
From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 13 March 2015 20:35
To: 'Melanie Tyman'
Subject: RE: 00-COSX14MT07-ID<86> OpenAttach Documents

Hi Melanie Twyman

Thank you for the below email, could i please ask for some other information please for my records.

Could you please send me all details since April 2014 as to what payments were made and which polices and the name of the companies the policies applied to?

The reason's as to why policies where stopped and if any charges was included to policies being stopped.

From my records he had policies started with:

- Policy plan started on the 14/04/2014 deposit paid on this one. Could you confirm the deposit paid? and how much 1 month insurance with them should have cost, I have been told by yourself you lost money due to this policy the problem is I do not understand why still we was never told this by Martin the 1st time we new you had lost money on this policy was when I spoke to you. Policy plan took the insurance cover out knowing the 2 claims was in place, It was not Simon fault that after one month into the policy starting Policy plan took issue with it and closed the policy due to this. Why is it the case you say you lost £400+ on this policy when I had paid I think around £300 deposit this would mean 1 months insurance cost over £700+ when it was Policy plan issue they new the 2 claims was in force so why is it we was never told as we would never of allowed the amount to be paid to them knowing it was down to them they are the ones that stopped the policy not my son.
- 1 month later after this policy started Policy plan stopped it due to the 2 claims that where on record with KGM.
- But I know they new about the claims when the policy started as Martin had told them this before they started the policy,
- I believe Martin also told them 1 claim was due to be removed, KGM did take there time removing this claim In the end I had to deal with it and it was removed I sent over the details to Martin and it was confirmed it was removed this should have not been kept on Simon record as he did not own the Vehicle and proved this. Could it also be confirmed this is not on record for Simon.
- The 2nd claim was classed as no fault later I believe could this be confirmed please?
- 2nd policy started 19/05/2015 Co Vea insurance could you please tell me date this police stopped and what reason and also how much had been paid.
- 3rd policy started Policy plan not sure of start date of this.

There should have only been 3 policies since April 2014. But I would like all information on each of them. And all payments made. I have also been sending emails to Martin but have had no replies I have also asked him to send Simon No claims discount but nothing has been sent.

I have some real issues as said many times due to the KGM policy Simon had forked out a lot of money that he should never have had to. There are around 9 Vehicle seizers at a cost to Simon of around £1800. There are all the dates he had to go to court for no insurance due to the errors on the MID database from 2013/2014 while the KGM policy was in place. And due to 4 of them cases where no summons was sent he was found guilty and points added he had his licence revoked 3 times and has not been able to drive.