

**Lorraine Cordell**

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**From:** complaintsandinformation [complaintsandinformation@enfield.gov.uk]  
**Sent:** 13 December 2016 11:32  
**To:** [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk);  
[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk);  
[joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk);  
Chief Executive; Sarah Fletcher  
**Cc:** Lemmy Nwabuisi; Sally McTernan; Ray James  
**Subject:** RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Classification: OFFICIAL Dear  
Lorraine,

Just to keep you updated on your complaint, I wanted to let you know that a senior Manager within the Housing Neighbourhood Team will be meeting with the Community Safety Team later this week to discuss the issues in your complaint.

Those teams will be working closely together after the meeting on Thursday to provide our response.

Due to the complexity of the case, we are likely to need some more time to supply you with the response, although we will try and provide it to you as soon as we can - hopefully before the Christmas break.

If I have any further news for you I will try and let you know.

Kind regards,

Daniel Ellis  
Complaints & Access to Information Officer Complaints & Access to Information Team

Phone: 020 8379 2808 Email:  
daniel.ellis@enfield.gov.uk Website:  
www.enfield.gov.uk ----- Original  
Message -----

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 08 December 2016 10:12  
**To:** Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Lemmy Nwabuisi  
<Lemmy.NWABUISI@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk;  
Chief Executive <Chief.Executive@enfield.gov.uk>; Ray James  
<ray.james@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Sarah Fletcher  
<Sarah.Fletcher@enfield.gov.uk>; Jackie Gubby <Jackie.Gubby@enfield.gov.uk> Subject: RE: CRM COM 1885  
Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

To Whom It May Concern:

I am once again writing an email to all the above in the hope something will be able to be done please read attached letter.

Regards

Lorraine Cordell Classification: OFFICIAL [Campaign]  
<<http://new.enfield.gov.uk/connected>>

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