

**From:** Dionne Grant [Dionne.Grant@enfield.gov.uk]  
**Sent:** 27 February 2017 13:14  
**To:** Lorraine Cordell  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your email below. The relevant service areas supplied the information that is held on their records. There are no call recordings available.

You mention that you think information is missing. In order to enable us to search further, please clarify what data you think is missing and if you are aware of the context of which any other information may be held and any likely dates you think the processing of information may have occurred and I will then make further enquiries with services. As a reminder, the information provided in your recent request is only new data from when the last subject access request was made in 2016.

As previously explained, third party information would be withheld; to clarify further, this would include records produced by external agencies. In your email below, you refer to police records; please note that Mr Cordell may wish to contact the police directly to request details of their records held.

You also mention below that the Council holds inaccurate data. Mr Cordell may provide his statement to us to address what information he feels is incorrect and we will ensure that this is placed on our records alongside that data which he believes is inaccurate. This will then ensure that both versions of events are viewed alongside each other.

You do also have the right to contact the ICO as advised in my previous response.

Regards

Dionne Grant  
Statutory Complaints Manager - Gateway Services  
Finance, Resources and Customer Services  
Enfield Council  
Thomas Hardy House  
39 London Road  
EN2 6DS

Tel: 0208 379 2806  
Email: [Dionne.grant@enfield.gov.uk](mailto:Dionne.grant@enfield.gov.uk)

[www.enfield.gov.uk](http://www.enfield.gov.uk)

Enfield Council is committed to serving the whole Borough fairly, delivering excellent services and building strong communities.

\*THINK BEFORE YOU PRINT\*

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 16 February 2017 10:13  
**To:** Dionne Grant  
**Subject:** RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]