

times about the other flats but nothing has been done and this is causing my health to suffer badly this is now just not good enough.

- They was also meant to repair my back door window this is not just a back door it has windows each side to it. That has a large hole around the window frame where you can see outside. this was also meant to be fixed and has not been. the other day i got up to a large amount of water on the floor due to the hole around the frame of the window and it had been raining this has happened more then once due to this and it raining.
- also the window in my bedroom does not lock and needs a new hinge.
- Also where the police kicked of my front door i give the CAD number to get this address as my front door is not safe nothing again has been done to sort this.
- Also the new toilet wish was fitting is not secure i have had this repaired once already but it still is moving around and i feel unsafe.
- I just want a home to live in and to be warm and not have all these problems and for them to be addressed but I am getting no where, so the only option i have left is to put this complaint in.
- If I did not pay my rent you would soon get me out of the flat but when it is repairs that need done nothing gets done. I am paying full rent for a flat I cannot use right, I have to sit there with covers on just to try and keep warm this is no way to live and i had enough of nothing being done.

I would like a reply to this complaint within the next 14 days as I feel I have waited long enough for work to be carried out on my flat. could you please reply via this email, and also confirm you have my email.

Regards

Simon Cordell