Claims Negotiator Accident Exchange Limited Alpha 1, Canton Lane, Hams Hall, Birmingham, B46 1GA T: 08700 116 720 M: E: caarvin @accidentexchanae.com Accident Exchange Limited registered in England, registered number 04141140, registered office Alpha 1, Canton Lane, Hams Hall, Birmingham B46 1GA. Accident Exchange Limited is a subsidiary company of Automotive and Insurance Solutions Group Pic. Confidentiality: This email and its attachments are intended for the above named only and may be confidential. If they have come to you in error you must take no action based on them, nor must you copy or show them to anyone; please reply to this email and highlight the error. Security Warning: Please note that this email has been created in the knowledge that Internet email is not 100% secure communications medium. We advise that you understand and observe this lack of security when emailing us. Viruses: Although we have taken steps to ensure that this email and attachments are free from any virus, we advise that in keeping with good computing practice the recipient should ensure they are actually virus free We do not accept responsibility for any virus that may be transferred by way of this e-mail.

For more information about Accident Exchange, please visit our web site at www.accidentexchanae.com

Hi Claire,

Thank you for your email.

I can confirm we are satisfied that your insured has no responsibility/negligence for the index incident.

Regards, Chris

From: Claire Wilson [mailto:C.Wilson@aaconline.co.uk] Sent: 23 May 2014 11:15 To: Chris Garvin

Subject: RE: Our ref: A27/190530 AX REF - 403050

Hi Chris

Please send requested document.

We await your urgent confirmation that our Insured is not accountable for the accident and we may close our file

Thanks Claire