

Document prepared for customer: Mr Dwayne Edwards

Insurance Details



**YOU ARE NOT INSURED!**

We know one thing for sure - if you're going abroad you need to travel with adequate insurance. Did you know that an air ambulance from Australia could set you back a mere £20,000, legal representation in the US could cost in excess of \$100,000 or if you break your leg in Japan you could be looking at £20,000 to get it fixed up?

Buy your travel insurance now at [www.statravel.co.uk/insurance](http://www.statravel.co.uk/insurance) or contact your branch.

SOMETIMES IT'S GOOD TO BE SQUARE

GET YOUR **TRAVEL INSURANCE** FROM JUST 35p PER DAY!

CLICK TO FIND OUT MORE

You have a 3 Date Change Multiflex pass; see your receipt/booking confirmation for details.

**Multiflex pass information - all you need to know about changing your airline ticket**

Think of your new travel dates (make sure they are within the permitted time length of the ticket). To make a change visit [www.statravel.co.uk/global-travel-help-enquiry.htm](http://www.statravel.co.uk/global-travel-help-enquiry.htm) and fill in the online form - we aim to get back to you within 48 hours. Give our Global Travel Help team as much notice as possible. As you know, availability can be limited if changes are last minute!

The small print... but worth a read...

- **You will not pay any STA Travel or Airline date change fees, but there may be additional airline costs when changing tickets due to seat availability and ticket conditions.**
- If you leave changing your ticket to the last minute you may have to pay some money as you will have to pay any difference in fare.
- If you want to change the destination you may have to pay some money as some destinations cost more to fly to.
- If you decide to change your flights before you leave the UK this is not covered on your Multiflex Pass and you will have to pay for the charges.
- If you decide you now want to have a stop when returning back to the UK you may have to pay for the stop and the new airport taxes.
- If there is limited availability as it's a busy time of year you may have to pay some money to have a greater choice.
- The golden rule - remain as flexible as you can. The more flexible you are the greater choice you will have to change your tickets.
- Changes with your Multiflex can only be serviced online. If you contact your branch directly or call one of our stores at your destination standard fees will be applied.
- Your Multiflex can only be used on flights for the named passengers' current flight itinerary; it is not transferable and is non-refundable.

>           ETA APPROVAL                   18JAN14/2104  
FAMILY NAME   EDWARDS                    AUSTRALIAN GOVT  
GIVEN NAMES   DWAYNE  
PASSPORT      110747525   GBR   EXPIRY DATE 24JAN2019  
DATE OF BIRTH  09APR1989   SEX M   COB GBR  
TYPE OF TRAVEL T TOURIST  
ENTRY STATUS   UD/601 ETA  
                  AUTHORITY TO ENTER AUSTRALIA UNTIL 18JAN2015  
                  PERIOD OF STAY 03 MTHS  
                  MULTIPLE ENTRY  
                  NO WORK - BUSINESS VISITOR ACTIVITY ONLY  
ETA APPROVED

