

## Too Smooth Entertainment

Will tickets be available at the festival?

- We expect tickets to be a sell-out. So, there will not be any available at the festival itself.

Are you doing day tickets?

- There will not be any individual day tickets available to buy in advance or at the festival.

I've got a new bankcard / lost the card that I purchased the ticket with, what do I do?

- Bring your new card & some ID with you and a letter / bill that match your account's address and that will be fine.

I paid for the tickets on someone else's card, what do I do?

- Please bring a photocopy of the card you purchased the tickets with along with a signed letter from the cardholder approving you to collect the tickets.

Can I sell my tickets, as I can't go anymore?

- Unfortunately, all tickets are non-transferable and we are unable to offer any refunds for tickets no longer needed.

Someone's offered me a ticket to buy, how do I get in as it won't have my name on the ticket?

- It's not possible to transfer the names on the tickets so you will be unable to get in to the festival without the person who has bought the tickets, who must also have with them a valid ID.

I've purchased the Ticket & Program option, when do I receive my program?

- You will be given your program for the festival when you pick up your wristband at one of the accreditation points.
- Still got a question for Too Smooth Entertainment? Email: [Re\\_wi\\_red@ym\\_ail.com](mailto:Re_wi_red@ym_ail.com)

Travel

- If you have any questions about getting to Too Smooth Entertainment Festival from anywhere then email ----- and we'll send some options over. There are still plenty of cheap flights available through!