From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 11 June 2014 21:06

To: 'martinj enkin@broadsuredirect com'

Subject: RE: Simon Cordell

#### Hi Martin

Could you please give us an update to the below emails please? I did call you the other day and asked for a call back as you were busy and left my mobile number which is 07961 833021. I have not had any calls and I am getting more worried as Simon still has not had any paper work and also you said you would get back to me about payments, I am sure something should be due and would like to know if Simon is still insured,

## Regards

#### Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 09 June 2014 18:29

To: 'martinjenkin@broadsuredirect.com'

Subject: RE: Simon Cordell

### Hi Martin

Please can you let me know about Simon insurance it's not showing on the mid database and I really need to know about the payments and also the below emails. I did call today to take to you and left my number for you to call me back but did not get any calls. I need to know if Simon is insured. The last time I spoke to you and you said you would get back to me about the payments and I have not heard anything yet from you and no paper work has come to Simon address.

### Regards

### Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 05 June 2014 10:56

To: 'martinjenkin@broadsuredirect.com'

Subject: RE: Simon Cordell

# Hi Martin

Can you let me know about the below email I sent over to you please?

## Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 03 June 2014 11:34 **To:** 'Martin Jenkin'

Subject: RE: Simon Cordell

### Hi Martin

Can you tell me if the claim for the 14/09/2013 has been taken off by KGM they have had notice to do this and it was due to be done last week?

If it has does Simon no claims come into force now?

Also, can you tell me the payments for his new insurance as Simon has not had anything from them yet in the post or from yourselves? Also, what date the next payment is due to be paid. The total cost of the insurance and the monthly instalment costs please.

And if KMG has closed down the claim for the 14/09/2013 and Simon no claims come back into force what is the