

If it is that you do have information and cannot give it to me can you please inform me of this, then if it would be easier I could put a section 35 DPA request for the information.

The information that you requested is below

On your original Freedom of Information request ref 375981, a search was made on the address you gave as Unit 3, 4 Horrisons Industrial Estate, Haymerle Road Se15 6SD for the dates 16-17 February 2013. I can confirm that no records were recorded under that particular address.

This request has requested 'Bianca Road' as a search criteria, and in addition to the 16-17 February 2013, also gives new dates of 4-5 May 2013.

All Calls (Service Requests) received 16-17 February 2013

Our records show 3 service requests were received regarding noise from 'the street' Bianca Road on the 17th February 2013 at:

- 05:37hrs
- 07:50hrs
- 07:53hrs

The first service request was received outside of our operational hours. With regards to the other two service requests, the officers rang the clients at 08:15hrs and 08:25hrs respectively. The first client informed the Officer that the music was no longer bothering them, however, the other client asked for the officers to visit.

Two officers visited the client at 08:45hrs and assessed the level of noise received at the client's premises. No nuisance was witnessed, however, they advised the client to call back should the level rise. No further calls were received, and no Abatement Notice was served on that date.

All Calls (Service Requests) received 4-5 May 2013

According to our records no service requests were received regarding this premises on these dates.

Noise Abatement Notice

On 1 May 2013 the Noise & Nuisance Team received information regarding a potential rave which would allegedly be held on the night of the 4 May 2013.

In response officers visited the site on 1 May 2013, and established that the 'old sausage factory' in Bianca Road was being squatted. Officers spoke to the squatters who were residing there, and whilst they did not substantiate the claim, they did not deny it either. Officers felt that should the rave go ahead it would likely cause a nuisance to nearby residents.

In a proactive attempt to address this, on 3 May 2013 Officers served a section 80 abatement Notice for 'likelihood of nuisance' which effectively prohibited the nuisance from occurring or recurring. Whilst the Notice prohibited the occurrence or recurrence of nuisance from the rave, it could not prevent the rave from taking place.

In addition to the above, Council Licensing officers also visited the site with Police and a