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**Subject:** update

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**From:** Paige Christie (P.Christie@pohwer.net)

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**To:** re\_wired@ymail.com;

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**Date:** Wednesday, 3 May 2017, 15:00

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Simon,

I hope you're well. I wanted to write to you in order to reassure you that I am still handling your complaint. As it has been some time since we last spoke I would appreciate you updating me on your complaint, and sending me over any documents you have regarding it in order to ensure I have all the information.

If there is anything you need please just write to me or contact the helpline on 0300 456 2370.

Kind regards,

Paige Christie