

Please do not hesitate to contact me if you have any queries.

With kind regards

Paul Donovan  
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I trust that's everything for now, have a good weekend and no doubt we will be in contact soon. If you need anything else, just shout!

Regards

Peter Wood  
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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 02 February 2015 15:08  
**To:** Wood, Peter  
**Subject:** RE: MT3574694 Simon Cordell

Dear Peter

Thank you for the reply to my email

Yes the below would cover everything I feel, so if you can go ahead and do this I would be most grateful.

As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards

Lorraine

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**From:** Wood, Peter [mailto:[Peter.Wood@canopus.com](mailto:Peter.Wood@canopus.com)]  
**Sent:** 02 February 2015 14:56  
**To:** Lorraine Cordell  
**Cc:** Austin, Andrew  
**Subject:** RE: MT3574694 Simon Cordell

Dear Lorraine,

Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, its taken far too long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –

- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advices from Broadsure. I can amend the comment in the letter to show that this vehicle was added to the policy