

Dear Ms Cordell

I am not aware of any outstanding repairs to your sons property.  
The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.  
Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option

Yours sincerely  
Jackie Gubby  
Housing Manager Tenancy  
Management  
The  
Edmonton Centre  
3644 South Mall  
Edmonton  
Green  
N9 0T

“Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.”

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**Sent: 03 November 2015 11:16**

From: Louise Brown  
To: Lorraine Cordell; Jackie Gubby  
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]  
Classification: PROTECT

Dear Ms Cordell,  
Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to - date will be sent to your son Simon Cordell.

Yours sincerely  
Louise Brown  
Anti Social Behaviour officer  
Community  
Safety Unit