

I have detailed the process for requesting information under the subject access request and if you wish to proceed with this please confirm.

In the meantime, I am keen to assist you if I can in confirming when cover was in force.

Please can you confirm if there is a contact number, I can call you or your Mother on and a time that is acceptable so that I can try and help resolve this particular issue for you.

I look forward to hearing from you with this information.

Regards,

Andrew Austin

Deputy Underwriting Operations Manager | KGM Motor Insurance

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 January 2015 13:22

To: Austin, Andrew Cc: complaints@llovd.com Subject: RE: MT3574694

Dear Andrew

I will forward this to you within a few days I will ask the police compound to do a full print out as to all the tickets as I believe there is a few missing.

I do have around 6 of the tickets here when the vehicles were sized I also