

insurance was meant to have been setup.

As you can see there was a number of issues with his insurance with KGM that lead to problems. and even with the issues of 14/11/2013 when a call was made to Kelly Tiller we asked did the police say what tools was meant to have been in the van as if there was mechanic tools in there his insurance should have in fact covered this. Kelly Tiller said no the police officer did not say which tools. But also said he was again not insured for this again Martin Jenkins got a rude call from us and again he had to make calls to address this issues.

Can you please confirm he was correctly insured with KGM and write this as I would like this addressed.

And one last thing could you please say in your letter on the date of the 14/11/2013 he was fully insured just so there cannot be any mistakes at court.

Sorry, this is causing such an issue and taking up your time but I really want to have something that is fully correct, as I do not want any other issues with courts, police and anything else that could cause my Son problems.

Regards

Lorraine.

From: Wood, Peter [mailto:Peter.Wood@canopi.us.com]

Sent: 30 January 2015 17:02

To: Lorraine Cordell

Cc: Austin, Andrew; Donovan, Paul

Subject: RE: MT3574694 Simon Cordell

Dear Simon,

Please find attached the following –

- Recording of the original call made by the Police officer to KGM in which he advised that there were tools in your van.
- Recording of the call between Kelly Tiller and the Police compound in which Kelly was advised that there were no tools in the vehicle.
- Receipt showing purchase of the van.
- E-Mail from Gareth Mullett from the compound confirming that there was nothing on the seizure notice to indicate that there were any tools removed from the vehicle or in the vehicle in the compound.
- Letter of Indemnity for the CPS/Courts.

I believe these are the relevant items you were after and hope this will assist you to resolve the court matters. If you need anything else please let me know, or in my absence Andy Austin.

Paul Donovan will respond separately in respect of your data request but hopefully the attached will meet your requirements.

As soon as I receive documentation from you to support costs incurred I can consider our response on compensation.

No doubt I will hear from you shortly, in the meantime have a good weekend.

Regards

Peter Wood

UK Specialty Operations Manager |