From: Leslie, Sandra [sandra.leslie@hmcts.gsi.gov.uk] on behalf of GL-BROMLEYMCENQ [glbromleymcenq@hmcts.gsi.gov.uk] Sent: 20 March 2015 14:42 To: 'Lorraine Cordell' Subject: RE: Simon Cordell 1403116916 Good afternoon Mrs Cordell,

Thank you for your email and may to your query I apologise for the delay in replying to your query. I have referred your complaint to a Clerk of the court.

## Regards

## Miss S E Leslie

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 March 2015 17:38
To: GL-BROMLEYMCENQ
Cc: CO16Mailbox-.SouthProsecutionFN@met.pnn.police.uk; 'Southcju'; 'O'Sullivan Emma'
Subject: RE: Simon Cordell 1403116916

## To Whom It May Concern:

## Complaint

I am writing this email due to many problems with a case that has been on going for no insurance the old case number was 1402647845 the new case number is 1403116916.

The Problem I have been having is not getting a summon this was the 1st thing so did not know a court date and was found guilty when I did not know I was due to attend court.

Many emails have been sent including my insurance I had a list of cases due to a insurance policy I had with KGM this insurance did not show up on the MID database and I had my vehicles seized around 9 times when in fact I had paid for my insurance.

Then this case happened on the 20/5/2014 this was on a new policy with a new insurance company please see attached insurance document. The insurance started on the 19/05/2014 and I believe this is why this one was not showing on the MID on the 20/05/2014 as it was to short a time.

I have sent many emails to the CPS who do not reply but I do get the read replies so I know the emails are getting opened the only reason I got the above emails addresses was due to all the email I was sending to the main CPS and calls I was making one day I was put though to a manager of traffic CPS as i was so upset on the phone to what was going on. I explained all the problems I was having all the calls and emails that were being sent, her name was Emma O'Sullivan please see attached email. The only traffic CPS that have replied was from CO16Mailbox-.NorthProsecutionFPN@met.pnn.police.uk a wonderful lady called Sharon Burns.

I have also been sending emails to the court for the above listed case and have been including my insurance policy, I have been getting replies to my emails were I was told to file a statutory declaration which I did for this case on the 02/12/2014 at Highbury Magistrates Court.

When I came out of court I was told to go to the court office where a lady took all the papers for the statutory declaration including a copy of my insurance papers. I was told I would get a date in the post with a new date hearing. I have been waiting for the date to come but as of yet I did not get one for this case.

I also did not get a date for the other statutory declaration I done on the same date and that case was heard again on the 26/01/2015 again I was found guilty and was very upset and just filed an appeal which will be heard on the 14/05/2015 at Harrow crown court.

But for the Bromley Magistrates' Court case i not had anything.