

From: Jo O'Brien [Jo.O'Brien@enfieldhomes.org]  
Sent: 04 March 2015 16:20 To: Lorraine Cordell  
Subject: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL  
[SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Good afternoon Ms Cordell,

Following your e-mail to EH Feedback I have been asked by the Customer Services Manager to raise a repair order to our contractor Wates Living Space for an operative to attend to carry out necessary works to the front door. EH Feedback will be in touch with you shortly in response to your e-mail.

An appointment has been booked for a Wates operative to attend on Tuesday 10th March between 8.00am- 10.30am. Order Number 1509056/1.

If this appointment is not convenient please do not hesitate to contact me so that we can agree a mutual appointment.

Many thanks

Jo O'Brien Customer Services **Enfield Homes**



**Direct** 0800 40 80 160\*

**Fax** 020 8375 8016

\* This is a freephone number, so there is no charge if you use a landline.

If you are using a mobile you may find it cheaper

to call our landline number

020 8379 1327



The Edmonton Centre  
36-44 South Mall  
Edmonton Green  
N9 0TN



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web [www.enfieldhomes.org](http://www.enfieldhomes.org)

**From the 1<sup>st</sup> December 2014 my email address will be [Jo.O'Brien@enfield.gov.uk](mailto:Jo.O'Brien@enfield.gov.uk)**

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