

# CASE HISTORY

24/01/2017

he allows to roam free in the communal area which is highly intimidating and potentially very dangerous.

Please can you clarify the interim safeguarding protection plan and timescale as to when Debbie will be moved to a place of safety.

I have completed an internal incident form and unfortunately, if another incident occurs, I will have no other option but to temporarily withdraw our service, which will put Debbie in a situation where she is even more at risk.

I look forward to hearing from you at your earliest convenience.

Regards

NB: Please can you forward this message to your line manager.

Sarah Stumpo  
Service Manager  
Mental Health Team

Saint John of God Hospitaller Services  
176 Durants Road  
Enfield  
EN3 7DF

Tel: 020 8804 7873

---

## History

01/02/2016 :

communication between CSU & Bola Quadri CPN

From: Louise Brown  
Sent: 01 February 2016 14:36  
To: bola quadri; george benyure (george.benyure@beh-mht.nhs.uk); Craig Susan  
Subject: FW: Debra Andrews [SEC=PROTECT]  
Sensitivity: Confidential

Classification: PROTECT  
Dear George & Bola,

Thank you for your email, I have only copied you both as there is other information on Mr Cordell that urgently needs to be considered.

I received an email informing me that a mental health warrant had been granted for Mr Cordell. This will cause a greater issues especially if he is released back into the community. My fear is that this will indirectly cause further distress for Deborah. A plan needs to be put in place with full considerations.

Please can an urgent mental health strategy meeting be held regarding Deborah Andrews, given the above information and the urgent need for full consideration in this case due to the complex needs and issues with both clients, who are known to your services and tenants of Enfield Council.

Deborah is contacting me if not daily every other day these calls are coming through at all different days and times. She is informing me that she is not coping with everything and wants to go back into supported accommodation, she feels extremely frightened and vulnerable. I must confirm that it Deborah stating that she is not coping as I am not in a position to make these decisions. When I speak with Deborah asking if she is attending her appointments she states that "it's a quick jab, in and out no one speaks with you".

With regards to the management transfer this is still being prepared and waiting to be heard by panel, I am waiting to hear the next available date for this. It was explained when I suggested this action may be a route forward that this is not a quick process and all elements need to be considered. It is not necessary for Ms Andrews to currently go into emergency accommodation either. This case will be assisted by moving Ms Andrews, however this may not resolve all of the concerns or the overall future welfare of Ms Andrews.

Transferring Ms Andrews into another independent accommodation without fully assessing her current needs and the full support required should to be considered before this happens. As moving her may not solve all of Deborah Andrews concerns. She is only going out when SJOG are visiting, however they are only allocated 3 hours per week. More recommendations need to be put forward to provide a comprehensive package to support