sarah Fletcher on the 22/11/**2016** she did say if the CCTV camera was facing Mr Simon Cordell’s front door there would be no problem with that this is at this time being acted on.  It also seems that this complaint has come in very late as if any neighbours felt that this was an invasion of their privacy why was this not acted on in **2013** when it was installed? Why has it taken them until **2016** to say they feel this is an invasion of their privacy?  In fact, I feel it has protected Mr Simon Cordell’s neighbours there has been crime in the area and many break ins within the housing estate where everyone lives, yet not one person has been affected in the block Mr Simon Cordell lives in by crime and I believe this is due to the CCTV being there, and if anything happened to any of the neighbours in the block the police could obtain a copy.  The CCTV camera does not show any neighbours living in the block, front doors or windows.  And only showed part of the ground floor communal area leading up to Mr Simon Cordell’s own front door.  It also makes us feel the only reason that the neighbours have now said about the CCTV is due to what they are trying to say about Mr Simon Cordell in these complaints, I feel that at this time the CCTV is the thing that protected Mr Simon Cordell against what the neighbours have alleged, why else would it have taken them over 3 years to say they now felt it was an invasion of their privacy?  As said in my formal complaint the police don’t like Mr Simon Cordell and this has been for many years when the police go to Mr Simon Cordell flat, he feels safer that the CCTV is there as it shows what the police are doing to Mr Simon Cordell so makes him feel safer, has the police put a report in about the CCTV camera also?  As stated, these allegations are very serious and I would like them addressed as soon as possible but until I have the information, I have asked for so know what dates and times these complaints were put in I feel that Enfield council is only taking one side to this and that is the neighbours, as since **2014** all my calls and emails and letter about my complaints re the neighbours Enfield Council has done nothing to help me or Mr Simon Cordell address this.  Mr Simon Cordell feels he has no option left to him but to move away from his home due to what has been ongoing for a long time with no one addressing it.  He feels that is the only way he will feel safe again from what the neighbours are doing to him, yet Enfield Council have said they will do nothing about this to help him and while this is ongoing it is affecting his heath more and more.  **2600,**  Mr Daniel Ellis has said that my formal complaint should be addressed by the 14/12/**2016** but is trying to compete this sooner, he has been told that no one within Enfield Council is addressing moving Mr Simon Cordell to a new address and this needs acting on as soon as possible as what is going on cannot be left with nothing being done as this is making Mr Simon Cordell’s life hell living in fear, and so far I believe no one within Enfield Council is addressing moving Mr Simon Cordell to a new place, this is unacceptable by any means for Enfield Council not to be addressing this issue, I have made many calls and not one person has called me back to gather information or give me an update if anything is being done about addressing a move for Mr Cordell, so from what I can see once again Enfield Council is not acting in an appropriate manner.  I also believe when I get the information from the subject access request which can take up to 40 days this will incur more issues and I believe there will be data that needs to be corrected which Enfield Council holds on Mr Simon Cordell, as under the data protection act data which is held has to be 100% accurate, I also believe it will help to clear up much information that you have included in your letter.  I have also asked that any letters sent to Mr Simon Cordell are also sent to Miss Lorraine Cordell this was included in my email with the attached letters dated 24/11/**2016** this has not been done with your letter why?  I would be most grateful if you could reply to this letter also including myself Miss Lorraine Cordell this can be done via my email [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk) or my address which is included in the letters dated 24/11/**2016**.  Regards  Miss Lorraine Cordell  Mr Simon Cordell  People that have been copied into these letters are below; --  Joan Ryan: MP for Enfield  Mr Rob Leak: Chief Executive Enfield Council  Mr Ray James: Director of Health, Housing and Adult Social Care  Ms Sally McTernan: Assistant Director Community Housing Services  Sarah Fletcher Sarah: Housing Officer  Jackie Gubby: Housing officer  Lemmy Nwabuisi: ASB Team  Daniel Ellis: Complaints & Access to Information Officer  **28**  **The Enfield Gov / Email’s Issue:**  663. x2... Simon\_Cordell\_authority\_Letter-24-11-**2016**  **/ Page Numbers:** 2601,  Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **RE: Letter of Authority for my mother Miss Lorraine Cordell dated 24/11/2016**  To whom it may concern:  I am writing this letter to confirm I do give my mother Miss Lorraine Cordell my authority to speak to anyone at Enfield Council on any matters that relate to me and also obtain any information that is held about me by Enfield Council this authority will be granted for the whole of Enfield Council and all departments, any letters that Enfield council send me can they also send to my mother Miss Lorraine Cordell.  And can be done via Phone, Email, and Letter.  I also give my Mother Miss Lorraine Cordell authority to speak to my MP or any other person that is working with my local MP  Phon**e:** 07807 3335454  Email: [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  Letter: 23 Byron Terrace, Edmonton, London N9 7DG  This Letter of Authority is to stay on Enfield Council system until such time I write a letter if I wish to have this access removed which I can do at any time.  Regards  **29**  **The Enfield Gov / Email’s Issue:**  664. x2...Letter-to Council-Dated-08-12-**2016**  **/ Page Numbers:** 2602,2603,  Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ 24/11/**2016**  **Re: Formal Complaint 08/12/12/016**  To Whom It May Concern:  I am once again writing an email to all the above in the hope something will be able to be done.  I know Formal Complaints are ongoing regarding letters written on the 24/11/**2016** and 05/12/**2016** but I feel I have known option but to again write a new Formal Complaints dated 08/12/**2016**.  The last time we spoke to someone regarding moving my son was on the 22/11/**2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since 16/11/**2016** sometimes calling up to 3 times a day.  (All their lines are set to do not disturb) this has not changed, and I still am making calls to try and address this issue with no one calling me back.  My son is having a nightmare in his flat since he moved back there, he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the neighbours are doing.  I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer.  It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son.  When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing since **2014** with my son’s neighbours and what they are doing to him.  It does not seem to matter that my son’s heath is suffering due to this and has been for some time due to not being able to sleep. It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done.  I would like someone to email me via [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk) with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.  Regards  Miss Lorraine Cordell Mr Simon Cordell  **2603,**  **Re:** Simon Cordell  People that have been copied into these letters are below  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  Lemmy Nwabuisi: ASB Team  Daniel Ellis Complaints & Access to Information Officer  **30**  **The Enfield Gov / Email’s Issue:**  665. x2....Joan Ryan MP \_Automatic Reply from Joan Ryan MP - Labour Member of Parliament for Enfield North Re  **/ Page Numbers:** 2604,2605,  **From:** Joan Ryan MP [[joan@joanryan.org.uk](http://joan@joanryan.org.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject:** Automatic Reply from Joan Ryan MP Labour   * **Member of Parliament for Enfield North Re:** * Simon Cordell Formal Complaint 24/11/**2016** * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and resend * it. Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mpslordsandoffices/mps/>.  * Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. If you do not want to receive these emails, please let me know by contacting me * on:   [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Thanks again for getting in touch.  Best wishes,  Joan  **Constituency Office:** 542 Hertford Road, Enfield, EN3 5ST.  **Tel:** 0208 804 4543  **Westminster Office:** House of Commons, Westminster, SW1A0AA.  **Tel:** 0207 219 2442  Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Best wishes,  Joan  Rt. Hon Joan Ryan MP  Labour Member of Parliament for Enfield North  **2605,**  t: 020 7219 2442 (Westminster)  t: 0208 804 4543 (Enfield North)  **e:** [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  w: [www.joanryan.org.uk](http://www.joanryan.org.uk)  f: [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  t: [www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **31**  **The Enfield Gov / Email’s Issue:**  666. x 2....Lorraine Cordell \_Re\_ Simon Cordell Formal Complaint 24\_11\_**2016**  **/ Page Numbers:** 2606,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)  [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)  [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk)  [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk)  Jackie Gubby  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  **Attachments:** Formal Complaint dated 2411**2016**.doc  Simon\_Cordell\_authority\_Letter2411**2016**.doc  DataProtectionEnfieldCouncil2411**2016**.doc  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **32**  **The Enfield Gov / Email’s Issue:**  667. x2....RYAN, Joan \_Automatic reply\_ Simon Cordell Formal Complaint 24\_11\_**2016**  **/ Page Numbers:** 2607,2608,  **From:** RYAN, Joan [[joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)]  **Sent:** 24 November **2016** 16:22  **To:** Lorraine Cordell  **Subject:** Automatic reply:   * **Simon Cordell Formal Complaint 24/11/2016** * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and re‐send it. * Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. * If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mps‐lordsand‐>  * offices/MPs/ Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. * If you do not want to receive these emails, please let me know by contacting me on:  1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).  * Thanks again for getting in touch. * Best wishes, * Joan * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North   Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Westminster Office House of Commons, Westminster, SW1A 0AA  **Telephone:** 0207 219 2442   * **call this number for political enquiries and diary appointments**   Constituency Office  542 Hertford Road  Enfield  EN3 5ST  **Telephone:** 0208 804 4543   * **call this number for casework enquiries and MP advice surgery appointments**   **2608,**   * **call this number for casework enquiries and MP advice surgery appointments**   UK Parliament Disclaimer:  This email is confidential to the intended recipient.  If you have received it in error, please notify the sender and delete it from your system.  Any unauthorised use, disclosure, or copying is not permitted.  This email has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this email.  This email address is not secure, is not encrypted and should not be used for sensitive data.  **33**  **The Enfield Gov / Email’s Issue:**  668. x2...Lorraine Cordell \_Fwd.\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016**  **/ Page Numbers:** 2609,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:34  **To: To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)  [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)  [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk)  [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk)  Jackie Gubby'  **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016**  **Attachments:** Simon\_Cordell\_authority\_Letter2411**2016**.pdf;  DataProtectionEnfieldCouncil2411**2016**.pdf;  Formal Complaint dated 2411**2016**.pdf  To Whom It May Concern:  I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr. Simon Cordell is being treated. I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. People that have been copied into these letters are below in the hope something can be done to help.   1. **Joan Ryan MP for Enfield** 2. **Joan Ryan MP for Enfield** 3. Mr Rob Leak Chief Executive Enfield Council 4. Mr Ray James Director of Health, Housing and Adult Social Care 5. Ms Sally McTernan Assistant Director Community Housing Services 6. Sarah Fletcher Sarah Housing Officer 7. Jackie Gubby Housing office   **34**  **The Enfield Gov / Email’s Issue:**  669. x2...RYAN, Joan \_Automatic reply\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016**  **/ Page Numbers:** 2610,2611,  **From:** RYAN, Joan [[joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)]  **Sent:** 24 November **2016** 16:34  **To:** Lorraine Cordell  **Subject:** Automatic reply: **Re:** Simon Cordell Formal Complaint 24/11/**2016**  Rt. Hon Joan Ryan MP  Member of Parliament for Enfield North   * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and re‐send it. * Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. * If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mps‐lordsand‐>  * offices/MPs/ Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. * If you do not want to receive these emails, please let me know by contacting me on:  1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).  * Thanks again for getting in touch. * Best wishes, * Joan * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North   Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Westminster Office House of Commons, Westminster, SW1A 0AA  **Telephone:** 0207 219 2442   * **call this number for political enquiries and diary appointments**   Constituency Office  542 Hertford Road  Enfield  EN3 5ST  **Telephone:** 0208 804 4543   * **call this number for casework enquiries and MP advice surgery appointments**   **2608,**   * **call this number for casework enquiries and MP advice surgery appointments**   UK Parliament Disclaimer:  This email is confidential to the intended recipient.  If you have received it in error, please notify the sender and delete it from your system.  Any unauthorised use, disclosure, or copying is not permitted.  This email has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this email.  This email address is not secure, is not encrypted and should not be used for sensitive data.  **35**  **The Enfield Gov / Email’s Issue:**  670. x2 Chief Executive \_Fwd.\_ Re\_ Simon Cordell Formal Complaint 24\_11\_**2016** (& SAR) [SEC=OFFICIAL\_PRIVATE A  **/ Page Numbers:** 2612,2613,  **From:** Chief Executive [[Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)]  **Sent:** 24 November **2016** 16:40  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Cc:** complaints and information   1. Ray James 2. Sally Mcternan 3. Sarah Fletcher   **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016** (& SAR)  **[SEC=OFFICIAL: PRIVATE AND CONFIDENTIAL CORRESPONDENCE]**  **Attachments:** Simon\_Cordell\_authority\_Letter24112016.pdf  DataProtectionEnfieldCouncil24112016.pdf;  Formal Complaint dated 24112016.pdf  **Classification:** OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE  Dear Miss Cordell   * Thank you for your email addressed to the Chief Executive. * I am writing in acknowledgement and to advise you that a copy of your correspondence has been passed to the Complaints and Access to Information Team. * This matter will be looked into and a response sent to you direct on the issues raised. * A copy of the response will also be sent to this office for information.   Regards  Heather Littler  Senior Admin Officer  Chief Executive's Unit  London Borough of Enfield  Civic Centre, Silver Street, Enfield, EN1 3XY  **Tel:** 020 8379 4037  Email: [heather.littler@enfield.gov.uk](mailto:heather.littler@enfield.gov.uk)  "Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building  strong communities"  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:34  **To:**   1. [**joan.ryan.mp@parliament.uk**](mailto:joan.ryan.mp@parliament.uk) 2. [**joan@joanryan.org.uk**](http://joan@joanryan.org.uk) 3. [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk) 4. [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk) 5. [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk) 6. [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk) 7. Jackie Gubby'   --  **Subject: FW: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:   * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. * Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr. Simon Cordell is being treated. * I have had to resend this email due to the format of the attached files they are now in PDF formation and also to include authority for my mother miss Lorraine Cordell to speak to my local MP. * People that have been copied into these letters are below in the hope something can be done to help.  1. **Joan Ryan MP for Enfield** 2. **Joan Ryan MP for Enfield**   **2613,**   1. Mr Rob Leak Chief Executive Enfield Council 2. Mr Ray James Director of Health, Housing and Adult Social Care 3. Ms Sally McTernan Assistant Director Community Housing Services 4. Sarah Fletcher Sarah Housing Officer 5. Jackie Gubby Housing officer   --  **Classification:** OFFICIAL PRIVATE AND CONFIDENTIAL CORRESPONDENCE  Follow us on Facebook Twitter <http://www.enfield.gov.uk>  Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.  **36**  **LEMMYS Index I received on the 25/06/2018**  Claim form, application for an injunction and statements / New 2 Injunction / Indexed  **/ Page Numbers:** 196,197,198,199,200,201,202,203,204,205,206,207,208,209,210,211,  212,213,214,215,216,217,218,219,220,221,222,223,224,225,226,227,228,  229,230,231,232,233,234,235,236,237,238,239,240,241,242,243,244,245,246,247,248,  249,250,251,252,253,254,255,256,257,258,259,260.261,  262,263,264,265,266,267,268,269,270,271,272,273,274,275,276,277,278,279,280,281,  282,283,284,285,286,287,288,289,290,291,292,293,294,  295,296,**297,298,**299,300,301,302  **297**  Date: **31 January 2017**  29th November 2016  6th December 2016  24th November 2016   |  | | --- | | **CLAIM NUMBER: D02EDO73**  **IN THE EDMONTON COUNTY COURT**  **BETWEEN:**  **{CLAIMANT}**  **THE MAYOR AND BURGESSES OF THE LONDON BOROUGH OF ENFIELD**  **-AND-**  **(DEFENDANT)**  **MR SIMON CORDELL**  **DIRECTIONS ORDER** | | **ENFIELD**  **Connected**  Mr Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ  Anti-Social Behaviour Team  Community Safety Unit  B Block North  Civic Centre  Enfield  EN1 3XA  Please reply to: Lemmy Nwabuisi  E-mail: lemm[v.nwabuisi@enfield.gov.uk](mailto:v.nwabuisi@enfield.gov.uk)  My Ref:  Your Ref:  **Date: 31 January 2017**  Dear Mr Cordell,  **Re:** Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour   * I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. * I wrote to you on **29th November 2016** regarding these reports and invited you to meet with me at the Civic Centre on **6th December 2016** to discuss the allegations made against you, copy attached. * I received a letter from your mother dated **24th November 2016** in which she stated that she does not believe, that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. * I understand these have now been dealt with. * The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. * The allegations include using threatening, abusive and insulting words and language, aggressively demanding money. * Intimidation, making threats towards your neighbours and tampering with the electricity and water supply to their flat. * These are very serious breach of tenancy conditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. * I have therefore arranged for you to meet with me at the   **Environment \***  Enfield Council  EQUAUTY  FRAMEWORK FOR LOCAL GOVERNMENT  Excellent  Civic Centre, Silver Street Enfield EN13XY  Website: [www.enfield.gov.uk](http://www.enfield.gov.uk) |   **298**   |  | | --- | | **CLAIM NUMBER: D02EDO73**  **IN THE EDMONTON COUNTY COURT**  **BETWEEN:**  **{CLAIMANT}**  **THE MAYOR AND BURGESSES OF THE LONDON BOROUGH OF ENFIELD**  **-AND-**  **(DEFENDANT)**  **MR SIMON CORDELL**  **DIRECTIONS ORDER** | | * **2017** to discuss this matter. * You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. * Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.   Yours Sincerely  Lemmy Nwabuisi ASB Team  **IMPORTANT -** Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time to set up your account today go to [www.enfleld.gov.uk/connected](http://www.enfleld.gov.uk/connected) |   **Si Note:**  **1**  Lemmy Harassment Letter. This is when the Enfield Councils employees forged another Legal document to obtain a  **2**  **3**  **4**  **5**  **6**  **7**  **8**  **9**  **10**  **11**  **12**  **13**  **14**  **15**  **16**  **17**  **18**  **19**  **20**  **21**  **22**  **23**  **24**  **25**  **26**  **27**  **28**  **29**  **30**  **Summary!**  My Heart has really started to hurt me every day, I am having an early aged mild heart attacks because of what Debra Andrews and the Mathiyalagan Markandu family as well as stain Curtis and George Quinton get and got away with, inclusively of what the police and local council members are getting away with each day by holding me hostage with no first hand witness and then on allowing my estate members to carry out their hate crime in a cover up to send me crazy or to an early death by flushing the toilet below me and bagging at me causing me sufferings and no peace also letting the named attack me when I am in the bathtub and getting undressed and this does not stop their I continue to get assaulted with the water taps getting slammed on and off  causing a loud bagging sound at a fast rate and slamming object and or jumping on the floorboards above my head damaging my work studies and private family life and making me a Vulnerable  person!  I have also had a lot of problems with eating because of what they keep all doing to me!  My dog has eating its paws because of what 113 – 117 and 111 are getting away with I have taken pictures of the damage this is doing to us in this flat!  **Disrepair!**  I try not to get offended by the way I get treated but still find my person to get insulted by the disregard for my well-being for my own safety due to the disrepair issues!  **Time Spent Building.**  In the background of everything going I Continued working on Creating a new and up to date Management System and I continued to Study and finish at the Time Start: 07:00 Am and Time End: 03:30 Pm!  My mother also continues to work on building my company website for me with others at the Time Start: 09:00 and Time End: 14:00!  **Working at Mother’s Home doing Court Case Defense Work!**  I spent time and resources costing expenditure with my no there also building my defence case, against the allegations getting put against me at the Time Start: 12:00 Am and Time End: 06:00 Am! | | | | |
|  | **7**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  RE: Formal Complaint dated 24/11/**2016**:  To the Enfield Council  **Page Number:** 2,3,4,5, | 25/11/2016 |  |  |
| **7**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: Formal Complaint dated 24/11/**2016**:  To the Enfield Council  **Page Number:** 2,3,4,5,  **24/11/2016**  **2,**  24/11/2016  24/11/2016  Jan 2017  14/08/2016  **3,**  14/08/2016  04/10/2016  04/10/2016  14/08/2016  04/10/2016  15/11/2016  16/11/2016  16/11/2016  21/11/2016  22/11/2016  18/11/2016  14/08/2016  **25/11/2016**  --   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * In the letter Sarah Fletcher said the CCTV camera had to be removed by the **25/11/2016** or Enfield Council would remove the CCTV camera and costs would be charged to my son for any repairs which there is none. * At seeing the letter, I was upset as it seemed Sarah Fletcher could take the time to write this letter but not call me when each email that was sent said it’s a matter of emergency, I speak to her. * I tried to call and again like each other time I call it takes an hour or over to be able to speak to anyone, due to being busy I had to cut off to leave my son’s flat and was going to call again later. * When I got home, I showed my son the letter from Sarah Fletcher he himself was upset for some reason as me that she could take time to write this letter but not call us back. So, he then called this time he did get to speak to Sarah Fletcher and yes, he was upset due to what has been going on and said many times he was upset that she had not called and they spoke about the CCTV camera which my |   **4,**  2014 and 2015  2013 to 2015  **5,**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **Re:** Simon Cordell  **People that have been copied into these letters are below**   1. Joan Ryan MP for Enfield 2. Joan Ryan MP for Enfield 3. Mr Rob Leak Chief Executive Enfield Council 4. Mr Ray James Director of Health, Housing and Adult Social Care 5. Ms Sally McTernan assistant Director Community Housing Services 6. Sarah Fletcher Sarah Housing Officer 7. Jackie Gubby Housing officer | | | | | |
|  |  | 26/11/2016 |  |  |
|  |  | 27/11/2016 |  |  |
|  |  | 28/11/2016 |  |  |
|  | **8**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Re: Formal Complaint due to letter dated **29/11/2016** this Formal Complaint is to be added to the Formal Complaint dated **24/08/2016.**  **Page Number:** 16,17,18,19, | **29/11/2016** |  |  |
| **8**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.  **Page Number:** 16,17,18,19,  24/11/**2016**  **16,**  24/11/2016  29/11/2016  24/11/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  since 2014  29/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016.   **-**-  Dear Lemmy Nwabuisi and any other person who is copied in this letter.   * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016.** * I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. * The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the **06/12/2016** at 14:00 hours at Enfield Civic Centre.   **1** |   **17,**  now 2016  4th October 2016  2006, until now 2016  sudden in 2016  now in 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **2** |   **18,**  24/11/2016  14/08/2016  22/11/2016  on in 2013  until 2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **3** |   **19,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Regards  Miss Lorraine Cordell  Mr Simon Cordell  **People that have been copied into these letters are below**   1. **Joan Ryan: MP for Enfield** 2. Mr Rob Leak: Chief Executive Enfield Council 3. Mr Ray James: Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan: Assistant Director Community Housing Services 5. Sarah Fletcher Sarah: Housing Officer 6. Jackie Gubby: Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis: Complaints & Access to Information Officer   **4** | | | | | |
|  | * **At Mothers home address**   Mother and I phoned up the court the day before trial and got told that the case had gotten dropped by the CPS.  We both agreed for myself to stay at my mother for a bit longer, in fact I stayed at my mother’s house until the date of the 03/12/**2016**   * **At Mothers address but illegal**   Getting treated under section 117 Mental Health Act 1983 / No Visit!   * **The Asbo Order got**   Granted in Error with Full Conditions against me and Fraudulently!  **1**   * **The Enfield Gov / Email’s Issue: 03**   Complaints and information FW CRM COM Simon Cordell Formal Complaint **/**  **Page Numbers:** 2619,2620,  **2**   * **The Enfield Gov / Email’s Issue:**   671. x2 complaints and information \_FW\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** [SEC=OFFICIAL **/**  **Page Numbers:** 2621,2622,  **3**   * **The Enfield Gov / Email’s Issue:**   672. Lorraine Cordell \_Re\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** **[SEC=OFFICIAL]** **/**  **Page Numbers:** 2623,2624, | 30/11/2016 |  |  |
| **1**  **The Enfield Gov / Email’s Issue: 03**  Complaints and information FW CRM COM Simon Cordell Formal Complaint  **/ Page Numbers:** 2619,2620,  **From:** complaints and information [[complaintsandinformation@enfield.gov.uk](http://complaintsandinformation@enfield.gov.uk)]  **Sent:** 30 November **2016** 15:14  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Importance:** High  **Attachments:** Formal Complaint dated 2411**2016**.doc  Simon\_Cordell\_authority\_Letter2411**2016**.doc  DataProtectionEnfieldCouncil2411**2016**.doc  **Classification:** OFFICIAL  Dear Lorraine,   * Thank you for your email. * I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress. * The reference number for your complaint is CRM COM 1885. * The deadline for our response to the complaint is **14 December.** * The team handling the SAR will be in touch with you regarding the file request. * If you have any queries, please contact me or one of my team.   Kind regards,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  **Phone:** 020 8379 2808  **Email:** daniel.ellis@enfield.gov.uk  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Chief Executive  Ray James  Sally Mcternan  Sarah Fletcher  Jackie Gubby  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr. Rob Leak Chief Executive Enfield Council  **2620,**  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **Classification:** OFFICIAL  **Classification:** OFFICIAL  Follow us on Facebook Twitter <http://www.enfield.gov.uk>  Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.  **2**  **The Enfield Gov / Email’s Issue:**  671. x2 complaints and information \_FW\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** [SEC=OFFICIAL  **/ Page Numbers:** 2621,2622,  **From:** complaints and information [[complaintsandinformation@enfield.gov.uk](http://complaintsandinformation@enfield.gov.uk)]  **Sent: 30** November **2016** 15:14  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Importanc**e:** High  **Attachments:** Formal Complaint dated 2411**2016**.doc  Simon\_Cordell\_authority\_Letter2411**2016**.doc  DataProtectionEnfieldCouncil2411**2016**.doc  **Classification:** OFFICIAL  Dear Lorraine,   * Thank you for your email. * I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress. * The reference number for your complaint is CRM COM 1885. * The deadline for our response to the complaint is **14 December** the team handling the SAR will be in touch with you regarding the file request. * If you have any queries, please contact me or one of my team.   Kind regards,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  Phon**e:** 020 8379 2808  Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Chief Executive  Ray James  Sally Mcternan  Sarah Fletcher  Jackie Gubby  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr. Rob Leak Chief Executive Enfield Council  **2622,**  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **Classification:** OFFICIAL  **Classification:** OFFICIAL  Follow us on Facebook Twitter <http://www.enfield.gov.uk>  Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.  **3**  **The Enfield Gov / Email’s Issue:**  672. Lorraine Cordell \_Re\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** **[SEC=OFFICIAL]**  **/ Page Numbers:** 2623,2624,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 30 November **2016** 15:54  **To:** 'complaints and information'  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Dear Daniel Ellis   * Thank you for the update email * and the deadline date for my reply to the complaint. * But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. * She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done. * I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.   Regards  Lorraine Cordell  **From:** complaints and information [mailto:[complaintsandinformation@enfield.gov.uk](http://complaintsandinformation@enfield.gov.uk)]  **Sent: 30** November **2016** 15:14  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Importanc**e:** High  **Classification:** OFFICIAL  Dear Lorraine,  Thank you for your email.  I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress.  The reference number for your complaint is CRM COM 1885.  The deadline for our response to the complaint is 14 December.  The team handling the SAR will be in touch with you regarding the file request. If you have any queries, please contact me or one of my team.  Kind regards,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  Phon**e:** 020 8379 2808  Email: daniel.ellis@enfield.gov.uk  **Website:** www.enfield.gov.uk  **2624,**  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Chief Executive  Ray James  Sally Mcternan  Sarah Fletcher  Jackie Gubby  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **Classification:** OFFICIAL  **Classification:** OFFICIAL  Facebook Follow us on Facebook Twitter /www.enfield.gov.uk  Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation. This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.  **The banging Started!**  Flat – 113 – George Quinton moved in!  Stain Curtis (responsible)  Mathiyalagan (Responsible)  All-Day and All-Night!  The Enfield Homes and the Enfield Council staff let the tenants of 113 - 117 and 111 Continue to victimize me by-: --  Stain knocked on my letter box and waking me up when he is leaving his premises to get his newspaper in the Mornings, like a person playing the game called knock down ginger!  Eavesdropping, / Heedfully aurally perceiving where I am in my abode and then chasing me around into each room as listed, while banging on the floor with objects!  Victimizing me with intent of utilizing the same reiterated items of the building fixtures to have tortures effects on me within my rented habitation is inequitable living circumstances! | | | | |
| **December 2016** | | | | |
| **Dates** | **Incidents** | | | |
|  | * **At Mothers home address**   Mother and I phoned up the court the day before trial and got told that the case had gotten dropped by the CPS.  We both agreed for myself to stay at my mother for a bit longer, in fact I stayed at my mother’s house until the date of the **03/12/2016**   * **At Mothers address but illegal**   Getting treated under section 117 Mental Health Act 1983 / No Visit!   * **The Asbo Order got**   Granted in Error with Full Conditions against me and Fraudulently!  **1**   * **The Enfield Gov / Email’s Issue: 03**   Daniel Ellis RE CRM COM 1885 Simon Cordell Formal Complaint **/**  **Page Numbers:** 2625,2626,2627,2628,  **2**   * **The Enfield Gov / Email’s Issue:**   673. Letter-to-CPS-01-12-**2016** **/**  **Page Numbers:** 2629,  **3**   * **The Enfield Gov / Email’s Issue:**   674. x2 Daniel Ellis \_RE\_ CRM COM 1885 Simon Cordell Formal Complaint **24\_11\_2016 [SEC=OFFICIAL]** **/**  **Page Numbers:** 2630,2631,2632,2633,  **4**   * **The Enfield Gov / Email’s Issue:**   675. Lorraine Cordell \_Re\_ PTI URN\_ 01YE0355816v **/**  **Page Numbers:** 2634,  **5**   * **The Enfield Gov / Email’s Issue:**   676. Lorraine Cordell \_Re\_ CRM COM 1885 Simon Cordell Formal Complaint **24\_11\_2016** **[SEC=OFFICIAL]** \_ (1) **/**  **Page Numbers:** 2635,2636,2637,2638,  **6**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Re: Formal Complaint due to letter dated **29/11/2016** this Formal Complaint is to be added to the Formal Complaint dated **24/08/2016.**  **Page Number:** 16,17,18,19,  **7**  **Stage 5**   * **The Enfield Councils History FOI Indexed**   **Stage 5**  Re: Formal Complaint due to letter dated **29/11/2016** this Formal Complaint is to be added to the Formal Complaint dated **24/08/2016**  **Page Number:** 25,26,27,28,  **8**   * **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**   **EE + FF + GG + HH + II + JJ + KK + LL + MM + NN:** Lemmy Statement 1st Injunction order **/**  **Page Numbers:** 105,106,107,108,109,110,111,112,113,114  **105,**   1. 07 August 2017 **07/08/2017** 2. August 2016 **00/08/2016**   **106,**   1. 14th August 2006 **14/08/2006** 2. October 2016 **00/10/2016** 3. 05 October 2016 **05/10/2016** 4. 17 November 2016 **17/11/2016** 5. 04 August 2015 **24/08/2015**   **107,**   1. 05th August 2016 **05/08/2016** 2. 08th August 2016 **08/08/2016** 3. August 2016 **00/08/2016** 4. 27th September 2016 **27/09/2016** 5. 28th September 2016 **28/09/2016**   **108,**   1. 11th November 2016 **11/11/2016** 2. sometime around mid-September 2016 **00/09/2016** 3. 15th December 2016 **15/12/2016** 4. 11th January 2017 **11/01/2017** 5. 04th October 2016 **04/10/2016** 6. 22nd November 2016 **22/11/2016**   **109,**   1. 23 December 2016 **23/12/2016** 2. 21st January 2017  **21/01/2017** 3. 09th June 2017? **09/06/2017** 4. 16th June 2017 **16/06/2017** 5. 23rd June 2017 **23/06/2017** 6. 28th June 2017 **28/06/2017** 7. 02nd July 2017 **02/07/2017**   **110,**   1. 07th February 2017 **07/02/2017** 2. 24th February 2017 **24/23/2017**   **111,**   1. May 2017 **00/05/2017** 2. 14th May 2017 **14/05/2017** 3. 28th May 2017 **28/05/2017**   **112,**   1. 12th July 2017 **12/07/2017** 2. 29th November 2016 **29/11/2016** 3. 06th December 2016 **06/12/2016**   **113,**   1. January 2017 **00/01/2017 01/01/2017** 2. February 2017 **00/02/2017 01/02/2017** 3. 16th February 2017 **16/02/2017** 4. 22 February 2016 **22/03/2016** 5. 16th -March 2017 **16/03/2017** 6. 22nd March 2017 **22/03/2017** 7. December 2016 **00/12/2016 01/12/2016**   **114**   1. 08th day of August 2017 **08/08/2017** | **01/12/2016** |  |  |
| **8**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.  **Page Number:** 16,17,18,19,  24/11/**2016**  **16,**  24/11/2016  29/11/2016  24/11/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  since 2014  29/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016. * Dear Lemmy Nwabuisi and any other person who is copied in this letter. * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016.** |   **17,**  now 2016  4th October 2016  2006, until now 2016  sudden in 2016  now in 2016  **18,**  24/11/2016  14/08/2016  22/11/2016  on in 2013  until 2016  since 2014  **19,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * **People that have been copied into these letters are below**  1. **Joan Ryan: MP for Enfield** 2. Mr Rob Leak: Chief Executive Enfield Council 3. Mr Ray James: Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan: Assistant Director Community Housing Services 5. Sarah Fletcher Sarah: Housing Officer 6. Jackie Gubby: Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis: Complaints & Access to Information Officer   **4** |   **1**  **The Enfield Gov / Email’s Issue: 03**  Daniel Ellis RE CRM COM 1885 Simon Cordell Formal Complaint  **/ Page Numbers:** 2625,2626,2627,2628,  **From:** Daniel Ellis  [Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)  **Sent:** 01 December **2016** 11:21  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  Hi Lorraine,   * Thanks for the email. * I will see what I can do to try and speed things up if possible. * Can you please confirm what number would be best to ring you on?   Thanks,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  Phon**e:** 020 8379 2808  Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** complaints and information  **Sent:** 01 December **2016** 11:10  **To:** Daniel Ellis [Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  **From:** Lorraine Cordell [mailto: [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  **Sent:** 30 November **2016** 15:54  **To:** complaints and information  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Dear Daniel Ellis  Thank you for the update email and the deadline date for my reply to the complaint.  But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on.  She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.  I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.  Regards  Lorraine Cordell  **From:** complaints and information [mailto: [complaintsandinformation@enfield.gov.uk](mailto:complaintsandinformation@enfield.gov.uk)]  **Sent:** 30 November **2016** 15:14  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **2626,**  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Importanc**e:** High  **Classification:** OFFICIAL  Dear Lorraine,  Thank you for your email.  I am just writing to confirm that your complaint and your Subject Access Request (request for file) are in progress.  The reference number for your complaint is CRM COM 1885.  The deadline for our response to the complaint is 14 December the team handling the SAR will be in touch with you regarding the file request.  If you have any queries, please contact me or one of my team.  Kind regards,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  Phon**e:** 020 8379 2808  Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2016** 16:22  **To:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  Chief Executive  Ray James  Sally Mcternan  Sarah Fletcher  Jackie Gubby  **Subject: Re:** Simon Cordell Formal Complaint 24/11/**2016**  To Whom It May Concern:  Please see the formal complaint to Enfield council dated 24/11/**2016** attached to this email due to the way Mr  Simon Cordell is being treated. People that have been copied into these letters are below in the hope something can be done to help.  Joan Ryan MP for Enfield  Joan Ryan MP for Enfield  Mr Rob Leak Chief Executive Enfield Council  Mr Ray James Director of Health, Housing and Adult Social Care  Ms Sally McTernan Assistant Director Community Housing Services  Sarah Fletcher Sarah Housing Officer  Jackie Gubby Housing officer  **2627,2628,**  **2**  **The Enfield Gov / Email’s Issue:**  673. Letter-to-CPS-01-12-**2016**  **/ Page Numbers:** 2629,  Mr Simon Cordell 109 Burncroft Ave Enfield EN3 7JQ  01/12/**2016**  OPERATIONAL REFERENCE NO./PTI URN: 01YE0355816  DEFENDANT: Simon CORDELL  (D.O.B. 26/01/1981)  Dear A. PARMAR   * I am writing this letter due to the letter of discontinuance you sent to my solicitors dated the **15/11/2016**. * I asked my solicitors to obtain my custody records for when I was arrested on the **14/08/2016** for Threats to kill, where I was taken to Wood Green Police station as Edmonton police station was closed due to ongoing work being carried out, which has never been supplied by the CPS or police to myself or my acting solicitors before this case was discontinued, for this case I was bailed until the **04/10/2016** as they classed me as unfit for interview. * I was charged on the **05/10/2016** for Section 4 POA for this case. * The Office in charge of this case was PC Campbell PC 205732 he was the person that interviewed me for both the case of the **14/08/2016** and the **04/10/2016.** * On the **04/10/2016** I was again arrested just before I was due to go to Edmonton Police station for the bail to return for the above case this time for Criminal damage, * I was interviewed for both cases by the above-named police officer and charged on the **05/10/2016** for both dates the charges where Section 4 POA and Criminal damage I have also asked for my custody records for the **04/10/2016** and this has also not been supplied to myself or my acting solicitors. * I would still like a copy of the custody records so they can be filed with my paper work and was wondering if you could send me a copy of the custody records for the whole of my detention for the **14/08/2016** and the **04/10/2016** I would be most grateful if this could be done. * I believe custody record no for the **14/08/2016** is 01YD 6024 16 but I am not sure of the custody record no for the **04/10/2016.** * I have also never had any paper work for the Criminal damage charge and again would like copies of these and the statement from the person who said I done what I did. * As my solicitors was only ever served the paper work for the case for the **14/08/2016.** * I like to keep all my paper work on file so without the missing papers work I cannot do this, I believe due to being charged I do have a right to the paper work and would be grateful if this could be sent via this email address, I hope you can help in this matter. * If you cannot help in this matter could you please let me know via this email address:   [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  Regards  Mr Simon Cordell  **3**  **The Enfield Gov / Email’s Issue:**  674. x2 Daniel Ellis \_RE\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** **[SEC=OFFICIAL]**  **/ Page Numbers:** 2630,2631,2632,2633,  **From:** Daniel Ellis [Daniel.Ellis@enfield.gov.uk]  **Sent:** 01 December **2016** 11:21  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  Hi Lorraine,   * Thanks for the email. I will see what I can do to try and speed things up if possible. * Can you please confirm what number would be best to ring you on?   Thanks,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  **Phone:** 020 8379 2808  **Email:** [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** complaints and information  **Sent:** 01 December **2016** 11:10  **To:** Daniel Ellis  [Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  **From:** Lorraine Cordell [mailto: [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  **Sent:** 30 November **2016** 15:54  **To:** complaints and information  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Dear Daniel Ellis  Thank you for the update email and the deadline date for my reply to the complaint.  But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on.  She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him moved he needs moving sooner not later yet no one will talk to me or call me back to say if anything is being done or talk about anything with me about this issue and days are going by with nothing being done.  I have called and left emails to ask someone to call me back yet no one still has so I still do not know what is going on if anything about moving my son.  Regards  Lorraine Cordell  **From:** complaints and information [mailto: [complaintsandinformation@enfield.gov.uk](mailto:complaintsandinformation@enfield.gov.uk)]  **Sent:** 30 November **2016** 15:14  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **2631,2632,2633,**  **4**  **The Enfield Gov / Email’s Issue:**  675. Lorraine Cordell \_Re\_ PTI URN\_ 01YE0355816  **/ Page Numbers:** 2634,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 01 December **2016** 16:10  **To:** '[London.magistrates@cps.gsi.gov.uk](http://London.magistrates@cps.gsi.gov.uk)'  **Subject: RE:** PTI URN: 01YE0355816  **Attachments:** LettertoCPS0112**2016**.pdf  Dear A. PARMAR  Please see attached letter is regards to the above case number.  Regards  **5**  **The Enfield Gov / Email’s Issue:**  676. Lorraine Cordell \_Re\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** **[SEC=OFFICIAL]** \_ (1)  **/ Page Numbers:** 2635,2636,2637,2638,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 01 December **2016** 16:12  **To:** 'Daniel Ellis'  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Dear Daniel   * Thank you for the reply the number you can contract me on is 07807 333545   Regards  Lorraine  **From:** Daniel Ellis  mailto: [Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)  **Sent:** 01 December **2016** 11:21  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  Hi Lorraine,   * Thanks for the email. * I will see what I can do to try and speed things up if possible. * Can you please confirm what number would be best to ring you on?   Thanks,  Daniel Ellis  Complaints & Access to Information Officer  Complaints & Access to Information Team  Phone: 020 8379 2808  Email: [daniel.ellis@enfield.gov.uk](mailto:daniel.ellis@enfield.gov.uk)  **Website:** [www.enfield.gov.uk](http://www.enfield.gov.uk)  **From:** complaints and information  **Sent:** 01 December **2016** 11:10  **To:** Daniel Ellis  [Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)  **Subject: FW:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  **From:** Lorraine Cordell [mailto: [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  **Sent:** 30 November **2016** 15:54  **To:** complaints and information  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Dear Daniel Ellis   * Thank you for the update email and the deadline date for my reply to the complaint. * But as you can see my son needs moving from his address as soon as possible due to the problems, his housing officer has said she will not help in doing this that he has to sign up to housing moves which can take years to be able to get a move, yet said that before she knew all the facts and would not speak to me to hear all the facts as to what has been going on. * She does not even know he was under the early intervention team for how this has all had such a large impact on his heath they are willing to help with this with the council to get him   **2636,2637,2638,**  **6**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint due to letter dated 29/11/**2016** this Formal Complaint is to be added to the Formal Complaint dated 24/08/**2016**.  **Page Number:** 16,17,18,19,  24/11/**2016**  **16,**  24/11/2016  29/11/2016  24/11/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  since 2014  29/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016. * Dear Lemmy Nwabuisi and any other person who is copied in this letter. * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016**. * I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. * The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the **06/12/2016** at 14:00 hours at Enfield Civic Centre.   **1** |   **17,**  now 2016  4th October 2016  2006, until now 2016  sudden in 2016  now in 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **2** |   **18,**  24/11/2016  14/08/2016  22/11/2016  on in 2013  until 2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **3** |   **19,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Regards  Miss Lorraine Cordell  Mr Simon Cordell  People that have been copied into these letters are below   1. **Joan Ryan: MP for Enfield** 2. Mr Rob Leak: Chief Executive Enfield Council 3. Mr Ray James: Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan: Assistant Director Community Housing Services 5. Sarah Fletcher Sarah: Housing Officer 6. Jackie Gubby: Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis: Complaints & Access to Information Officer   **4** |   **7**  **Stage 5**  **The Enfield Councils History FOI Indexed**  **Re:** Formal Complaint due to letter dated **29/11/2016** this Formal Complaint is to be added to the Formal Complaint dated **24/08/2016**  **Page Number:** 25,26,27,28,  24/11/**2016**  **25,**  24/11/2016  29/11/2016  24/08/2016  29/11/2016  01/12/2016  06/12/2016  24/11/2016  29/11/2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint due to letter dated 29/11/2016 this Formal Complaint is to be added to the Formal Complaint dated 24/08/2016. * Dear Lemmy Nwabuisi and any other person who is copied in this letter. * I am writing this letter on behalf of Mr Simon Cordell of 109 Burncroft Ave, EN3 7JQ regarding the letter you wrote dated the **29/11/2016** which was received on the **01/12/2016**. * I am not sure if you are aware there is an ongoing formal complaint that is being addressed by Mr Daniel Ellis from Complaints & Access to Information Team which addresses some of the information you have included into your letter, but I will be covering points in this reply and also forwarding it to the people it needs to be addressed to. * The 1st point I will address is the meeting you have set up for Mr Simon Cordell on the **06/12/2016** at 14:00 hours at Enfield Civic Centre.   **1** |   **26,**  2016  4th October 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **2** |   **27,**  24/11/2016  14/08/2016  22/11/2016  acted on in 2013  them until 2016  as since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **3** |   **28,**  14/12/2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Regards  Miss Lorraine Cordell  Mr Simon Cordell  People that have been copied into these letters are below   1. **Joan Ryan: MP for Enfield** 2. Mr Rob Leak: Chief Executive Enfield Council 3. Mr Ray James: Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan: Assistant Director Community Housing Services 5. Sarah Fletcher Sarah: Housing Officer 6. Jackie Gubby: Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis: Complaints & Access to Information Officer   4 |   **Si Note:**  **1**  **2**  **3**  **4**  **5**  **Summary!**  My Heart has really started to hurt me every day, I am having an early aged mild heart attacks because of what Debra Andrews and the Mathiyalagan Markandu family as well as stain Curtis and George Quinton get and got away with, inclusively of what the police and local council members are getting away with each day by holding me hostage with no first hand witness and then on allowing my estate members to carry out their hate crime in a cover up to send me crazy or to an early death by flushing the toilet below me and bagging at me causing me sufferings and no peace also letting the named attack me when I am in the bathtub and getting undressed and this does not stop their I continue to get assaulted with the water taps getting slammed on and off  causing a loud bagging sound at a fast rate and slamming object and or jumping on the floorboards above my head damaging my work studies and private family life and making me a Vulnerable  person!  I have also had a lot of problems with eating because of what they keep all doing to me!  My dog has eating its paws because of what 113 – 117 and 111 are getting away with I have taken pictures of the damage this is doing to us in this flat!  **Disrepair!**  I got left Powerless by the Enfield Council after asking their employees to respect my rights to equality ad b them official persons not complying in a timely manner, they caused me to suffer the duty of care of negligence by them!  **Time Spent Building.**  In the background of everything going I Continued working on Creating a new and up to date Management System and I continued to Study and finish at the Time Start: 07:00 Am and Time End: 03:30 Pm!  My mother also continues to work on building my company website for me with others at the Time Start: 09:00 and Time End: 14:00!  **Working at Mother’s Home doing Court Case Defense Work!**  I spent time and resources costing expenditure with my no there also building my defence case, against the allegations getting put against me at the Time Start: 12:00 Am and Time End: 06:00 Am! | | | | |
|  | **3**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15 | 02/12/2016 |  |  |
| **3**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15  05/12/**2016**  **15**  05 December 2016  24/11/2016  02-12-12-2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Sarah Fletcher  **From:** Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **Sent: 05 December 2016** 21:41  **To:**   1. Daniel Ellis; 2. Lemmy Nwabuisi 3. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)   [joan@joanryan.org.uk;](mailto:joan@joanryan.org.uk;)   1. Chief Executive 2. Ray James 3. Sally Mcternan 4. Sarah Fletcher 5. Jackie Gubby   **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** **[SEC=OFFICIAL]**  **Attachments:** Reply-Letters-From-Council-**02-12-12-2016**-001.pdf;  Simon\_Cordell\_authority\_Letter-**24-11-2016.**pdf  To Whom It May Concern:   * I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated **24/08/2016.** * I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.   Regards  Lorraine Cordell  1 | | | | | |
|  | * **I went back to my home to**   “Burncroft Avenue.” 04/12/2016 | 03/12/2016 |  |  |
|  | * **I went back to my home to**   “Burncroft Avenue.” 04/12/2016 | 04/12/2016 |  |  |
| **I went back to my home** | | | | |
|  | * **I went back to my home to**   “Burncroft Avenue.” 04/12/2016   * **Disrepair!**   Home, Issues!   * **The Council & Police No Witness or Victims**   The Asbo Order got granted  in Error with Full Conditions against me and Fraudulently!   * **The banging Continued**   At me Continued!  **1**   * **George Quinton Moved in!**   George Quinton got involved in assaulting me with his friends!  **2**   * **Neighbourhood Team /**   Dawn Allen & Co  **3**   * **Enfield Council.: /**   Lemmy  **4**   * **The Enfield Gov / Email’s Issue: 03**   Mother RE CRM COM 1885 Simon Cordell Formal Complaint **/**  **Page Numbers:** 2639,  **5**   * **The Enfield Gov / Email’s Issue:**   2...RYAN, Joan \_Automatic reply\_ RE\_CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** [SEC=OFFICI **/**  **Page Numbers:** 2640,2641,  **6**   * **The Enfield Gov / Email’s Issue:**   678. x2...Joan Ryan MP \_Autom **/**  **Page Numbers:** 2642,2643,  **7**   * **The Enfield Gov / Email’s Issue:**   679. 2...Lorraine Cordell \_RE\_CRM COM 1885 Simon Cordell Formal Complaint 24-11-**2016** **[SEC=OFFICIAL]** \_05-12-2 **/**  **Page Numbers:** 2644,  **8**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Updated formal complaint received by email  **08/12/2016**  passed to complaints and access to information team  **Page Number:** 1  **9**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15  **10**  **Stage 4**   * **The Enfield Councils History FOI Indexed**   **Stage 4**  Re: Formal Complaint 08/12/12/016  **Page Number:** 25,26  **11**  **Stage 5**   * **The Enfield Councils History FOI Indexed**   **Stage 5**  Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour  **Page Number:** 22,23,24,  **12**   * **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**   Lemmy Harassment Letter **/**  **Page Numbers:** 31,32  Lemmy Nwabuisi Re Anti-Social Behavior Allegations against Mr. Simon Cordell! | 05/12/2016 |  |  |
| **1**  **George Quinton Moved in!**  George Quinton got involved in assaulting me with his friends!  **2**  **Neighbourhood Team /**  Dawn Allen & Co  **3**  **Enfield Council.: /**  Lemmy  **4**  **The Enfield Gov / Email’s Issue: 03**  Mother RE CRM COM 1885 Simon Cordell Formal Complaint  **/ Page Numbers:** 2639,  Lorraine Cordell  **From:** Lorraine Cordell [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Sent:** 05 December 2016 21:41  **To:**   1. Daniel Ellis 2. [lemmy.nwabuisi@enfield.gov.uk](http://lemmy.nwabuisi@enfield.gov.uk) 3. [**joan.ryan.mp@parliament.uk**](http://joan.ryan.mp@parliament.uk)   [**joan@joanryan.org.uk**](mailto:joan@joanryan.org.uk)   1. [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk) 2. [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk) 3. [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk) 4. [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk) 5. Jackie Gubby   **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 **[SEC=OFFICIAL]**  **Attachments:** Reply-Letters-From-Council-02-12-12-**2016**-001. pdf;  Simon\_ Cordell \_authority Letter-24-11-**2016**. pdf  Reply-Letters-From Simon \_Cordell \_ aum -Council-Oz-; authority \_Letter ...  To Whom It May Concern:   * I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated **24/08/2016.** * I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.   Regards  Lorraine Cordell  **5**  **The Enfield Gov / Email’s Issue:**  2...RYAN, Joan \_Automatic reply\_ RE\_CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** [SEC=OFFICI  **/ Page Numbers:** 2640,2641,  **From:** Joan Ryan MP [[joan@joanryan.org.uk](http://joan@joanryan.org.uk)]  **Sent:** 05 December **2016** 21:41  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject:** Automatic Reply from Joan Ryan MP Labour  Member of Parliament for Enfield North  **RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Rt. Hon Joan Ryan MP  Member of Parliament for Enfield North   * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and re‐send it. * Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. * If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mps‐lordsand‐>  * offices/MPs/ Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. * If you do not want to receive these emails, please let me know by contacting me on:  1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).  * Thanks again for getting in touch. * Best wishes, * Joan * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North   Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Westminster Office House of Commons, Westminster, SW1A 0AA  **Telephone:** 0207 219 2442   * **call this number for political enquiries and diary appointments**   Constituency Office  542 Hertford Road  Enfield  EN3 5ST  **Telephone:** 0208 804 4543   * **call this number for casework enquiries and MP advice surgery appointments**   **2608,**   * **call this number for casework enquiries and MP advice surgery appointments**   UK Parliament Disclaimer:  This email is confidential to the intended recipient.  If you have received it in error, please notify the sender and delete it from your system.  Any unauthorised use, disclosure, or copying is not permitted.  This email has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this email.  This email address is not secure, is not encrypted and should not be used for sensitive data.  **6**  **The Enfield Gov / Email’s Issue:**  678. x2...Joan Ryan MP \_Autom  **/ Page Numbers:** 2642,2643,  **From:** Joan Ryan MP [[joan@joanryan.org.uk](http://joan@joanryan.org.uk)]  **Sent:** 05 December **2016** 21:41  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject:** Automatic Reply from Joan Ryan MP Labour  Member of Parliament for Enfield North  **RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  Rt. Hon Joan Ryan MP  Member of Parliament for Enfield North   * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and re‐send it. * Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. * If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mps‐lordsand‐>  * offices/MPs/ Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. * If you do not want to receive these emails, please let me know by contacting me on:  1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).  * Thanks again for getting in touch. * Best wishes, * Joan * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North   Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Westminster Office House of Commons, Westminster, SW1A 0AA  **Telephone:** 0207 219 2442   * **call this number for political enquiries and diary appointments**   Constituency Office  542 Hertford Road  Enfield  EN3 5ST  **Telephone:** 0208 804 4543   * **call this number for casework enquiries and MP advice surgery appointments**   **2608,**   * **call this number for casework enquiries and MP advice surgery appointments**   UK Parliament Disclaimer:  This email is confidential to the intended recipient.  If you have received it in error, please notify the sender and delete it from your system.  Any unauthorised use, disclosure, or copying is not permitted.  This email has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this email.  This email address is not secure, is not encrypted and should not be used for sensitive data.  **7**  **The Enfield Gov / Email’s Issue:**  679. 2...Lorraine Cordell \_RE\_CRM COM 1885 Simon Cordell Formal Complaint 24-11-**2016** **[SEC=OFFICIAL]** \_05-12-2  **/ Page Numbers:** 2644,  **Lorraine Cordell**  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 05 December **2016** 21:41  **To:**   1. Daniel Ellis 2. [lemmy.nwabuisi@enfield.gov.uk](http://lemmy.nwabuisi@enfield.gov.uk) 3. [**joan.ryan.mp@parliament.uk**](http://joan.ryan.mp@parliament.uk)   [**joan@joanryan.org.uk**](mailto:joan@joanryan.org.uk)   1. [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk) 2. [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk) 3. [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk) 4. [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk) 5. Jackie Gubby   **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Attachments:** Reply-Letters-From-Council-02-12-12-**2016**-001 .pdf  Simon\_Cordell\_authority\_Letter-24-11 -**2016**.pdf  Reply-Letters-From Simon \_Cordell \_au m-Council-02-... authority \_Letter...  To Whom It May Concern:   * I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated **24/08/2016.** * I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.   Regards  Lorraine Cordell    **8**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Updated formal complaint received by email  **08/12/2016**  passed to complaints and access to information team  **Page Number:** 1  **09/12/2016**  **1**  09-DEC-2016  08 12.16  05 12 16  05 12 16  24 11 16  29-NOV-2016  22 11.16  18-NOV-2016  04-JUL-2016  09-MAY-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **09-DEC-2016 S FLETCHER - TINF -Current**  Updated formal complaint received by email **08/12/2016** passed to complaints and access to information team **09-DEC-2016 S FLETCHER-TERM** - Current  Action should have been classified as TINF not TERM - unable to amend **09-DEC-2016** S FLETCHER -TINF -Current  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05/12/2016** - Passed to complaints and access to information team. Action type classified in previous note as **TERM - OTHER TCY SHOULD BE TERMINATED AFTER EVICTION** in error - should have been TINF - TENANCY INFO but unable to amend  **09-DEC-2016 SFLETCHER-TERM - Current**  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05 12 16** - Passed to complaints and access to information team  **09-DEC-2016 SFLETCHER**-TINF - Current  Formal complaint, subject access request, and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **24 11 16** - Passed to complaints and an access to information team.  **29-NOV-2016 SFLETCHER**-TINF - Current  Call received from tenant on **22 11.16** re CCTV camera removal letter and transfer options. Tenant was agitated throughout the conversation and when he passed the phone to his mother to speak to me. he said aggressively ’I'm goanna do her over\* and Tm goanna take her job just for fun' in reference to me. File note on eclipse  **18-NOV-2016 SFLETCHER**-TINF -Current  Letter sent to tenant requesting removal of camera from communal/fire door (ground floor)  **04-JUL-2016** OMCLEOD - RINF - Current  monitor  **09-MAY-2016** PSIMPSON - DPAI - Current  Notification seen: to increase DP due to annual increase of C/r + £3.75 off the arrears.  V P |   **9**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 15  05/12/**2016**  **15**  05 December 2016  24/11/2016  02-12-12-2016  24/11/2016  24/11/2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Sarah Fletcher  From: Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  Sent: **05 December 2016** 21:41  **To:**   1. Daniel Ellis; 2. Lemmy Nwabuisi 3. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)   [joan@joanryan.org.uk;](mailto:joan@joanryan.org.uk;)   1. Chief Executive 2. Ray James 3. Sally Mcternan 4. Sarah Fletcher 5. Jackie Gubby   **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** **[SEC=OFFICIAL]**  **Attachments:** Reply-Letters-From-Council-**02-12-12-2016**-001.pdf;  Simon\_Cordell\_authority\_Letter-**24-11-2016.**pdf  To Whom It May Concern:   * I am writing this email with an update to my Formal Complaint please see attached letter of new Formal Complaint to be added to the Formal Complaint dated **24/08/2016.** * I have also attached and included the letter of Letter of Authority so that the ASB team have a copy as it seems that they never copied me in the letter they sent my son Mr Simon Cordell which is meant to have been done.   Regards  Lorraine Cordell  1 |   **10**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint 08/12/12/016  **Page Number:** 25,26  **08/12/2016**  **25,**  24/11/2016  24/11/2016  05/12/2016  08/12/2016  22/11/2016  16/11/2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint 08/12/12/016   To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done. * I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated 08/12/**2016**. * The last time we spoke to someone regarding moving my son was on the **22/11/2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since **16/11/2016** sometimes calling up to 3 times a day. * (All their lines are set to do not disturb) this has not changed and I still am making calls to try and address this issue with no one calling me back. * My son is having a nightmare in his flat since he moved back there, he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the neighbours are doing. * I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer. * It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son. * When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing **since 2014** with my son’s neighbours and what they are doing to him. * It does not seem to matter that my son’s heath is suffering due to this and has been for some time due to not being able to sleep. * It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done. * I would like someone to email me via [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.   Regards  Miss Lorraine Cordell Mr Simon Cordell  l |   **26**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * People that have been copied into these letters are below  1. **Joan Ryan MP for Enfield** 2. Mr Rob Leak Chief Executive Enfield Council 3. Mr Ray James Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan Assistant Director Community Housing Services 5. Sarah Fletcher Sarah Housing Officer 6. Jackie Gubby Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis Complaints & Access to Information Officer |   **11**  **Stage 5**  **The Enfield Councils History FOI Indexed**  Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour  **Page Number:** 22,23,24,  29/12/**2016**  **22,**  29 December 2016  4th November 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **ENFIELD CONNECTED**  **ENFIELD COUNCIL**  Mr Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ  Please reply to; Lemmy Nwabuisi  Anti-Social Behaviour Team  Community Safety Unit  B Block North  Civic Centre  Enfield  EN13XA  [E-mail; lemmy.n](mailto:lemmy.nwabuisi@enfield.gov.uk)[wabuisi@enfield.gov.uk](mailto:wabuisi@enfield.gov.uk) My Ref;  Your Ref:  Date: **29 December 2016**  Dear Mr Cordell,  Re: Reports of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour  I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours.  The reports include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation and making threats towards your neighbours. It is also alleged that on **4th November 2016**, you banged on your ceiling and you later started to bang and kick at your neighbour’s door. It is alleged, that you were very aggressive and was shouting through your neighbour’s door and that you then proceeded to drag his motorbike from where it was parked and started to smash it up.  It is also alleged that your dogs are left by themselves all day and night barking and causing noise disturbances to your neighbours. Your neighbours have also alleged that you have installed a CCTV in the communal area with the camera pointing towards the main entrance to the block thereby making them to feel very uncomfortable when entering and leaving the block. Your neighbours have alleged that this is an invasion of their privacy.  If these allegations are true, they are in breach of the following terms and conditions of your Tenancy Agreement:  Environment Enfield Council Civic Centre, Silver Street Enfield EN13XY  EQUALITY  FRAMEWORK FOR LOCAL GOVERNMENT  EXCELLENT  Website: [www.enfield.gov.uk](http://www.enfield.gov.uk) |   **23,**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | 2.2.1 Anti-social behaviour, nuisance and noise disturbance.  We will consider all legal remedies available to us to deal with anti-social behaviour, domestic abuse, harassment, rate crime, nuisance, gang activity and other criminal activity where this is supported by sufficient evidence.  If we take legal action, we will ask the court to give us an order against you for the legal costs we have incurred.  Condition 10. You must not act in any way which causes, or is likely to cause, a nuisance or annoyance or is anti-social.  Condition 11. You must install any radio and/or video equipment or carry out any physical measures to respond to any nuisance or anti-social behaviour which you are suffering from without first consulting us.  2.2.3 Harassment and hate crime.  Condition 16. You must not harass or threaten to harass anyone because of their age, colour, culture, disability, ethnic origin, gender, gender reassignment, HIV status, nationality, race, religion, sexual orientation or for any reason.  2.2.6 Other unacceptable behaviour  Condition 21. You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the police.  2.15 Pet(s) and animal(s)  Condition 76. You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit, hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality.  Condition 81. If your pet(s) or animal(s) is/are causing a nuisance, annoyance or disturbance to others, or is/are being treated inappropriately or cruelly, we |   **24,**  6th December 2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | will take action and give written notice asking you to remove it/them from your home.  It is very important that we meet with you to discuss these very serious allegations and give you the opportunity to respond to them. I have therefore arranged for. you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on Tuesday, **6th December 2016** to discuss this matter. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.  Yours Sincerely  Lemmy Nwabuisi ASB Team  IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to  [www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected) |   **12**  **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**  Lemmy Harassment Letter  **/ Page Numbers:** 31,32  **31,**  02 February2017 / 02/02/2017  29th November 2016 / 29/11/2016  **05th December 2016 / 05/12/2016**  24th November 2016 / 24/11/2016   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | Lemmy Nwabuisi Re Anti-Social Behaviour Allegations against Mr. Simon Cordell!  **ENFIELD CONNECTED**  **ENFIELD COUNCIL**  **Please reply to:** Lemmy Nwabuisi  Anti-Social  Behaviour Team  Community Safety Unit  B Block  North Civic Centre  Enfield  EN1 3XA  **E-mail:** [lemmy.nwabuisi@enfield.gov.uk](mailto:lemmy.nwabuisi@enfield.gov.uk)  **My Ref:**  **Your Ref:**  **Date:** **2 February2017**  Dear Mr. Cordell,  **Re:** Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour   * I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours. * I wrote to you on **29th November 2016** regarding these reports you to meet with me at the Civic Centre on **05/12/2016** to discuss the allegations made against you, copy attached. * I received a letter from your mother dated **24th November 2016** in which she stated that she does not believe that it is justified to hold the meeting before your formal complaint and subject access request is dealt with. * I understand these have now been dealt with. * The Enfield Council, Community Safety Unit, Anti-Social Behaviour Team have continued to receive various allegations from your neighbours against you concerning alleged nuisance and anti-social behaviour towards them. * The allegations include using threatening, abusive and insulting words and language, aggressively demanding money, intimidation, making threats towards your neighbours and tampering with the electricity and water supply to their flat. * These are very serious breach of tenancy conditions and it is very important that we meet with you to discuss these allegations and give you the opportunity to respond to them. * I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 2pm on **Thursday, 9th F e b r u a r y**   **--**  Mr. Simon Cordell 109 Burncroft Avenue Enfield EN3 7JQ  **Director- Ian Davis** Environment Enfield Council Civic Centre, Silver Street Enfield EN1 3XY Website: [www.enfield.gov.uk](http://www.enfield.gov.uk)  EQUAUTY  &  **FRAMEWORK**  **Regeneration**  **FOR LOCAL GOVERNMENT EXCELLENT** |   **32**  09th F e b r u a r y 2017 09/02/2017   |  | | --- | | **Simon Cordell’s**  **The 1st Injunction Order Dated: 00/00/2014**  **INDEX** | | **2017** to discuss this matter.   * You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you. Please ask to see Mr Lemmy Nwabuisi from the ASB Team, Community Safety Unit at the reception when you get to the Civic Centre.   Yours Sincerely  Lemmy Nwabuisi ASB Team  Lemmy Harassment Letter  **IMPORTANT -** Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to  [www.enfield.gov.uk/connected](http://www.enfield.gov.uk/connected) |   **George Quinton Moved in!**  George Quinton got involved in assaulting me with his friends!  **The banging Started!**  Flat – 113 – George Quinton moved in!  Stain Curtis (responsible)  Mathiyalagan (Responsible)  All Morning: --  Mid-Day: --  In the Evening and of the Night!  The Enfield Council and the Enfield Homes employees aloud the occupiers of 117 and 111 Continued to victimizing me by: --  The original tenants of 117 and 111 Continue to victimize me also now with the new tent George of 113 by!  In the Morning when I woke up at time: 6:00Am, 117 Continued to victimizing me by Banging above the Barth to which I get into, once they understand that I have stopped running the water for my bath to be ready, this is after they wait for any other tail, tail signs that I have gotten undressed and soaked within the water, creating a brutal attack against my person in their wrongful self-gains! I then after went to the community hall today to help out! When I got back home I continued to get assaulted by the occupiers of 113 – 117 and 111 of Burncroft Avenue They banging loud and hard while at a fast continual rate with objects onto the internal main buildings walls and floors, so to intimidate surely me and maybe others living close by whom may be present to an extent only worthwhile for the perpetrators selfless glory, In them perpetrators knowing that their behaviour would only leave all those getting victimized towards getting left by their wrongful actions as to being put into a state of a mental health patient and not rightfully with this occurring within mine and their rented or paid for homes! | | | | |
|  |  | 06/12/2016 |  |  |
|  |  | 07/12/2016 |  |  |
|  |  | 08/12/2016 |  |  |
| **5**  **The Enfield Gov / Email’s Issue: 03**  RE CRM COM Simon Cordell Formal Complaint /  **Page Numbers:** 2646,  **Lorraine Cordell**  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 08 December **2016**10:12  **To:**   1. 'Daniel Ellis'; 2. [lemmy.nwabuisi@enfield.gov.uk](mailto:lemmy.nwabuisi@enfield.gov.uk) 3. [**joan.ryan.mp@parliament.uk**](http://joan.ryan.mp@parliament.uk)   [**joan@joanryan.org.uk**](mailto:joan@joanryan.org.uk)   1. [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk) 2. [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk) 3. [Sally.mcternan@enfield.gov.uk](mailto:Sally.mcternan@enfield.gov.uk) 4. [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk) 5. Jackie Gubby   **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** (SEC=OFFICIAL]  **Attachments:** Letter-to Council-Dated-08-12-**2016**. pdf  Letter-to Council-Dated-08-12  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.   Regards  Lorraine Cordell  **6**  **The Enfield Gov / Email’s Issue:**  680. x2. Lorraine Cordell \_RE\_CRM COM 1885 Simon Cordell Formal Complaint 24-11-**2016**\_**[SEC=OFFICIAL]** \_08-12-2  **/ Page Numbers:** 2647  **Lorraine Cordell**  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 08 December **2016** 10:12  **To:** Daniel Ellis  [lemmy.nwabuisi@enfield.gov.uk](http://lemmy.nwabuisi@enfield.gov.uk)  [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  [joan@joanryan.org.uk](http://joan@joanryan.org.uk)  [Chief.Executive@enfield.gov.uk](http://chief.executive@enfield.gov.uk)  [ray.james@enfield.gov.uk](mailto:ray.james@enfield.gov.uk)  [sally.mcternan@enfield.gov.uk](mailto:sally.mcternan@enfield.gov.uk)  [Sarah.Fletcher@enfield.gov.uk](http://Sarah.Fletcher@enfield.gov.uk)  Jackie Gubby  **Subject: RE:** CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** **[SEC=OFFICIAL]**  **Attachments:** Letter-to Council-Dated-08-12-**2016**.pdf  Letter-to Council-Dated-08-12  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.   Regards  Lorraine Cordell  **7**  **The Enfield Gov / Email’s Issue:**  681. RYAN, Joan \_Automatic reply\_ CRM COM 1885 Simon Cordell Formal Complaint 24\_11\_**2016** [SEC=OFFICIAL3  **/ Page Numbers:** 2648,2649,  **From:** RYAN, Joan [[joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)]  **Sent:** 08 December **2016** 10:13  **To:** Lorraine Cordell  **Subject:** Automatic reply: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016**  **[SEC=OFFICIAL]**  Rt. Hon Joan Ryan MP  Member of Parliament for Enfield North   * Thank you for contacting my office. * This is an automated response to acknowledge receipt of your email. * I receive a large number of emails, letters and phone calls every day and I will respond to your enquiry as soon as possible. * Emails will be treated in the same manner and with the same level of importance as all other types of correspondence, but priority will be given to Enfield North constituents and to the issues affecting the constituency. * If you are a constituent, please ensure that your email includes the following: * Full name * Home address * Contact telephone number * Any relevant reference numbers we may need * If you have not included this information in your email, I would be grateful if you could amend and re‐send it. * Strict parliamentary rules state that I can only deal with casework and related issues on behalf of Enfield North constituents. * If you are unsure whether or not I am your MP, you can find out by checking the following webpage on the Parliament website:  1. <http://www.parliament.uk/mps‐lordsand‐>  * offices/MPs/ Please note that I will be adding your details to my newsletter distribution list, so that I can keep you updated on my work as Enfield North MP. * If you do not want to receive these emails, please let me know by contacting me on:  1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk).  * Thanks again for getting in touch. * Best wishes, * Joan * Rt. Hon Joan Ryan MP * Member of Parliament for Enfield North   Web: [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Twitter:**[www.twitter.com/joanryanEnfield](http://www.twitter.com/joanryanEnfield)  **Facebook:** [www.facebook.com/joanryanEnfield](http://www.facebook.com/joanryanEnfield)  Westminster Office House of Commons, Westminster, SW1A 0AA  **Telephone:** 0207 219 2442   * **call this number for political enquiries and diary appointments**   Constituency Office  542 Hertford Road  Enfield  EN3 5ST  **Telephone:** 0208 804 4543   * **call this number for casework enquiries and MP advice surgery appointments**   **2649,**   * **call this number for casework enquiries and MP advice surgery appointments**   UK Parliament Disclaimer:  This email is confidential to the intended recipient.  If you have received it in error, please notify the sender and delete it from your system.  Any unauthorised use, disclosure, or copying is not permitted.  This email has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this email.  This email address is not secure, is not encrypted and should not be used for sensitive data.  **8**  **A Letter got sent by the council**  Stating remove the CCTV that got installed on the internal communal door attached.  **10**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Updated formal complaint received by email  **08/12/2016**  passed to complaints and access to information team  **Page Number:** 1  **09/12/2016**  **1**  09-DEC-2016  08 12.16  05 12 16  05 12 16  24 11 16  29-NOV-2016  22 11.16  18-NOV-2016  04-JUL-2016  09-MAY-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | **09-DEC-2016 S FLETCHER - TINF -Current**  Updated formal complaint received by email **08/12/2016** passed to complaints and access to information team **09-DEC-2016 S FLETCHER-TERM** - Current  Action should have been classified as TINF not TERM - unable to amend **09-DEC-2016** S FLETCHER -TINF -Current  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05/12/2016** - Passed to complaints and access to information team. Action type classified in previous note as **TERM - OTHER TCY SHOULD BE TERMINATED AFTER EVICTION** in error - should have been TINF - TENANCY INFO but unable to amend  **09-DEC-2016 SFLETCHER-TERM - Current**  Updated formal complaint and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **05 12 16** - Passed to complaints and access to information team  **09-DEC-2016 SFLETCHER**-TINF - Current  Formal complaint, subject access request, and letter authorising tenants mother Lorraine Cordell to speak to us in relation to tenancy received by email **24 11 16** - Passed to complaints and an access to information team.  **29-NOV-2016 SFLETCHER**-TINF - Current  Call received from tenant on **22 11.16** re CCTV camera removal letter and transfer options. Tenant was agitated throughout the conversation and when he passed the phone to his mother to speak to me. he said aggressively ’I'm goanna do her over\* and Tm goanna take her job just for fun' in reference to me. File note on eclipse  **18-NOV-2016 SFLETCHER**-TINF -Current  Letter sent to tenant requesting removal of camera from communal/fire door (ground floor)  **04-JUL-2016** OMCLEOD - RINF - Current  monitor  **09-MAY-2016** PSIMPSON - DPAI - Current  Notification seen: to increase DP due to annual increase of C/r + £3.75 off the arrears.  V P |   **11**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/**2016** [SEC=OFFICIAL]  **Page Number:** 24  08/12/**2016**  **24**  08 December 2016  24/11/2016  08-12-2016   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | Sarah Fletcher  **From:** Lorraine Cordell [<lorraine32@blueyonder.co.uk>](mailto:lorraine32@blueyonder.co.uk)  **Sent: 08 December 2016** 10:12  **To:**   1. Daniel Ellis 2. Lemmy Nwabuisi   **Subject:**   1. [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)   [joan@joanryan.org.uk;](mailto:joan@joanryan.org.uk;)   1. Chief Executive; Ray James 2. Sally Mcternan 3. Sarah Fletcher 4. Jackie Gubby   **Attachments:** RE: CRM COM 1885 Simon Cordell Formal Complaint **24/11/2016** **[SEC=OFFICIAL]**  Letter to Council-Dated-**08-12-2016**.pdf  To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.   Regards  Lorraine Cordell  l |   **12**  **Stage 4**  **The Enfield Councils History FOI Indexed**  **Stage 4**  Re: Formal Complaint 08/12/12/016  **Page Number:** 25,26  **08/12/2016**  **25,**  24/11/2016  24/11/2016  05/12/2016  08/12/2016  22/11/2016  16/11/2016  since 2014   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | * Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ **24/11/2016** * **Re:** Formal Complaint **08/12/12/016**   To Whom It May Concern:   * I am once again writing an email to all the above in the hope something will be able to be done. * I know Formal Complaints are ongoing regarding letters written on the **24/11/2016** and **05/12/2016** but I feel I have known option but to again write a new Formal Complaints dated **08/12/2016.** * The last time we spoke to someone regarding moving my son was on the **22/11/2016** after calling with no call back from Sarah Fletcher, or her manager or anyone else in her team since **16/11/2016** sometimes calling up to 3 times a day. * (All their lines are set to do not disturb) this has not changed and I still am making calls to try and address this issue with no one calling me back. * My son is having a nightmare in his flat since he moved back there, he does not leave his flat and has not since he returned there, once again the neighbours have started since he moved back in with the noise, the banging the intimidation, my son heath is suffering and this is not acceptable that nothing is being done he not being let alone to be able to sleep and being kept up all night and, in the day, due to what the neighbours are doing. * I do not see why no one is addressing this and I have not had one phone call to address this issue do not know what is going on and my son is left to suffer. * It should not matter that Formal Complaints are ongoing I should at least be able to talk to someone or get someone to call me back with an update as to if anything is going on to move my son. * When I get letters or calls or emails, I do not just do nothing I reply to the letters but it seems Enfield Council is doing nothing to address the under-laying issue of what has been ongoing **since 2014** with my son’s neighbours and what they are doing to him. * It does not seem to matter that my son’s heath is suffering due to this and has been for some time due to not being able to sleep. * It seems that Enfield Council is happy that the neighbours are doing this to my son with nothing being done. * I would like someone to email me via [lorraine32@bluevonder.co.uk](mailto:lorraine32@bluevonder.co.uk) with what is being done to help my son, I would like an update today as so far, I think I have waited long enough to get an update as to what is being done to address this issue if anything at all.   Regards  Miss Lorraine Cordell Mr Simon Cordell  l |   **26**   |  | | --- | | **The Enfield Councils History**  **FOI Indexed** | | People that have been copied into these letters are below   1. **Joan Ryan MP for Enfield** 2. Mr Rob Leak Chief Executive Enfield Council 3. Mr Ray James Director of Health, Housing and Adult Social Care 4. Ms Sally McTernan Assistant Director Community Housing Services 5. Sarah Fletcher Sarah Housing Officer 6. Jackie Gubby Housing officer 7. Lemmy Nwabuisi: ASB Team 8. Daniel Ellis Complaints & Access to Information Officer | | | | | |
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|  | **1**   * **FOI- received from the**   Council information / Joint home visit conducted with Lemmy at Mr. Stain Curtis / Report that I threatened one of my neighbours got made! Address of 111! Stain made date 06/08/**2016** = 31/08/**2016** + 27/09/**2016** + **10/12/2016** + 14/12/**2016**  “Stain covering up what he done to me” | 10/12/2016 |  |  |
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| **March 2018** | | | | |
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| **July 2018** | | | | |
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| **November 2018** | | | | |
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|  | **1**   * **The Enfield Gov / Email’s Issue:**   661. Lorraine Cordell \_Re\_ Simon Cordell Reply to email **/**  **Page Numbers:** 2563,2564,2565,2566, | 23/11/2018 |  |  |
| **1**  **The Enfield Gov / Email’s Issue:**  661. Lorraine Cordell \_Re\_ Simon Cordell Reply to email  **/ Page Numbers:** 2563,2564,2565,2566,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 23 November **2018** 19:07  **To:** '[alev.cazimoglu@parliament.uk](http://alev.cazimoglu@parliament.uk)'  **Subject: RE:** Simon Cordell Reply to email  Dear  **Alev Cazimoglu**  Thank you for the updated email, there does seem to be some misleading information within it.  My son wanted to stay voluntarily in hospital and he was willing to do this, but due to the doctors not getting the section 3 they wanted, they then discharged my son the following day with no support in place because they needed the bed.  Yes, my son does have a care coordinator  (Soohah [Appadoo](http://APPADOO), North Locality Team)  when my son was discharged Soohah [Appadoo](http://APPADOO) did not know he was not on duty that day so therefore knew nothing about it, the next day I called him and he said for me to try to get my son to see him which I am doing, but at this time with my son left in that flat it is not helping at all due to what the neighbours are doing, it also seems every time I send any emails they are not replying to them. I have never said my son needed supported accommodation not even in court due to the fact I know my son would not accept it. What I did say to the Judge was that I feel due to my son health a 2 bedroom would be better that way family can stay with him and help him. So, I do not know where Enfield Council is getting, I have asked for supported accommodation as I never have and I have also never said I was his career. I also have emails I have sent to Enfield council stating this. As I have said I have written to the Judge and I am addressing things as Enfield Council is misleading people, and this needs to stop. I have all the emails and reports and letters to prove what I am stating. Enfield Council has had since the  **09/08/2018**  to move my son yet they have not there was no reason why Mr Cordell not to have been moved. And I see by the replies there does not seem to be anything regarding moving my son still if Enfield Council was going to move my son why have they not said this in any of their replies to you?  It seems to also state that there were not possession proceedings to be commenced regarding Mr Cordell by Enfield Council, so why do I have the emails from Ludmilla Lyavoo, Solicitor Corporate Team, Legal Services, Enfield Council, Silver Street, Enfield, EN1 3XY stating "Finally I would refer to the letter before claim/warning letter which was sent to you on Monday  **15th October 2018**  Mr Cordell has clearly breached the warning. We are now instructed to commence possession proceedings." Dated  **18/10/2018**  Maybe Enfield Council is not aware of the emails I have but there is misleading information coming from somewhere. Even in court Enfield Council was misleading the judges regarding my son's health, and since the court case of the  **09/08/2018**  not once has Enfield Council been bothered to see if my son is ok, why is it because they never wanted to help?  Not once since  **2015**  has Enfield council asked my son's side to anything regarding what the neighbours are doing, they have just done what they wanted and time after time said there was no contract from us to the courts and my son did not have any health problems, well I do have every email and letter and on the  **09/08/2018**  the judge saw this and told me to keep everything.  **2564,**  Where has Enfield duty of care been since  **2014**  as there has been none, Enfield Council just done what they wanted went one sided and never wanted to hear anything we had to say. Is this the way duty of care is meant to be to a valuable person?  As for my son believing that Enfield Council is against him and the police are also this is not a lie. show me anything Enfield Council has done to help my son I don’t think Enfield Council would be able to show anything as all they have done is believed what they wanted without once looking at anything my son has to say or the evidence my son has got Enfield Council has been told time and time again, we have got evidence yet what have they done nothing. Enfield Council even called me a lair regarding what I said I have sent them. Called me a lair about my son's health. Seems we are lairs to Enfield Council and that is what Enfield Council wants to think.  Show me out of the around 280 calls made to the police by my son regarding the neighbours and what they were doing begging for help how many times did the police come out to my son to even try and help let me see 3 or 4, yet wow when the neighbours call the police are out in force, if it was not for the CCTV in my son's flat and being able to show the police my son had not left his flat my son would be in prison now, and when we ask the police to do anything regarding the proved calls from the neighbours where false they done nothing. My son was meant to have had a neighbourhood police officer setup for him more than once yet nothing come of that, even the call I had with Borough Commander Chief Superintendent Helen Millichap and she said she would sort it and get one it has never happened she was even meant to have got back to me but never has, that was in  **July 2018**  but I have heard nothing since. Enfield Council sending so much information over to the Mental health team, why please tell me why as it was all to keep my son in hospital so they did not need to do anything to help. Enfield Council has the power to ask Adult social service to get involved yet they failed to even do that. Why has my son not gotten a social worker yet my son is meant to be this bad person?  Where has all the help been because as far as I see every government, body has just turned their backs on us, it did not matter how much we asked for help nothing was done yet there was this valuable person living in hell yet nothing was done. I have tried so hard and begged for help yet I am still sitting here without any help writing to everyone to try and get some help. As the judge said to Enfield Council on the 09/08/**2018** take responsibility, more than once, but even that is too hard for Enfield Council to do. I would also like Lemmy Nwabuisi taken off dealing with anything related to my son and have nothing do with my son again, as he has failed in his job to investigate anything my son or I had to say regarding anything. When is my son going to be moved from the hell, he is living in can Enfield Council reply to that?  And in the meantime, I will be working with the court to get the information and maybe some help of advice on what to do next. Please do not show this email to Enfield Council or anyone that will pass it over to Enfield Council.  Regards  **2565,**  Lorraine  **From:** [alev.cazimoglu@parliament.uk](http://alev.cazimoglu@parliament.uk) [mailto: [alev.cazimoglu@parliament.uk](mailto:alev.cazimoglu@parliament.uk)]  **Sent:** 23 November **2018** 16:20  **To:**  [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW: Fwd.:** SC **[SEC=OFFICIAL]** (Case Ref: JR5802)  Dear Lorraine  Please see the latest response below.  Kind regards,  Alev, on behalf of Joan Ryan MP  Labour Member of Parliament for Enfield North  **t:** 0208 804 4543 (Enfield North)  **t:** 0207 219 2442 (Westminster)  **e:** [joan.ryan.mp@parliament.uk](http://joan.ryan.mp@parliament.uk)  **w:** [www.joanryan.org.uk](http://www.joanryan.org.uk)  **Westminster Office:**  House of Commons, London, SW1A OAA T: 0207 219 2442  **Constituency Office:**  542 Hertford Road, Enfield, EN3 5ST  **T:** 0208 804 4543  **From:** Cllr Alev Cazimoglu  **Sent:** 19 November **2018** 15:34  **To:** CAZIMOGLU, Alev  **Subject: Fwd.:** SC **[SEC=OFFICIAL]**  Sent from my iPad  **Begin forwarded message:**  **From:** Denise Cook-Smith  **Date:** 19 November **2018** at 15:32:12 GMT  **To:** Cllr Alev Cazimoglu  **Subject: FW:** SC **[SEC=OFFICIAL]**  **Classification:** OFFICIAL  Hi Alev  Further to your enquiry regarding Simon Cordell. Please see the update below from Debbie Morgan. SC was discharged from hospital on  **15/11/2018**  having been detained under the Mental Health Act for the purpose of assessment of his mental health. SC did not believe he required to be in hospital or wish to accept the proposed treatment that was offered. As there is insufficient grounds or risk for further detention or to take any further intrusive measures against his will, he has been discharged. SC does not believe he has a mental illness that requires him to take treatment or to maintain on-going engagement with mental health services. He appears disappointed with services in which he perceives to have received from both housing and metropolitan police believing he is being targeted for things he has not done. His assessment has not elicited he has care needs warranting supported accommodation or a package of care to sustain independent living as he can be adequately supported through universal services. He presents with adequate daily living skills and can live in general needs housing. He appears to be young man who has  **2566,**  particular beliefs, which may lead to him having differences in opinion with others, which may impact on relationships with others; particularly those in positions of authority. His mental health/psychological state therefore remains fragile; however, the risk is not such that he can be forced to engage with services. He was offered follow-up by mental health services in the community to which he declined, although agreed the he can be contacted by nurses from the ward to check on progress following discharge. He has been allocated a care coordinator  (Soohah [Appadoo](http://APPADOO), North Locality Team - 0208 379 4142)  who will continue to try to engage him to build a relationship?  **SC** describes his main presenting need to be that of his relationship with particular neighbours within his block, whom he believes to be intentionally causing him a nuisance by way of making noise, and reports feeling disbelieved and unfairly treated by the housing department and police. He therefore wants to be moved from his current accommodation. His mother approached the ward Consultant for a supporting letter to provide to housing for a 2-bedroom property citing she is his main carer. As there is no evidence to suggest SC requires to be looked after due to having care needs requiring a live-in carer her request was declined, she was advised to suggest housing put their request in writing should this be housing’s request. Mental Health would support relocation to alternative accommodation to reduce further tensions between the residents within the block. Hi mother advised that SC has/or is in the possess of eviction, and that he was discharged from hospital with no support which does not seem to be the case. Support has been offered which has been declined, and will continue to be offered to assist in managing the current situation or avoid and/or mitigation a situation of eviction. | | | | |
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| **October 2019** | | | | |
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| **November 2019** | | | | |
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| **December 2019** | | | | |
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| **January 2020** | | | | |
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| **February 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **March 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **April 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **May 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **June 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **July 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **August 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **September 2020** | | | | |
| **Dates** | **Incidents** | | | |
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| **October 2020** | | | | |
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| **November 2020** | | | | |
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| **December 2020** | | | | |
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|  |  | 18/12/2020 |  |  |
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|  |  | 26/12/2020 |  |  |
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|  |  | 29/12/2020 |  |  |
|  |  | 30/12/2020 |  |  |
|  |  | 31/12/2020 |  |  |

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| **January 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/01/2021 |  |  |
|  |  | 02/01/2021 |  |  |
|  |  | 03/01/2021 |  |  |
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|  |  | 30/01/2021 |  |  |
|  |  | 31/01/2021 |  |  |
| **February 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/02/2021 |  |  |
|  |  | 02/02/2021 |  |  |
|  |  | 03/02/2021 |  |  |
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|  |  | 27/02/2021 |  |  |
|  |  | 28/02/2021 |  |  |
| **March 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/03/2021 |  |  |
|  |  | 02/03/2021 |  |  |
|  |  | 03/03/2021 |  |  |
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|  |  | 30/03/2021 |  |  |
|  |  | 31/03/2021 |  |  |
| **April 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/04/2021 |  |  |
|  |  | 02/04/2021 |  |  |
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|  |  | 29/04/2021 |  |  |
|  |  | 30/04/2021 |  |  |
| **May 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/05/2021 |  |  |
|  |  | 02/05/2021 |  |  |
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|  |  | 30/05/2021 |  |  |
|  |  | 31/05/2021 |  |  |
| **June 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/06/2021 |  |  |
|  |  | 02/06/2021 |  |  |
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| **July 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/07/2021 |  |  |
|  |  | 02/07/2021 |  |  |
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|  |  | 30/07/2021 |  |  |
|  |  | 31/07/2021 |  |  |
| **August 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/08/2021 |  |  |
|  |  | 02/08/2021 |  |  |
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|  |  | 31/08/2021 |  |  |
| **September 2021** | | | | |
| **Dates** | **Incidents** | | | |
|  |  | 01/09/2021 |  |  |
|  |  | 02/09/2021 |  |  |
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| **October 2021** | | | | |
| **Dates** | **Incidents** | | | |
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| **November 2021** | | | | |
| **Dates** | **Incidents** | | | |
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| **December 2021** | | | | |
| **Dates** | **Incidents** | | | |
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