

**From:** Community Safety Enforcement [environmentcommunications@southwark.gov.uk]  
**Sent:** 05 March 2014 11:41  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Acknowledgement to Information request - Ref 375981 (ref: 375981)  
Southwark Council - Information request

Our reference: 375981

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Dear Mr Cordell

**Re: Your request for information: 375981**

Thank you for your request for information that was received on 28 February 2014 in which you requested:

*I am writing this email under the Freedom of information Act.*

*The dates of information I am asking for is for the 16/02/2013 to 17/02/2013,  
Also 04/05/2013 to 05/05/2013*

*At Unit 3 ' 4 Horrisons Industrial Estate, Haymerle Road, SE15.*

*I am asking for all calls made on these dates by any person due to noise at the above address including any noise abatement orders that where put in place for this address.*

*Person's names who attended the address and times of any person attending from the Noise and Nuisance Team.*

*Also id any police on these dates with names of police officers that where involved with the said noise at this address and times that any person's had to attend the address from the Noise and Nuisance Team.*

*Any reports made up for this address in full for the dates listed above.*

*If there is a cost for this information then can you please update of the cost via email. Also if there is any information that cannot be given can you also please update me as to what information is being withheld?*

Your request is being dealt with under the Freedom of Information Act 2000 and you will receive a response within 20 working days of the date that we received your request.

The Freedom of Information Act 2000 defines a number of exemptions that may restrict the release of the requested information. There will be an assessment and if any of the exemptions categories apply then the information may not be released. You will be informed if this is the case, including your rights of appeal.

The information provided will be in English, normal font size. If you require alternative formats, e.g. other language, audio, large print, etc. please notify us.

If we are unable to provide you with the information requested we will notify you of this together with the reason(s) why and details of how you may appeal (if appropriate).