

April at 2pm for Inspector Cochlin to read.

Can you confirm you get it please?

Regards

Lorraine Cordell  
Simon Cordell

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**From:** Alexander.Marshall@met.pnn.police.uk [mailto:Alexander.Marshall@met.pnn.police.uk] **On Behalf Of** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Sent:** 04 April 2016 11:19  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Lorraine,

Thank you for your email. It could be due to the content of the letter and certain words which cause emails to be blocked on our system.

I have a couple of options for you

**1) Hand deliver a copy to Brixton Police Station if convenient.**

**2) Scan the letter and save as a pdf (as opposed to saving document as a pdf) this will then ensure the document is saved as an image and will ignore any language/words which could be blocked out by our automated system**

Kind regards

Alex Marshall

**Alex Marshall**

**Police Sergeant 80 LX** | Lambeth Borough |  
Professional Standards & Senior Leadership Team Support  
**Telephone** 020 8649 2101 | **Met Phone** 732101 |  
**Email** alexander.marshall@met.police.uk  
**Address** Brixton Police Station, Brixton Road, London, SW9 7DD

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2016 11:02  
**To:** LX Mailbox - Professional Standards Unit; Heath Katie J - LX  
**Subject:** RE: \*\*\*Your Complaint - PC / 6804 / 13\*\*\*

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.