**From:** JOSEPHINE WARD [josephinewardsolicitor@gmail.com]

**Sent:** 13 January 2014 16:50

**To:** Lorraine Cordell

Subject: Re: Simon Cordell re insurance

Hi Lorraine

Do you have an email for Nikki Diamond and do they have an office in London.

I will need a statement from Nikki Diamond re the photographs to have them admitted as evidence.

Regards

Josephine

On Jan 13, 2014 3:28 PM, "Lorraine Cordell" < <u>lorraine32@blueyonder.co.uk</u>> wrote:

Hi Josev

As said on the phone to you we had a meeting with the insurance man Mr Trevor Allaway today, the meeting went well for both of us in the fact that information was given on both side and the Trevor Allaway said this will help both of us.

There is some fact he told us and confirmed that with Nikki Diamond while here on the phone as Nikki Diamond was the main person dealing with the insurance claim before I talked to her on the phone some time ago about the claim Mr Patel & D Patel had put in. She then handed it over to Trevor Allaway.

We have been told that the problem the insurance company had with the claim that was put in Feb 2013 was that they did not believe them. When taking out insurance you have to state the conduction of the property they believe he did not do this correctly as when the damage was reported and Nikki Diamond went to see the property the damage and conduction to the property did not look correct at all. He also said that he is not insured for the contents in the building. He only has insurance for the building.

The insurance company also said that it is down to the owner to keep the building in a conduction of repair which was not the case when Nikki Diamond went to see it on the 28/03/2013. you could see there was damage that was being claimed for that was done a lot earlier. And the building was not kept to a good state.

There is 3 cases that have been put in total in damage on the invoice that was put in was under one invoice as Mr Petal told the insurance company he could not see what damage had been done when this is why the case was joined together after he put the claim in on the 07/06/2013 the invoice was for a total cost of £40,000.

The dates claims was made for are

16/02/2013 after the party

25/03/2013 a next claim was put in for the alarm. Which he was meant to have