

# CASE HISTORY

24/01/2017

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**History**

**23/09/2015** : Provide Action Plan to Complainant  
Follow on action from Agree an Action Plan with the

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**History**

**23/09/2015** : Contact Perpetrator  
Follow on action from Agree an Action Plan with the

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**History**

**23/09/2015** : Action Plan Reviewed  
Follow on action from Agree an Action Plan with the

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**History**

**23/09/2015** :

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**History**

**23/09/2015** :

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**History**

**24/09/2015** : Email - sent  
RE Re SOVA Alert - D.A - 1009639

Classification: PROTECT  
Dear Susan,

Thank you for your email. Please note that as from Monday 28th September 2015, all high level cases of anti-social behaviour will be transferred to the Council's Community Safety Unit.

In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer within the Community Safety Unit advising you of the name of the officer that will be dealing with Ms Andrews case.

Kind regards

Dolly Ogunseye  
Anti-Social Behaviour Officer  
Housing Anti-Social Behaviour Team  
Tenancy Management  
Enfield Council

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**History**

**24/09/2015** : Letter - sent  
TRANSFER TO CSU LETTER MS DEBORAH ANDREWS

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**History**

**24/09/2015** : Email - sent  
Classification: PROTECT  
Good morning Debbie,

Glad you are doing well. Thank you for being ever so helpful. I know, "we are busy bees"

I appreciate the detailed information you've provided It will assist us in deciding a way forward.

Have a peaceful weakened

Warm regards

Dolly Ogunseye  
Anti-Social Behaviour Officer  
Housing Anti-Social Behaviour Team  
Tenancy Management  
Enfield Council

Hi Dolly,

I'm well thanks, I see your department is busy as ever...

Re: SC, he is not open to MH services and doesn't have a MH worker.