

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

**Jamie Newman** | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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**'Setting the bar and upholding standards without fear or favour'**

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

**Sent:** 21 March 2017 19:26

**To:** Newman Jamie M - HQ Directorate of Professional Standards <[Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk)>

**Subject:** RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

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**From:** [Jamie.Newman@met.pnn.police.uk](mailto:Jamie.Newman@met.pnn.police.uk) [<mailto:Jamie.Newman@met.pnn.police.uk>]

**Sent:** 28 February 2017 08:01

**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)

**Subject:** RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.