

**From:** Complaints [complaints@lloyds.com]  
**Sent:** 22 January 2015 15:11  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Notification Case No 7692/2014 - Cordell  
Dear Mrs Cordell,

Please note our correct case number for future reference 7692/2014.

I apologise for the inconvenience.

Kind regards  
Cheryl

Mrs Cheryl Shannon  
Case Officer  
Complaints  
Lloyd's  
Telephone +44 (0)1634 39 5693  
[www.lloyds.com](http://www.lloyds.com)

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