

Unit of Restorative Dentistry

Guy's Tower, Floor 26

Dear Dentist

Thank you for referring your patient to the Restorative Dentistry Group at Kings Dental Institute at Guy's and St Thomas Hospitals. Unfortunately, we are unable to accept the referral because:

- (a) There is insufficient clinical information about your patient for us to assess this referral.
- (b) There appears to be no clinical indication for the patient to receive specialist dental treatment at a hospital. If this should not be an accurate interpretation of your letter, please re-refer with detailed clinical reasons. We recommend that you refer your patient to another colleague within the general dental services or to the Community Dental Service. Our guidelines for referral are available on <http://www.guysandstthomas.nhs.uk/services/ambulatory/dental/dental.aspx> If however, you only require an opinion, please re-refer the patient.
- (c) Our normal policy is not to accept patients for replacement of veneers, crowns or bridges. Please re-refer if you wish us to see your patient to provide advice on such replacements and please let your patient know that the consultation is for advice only.
- (d) From your letter it appears that although this patient requires specialist treatment, they do not fall within our guidelines for hospital treatment. I would therefore advise a referral to a Specialist either in Practice or in the Community Dental Service, if available. A list of specialists is available on the GDC website gdc-uk.org. If, however, you only require an opinion, please re-refer the patient.
- [(e) The clinical condition of your patient does not appear to fall within the guidelines for implant treatment under the NHS at this Institute. These guidelines are available on page 628 of the above website.
- (f) From your letter, it appears that this patient requires general dental care. If they would like to be considered for treatment on the undergraduate student clinic, please ask them to telephone 0207 188 9282 for an assessment clinic appointment. Please note that we cannot guarantee that they will be suitable for student treatment.

We are very sorry we are unable to help.

Yours sincerely

RESTORATIVE DENTISTRY GROUP
KING'S DENTAL INSTITUTE

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