see that he was not comfortable with the situation, and he backed off. He seemed to be very vocal with an aggressive manner, which was intimidating; at this point Mr Gray called for the police to attend.

6. I wish to add that on a previous visit to the property on 26 January 2017, to resolve the low water pressure, the Defendant had informed me that he was restricting the supply and stated: you will not solve the problem as I am restricting their water supply'. This was mentioned to me in front of an independent witness, a plumber who was attending with me. As I was leaving my Property, I saw the Defendant in the communal hallway and asked whether he could reinstate the water pressure to my tenant's property, however he responded by saying I cannot do anything at the moment I will sort it out later. This information has previously been reported to the Claimant.

## Statement of Truth

I believe the facts in this Witness Statement are true.

Signed. Name: Mr Johh

Dated this 28 days of July 2017