From: JOSEPHINE WARD [josephinewardsolicitor@gmail.com] Sent: 09 September 2013 12:53 To: Lorraine Cordell Subject: Simon's complaint Lorraine

Thank you for your email. This will forwarded to Michael Carroll to deal with when he gets in this afternoon.

I was not complaining that Simon forgot the documentation as clearly Jay should have brought his and he should have been familiar with the case.

I will revert to you in due course.

Josephine

PS Any queries please do not hesitate to contact me at my office.