

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 09 September 2013 13:04  
**To:** 'JOSEPHINE WARD'  
**Subject:** RE: Simon's complaint  
Hi Josey

I agree and do not blame you at all as I know full well you sent the edited paper work over to Jay Thursday of last week which should be well in time for him to have access to a printer and get up to speed with the case.

I also know you were not complaining that Simon forgot the documentation I just added it to my email so you was fully aware Simon did not bring it to court.

Lorraine

I will also send the documents you need over my email later today ATM I am writing some letters for Sheila.

Lorraine

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**From:** JOSEPHINE WARD [mailto:josephinewardsolicitor@gmail.com]  
**Sent:** 09 September 2013 12:53  
**To:** Lorraine Cordell  
**Subject:** Simon's complaint

Lorraine

Thank you for your email. This will be forwarded to Michael Carroll to deal with when he gets in this afternoon.

I was not complaining that Simon forgot the documentation as clearly Jay should have brought his and he should have been familiar with the case.

I will revert to you in due course.

Josephine

PS Any queries please do not hesitate to contact me at my office.