

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 02 February 2017 16:23

**To:** 'Sarah.Fletcher@enfield.gov.uk'; 'Daniel Ellis'; 'lemmy.nwabuisi@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Chief.Executive@enfield.gov.uk'; 'ray.james@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'

**Subject:** RE: PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Dear Sarah Fletcher

After Mr Cordell got the hand delivered letter yesterday he called the out of hour's team. Miss Gacey Ref no T1484282 Who told him they were going out last night to him. Which they did and confirmed that the low water pressure is not coming from his flat, Mr Cordell also has low water pressure and a full report was made up last night by the out of hours team.

I will also say in the last 3 week Mr Cordell has allowed Thames Water into check his flat who told him the problem was not in his flat and he also had low water pressure, and then Mr Cordell also allowed 2 males that the landlord sent out from the 3rd floor to enter his flat and also check and nothing was found to be wrong in Mr Cordell's flat.

I do not understand why the council is not aware of this already as it seems that Enfield Council is putting the blame solely on Mr Cordell when the problem is not within his flat. And taking complaints from people on the 3rd floor saying the issue is within Mr Cordell's flat when it is not and they know it.

This needs to stop and Enfield council needs to address what is going on here. The neighbours are not leaving Mr Cordell alone. It seems as if Enfield Council is fast enough to blame Mr Cordell for everything that is going on and i believe this is due to a number of issues including the colour of Mr Cordell skin.

I am still waiting for the Subject access request also I will also be replying to Mr Lemmy Nwabuisi letter I got today via email by tomorrow.

And will also be dealing with the reply to my complaint letter once I have the subject access request.

Regards

Lorraine Cordell

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**From:** Sarah Fletcher [mailto:Sarah.Fletcher@enfield.gov.uk]

**Sent:** 02 February 2017 13:08

**To:** Lorraine Cordell

**Subject:** PRIVATE AND CONFIDENTIAL Copy of letter sent to Mr Simon Cordell [SEC=OFFICIAL:PRIVATE AND CONFIDENTIAL CORRESPONDENCE]

Classification: OFFICIAL - PRIVATE AND CONFIDENTIAL CORRESPONDENCE

Dear Ms Cordell,

Please find attached a copy of a letter hand delivered to Mr Simon Cordell at 109 Burncroft Avenue, Enfield, Middlesex EN3 7JQ yesterday regarding access to investigate low water pressure issue in the block.

Kind regards,

Sarah Fletcher  
Neighbourhood Officer  
Neighbourhood Team 2  
Edmonton Centre  
36-44 South Mall

Telephone: 0800 40 80 160