

has not been sent and I have this hanging over my head. I did not just get points on my licence I got disqualified from driving for 6 months due to repeat offending of no insurance please tell me why when I have paid for my insurance from KGM? The reason it has not been enforced is due to me putting an appeal in.

You can contact my mother on 0208 245 7454 or 07961 833021

Regards Simon Cordell

**From:** Austin, Andrew [mailto:Andrew.Austin@canopus.com]

**Sent:** 21 January 2015 16:13

**To:** 'Lorraine Cordell'

**Cc:** [complaints@lloyds.com](mailto:complaints@lloyds.com)

**Subject:** RE: MT3574694

Dear Mr Cordell,

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.

In the meantime, I am keen to assist you if I can in confirming when cover was in force.

Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that

I can try and help resolve this particular issue for you.

I look forward to hearing from you with this information.