

She was pretty shaken from the incident that instead of attending her appointment, returned home immediately.

She advised that she contacted the police but, wasn't taken seriously as they assumed she was drunk at the time of the call.

She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her.

Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated.

Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky; I was made aware by Dawn that most of the flats in the block are like that.

Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual.

I advised that I will contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the preparatory will need to be interviewed and a warning letter issued on him.

I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered. I further advised that her case will be investigated and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates. Bola Quadri has already put in place a safe guard alert.

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