

From: Lorraine Cordell  
[mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
To: Louise Brown'; Jackie Gubby  
Subject: RE: Simon Cordell  
Complaint [SEC=PROTECT]  
Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015.

Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly.

Therefore I would like this to go to stage 2 complaints, as nothing is being done.

Could you please make sure this is handed to the right department that deals with stage 2 complaints?

And email me so I know this has been done.

Regards

Lorraine Cordell  
Simon Cordell

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**15 February 2016 11:03**

From:  
Lorraine Cordell  
[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
To: 'Louise Brown'  
[jackie.gubby@enfield.gov.uk](mailto:jackie.gubby@enfield.gov.uk)  
Subject: FW: Simon Cordell Complaint  
[SEC=PROTECT]

Attachments:

Louise Brown Jackie Gubby.doc;

Simon\_Cordell\_authority\_Letter\_26012016.doc

Dear Louise Brown /  
Jackie Gubby