

From: Louise Brown [Louise.Brown2@Enfield.gov.uk]
Sent: 03 November 2015 11:16
To: Lorraine Cordell; Jackie Gubby
Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

Louise Brown
Anti Social Behaviour officer
Community Safety Unit
Regeneration & Environment Department
London Borough of Enfield
☎ 020 8379 4467
✉ louise.brown2@enfield.gov.uk

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 02 November 2015 17:38
To: Louise Brown; Jackie Gubby
Subject: Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 16 October 2015 15:30
To: 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'
Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell