

CASE HISTORY

24/01/2017

attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't taken seriously as they assumed she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call.

She found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated.

Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat.

I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual.

I advised that I will contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered

I further advised that her case will be investigated and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates

Bola Quadri has already put in place a safe guard alert.

History

23/09/2015 : Contact Complainant

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri

Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved.

History

23/09/2015 : Update Complainant

Follow on action from Contact Complainant

History

23/09/2015 : Letter - sent

ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI

History

23/09/2015 : Email - sent

Classification: PROTECT

Hi Mark,

On second thoughts, could you contact her on her landline instead and speak to her directly please? Her number is 02083500628

Thank you for your assistance

Dolly Ogunseye
Anti-Social Behaviour Officer
Housing Anti-Social Behaviour Team
Tenancy Management
Enfield Council

Classification: PROTECT

Good morning Mark,