

My Mother will be there with me and you can be someone with you if you feel there is a need to.

I have ongoing issues which need to be addressed by someone and you are my housing office and I have been told you would need to address these issues.

Regards

Simon Cordell

From: Dawn Allen [<mailto:DAWN.ALLEN@Enfield.gov.uk>]
Sent: 21 September 2015 14:17
To: Lorraine Cordell
Cc: Feedback Council Housing
Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face. For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08.30 am – 05.00 PM where you can attend this office to speak to us directly.

Regards

Dawn Allen
Tenancy Management Officer
Council Housing
The Edmonton Centre
36-44 South Mall
Edmonton
N9 0TN
✉ **E-mail dawn.allen@enfield.gov.uk**
☎ **Freephone 0800 40 80 160**

"Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities".

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 September 2015 13:59
To: Dawn Allen
Subject: Re: Complaint

Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ

Dear Dawn Allen,

I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

There are also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards