From: Craig Adams [craigadams@broadsuredirect.com]

Sent: 18 September 2014 15:04

To: 'Lorraine Cordell'

Subject: RE: 00-COSX14MT07-ID<74> OpenAttach Documents

Importance: High Hi Lorraine,

The Policy is due to be cancelled today at 17.00 hrs

The insurance company have advised the following They are awaiting Counterpart license with issue

number 21

The proof of trade is unacceptable, as it needs to be in Simons name, I can adjust the policy show the trading name but it means that Simon will have to trade under that name.

Obviously, the license is an issue as the Photo card is issue 21 and the counterpart copy, we have had issue 19a (this means that two licenses have been issued since the copy we have received)

I have been trying to ring you so we can get this rectified but have just been told you are not answering you phone as you are ill.

If the counterpart is not received by 17.00 hrs then the policy will be cancelled by the insurers and we have no control over this.

Regards

Craig Adams Broadsure Direct

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 17 September 2014 15:10 To: 'Craig Adams'

Subject: RE: 00-COSX14MT07-ID<74> OpenAttach Documents Hello

I have sent over 2 emails to Martin Jerkins with all the documents that was needed as far as I am aware can you let me know what documents you are talking about please.

Regards

Lorraine

From: Craig Adams [mailto:craigadams@broadsuredirect.com] Sent: 17 September 2014 13:47 To: lorraine32@blueyonder.co.uk

Subject: REF: 00-cOsX14MT07-ID<74> OpenAttach Documents Hi there

Please contact our office as a matter of urgency regarding the outstanding documents.