

**Lorraine Cordell**

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**From:** [revs@enfield.gov.uk](mailto:revs@enfield.gov.uk)  
**Sent:** 21 January 2015 11:14  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Council Tax Account <55508596> Protect - Private and Confidential

Dear Mr Cordell

Council Tax Account: 55508596

Property address: 109 Burncroft Avenue, Enfield, EN3 7JQ Thank you for your email sent on the 4th & 10th December 2014. Here at the Council Tax Recovery department we are mainly responsible for the collection of council tax and do not grant Council Tax Support.

I have the understanding that you believe you should be exempt from paying the 19.5% shortfall in the Council Tax Support.

Today I have sent a memo to the Housing Benefit & Council Tax Support team asking them to review your Council Tax Support claim and decide if the 19.5% shortfall is applicable.

I have contacted Equita Collection Agency informing them to hold all recovery action for 3 weeks whilst we await a response from the Housing Benefit & Council Tax Support team.

Yours sincerely

Mr Dunwell Council Tax Officer

For Council Tax Discounts and Exemptions, Setting up a Direct Debit, Reporting Changes, go to [www.enfield.gov.uk/counciltaxonline](http://www.enfield.gov.uk/counciltaxonline) or visit the My Enfield page to register for an Account, giving you access to information and services 24 hours per day. Or pay online Customer Council Tax tel: (+44) 020 8379 1000.  
Local Council Tax Consultation for 2015/16 is now open to 28/11/2014. The proposals and questionnaire can be viewed via this link [www.enfield.gov.uk/ctaxconsultation](http://www.enfield.gov.uk/ctaxconsultation)

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