

From: Knapp, David <daknapp@dacbeachcroft.com>
Sent time: 25/01/2021 12:02:24 PM
To: Rewired Rewired <re_wired@ymail.com>
Subject: RE: Your Claim v LB Enfield

Dear Mr Cordell

Thank you for your email. As I stated in my earlier email, I would rather communicate in writing rather than by telephone. Please therefore can you supply by email to me details of your claim against my client. I cannot usefully say anything until I know what your claim is about. I am sorry but experience tells me that it is better to get clarity at an early stage in any claim.

I look forward to hearing from you.

Kind regards

David Knapp
Partner – Claims Solutions Group
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From: Rewired Rewired <re_wired@ymail.com>
Sent: 25 January 2021 10:01
To: Knapp, David <daknapp@dacbeachcroft.com>
Subject: Re: Your Claim v LB Enfield

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Hello and I hope all is well.

I am Mr Simon Cordell and as you are aware off I have been in contact with the Enfield Council in regards to making a claim against them and others government bodies involved in my mistreatment, such a police and the Nhs

I Personally would prefer to have some form of contact by way of telephone with yourself due to the size of the case and to aid in a speedy claim. So, would it please be possible for you to contact me today as of the 25/01/2021 on the following telephone number as a matter of urgency.

Tel: 07864 217519

kind regards
Mr. S. P. Cordell

On Monday, 25 January 2021, 09:18:40 GMT, Knapp, David <daknapp@dacbeachcroft.com> wrote:

Dear Mr Cordell

Would you kindly note that I have been instructed by the LB Enfield as a consequence of your letter of 10 August 2020. Your recent conversation with Kay Osborne at Enfield refers. However, for the future, could you please send all communications in this matter to me.

Firstly, an apology. I was instructed in mid December and having spoken with my client drafted a letter to you that was to be sent in hard copy form from my office confirming my instruction. That letter was due to go out on 23 December but unfortunately was not printed and sent out (I currently work remotely) to you. My apologies for the delay therefore which was Covid and Christmas related. I hope that all further communications can be by email?

Turning to your claim itself I note that in your letter you referred to documentation and evidence being completed, presumably that means collated by you. I assume you will then send a Letter of Claim setting out in detail the basis of what I assume is a claim for compensation? Can you please confirm and give me a timescale as to when the Letter is likely to be received by me? Once received, I can consider with my client the way forward.

I anticipate this will be a complex matter and my preferred method of communication is by email to ensure clarity of expression and provide a record of what our respective positions and understandings may be.

I hope you might agree that this is the best way forward and I look forward to hearing from you.

Kind regards

David Knapp

Partner – Claims Solutions Group

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[Redacted signature box]

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