Mother: Even the council `has turned around and said that she has a fashion-nation with my son, but there not doing nothing and it's driving him, he can not even go into the toilet and have a bath as she is on top of him banging continued.

Louise Brown: Hmm OK.

Mother: Even when I am sitting here and I go to the toilet and she does not even know that it is me and she does the same to me and It does make you feel and the council are really not doing nothing about it what so ever.

Louise Brown: Hmm.

Mother: He knows that she has got problems.

Louise Brown: And this has been going on for how long a long time.

Mother: A year. Louise Brown: Oh right.

Mother: And I put a complaint in because dawn Alena is his council officer.

Louise Brown: Yes.

Mother: I was making phone calls and saying to dawn Alena, please try and address this you know please its going to far now.

Louise Brown: Yes.

Mother: And she wouldn't come out she wouldn't deal with it and wanted Simon to come up and visit her and basically I put a complaint in and the they said that there going to put it over to the anti social team and they wouldn't do any thing then a Louise brown took up the case after months of not doing any think and I am writing emails upon emails and then they come out she did not take one note and he has video tapes recordings and every think and you can here it and you can here the taps were she was using the taps and they had the pressure up so high the noise that come into his flat was terrible the noise she was just turning it on and of on and of on and of.

Mother: He could not even sleep propel.

Louise Brown: How old is she Simon.

Simon: She is four years old now.

Mother: How old is Debbie.

Simon: Oh, she is about 12 years older than me I would say.