

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 29 June 2017 13:40

To: 'Revenues And Benefits'

Subject: RE: Your Benefit Claim < 1623514 > Protect - Private and Confidential

Attachments: Simon-Cordell-Statement-May-to-June.pdf

Dear Mrs Vicky Jacobs

Thank you for taking the time to call me on the 23/06/2017, as spoke about please see the bank statement showing the DWP is still paying into my son's Simon Cordell Bank account, I have called the DWP to ask them to update that he is still getting benefits I do not understand why this has not been done.

I am sorry it took a little longer to send the statement over to you but I went to the bank 3 times and the machine was not working to print out statements. I have highlighted the payments from the DWP going into his account.

Please let me know if you need any more information and if housing benefit has been restarted.

Best Regards

Lorraine Cordell

From: Revenues And Benefits [mailto:Revs@Enfield.gov.uk]

Sent: 23 June 2017 10:38

To: 'lorraine32@blueyonder.co.uk'

Subject: Your Benefit Claim < 1623514 > Protect - Private and Confidential

Dear Mr Cordell

Housing Benefit reference: 1623514

As discussed over the phone today, please can you email over his recent bank statement show Income Support has been paid to him.

Yours sincerely

Mrs V Jacobs

Benefits Assessor

Enfield Council is leading the way in using technology. This is to help meet your changing needs and make Council services and benefits even more accessible.

Applying for and managing benefits you are entitled to can now be done easily and quickly on-line at a time that suits you, by registering for an Enfield Connected account. Enfield Connected will also help you access more council services in one place, speed up your payments and save you time.

Visit www.enfield.gov.uk to set up an Enfield Connected account so you can:

- Make a housing benefit claim

- Check your entitlement and payment history

- Tell us about a change of circumstance, by editing your account profile

- Check and apply for other benefits including Government benefits

- And more

Enfield Council is improving its on-line services so you can access more Council services in