

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely **Louise Brown**

Anti-Social Behaviour Officer Community Safety Unit Regeneration & Environment Department London Borough of Enfield

S 020 8379 4467

H louise.brown2@enfield.gov.uk

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 02 November 2015 17:38 To:

Louise Brown; Jackie Gubby Subject:

Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also, I would like to take the time to say to Jackie Gubby that jobs are still outstanding on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>] Sent: 16 October 2015 15:30

To: 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'

Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards

Lorraine Cordell Simon Cordell

Classification: PROTECT