

Jo O'Brien
Customer Services

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 04 March 2015 19:27
To: Jo O'Brien
Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Dear Jo O'Brien

I am sorry but the 10th or the 11th and maybe the 12th March 2015 can not be done due to having appointments already arranged could this please be re booked.

Regards

Lorraine Cordell

From: Jo O'Brien [<mailto:Jo.O'Brien@enfieldhomes.org>]
Sent: 04 March 2015 16:20
To: Lorraine Cordell
Subject: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Good afternoon Ms Cordell,

Following your e-mail to EH Feedback I have been asked by the Customer Services Manager to raise a repair order to our contractor Wates Living Space for an operative to attend to carry out necessary works to the front door. EH Feedback will be in touch with you shortly in response to your e-mail.

An appointment has been booked for a Wates operative to attend on Tuesday 10th March between 8.00am-10.30am. Order Number 1509056/1.

If this appointment is not convenient please do not hesitate to contact me so that we can agree a mutual appointment.

Many thanks

Jo O'Brien
Customer Services
Enfield Homes



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Direct 0800 40 80 160*
Fax 020 8375 8016

* This is a freephone number, so there is no charge if you use a landline.
If you are using a mobile you may find it cheaper to call our landline number
020 8379 1327



The Edmonton Centre
36-44 South Mall
Edmonton Green
N9 0TN



Email Jo.O'Brien@enfield.gov.uk
web www.enfieldhomes.org

From the 1st December 2014 my email address will be Jo.O'Brien@enfield.gov.uk