## From: Colin Bullworthy [Colin.Bullworthy@enfield.gov.uk] Sent: 04 March 2015 10:52 To: lorraine32@blueyonder.co.uk Subject: Council Tax Support [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

I refer to your enquiry regarding your request to be exempt from 19.5% Council tax liability.

According to our records, you are currently not in receipt of the required welfare benefit that would entitle you to full Council Tax Support.

Whilst I appreciate your comments regarding the delay in changing your benefit status, until I receive information from the Department of Work and Pensions that you are in receipt of the correct benefit that will give you full Council Tax exemption, I am unable to change my records and the 19.5% Council Tax liability remains payable.

I suggest that if you are still experiencing difficulty in paying this, that you apply on-line for a Council Tax hardship payment at enfield.gov.uk.



## **IMPORTANT**

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. Click here to get connected.



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