

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 18 August 2015 11:19  
**To:** Dawn Allen  
**Subject:** FW: Please can you help this can not carry on  
Dear Dawn Allen

Can you please give me a person name and email address that can address this issue, as you seem to not want to reply i can called and checked i am sending these emails to the correct email address which I am  
DAWN.ALLEN@Enfield.gov.uk

Regards

Lorraine Cordell

---

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 10 July 2015 21:13  
**To:** Dawn Allen  
**Subject:** RE: Please can you help this can not carry on

Mr Simon Cordell  
109 Burncroft Ave  
Enfield  
Middlesex  
EN3 7JQ

Dear Dawn Allen

I do not understand why all my phone calls and emails are not getting addressed, I have really tried and so has my son, we have been making calls all the time to try and get something done and I have sent a lot of emails including a complaint email dated 01/07/2015 which I still have had no reply to.

My son and also I have tried to talk to the neighbours which have done nothing they still keep on. My son health is suffering due to what has been ongoing for a long time. We have tried to get help from the council as if the council speaks to them maybe they will stop what they are doing.

I also went to 117 but I believe they were not at home so did not speak to them about the issues.

I went to Debbie at 113 to try and talk to her but she just started to shout at me through the door. I did try and say to her through the door could she let me speak but she was just screaming at me so I went back down to my son flat the banging is very bad and you can clearly hear they are doing this is not just someone living there life as normal people would.

You can even hear her following my son around in his flat banging; he does not even want to take a bath because he can hear her above him banging on the floor.

Yet she still keeps coming down to my son door asking him for money to buy drinks my son has told her could she please leave him alone and stop coming to his door and to please stop following him around and banging on the floor and pipes but this has not helped she just acts like nothing is going on.

Debbie has now started to go to my other neighbours at 111 and they are drinking and now 111 is also banging.

I don't know if it is due to Debbie liking my son and when him and his partner ended in Mid 2013 she was hoping something would come of this, as this is the time when she started to come to my son flat door a lot more. when my son was with his partner she used to come to his door maybe once a week for money but after they ended she was coming down more and more she even was trying to give my son drink, he does not drink so would not accept it. She was also writing my son letters and putting them trough his door, the letters are not