

Louise Brown: 12.

Katie: Oh, what the dog.

Simon: Oh no the dog is four, four years of age.

Louise Brown: Arr.

"Muttering" 45:14 till 45:34

Katie: She might be older than that.

Mother: And like I put a complaint in because the Anti Social Behaviour team was not dealing with it and they was not taking the issue seriously and that was put in October of last year and we have not heard a thing, so I keep asking them when are we going to get a response from the formal complaint that was put in because you are not addressing thing correctly.

Louise Brown: And nothing.

Mother: nothing she actually phoned because I think she made a mistake, because he phoned Louise, and it now I mean Debbie was going off constant banging and he could not work or any think and it is annoying to him so he phoned Louise up and he always gives out my number so she actually phoned me by mistake and I turned round and said to Louise I said I said She said is Simon Cordell there I said no who is it she said it Louise Brown.

Louise Brown: I am Louise brown.

Mother: Oh So you are Louise brown can you tell me why you have not responded to my formal complaint I sure you have and I know "Muttering" and I have not deleted them err, yet in another email you will have a response fast and directly but it is still going on now and it is now February and sill nothing.

Marry: No response.

Louise Brown: It can take up to four months latter.

Mother: Yes, I Know.

Louise Brown: Any way.

Mother: And I have even been up because he has knocked on her door a few times when she was bad and really banging the council has "**Muttering**" A bit so that you do not hear it so badly so bad when she is constantly banging.

Mother: I mean, even the other day he had his entire bathroom ceiling flooded and it knocked his entire electric out and basically, he had to call the Emergency.