

problems.  
Regards  
Lorraine.

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**From:** Wood, Peter [mailto:Peter.Wood@canopius.com]  
**Sent:** 30 January 2015 17:02  
**To:** Lorraine Cordell  
**Cc:** Austin, Andrew; Donovan, Paul  
**Subject:** RE: MT3574694 Simon Cordell

Dear Simon,

Please find attached the following –

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullett from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.

I believe these are the relevant items you were after and hope this will assist you to resolve the court matters.

If you need anything else please let me know, or in my absence Andy Austin.

Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.

As soon as I receive documentation from you to support costs incurred I can consider our response on compensation.

No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards

**Peter Wood**

UK Specialty Operations Manager |

UK Specialty Division of Canopius Group

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 27 January 2015 11:14  
**To:** Wood, Peter  
**Cc:** Austin, Andrew; complaints@lloyds.com  
**Subject:** RE: MT3574694 Simon Cordell

Dear Peter

Yes please could you send the tapes out and the Letter of Indemnity I would be most grateful as I think this would cover the courts, and would like to get the information to them as soon as possible to the court and CPS.

As for the other information that is acceptable, as I not sure how long it will take the police compound to send me over the information, I will need to send to you they do take there time.

I am just happy this matter is getting address as said the most worrying thing was the court case and this is the information I needed. I hope you have a great time on leave.

I look forward to hearing from you, and will pass the information over from the police compound as soon as I have it.

Regards

Simon

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**From:** Wood, Peter [mailto:Peter.Wood@canopius.com]  
**Sent:** 27 January 2015 10:05  
**To:** Lorraine Cordell  
**Cc:** Austin, Andrew  
**Subject:** Re: MT3574694 Simon Cordell

Dear Simon,