

From: Alexander.Marshall@met.pnn.police.uk on behalf of LXMailbox-ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 04 April 2016 11:19
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox-ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint - PC / 6804 / 13***
Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

1) Hand deliver a copy to Brixton Police Station if convenient.

2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system

Kind regards

Alex Marshall

Alex Marshall

Police Sergeant 80 LX | Lambeth Borough |
Professional Standards & Senior Leadership Team Support
Telephone 020 8649 2101 | **Met Phone** 732101 |
Email alexander.marshall@met.police.uk
Address Brixton Police Station, Brixton Road, London, SW9 7DD

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2016 11:02
To: LX Mailbox - Professional Standards Unit; Heath Katie J - LX
Subject: RE: ***Your Complaint - PC / 6804 / 13***

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2016 10:44
To: 'Katie.J.Heath@met.pnn.police.uk'
Subject: FW: ***Your Complaint - PC / 6804 / 13***