

**From:** !NorthCasework [NorthCasework@policeconduct.gov.uk]  
**Sent:** 23 March 2018 14:58  
**To:** 'lorraine32@blueyonder.co.uk'  
**Subject:** IOPC Appeal Acknowledgment

**Attachments:** IOPC NEW FAQs - Pre-decision question about appeals.pdf; Leaflet for service users about transition to IOPC FINAL.pdf  
Dear Miss Cordell,

As per our conversation please see the below acknowledgment in regards to your appeal.

Kind regards,

**Stephanie Allsager**  
Casework Administrator  
Independent Office for Police Conduct (IOPC)  
PO Box 473  
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**From:** Sean Robinson **On Behalf Of** !NorthCasework  
**Sent:** 21 February 2018 08:00  
**To:** 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>  
**Subject:** Your appeal

Our reference number: 2016/067409  
Force reference number: PC/6804/13

Dear Mr Cordell

Thank you for your online appeal, received in this office on 20 February 2018. You asked us to review the investigation of your complaint by the Metropolitan Police Service.

This email confirms that we have received your appeal. We have not yet looked at the issues you have raised. Our role is to independently review the decisions and actions of the police, not to reinvestigate your complaint. This will involve looking at all the points that you have raised in relation to the investigation of your original complaint.

We will contact the Metropolitan Police Service to get all the information they hold about your complaint. This will be used to assess your appeal along with the information you have submitted as your appeal.

From the date we received your appeal it may take up to 6 weeks for it to be allocated. However, it is possible that your appeal may be allocated more quickly than this.

If you wish to submit any further information in support of your appeal we would request that you do this within 7 days i.e. by **28 February 2018**. Anything received after this date may not be considered. Similarly, you will not be able to provide additional information for us to consider after a decision is made on your appeal. Any decision we make is final.

We have enclosed documents with additional information. Please contact us if you have any other questions.

Yours sincerely

**Sean Robinson**  
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